## Detailed Return Item Report

Range: From Beginning
Returned Items: 1
Unique Returns: 1
Awaitings: 2
Return Exception: 1
Item Issue: 1
Customer Damaged: 6
Not Tested: 7
Not PPUSA Part: 8
Over 60 Days: 1
Shipping Damage: 0

#	SKU	Item Name	Total	Awaiting	Completed
1	SRN-BLB-079	LCD Screen and Digitizer Assembly with Frame for Verizon CDMA Bl	54	2	49

## SRN-BLB-079 LCD Screen and Digitizer Assembly with Frame for Verizon CDMA BlackBerry Z30 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/12/16 09:29 AM	103-6574566-6750632	R2. Non-Functional		Customer Damage		Cracked LCD
07/05/16 05:51 PM	105-9939470-2245822	R6. Other Item Issue	refund	Good For Stock	Issue Refund	no reason.
06/29/16 06:04 AM	113-7016552-5621029	R2. Non-Functional		Not Tested	Issue Refund	Screen Doesn't Work
06/08/16 03:00 AM	103-8533110-3037053	R2. Non-Functional		Good For Stock		Part looks new/unused
05/23/16 06:22 AM	113-3154183-9865865		refund	Not Tested		
05/26/16 05:30 AM	106-0389421-9195456			Not Tested		LCD Looks Damaged - Not Custome
04/12/16 06:07 AM	002-7822825-2832218			Not Tested		
03/29/16 04:22 AM	002-7437211-2273818			Not Tested		
03/14/16 05:58 PM	102-5764478-4784262			Not Tested	Issue Refund	Part was defective
02/13/16 10:35 AM	111-9244043-1238642			Customer Damage	Denied	Cracked LCD
02/05/16 12:58 PM	113-9403421-6101066			Good For Stock		
12/15/15 02:07 PM	107-5514907-8902619			Good For Stock		
02/08/16 10:20 AM	106-9657225-8802608			Good For Stock		
02/07/16 03:16 PM	112-5022396-8224240	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Not PPUSA Part		
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01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Not PPUSA Part		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/22/16 08:46 PM	106-7984357-5217030			Item Issue	Issue Refund	NTR Proximity Sensor
12/16/15 07:29 AM	111-0041360-6579451			Good For Stock	Issue Refund	
12/13/15 05:24 PM	114-4502837-1951457			Good For Stock	Issue Refund	
11/27/15 06:02 PM	112-6978052-1357032			Good For Stock	Issue Refund	
12/02/15 03:43 PM	355781	R2. Non-Functional	Refund	Customer Damage	Denied	De == 4 = 60
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09/26/15 08:29 PM	108-0306579-6599409			Over 60 days	Issue Refund Exception was made	
11/29/15 02:22 PM	109-6513391-3598623			Good For Stock	Issue Refund	
11/11/15 11:52 AM	110-6663010-9561855			Good For Stock	Issue Refund	
10/15/15 07:44 AM	114-3330193-1450601			Good For Stock	Issue Refund	
10/17/15 12:37 PM	109-5910827-6982644			Good For Stock	Issue Refund	
10/17/15 12:37 PM	109-5910827-6982644			Good For Stock	Issue Refund	
10/11/15 02:19 PM	102-7726381-2416263			Good For Stock	Issue Refund	
10/13/15 12:03 PM	114-1843391-1813868			Good For Stock	Issue Refund	
10/15/15 04:11 PM	110-0158003-1491432			Good For Stock	Issue Refund	
09/12/15 03:42 PM	341308	R2. Non-Functional	Exchange	Customer Damage	Denied	
10/06/15 03:40 PM	346248	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
10/04/15 08:41 AM	002-0253513-4396249	(		Customer Damage	Denied	