

Detailed Return Item Report

Range: From Beginning

Returned Items: 1

Unique Returns: 1

Awaitings: 5

Return Exception: 1

Item Issue: 4

Customer Damaged: 2

Not Tested: 2

Not PPUSA Part: 0

Over 60 Days: 0

Shipping Damage: 0

#	SKU	Item Name	Total	Awaiting	Completed
1	SRN-SAM-1273	Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer - ...	21	5	13

SRN-SAM-1273 Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer - Black Sapphire

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/17/16 10:14 AM	497772	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
10/31/16 08:05 AM	499165	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
08/19/16 02:14 PM	492900	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
06/01/16 10:39 AM	486424	R6. Other Item Issue		Item Issue	Issue Credit	No Display
02/27/16 09:31 AM	368020	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Replace Adhesive
05/04/16 09:22 AM	484256	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
05/18/16 03:09 PM	485465	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No Longer Needed
05/17/16 03:32 PM	485371	R4. Received Wrong Item	Exchange	Good For Stock	Issue Credit	recieved wrong color
09/19/15 10:22 AM	342778	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
11/16/15 12:53 PM	353599	R2. Non-Functional	Exchange	Customer Damage	Issue Credit Exception was made	
10/22/15 01:47 PM	349237	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
08/10/15 11:06 AM	333453	R2. Non-Functional	Exchange	Not Tested	Issue Refund	
05/20/15 07:40 AM	2US208328			Not Tested		