

Detailed Return Item Report

Range: 03/21/16 12:00 AM - 04/07/16 12:00 AM

Returned Items: 152

Unique Returns: 152

Return Exception: 4

Item Issue: 79

Customer Damaged: 11

Not Tested: 6

Not PPUSA Part: 2

Over 60 Days: 6

Shipping Damage: 6

#	SKU	Item Name	Total	Awaiting	Completed
1	APL-001-0732	LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Sta...	30	6	23
2	APL-001-1240	LCD and Touch Screen Digitizer Assembly for iPhone 6 White Stan...	13	2	8
3	APL-001-0728	LCD and Touch Screen Digitizer Assembly for iPhone 5S SE White ...	12	1	9
4	APL-001-1238	LCD and Touch Screen Digitizer Assembly for iPhone 6 Black Stan...	10	3	3
5	ACC-ZRT-391	5mm Foam Double Sided Adhesive Tape for Phone Repair	10	0	10
6	APL-001-1244	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White ...	8	4	2
7	APL-001-0410	LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard...	7	1	4
8	SRN-SAM-192	Samsung Galaxy S3 Glass - White	5	0	5
9	APL-001-2115	LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Temp...	5	2	0
10	APL-001-2136	LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with...	5	2	1
11	BTT110001	BinTEK 2 5 quot Premium Suction Cup	5	1	4
12	APL-001-2114	LCD Touch Screen Digitizer Assembly for iPhone 6 White with Temp...	5	2	0
13	BT-SPX-0306	Bongo Shield Tempered Glass Screen Protector - Samsung Galaxy S7...	5	3	2
14	APL-001-2132	LCD and Touch Screen Digitizer Assembly for iPhone 6s Black	5	1	4
15	APL-001-2085	LCD Touch Screen Digitizer Assembly for iPhone 5S SE White with ...	5	3	1
16	BTS810016	BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung	4	4	0
17	APL-001-2112	LCD Touch Screen Digitizer Assembly for iPhone 5S SE Black with ...	4	4	0
18	APL-001-2147	LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tem...	4	4	0
19	APL-001-0730	LCD and Touch Screen Digitizer Assembly for iPhone 5S SE Black ...	4	0	4
20	APL-001-2135	LCD and Digitizer Assembly for iPhone 6S Plus - White	4	0	3
21	FLX-SAM-1319	Samsung Galaxy Note 4 N910F International Charging Port Flex Cab...	3	0	0
22	APL-003-1008	WiFi amp Bluetooth Right Antenna for iPad Mini amp iPad Mini...	3	2	1
23	BTS810017	BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola	3	2	0
24	SRN-SAM-1330	Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue	3	1	1
25	APL-001-0504	LCD Screen for iPad 3 4	3	3	0
26	APL-003-1310	Front Camera Proximity Sensor Flex Cable for iPhone 5S	3	0	1
27	APL-001-0276	LCD and Touch Screen Digitizer for iPhone 4S Black	3	0	2
28	APL-001-1242	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black ...	3	1	2
29	SRN-LGM-296	LG Optimus G2 D802 D805 LCD Touch Screen Digitizer Assembly - ...	3	0	3
30	BTS810015	BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC	3	3	0
31	SRN-SAM-1299	Samsung Galaxy S5 Glass - Black	3	0	3
32	APL-001-2056	Touch Screen Digitizer and IC Control Circuit Logic Board Flex C...	2	2	0
33	SRN-SAM-1206	Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly...	2	0	2
34	APL-001-2055	Touch Screen Digitizer and IC Control Circuit Logic Board Flex C...	2	2	0
35	FLX-SAM-090	Samsung Galaxy Note 2 i317 T889 Power Button Flex Cable	2	0	2
36	APL-001-0186	LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black	2	0	2
37	SRN-SAM-614	Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digi...	2	1	1
38	APL-001-0096	LCD and Touch Screen Digitizer for ATT iPhone 4 Black	2	0	2
39	SRN-SAM-230	Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Scree...	2	0	2
40	SRN-LGM-306	LG G3 D850 D851 D855 VS985 LS990 LCD Digitizer Assembly White	2	0	1
41	APL-001-0762	LCD Screen with Retina Display for iPad Mini 2 3	2	2	0
42	APL-001-2117	LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Temp...	2	2	0
43	APL-001-0772	Touch Screen Digitizer for iPad Air Black	2	0	2
44	APL-001-0774	Touch Screen Digitizer for iPad Air White	2	2	0
45	APL-001-0518	Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home But...	2	0	1
46	BT-BP-30142	BinTEK Samsung Galaxy Note 8 0 N5100 4600mAH Li-Polymer Premium...	2	1	0
47	SRN-SAM-462	Samsung Galaxy Mega 6 3 i527 i9200 i9205 L600 LCD Touch Screen...	2	1	0

#	SKU	Item Name	Total	Awaiting	Completed
48	SRN-SAM-258	Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame...	2	0	1
49	ACC-ZED-488	Next Generation Earphones with Mic with Volume Control for iPhon...	2	0	2
50	APL-001-2133	LCD and Touch Screen Digitizer Assembly for iPhone 6s White	2	1	0
51	APL-001-1644	LCD and Touch Screen Digitizer Assembly for iPhone 6 White - Gra...	2	1	0
52	BTY-COV-574	LG G3 VS985 Battery Cover with NFC-Qi Wireless Charging Patch Ve...	2	2	0
53	BT-BP-30138	BinTEK Samsung Galaxy Tab 3 10 1 P5200 6800mAH Li-Polymer Premi...	1	1	0
54	APL-001-1706	LCD Screen for iPad 2 - Grade B	1	0	0
55	SRN-LGM-348	LCD Touch Screen Digitizer for LG Google Nexus 5 D820 D821 Bla...	1	0	1
56	BT-BP-30008	BinTEK iPhone 5S 5C 1560mAH Li-Ion Premium Battery	1	1	0
57	BT-BP-30130	BinTEK Motorola Moto E XT1021 XT1022 XT1025 EL40 BL40 2000mAH L...	1	1	0
58	SRN-SAM-1266	Galaxy S4 i9500 i337 i545 L720 M919 LCD and Touch Screen Digitiz...	1	0	1
59	ACC-ZED-270	MHL HDMI Adapter For Samsung Galaxy S3 S4 S5 Note 2 Note 3	1	1	0
60	APL-001-2134	LCD and Digitizer Assembly for iPhone 6S Plus - Black	1	0	0
61	BT-BP-30102	BinTEK Nokia Lumia 521 5228 5230 Nuron 5235 5800 XpressMusic N90...	1	1	0
62	BT-BP-30004	BinTEK iPhone 4S 1430mAH Li-Ion Premium Battery	1	0	1
63	APL-001-0423	Screen Digitizer With Button and Adhesive Front for iPad 2 Black	1	0	0
64	ACC-ZED-618	USB 4 pin to Micro USB 5 pin Magnet Data Cable Magenta	1	0	1
65	BTS810012	BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S ...	1	1	0
66	ACC-ZED-138	8-Pin USB Charger Adapter Sync Cable for iPhone 5 5S 5C 6 6 iPa...	1	0	1
67	APL-003-0996	WiFi amp Bluetooth Left Antenna for iPad Mini amp iPad Mini ...	1	0	1
68	APL-001-2089	LCD and Touch Screen Digitizer Assembly for iPhone 5C - Black P...	1	1	0
69	BTY-COV-078	Samsung Galaxy S2 T989 Back Battery Door Cover - Black	1	0	1
70	SRN-SAM-048	Galaxy Note 2 i317 T889 LCD Digitizer Touch Screen - White - N...	1	0	1
71	SRN-SAM-686	Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch ...	1	0	1
72	SRN-SAM-1270	Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer - ...	1	1	0
73	APL-001-0519	Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home But...	1	0	1
74	APL-003-0816	Volume Up Down Power Button Flex Cable for iPad 1	1	0	1
75	FLX-SAM-798	Samsung Galaxy S4 Active i537 Charger Port Front Keyboard amp ...	1	1	0
76	APL-001-0546	Touch Screen Digitizer with Frame and Home Button and iPod Touch...	1	0	1
77	APL-001-0482	Screen Digitizer With Button and Adhesive for iPad 3 Black	1	0	1
78	APL-002-1966	Touch Screen Digitizer Adhesive for iPad Mini	1	0	1
79	ACC-ZED-572	Qi Wireless Charger Pad Transmitter - Black	1	0	1
80	APL-003-1358	Front Camera Flex Cable Assembly for iPhone 5c	1	0	1
81	APL-003-1250	Home Button Key Flex Cable for iPad 4	1	0	0
82	SRN-BLB-079	LCD Screen and Digitizer Assembly with Frame for Verizon CDMA Bl...	1	0	1
83	TAB-SRN-274	Samsung Galaxy Tab 3 8 0 SM T310 Wifi Version Digitizer White	1	1	0
84	APL-002-1334	Front Bezel Frame Holder for iPhone 4S - Black	1	1	0
85	APL-001-0462	LCD Screen for iPad 2	1	0	1
86	ACC-ZED-548	Wall Charger with Micro USB Data Cable for Samsung - Black	1	0	1
87	SRN-SAM-688	Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch ...	1	1	0
88	ACC-ZRT-403	5mm Thin Double Sided Adhesive Tape for Mobile Phone Repair	1	0	1
89	BT-SPX-0030	Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy ...	1	0	1
90	APL-001-0282	LCD and Touch Screen Digitizer for iPhone 4S White	1	0	1
91	BT-SPX-0158	BiNTEK Screen Guard Premium HD Screen Protector - Motorola Moto...	1	1	0
92	APL-001-0786	LCD and Touch Screen Digitizer Assembly for iPhone 5S White Grad...	1	0	1
93	APL-002-0820	Touch Screen Digitizer Mid-Frame Bezel for iPad 2 3 4 Black	1	0	1
94	SRN-SAM-1376	Samsung Galaxy S6 Edge Plus LCD Digitizer Touch Screen With F...	1	0	0
95	ACC-ZRT-118	Ultra Thin Professional Metal Opening Pry Repair Tool	1	1	0
96	SRN-MOT-639	Motorola Droid Ultra Droid Maxx XT1080 XT1080M LCD With Digitize...	1	1	0
97	BT-SPX-0025	Bongo Shield Tempered Glass Screen Protector for Huawei P8	1	1	0
98	SRN-SAM-238	Galaxy S3 T999 i747 LCD Touch Screen Digitizer with Frame - Re...	1	0	1
99	APL-003-0342	Verizon Sprint iPhone 4 Proximity Light Sensor Power Flex	1	0	1
100	BT-BP-30104	BinTEK Nokia Lumia 635 630 636 638 BL-5H 1830mAH Li-Ion Premium...	1	1	0
101	SRN-HTC-156	HTC Evo 4G LTE Touch Screen Digitizer	1	1	0
102	ACC-ZRT-224	Digitizer Repair Adhesive 3M Tape for iPad 3	1	0	0
103	ACC-ZRT-352	UV Glue LOCA Liquid Optical Clear Adhesive for LCD Assembly Repa...	1	1	0
104	FLX-SAM-790	Samsung Galaxy Note 3 N900T Charging Port Flex Cable	1	0	1

#	SKU	Item Name	Total	Awaiting	Completed
105	SRN-LGM-308	LG G3 D850 D851 D855 VS985 LS990 US990 LCD Digitizer Assembly Go...	1	1	0
106	SRN-LGM-294	LG Optimus G2 VS980 LS980 LCD Touch Screen Digitizer Assembly ...	1	1	0
107	APL-003-1532	Front Camera and Sensor Flex Cable for iPhone 6	1	0	1
108	BT-BP-30148	BinTEK Samsung Galaxy Tab 4 T331 4450mAH Li-Polymer Premium Bat...	1	0	0
109	SRN-SAM-582	Galaxy Note 3 N900A N900T LCD Digitizer Touch Screen with Fram...	1	0	1
110	FLX-HTC-450	HTC Raider USB Charging Port Connector Flex Cable	1	0	0
111	BT-BP-30094	BinTEK Motorola Moto X XT1056 XT1058 XT1060 XT912A EX34 2200mAH...	1	1	0
112	APL-003-0528	iPhone 5 Back Camera Flex Cable	1	0	0
113	APL-001-1652	LCD and Touch Screen Digitizer for iPhone 4S White Grade B	1	1	0
114	BTY-HTC-024	HTC Evo 3D myTouch 4G Slide BG58100 Replacement Battery	1	1	0
115	APL-003-1146	LCD Power Switch Key Connection Board WIFI Version for iPad 2	1	1	0
116	BT-BP-30090	BinTEK LG Motion 4G MS770 Venice Optimus L7 P700 BL-44JH 1700mA...	1	0	1
117	APL-003-1570	Rear Camera for iPhone 5c	1	0	1
118	BT-BP-30010	BinTEK iPhone 6 1810mAH Li-Ion Premium Battery	1	1	0
119	APL-001-1632	LCD and Touch Screen Digitizer Assembly for iPhone 6 Black - Gra...	1	1	0
120	BTT110002	BinTEK 4 5 quot Premium Suction Cup	1	0	1
121	BT-SPX-0142	BinTEK Screen Guard Premium HD Screen Protector - LG Leon	1	0	1
122	ACC-ZRT-096	Tablet Repair Opening Tool - iPad Samsung Tablet Android Tablet	1	1	0
123	BT-BP-30082	BinTEK LG G3 VS985 F400 D850 D855 BL-53YH 3000mAH Li-Ion Premiu...	1	1	0
124	BT-BP-30146	BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAH Li-P...	1	1	0
125	APL-001-2144	Apple iPhone 5 Complete Full LCD and Touch Screen Digitizer Asse...	1	0	0
126	APL-001-0411	LCD Touch Screen Digitizer Assembly for iPhone 5 White Standard...	1	1	0
127	SRN-SAM-324	Samsung Galaxy Note i717 LCD Touch Screen Digitizer - White wi...	1	1	0
128	APL-001-2201	Apple iPad Air Digitizer Touch Screen With Home Button - White ...	1	0	1
129	BT-BP-30112	BinTEK LG Optimus G Pro E980 F240 BL-48TH BinTEK 3140mAH Li-I...	1	0	1
130	BT-SPX-0155	BinTEK Screen Guard Premium HD Screen Protector - LG Volt	1	0	1
131	ACC-ZRT-404	5mm Heat Resistant Kapton Tape	1	1	0
132	APL-001-2199	Digitizer Touch Screen With Home Button for iPad 2 - Black Prem...	1	0	1
133	APL-001-2093	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Blac...	1	0	0
134	APL-001-2152	Apple iPhone 5 LCD and Touch Screen Digitizer Premium - White	1	0	1
135	SRN-LGM-340	LG Optimus G2 D802 D805 LCD Touch Screen Digitizer Assembly - ...	1	0	1
136	APL-002-0379	Middle Chassis Midframe Bezel Complete Assembly for Verizon Spr...	1	1	0
137	BT-SPX-0018	Bongo Shield Tempered Glass Screen Protector - Motorola Google N...	1	1	0
138	APL-001-1096	LCD Screen for iPad Mini with Retina Display - Grade A	1	0	0
139	SRN-SAM-496	Galaxy Note 3 N900A N900T LCD Digitizer Touch Screen with Fram...	1	0	1
140	TAB-SRN-108	Samsung Galaxy Tab 2 7 0 P3113 P3100 Touch Screen Digitizer - Bl...	1	1	0
141	FLX-LGM-571	LG G3 VS985 LS990 F400 D850 D855 Charging Port	1	1	0
142	BT-BP-30002	BinTEK iPhone 4 1420mAH Li-Ion Premium Battery	1	0	1
143	BT-BP-30140	BinTEK Samsung Galaxy Tab 10 1 P7500 Note 10 1 N8000 7000mAH Li...	1	1	0
144	FLX-SAM-988	Samsung Galaxy S5 SM G900A ATT Home Button Charging Port Flex	1	1	0
145	SRN-SAM-1360	Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey	1	0	1
146	SRN-SAM-296	Samsung Epic Touch 2 D710 LCD Touch Screen Digitizer with Fram...	1	0	1
147	BT-BP-30182	BINTEK Sony L39h Xperia Z1 C6902 C6903 C6906 3000 mAH Li-Polyme...	1	0	0
148	SRN-SAM-1297	LCD and Touch Screen Digitizer for Galaxy S6 Edge - Black Sapphi...	1	0	1
149	APL-001-1104	LCD and Digitizer Assembly for GSM iPhone 4 Set Blue Mirror - Gr...	1	0	0
150	APL-001-2081	LCD and Touch Screen Digitizer for iPhone 5S Black - Type B	1	0	0
151	SRN-SNY-127	Sony Xperia Z3 D6603 D6643 D6653 D6616 LCD and Touch Screen Digi...	1	1	0
152	BT-SPX-0064	Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy ...	1	0	1

APL-001-0732 LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	Grade A
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	Grade B - Scratched Paint
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	Grade A
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	Grade A
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	
02/08/16 11:34 AM	365942			Good For Stock	Issue Credit	Grade B

02/08/16 11:34 AM	365942			Good For Stock	Issue Credit	Grade A
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Blemish - Economy
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Replace Frame
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Blemish - Economy
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	RFB glass scractched - Blemish in LCD
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Frame Loose
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Blemish - Economy
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Replace Frame
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Frame Loose
03/22/16 10:29 AM	370397	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
03/01/16 03:03 PM	368337			Item Issue	Issue Credit	No Display when flex is moved
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Shipping Damage	Issue Credit	Cracked Glass - Part looks unused
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades

APL-001-1240 LCD and Touch Screen Digitizer Assembly for iPhone 6 White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/07/16 07:45 AM	368856			Item Issue	Issue Credit	Frame isnt sitting flush at bottom
03/21/16 06:51 AM	370254	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Needs Tempered glass
03/21/16 06:51 AM	370254	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Needs Tempered glass
03/14/16 05:13 PM	369687	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Frame Loose - Grade A
03/14/16 05:13 PM	369687	R6. Other Item Issue	Exchange	Item Issue	Issue Credit	Lines in Middle of Display
02/29/16 12:05 PM	368169			Item Issue	Issue Credit	Frame Too Large
03/18/16 10:03 AM	370067	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Frame too Thick
03/18/16 10:32 AM	370073	R2. Non-Functional	Refund	Item Issue	Issue Refund	No Display when installed

APL-001-0728 LCD and Touch Screen Digitizer Assembly for iPhone 5S SE White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 11:34 AM	365942			Item Issue	Issue Credit	
02/08/16 11:34 AM	365942			Item Issue	Issue Credit	
02/08/16 11:34 AM	365942			Good For Stock	Issue Credit	Needs Tempered Glass
02/08/16 11:34 AM	365942			Item Issue	Issue Credit	Intermittent Digitizer
02/09/16 11:10 AM	366133			Item Issue	Issue Credit	No Display
02/09/16 11:10 AM	366133			Item Issue	Issue Credit	Unresponsive
03/22/16 10:29 AM	370397	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades
03/11/16 12:56 PM	369416	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No display - Item Was Returned before

APL-001-1238 LCD and Touch Screen Digitizer Assembly for iPhone 6 Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/10/16 05:27 PM	369328	R6. Other Item Issue		Item Issue	Issue Replacement	Frame Loose
01/19/16 09:21 AM	362997	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Dispalry
03/18/16 12:48 PM	370106	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Frame Too Thick

ACC-ZRT-391 5mm Foam Double Sided Adhesive Tape for Phone Repair

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

APL-001-1244 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 06:51 AM	370254	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
03/01/16 08:00 AM	368260	R6. Other Item Issue	Refund	Need To Repair	Issue Credit	Replace Frame

APL-001-0410 LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/10/16 03:24 PM	369317	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
02/09/16 11:10 AM	366133			Item Issue	Issue Credit	No Display
02/09/16 11:10 AM	366133			Good For Stock	Issue Credit	Replaced Earspeaker Mesh
03/22/16 10:29 AM	370397	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

SRN-SAM-192 Samsung Galaxy S3 Glass - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/13/16 04:49 PM	369559			Good For Stock		
03/13/16 04:49 PM	369559			Good For Stock		
03/13/16 04:49 PM	369559			Good For Stock		
03/13/16 04:49 PM	369559			Good For Stock		
03/13/16 04:49 PM	369559			Good For Stock		

APL-001-2136 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/28/16 09:04 AM	370895	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittently Working

BTT110001 BinTEK 2 5 quot Premium Suction Cup

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 12:08 PM	115-3618598-7289016	R2. Non-Functional		Item Issue	Issue Refund	didnt work
03/24/16 08:24 PM	113-2861164-0224201	R2. Non-Functional		Item Issue	Issue Replacement	broke on 3rd pull
03/22/16 01:44 PM	110-8096515-9300208	R2. Non-Functional		Item Issue	Issue Replacement	not creating suction
03/04/16 04:43 PM	112-0262820-5838614-1			Good For Stock		

BT-SPX-0306 Bongo Shield Tempered Glass Screen Protector - Samsung Galaxy S7 Edge

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/13/16 08:45 PM	106-0946357-7028217			Item Issue		Galaxy S7 Plus - Not Edge
03/13/16 08:45 PM	106-0946357-7028217			Item Issue		Galaxy S7 Plus - Not Edge

APL-001-2132 LCD and Touch Screen Digitizer Assembly for iPhone 6s Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/18/16 02:27 PM	370090			Need To Repair		Backlight Loose
03/23/16 08:17 AM	370509	R4. Received Wrong Item	Exchange	Good For Stock	Issue Replacement	Received Wrong Color

02/25/16 12:47 PM	367831	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
03/06/16 08:44 AM	368798	R2. Non-Functional	Refund	Good For Stock	Issue Refund	

APL-001-2085 LCD Touch Screen Digitizer Assembly for iPhone 5S SE White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/06/16 08:44 AM	368798	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

APL-001-0730 LCD and Touch Screen Digitizer Assembly for iPhone 5S SE Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/22/16 11:15 AM	367409			Good For Stock	Issue Credit	Grade B
03/22/16 10:29 AM	370397	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
03/14/16 12:14 PM	369629	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Display Intermittently Working
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades

APL-001-2135 LCD and Digitizer Assembly for iPhone 6S Plus - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/24/16 01:48 PM	370663	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Home button wont connect
03/24/16 10:49 AM	370633	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Frame is loose
03/22/16 01:49 PM	370448	R6. Other Item Issue		Item Issue	Issue Credit	Home Button wont connect

APL-003-1008 WiFi amp Bluetooth Right Antenna for iPad Mini amp iPad Mini 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/23/16 01:50 PM	370553	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

SRN-SAM-1330 Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/01/16 11:46 AM	368297			Good For Stock	Issue Refund	Color Too Blue

APL-003-1310 Front Camera Proximity Sensor Flex Cable for iPhone 5S

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/28/16 07:51 AM	370889	R2. Non-Functional	replacement	Item Issue	Issue Replacement	

APL-001-0276 LCD and Touch Screen Digitizer for iPhone 4S Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 01:29 PM	369638			Item Issue	Issue Credit	Dark Spot in Display
03/01/16 02:43 PM	368327	R2. Non-Functional	Refund	Customer Damage	Denied	Torn LCD Flex

APL-001-1242 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/22/16 02:34 PM	367461	R2. Non-Functional	Refund	Item Issue	Issue Credit	Bad Digitizer Connector
02/15/16 11:36 AM	366742	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	2 Lines in the middle of dispaly

SRN-LGM-296 LG Optimus G2 D802 D805 LCD Touch Screen Digitizer Assembly - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 12:12 PM	365955	R6. Other Item Issue	Refund	Over 60 days	Issue Credit	Tested and working
02/08/16 12:12 PM	365955	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	Tested and working
08/12/15 10:49 AM	333972	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	Ordered Wrong Model

SRN-SAM-1299 Samsung Galaxy S5 Glass - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/13/16 05:00 PM	369561			Good For Stock		
03/13/16 05:00 PM	369561			Good For Stock		
03/13/16 05:00 PM	369561			Good For Stock		

SRN-SAM-1206 Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/09/16 02:59 PM	369175	R2. Non-Functional	Exchange	Customer Damage	Issue Credit Exception was made	Damaged Digitizer Flex
03/20/16 04:08 PM	370225	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

FLX-SAM-090 Samsung Galaxy Note 2 i317 T889 Power Button Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/10/16 07:53 AM	369229			Good For Stock	Issue Refund	
03/10/16 07:53 AM	369229			Good For Stock	Issue Refund	

APL-001-0186 LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/29/15 11:45 AM	344708			Good For Stock	Issue Credit	
09/29/15 11:45 AM	344708			Over 60 days	Issue Credit Exception was made	Lines In Display

SRN-SAM-614 Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 09:23 AM	369597	R3. Not As Described		Item Issue	Issue Credit	auto responsive

APL-001-0096 LCD and Touch Screen Digitizer for ATT iPhone 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 02:36 PM	370341			Over 60 days	Issue Credit Exception was made	Lines in Display
03/21/16 02:36 PM	370341			Over 60 days	Issue Credit Exception was made	Lines in display

SRN-SAM-230 Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/29/16 09:12 PM	368245	R2. Non-Functional	Exchange	Customer Damage	Denied	Torn Flex
03/01/16 08:00 AM	368260	R2. Non-Functional	Refund			

SRN-LGM-306 LG G3 D850 D851 D855 VS985 LS990 LCD Digitizer Assembly White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/08/16 07:08 AM	369004		Exchange	Good For Stock	Issue Replacement	something shorting out

APL-001-0772 Touch Screen Digitizer for iPad Air Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/29/16 03:27 PM	368201	R2. Non-Functional	Refund	Not Tested	Issue Credit	Ghost Touching when installed
12/17/15 04:04 PM	357988	R2. Non-Functional	Exchange	Item Issue	Issue Credit	dead spots

APL-001-0518 Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home Button IC Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/22/16 01:14 PM	370439	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	Home Button Not Clicking - Repaired in QC

SRN-SAM-258 Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame - Black Mist

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 10:48 AM	370291	R5. Ordered Wrong Item		Good For Stock	Issue Refund	

ACC-ZED-488 Next Generation Earphones with Mic with Volume Control for iPhone iPad iPod

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/20/16 10:05 AM	367292	R2. Non-Functional	replacement	Item Issue	Issue Replacement	stopped working in one ear
03/04/16 05:58 AM	368679	R3. Not As Described		Item Issue	Issue Refund	

SRN-LGM-348 LCD Touch Screen Digitizer for LG Google Nexus 5 D820 D821 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/17/16 02:42 PM	370009	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display when installed

SRN-SAM-1266 Galaxy S4 i9500 i337 i545 L720 M919 LCD and Touch Screen Digitizer - Electric Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/01/16 08:00 AM	368260	R2. Non-Functional		Need To Repair	Issue Credit	Needs New Adhesive

BT-BP-30004 BinTEK iPhone 4S 1430mAh Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
01/25/16 11:19 AM	363874			Good For Stock	Issue Credit	Tested 3.8V

ACC-ZED-618 USB 4 pin to Micro USB 5 pin Magnet Data Cable Magenta

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/16/16 02:03 PM	369900			Good For Stock	Issue Refund	

ACC-ZED-138 8-Pin USB Charger Adapter Sync Cable for iPhone 5 5S 5C 6 6 iPad 4 Mini 1 2 Air

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/09/16 11:10 AM	366133			Good For Stock	Issue Credit	

APL-003-0996 WiFi amp Bluetooth Left Antenna for iPad Mini amp iPad Mini 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/23/16 01:50 PM	370553	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

BTY-COV-078 Samsung Galaxy S2 T989 Back Battery Door Cover - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/16/16 06:39 PM	110-0820072-6574631	R5. Ordered Wrong Item		Good For Stock		

SRN-SAM-048 Galaxy Note 2 i317 T889 LCD Digitizer Touch Screen - White - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/07/16 12:14 PM	368908	R2. Non-Functional	Refund	Good For Stock	Issue Refund	Tested and Working

SRN-SAM-686 Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch Screen Gray - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/18/16 08:42 PM	370157	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Replace Adhesive on back

APL-001-0519 Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home Button IC White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/22/16 10:55 AM	370403	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Damaged Flex/ teng OK

APL-003-0816 Volume Up Down Power Button Flex Cable for iPad 1

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/22/16 06:31 PM	114-6991958-6636200	R2. Non-Functional		Item Issue		Volume switch missing a moving part

APL-001-0546 Touch Screen Digitizer with Frame and Home Button and iPod Touch 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/19/16 10:00 AM	370173	R2. Non-Functional		Item Issue	Issue Replacement	right side of digitizer bad

APL-001-0482 Screen Digitizer With Button and Adhesive for iPad 3 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 02:53 PM	370757	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead spot

APL-002-1966 Touch Screen Digitizer Adhesive for iPad Mini

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/23/16 01:50 PM	370553	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

ACC-ZED-572 Qi Wireless Charger Pad Transmitter - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/28/16 10:48 AM	368077	R2. Non-Functional	replacement	Item Issue	Issue Replacement	did not work for a month

APL-003-1358 Front Camera Flex Cable Assembly for iPhone 5c

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/22/16 10:18 AM	116-0055046-6528250			Item Issue		Missing Proximity Sensor

SRN-BLB-079 LCD Screen and Digitizer Assembly with Frame for Verizon CDMA BlackBerry Z30 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 05:58 PM	102-5764478-4784262			Not Tested	Issue Refund	Part was defective

APL-001-0462 LCD Screen for iPad 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 02:07 PM	370753	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

ACC-ZED-548 Wall Charger with Micro USB Data Cable for Samsung - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/16 11:55 AM	371061	R2. Non-Functional	Refund	Item Issue	Issue Credit	Bad USB Cable - Missing Wall Adapter

ACC-ZRT-403 5mm Thin Double Sided Adhesive Tape for Mobile Phone Repair

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/17/16 02:26 PM	370007	R5. Ordered Wrong Item	Exchange			

BT-SPX-0030 Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy S6 Active

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/20/16 04:45 PM	105-9988172-1101014	R2. Non-Functional		Item Issue	Issue Replacement	removed protector and become distorted

APL-001-0282 LCD and Touch Screen Digitizer for iPhone 4S White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/29/15 11:49 AM	350493			Need To Repair	Issue Credit	Replace Backlight - Date Stamp on it

APL-001-0786 LCD and Touch Screen Digitizer Assembly for iPhone 5S White Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/06/16 06:32 PM	368832			Item Issue	Issue Credit	No Display

APL-002-0820 Touch Screen Digitizer Mid-Frame Bezel for iPad 2 3 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/13/16 03:31 PM	107-3024710-9017053	R2. Non-Functional		Shipping Damage		damaged

SRN-SAM-238 Galaxy S3 T999 i747 LCD Touch Screen Digitizer with Frame - Red

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/22/16 10:41 AM	370400	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Home Button Not Clicking

APL-003-0342 Verizon Sprint iPhone 4 Proximity Light Sensor Power Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/22/14 01:03 PM	252557			Item Issue	Issue Credit	Not Working

FLX-SAM-790 Samsung Galaxy Note 3 N900T Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/17/16 12:16 PM	RL3467-1	R2. Non-Functional		Item Issue	Issue Refund	does not charge

APL-003-1532 Front Camera and Sensor Flex Cable for iPhone 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 10:00 AM	370279	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

SRN-SAM-582 Galaxy Note 3 N900A N900T LCD Digitizer Touch Screen with Frame - Gray - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 02:50 PM	369665	R6. Other Item Issue	Exchange	Item Issue	Issue Credit	

BT-BP-30090 BinTEK LG Motion 4G MS770 Venice Optimus L7 P700 BL-44JH 1700mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/17/16 07:01 PM	111-9354229-1752253	R2. Non-Functional		Item Issue		Invalid Battery

APL-003-1570 Rear Camera for iPhone 5c

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 11:34 AM	365942			Item Issue	Issue Credit	

BTT110002 BinTEK 4 5 quot Premium Suction Cup

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/31/16 06:35 PM	002-7965676-0811445	R2. Non-Functional		Item Issue		cup deformed

BT-SPX-0142 BiNTEK Screen Guard Premium HD Screen Protector - LG Leon

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
01/12/16 05:15 PM	102-6705346-7839434	R2. Non-Functional		Item Issue	Issue Replacement	

APL-001-2201 Apple iPad Air Digitizer Touch Screen With Home Button - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/15/16 10:56 AM	369742	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

BT-BP-30112 BinTEK LG Optimus G Pro E980 F240 BL-48TH BinTEK 3140mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 04:41 PM	112-0741917-1401053	R2. Non-Functional		Item Issue		battery doesnt hold charge

BT-SPX-0155 BiNTEK Screen Guard Premium HD Screen Protector - LG Volt

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 02:45 PM	109-0341771-3533077	R2. Non-Functional		Good For Stock	Issue Replacement	

APL-001-2199 Digitizer Touch Screen With Home Button for iPad 2 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 02:36 PM	370341	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Tested Working

APL-001-2152 Apple iPhone 5 LCD and Touch Screen Digitizer Premium - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/22/16 10:29 AM	370397	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

SRN-LGM-340 LG Optimus G2 D802 D805 LCD Touch Screen Digitizer Assembly - Black - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 12:12 PM	365955	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	Tested and working

SRN-SAM-496 Galaxy Note 3 N900A N900T LCD Digitizer Touch Screen with Frame - White - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/23/16 03:29 PM	370572	R4. Received Wrong Item	Exchange	Good For Stock	Issue Replacement	Received N9000 3G LCD

BT-BP-30002 BinTEK iPhone 4 1420mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
01/27/16 11:06 AM	364195	R2. Non-Functional		Item Issue	Issue Replacement	battery not charging

SRN-SAM-1360 Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/03/16 09:00 PM	368671	R2. Non-Functional	Replacement	Customer Damage	Denied	Cracked LCD

SRN-SAM-296 Samsung Epic Touch 2 D710 LCD Touch Screen Digitizer with Frame - Black - GRADE B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/01/16 07:57 AM	368259	R6. Other Item Issue	Refund	Need To Repair	Issue Credit	OCA Separation

SRN-SAM-1297 LCD and Touch Screen Digitizer for Galaxy S6 Edge - Black Sapphire

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/17/16 08:56 AM	369969	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

BT-SPX-0064 Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy Tab S 10 5

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/15/16 11:42 PM	114-8355310-5969836			Shipping Damage	Issue Replacement	