Detailed Return Item Report

Range: 04/22/16 12:00 AM - 05/11/16 12:00 AM

Returned Items: 133
Unique Returns: 133
Return Exception: 0
Item Issue: 82
Customer Damaged: 10
Not Tested: 13
Not PPUSA Part: 13
Over 60 Days: 20
Shipping Damage: 1

#	SKU	Item Name	Total	Awaiting	Completed
1	APL-001-1238	LCD and Touch Screen Digitizer Assembly for iPhone 6 Black Stan	26	6	7
2	APL-001-0732	LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Sta	23	2	10
3	APL-001-1240	LCD and Touch Screen Digitizer Assembly for iPhone 6 White Stan	19	0	6
4	APL-001-2115	LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Temp	18	4	13
5	APL-001-1244	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White	14	2	5
6	APL-001-0730	LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Sta	14	1	1
7	APL-001-2147	LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tem	13	1	12
8	APL-001-0728	LCD and Touch Screen Digitizer Assembly for iPhone 5S White Sta	13	4	2
9	APL-001-0772	Touch Screen Digitizer for iPad Air Black	11	0	11
10	APL-001-2114	LCD Touch Screen Digitizer Assembly for iPhone 6 White with Temp	10	1	9
11	APL-001-2132	LCD and Touch Screen Digitizer Assembly for iPhone 6s Black	8	0	5
12	APL-001-0518	Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home But	7	3	2
13	APL-001-2136	LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with	7	0	2
14	APL-001-2133	LCD and Touch Screen Digitizer Assembly for iPhone 6s White	7	3	3
15	BTS810015	BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC	6	5	1
16	BT-BP-30004	BinTEK iPhone 4S 1430mAH Li-lon Premium Battery	6	0	5
17	BTS810012	BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S	6	4	1
18	BT-BP-30146	BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAH Li-P	6	2	1
19	BTS810016	BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung	5	4	0
20	ACC-APL-1296	Classic Case Cover for iPad Mini White	5	0	5
21	BT-BP-30074	BinTEK iPhone 6 Plus 2915 mAH Li-Polymer Premium Battery	5	3	0
22	APL-001-0410	LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard	5	0	4
23	APL-001-0519	Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home But	5	0	3
24	APL-001-1242	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black	4	1	1
25	APL-001-0411	LCD Touch Screen Digitizer Assembly for iPhone 5 White Standard	4	3	0
26	APL-001-0096	LCD and Touch Screen Digitizer for ATT iPhone 4 Black	4	0	4
27	BT-BP-30008	BinTEK iPhone 5S 5C 1560mAH Li-Ion Premium Battery	4	1	1
28	BTS810017	BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola	3	2	1
29	APL-001-2112	LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tem	3	2	1
30	SRN-HTC-534	HTC Windows 8x LCD Screen	3	3	0
31	SRN-SAM-1360	Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey	3	0	1
32	BINT-9003	BinTEK iPad Mini 1 2 HD Clear Screen Protector 3 Pack	3	0	0
33	APL-001-2134	LCD and Digitizer Assembly for iPhone 6S Plus - Black	3	1	1
34	BTT110001	BinTEK 2 5 quot Premium Suction Cup	3	2	1
35	BT-BP-30116	BinTEK LG Volt LS740 BL-64SH 3000mAH Li-Ion Premium Battery	3	0	3
36	APL-001-2125	Apple iPad Air Digitizer Touch Screen With Home Button - White	3	0	0
37	APL-001-0423	Screen Digitizer With Button and Adhesive Front for iPad 2 Black	3	0	2
38	APL-001-0186	LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black	3	0	3
39	FLX-SAM-786	Samsung Galaxy Note 3 N900A Charging Port Flex Cable	2	0	2
40	ACC-ZED-664	Shatter-Proof Tempered Glass Screen Protector for iPhone 6 Plus	2	2	0
41	BT-BP-30002	BinTEK iPhone 4 1420mAH Li-Ion Premium Battery	2	0	1
42	SRN-SAM-224	Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Scree	2	1	0
43	APL-002-0820	Touch Screen Digitizer Mid-Frame Bezel for iPad 2 3 4 Black	2	1	1
44	BT-BP-30138	BinTEK Samsung Galaxy Tab 3 10 1 P5200 6800mAH Li-Polymer Premi	2	2	0
45	SRN-HTC-654K	LCD Touch Screen Digitizer with Frame for HTC One M7 801e Whit	2	0	2
46	SRN-LGM-306	LG G3 D850 D851 D855 VS985 LS990 LCD Digitizer Assembly White	2	1	1
47	APL-001-2135	LCD and Digitizer Assembly for iPhone 6S Plus - White	2	1	1

#	SKU	Item Name	Total	Awaiting	Completed
48	APL-001-2124	Apple iPad Air Digitizer Touch Screen With Home Button - Black	2	0	0
49	APL-001-0192	LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 White	2	1	1 1
50	SRN-SAM-138	Galaxy S3 T999 i747 LCD Touch Screen Digitizer with Frame - Ma	2	0	2
51	APL-003-1314	Charging Port and Headphone Jack Flex Assembly for iPhone 5c	2	2	0
52	SRN-SAM-256	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram	2	1	1
53	APL-001-1644	LCD and Touch Screen Digitizer Assembly for iPhone 6 White - Gra	2	0	1 1
54	SRN-SAM-078	Samsung Galaxy S i9000 LCD Touch Screen Digitizer - White	2	1	0
55	SRN-SAM-132	Galaxy S3 T999 i747 i535 L710 LCD Touch Screen Digitizer - Whi	1	0	1
56	ACC-SNP-012	Clear Screen Protector for iPad 1 2 and 3	1	0	0
57	SRN-SAM-043	Galaxy Note 2 i605 L900 LCD Digitizer Touch Screen - Gray - Ne	1	1	0
58	APL-001-2116	LCD Touch Screen Digitizer Assembly for iPhone 6 Plus Black with	1	0	1
59	FLX-SAM-1324	Samsung Galaxy Note Edge N910F N910A N910T N910V N910P Front Cam	1	0	1 1
60	BT-SPX-0156	BiNTEK Screen Guard Premium HD Screen Protector - Motorola Moto	1	0	1
61	ACC-ZED-556	Samsung Galaxy Note 3 S5 Wall Charger with Micro USB 3 0 Data Ca	1	1	0
62	SRN-LGM-294	LG Optimus G2 VS980 LS980 LCD Touch Screen Digitizer Assembly	1	0	1
63	APL-001-1262	Touch Screen Digitizer With Button and Adhesive for iPad 4 White	1	1	0
64	BT-BP-30114	BinTEK LG Optimus G2 BL-54SG F320 2610mAH Li-Ion Premium Batte	1	0	1
65	FLX-SAM-746	Samsung Galaxy Note 2 I317 T889 Charging Port Flex Cable Rev 0 7	1	1	0
66	BT-SPX-0065	Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy	1	0	1
67	APL-003-1424	Home Button Assembly for iPhone 6 amp 6 Plus White Silver	1	0	1
68	ACC-APL-1932	Wooden Case for iPhone 5 5S - Cherrywood	1	1	0
69	ACC-ZED-138	8-Pin USB Charger Adapter Sync Cable for iPhone 5 5S 5C 6 6 iPa	1	0	1
70	BT-BP-30026	BinTEK HTC One M7 BN07100 2300mAH Li-Ion Premium Battery	1	1	0
71	APL-001-1052	LCD Screen for iPad Mini - Grade A	1	0	0
72	FLX-SAM-992	Samsung Galaxy S5 SM G900T T Mobile Home Button Charging Port Fl	1	0	1
73	BTT110002	BinTEK 4 5 quot Premium Suction Cup	1	0	1
74	SRN-SAM-230	Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Scree	1	0	1
75	BT-BP-30142	BinTEK Samsung Galaxy Note 8 0 N5100 4600mAH Li-Polymer Premium	1	1	0
76 	BT-BP-30120	BinTEK Motorola Droid Ultra XT1080 EU20 2130mAH Li-Polymer Prem	1	0	1
77	SRN-SAM-1206	Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly	1	0	1 1
78	BT-BP-30158	BinTEK iPod Touch 4 980mAH Li-Polymer Premium Battery	1	1	0
79	SRN-LGM-575	LCD Touch Screen Digitizer with Frame for LG Optimus G2 D800 D	1	0	0
80	APL-003-0432	iPhone 4S Signal Antenna Metal Cover Cable	1	0	1
81	ACC-ZRT-090 APL-001-2202	BEST Professional Pentalobe 5 Point Screwdriver for iPhone 4 4S	1	1	0
82		Apple iPad Mini Digitizer Touch Screen with Home Button And IC C	1	0	0
83	FLX-SAM-758	Samsung Galaxy S4 L720 i545 USB Charging Port Microphone Flex Ca	1	1	0
84 85	SRN-BLB-024 APL-003-1444	LCD Screen and Digitizer Assembly for CDMA BlackBerry Z30 Black	1	0	0
86	BT-BP-30006K	Charging Dock Port amp Headphone Jack Flex Cable for iPhone 6 BinTEK iPhone 5 1440mAH mAH Li-Ion Premium Battery with Tools	1	0	0 1
87	SRN-SAM-496	Galaxy Note 3 N900A N900T LCD Digitizer Touch Screen with Fram	1	1	0
88	APL-003-1529	Charging Port and Headphone Jack Flex Cable for iPhone 6 Space G	1	0	0
89	BT-SPX-0026	Bongo Shield Tempered Glass Screen Protector for HTC Desire Eye	1	0	1
90	BT-BP-30144	BinTEK Samsung Galaxy Tab 3 Lite T110 3600mAH Li-Polymer Premiu	1	0	0
91	BT-BP-30070	BinTEK LG Nexus 5 BL-T9 2100mAH Li-Ion Premium Battery	1	0	0
92	SRN-SAM-150	Samsung Infuse i997 LCD Touch Screen Digitizer	1	1	0
93	BT-BP-30165	BinTEK LG G Pad V500 BL-T10 4600mAH Li-Polymer Premium Battery	1	1	0
94	SRN-SAM-374	Samsung Galaxy S3 L710 LCD Touch Screen Digitizer with Frame	1	0	1 1
95	SRN-BLB-028	LCD Screen and Digitizer Assembly with Frame for BlackBerry Z30	1	0	0
96	ACC-SAM-544	Wooden Case for Galaxy Note 3 - Bamboo	1	1	0
97	BT-BP-30167	BinTEK Asus Nexus 7 4270mAH Li-Polymer Premium Battery	1	1	0
98	APL-001-0276	LCD and Touch Screen Digitizer for iPhone 4S Black	1	1	0
99	APL-001-2148	Apple iPad Mini 4 Digitizer Touch Screen - Black	1	0	1 1
100	BT-BP-30178	BinTEK Samsung Galaxy Tab S T700 4900mAH Li-Polymer Premium Bat	1	1	0
101	SRN-SAM-1343	Samsung Galaxy S5 Active G870 LCD With Digitizer Assembly - Gree	1	0	1
102	BTE710001	BinTEK Temperature Adjustable Heat Gun	1	0	1 1
103	FLX-SAM-794	Samsung Galaxy Note 3 N900V Charging Port Flex Cable	1	0	1
104	APL-001-2093	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Blac	1	1	0
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#	SKU	Item Name	Total	Awaiting	Completed
105	ACC-ZED-270	MHL HDMI Adapter For Samsung Galaxy S3 S4 S5 Note 2 Note 3	1	0	1
106	FLX-MOT-050	Motorola Droid Razr HD XT926 Headphone Audio Flex With Audio Jac	1	0	1
107	APL-001-2085	LCD Touch Screen Digitizer Assembly for iPhone 5S White with Tem	1	0	1
108	APL-001-0954	LCD and Digitizer Assembly for GSM iPhone 4 Set Blue Mirror	1	0	0
109	FLX-HTC-582	HTC One M8 Charging Port Flex Cable 16GB Model	1	0	1
110	BT-BP-30044	BinTEK Motorola Droid 4 XT894 XT897 Photon Q EB41 1750mAH Lion	1	1	0
111	BT-BP-30124	BinTEK Motorola Droid Razr Maxx HD XT926 EV40 3300mAH Li-Polyme	1	0	1
112	SRN-SNY-127	Sony Xperia Z3 D6603 D6643 D6653 D6616 LCD and Touch Screen Digi	1	0	1
113	SRN-SAM-260	Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame	1	1	0
114	APL-001-0774	Touch Screen Digitizer for iPad Air White	1	0	1
115	APL-001-0483	Screen Digitizer With Button and Adhesive for iPad 3 White	1	0	1
116	SRN-SAM-240	Galaxy S3 i535 R530 LCD Touch Screen Digitizer with Frame - Bl	1	0	1
117	BT-SPX-0096	BiNTEK Screen Guard Premium HD Screen Protector - HTC Desire 62	1	0	1
118	SRN-LGM-127	LG Optimus G Sprint LS970 LCD Digitizer Touch Screen Assembly	1	0	0
119	ACC-ZED-036	VGA and USB Cable for Samsung Galaxy Tab 1 Models	1	0	0
120	SRN-SAM-1198	Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly	1	1	0
121	SRN-LGM-356	Touch Screen Digitizer for LG Optimus G Pro E980 E985 F240 White	1	1	0
122	BT-BP-30064	BinTEK Samsung Note 4 EB-KN910BWEGW 3220mAH Li-Ion Premium Batt	1	1	0
123	APL-001-0594	LCD and Touch Screen Digitizer for iPod Touch 4 - White	1	0	1
124	APL-001-2117	LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Temp	1	0	1
125	BT-SPX-0169	BiNTEK Screen Guard Premium HD Screen Protector - Nokia Lumia 6	1	0	1
126	SRN-SAM-258	Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame	1	0	0
127	FLX-MOT-162	Motorola Droid XT907 XT910 XT912 XT875 XT925 XT926 XT926M L	1	0	1
128	APL-001-2199	Digitizer Touch Screen With Home Button for iPad 2 - Black Prem	1	0	1
129	SRN-SAM-254	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram	1	1	0
130	APL-001-0282	LCD and Touch Screen Digitizer for iPhone 4S White	1	0	1
131	BT-BP-30184	BINTEK Sony Xperia Z3 Dual Battery 3100 mAH Li-Polymer Premium	1	1	0
132	APL-001-1260	Touch Screen Digitizer With Button and Adhesive for iPad 4 Black	1	0	1
133	ACC-ZED-732	BinTEK Mini Universal USB Car Charger Adapter Bullet 5V 1A - Bl	1	1	0

APL-001-1238 LCD and Touch Screen Digitizer Assembly for iPhone 6 Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/13/16 04:09 PM	482423			Not PPUSA Part		Lines in Display
03/30/16 10:35 AM	371162			Item Issue	Issue Credit	
03/21/16 02:20 PM	370333			Item Issue	Issue Credit	Lines in Display
04/20/16 02:47 PM	RL3630			Good For Stock	Issue Replacement	
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
04/12/16 12:27 PM	482295	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Flickering LCD/tested Okay - Frame Loose

APL-001-0732 LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/06/16 03:57 PM	371880			Over 60 days	Issue Credit	No Date Stamp - Digitizer Unresponsive
12/14/15 01:38 PM	357426			Over 60 days	Issue Credit	Tested and Working
12/14/15 01:38 PM	357426			Over 60 days	Issue Credit	Tested and Working
10/16/15 09:16 AM	348075			Item Issue	Issue Credit	Lines in Display
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	Unresponsive
03/08/16 10:05 AM	369023	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	After Installed Digitizer is Jumpy
04/13/16 04:03 PM	482420	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Blemish in Display - Economy
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dim LCD
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Economy Sku
04/09/16 06:00 PM	482065	R2. Non-Functional	Refund	Item Issue	Issue Refund	Auto Responsive and Blemishes

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/26/15 02:33 PM	349956			Over 60 days	Issue Credit	Digitizer Unresponsive
02/25/16 11:18 AM	367800			Over 60 days	Issue Credit	Static Issue
02/25/16 11:18 AM	367800			Need To Repair	Issue Credit	Needs Brackets and Speaker Mesh
04/22/16 05:01 AM	483179	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Blemish in Bottom Left Corner
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Customer Damage		Cracked LCD
04/20/16 01:18 PM	483021	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Economy - Frame is Thick

APL-001-2115 LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
02/25/16 03:57 PM	B-400001			Need To Repair	Issue Credit	Needs New Temp Glass
04/08/16 02:31 PM	372111	R2. Non-Functional	Refund	Item Issue	Issue Credit	Left Side of Digitizer Unresponsive
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Needs Brackets
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Needs Brackets

APL-001-1244 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 11:15 AM	371955			Item Issue	Issue Credit	Lines in Display
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Needs Brackets
03/01/16 10:35 AM	368283			Good For Stock	Issue Credit	Bad Digitizer - Tested Fine

APL-001-0730 LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 03:42 PM	483252	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Bottom half of screen was not working, tested of

APL-001-2147 LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
12/08/15 02:14 PM	356597			Over 60 days	Issue Credit	Pixelated Display with Dust
12/08/15 02:14 PM	356597			Over 60 days	Issue Credit	LCD Fades Out

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/27/15 08:06 PM	321642			Over 60 days	Issue Credit	LCD Fades
04/11/16 10:51 AM	482153	R6. Other Item Issue	Refund	Need To Repair	Issue Refund	Replace Frame

APL-001-0772 Touch Screen Digitizer for iPad Air Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Not Tested	Issue Credit	Unresponsive
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Not PPUSA Part	Issue Refund	
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Dead Spot
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Not PPUSA Part	Issue Refund	
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Dead Spot

APL-001-2114 LCD Touch Screen Digitizer Assembly for iPhone 6 White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
01/11/16 08:49 AM	361712			Customer Damage		Cracked LCD
05/02/16 10:24 AM	484023	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/08/16 02:31 PM	372111	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Up Too High
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dims when Flex is adjusted
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Item Issue	Issue Credit	Yellow Blemish in Display
04/11/16 01:08 PM	482187	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	frame too big
04/11/16 01:08 PM	482187	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Frame Loose
04/19/16 01:51 PM	482912	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Frame Loose
03/30/16 02:17 PM	371207	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Tested/Working

APL-001-2132 LCD and Touch Screen Digitizer Assembly for iPhone 6s Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/31/16 04:07 PM	371332			Need To Repair	Issue Credit	Loose Backlight
04/12/16 01:40 PM	482304	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Tested Good
04/17/16 09:03 PM	482718	R2. Non-Functional	Refund	Good For Stock	Issue Refund	Tested and LCD and Home Flex Working
04/25/16 12:31 PM	483401	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead Pixel
04/19/16 02:39 PM	482923			Good For Stock	Issue Credit	

APL-001-0518 Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home Button IC Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/25/16 11:54 AM	367815	R2. Non-Functional	Store Credit	Not Tested		Auto Responsive / Corrosion on IC
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Not Tested	Issue Credit	Unresponsive

APL-001-2136 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/19/16 12:40 PM	482898	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines in Display
04/07/16 08:15 AM	371923	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Lines at Top and Bottom - Working - Frame Loc

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/26/16 03:49 PM	483570			Good For Stock		
04/26/16 03:49 PM	483570			Good For Stock		
04/01/16 10:28 AM	371362	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Middle of Display and Backlight uneven

BTS810015 BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/28/15 11:54 AM	359464	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	Missing Tool Kit

BT-BP-30004 BinTEK iPhone 4S 1430mAH Li-lon Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed

BTS810012 BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S 6 6 Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 02:47 PM	RL3630			Good For Stock	Issue Replacement	

BT-BP-30146 BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/23/16 07:53 AM	115-9019379-3199435	R2. Non-Functional		Item Issue	Issue Replacement	does not hold charge, temp too low

ACC-APL-1296 Classic Case Cover for iPad Mini White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 02:14 PM	PO457	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
04/20/16 02:14 PM	PO457	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
04/20/16 02:14 PM	PO457	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
04/20/16 02:14 PM	PO457	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
04/20/16 02:14 PM	PO457	R4. Received Wrong Item	Exchange	Good For Stock	Issue Replacement	

APL-001-0410 LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/06/16 03:57 PM	371880			Not PPUSA Part		
02/25/16 03:57 PM	B-400001			Good For Stock	Issue Credit	
02/25/16 03:57 PM	B-400001			Good For Stock	Issue Credit	
04/15/16 12:11 PM	482595	R6. Other Item Issue	Refund	Need To Repair	Issue Credit	Wrong Frame

APL-001-0519 Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home Button IC White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/25/16 11:54 AM	367815	R2. Non-Functional	Refund	Not Tested	Issue Credit	Auto Responsive
01/27/16 03:55 PM	364260	R2. Non-Functional	Refund	Over 60 days		Torn Flex
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Not Tested	Issue Credit	

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/14/15 01:38 PM	357426			Customer Damage		Cracked LCD

APL-001-0096 LCD and Touch Screen Digitizer for ATT iPhone 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/26/15 02:33 PM	349956			Over 60 days	Issue Credit	OCA Separation
10/26/15 02:33 PM	349956			Over 60 days	Issue Credit	OCA Separation
08/17/15 12:09 PM	335160			Over 60 days	Issue Credit	No Display
08/17/15 12:09 PM	335160			Over 60 days	Issue Credit	Cracked LCD

BT-BP-30008 BinTEK iPhone 5S 5C 1560mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
11/24/15 11:34 AM	354740			Over 60 days	Issue Credit	Dead Battery

BTS810017 BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 11:57 AM	115-2687902-8002619			Good For Stock		

APL-001-2112 LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/14/16 09:40 AM	482454	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer not working at bottom - Working Missi

SRN-SAM-1360 Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 11:03 AM	484028	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No Display

APL-001-2134 LCD and Digitizer Assembly for iPhone 6S Plus - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/28/16 12:58 PM	370949	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Customer Said Auto Responsive - Frame Loos

BTT110001 BinTEK 2 5 quot Premium Suction Cup

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 06:51 PM	108-5883760-4795434	R2. Non-Functional		Item Issue		seperaton

BT-BP-30116 BinTEK LG Volt LS740 BL-64SH 3000mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/16/16 09:15 AM	482659	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	R5. Ordered Wrong Item
04/16/16 09:15 AM	482659	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	R5. Ordered Wrong Item
04/16/16 09:15 AM	482659	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	R5. Ordered Wrong Item

APL-001-0423 Screen Digitizer With Button and Adhesive Front for iPad 2 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments	
Graer Bate	0.00.15	rtotani rtoaccii	Process	Condition	200.0.011	Geniniente	2

04/07/16 02:46 PM	371999	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/13/16 03:04 PM	482412	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong part

APL-001-0186 LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/26/15 02:33 PM	349956			Over 60 days	Issue Credit	OCA Separation
08/21/15 09:36 AM	336182			Over 60 days	Issue Credit	Lines in Display
08/21/15 09:36 AM	336182			Item Issue	Issue Credit	No Display

FLX-SAM-786 Samsung Galaxy Note 3 N900A Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/29/16 10:33 AM	483838	R2. Non-Functional	Refund	Item Issue	Issue Credit	Not Charging
04/29/16 10:33 AM	483838	R2. Non-Functional	Refund	Item Issue	Issue Credit	Not Charging

BT-BP-30002 BinTEK iPhone 4 1420mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
11/06/15 10:55 PM	114-5481077-9585847	R2. Non-Functional		Item Issue	Issue Replacement	stopped working after 6 months

APL-002-0820 Touch Screen Digitizer Mid-Frame Bezel for iPad 2 3 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/15/16 10:39 AM	482567		Replacement	Item Issue	Issue Replacement	Shipping Damage

SRN-HTC-654K LCD Touch Screen Digitizer with Frame for HTC One M7 801e White with Tool Kit

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/28/16 02:59 PM	483572-1	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Sim card reader does not work and there is a
04/26/16 03:58 PM	483572	R6. Other Item Issue	Exchange	Not Tested	Issue Replacement	Bad Sim Reader / Spot

SRN-LGM-306 LG G3 D850 D851 D855 VS985 LS990 LCD Digitizer Assembly White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 10:03 AM	482147	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Only Parts of Digitizer Working

APL-001-2135 LCD and Digitizer Assembly for iPhone 6S Plus - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/13/16 05:40 PM	482428	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	Frame Thick - Looks Fine

APL-001-0192 LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose

SRN-SAM-138 Galaxy S3 T999 i747 LCD Touch Screen Digitizer with Frame - Marble White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments	
04/13/16 04:09 PM	482423			Item Issue		Unresponsive	
12/17/15 01:54 PM	357961			Need To Repair	Issue Credit	Bouncy Frame Page 8	3 of 13

SRN-SAM-256 Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Frame - Black Mist

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
11/23/15 12:12 PM	354593			Item Issue	Issue Credit	Unresponsive

APL-001-1644 LCD and Touch Screen Digitizer Assembly for iPhone 6 White - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/14/16 01:52 PM	482495	R2. Non-Functional	Refund	Item Issue	Issue Credit	White Blemishes and Frame Coming Off

SRN-SAM-132 Galaxy S3 T999 i747 i535 L710 LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/02/16 03:33 PM	368494	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display when flex is bent

APL-001-2116 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/25/16 03:57 PM	B-400001			Customer Damage		Damaged Pins on Connector

FLX-SAM-1324 Samsung Galaxy Note Edge N910F N910A N910T N910V N910P Front Camera

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/10/16 06:20 PM	109-9722710-7859453	R3. Not As Described	Refund	Item Issue		

BT-SPX-0156 BiNTEK Screen Guard Premium HD Screen Protector - Motorola Moto G 3rd Gen

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 02:46 PM	116-4643781-5449833	R2. Non-Functional	replacement	Not Tested	Issue Replacement	

SRN-LGM-294 LG Optimus G2 VS980 LS980 LCD Touch Screen Digitizer Assembly for Verizon - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/28/15 11:54 AM	359464	R6. Other Item Issue	Refund	Item Issue	Issue Refund	Lines in Display

BT-BP-30114 BinTEK LG Optimus G2 BL-54SG F320 2610mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 12:22 PM	483398	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong part

BT-SPX-0065 Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy Tab 4 8 0

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/06/16 12:44 PM	109-6038875-6280253	R2. Non-Functional		Item Issue	Issue Replacement	

APL-003-1424 Home Button Assembly for iPhone 6 amp 6 Plus White Silver

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 12:19 PM	484054	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 09:30 AM	369598	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Only charges sometimes

FLX-SAM-992 Samsung Galaxy S5 SM G900T T Mobile Home Button Charging Port Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 02:13 PM	483425	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Button Not Lighting Up

BTT110002 BinTEK 4 5 quot Premium Suction Cup

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 06:51 PM	108-5883760-4795434	R2. Non-Functional		Item Issue		seperaton

SRN-SAM-230 Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
11/23/15 12:12 PM	354593			Customer Damage		Torn Flex

BT-BP-30120 BinTEK Motorola Droid Ultra XT1080 EU20 2130mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 05:43 PM	106-9967321-8848254			Good For Stock	Issue Refund	Ordered Wrong Part

SRN-SAM-1206 Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/26/16 03:46 PM	367994	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Ordered wrong color

APL-003-0432 iPhone 4S Signal Antenna Metal Cover Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/02/16 05:40 PM	371495	R2. Non-Functional	Replacement	Item Issue	Issue Replacement	

APL-003-1444 Charging Dock Port amp Headphone Jack Flex Cable for iPhone 6 Plus Gray

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/11/16 05:08 PM	366474	R1. Change of Mind	Refund	Not Tested	Issue Credit	No longer needed part

BT-SPX-0026 Bongo Shield Tempered Glass Screen Protector for HTC Desire Eye

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 08:50 PM	103-8069385-8419424	R3. Not As Described		Item Issue	Issue Replacement	

SRN-SAM-374 Samsung Galaxy S3 L710 LCD Touch Screen Digitizer with Frame - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/19/16 02:17 PM	482918	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Credit	Bouncy Frame

APL-001-2148 Apple iPad Mini 4 Digitizer Touch Screen - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/14/16 10:14 PM	482546	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

SRN-SAM-1343 Samsung Galaxy S5 Active G870 LCD With Digitizer Assembly - Green

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 10:43 AM	483375	R6. Other Item Issue		Shipping Damage	Issue Replacement	Cracked Glass - LCD Works

BTE710001 BinTEK Temperature Adjustable Heat Gun

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/16/16 02:26 PM	482673	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Something is inside of the gun, it makes it ratt

FLX-SAM-794 Samsung Galaxy Note 3 N900V Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 11:42 AM	484044	R2. Non-Functional	Refund	Item Issue	Issue Credit	Does not charge

ACC-ZED-270 MHL HDMI Adapter For Samsung Galaxy S3 S4 S5 Note 2 Note 3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 08:53 PM	483476	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

FLX-MOT-050 Motorola Droid Razr HD XT926 Headphone Audio Flex With Audio Jack

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/26/16 08:37 AM	483491	R2. Non-Functional	Replacement	Item Issue	Issue Replacement	missing flex cable

APL-001-2085 LCD Touch Screen Digitizer Assembly for iPhone 5S White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/02/16 03:51 PM	368498	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Frame Loose

FLX-HTC-582 HTC One M8 Charging Port Flex Cable 16GB Model

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 04:20 PM	483051	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed

BT-BP-30124 BinTEK Motorola Droid Razr Maxx HD XT926 EV40 3300mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 06:42 PM	RL3603	R5. Ordered Wrong Item		Good For Stock	Issue Credit	

SRN-SNY-127 Sony Xperia Z3 D6603 D6643 D6653 D6616 LCD and Touch Screen Digitizer Assembly Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 12:35 PM	483222	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Line on LCD

APL-001-0774 Touch Screen Digitizer for iPad Air White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Not Tested	Issue Credit	Unresponsive

APL-001-0483 Screen Digitizer With Button and Adhesive for iPad 3 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/08/16 03:38 PM	369079	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Dead spot on display

SRN-SAM-240 Galaxy S3 i535 R530 LCD Touch Screen Digitizer with Frame - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 01:01 PM	482186			Item Issue	Issue Credit	Unresponsive Digitizer

BT-SPX-0096 BiNTEK Screen Guard Premium HD Screen Protector - HTC Desire 626

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 12:16 PM	484052	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Wanted to pay with card

APL-001-0594 LCD and Touch Screen Digitizer for iPod Touch 4 - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 04:15 PM	371648	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

APL-001-2117 LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 11:58 AM	482171	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	Home button Cut Out - Fixed

BT-SPX-0169 BiNTEK Screen Guard Premium HD Screen Protector - Nokia Lumia 640

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 11:59 AM	106-1054839-5704254	R2. Non-Functional		Item Issue	Issue Replacement	install problem

FLX-MOT-162 Motorola Droid XT907 XT910 XT912 XT875 XT925 XT926 XT926M Loudspeaker

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 11:57 AM	115-2687902-8002619			Good For Stock		

APL-001-2199 Digitizer Touch Screen With Home Button for iPad 2 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 02:46 PM	371999	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

APL-001-0282 LCD and Touch Screen Digitizer for iPhone 4S White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/11/15 01:46 PM	333780			Over 60 days		LCD Cracked

APL-001-1260 Touch Screen Digitizer With Button and Adhesive for iPad 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Not Tested	Issue Credit	