# Detailed Return Item Report

Range: 10/05/16 12:00 AM - 10/11/16 12:00 AM

Returned Items: 44
Unique Returns: 44
Awaitings: 34
Return Exception: 0
Item Issue: 20
Customer Damaged: 5
Not Tested: 2
Not PPUSA Part: 0
Over 60 Days: 0
Shipping Damage: 0

| #  | SKU          | Item Name  | Total | Awaiting | Completed |
|----|--------------|--|-------|----------|-----------|
| 1  | APL-001-2115 | LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Temp | 8     | 1        | 2         |
| 2  | APL-001-2114 | LCD Touch Screen Digitizer Assembly for iPhone 6 White with Temp | 4     | 1        | 1 1       |
| 3  | BTS810016    | BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung            | 4     | 4        | 0         |
| 4  | APL-001-2133 | LCD and Touch Screen Digitizer Assembly for iPhone 6s White      | 3     | 3        | 0         |
| 5  | BT-BP-30146  | BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAH Li     | 2     | 2        | 0         |
| 6  | APL-001-2112 | LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tem | 2     | 0        | 2         |
| 7  | APL-001-1244 | LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White  | 2     | 0        | 2         |
| 8  | APL-001-2135 | LCD and Digitizer Assembly for iPhone 6S Plus - White            | 2     | 0        | 2         |
| 9  | APL-001-2147 | LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tem | 2     | 0        | 1 1       |
| 10 | APL-001-2132 | LCD and Touch Screen Digitizer Assembly for iPhone 6s Black      | 2     | 2        | 0         |
| 11 | SRN-SAM-1273 | Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer      | 2     | 2        | 0         |
| 12 | SRN-HTC-1142 | HTC Desire 526 LCD amp Digitizer Assembly                        | 1     | 1        | 0         |
| 13 | BT-BP-30064  | BinTEK Samsung Note 4 EB-KN910BWEGW 3220mAH Li-Ion Premium Bat   | 1     | 1        | 0         |
| 14 | APL-001-2116 | LCD Touch Screen Digitizer Assembly for iPhone 6 Plus Black with | 1     | 0        | 0         |
| 15 | APL-001-0742 | LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Grad | 1     | 1        | 0         |
| 16 | BT-BP-30066  | BinTEK HTC One M8 2600mAH Li-Ion Premium Battery                 | 1     | 1        | 0         |
| 17 | APL-001-1632 | LCD and Touch Screen Digitizer Assembly for iPhone 6 Black - Gra | 1     | 0        | 1 1       |
| 18 | BT-SPX-0013  | Bongo Shield Tempered Glass Screen Protector - LG G3             | 1     | 1        | 0         |
| 19 | BTS810015    | BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC             | 1     | 1        | 0         |
| 20 | APL-001-1240 | LCD and Touch Screen Digitizer Assembly for iPhone 6 White Stan  | 1     | 0        | 1 1       |
| 21 | SRN-MOT-656  | LCD and Touch Screen Digitizer for Droid Maxx 2 with Frame - Whi | 1     | 1        | 0         |
| 22 | BT-BP-30156  | BinTEK Samsung Galaxy S6 Edge 2600mAH Li-Polymer Premium Batte   | 1     | 0        | 1 1       |
| 23 | SRN-SAM-1250 | Galaxy S5 Sport G860 LCD Touch Screen Digitizer - Blue           | 1     | 1        | 0         |
| 24 | SRN-SAM-1432 | LCD and Touch Screen Digitizer for Samsung Galaxy Grand Prime Du | 1     | 1        | 0         |
| 25 | SRN-HTC-626  | HTC Windows 8x Digitizer Touch Screen - Grade A                  | 1     | 0        | 1 1       |
| 26 | SRN-ONP-003  | LCD and Touch Screen Digitizer for OnePlus 3 - Graphite          | 1     | 1        | 0         |
| 27 | BT-BP-30140  | BinTEK Samsung Galaxy Tab 10 1 P7500 Note 10 1 N8000 7000mAH L   | 1     | 1        | 0         |
| 28 | SRN-SAM-254  | Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram   | 1     | 1        | 0         |
| 29 | APL-001-2180 | iPAD Mini 3 Digitizer Touch Screen with IC and Home Button White | 1     | 1        | 0         |
| 30 | APL-001-2117 | LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Temp | 1     | 0        | 0         |
| 31 | FLX-SAM-1356 | Charging Port Flex Cable for Galaxy S6 Edge G925T                | 1     | 0        | 1 1       |
| 32 | SRN-SAM-1425 | LCD and Touch Screen Digitizer for Samsung Galaxy S7 G930 - Gold | 1     | 0        | 1 1       |
| 33 | SRN-SAM-860  | LCD Touch Screen Digitizer for Samsung Galaxy S4 Active i9295    | 1     | 0        | 1 1       |
| 34 | SRN-HTC-1144 | LCD and Touch Screen Digitizer for HTC Desire 626S               | 1     | 1        | 0         |
| 35 | APL-001-2085 | LCD Touch Screen Digitizer Assembly for iPhone 5S White with Tem | 1     | 1        | 0         |
| 36 | APL-001-0519 | Touch Screen Digitizer for iPad Mini amp iPad Mini 2 with Home   | 1     | 0        | 1         |
| 37 | TAB-SRN-004  | HTC ATT Jetstream Tablet Digitizer Touch Screen                  | 1     | 1        | 0         |
| 38 | APL-001-1242 | LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black  | 1     | 1        | 0         |
| 39 | APL-001-2134 | LCD and Digitizer Assembly for iPhone 6S Plus - Black            | 1     | 0        | 0         |
| 40 | FLX-SAM-992  | Samsung Galaxy S5 SM G900T T Mobile Home Button Charging Port Fl | 1     | 0        | 1 1       |

| #  | SKU          | Item Name  | Total | Awaiting | Completed |
|----|--------------|--|-------|----------|-----------|
| 41 | APL-001-2185 | Ipad Mini 4 LCD With Digitizer White                           | 1     | 0        | 1         |
| 42 | SRN-LGM-172  | LG Optimus G2 D800 D801 LCD Touch Screen Digitizer Assembly    | 1     | 1        | 0         |
| 43 | SRN-SAM-612  | Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digit | 1     | 0        | 0         |
| 44 | FLX-SAM-1357 | Charging Port Flex Cable for Galaxy S6 Edge G925P              | 1     | 1        | 0         |

#### APL-001-2115 LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Tempered Glass Economy

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition       | Decision     | Comments                        |
|-------------------|----------|--------------------|-------------------|-----------------|--------------|---------------------------------|
| 09/26/16 01:04 PM | 495974   | R2. Non-Functional | Exchange          | Need To Repair  | Issue Credit | Frame Loose at Top and Brackets |
| 05/03/16 01:44 PM | 484196   | R2. Non-Functional |                   | Customer Damage | Denied       | Cracked LCD                     |

### APL-001-2114 LCD Touch Screen Digitizer Assembly for iPhone 6 White with Tempered Glass Economy

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition  | Decision          | Comments       |
|-------------------|----------|--------------------|-------------------|------------|-------------------|----------------|
| 09/28/16 01:46 PM | 496171   | R2. Non-Functional | Exchange          | Item Issue | Issue Replacement | LCD blacks out |

## APL-001-2112 LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tempered Glass Economy

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition  | Decision     | Comments     |
|-------------------|----------|--------------------|-------------------|------------|--------------|--------------|
| 05/07/16 11:19 AM | 484536   | R2. Non-Functional |                   | Item Issue | Issue Credit | Unresponsive |
| 05/07/16 11:19 AM | 484536   | R2. Non-Functional |                   | Item Issue | Issue Credit | Unresponsive |

#### APL-001-1244 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White Standard

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition  | Decision     | Comments     |
|-------------------|----------|--------------------|-------------------|------------|--------------|--------------|
| 08/05/16 04:24 PM | 491882   | R2. Non-Functional |                   | Item Issue | Issue Credit | No Display   |
| 06/13/16 12:13 PM | 487490   | R2. Non-Functional |                   | Item Issue | Issue Credit | Unresponsive |

#### APL-001-2135 LCD and Digitizer Assembly for iPhone 6S Plus - White

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition       | Decision     | Comments                 |
|-------------------|----------|--------------------|-------------------|-----------------|--------------|--------------------------|
| 08/05/16 04:24 PM | 491882   | R2. Non-Functional |                   | Customer Damage | Issue Credit | Cracked Glass / LCD Good |
| 08/05/16 04:24 PM | 491882   | R2. Non-Functional |                   | Item Issue      | Issue Credit | Dead Spot Bottom Left    |

## APL-001-2147 LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tempered Glass Economy

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition       | Decision | Comments    |
|-------------------|----------|--------------------|-------------------|-----------------|----------|-------------|
| 08/05/16 04:24 PM | 491882   | R2. Non-Functional |                   | Customer Damage | Denied   | Cracked LCD |

## APL-001-1632 LCD and Touch Screen Digitizer Assembly for iPhone 6 Black - Grade A

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition      | Decision     | Comments         |
|-------------------|----------|--------------------|-------------------|----------------|--------------|------------------|
| 10/10/16 02:04 PM | 497181   | R1. Change of Mind | Exchange          | Good For Stock | Issue Credit | no longer needed |

#### APL-001-1240 LCD and Touch Screen Digitizer Assembly for iPhone 6 White Standard

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition      | Decision | Comments         |             |
|-------------------|----------|--------------------|-------------------|----------------|----------|------------------|-------------|
| 10/10/16 02:04 PM | 497181   | R1. Change of Mind |                   | Good For Stock |          | no longer needed | Page 2 of 3 |

#### BT-BP-30156 BinTEK Samsung Galaxy S6 Edge 2600mAH Li-Polymer Premium Battery

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition  | Decision     | Comments     |
|-------------------|----------|--------------------|-------------------|------------|--------------|--------------|
| 08/03/16 02:16 PM | 491695   | R2. Non-Functional | Exchange          | Item Issue | Issue Refund | dead battery |

## SRN-HTC-626 HTC Windows 8x Digitizer Touch Screen - Grade A

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition      | Decision     | Comments       |
|-------------------|----------|--------------------|-------------------|----------------|--------------|----------------|
| 09/30/16 10:40 AM | 496338   | R1. Change of Mind | Exchange          | Good For Stock | Issue Refund | Good for stock |

## FLX-SAM-1356 Charging Port Flex Cable for Galaxy S6 Edge G925T

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition  | Decision          | Comments     |
|-------------------|----------|--------------------|-------------------|------------|-------------------|--------------|
| 10/04/16 01:09 PM | 496663   | R2. Non-Functional | Exchange          | Item Issue | Issue Replacement | not charging |

#### SRN-SAM-1425 LCD and Touch Screen Digitizer for Samsung Galaxy S7 G930 - Gold Platinum

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition  | Decision          | Comments   |
|-------------------|----------|--------------------|-------------------|------------|-------------------|------------|
| 10/07/16 01:42 PM | 496975   | R2. Non-Functional | Exchange          | Not Tested | Issue Replacement | no display |

#### SRN-SAM-860 LCD Touch Screen Digitizer for Samsung Galaxy S4 Active i9295 i537 Gray

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition      | Decision     | Comments         |
|-------------------|----------|--------------------|-------------------|----------------|--------------|------------------|
| 09/26/16 02:15 PM | 495989   | R1. Change of Mind | Exchange          | Good For Stock | Issue Credit | no longer needed |

#### APL-001-0519 Touch Screen Digitizer for iPad Mini amp iPad Mini 2 with Home Button amp IC White

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition  | Decision          | Comments           |
|-------------------|----------|--------------------|-------------------|------------|-------------------|--------------------|
| 09/28/16 01:55 PM | 496173   | R2. Non-Functional | Exchange          | Item Issue | Issue Replacement | power button issue |

#### FLX-SAM-992 Samsung Galaxy S5 SM G900T T Mobile Home Button Charging Port Flex

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition  | Decision     | Comments     |
|-------------------|----------|--------------------|-------------------|------------|--------------|--------------|
| 10/04/16 12:28 PM | 496659   | R2. Non-Functional | Exchange          | Item Issue | Issue Credit | not charging |

#### APL-001-2185 Ipad Mini 4 LCD With Digitizer White

| Order Date        | Order ID | Return Reason      | How to<br>Process | Condition  | Decision     | Comments         |
|-------------------|----------|--------------------|-------------------|------------|--------------|------------------|
| 10/05/16 02:46 PM | 496773   | R1. Change of Mind | Exchange          | Not Tested | Issue Credit | no longer needed |