Detailed Return Item Report

Range: 04/01/16 12:00 AM - 04/20/16 12:00 AM

Returned Items: 145
Unique Returns: 145
Return Exception: 0
Item Issue: 57
Customer Damaged: 6
Not Tested: 17
Not PPUSA Part: 1
Over 60 Days: 8
Shipping Damage: 4

#	SKU	Item Name	Total	Awaiting	Completed
1	APL-001-1238	LCD and Touch Screen Digitizer Assembly for iPhone 6 Black Stan...	32	4	25
2	APL-001-1240	LCD and Touch Screen Digitizer Assembly for iPhone 6 White Stan...	26	5	17
3	APL-001-0732	LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Sta...	24	3	19
4	APL-001-2133	LCD and Touch Screen Digitizer Assembly for iPhone 6s White	13	3	9
5	APL-001-0728	LCD and Touch Screen Digitizer Assembly for iPhone 5S White Sta...	12	3	9
6	APL-001-2132	LCD and Touch Screen Digitizer Assembly for iPhone 6s Black	11	4	7
7	APL-001-1244	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White ...	11	4	6
8	FLX-SAM-790	Samsung Galaxy Note 3 N900T Charging Port Flex Cable	7	0	7
9	APL-001-2147	LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tem...	6	3	2
10	APL-001-2136	LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with...	6	4	2
11	ACC-ZED-556	Samsung Galaxy Note 3 S5 Wall Charger with Micro USB 3 0 Data Ca...	5	5	0
12	APL-001-0730	LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Sta...	5	1	3
13	ACC-ZED-548	Wall Charger with Micro USB Data Cable for Samsung - Black	4	0	4
14	APL-001-0410	LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard...	4	2	2
15	ACC-ZED-696	4 Inch Micro USB Data Cable for Samsung HTC Black	4	0	4
16	APL-001-2085	LCD Touch Screen Digitizer Assembly for iPhone 5S White with Tem...	4	4	0
17	SRN-SAM-256	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram...	4	1	1
18	BTS810017	BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola	4	3	1
19	APL-001-2135	LCD and Digitizer Assembly for iPhone 6S Plus - White	4	0	3
20	BTT110002	BinTEK 4 5 quot Premium Suction Cup	4	3	1
21	APL-001-0411	LCD Touch Screen Digitizer Assembly for iPhone 5 White Standard...	3	1	1
22	BTS810012	BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S ...	3	3	0
23	BTS810016	BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung	3	2	0
24	APL-001-0522	LCD Screen for iPad Mini	3	0	3
25	BT-BP-30182	BINTEK Sony L39h Xperia Z1 C6902 C6903 C6906 3000 mAH Li-Polyme...	3	2	1
26	APL-001-1242	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black ...	3	1	1
27	SRN-SAM-258	Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame...	3	2	1
28	APL-001-0762	LCD Screen with Retina Display for iPad Mini 2 3	3	1	2
29	APL-001-0276	LCD and Touch Screen Digitizer for iPhone 4S Black	3	1	0
30	APL-001-0519	Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home But...	2	1	1
31	BT-BP-30074	BinTEK iPhone 6 Plus 2915 mAH Li-Polymer Premium Battery	2	1	1
32	SRN-SAM-1330	Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue	2	0	1
33	SRN-SAM-688	Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch ...	2	0	2
34	APL-001-0518	Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home But...	2	0	1
35	APL-001-2112	LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tem...	2	0	2
36	BT-SPX-0303	Bongo Shield Premium Tempered Glass Screen Protector - LG Nexus ...	2	0	0
37	SRN-SAM-1270	Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer - ...	2	0	1
38	SRN-SAM-254	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram...	2	2	0
39	APL-001-2114	LCD Touch Screen Digitizer Assembly for iPhone 6 White with Temp...	2	0	1
40	APL-001-2125	Apple iPad Air Digitizer Touch Screen With Home Button - White	2	1	1
41	SRN-LGM-294	LG Optimus G2 VS980 LS980 LCD Touch Screen Digitizer Assembly ...	2	1	1
42	SRN-SNY-127	Sony Xperia Z3 D6603 D6643 D6653 D6616 LCD and Touch Screen Digi...	2	0	1
43	APL-001-2116	LCD Touch Screen Digitizer Assembly for iPhone 6 Plus Black with...	2	1	1
44	BTS810015	BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC	2	1	1
45	APL-001-2056	Touch Screen Digitizer and IC Control Circuit Logic Board Flex C...	2	0	2
46	SRN-SAM-462	Samsung Galaxy Mega 6 3 i527 i9200 i9205 L600 LCD Touch Screen...	2	0	2
47	BT-BP-30004	BinTEK iPhone 4S 1430mAH Li-Ion Premium Battery	2	2	0

#	SKU	Item Name	Total	Awaiting	Completed
48	APL-001-0774	Touch Screen Digitizer for iPad Air White	2	0	2
49	SRN-SAM-260	Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame...	2	2	0
50	APL-001-2055	Touch Screen Digitizer and IC Control Circuit Logic Board Flex C...	2	0	2
51	APL-001-1260	Touch Screen Digitizer With Button and Adhesive for iPad 4 Black	2	0	0
52	APL-003-1008	WiFi amp Bluetooth Right Antenna for iPad Mini amp iPad Mini...	2	0	2
53	APL-001-2134	LCD and Digitizer Assembly for iPhone 6S Plus - Black	2	0	2
54	SRN-SAM-582	Galaxy Note 3 N900A N900T N900W8 LCD Digitizer Touch Screen wi...	2	1	1
55	APL-001-2115	LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Temp...	2	1	1
56	BT-BP-30044	BinTEK Motorola Droid 4 XT894 XT897 Photon Q EB41 1750mAH Lion ...	2	2	0
57	APL-001-0192	LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 White	1	0	1
58	BT-BP-30112	BinTEK LG Optimus G Pro E980 F240 BL-48TH BinTEK 3140mAH Li-I...	1	0	1
59	BT-BP-30010	BinTEK iPhone 6 1810mAH Li-Ion Premium Battery	1	0	0
60	FLX-SAM-746	Samsung Galaxy Note 2 I317 T889 Charging Port Flex Cable Rev 0 7...	1	1	0
61	APL-001-2089	LCD and Touch Screen Digitizer Assembly for iPhone 5C - Black P...	1	1	0
62	APL-003-0852	Camera Front Facing for iPad 2	1	0	1
63	SRN-SAM-1206	Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly...	1	0	0
64	APL-001-2202	Apple iPad Mini Digitizer Touch Screen with Home Button And IC C...	1	0	0
65	APL-001-1706	LCD Screen for iPad 2 - Grade B	1	0	1
66	APL-003-0270	iPhone 4 Home Button - White	1	0	1
67	SRN-SAM-1291	Samsung Galaxy Note Edge SM-N915 LCD Assembly	1	0	1
68	BT-BP-30026	BinTEK HTC One M7 BN07100 2300mAH Li-Ion Premium Battery	1	1	0
69	ACC-ZED-572	QI Wireless Charger Pad Transmitter - Black	1	0	1
70	ACC-APL-1244	Hybrid Defender Case for iPad Mini Hot Pink	1	0	1
71	SRN-MOT-611	Motorola Google Nexus 6 XT1100 LCD Assembly	1	0	1
72	TAB-SRN-741	LCD Touch Screen Digitizer Assembly for Microsoft Surface Pro 3 ...	1	1	0
73	APL-001-0423	Screen Digitizer With Button and Adhesive Front for iPad 2 Black	1	0	1
74	FLX-HTC-587	HTC One M8 Charging Port Flex Cable 32GB	1	0	1
75	SRN-SAM-248	Galaxy Note 2 LCD Digitizer Touch Screen - Gray - No Frame	1	0	1
76	BT-SPX-0306	Bongo Shield Tempered Glass Screen Protector - Samsung Galaxy S7...	1	1	0
77	BT-BP-30002K	BinTEK iPhone 4 1420mAH Li-Ion Premium Battery with Tools	1	0	1
78	APL-001-0546	Touch Screen Digitizer with Frame and Home Button and iPod Touch...	1	0	0
79	BT-BP-30084	BinTEK LG G2 Mini D618 D620 BL-59UH 2440mAh Li-Ion Premium Batt...	1	1	0
80	APL-003-1529	Charging Port and Headphone Jack Flex Cable for iPhone 6 Space G...	1	0	1
81	TAB-SRN-108	Samsung Galaxy Tab 2 7 0 P3113 P3100 Touch Screen Digitizer - Bl...	1	0	1
82	BT-SPX-0018	Bongo Shield Tempered Glass Screen Protector - Motorola Google N...	1	0	1
83	BT-BP-30146	BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAH Li-P...	1	0	0
84	BTY-COV-1565	Back Glass for Galaxy S6 Edge - White Pearl	1	0	1
85	BT-BP-30070	BinTEK LG Nexus 5 BL-T9 2100mAH Li-Ion Premium Battery	1	1	0
86	BT-SPX-0142	BiNTEK Screen Guard Premium HD Screen Protector - LG Leon	1	0	1
87	BT-SPX-0025	Bongo Shield Tempered Glass Screen Protector for Huawei P8	1	1	0
88	SRN-HTC-1142	HTC Desire 526 LCD amp Digitizer Assembly	1	0	1
89	FLX-MOT-072	Motorola Atrix HD MB886 Screw Set All	1	0	1
90	BT-BP-30008	BinTEK iPhone 5S 5C 1560mAH Li-Ion Premium Battery	1	1	0
91	SRN-SAM-614	Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digit...	1	1	0
92	BTT110001	BinTEK 2 5 quot Premium Suction Cup	1	0	1
93	SRN-SAM-078	Samsung Galaxy S i9000 LCD Touch Screen Digitizer - White	1	0	1
94	BTY-COV-136	Samsung Galaxy Note 2 T889 T-Mobile Battery Door - White	1	0	1
95	APL-002-0379	Middle Chassis Midframe Bezel Complete Assembly for Verizon Spr...	1	0	1
96	APL-001-1644	LCD and Touch Screen Digitizer Assembly for iPhone 6 White - Gra...	1	0	1
97	ACC-ZRT-350	Professional 10 Piece Tool Set	1	0	1
98	APL-001-0772	Touch Screen Digitizer for iPad Air Black	1	0	1
99	APL-002-0820	Touch Screen Digitizer Mid-Frame Bezel for iPad 2 3 4 Black	1	0	0
100	BT-BP-30012	BinTEK iPod Touch 5 1030mAH Li-Ion Premium Battery	1	0	0
101	BT-SPX-0038	Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy ...	1	1	0
102	APL-001-1594	LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Grad...	1	1	0
103	BT-SPX-0206	Bongo Shield Tempered Glass Screen Protector - Samsung Galaxy Ta...	1	1	0
104	APL-003-0588	Headphone Jack Charging Port Flex Cable for iPhone 5 White	1	0	1

#	SKU	Item Name	Total	Awaiting	Completed
105	APL-003-1314	Charging Port and Headphone Jack Flex Assembly for iPhone 5c	1	0	0
106	SRN-SAM-1376	Samsung Galaxy S6 Edge Plus LCD Digitizer Touch Screen With F...	1	0	1
107	APL-003-1250	Home Button Key Flex Cable for iPad 4	1	0	1
108	BTS810014	BinTEK 8-Piece Cell Phone Repair Tool Kit For iPod Touch 1 2 3 ...	1	0	0
109	SRN-SAM-230	Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Scree...	1	1	0
110	FLX-SAM-980	Samsung Galaxy S5 i9600 G900A G900T G900V G900P G900R4 Volume Bu...	1	0	1
111	ACC-ZED-144	Lightning To 30 Pin Adapter	1	1	0
112	SRN-MOT-639	Motorola Droid Ultra Droid Maxx XT1080 XT1080M LCD With Digitize...	1	0	1
113	SRN-HTC-578	HTC Vivid 4G LCD Touch Screen Digitizer with Frame Grade B	1	0	1
114	APL-003-1532	Front Camera and Sensor Flex Cable for iPhone 6	1	0	0
115	ACC-ZRT-224	Digitizer Repair Adhesive 3M Tape for iPad 3	1	0	1
116	BTY-COV-574	LG G3 VS985 Battery Cover with NFC-Qi Wireless Charging Patch Ve...	1	0	0
117	BT-SPX-0156	BiNTEK Screen Guard Premium HD Screen Protector - Motorola Moto...	1	1	0
118	APL-001-2199	Digitizer Touch Screen With Home Button for iPad 2 - Black Prem...	1	1	0
119	APL-001-1186	LCD and Touch Screen Digitizer Assembly for iPhone 5S White Grad...	1	0	1
120	SRN-SAM-132	Galaxy S3 T999 i747 i535 L710 LCD Touch Screen Digitizer - Whi...	1	1	0
121	089557100210	ScrewGrab Stripped Screw Remover	1	1	0
122	SRN-BLB-079	LCD Screen and Digitizer Assembly with Frame for Verizon CDMA Bl...	1	0	0
123	FLX-SAM-1373	Samsung Galaxy Note 5 N920A Charging Port Flex Cable	1	0	0
124	BT-SPX-0158	BiNTEK Screen Guard Premium HD Screen Protector - Motorola Moto...	1	1	0
125	SRN-SAM-532	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram...	1	0	1
126	ACC-ZED-270	MHL HDMI Adapter For Samsung Galaxy S3 S4 S5 Note 2 Note 3	1	1	0
127	APL-003-0522	Front Camera with Proximity Sensor Flex Cable for iPhone 5	1	0	1
128	BTH210002	BinTEK Pentalobe 0 8 Standard Size Premium Long-Lasting Screwdr...	1	1	0
129	APL-001-2144	Apple iPhone 5 Complete Full LCD and Touch Screen Digitizer Asse...	1	0	1
130	APL-001-2201	Apple iPad Air Digitizer Touch Screen With Home Button - White ...	1	0	1
131	SRN-SAM-578	Galaxy Note 3 N900P N900V LCD Digitizer Touch Screen with Fram...	1	0	0
132	BINP-1028	BinTEK iPhone 6 Plus 6S Plus 5 5 Ultra Privacy Screen Protecto...	1	1	0
133	APL-003-1310	Front Camera Proximity Sensor Flex Cable for iPhone 5S	1	0	1
134	APL-001-0410K	LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Tool...	1	0	1
135	ACC-ZED-138	8-Pin USB Charger Adapter Sync Cable for iPhone 5 5S 5C 6 6 iPa...	1	1	0
136	FLX-SAM-798	Samsung Galaxy S4 Active i537 Charger Port Front Keyboard amp ...	1	0	1
137	APL-001-2093	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Blac...	1	0	1
138	APL-002-1170	Glass Housing Back Plate with Frame for Verizon Sprint iPhone 4 ...	1	0	1
139	SRN-SAM-860	LCD Touch Screen Digitizer for Samsung Galaxy S4 Active i9295 ...	1	0	0
140	BT-BP-30094	BinTEK Motorola Moto X XT1056 XT1058 XT1060 XT912A EX34 2200mAH...	1	1	0
141	SRN-MOT-610	Motorola Droid Turbo XT1254 LCD Assembly Black	1	0	1
142	APL-003-1533	LCD Shield Plate for iPhone 6	1	0	1
143	BINP-1020	BinTEK Samsung Galaxy Note 4 Ultra Privacy Screen Protector	1	1	0
144	TAB-SRN-274	Samsung Galaxy Tab 3 8 0 SM T310 Wifi Version Digitizer White	1	0	1
145	FLX-SAM-988	Samsung Galaxy S5 SM G900A ATT Home Button Charging Port Flex	1	0	1

APL-001-1238 LCD and Touch Screen Digitizer Assembly for iPhone 6 Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/25/16 11:54 AM	367815	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Pixelated Display
03/18/16 01:16 PM	370115			Item Issue	Issue Credit	Pixelated Display
03/18/16 01:16 PM	370115			Item Issue	Issue Credit	Lines in Display
03/18/16 01:16 PM	370115			Item Issue	Issue Credit	No Display
03/16/16 06:03 AM	369834	R2. Non-Functional		Item Issue	Issue Credit	No Display
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/18/16 10:32 AM	370073			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/21/16 10:17 AM	370281			Item Issue	Issue Credit	Frame Causing Blemishes in Display
03/17/16 12:22 PM	369987	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display

APL-001-1240 LCD and Touch Screen Digitizer Assembly for iPhone 6 White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/04/15 09:24 AM	339604			Over 60 days	Denied	No Display
03/22/16 05:15 PM	370486	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display When Flex Moved
03/28/16 11:49 AM	370928	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	grade c (apl-001-2078)
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/13/16 02:19 PM	369554			Good For Stock	Issue Refund	
03/23/16 10:56 AM	370526	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Display Working - Re skued to economy

APL-001-0732 LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/16/16 12:47 PM	C5001			Good For Stock	Issue Credit	
03/16/16 12:47 PM	C5001			Good For Stock	Issue Credit	
03/16/16 12:47 PM	C5001			Good For Stock	Issue Credit	
03/16/16 03:55 PM	369916			Need To Repair	Issue Credit	OCA Separating
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Item Issue		Touch is not working
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Item Issue		Touch is not working
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/28/16 01:52 PM	370942	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/21/16 08:40 AM	370267	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	good for stock

APL-001-2133 LCD and Touch Screen Digitizer Assembly for iPhone 6s White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/08/16 10:30 AM	371872-1	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Tested and Working
03/15/16 12:09 PM	369763			Item Issue	Issue Credit	no physical damaged/ digitizer unresposive
04/11/16 11:25 AM	482164	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	tested -pass
04/06/16 03:17 PM	371872	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	home button does not work
03/19/16 10:49 AM	370175			Need To Repair		Missing Brackets
03/19/16 10:49 AM	370175			Need To Repair		Missing Brackets
03/19/16 10:49 AM	370175			Need To Repair		Missing Brackets
03/10/16 02:24 PM	369297			Good For Stock		
03/31/16 05:23 AM	371257	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	pass - good for stock

APL-001-0728 LCD and Touch Screen Digitizer Assembly for iPhone 5S White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/06/16 08:07 AM	371806			Need To Repair	Issue Credit	Frame Loose
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/31/16 01:57 PM	371317	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Pixelated Display
02/09/16 02:37 PM	366169	R2. Non-Functional	Exchange	Over 60 days	Issue Credit	Pixelated Display and Dust Under Backlight

APL-001-2132 LCD and Touch Screen Digitizer Assembly for iPhone 6s Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/14/16 10:56 PM	482548	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Bad Phone - No longer Needed
03/23/16 09:57 AM	370519	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Pixel and backlight Loose
03/19/16 10:49 AM	370175			Item Issue		Needs New Backlight
03/19/16 10:49 AM	370175			Item Issue		Needs New Backlight
03/19/16 10:49 AM	370175			Item Issue		Needs New Backlight
03/19/16 10:49 AM	370175			Need To Repair		Missing Brackets
03/18/16 02:27 PM	370090			Need To Repair		Backlight Loose

APL-001-1244 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/08/16 10:16 AM	369027			Item Issue	Issue Credit	Pixelated Display
04/04/16 07:40 PM	371664	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Pixelated Display
03/17/16 12:22 PM	369987	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/28/16 02:30 PM	370964	R2. Non-Functional	Refund	Over 60 days	Issue Credit	over 60 days, date stamp 01/18/2016, frame da
03/17/16 12:22 PM	369987	R2. Non-Functional	Refund	Item Issue	Issue Credit	Display Works Intermittently
02/12/16 03:52 PM	366590	R2. Non-Functional	store credit	Good For Stock	Issue Credit	tested - pass, grade b, glue the top corner

FLX-SAM-790 Samsung Galaxy Note 3 N900T Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 01:08 PM	482189	R2. Non-Functional	Refund	Not Tested	Issue Credit	mic did not work
04/04/16 04:58 PM	371653	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

APL-001-2147 LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
01/19/16 02:41 PM	363083	R2. Non-Functional	Refund	Item Issue	Issue Credit	date stamp 1/19/2016
02/19/16 11:17 AM	367197	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose

APL-001-2136 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/06/16 06:16 PM	371899	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Ghost touching
03/25/16 11:23 AM	370728	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Lines in Display

APL-001-0730 LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		

ACC-ZED-548 Wall Charger with Micro USB Data Cable for Samsung - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/17/16 02:38 PM	370010			Good For Stock	Issue Credit	
03/17/16 02:38 PM	370010			Item Issue	Issue Credit	Does not charge
03/17/16 02:38 PM	370010			Good For Stock	Issue Credit	
03/17/16 02:38 PM	370010			Item Issue	Issue Credit	Does not charge

APL-001-0410 LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/01/16 01:53 PM	371377	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
03/25/16 11:34 PM	370800	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Unresponsive - Frame Loose

ACC-ZED-696 4 Inch Micro USB Data Cable for Samsung HTC Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/06/16 01:45 PM	371858	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
04/06/16 01:45 PM	371858	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
04/06/16 01:45 PM	371858	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
04/06/16 01:45 PM	371858	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	

SRN-SAM-256 Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Frame - Black Mist

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/18/16 12:50 PM	482774	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered Wrong Part

BTS810017 BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 05:45 AM	106-4326480-1610656	R3. Not As Described		Good For Stock		

APL-001-2135 LCD and Digitizer Assembly for iPhone 6S Plus - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments

04/07/16 02:13 PM	371986	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Frame Loose
03/18/16 11:03 AM	370079			Good For Stock		
03/18/16 11:03 AM	370079			Good For Stock		

BTT110002 BinTEK 4 5 quot Premium Suction Cup

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/31/16 06:35 PM	002-7965676-0811445	R2. Non-Functional		Item Issue		cup deformed

APL-001-0411 LCD Touch Screen Digitizer Assembly for iPhone 5 White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/08/16 03:38 PM	369079	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	Frame is loose- fixed, grade a (0738)

APL-001-0522 LCD Screen for iPad Mini

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Cor
04/06/16 01:59 PM	371864	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong model
04/07/16 08:25 AM	371927	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Customers iPad is not repairable, no longe
04/06/16 07:27 AM	371803	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	customer sa

BT-BP-30182 BINTEK Sony L39h Xperia Z1 C6902 C6903 C6906 3000 mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 05:45 AM	106-4326480-1610656	R3. Not As Described		Good For Stock		Incompatible version?

APL-001-1242 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/17/16 06:42 PM	367048	R2. Non-Functional		Item Issue	Issue Credit	Lines in Display

SRN-SAM-258 Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame - Black Mist

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/15/16 10:17 AM	482562	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong model

APL-001-0762 LCD Screen with Retina Display for iPad Mini 2 3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/06/16 10:40 AM	371662-1	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No tester - customer said no display
04/04/16 06:55 PM	371662	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	no tester- customer said no display

APL-001-0519 Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home Button IC White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/08/16 10:16 AM	369027			Not Tested	Issue Credit	

BT-BP-30074 BinTEK iPhone 6 Plus 2915 mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/18/16 01:05 PM	370111	R2. Non-Functional	Refund	Customer Damage	Denied	Flex Damaged

SRN-SAM-1330 Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/07/16 11:03 AM	368896	R2. Non-Functional	Refund	Item Issue	Issue Credit	No display

SRN-SAM-688 Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch Screen White - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/19/16 02:35 PM	370185	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	tested - no display, no phsyical damaged
03/19/16 02:35 PM	370185	R6. Other Item Issue			Issue Replacement	

APL-001-0518 Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home Button IC Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/12/16 04:32 PM	369516	R2. Non-Functional	Refund	Shipping Damage	Issue Credit	Cracked Shipping Damaged

APL-001-2112 LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/05/16 02:30 PM	371746	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Customers phone is non repairable - make to a
01/19/16 02:41 PM	363083	R2. Non-Functional	Refund	Item Issue	Issue Credit	date stamp 1/19/2016

SRN-SAM-1270 Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/03/16 12:05 PM	368578	R2. Non-Functional	Refund	Item Issue	Issue Credit	no display/ no physical damaged

APL-001-2114 LCD Touch Screen Digitizer Assembly for iPhone 6 White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/06/16 12:36 PM	368811	R1. Change of Mind	Refund	Shipping Damage	Issue Credit	damaged flex- cause the backlight to flickers

APL-001-2125 Apple iPad Air Digitizer Touch Screen With Home Button - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Con
04/04/16 12:36 PM	371600	R2. Non-Functional	Refund	Item Issue	Issue Credit	Flex is torn, customer picked up part while I was

SRN-LGM-294 LG Optimus G2 VS980 LS980 LCD Touch Screen Digitizer Assembly for Verizon - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/30/16 07:00 AM	371137	R6. Other Item Issue	Refund	Item Issue	Issue Refund	Digitizer not working

SRN-SNY-127 Sony Xperia Z3 D6603 D6643 D6653 D6616 LCD and Touch Screen Digitizer Assembly Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/17/16 12:22 PM	369987	R2. Non-Functional	Refund	Not Tested	Issue Credit	

APL-001-2116 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/28/16 11:12 AM	370913	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

BTS810015 BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/30/16 07:00 AM	371137	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	

APL-001-2056 Touch Screen Digitizer and IC Control Circuit Logic Board Flex Cable for iPad mini 3 - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/15/15 03:50 PM	357635	R6. Other Item Issue	store credit	Not Tested	Issue Credit	
12/15/15 03:50 PM	357635	R6. Other Item Issue	store credit	Not Tested	Issue Credit	

SRN-SAM-462 Samsung Galaxy Mega 6 3 i527 i9200 i9205 L600 LCD Touch Screen Digitizer - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/21/15 10:26 AM	358477	R2. Non-Functional		Over 60 days		denied - customer kept item
03/23/16 12:27 PM	370537	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	Dead Spot on Left Side

APL-001-0774 Touch Screen Digitizer for iPad Air White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 03:15 PM	366014	R6. Other Item Issue	Refund	Customer Damage	Denied	Cracked Digitizer
02/08/16 03:15 PM	366014	R6. Other Item Issue	Refund	Customer Damage	Denied	Cracked Digitizer

APL-001-2055 Touch Screen Digitizer and IC Control Circuit Logic Board Flex Cable for iPad mini 3 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/15/15 03:50 PM	357635	R2. Non-Functional	store credit	Not Tested	Issue Credit	
12/15/15 03:50 PM	357635		store credit	Not Tested	Issue Credit	

APL-003-1008 WiFi amp Bluetooth Right Antenna for iPad Mini amp iPad Mini 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/30/16 08:50 AM	371148	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
03/30/16 08:50 AM	371148	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

APL-001-2134 LCD and Digitizer Assembly for iPhone 6S Plus - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 11:03 AM	370079			Good For Stock		

SRN-SAM-582 Galaxy Note 3 N900A N900T N900W8 LCD Digitizer Touch Screen with Frame - Gray - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 04:58 PM	371653	R1. Change of Mind	Refund	Need To Repair	Issue Credit	Misaligned on Frame

APL-001-2115 LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/15/16 07:52 AM	366709	R2. Non-Functional	Refund	Good For Stock	Issue Credit	

APL-001-0192 LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 10:15 PM	371672	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	

BT-BP-30112 BinTEK LG Optimus G Pro E980 F240 BL-48TH BinTEK 3140mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 04:41 PM	112-0741917-1401053	R2. Non-Functional		Item Issue		battery doesnt hold charge

APL-003-0852 Camera Front Facing for iPad 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/02/16 01:07 PM	368464	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed.

APL-001-1706 LCD Screen for iPad 2 - Grade B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/16/16 11:10 AM	369862	R1. Change of Mind	Refund	Good For Stock	Issue Refund	customer no longer needed part, 20% restock f

APL-003-0270 iPhone 4 Home Button - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 10:15 PM	371672	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	

SRN-SAM-1291 Samsung Galaxy Note Edge SM-N915 LCD Assembly

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 05:55 PM	482234	R6. Other Item Issue	Refund	Not Tested	Issue Credit	Right Side Dead Spot

ACC-ZED-572 QI Wireless Charger Pad Transmitter - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/28/16 10:48 AM	368077	R2. Non-Functional	replacement	Item Issue	Issue Replacement	did not work for a month

ACC-APL-1244 Hybrid Defender Case for iPad Mini Hot Pink

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/12/16 04:32 PM	369516	R2. Non-Functional	Refund	Shipping Damage	Issue Credit	Case is bent

SRN-MOT-611 Motorola Google Nexus 6 XT1100 LCD Assembly

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/13/16 12:25 PM	482381	R1. Change of Mind	Refund	Good For Stock	Issue Refund	No Longer Needed

APL-001-0423 Screen Digitizer With Button and Adhesive Front for iPad 2 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/13/16 03:59 PM	366649	R1. Change of Mind	Refund	Good For Stock	Issue Refund	replaced adhesive, made to grade A, no longer

FLX-HTC-587 HTC One M8 Charging Port Flex Cable 32GB

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/12/16 06:15 PM	482327	R2. Non-Functional	Refund	Good For Stock	Issue Refund	Mic does not work

SRN-SAM-248 Galaxy Note 2 LCD Digitizer Touch Screen - Gray - No Frame

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/01/16 05:29 PM	371450	R2. Non-Functional	Refund	Customer Damage	Denied	LCD and Digitizer Separated

BT-BP-30002K BinTEK iPhone 4 1420mAH Li-Ion Premium Battery with Tools

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/13/16 11:53 AM	482380	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered Wrong Item

APL-003-1529 Charging Port and Headphone Jack Flex Cable for iPhone 6 Space Gray

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/13/16 12:47 PM	482385	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed part

TAB-SRN-108 Samsung Galaxy Tab 2 7 0 P3113 P3100 Touch Screen Digitizer - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/26/16 02:50 PM	367981	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot

BT-SPX-0018 Bongo Shield Tempered Glass Screen Protector - Motorola Google Nexus 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/02/16 10:08 PM	107-6967025-2041837	R2. Non-Functional		Good For Stock	Issue Replacement	

BTY-COV-1565 Back Glass for Galaxy S6 Edge - White Pearl

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/02/16 05:38 PM	371500	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	ordered wrong part

BT-SPX-0142 BiNTEK Screen Guard Premium HD Screen Protector - LG Leon

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
01/12/16 05:15 PM	102-6705346-7839434	R2. Non-Functional		Item Issue	Issue Replacement	

SRN-HTC-1142 HTC Desire 526 LCD amp Digitizer Assembly

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 12:05 PM	371966	R6. Other Item Issue	Refund	Not Tested	Issue Refund	Connector at the bottom is too big and does no

FLX-MOT-072 Motorola Atrix HD MB886 Screw Set All

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 11:03 PM	371674			Good For Stock	Issue Refund	

BTT110001 BinTEK 2 5 quot Premium Suction Cup

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/22/16 03:49 AM	370372	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Rubber Suction Cup Came off

SRN-SAM-078 Samsung Galaxy S i9000 LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/30/16 02:25 PM	371206	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	good for stock

BTY-COV-136 Samsung Galaxy Note 2 T889 T-Mobile Battery Door - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/17/16 04:45 PM	482712	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	No Longer Needed

APL-002-0379 Middle Chassis Midframe Bezel Complete Assembly for Verizon Sprint iPhone 4 Silver Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/16 08:58 AM	371020	R1. Change of Mind	Refund	Good For Stock	Issue Refund	good for stock

APL-001-1644 LCD and Touch Screen Digitizer Assembly for iPhone 6 White - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/19/16 12:51 AM	370163	R2. Non-Functional	Refund	Item Issue	Issue Credit	touch intermittent

ACC-ZRT-350 Professional 10 Piece Tool Set

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 07:00 PM	370366	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

APL-001-0772 Touch Screen Digitizer for iPad Air Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 11:14 AM	482163	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Digitizer Chipped

APL-003-0588 Headphone Jack Charging Port Flex Cable for iPhone 5 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/02/16 09:23 PM	365204			Item Issue	Issue Credit	

SRN-SAM-1376 Samsung Galaxy S6 Edge Plus LCD Digitizer Touch Screen With Frame - Black Sapphire

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/30/16 07:59 AM	371139	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

APL-003-1250 Home Button Key Flex Cable for iPad 4

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 11:05 AM	371580	R1. Change of Mind		Customer Damage		torn flex - denied customer kept item

FLX-SAM-980 Samsung Galaxy S5 i9600 G900A G900T G900V G900P G900R4 Volume Button Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/16 11:49 AM	371056	R4. Received Wrong Item	Exchange	Good For Stock	Issue Replacement	right item - wrong pic on site

SRN-MOT-639 Motorola Droid Ultra Droid Maxx XT1080 XT1080M LCD With Digitizer and Frame - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/16 02:26 PM	371084	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed

SRN-HTC-578 HTC Vivid 4G LCD Touch Screen Digitizer with Frame Grade B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/13/16 01:24 PM	482389	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Wants New

ACC-ZRT-224 Digitizer Repair Adhesive 3M Tape for iPad 3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 05:41 AM	110-2352780-2753026			Good For Stock		

APL-001-1186 LCD and Touch Screen Digitizer Assembly for iPhone 5S White Grade B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 09:56 AM	371938	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong item

SRN-SAM-532 Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Frame - Red

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 02:34 PM	371631	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Bouncy Frame

APL-003-0522 Front Camera with Proximity Sensor Flex Cable for iPhone 5

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/10/16 12:21 PM	366281	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong part

APL-001-2144 Apple iPhone 5 Complete Full LCD and Touch Screen Digitizer Assembly - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/16 09:37 AM	371030			Good For Stock	Issue Refund	

APL-001-2201 Apple iPad Air Digitizer Touch Screen With Home Button - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 10:37 AM	371943	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Screen is chipped on all 4 corners

APL-003-1310 Front Camera Proximity Sensor Flex Cable for iPhone 5S

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/14/16 08:51 PM	482542	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Missing Proximity Sensor

APL-001-0410K LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Tool Kit

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/10/16 12:21 PM	366281	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	ordered wrong part

FLX-SAM-798 Samsung Galaxy S4 Active i537 Charger Port Front Keyboard amp Mic Flex Cable Ribbon

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/15/15 03:50 PM	357635	R2. Non-Functional	store credit	Item Issue	Issue Credit	Bad Home Button

APL-001-2093 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/16 09:37 AM	371030			Good For Stock	Issue Refund	

APL-002-1170 Glass Housing Back Plate with Frame for Verizon Sprint iPhone 4 and 4S White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 10:15 PM	371672	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	

SRN-MOT-610 Motorola Droid Turbo XT1254 LCD Assembly Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/05/16 04:23 AM	371776			Not Tested	Issue Credit	

APL-003-1533 LCD Shield Plate for iPhone 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/20/15 03:37 PM	328068			Good For Stock	Issue Credit	

TAB-SRN-274 Samsung Galaxy Tab 3 8 0 SM T310 Wifi Version Digitizer White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/18/15 10:55 AM	358098	R2. Non-Functional	Store Credit	Over 60 days	Issue Credit	Not Tested

FLX-SAM-988 Samsung Galaxy S5 SM G900A ATT Home Button Charging Port Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/28/16 03:47 PM	103-5018717-2908207	R2. Non-Functional		Item Issue	Issue Replacement	menu and back button dont work