

Detailed Return Item Report

Range: From Beginning

Returned Items: 1

Unique Returns: 1

Awaitings: 1

Return Exception: 0

Item Issue: 1

Customer Damaged: 1

Not Tested: 2

Not PPUSA Part: 0

Over 60 Days: 0

Shipping Damage: 0

#	SKU	Item Name	Total	Awaiting	Completed
1	SRN-SAM-1412	Samsung Galaxy S7 Edge LCD Digitizer Replacement - Black	7	1	6

SRN-SAM-1412 Samsung Galaxy S7 Edge LCD Digitizer Replacement - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
11/28/16 04:04 PM	501810	R2. Non-Functional	Exchange	Item Issue	Issue Refund	Line in Display
11/08/16 11:37 AM	500091	R6. Other Item Issue	Exchange	Customer Damage		Damaged LCD
10/18/16 01:49 PM	497955	R1. Change of Mind	Refund	Need To Repair	Issue Credit	Needs Adhesive Strips
10/14/16 03:42 PM	497648	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
08/11/16 02:20 PM	492279	R2. Non-Functional	Exchange	Not Tested	Issue Refund	flicking
08/10/16 01:00 PM	492183	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	Dead Pixel