Detailed Return Item Report

Range: 10/01/16 12:00 AM - 10/31/16 12:00 AM

Returned Items: 113
Unique Returns: 113
Awaitings: 0
Return Exception: 0
Item Issue: 144
Customer Damaged: 18
Not Tested: 9
Not PPUSA Part: 3
Over 60 Days: 0
Shipping Damage: 0

#	SKU	Item Name	Total	Awaiting	Completed
1	APL-001-2115	LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Temp	34	0	34
2	BT-BP-30008	BinTEK iPhone 5S 5C 1560mAH Li-Ion Premium Battery	16	0	16
3	APL-001-2114	LCD Touch Screen Digitizer Assembly for iPhone 6 White with Temp	14	0	14
4	APL-001-2132	LCD and Touch Screen Digitizer Assembly for iPhone 6s Black	9	0	9
5	BTS810016	BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung	8	0	8
6	ACC-ZED-138	8-Pin USB Charger Adapter Sync Cable for iPhone 5 5S 5C 6 6 iPa	7	0	7
7	APL-001-1244	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White	6	0	6
8	BT-BP-30010	BinTEK iPhone 6 1810mAH Li-lon Premium Battery	5	0	5
9	APL-001-2147	LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tem	5	0	5
10	APL-001-1240	LCD and Touch Screen Digitizer Assembly for iPhone 6 White Stan	5	0	5
11	BT-BP-30140	BinTEK Samsung Galaxy Tab 10 1 P7500 Note 10 1 N8000 7000mAH L	5	0	5
12	APL-001-0732	LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Eco	5	0	5
13	APL-001-0728	LCD and Touch Screen Digitizer Assembly for iPhone 5S White Eco	4	0	4
14	SRN-SAM-582	Galaxy Note 3 N900A N900T N900W8 LCD Digitizer Touch Screen wi	4	0	4
15	APL-001-2133	LCD and Touch Screen Digitizer Assembly for iPhone 6s White	4	0	4
16	APL-001-2091	LCD and Touch Screen Digitizer Assembly for iPhone 6 - Black Pr	4	0	4
17	BTS810017	BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola	4	0	4
18	APL-001-2112	LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tem	3	0	3
19	ACC-ZED-738	3 Foot BinTEK USB Type AM to Micro USB 5P B M - White	3	0	3
20	APL-001-2116	LCD Touch Screen Digitizer Assembly for iPhone 6 Plus Black with	3	0	3
21	APL-001-0276	LCD and Touch Screen Digitizer for iPhone 4S Black	3	0	3
22	APL-001-2085	LCD Touch Screen Digitizer Assembly for iPhone 5S White with Tem	3	0	3
23	APL-001-2092	LCD and Touch Screen Digitizer Assembly for iPhone 6 - White Pr	3	0	3
24	APL-001-0519	Touch Screen Digitizer for iPad Mini amp iPad Mini 2 with Home	3	0	3
25	FLX-SAM-992	Samsung Galaxy S5 SM G900T T Mobile Home Button Charging Port Fl	2	0	2
26	BT-BP-30146	BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAH Li	2	0	2
27	SRN-SAM-614	Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digit	2	0	2
28	ACC-ZED-736	10 Foot BinTEK USB Type AM to Micro USB 5P B M - White	2	0	2
29	APL-003-0402	iPhone 4S Complete Replacement Screw Set	2	0	2
30	APL-001-2135	LCD and Digitizer Assembly for iPhone 6S Plus - White	2	0	2
31	BT-BP-30066	BinTEK HTC One M8 2600mAH Li-Ion Premium Battery	2	0	2
32	BT-BP-30064	BinTEK Samsung Note 4 EB-KN910BWEGW 3220mAH Li-Ion Premium Bat	2	0	2
33	BTS810015	BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC	2	0	2
34	APL-001-2136	LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with	2	0	2
35	BT-BP-30156	BinTEK Samsung Galaxy S6 Edge 2600mAH Li-Polymer Premium Batte	2	0	2
36	SRN-SAM-254	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram	2	0	2
37	APL-001-0522	LCD Screen for iPad Mini	2	0	2
38	APL-001-0518	Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home But	2	0	2
39	FLX-SNY-024	Sony Xperia Z3 Dual Earpiece Speaker	2	0	2
40	APL-001-0730	LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Eco	2	0	2

#	SKU	Item Name	Total	Awaiting	Completed
41	SRN-SAM-1425	LCD and Touch Screen Digitizer for Samsung Galaxy S7 G930 - Gold	2	0	2
42	APL-003-1314	Charging Port and Headphone Jack Flex Assembly for iPhone 5c	2	0	2
43	SRN-LGM-630	LCD and Touch Screen Digitizer with Frame for LG Stylo 2 - Black	1	0	1 1
44	BTS810012	BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S	1	0	1 1
45	APL-001-2094	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Whit	1	0	1 1
46	BT-BP-30134	BinTEK Motorola Moto X 2nd Gen EY30 2300mAH Li-Polymer Premium	1	0	1 1
47	APL-001-2134	LCD and Digitizer Assembly for iPhone 6S Plus - Black	1	0	1 1
48	APL-003-1585	Rear Camera for iPhone 6s	1	0	1 1
49	ACC-ZRT-441	Samsung Galaxy Note 5 Back LCD Adhesive Glue	1	0	1 1
50	SRN-HTC-1142	HTC Desire 526 LCD Digitizer Assembly	1	0	1 1
51	APL-001-0186	LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black	1	0	1 1
52	BT-BP-30000	BinTEK iPhone 3GS 1219mAH Li-Ion Premium Battery	1	0	1 1
53	TAB-SRN-312	Touch Screen Digitizer for Asus Transformer Book T100 Black	1	0	1 1
54	SRN-SAM-612	Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digit	1	0	1 1
55	APL-001-0410	LCD Touch Screen Digitizer Assembly for iPhone 5 Black Economy	1	0	1 1
56	BT-BP-30046	BinTEK Motorola Droid MAXX XT1080M XT1080 EU40 3500mAH Li-Ion	1	0	1 1
57	ACC-ZED-765	Samsung Galaxy Note 5 LCD Polarizer	1	0	1 1
58	APL-001-0411	LCD Touch Screen Digitizer Assembly for iPhone 5 White Economy	1	0	1
59	BTS810011	BinTEK 8-Piece Cell Phone Repair Tool Kit For iPhone 3G 3GS	1	0	1
60	APL-003-1608	Home Button and Flex Cable Assembly for iPhone 6s and 6s Plus	1	0	1 1
61	SRN-LGM-614	LCD and Touch Screen Digitizer for LG V10 H900 H901 VS990 - Spac	1	0	1
62	BT-BP-30002	BinTEK iPhone 4 1420mAH Li-Ion Premium Battery	1	0	1
63	FLX-SAM-1390	Samsung Galaxy Note 5 N920 N920F N920A N920V Stylus Flex Pen Wr	1	0	1
64	SRN-SAM-1250	Galaxy S5 Sport G860 LCD Touch Screen Digitizer - Blue	1	0	1 1
65	APL-003-1566	Home Button Flex Cable for iPhone 6s and 6s Plus	1	0	1 1
66	APL-001-1632	LCD and Touch Screen Digitizer Assembly for iPhone 6 Black - Gra	1	0	1 1
67	BT-BP-30004	BinTEK iPhone 4S 1430mAH Li-Ion Premium Battery	1	0	1
68	APL-001-0482	Screen Digitizer With Button and Adhesive for iPad 3 Black	1	0	1
69	APL-001-1242	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black	1	0	1 1
70	SRN-SAM-240	Galaxy S3 i535 R530 LCD Touch Screen Digitizer with Frame - Bl	1	0	1 1
71	FLX-SAM-988	Samsung Galaxy S5 SM G900A ATT Home Button Charging Port Flex	1	0	1 1
72	SRN-SAM-580	Galaxy Note 3 N900P N900V LCD Digitizer Touch Screen with Fram	1	0	1 1
73	SRN-SAM-256	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram	1	0	1 1
74	BT-BP-30182	BINTEK Sony L39h Xperia Z1 C6902 C6903 C6906 3000 mAH Li-Polym	1	0	1 1
75	BT-BP-30006	BinTEK iPhone 5 1440mAH mAH Li-lon Premium Battery	1	0	1 1
76	FLX-SAM-786	Samsung Galaxy Note 3 N900A Charging Port Flex Cable	1	0	1
77	SRN-SAM-1418		1	0	1 1
78	SRN-SAM-1412	,	1	0	1 1
79	BT-BP-30132	BinTEK Motorola Droid Turbo XT1254 EQ40 3900mAH Li-Polymer Pre	1	0	1 1
80	BT-BP-30060	BinTEK Samsung Galaxy S3 EB-L1G6LLU 2100mAH Li-lon Premium Bat	1	0	1 1
81	APL-001-2197	Apple iPad 3 Digitizer Touch Screen With Home Button - Black Pr	1	0	1 1
82	FLX-MOT-376	Motorola MOTO X XT1060 Power Volume Flex	1	0	1 1
83	SRN-SAM-1414	LCD Screen Replacement for Samsung Galaxy Core Prime	1	0	'1
84	APL-001-2189	LCD and Touch Screen Digitizer Assembly for iPhone 6s White	1	0	'
85	APL-001-2185	Ipad Mini 4 LCD With Digitizer White	1	0	'1
86	APL-001-2048	LCD with Touch Screen Digitizer for IPad Air 2 Black	1	0	'1
87	TAB-SRN-314	LCD Touch Screen Digitizer for Samsung Galaxy Tab 3 8 0 T310 B	1	0	'
88	APL-003-1527	Home Button Flex Cable for iPhone 6	1	0	'1
89	SRN-SAM-044	Galaxy Note 2 i605 L900 LCD Digitizer Touch Screen - Marble W	1	0	'1
90	BT-SPX-0013	Bongo Shield Tempered Glass Screen Protector - LG G3	1	0	'
30	D1-0FV-0019	Dongo Onicia Temperea Olass Scieen Flotecial - La as	ı	l 0	<u> </u>

#	SKU	Item Name	Total	Awaiting	Completed
91	APL-001-2179	iPAD Mini 3 Digitizer Touch Screen with IC and Home Button Black	1	0	1
92	ACC-ZRT-200	Xacto Knife High Quality Phone Repair Cutting Tool	1	0	1
93	BT-BP-30072	BinTEK Motorola Moto G XT1032 XT1033 XT1036 ED30 2010mAH Li-I	1	0	1
94	APL-003-1532	Front Camera and Sensor Flex Cable for iPhone 6	1	0	1
95	SRN-SAM-1373	Samsung Galaxy S6 Edge Plus G928F G928T G928A LCD Digitizer To	1	0	1
96	SRN-HTC-626	HTC Windows 8x Digitizer Touch Screen - Grade A	1	0	1
97	BT-BP-30082	BinTEK LG G3 VS985 F400 D850 D855 BL-53YH 3000mAH Li-Ion Premi	1	0	1
98	APL-001-2117	LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Temp	1	0	1
99	APL-001-2240	LCD and Touch Screen Digitizer Assembly for iPhone 6 - White Pr	1	0	1
100	APL-003-1310	Front Camera Proximity Sensor Flex Cable for iPhone 5S SE	1	0	1
101	FLX-SAM-1356	Charging Port Flex Cable for Galaxy S6 Edge G925T	1	0	1
102	FLX-SAM-736	Samsung Galaxy S4 i9500 i9505 i337 M919 Sim Card Memory SD Card	1	0	1
103	BT-SPX-0037	Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy	1	0	1
104	SRN-SAM-1360	Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey	1	0	1
105	BT-BP-30196	BinTEK iPhone 6S Plus 2750mAH Li-Po Premium Battery	1	0	1
106	APL-001-2097	LCD and Touch Screen Digitizer Assembly for iPhone 6 - Black Pr	1	0	1
107	FLX-SAM-240	Samsung Galaxy S3 i9300 T999 i747 i535 L710 Back Camera Flex Cab	1	0	1
108	SRN-SAM-860	LCD Touch Screen Digitizer for Samsung Galaxy S4 Active i9295	1	0	1
109	APL-001-2093	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Blac	1	0	1
110	FLX-SAM-1400	Rear Camera Lens For Note 5 - Black Sapphire	1	0	1 1
111	SRN-SAM-1330	Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue	1	0	1 1
112	APL-001-2080	LCD and Touch Screen Digitizer Assembly for iPhone 5S SE White	1	0	1 1
113	APL-001-2047	iPad Air 2 LCD amp Touch Screen Digitizer - White	1	0	1

APL-001-2115 LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/26/16 11:16 AM	493517	R2. Non-Functional		Item Issue	Issue Credit	Intermittent Digitizer
08/22/16 12:40 PM	493014	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
08/29/16 10:30 AM	493638	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
05/31/16 01:29 PM	486343	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
09/29/16 11:46 AM	496255	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Aujto responsive
09/22/16 05:24 PM	495719	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Auto responsive
09/27/16 01:50 PM	496085	R2. Non-Functional		Good For Stock		
09/29/16 04:53 PM	496303	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
09/23/16 02:22 PM	495794	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
09/20/16 03:40 PM	495538	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
09/15/16 02:45 PM	495114	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
09/09/16 11:18 AM	494577	R2. Non-Functional		Item Issue	Issue Credit	intermittent
08/19/16 03:01 PM	492910	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
09/02/16 02:56 PM	494058	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
09/19/16 03:07 PM	495408	R2. Non-Functional		Customer Damage		Torn Flex
09/22/16 03:08 PM	495697	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/22/16 03:57 PM	493059	R2. Non-Functional		Good For Stock	Issue Credit	
08/22/16 03:57 PM	493059	R2. Non-Functional		Good For Stock	Issue Credit	
08/22/16 03:57 PM	493059	R2. Non-Functional		Good For Stock	Issue Credit	
07/28/16 04:52 PM	491306	R2. Non-Functional		Item Issue	Issue Credit	No Display
07/28/16 04:52 PM	491306	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
07/28/16 04:52 PM	491306	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
06/02/16 02:33 PM	486573	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
06/02/16 02:33 PM	486573	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
06/20/16 04:16 PM	488161	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot
05/25/16 01:01 PM	485985	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
05/23/16 01:56 PM	485799	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
08/26/16 08:21 PM	493568	R2. Non-Functional		Customer Damage	Denied	Cracked LCD

Page 3 of 17

08/16/16 06:56 AM	492595	R2. Non-Functional		Item Issue	Issue Credit	No Display
08/16/16 06:56 AM	492595	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
07/31/16 09:07 PM	491450	R2. Non-Functional		Item Issue	Issue Credit	No Display
09/09/16 01:28 PM	494599	R2. Non-Functional		Item Issue	Issue Credit	LCD Intermittently Works
09/26/16 01:04 PM	495974	R2. Non-Functional	Exchange	Need To Repair	Issue Credit	Frame Loose at Top and Brackets
05/03/16 01:44 PM	484196	R2. Non-Functional		Customer Damage	Denied	Cracked LCD

BT-BP-30008 BinTEK iPhone 5S 5C 1560mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882			Item Issue	Issue Credit	Dead Battery
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882			Item Issue	Issue Credit	Dead Battery
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882			Item Issue	Issue Credit	Dead Battery
08/05/16 04:24 PM	491882				Issue Credit	
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882				Issue Credit	
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882			Item Issue	Issue Credit	Dead Battery
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
06/28/16 04:16 PM	488851	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery

APL-001-2114 LCD Touch Screen Digitizer Assembly for iPhone 6 White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/28/16 01:46 PM	496171	R2. Non-Functional	Exchange	Item Issue	Issue Credit	intermittent display
09/22/16 05:24 PM	495719	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	proxy
09/22/16 05:24 PM	495719	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent
09/27/16 01:50 PM	496085	R2. Non-Functional		Good For Stock	Issue Credit	
08/22/16 03:57 PM	493059	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/08/16 04:08 PM	492012	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
08/08/16 04:08 PM	492012	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
07/27/16 04:15 PM	491218	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
06/20/16 04:16 PM	488161	R2. Non-Functional		Customer Damage	Denied	Cracked Digitizer
08/12/16 11:08 AM	492346	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
08/16/16 06:56 AM	492595	R2. Non-Functional		Customer Damage		Cracked LCD
08/02/16 08:28 AM	491564	R2. Non-Functional		Good For Stock	Issue Credit	
09/28/16 01:46 PM	496171	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	LCD blacks out
07/20/16 06:51 AM	490565	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer Intermittent

APL-001-2132 LCD and Touch Screen Digitizer Assembly for iPhone 6s Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/31/16 12:49 PM	493840	R2. Non-Functional		Item Issue	Issue Credit	Frame Coming off
08/29/16 10:30 AM	493638	R2. Non-Functional		Item Issue	Issue Credit	3D Touch Auto Responsive
10/17/16 01:56 PM	497836	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
09/18/16 01:31 PM	495304	R2. Non-Functional	Replacement	Item Issue	Issue Replacement	blemish in LCD
09/28/16 04:32 PM	496207	R2. Non-Functional		Item Issue	Issue Credit	No Display

09/13/16 04:39 PM	494922	R2. Non-Functional	Item Issue	Issue Credit	Touch ID not working
09/16/16 01:56 PM	495206	R2. Non-Functional	Item Issue	Issue Credit	3D Touch too Sensitive
08/08/16 04:08 PM	492012	R2. Non-Functional	Item Issue	Issue Credit	Dead Spot
08/08/16 04:08 PM	492012	R2. Non-Functional	Item Issue	Issue Credit	Intermittent

BTS810016 BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/10/16 09:05 AM	109-7298839-7211450	R5. Ordered Wrong Item		Good For Stock		
10/08/16 05:19 PM	110-2600560-3524262	R1. Change of Mind		Good For Stock		
09/15/16 03:08 PM	106-2655705-4261061	R5. Ordered Wrong Item		Good For Stock		
10/06/16 06:41 PM	116-2935065-2427461	R5. Ordered Wrong Item		Good For Stock		
10/03/16 12:47 PM	112-3590043-1338666	R5. Ordered Wrong Item		Good For Stock		
09/05/16 06:50 PM	102-8533601-0461050	R2. Non-Functional		Good For Stock		
09/25/16 05:57 AM	116-2268186-9228200	R2. Non-Functional		Good For Stock		
09/16/16 12:02 PM	103-6530537-8494649	R5. Ordered Wrong Item		Good For Stock		

ACC-ZED-138 8-Pin USB Charger Adapter Sync Cable for iPhone 5 5S 5C 6 6 iPad 4 Mini 1 2 Air

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/19/16 02:04 PM	495393	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent functionality
09/19/16 02:04 PM	495393	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent functionality
09/19/16 02:04 PM	495393	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent functionality
09/19/16 02:04 PM	495393	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent functionality
09/19/16 02:04 PM	495393	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent functionality
09/19/16 02:04 PM	495393	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent functionality
09/19/16 02:04 PM	495393	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent functionality

APL-001-1244 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/16 06:38 AM	495904	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
10/14/16 11:44 AM	497597	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	NO display
08/05/16 04:24 PM	491882					
08/18/16 03:18 PM	492819	R2. Non-Functional		Customer Damage		Cracked LCD
08/05/16 04:24 PM	491882	R2. Non-Functional		Item Issue	Issue Credit	No Display
06/13/16 12:13 PM	487490	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive

BT-BP-30010 BinTEK iPhone 6 1810mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/12/16 06:06 PM	497446	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
10/12/16 06:06 PM	497446	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
08/19/16 03:01 PM	492910	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
09/06/16 04:23 PM	494313	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
09/02/16 10:31 AM	493940	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery

APL-001-2147 LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/17/16 11:01 AM	497783	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Auto responsive

	07/06/16 03:58 PM	489457	R2. Non-Functional	Item Issue	Issue Credit	LCD Flex
	08/10/16 04:10 PM	492212	R2. Non-Functional	Item Issue	Issue Credit	Intermittent
ĺ	09/06/16 12:09 PM	494261	R2. Non-Functional	Item Issue	Issue Credit	Unresponsive
Î	08/05/16 04:24 PM	491882	R2. Non-Functional	Customer Damage	Denied	Cracked LCD

APL-001-1240 LCD and Touch Screen Digitizer Assembly for iPhone 6 White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/21/16 03:29 PM	498330	R2. Non-Functional	Exchange	Item Issue	Issue Credit	intermittent
10/14/16 03:06 PM	497639	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/16 03:38 PM	490641	R2. Non-Functional	Refund	Item Issue	Issue Credit	Intermittent Display
04/13/16 03:29 PM	482416	R2. Non-Functional		Item Issue	Issue Credit	Dead Spots
10/10/16 02:04 PM	497181	R1. Change of Mind		Good For Stock		no longer needed

BT-BP-30140 BinTEK Samsung Galaxy Tab 10 1 P7500 Note 10 1 N8000 7000mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/10/16 09:05 AM	109-7298839-7211450	R5. Ordered Wrong Item		Good For Stock		
09/15/16 03:08 PM	106-2655705-4261061	R5. Ordered Wrong Item		Good For Stock		
10/06/16 06:41 PM	116-2935065-2427461	R5. Ordered Wrong Item		Good For Stock		
10/03/16 12:47 PM	112-3590043-1338666	R5. Ordered Wrong Item		Good For Stock		
09/16/16 12:02 PM	103-6530537-8494649	R5. Ordered Wrong Item		Good For Stock		

APL-001-0732 LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/07/16 11:24 AM	494372	R2. Non-Functional		Item Issue	Issue Credit	Cracked Glass
08/31/16 12:49 PM	493840	R2. Non-Functional		Good For Stock	Issue Credit	Tested Working Fine
08/01/16 01:24 PM	491516	R2. Non-Functional		Item Issue	Issue Credit	No Display
10/21/16 03:29 PM	498330	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent
09/28/16 12:57 PM	496163	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Auto responsive

APL-001-0728 LCD and Touch Screen Digitizer Assembly for iPhone 5S White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/18/16 03:18 PM	492819	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/18/16 03:18 PM	492819	R2. Non-Functional		Good For Stock	Issue Credit	Grade A
08/18/16 03:18 PM	492819	R2. Non-Functional		Good For Stock	Issue Credit	
05/25/16 01:01 PM	485985	R2. Non-Functional		Item Issue	Issue Credit	Lines in Half Display

SRN-SAM-582 Galaxy Note 3 N900A N900T N900W8 LCD Digitizer Touch Screen with Frame - Gray - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/24/16 01:55 PM	498546	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	wrong item
10/24/16 02:58 PM	498563	R2. Non-Functional	Exchange	Item Issue	Issue Credit	bad home flex
10/23/16 02:08 PM	498442	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Flex cable issue
10/03/16 04:24 PM	496597	R2. Non-Functional		Need To Repair	Issue Credit	Frame Damaged

APL-001-2133 LCD and Touch Screen Digitizer Assembly for iPhone 6s White

Order Date Order ID Return Reason How to Condition Decision Comments ge 6 of 17

10/13/16 02:47 PM	497516	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
09/06/16 04:22 PM	494311	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
09/16/16 01:56 PM	495206	R2. Non-Functional		Item Issue	Issue Credit	No Display
09/16/16 01:56 PM	495206	R2. Non-Functional		Item Issue	Issue Credit	Intermittent

APL-001-2091 LCD and Touch Screen Digitizer Assembly for iPhone 6 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/06/16 09:02 PM	496915	R2. Non-Functional		Good For Stock	Issue Credit	
10/18/16 07:25 PM	498020	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	Lines in Display
09/22/16 04:14 PM	495713	R2. Non-Functional		Customer Damage		Cracked LCD
09/06/16 02:47 PM	494298	R2. Non-Functional		Item Issue	Issue Credit	No Display

BTS810017 BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/10/16 07:25 AM	110-5425483-8733048	R1. Change of Mind		Good For Stock		
10/11/16 08:42 PM	113-5263623-4698612	R2. Non-Functional		Good For Stock		
09/20/16 09:50 PM	109-1260354-1471445	R5. Ordered Wrong Item		Good For Stock		
09/24/16 03:26 PM	102-3613089-7866669	R1. Change of Mind		Good For Stock		

APL-001-2112 LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/10/16 12:29 PM	487295	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot At Bottom
05/07/16 11:19 AM	484536	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive
05/07/16 11:19 AM	484536	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive

ACC-ZED-738 3 Foot BinTEK USB Type AM to Micro USB 5P B M - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/12/16 11:34 AM	497380	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
10/12/16 11:34 AM	497380	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
10/12/16 11:34 AM	497380	R5. Ordered Wrong Item		Good For Stock	Issue Credit	

APL-001-2116 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/29/16 11:46 AM	496255	R2. Non-Functional	Exchange	Item Issue	Issue Credit	left and the middle touch
08/05/16 11:31 AM	491845	R2. Non-Functional		Item Issue	Issue Credit	Ni Display
09/07/16 09:54 PM	494417	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent

APL-001-0276 LCD and Touch Screen Digitizer for iPhone 4S Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/31/16 12:49 PM	493840	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
08/12/16 02:57 PM	492379	R2. Non-Functional		Item Issue	Issue Credit	Lines in Display
05/25/16 11:14 AM	485975	R2. Non-Functional		Need To Repair	Issue Credit	Replace Frame

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/29/16 03:55 PM	493694	R2. Non-Functional		Need To Repair	Issue Credit	Brackets
08/19/16 03:01 PM	492910	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot at Bottom
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Intermittent

APL-001-2092 LCD and Touch Screen Digitizer Assembly for iPhone 6 - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/15/16 04:22 PM	497702	R6. Other Item Issue		Good For Stock	Issue Credit	
10/10/16 01:27 PM	497170	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
08/17/16 04:25 PM	492740	R2. Non-Functional		Need To Repair	Issue Credit	Brackets, Lower Grade

APL-001-0519 Touch Screen Digitizer for iPad Mini amp iPad Mini 2 with Home Button amp IC White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/31/16 12:49 PM	493840	R2. Non-Functional		Not Tested	Issue Credit	
10/11/16 10:13 AM	497249	R6. Other Item Issue	Exchange	Customer Damage	Denied	Cracked Digitizer
09/28/16 01:55 PM	496173	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	power button issue

FLX-SAM-992 Samsung Galaxy S5 SM G900T T Mobile Home Button Charging Port Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/11/16 06:07 PM	497333	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not charging
10/04/16 12:28 PM	496659	R2. Non-Functional	Exchange	Item Issue	Issue Credit	not charging

BT-BP-30146 BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/05/16 06:50 PM	102-8533601-0461050	R2. Non-Functional		Item Issue		Dead Battery
09/25/16 05:57 AM	116-2268186-9228200	R2. Non-Functional		Item Issue		Dead Battery

SRN-SAM-614 Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/31/16 02:56 PM	493866	R2. Non-Functional		Item Issue	Issue Credit	No Display
10/17/16 12:45 PM	497814	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed

ACC-ZED-736 10 Foot BinTEK USB Type AM to Micro USB 5P B M - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/12/16 11:34 AM	497380	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
10/12/16 11:34 AM	497380	R5. Ordered Wrong Item		Good For Stock	Issue Credit	

APL-003-0402 iPhone 4S Complete Replacement Screw Set

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/19/16 02:52 PM	495404	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
09/19/16 02:52 PM	495404	R5. Ordered Wrong Item		Good For Stock	Issue Credit	

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/05/16 04:24 PM	491882	R2. Non-Functional		Customer Damage	Issue Credit	Cracked Glass / LCD Good
08/05/16 04:24 PM	491882	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot Bottom Left

BT-BP-30066 BinTEK HTC One M8 2600mAH Li-lon Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/12/16 07:41 AM	112-4272000-5871459	R2. Non-Functional		Item Issue		Dead Battery
09/30/16 01:27 PM	111-0700386-7603457	R1. Change of Mind		Good For Stock		

BT-BP-30064 BinTEK Samsung Note 4 EB-KN910BWEGW 3220mAH Li-Ion Premium Battery

	Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07	7/11/16 02:05 PM	489849	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Bottom Prongs Too Long
08	3/25/16 10:13 AM	116-7086100-4918626	R2. Non-Functional		Item Issue		Connectio Spot Missing

BTS810015 BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/12/16 07:41 AM	112-4272000-5871459	R2. Non-Functional		Good For Stock		
09/30/16 01:27 PM	111-0700386-7603457	R2. Non-Functional		Good For Stock		

APL-001-2136 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/23/16 05:41 PM	488485	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
06/23/16 05:41 PM	488485	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex

BT-BP-30156 BinTEK Samsung Galaxy S6 Edge 2600mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/08/16 05:19 PM	110-2600560-3524262	R1. Change of Mind		Good For Stock		
08/03/16 02:16 PM	491695	R2. Non-Functional	Exchange	Item Issue	Issue Refund	dead battery

SRN-SAM-254 Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Frame - Marble White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
01/06/16 04:32 PM	361013	R2. Non-Functional		Good For Stock	Issue Credit	Working Fine
10/03/16 10:53 PM	496613	R2. Non-Functional	Exchange	Item Issue	Issue Credit	LCD Flex Issue - Lines

APL-001-0522 LCD Screen for iPad Mini

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/08/16 02:06 PM	497042	R2. Non-Functional	Exchange	Not Tested	Issue Credit	No Display
10/07/16 11:34 AM	496950	R2. Non-Functional	Exchange	Not Tested	Issue Credit	No Display

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/24/16 03:53 PM	493242	R2. Non-Functional		Not PPUSA Part		Not PPUSA Part
08/15/16 11:02 AM	492510	R2. Non-Functional		Not Tested	Issue Credit	Home Button

FLX-SNY-024 Sony Xperia Z3 Dual Earpiece Speaker

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/18/16 10:42 AM	490392	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
07/18/16 10:42 AM	490392	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

APL-001-0730 LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/01/16 01:24 PM	491516	R2. Non-Functional		Item Issue	Issue Credit	No Display
09/06/16 02:47 PM	494298	R2. Non-Functional		Item Issue	Issue Credit	Intermittent

SRN-SAM-1425 LCD and Touch Screen Digitizer for Samsung Galaxy S7 G930 - Gold Platinum

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/10/16 02:50 PM	496975-1	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
10/07/16 01:42 PM	496975	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	no display

APL-003-1314 Charging Port and Headphone Jack Flex Assembly for iPhone 5c

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/23/16 01:42 PM	485796	R2. Non-Functional	Refund	Item Issue	Issue Credit	Microphone Not Working
09/14/16 03:42 PM	495016	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change of mind

SRN-LGM-630 LCD and Touch Screen Digitizer with Frame for LG Stylo 2 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/12/16 01:27 PM	497406	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

BTS810012 BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S 6 6 Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/14/16 03:06 PM	497639	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

APL-001-2094 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/22/16 04:14 PM	495713	R4. Received Wrong Item		Good For Stock	Issue Credit	Grade B

BT-BP-30134 BinTEK Motorola Moto X 2nd Gen EY30 2300mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/28/16 10:50 AM	496153	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/19/16 07:22 PM	488048	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive

APL-003-1585 Rear Camera for iPhone 6s

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/12/16 04:55 AM	497347	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

ACC-ZRT-441 Samsung Galaxy Note 5 Back LCD Adhesive Glue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/24/16 03:53 PM	493242	R1. Change of Mind		Good For Stock	Issue Credit	

SRN-HTC-1142 HTC Desire 526 LCD Digitizer Assembly

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/27/16 12:52 PM	496077	R2. Non-Functional	Refund	Good For Stock	Issue Credit	

APL-001-0186 LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/04/16 01:52 PM	491781	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot

BT-BP-30000 BinTEK iPhone 3GS 1219mAH Li-lon Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/13/16 10:31 AM	116-4031562-9968222	R5. Ordered Wrong Item		Good For Stock		

TAB-SRN-312 Touch Screen Digitizer for Asus Transformer Book T100 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/17/16 02:52 PM	497851	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Unresponsive

SRN-SAM-612 Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digitizer - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/19/16 08:50 PM	492927	R2. Non-Functional		Item Issue	Issue Credit	No Display

APL-001-0410 LCD Touch Screen Digitizer Assembly for iPhone 5 Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/08/16 04:08 PM	492012	R2. Non-Functional		Item Issue	Issue Credit	No Display

BT-BP-30046 BinTEK Motorola Droid MAXX XT1080M XT1080 EU40 3500mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/10/16 07:25 AM	110-5425483-8733048	R1. Change of Mind		Good For Stock		

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/24/16 03:53 PM	493242	R1. Change of Mind		Good For Stock	Issue Credit	

APL-001-0411 LCD Touch Screen Digitizer Assembly for iPhone 5 White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/10/16 03:45 PM	484791	R2. Non-Functional		Item Issue	Issue Credit	Intermittent Digitizer

BTS810011 BinTEK 8-Piece Cell Phone Repair Tool Kit For iPhone 3G 3GS

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/13/16 10:31 AM	116-4031562-9968222	R5. Ordered Wrong Item		Good For Stock		

APL-003-1608 Home Button and Flex Cable Assembly for iPhone 6s and 6s Plus Rose Gold

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/03/16 03:41 PM	496585	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	

SRN-LGM-614 LCD and Touch Screen Digitizer for LG V10 H900 H901 VS990 - Space Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/28/16 06:30 AM	496131	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

BT-BP-30002 BinTEK iPhone 4 1420mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/23/16 11:05 AM	495763	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery

FLX-SAM-1390 Samsung Galaxy Note 5 N920 N920F N920A N920V Stylus Flex Pen Writing Input

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/24/16 03:53 PM	493242	R1. Change of Mind		Good For Stock	Issue Credit	

SRN-SAM-1250 Galaxy S5 Sport G860 LCD Touch Screen Digitizer - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/28/16 08:18 AM	496141	R2. Non-Functional		Good For Stock		LCD Working Grade A

APL-003-1566 Home Button Flex Cable for iPhone 6s and 6s Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/03/16 03:41 PM	496585	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	

APL-001-1632 LCD and Touch Screen Digitizer Assembly for iPhone 6 Black - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/10/16 02:04 PM	497181	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/23/16 11:05 AM	495763	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery

APL-001-0482 Screen Digitizer With Button and Adhesive for iPad 3 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/24/16 03:53 PM	493242	R2. Non-Functional		Not PPUSA Part		Not PPUSA / Cracked Glass

APL-001-1242 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/01/16 12:04 PM	496408	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Grade B

SRN-SAM-240 Galaxy S3 i535 R530 LCD Touch Screen Digitizer with Frame - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/27/16 01:27 PM	488713	R2. Non-Functional		Item Issue	Issue Credit	No Display

FLX-SAM-988 Samsung Galaxy S5 SM G900A ATT Home Button Charging Port Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/17/16 12:45 PM	497814	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	wrong item

SRN-SAM-580 Galaxy Note 3 N900P N900V LCD Digitizer Touch Screen with Frame - Gray - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/21/16 10:37 AM	483104	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Unresponsive

SRN-SAM-256 Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Frame - Black Mist

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/22/16 05:27 PM	498401	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	flex cable issue

BT-BP-30182 BINTEK Sony L39h Xperia Z1 C6902 C6903 C6906 3000 mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/20/16 09:50 PM	109-1260354-1471445	R5. Ordered Wrong Item		Good For Stock		

BT-BP-30006 BinTEK iPhone 5 1440mAH mAH Li-lon Premium Battery

	Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09	9/23/16 11:05 AM	495763	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery

FLX-SAM-786 Samsung Galaxy Note 3 N900A Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/27/16 11:22 AM	498866	R2. Non-Functional	Exchange	Item Issue	Issue Credit	not charging

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/29/16 04:53 PM	496303	R5. Ordered Wrong Item		Good For Stock	Issue Credit	

SRN-SAM-1412 Samsung Galaxy S7 Edge LCD Digitizer Replacement - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/14/16 03:42 PM	497648	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

BT-BP-30132 BinTEK Motorola Droid Turbo XT1254 EQ40 3900mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/11/16 08:42 PM	113-5263623-4698612	R2. Non-Functional		Item Issue		Dead Battery

BT-BP-30060 BinTEK Samsung Galaxy S3 EB-L1G6LLU 2100mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/24/16 12:00 PM	498517	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	short battery life

APL-001-2197 Apple iPad 3 Digitizer Touch Screen With Home Button - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/09/16 03:49 PM	492110	R2. Non-Functional		Item Issue	Issue Credit	intermittent

FLX-MOT-376 Motorola MOTO X XT1060 Power Volume Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/03/16 11:26 AM	496528	R2. Non-Functional	Refund	Item Issue	Issue Credit	Damaged Flex

SRN-SAM-1414 LCD Screen Replacement for Samsung Galaxy Core Prime

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/03/16 03:31 PM	496582	R1. Change of Mind		Good For Stock	Issue Credit	

APL-001-2189 LCD and Touch Screen Digitizer Assembly for iPhone 6s White - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/12/16 11:50 AM	494755	R2. Non-Functional		Item Issue	Issue Credit	Large Backlight Blemish

APL-001-2185 Ipad Mini 4 LCD With Digitizer White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/05/16 02:46 PM	496773	R1. Change of Mind	Exchange	Not Tested	Issue Credit	no longer needed

APL-001-2048 LCD with Touch Screen Digitizer for IPad Air 2 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/11/16 03:29 PM	497303	R2. Non-Functional		Not Tested	Issue Replacement	Dead Spots

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/05/16 12:26 PM	496750	R2. Non-Functional		Not Tested	Issue Credit	LCD/Digitizer Misaligned

APL-003-1527 Home Button Flex Cable for iPhone 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/27/16 12:21 PM	486154	R2. Non-Functional		Item Issue	Issue Credit	Flex Damaged Looks Unused

SRN-SAM-044 Galaxy Note 2 i605 L900 LCD Digitizer Touch Screen - Marble White - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/13/16 02:37 PM	497513	R1. Change of Mind	Exchange	Not Tested	Issue Credit	not tested

BT-SPX-0013 Bongo Shield Tempered Glass Screen Protector - LG G3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/05/16 05:47 PM	104-5292737-9549049	R1. Change of Mind		Good For Stock		

APL-001-2179 iPAD Mini 3 Digitizer Touch Screen with IC and Home Button Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/10/16 09:47 AM	497132	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Unresponsive

ACC-ZRT-200 Xacto Knife High Quality Phone Repair Cutting Tool

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/06/16 05:27 PM	106-5434262-3934626	R5. Ordered Wrong Item		Good For Stock		

BT-BP-30072 BinTEK Motorola Moto G XT1032 XT1033 XT1036 ED30 2010mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/24/16 03:26 PM	102-3613089-7866669	R2. Non-Functional		Item Issue		Dead Battery

APL-003-1532 Front Camera and Sensor Flex Cable for iPhone 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Bad Camera

SRN-SAM-1373 Samsung Galaxy S6 Edge Plus G928F G928F G928A LCD Digitizer Touch Screen With Frame Headphone Jack and Charging Port - Silver

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/13/16 02:37 PM	497513	R2. Non-Functional	Exchange	Item Issue	Issue Credit	unresponsive

SRN-HTC-626 HTC Windows 8x Digitizer Touch Screen - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments	
09/30/16 10:40 AM	496338	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	Good for stock Pag	ge 15 of 17

BT-BP-30082 BinTEK LG G3 VS985 F400 D850 D855 BL-53YH 3000mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/07/16 05:57 PM	106-0523261-7868203	R1. Change of Mind		Good For Stock		

APL-001-2117 LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/25/16 01:13 PM	485988	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot at Top

APL-001-2240 LCD and Touch Screen Digitizer Assembly for iPhone 6 - White Premium - Grade C

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/22/16 11:13 AM	492995	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Flex

APL-003-1310 Front Camera Proximity Sensor Flex Cable for iPhone 5S SE

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/21/16 04:00 PM	488253	R2. Non-Functional		Item Issue	Issue Credit	Bad Camera

FLX-SAM-1356 Charging Port Flex Cable for Galaxy S6 Edge G925T

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/04/16 01:09 PM	496663	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not charging

FLX-SAM-736 Samsung Galaxy S4 i9500 i9505 i337 M919 Sim Card Memory SD Card Flex Cable REV 1 3 0 5

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/20/16 11:28 AM	498153	R2. Non-Functional	Exchange	Item Issue	Issue Credit	sim card not reading

BT-SPX-0037 Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy Core Prime

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/31/16 01:26 PM	115-1314309-6877827	R2. Non-Functional	replacement	Item Issue	Issue Replacement	

SRN-SAM-1360 Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/30/16 02:56 PM	496371	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

BT-BP-30196 BinTEK iPhone 6S Plus 2750mAH Li-Po Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/28/16 04:16 PM	488851	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/10/16 02:31 PM	497190	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	lines in display

FLX-SAM-240 Samsung Galaxy S3 i9300 T999 i747 i535 L710 Back Camera Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/18/16 10:55 AM	490393	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

SRN-SAM-860 LCD Touch Screen Digitizer for Samsung Galaxy S4 Active i9295 i537 Gray

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/16 02:15 PM	495989	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

APL-001-2093 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/13/16 05:06 PM	494925	R2. Non-Functional		Item Issue	Issue Credit	Lines, LCD Flex

FLX-SAM-1400 Rear Camera Lens For Note 5 - Black Sapphire

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/14/16 12:17 PM	497603	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

SRN-SAM-1330 Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/05/16 04:16 PM	496798	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD

APL-001-2080 LCD and Touch Screen Digitizer Assembly for iPhone 5S SE White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/14/16 02:53 PM	495007	R2. Non-Functional		Item Issue	Issue Credit	Static Issue

APL-001-2047 iPad Air 2 LCD amp Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/10/16 01:35 PM	497174	R2. Non-Functional	Exchange	Item Issue	Issue Credit	screen bubble