

# Detailed Return Item Report

Range: From Beginning

Returned Items: 195

Unique Returns: 195

Awaitings: 1205

Return Exception: 40

Item Issue: 1363

Customer Damaged: 509

Not Tested: 367

Not PPUSA Part: 243

Over 60 Days: 58

Shipping Damage: 43

#	SKU	Item Name	Total	Awaiting	Completed
1	APL-001-0732	LCD Touch Screen Digitizer Assembly for iPhone 5C - Black Econo...	744	77	665
2	APL-001-0728	LCD and Touch Screen Digitizer for iPhone 5S - White Economy Pl...	625	88	532
3	APL-001-0730	LCD and Touch Screen Digitizer for iPhone 5S - Black Economy Pl...	502	73	427
4	APL-001-2309	LCD and Touch Screen Digitizer for iPhone 6 - White Economy Plu...	440	47	391
5	APL-001-0410	LCD and Touch Screen Digitizer for iPhone 5 - Black Economy Plu...	377	60	316
6	APL-001-0411	LCD and Touch Screen Digitizer for iPhone 5 - White Economy Plu...	343	51	290
7	APL-001-2308	LCD and Touch Screen Digitizer for iPhone 6 - Black Economy Plu...	331	50	276
8	BTS810012	BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S...	310	107	202
9	BTS810016	BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung	304	83	219
10	APL-001-2136	LCD Touch Screen Digitizer for iPhone 6 Plus - White Economy Pl...	303	33	264
11	APL-001-2299	LCD and Touch Screen Digitizer for iPhone 6S - White Economy Pl...	277	24	251
12	BT-BP-30008	BinTEK Battery for iPhone 5S 5C 1560mAH Li-Ion Premium	206	17	189
13	APL-001-2298	LCD and Touch Screen Digitizer for iPhone 6S - Black Economy Pl...	196	20	172
14	APL-001-2116	LCD Touch Screen Digitizer for iPhone 6 Plus - Black Economy Pl...	176	26	148
15	APL-001-2278	LCD and Touch Screen Digitizer for iPhone 7 - Black Standard	141	28	113
16	APL-001-2132	LCD and Touch Screen Digitizer Assembly for iPhone 6s Standard ...	135	14	121
17	APL-001-2310	LCD and Touch Screen Digitizer for iPhone 6S Plus - White Econo...	132	18	111
18	BT-BP-30010	BinTEK Battery for iPhone 6 1810mAH Li-Ion Premium	130	10	117
19	APL-001-2279	LCD and Touch Screen Digitizer for iPhone 7 - White Standard	98	23	73
20	APL-001-0762	LCD Screen with Retina Display for iPad Mini 2 3	86	2	83
21	APL-001-2311	LCD and Touch Screen Digitizer for iPhone 6S Plus - Black Econo...	85	13	70
22	APL-001-2202	Touch Screen Digitizer with Home Button And IC Chip for Apple iP...	85	10	75
23	BT-BP-30006	BinTEK Battery for iPhone 5 1440mAH mAH Li-Ion Premium	85	10	74
24	SRN-SAM-612	LCD and Touch Screen Digitizer for Samsung Galaxy S5 - Black	84	18	66
25	APL-001-0282	LCD and Touch Screen Digitizer for iPhone 4S White	77	8	69
26	APL-001-2091	LCD and Touch Screen Digitizer for iPhone 6 - Black Premium	77	7	70
27	SRN-SAM-230	LCD and Touch Screen Digitizer for Samsung Galaxy S4 - White	75	10	65
28	APL-001-2092	LCD and Touch Screen Digitizer for iPhone 6 - White Premium	74	7	67
29	APL-001-2280	LCD and Touch Screen Digitizer for iPhone 7 Plus - Black Standa...	69	8	59
30	SRN-BLB-079	LCD Screen and Digitizer Assembly with Frame for Verizon CDMA Bl...	69	4	65
31	APL-001-2080	LCD and Touch Screen Digitizer for iPhone 5S SE White Premium	62	7	54
32	BT-BP-30192	BinTEK Battery for iPhone 6S 1715mAH Li-Po Premium	62	3	59
33	APL-001-2281	LCD and Touch Screen Digitizer for iPhone 7 Plus - White Standa...	62	6	56
34	SRN-SAM-1330	Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue	56	9	47
35	APL-001-2215	Touch Screen Digitizer with Home Button And IC Chip for Apple iP...	55	6	49
36	APL-001-2090	LCD and Touch Screen Digitizer for iPhone 5S SE - Black Premium...	54	6	48
37	SRN-SAM-1198	LCD and Touch Screen Digitizer for Samsung Galaxy Note 4 - Grey	47	6	40
38	BT-BP-30074	BinTEK Battery for iPhone 6 Plus 2915 mAH Li-Polymer Premium	47	5	41
39	BT-BP-30196	BinTEK Battery for iPhone 6S Plus 2750mAH Li-Po Premium	41	11	29
40	APL-003-1532	Front Camera with Proximity Sensor Flex Cable for iPhone 6	39	4	31

#	SKU	Item Name	Total	Awaiting	Completed
41	APL-001-2093	LCD and Touch Screen Digitizer for iPhone 6 Plus - Black Premium...	37	1	36
42	BT-BP-30004	BinTEK iPhone 4S 1430mAH Li-Ion Premium Battery	35	8	26
43	SRN-SAM-686	Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch ...	32	3	27
44	ACC-ZED-336	Lightning To USB Adapter for iPhone iPad	31	8	23
45	BT-BP-30062	BinTEK Battery for Samsung Galaxy S5 EB-BG900BBC 2800mAH Li-Io...	29	10	19
46	APL-001-0102	LCD and Touch Screen Digitizer for ATT iPhone 4 White	28	3	25
47	APL-001-2048	LCD and Touch Screen Digitizer for iPad Air 2 - Black	28	1	27
48	APL-001-2211	LCD and Touch Screen Digitizer for iPhone 6s - White Premium	28	0	28
49	APL-001-2047	LCD and Touch Screen Digitizer for iPad Air 2 - White	26	3	23
50	APL-001-2094	LCD and Touch Screen Digitizer for iPhone 6 Plus - White Premium...	24	4	19
51	APL-001-2089	LCD and Touch Screen Digitizer Assembly for iPhone 5C - Black P...	24	5	19
52	BT-BP-30156	BinTEK Battery for Samsung Galaxy S6 Edge 2600mAH Li-Polymer P...	23	5	18
53	SRN-SAM-1426	LCD and Touch Screen Digitizer for Samsung Galaxy S7 Edge - Gold...	23	2	21
54	SRN-LGM-630	LCD and Touch Screen Digitizer with Frame for LG Stylo 2 LS775 -...	22	3	19
55	BTT110002	BinTEK 4 5 inch Premium Suction Cup	22	6	16
56	APL-001-0718	LCD and Touch Screen Digitizer for iPod Touch 5 White	21	4	17
57	FLX-SAM-790	Charging Port Flex Cable for Samsung Galaxy Note 3 N900T	20	5	15
58	APL-001-2369	LCD and Touch Screen Digitizer for iPhone 7 - Black Economy Plu...	19	4	14
59	SRN-SAM-180	Front Glass for Samsung Galaxy S3 - Black Premium	19	1	18
60	APL-001-2201	Touch Screen Digitizer With Home Button for Apple iPad Air iPad ...	19	3	16
61	APL-001-0504	LCD Screen for iPad 3 4	18	5	13
62	SRN-HTC-658	LCD Touch Screen Digitizer with Frame for HTC One M8 831C	18	1	17
63	APL-001-2195	Digitizer Touch Screen With Home Button for iPad 4 - Black Prem...	18	6	11
64	APL-001-2197	Digitizer Touch Screen With Home Button Apple iPad 3 - Black Pr...	18	5	13
65	SRN-SAM-1505	LCD and Touch Screen Digitizer for Samsung Galaxy J7 2016 - Wh...	17	1	16
66	APL-001-2370	LCD and Touch Screen Digitizer for iPhone 7 - White Economy Plu...	17	4	11
67	SRN-SAM-1488	LCD and Touch Screen Digitizer for Samsung Galaxy S7 Edge - Silv...	17	6	11
68	SRN-SAM-1389	LCD and Touch Screen Digitizer for Galaxy Note 5 - Gold Platinum	16	0	16
69	APL-003-1529	Charging Port and Headphone Jack Flex Cable for iPhone 6 Space G...	16	1	14
70	APL-003-1432	Charging Port and Headphone Jack Flex Cable for iPhone 6 Silver	15	0	15
71	APL-003-0564	Headphone Jack Charging Port Flex Cable for iPhone 5 Black	15	3	12
72	APL-001-2185	LCD and Touch Screen Digitizer for iPad Mini 4 - White	15	1	14
73	APL-001-2200	Touch Screen Digitizer With Home Button for Apple iPad Air iPad ...	15	8	7
74	FLX-SAM-988	Home Button Charging Port Flex for Samsung Galaxy S5 SM G900A AT...	14	3	11
75	APL-001-2204	LCD and Touch Screen Digitizer for iPhone 6S Plus - White Premi...	14	3	11
76	APL-001-1180	LCD and Touch Screen Digitizer for iPod Touch 5 Black	14	0	13
77	APL-001-2184	LCD and Touch Screen Digitizer for iPad Mini 4 - Black	13	0	12
78	FLX-SAM-994	Home Button Mic Charging Port Flex for Samsung Galaxy S5 SM G900...	12	5	6
79	SRN-SAM-464	LCD and Touch Screen Digitizer for Samsung Galaxy Mega 6 3 - Whi...	12	1	11
80	APL-003-0588	Headphone Jack Charging Port Flex Cable for iPhone 5 White	11	0	11
81	APL-001-2180	Touch Screen Digitizer with IC and Home Button for iPad Mini 3 -...	11	1	10
82	BT-BP-30210	BinTEK Battery Apple iPad 3 4 11560mAH Li-Polymer Premium	11	3	8
83	FLX-SAM-1032	LCD Touch Screen Tester Flex Cable for Samsung Galaxy S5	10	0	10
84	FLX-SAM-798	Charger Port Front Keyboard Mic Flex Cable Ribbon for Samsung ...	10	2	7
85	TAB-SRN-166	Amazon Kindle Fire Touch Screen Digitizer	10	1	9
86	APL-003-1600	Front Camera with Proximity Sensor and Microphone for iPhone 6s ...	9	1	7
87	SRN-SAM-1304	Front Glass for Samsung Galaxy S4 Mini - Black	8	0	8
88	SRN-SAM-200	Front Glass for Samsung Galaxy S3 - Titanium Gray	8	0	8
89	APL-001-2325	LCD and Touch Screen Digitizer for Apple iPad Pro 9 7 - Black S...	8	1	7
90	APL-003-1304	Headphone Jack Charging Port Flex Cable for iPhone 5S Black	8	1	7

#	SKU	Item Name	Total	Awaiting	Completed
91	APL-002-0821	Mid-Frame Bezel with Adhesive for iPad 2 3 4 - White Pack of 10...	8	2	6
92	APL-003-1573	Charging Port and Headphone Jack Flex Cable for iPhone 6s Gra...	8	1	7
93	APL-003-1734	Front Camera Proximity Sensor Flex Cable for iPhone 7 Plus	8	0	8
94	SRN-MOT-680	LCD and Touch Screen Digitizer for Motorola Moto Z Play Droid XT...	8	2	5
95	APL-003-1332	Home Button with Flex Cable Ribbon for iPhone 5S - Black	8	0	8
96	APL-001-2097	LCD and Touch Screen Digitizer Assembly for iPhone 6 - Black Pr...	7	2	5
97	SRN-LGM-637	LCD and Touch Screen Digitizer With Frame for LG G5 - Black	7	2	5
98	APL-001-2265	LCD and Touch Screen Digitizer for Apple Watch 38mm 1st Gen	7	1	6
99	APL-003-1606	Home Button Assembly for iPhone 6S 6S Plus Space Gray	7	0	7
100	APL-003-1466	WiFi GPS Bluetooth Antenna for iPhone 6	7	1	6
101	SRN-MOT-655	LCD and Touch Screen Digitizer for Droid Maxx 2 with Frame - Bla...	6	1	5
102	APL-003-1330	Home Button with Flex Cable Ribbon for iPhone 5S - Silver	6	2	4
103	FLX-SAM-1269	Charging Port Flex Cable for Samsung Galaxy S6 G920F Rev 0 6A	6	3	3
104	APL-001-2327	LCD and Touch Screen Digitizer for Apple iPad Pro 12 9 - Black ...	6	1	5
105	APL-002-1170	Glass Housing Back Plate with Frame for Verizon Sprint iPhone 4 ...	6	2	4
106	ACC-ZED-636	Selfie Bluetooth Remote Shutter for IOS Android - White	6	0	1
107	TAB-SRN-741	LCD Touch Screen Digitizer Assembly for Microsoft Surface Pro 3 ...	6	0	6
108	ACC-ZRT-525	LCD Back Adhesive For S7	6	0	6
109	TAB-SRN-328	Touch Screen Digitizer for Samsung Galaxy Tab 3 Lite SM-T110 - ...	6	0	6
110	TAB-SRN-615	Kurio 7 Model CI1100 LCD Screen	6	0	5
111	SRN-SAM-1607	LCD and Touch Screen Digitizer for Galaxy Note 5 - White Pearl ...	5	1	2
112	FLX-SAM-1442	Charging Port Flex Cable for Samsung Galaxy S7 G930V	5	1	4
113	BTY-COV-1570	Back Cover for Samsung Galaxy Note 5 - White Pearl	5	0	5
114	SRN-MOT-660	LCD and Touch Screen Digitizer for Motorola Moto Z Droid XT1650-...	5	2	3
115	APL-001-2196	Touch Screen Digitizer With Home Button for iPad 4 - White Prem...	5	3	2
116	SRN-LGM-648	LCD and Touch Screen Replacement with Frame for LG V20 - Black	5	1	4
117	APL-003-1196	Home Replacement Button With Rubber Bracket for iPhone 4S White	5	3	2
118	FLX-SAM-794	Charging Port Flex Cable for Samsung Galaxy Note 3 N900V	5	0	4
119	FLX-SAM-1536	Rear Camera Flex Cable for Samsung Galaxy S7	5	0	4
120	APL-001-2328	LCD and Touch Screen Digitizer for Apple iPad Pro 12 9 - White ...	5	2	3
121	ACC-ZED-814	OEM Plastic Film for iPhone 6 Plus Pack of 100	5	0	5
122	SRN-HTC-1147	LCD and Touch Screen Digitizer Assembly for HTC One A9	4	2	2
123	BTY-COV-1658	Rear Battery Cover for Samsung Galaxy S7 Edge - Gold Platinum	4	0	4
124	SRN-LGM-629	LG K10 LCD and Touch Screen Digitizer with Frame K10 K420N K410 ...	4	0	4
125	FLX-SAM-1376	Charging Port Flex Cable for Samsung Galaxy Note 5 N920T	4	0	4
126	APL-001-2372	LCD and Touch Screen Digitizer for iPhone 7 Plus - Black Econom...	4	1	2
127	APL-001-2371	LCD and Touch Screen Digitizer for iPhone 7 Plus - White Econom...	4	0	4
128	APL-003-0954	Wifi Bluetooth Flex Cable for iPad 3 4	4	2	2
129	SRN-MOT-084	Motorola Droid Bionic XT875 LCD Screen	4	1	3
130	APL-003-0852	Camera Front Facing for iPad 2	4	0	3
131	SRN-SAM-1606	LCD and Touch Screen Digitizer for Galaxy Note 5 - Blue Standar...	4	1	1
132	SRN-SAM-244	Front Glass for Samsung Galaxy S4 - Black Mist Premium	4	1	3
133	BTY-COV-1594	Rear Battery Cover for Samsung Galaxy Note 5 - Black Sapphire	4	0	4
134	SRN-SAM-718	Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digit...	4	1	3
135	SRN-SAM-1335	LCD and Touch Screen Digitizer for Samsung Galaxy S6 Edge - Whit...	3	0	3
136	FLX-SAM-681	Samsung Galaxy Note 2 L900 Charging Port Flex Cable	3	0	3
137	FLX-SAM-1356	Charging Port Flex Cable for Samsung Galaxy S6 Edge G925T	3	0	3
138	APL-003-1730	Charging Port Replacement for iPhone SE - Black	3	0	2
139	ACC-ZED-765	Samsung Galaxy Note 5 LCD Polarizer Set of 10	3	0	3
140	SRN-NOK-066	LCD Touch Screen Digitizer with Frame for Nokia Lumia 1020 Bla...	3	0	3

#	SKU	Item Name	Total	Awaiting	Completed
141	APL-001-2099	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Whit...	3	0	2
142	APL-003-0858	Charging Port Dock Flex Cable for iPad 2	3	0	3
143	SRN-SAM-1618	LCD and Touch Screen Digitizer for Samsung Galaxy S5 - Black St...	3	1	2
144	SRN-MOT-108	Motorola Droid X MB810 LCD Screen	3	1	2
145	SRN-SAM-1316	LCD and Touch Screen Digitizer for Samsung Galaxy S5 Active - Re...	3	0	3
146	APL-003-0960	Charging Port Flex Cable for iPad 3	2	0	2
147	APL-003-1633	Metal LCD Backplate Shield Home Extend Flex for iPhone 6 Plus	2	0	2
148	ACC-ZED-766	Samsung Galaxy S6 LCD Polarizer Set of 10	2	0	2
149	BT-SPX-0054	Bongo Shield Tempered Glass Screen Protector for Sony Xperia Z3	2	1	1
150	SRN-SAM-1612	LCD and Touch Screen Digitizer for Samsung Galaxy S6 - Gold Plat...	2	0	2
151	APL-001-2368	LCD and Touch Screen Digitizer for iPhone 7 Plus - White Premiu...	2	0	1
152	BT-BP-30040	BinTEK Motorola Droid Razr M Droid Mini XT907 XT905 XT890 XT10...	2	1	1
153	SRN-SAM-1616	LCD and Touch Screen Digitizer for Samsung Galaxy S7 Edge - Silv...	2	0	2
154	APL-001-2263	LCD and Touch Screen Digitizer Assembly for iPhone 6s - White P...	2	0	2
155	APL-001-2272	LCD and Touch Screen Digitizer for Apple Watch 42mm 1st Gen	2	0	2
156	SRN-SAM-1611	LCD and Touch Screen Digitizer for Samsung Galaxy S7 - Black On...	2	0	2
157	APL-003-0978	Power On Off Volume Flex Cable for iPad 3	2	0	2
158	SRN-MOT-659	LCD and Touch Screen Digitizer for Motorola Droid Turbo 2 LCD Wi...	2	0	2
159	FLX-HTC-558	Micro SD Reader Volume Button Flex for HTC One M8	2	0	2
160	APL-001-2201		2	0	2
161	SRN-MOT-688	LCD and Touch Screen Digitizer with Frame Replacement for Motoro...	2	0	2
162	SRN-LGM-030	LG G2X Optimus 2X P990 P999 LCD Screen	2	2	0
163	SRN-BLB-004	Blackberry Z10 LCD Touch Screen Assembly with Frame Ear Speake...	2	0	1
164	SRN-SAM-1619	LCD and Touch Screen Digitizer for Samsung Galaxy Note 3 - Gray ...	2	0	1
165	APL-003-1727	Home Button for iPad Pro 12 9 - Gold	1	1	0
166	SRN-BLB-088	LCD and Touch Screen Digitizer for BlackBerry Priv STV100-1 STV1...	1	0	1
167	SRN-LGM-693	LCD and Touch Screen Digitizer for LG G6 - Silver	1	0	1
168	BTY-COV-1698	Rear Battery Cover for Samsung Galaxy S6 - White Pearl Standard...	1	1	0
169	SRN-SAM-1637	LCD and Touch Screen Digitizer for Samsung Galaxy S6 - White Pr...	1	1	0
170	BTY-COV-1647	Midframe Chassis for Samsung Galaxy Note 4 N910V N910P - Black	1	0	1
171	TAB-SRN-651	LG G Pad 8 3 V500 LCD Touch Screen Digitizer with Frame - Blac...	1	1	0
172	SRN-MOT-658	LCD and Touch Screen Digitizer for Motorola Moto G4 - White	1	0	1
173	SRN-SAM-1604	LCD and Touch Screen Digitizer for Samsung Galaxy S6 Edge - Blac...	1	0	1
174	SRN-SAM-1630	LCD and Touch Screen Digitizer for Samsung Galaxy S4 - White St...	1	1	0
175	BT-SPX-0311	Bongo Shield Tempered Glass Screen Protector - MICROSOFT LUMIA 7...	1	0	1
176	APL-003-1648	Home Button with Flex Cable Ribbon for iPhone 5S - Gold	1	0	1
177	SRN-SAM-1603	LCD and Touch Screen Digitizer for Samsung Galaxy S6 - Black St...	1	0	1
178	SRN-SAM-1549	LCD and Touch Screen Digitizer for Samsung Galaxy S8 Plus - Midn...	1	0	1
179	APL-001-2367	LCD and Touch Screen Digitizer for iPhone 7 - White Premium	1	0	1
180	SRN-SAM-1100	Samsung Galaxy Mega 6 3 i527 i9200 i9205 LCD Touch Screen Digi...	1	0	1
181	SRN-SAM-1626	LCD and Touch Screen Digitizer for Samsung Galaxy S7 - Gold Plat...	1	0	0
182	APL-003-1156	Wifi Antenna Ribbon Flex Cable for iPhone 5	1	0	1
183	APL-003-1523	Antenna for iPod Touch 5 Generation	1	0	1
184	APL-003-1562	Earpiece Speaker Mesh Part for iPhone 6 6 Plus	1	1	0
185	APL-001-2337	iPhone 6 Plus AUO LCD Screen - White	1	0	1
186	SRN-SAM-1601	LCD and Touch Screen Digitizer for Samsung Galaxy Note 4 - White...	1	0	1
187	SRN-BLB-076	BlackBerry Q30 LCD and Touch Screen Digitizer - Black	1	0	1
188	SRN-LGM-180	LG Optimus Exceed VS840PP Motherboard Logic Board - Powers Up - ...	1	0	1
189	BT-BP-30224	BinTEK Battery Apple iPad Mini 4 5124mAh Li-Polymer Premium	1	0	1
190	SRN-LGM-630		1	0	1

#	SKU	Item Name	Total	Awaiting	Completed
191	FLX-SAM-1270	Front Camera Flex Cable for Samsung Galaxy S6	1	0	1
192	APL-001-2366	LCD and Touch Screen Digitizer for iPhone 7 Plus - Black Premium...	1	0	0
193	APL-003-1593	Internal screw set for iPhone 6s and 6s Plus	1	0	0
194	APL-002-2092		1	0	1
195	BT-BP-30228	BinTEK Battery for Apple iPad Pro 9 7 7306mAH Li-Polymer Premium...	1	0	1

#### APL-001-0732 LCD Touch Screen Digitizer Assembly for iPhone 5C - Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/15/17 11:08 AM	530678	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
06/27/17 10:16 PM	522389	R5. Ordered Wrong Item	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/28/17 03:03 PM	522461	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/08/17 04:19 PM	527181	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/10/17 10:28 AM	523608	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Not PPUSA Part		
07/10/17 10:37 AM	523609	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
04/28/17 11:39 AM	515820	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/08/17 01:57 PM	520342	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/01/17 01:00 PM	522803	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/13/17 01:43 PM	520852	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/13/17 01:43 PM	520852	R2. Non-Functional		Good For Stock	Issue Credit	



N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
06/12/17 12:05 PM	520673	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
02/02/17 01:23 PM	507558	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/18/17 01:49 PM	514807	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/18/17 01:49 PM	514807	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/25/17 01:52 PM	515488	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/26/17 03:37 PM	519018	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
05/09/17 01:00 PM	517008	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 09:16 AM	510505	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/03/17 01:48 PM	513329	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/06/17 12:41 PM	507843	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
03/23/17 10:50 AM	512263	R2. Non-Functional		Not PPUSA Part	Denied	not ppusa
03/29/17 04:23 PM	512887	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/06/17 02:34 PM	505248	R2. Non-Functional		Item Issue - RTV		
12/13/16 01:19 PM	503078	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
03/06/17 09:16 AM	510505	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/29/17 04:00 PM	512883	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/06/17 08:40 AM	516701	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
03/06/17 07:50 AM	510493	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 07:50 AM	510493	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
03/06/17 07:50 AM	510493	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/09/17 11:25 AM	513903	R2. Non-Functional		Not PPUSA Part		
02/13/17 02:28 PM	508474	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/19/17 04:01 PM	514846	R2. Non-Functional		Good For Stock	Issue Credit	
03/20/17 05:33 PM	512006	R2. Non-Functional	Credit	Need To Repair	Issue Credit	loose side brackets
04/27/17 01:04 PM	515727	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No display
04/27/17 01:04 PM	515727	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Unresponsive
02/07/17 01:51 PM	507986			Item Issue - RTV	Issue Credit	
02/22/17 10:48 AM	509324			Item Issue - RTV	Issue Credit	
02/22/17 10:48 AM	509324			Item Issue - RTV	Issue Credit	
02/27/17 09:44 AM	509798	R2. Non-Functional	Credit	Good For Stock	Issue Credit	
03/16/17 03:54 PM	511640			Customer Damage	Denied	Cracked LCD
03/16/17 03:54 PM	511640			Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/15/17 01:33 PM	508675			Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/15/17 01:33 PM	508675			Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/28/17 09:45 PM	512794	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	Unresponsive
02/27/17 08:00 PM	509911	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
03/16/17 08:14 AM	511578			Item Issue - RTV	Issue Credit	Unresponsive
05/23/16 01:56 PM	485799			Customer Damage	Denied	Cracked LCD
10/27/16 04:28 PM	498920	R2. Non-Functional		Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/20/17 11:26 AM	509089	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
02/20/17 11:26 AM	509089	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/21/16 01:07 PM	503807			Item Issue	Issue Credit	No Display
01/06/17 02:34 PM	505248			Item Issue	Issue Credit	Digitizer Intermittent
11/14/16 01:11 PM	500656			Item Issue	Issue Credit	Digitizer Intermittent
11/09/16 09:36 AM	500188			Item Issue	Issue Credit	LCD Flex Issue
10/25/16 12:05 PM	498657					
10/25/16 12:05 PM	498657					
10/14/16 02:31 PM	497631			Item Issue	Issue Credit	Digitizer Intermittent
09/12/16 03:13 PM	494793	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
08/10/16 04:13 PM	492213	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent

11/07/16 02:40 PM	500006			Item Issue	Issue Credit	Lines in bottom half
08/18/16 03:18 PM	492819			Customer Damage	Denied	Cracked LCD
08/18/16 03:18 PM	492819			Item Issue	Denied	Digitizer Intermittent
09/29/16 03:04 PM	496286			Item Issue	Issue Credit	Dead Spots
12/16/16 02:32 PM	503422			Item Issue	Issue Credit	Digitizer Jumpy
12/01/16 01:54 PM	502108	R2. Non-Functional		Item Issue	Issue Credit	Intermittent Display
11/08/16 01:42 PM	500111	R2. Non-Functional	Credit	Item Issue	Issue Credit	Digitizer Jumpy
08/01/16 01:24 PM	491516	R2. Non-Functional		Item Issue	Issue Credit	Frame Loose
11/17/16 09:08 AM	500986	R2. Non-Functional		Item Issue	Denied	Unresponsive
11/17/16 09:08 AM	500986	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
08/26/16 10:37 AM	493514	R2. Non-Functional		Item Issue	Denied	Digitizer Intermittent
08/26/16 10:37 AM	493514	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
11/14/16 03:52 PM	500701	R5. Ordered Wrong Item		Item Issue	Issue Credit	Lines in Display
11/07/16 02:40 PM	500006	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive
11/07/16 02:40 PM	500006	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive
09/29/16 03:43 PM	496292	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
05/04/16 04:34 PM	484318	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumpy
03/15/16 12:32 PM	369769	R3. Not As Described		Customer Damage	Denied	Cracked LCD
03/15/16 12:32 PM	369769	R2. Non-Functional		Item Issue	Denied	Unresponsive on edge
09/06/16 12:15 PM	494263	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
10/11/16 02:28 PM	497290	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
11/11/16 03:33 PM	500465	R2. Non-Functional		Need To Repair	Issue Credit	Replace Frame
11/08/16 04:30 PM	498283-1	R1. Change of Mind	Refund	Item Issue	Issue Credit	Keyboard Issues
10/21/16 11:05 AM	498283	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Display Flickers
11/03/16 12:32 PM	499593	R2. Non-Functional	Refund	Item Issue	Issue Refund	Digitizer Jumpy
09/01/16 12:26 PM	493937	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer Jumpy
04/15/16 03:01 PM	482623	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Jumpy
10/11/16 03:42 PM	497309	R2. Non-Functional		Item Issue	Issue Credit	No Display When Flex
09/07/16 11:24 AM	494372	R2. Non-Functional		Item Issue	Issue Credit	Cracked Glass
08/31/16 12:49 PM	493840	R2. Non-Functional		Good For Stock	Issue Credit	Tested Working Fine
08/01/16 01:24 PM	491516	R2. Non-Functional		Item Issue	Issue Credit	No Display
06/03/16 03:09 PM	486681	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot
10/21/16 03:29 PM	498330	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent
09/28/16 12:57 PM	496163	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Auto responsive
07/11/16 04:03 PM	489883	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/29/16 04:13 PM	493697	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
08/29/16 04:13 PM	493697	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
08/05/15 09:08 PM	332554	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
08/01/16 12:40 PM	491499	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
06/10/16 05:19 PM	487345	R1. Change of Mind		Good For Stock		
06/17/16 10:54 AM	487934	R2. Non-Functional	Exchange	Item Issue	Issue Credit	intermittent
08/08/16 07:30 AM	491942	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
02/09/16 11:52 AM	366141	R2. Non-Functional	Exchange	Item Issue	Issue Credit	no display
08/01/16 01:07 PM	491508	R2. Non-Functional		Customer Damage	Denied	Damaged Digitizer Connector
05/23/16 01:56 PM	485799	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
08/16/16 03:06 PM	492644	R2. Non-Functional		Item Issue	Issue Credit	LCD Fades away
08/16/16 06:56 AM	492595	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer intermittent
08/16/16 06:56 AM	492595	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer intermittent
03/30/15 11:34 AM	297542	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent
04/15/16 03:01 PM	482623	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
04/22/16 02:59 PM	483241	R2. Non-Functional		Need To Repair	Issue Credit	Frame
06/10/16 11:48 AM	487289	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
06/10/16 11:48 AM	487289	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
06/24/16 01:29 PM	488560	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
04/22/16 09:38 AM	483195	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
04/22/16 09:38 AM	483195	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose

04/20/16 02:00 PM	483031	R6. Other Item Issue		Item Issue	Issue Credit	Digitizer Intermitten / Jumpy
04/20/16 02:00 PM	483031	R6. Other Item Issue		Item Issue	Issue Credit	Digitizer Intermitten / JumpyDigitizer
04/20/16 02:00 PM	483031	R6. Other Item Issue		Item Issue	Issue Credit	Digitizer Intermitten / Jumpy
04/20/16 02:00 PM	483031	R6. Other Item Issue		Item Issue	Issue Credit	Digitizer Intermitten / Jumpy
06/27/16 05:07 PM	488757	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Damaged
06/03/16 03:09 PM	486681	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermitten
03/18/16 11:19 AM	370085	R2. Non-Functional		Need To Repair	Issue Credit	NTR Backlight - LCD
05/27/16 11:34 AM	486146	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermitten
05/27/16 11:34 AM	486146	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
06/02/16 01:29 PM	486561	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
05/19/16 12:32 PM	485550			Not PPUSA Part	Denied	
04/26/16 12:59 PM	483535	R2. Non-Functional	Refund	Customer Damage		Cracked LCD
05/06/16 04:43 PM	484510			Item Issue	Issue Credit	Lines and Digitizer Iss
05/04/16 04:34 PM	484318			Item Issue	Issue Credit	
05/04/16 04:34 PM	484318			Need To Repair	Issue Credit	Backlight
05/04/16 04:34 PM	484318			Customer Damage	Issue Credit	Cracked LCD
06/07/16 04:45 AM	486918			Good For Stock	Issue Credit	
03/30/16 11:05 AM	371169			Item Issue	Issue Credit	Digitizer Intermitten
03/30/16 11:05 AM	371169			Item Issue	Issue Credit	No Display
03/30/16 11:05 AM	371169			Over 60 days	Issue Credit	No Date Stamp
06/02/16 02:40 PM	486575	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Unresponsive
05/19/16 12:32 PM	485550	R2. Non-Functional		Item Issue	Issue Credit	No Display
03/18/16 10:32 AM	370073					
03/18/16 10:32 AM	370073					
03/18/16 10:32 AM	370073					
03/18/16 10:32 AM	370073					
03/18/16 10:32 AM	370073					
03/01/16 01:39 AM	368221	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Display
04/12/16 12:27 PM	482295	R2. Non-Functional		Need To Repair		Screw Hole Missing On Frame fo
04/20/16 10:26 AM	483003			Item Issue	Issue Credit	No Display
05/06/16 10:59 AM	484453	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Grade B / Brackets
05/06/16 10:59 AM	484453	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermitten
04/29/16 11:21 AM	370842-1			Good For Stock		
04/18/16 01:42 PM	482787	R2. Non-Functional		Customer Damage		Cracked LCD
05/06/16 04:43 PM	484510			Good For Stock	Issue Credit	
04/26/16 12:59 PM	483535	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Customer Said Flickering - Worked
03/23/16 03:29 PM	370572	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Auto Responsive - Working
03/25/16 02:12 PM	370754			Item Issue	Issue Credit	
03/15/16 12:32 PM	369769			Item Issue	Issue Credit	
03/15/16 12:32 PM	369769			Item Issue	Issue Credit	
04/14/16 09:40 AM	482454	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Customer Said Flickering
04/14/16 09:40 AM	482454	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Customer Said Flickering DisplayCustomer
04/14/16 09:40 AM	482454	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Customer Said Flickering
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item		Item Issue	Issue Refund	Unresponsive Digitiz
04/15/16 01:34 PM	482616	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Display
04/06/16 03:57 PM	371880			Over 60 days	Issue Credit	No Date Stamp - Digitizer Un
12/14/15 01:38 PM	357426			Over 60 days	Issue Credit	Tested and Working
12/14/15 01:38 PM	357426			Over 60 days	Issue Credit	Tested and Working
10/16/15 09:16 AM	348075			Item Issue	Issue Credit	Lines in Display
04/25/16 02:54 PM	483439	R2. Non-Functional	Refund	Item Issue	Issue Credit	
03/31/16 03:12 PM	371324	R2. Non-Functional	Refund	Over 60 days		Not Received
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	Unresponsive
03/08/16 10:05 AM	369023	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	After Installed Digitizer is
03/28/16 01:52 PM	370942	R2. Non-Functional		Need To Repair	Issue Refund	Economy - Needs Temp
03/17/16 12:22 PM	369987	R2. Non-Functional		Need To Repair	Issue Refund	Replace Glass + Fra
04/13/16 04:03 PM	482420	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Blotch in Display - Eco



03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Economy Sku
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dim LCD
04/09/16 06:00 PM	482065	R2. Non-Functional	Refund	Item Issue	Issue Refund	Auto Responsive and Ble
02/26/16 08:41 AM	367915	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
02/23/16 11:27 AM	367565	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot at bottom of D
02/06/16 03:08 PM	365749	R2. Non-Functional	Refund	Customer Damage	Denied	Received Cracked
03/26/16 04:20 PM	370842	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Replacement	Unresponsive
03/16/16 12:47 PM	C5001			Good For Stock	Issue Credit	
03/16/16 12:47 PM	C5001			Good For Stock	Issue Credit	
03/16/16 12:47 PM	C5001			Good For Stock	Issue Credit	
03/16/16 03:55 PM	369916			Need To Repair	Issue Credit	OCA Separating
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Item Issue		Touch is not working
03/18/16 10:32 AM	370073			Item Issue		Touch is not working
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/01/16 10:35 AM	368283	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Unresponsive
03/20/16 05:27 PM	370228	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
02/08/16 03:57 PM	366030	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Backlight Dims when flex
03/28/16 01:52 PM	370942	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/21/16 08:40 AM	370267	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	good for stock
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	Grade A
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	Grade B - Scratched F
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	Grade A
03/21/16 10:38 AM	370286			Good For Stock	Issue Credit	Grade A
02/08/16 11:34 AM	365942			Good For Stock	Issue Credit	Grade A
02/08/16 11:34 AM	365942			Good For Stock	Issue Credit	Grade B
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	RFB glass scratched - Blem
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Blemish - Economy
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Blemish - Economy
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Blemish - Economy
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Frame Loose
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Frame Loose
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Replace Frame
01/25/16 11:19 AM	363874			Need To Repair	Issue Credit	Replace Frame
03/19/16 08:29 PM	370195	R2. Non-Functional		Customer Damage	Denied	Torn LCD Flex
03/24/16 09:32 AM	370623	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	
03/22/16 10:29 AM	370397	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
02/05/16 02:21 PM	365632	R2. Non-Functional	Refund	Item Issue		Lines and Flickerin
03/01/16 03:03 PM	368337			Item Issue	Issue Credit	No Display when flex is
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Shipping Damage	Issue Credit	Cracked Glass - Part looks
01/24/16 07:17 AM	363727	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	No Display

03/01/16 01:39 AM	368221	R5. Ordered Wrong Item	Exchange	Need To Repair	Issue Credit	Frame Broken - LCD C
02/24/16 12:51 PM	367699			Over 60 days		Cracked Frame and No Date Stamp
02/29/16 03:35 PM	368202	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
02/18/16 05:30 AM	367061	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
03/02/16 12:40 PM	368451	R3. Not As Described		Customer Damage	Denied	Cracked LCD - Screw dama
02/05/16 10:06 AM	365578			Item Issue	Issue Credit	Lines in Display
08/27/15 12:55 PM	337750			Need To Repair	Issue Credit	Frame Loose
08/27/15 12:55 PM	337750			Need To Repair	Issue Credit	Frame Loose- Cracked
08/27/15 12:55 PM	337750			Item Issue	Issue Credit	- Frame Loose / Blemish in
08/05/15 09:08 PM	332554			Item Issue	Issue Credit	No Display
02/10/15 11:45 AM	283602			Good For Stock	Issue Credit	LCD Working
03/02/16 12:42 PM	368454	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Customer - No Display After P
01/26/16 12:44 PM	364058			Good For Stock	Issue Credit	Frame Loose
02/17/16 01:29 PM	367011	R2. Non-Functional	Refund	Item Issue	Issue Credit	Intermittently Workin
02/09/16 03:59 PM	366188	R2. Non-Functional	Store credit	Item Issue	Issue Credit	Only shows lines - No D
11/06/15 03:05 PM	351833			Need To Repair	Issue Credit	Frame loose
11/06/15 03:05 PM	351833			Need To Repair	Issue Credit	Frame loose
11/06/15 03:05 PM	351833			Need To Repair	Issue Credit	Frame loose
02/18/16 11:29 AM	367090	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines on display
02/06/16 04:36 AM	365690	R6. Other Item Issue	Refund	Item Issue	Issue Refund	Lines in Display
01/23/16 10:50 AM	363654			Good For Stock	Issue Refund	
10/14/15 11:27 AM	347693	R6. Other Item Issue	Exchange	Over 60 days	Issue Credit Exception was made	OCT 14 2015
01/21/16 07:40 PM	363480	R4. Received Wrong Item	Refund	Good For Stock	Issue Refund	
02/03/16 11:57 AM	365277	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
01/23/16 07:05 PM	363704	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
12/14/15 12:35 PM	357407			Good For Stock	Issue Credit	
12/14/15 12:35 PM	357407			Item Issue	Issue Credit	
12/14/15 12:35 PM	357407			Over 60 days	Issue Credit Exception was made	No Display
12/14/15 12:35 PM	357407			Over 60 days	Issue Credit Exception was made	No Display
01/11/16 12:46 PM	361792	R2. Non-Functional	Exchange	Good For Stock	Issue Refund	
12/31/15 03:31 PM	360108			Good For Stock	Issue Refund	
12/31/15 03:31 PM	360108			Good For Stock	Issue Refund	
01/06/16 04:09 PM	361008	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
12/11/15 03:40 PM	357057	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
12/10/15 03:53 PM	356888	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
12/14/15 07:10 AM	357346	R2. Non-Functional	Exchange	Customer Damage	Denied	
12/25/15 08:06 AM	359039	R2. Non-Functional		Item Issue	Issue Credit	
12/25/15 08:06 AM	359039	R2. Non-Functional	Refund	Item Issue	Issue Credit	
12/28/15 10:35 AM	359448	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Display
10/21/15 09:18 AM	348987	R5. Ordered Wrong Item	Exchange	Over 60 days	Issue Credit Exception was made	
10/27/15 02:14 PM	347546-1	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
09/30/15 01:14 PM	344978			Over 60 days	Issue Credit Exception was made	
12/04/15 08:04 AM	355976	R2. Non-Functional	Refund	Item Issue	Issue Credit	
10/14/15 11:27 AM	347693	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
10/08/15 02:17 PM	346667	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
09/15/15 12:30 PM	341878	R2. Non-Functional	Exchange	Over 60 days	Issue Credit Exception was made	
10/02/15 06:41 PM	345439	R2. Non-Functional	Refund	Item Issue	Issue Credit	
10/02/15 06:41 PM	345439	R2. Non-Functional	Refund	Item Issue	Issue Credit	
10/02/15 06:41 PM	345439	R2. Non-Functional	Refund	Item Issue	Issue Credit	
11/09/15 12:22 PM	352387	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
11/12/15 07:01 PM	353132	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
11/10/15 03:41 PM	352670	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	

10/30/15 05:09 PM	PO251			Good For Stock	Issue Credit	
10/12/15 12:14 PM	347300	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
11/02/15 06:02 AM	351064	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
11/02/15 06:02 AM	351064	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
10/06/15 11:54 AM	346170	R2. Non-Functional	Refund	Item Issue	Issue Credit	
10/06/15 11:54 AM	346170	R2. Non-Functional	Refund	Item Issue	Issue Credit	
09/12/15 03:10 PM	341306	R2. Non-Functional	Refund	Item Issue	Issue Credit	
10/28/15 03:05 PM	350347	R2. Non-Functional	Refund	Over 60 days	Issue Credit Exception was made	
09/14/15 01:34 PM	341664	R2. Non-Functional	Exchange	Over 60 days	Issue Credit Exception was made	
09/14/15 01:34 PM	341664	R2. Non-Functional	Exchange	Over 60 days	Issue Credit Exception was made	
08/25/15 10:04 AM	337137	R2. Non-Functional	Exchange	Over 60 days	Issue Credit Exception was made	
08/11/15 01:57 PM	333782	R2. Non-Functional	Exchange	Over 60 days	Issue Credit Exception was made	
08/11/15 01:57 PM	333782	R2. Non-Functional	Exchange	Over 60 days	Issue Credit Exception was made	
10/02/15 10:28 AM	345368	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
10/20/15 12:34 PM	348800	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
10/28/15 05:21 AM	350210	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
10/06/15 11:46 AM	346167	R2. Non-Functional	Refund	Item Issue	Issue Refund	
08/31/15 10:47 AM	338541	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/31/15 10:47 AM	338541	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/31/15 10:47 AM	338541	R2. Non-Functional	Refund	Over 60 days	Issue Credit Exception was made	
10/14/15 02:04 PM	347740	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
10/10/15 12:13 PM	346993	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
09/21/15 10:36 AM	343093	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
09/21/15 10:36 AM	343093	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
10/14/15 06:01 AM	347639	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
10/13/15 03:00 PM	347546	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
10/04/15 04:24 PM	345755	R5. Ordered Wrong Item	Exchange			
10/14/15 04:32 PM	347771	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
10/08/15 09:39 PM	346727	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
10/06/15 10:35 AM	346149	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
08/04/15 02:01 PM	332188	R2. Non-Functional	Refund	Item Issue	Issue Credit	
10/08/15 03:21 PM	346678	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
10/08/15 03:21 PM	346678	R2. Non-Functional		Good For Stock	Issue Credit	
10/08/15 03:21 PM	346678	R2. Non-Functional		Good For Stock	Issue Credit	
10/08/15 03:21 PM	346678	R2. Non-Functional		Item Issue	Issue Credit	
10/08/15 03:21 PM	346678	R2. Non-Functional		Item Issue	Issue Credit	
10/08/15 03:21 PM	346678	R2. Non-Functional		Item Issue	Issue Credit	
08/14/15 09:57 AM	334495	R2. Non-Functional	Refund	Good For Stock		
09/16/15 06:08 AM	342044	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/13/15 11:21 PM	341518	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
09/13/15 11:21 PM	341518	R2. Non-Functional	Refund	Item Issue	Issue Credit	
09/02/15 05:31 PM	339262	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
09/15/15 01:31 PM	341890	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
09/17/15 03:38 PM	342423	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	
09/18/15 04:57 PM	342698	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
09/18/15 12:45 PM	342625	R2. Non-Functional	Exchange		Issue Credit	
09/18/15 12:45 PM	342625	R2. Non-Functional	Exchange		Issue Credit	
09/21/15 07:21 AM	343040	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
09/14/15 11:38 AM	341614	R2. Non-Functional	Refund	Good For Stock		
08/25/15 06:05 AM	337083	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
08/25/15 06:05 AM	337083	R2. Non-Functional	Refund	Good For Stock	Issue Credit	

08/18/15 07:16 AM	335367	R2. Non-Functional	Refund	Customer Damage	Issue Credit Exception was made
08/18/15 07:16 AM	335367	R2. Non-Functional	Refund	Good For Stock	Issue Credit
09/22/15 03:29 PM	343428	R2. Non-Functional	Exchange	Item Issue	Issue Replacement
09/14/15 10:32 AM	341594	R2. Non-Functional	Refund	Not PPUSA Part	Denied
09/04/15 02:15 PM	339700	R2. Non-Functional	Exchange	Good For Stock	Issue Credit
08/05/15 11:01 AM	332396	R2. Non-Functional		Item Issue	Issue Credit
07/31/15 11:27 AM	331232	R2. Non-Functional	Refund	Item Issue	Issue Credit
07/11/15 12:25 PM	325673	R2. Non-Functional	Exchange	Good For Stock	Issue Credit
08/13/15 11:33 AM	334250	R2. Non-Functional	Exchange	Item Issue	Issue Credit
08/24/15 01:56 PM	336919	R2. Non-Functional	Refund	Good For Stock	Issue Credit
08/24/15 01:56 PM	336919	R2. Non-Functional	Refund	Item Issue	Issue Credit
08/24/15 09:18 AM	336795	R2. Non-Functional	Refund	Good For Stock	Issue Credit
07/27/15 04:01 AM	329861	R2. Non-Functional	Refund	Item Issue	Issue Credit
09/10/15 09:23 AM	340853	R2. Non-Functional	Exchange	Item Issue	Issue Credit
09/08/15 12:10 PM	340400	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement
08/31/15 10:47 AM	338541	R2. Non-Functional	Refund	Good For Stock	Issue Credit
07/28/15 01:13 PM	330358	R2. Non-Functional	Refund	Good For Stock	Issue Refund
08/12/15 12:55 PM	334013	R2. Non-Functional	Refund	Item Issue	Issue Credit
08/13/15 12:11 PM	334262	R2. Non-Functional	Refund	Good For Stock	Issue Credit
08/13/15 12:11 PM	334262	R2. Non-Functional	Refund	Item Issue	Issue Credit
09/04/15 08:42 AM	339587	R2. Non-Functional	Refund	Good For Stock	Issue Refund
06/25/15 11:57 AM	320875	R2. Non-Functional	Exchange	Item Issue	Issue Credit
09/02/15 12:46 PM	339167	R2. Non-Functional	Exchange	Item Issue	Issue Replacement
07/14/15 05:20 PM	326484	R1. Change of Mind	Refund	Good For Stock	Issue Refund
08/25/15 10:56 AM	337150	R2. Non-Functional	Refund	Item Issue	Issue Refund
07/27/15 06:10 AM	329872	R2. Non-Functional	Exchange	Good For Stock	Issue Credit
07/27/15 06:10 AM	329872	R2. Non-Functional	Exchange	Customer Damage	Denied
08/15/15 07:18 PM	334817	R2. Non-Functional	Exchange	Item Issue	Issue Refund
08/23/15 04:26 PM	336649	R2. Non-Functional	Refund	Item Issue	Issue Refund
08/23/15 04:26 PM	336649	R2. Non-Functional	Refund	Good For Stock	Issue Refund
06/23/15 09:56 AM	320141			Good For Stock	Issue Credit
08/12/15 12:55 PM	334013			Good For Stock	Issue Refund
07/27/15 10:23 AM	329942	R2. Non-Functional	Exchange	Item Issue	Issue Replacement
08/04/15 09:22 AM	332096	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit
08/04/15 09:22 AM	332096	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit
08/04/15 09:22 AM	332096	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit
08/04/15 09:22 AM	332096	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit
07/26/15 11:33 PM	329845			Good For Stock	Issue Refund
07/14/15 01:43 PM	326411	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit
07/09/15 07:38 PM	325304	R2. Non-Functional	Exchange	Good For Stock	Issue Credit
08/13/15 02:21 PM	334299	R2. Non-Functional	Refund	Good For Stock	Issue Refund
08/12/15 12:57 PM	334016	R2. Non-Functional	Exchange	Good For Stock	Issue Credit
08/12/15 12:57 PM	334016	R2. Non-Functional	Exchange	Good For Stock	Issue Credit
08/12/15 12:57 PM	334016	R2. Non-Functional	Exchange	Item Issue	Issue Credit
08/17/15 11:26 AM	335141	R2. Non-Functional	Exchange	Item Issue	Issue Replacement
08/14/15 02:55 PM	334603	R2. Non-Functional	Refund	Item Issue	Issue Refund
08/14/15 02:55 PM	334603	R2. Non-Functional	Refund	Not PPUSA Part	Denied
08/14/15 02:55 PM	334603	R2. Non-Functional	Refund	Not PPUSA Part	Denied
08/14/15 02:55 PM	334603	R2. Non-Functional	Refund	Good For Stock	Issue Refund
08/14/15 02:55 PM	334603	R2. Non-Functional	Refund	Good For Stock	Issue Refund
08/14/15 02:55 PM	334603	R2. Non-Functional	Refund	Good For Stock	Issue Refund
08/14/15 02:55 PM	334603	R2. Non-Functional	Refund	Good For Stock	Issue Refund
08/14/15 02:55 PM	334603	R2. Non-Functional	Refund	Item Issue	Issue Refund
08/14/15 02:55 PM	334603	R2. Non-Functional	Refund	Item Issue	Issue Refund
08/12/15 12:55 PM	334013	R2. Non-Functional	Exchange	Good For Stock	Issue Credit



08/13/15 12:11 PM	334262	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
08/13/15 12:11 PM	334262	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
07/30/15 10:39 AM	330903	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
08/13/15 10:57 AM	334241	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
08/07/15 12:37 PM	332900	R2. Non-Functional	Exchange	Customer Damage	Denied	
07/16/15 01:46 PM	327023	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Item Issue	Issue Refund	
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Not PPUSA Part	Issue Refund	
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Not PPUSA Part	Issue Refund	
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Not PPUSA Part	Issue Refund	
07/16/15 02:16 PM	327034	R2. Non-Functional		Good For Stock	Issue Credit	
07/16/15 02:16 PM	327034	R2. Non-Functional		Good For Stock	Issue Credit	
07/16/15 02:16 PM	327034	R2. Non-Functional		Good For Stock	Issue Credit	
07/28/15 12:31 PM	330339	R2. Non-Functional	Exchange	Customer Damage	Denied	
07/28/15 12:01 PM	330329	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
07/03/15 08:15 AM	323384	R2. Non-Functional	refund	Item Issue	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 11:59 PM	328256	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/01/15 11:57 AM	322854	R1. Change of Mind		Good For Stock	Issue Refund	
06/09/15 05:54 PM	316304	R1. Change of Mind	Refund	Not Tested	Issue Refund	
07/15/15 06:54 PM	326821	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
07/15/15 06:54 PM	326821	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
04/06/15 01:57 PM	299456	R2. Non-Functional		Item Issue	Issue Credit	
07/15/15 12:40 PM	326702	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
07/16/15 07:48 PM	327123	R2. Non-Functional	Refund	Customer Damage	Denied	
07/16/15 10:13 AM	326944	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/13/15 10:52 AM	326046	R2. Non-Functional	Refund	Customer Damage	Denied	
06/20/15 11:36 AM	319240	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
07/10/15 10:51 AM	325431	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
07/10/15 06:27 PM	325561	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/10/15 08:46 AM	325385	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/25/15 11:57 AM	320875	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
07/05/15 11:33 AM	323867	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/27/15 10:28 AM	321500	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
06/22/15 12:52 PM	319832	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
06/19/15 04:34 AM	318877	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/24/15 03:22 PM	311619	R2. Non-Functional		Good For Stock	Issue Refund	
04/30/15 03:55 PM	305748	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/24/15 01:03 PM	320572	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
06/15/15 07:36 AM	317671	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/10/15 12:47 PM	316516	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
06/17/15 06:54 AM	318260	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
05/27/15 07:31 PM	312605	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
06/08/15 12:18 PM	315774	R2. Non-Functional	Refund	Item Issue	Issue Refund	



05/26/15 06:38 AM	311973	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/10/15 04:00 PM	316580	R2. Non-Functional		Not PPUSA Part	Denied	
06/08/15 10:18 AM	315709	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
05/17/15 11:44 AM	309736	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
05/17/15 11:44 AM	309736	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/04/15 01:40 PM	298989	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/04/15 01:40 PM	298989	R2. Non-Functional	Refund	Item Issue	Issue Refund	
06/05/15 09:23 AM	314968	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
04/06/15 07:05 PM	299567	R2. Non-Functional	Refund	Item Issue	Issue Credit	
04/07/15 12:57 PM	299763	R5. Ordered Wrong Item	Exchange	Not PPUSA Part	Issue Credit	
04/07/15 12:57 PM	299763	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
04/07/15 12:57 PM	299763	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
04/07/15 12:57 PM	299763	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
04/07/15 12:57 PM	299763	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/07/15 12:57 PM	299763	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/03/15 05:23 PM	314543	R2. Non-Functional	Refund	Item Issue	Issue Refund	
05/27/15 05:50 AM	312335	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/01/15 12:50 PM	313868	R2. Non-Functional		Customer Damage	Denied	
06/01/15 12:50 PM	313868	R2. Non-Functional	Exchange	Customer Damage	Denied	
06/01/15 12:50 PM	313868	R2. Non-Functional	Exchange	Customer Damage	Denied	
06/01/15 12:50 PM	313868	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/30/15 10:47 AM	305640	R2. Non-Functional		Customer Damage	Denied	
04/24/15 09:50 AM	303993	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
04/06/15 12:37 PM	299413			Item Issue	Issue Credit	
05/04/15 11:51 AM	306603			Customer Damage	Issue Credit	
05/04/15 11:51 AM	306603			Item Issue	Issue Credit	
05/04/15 11:51 AM	306603			Item Issue	Issue Credit	
05/04/15 11:51 AM	306603			Item Issue	Issue Credit	
05/04/15 11:51 AM	306603			Item Issue	Issue Credit	
05/04/15 11:51 AM	306603			Item Issue	Issue Credit	
04/22/15 04:58 PM	303565	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/30/15 10:47 AM	305640			Item Issue	Issue Refund	
04/28/15 08:11 AM	305007			Good For Stock	Issue Credit	
05/18/15 09:31 AM	309925	R2. Non-Functional	Exchange	Customer Damage	Denied	
05/14/15 02:54 PM	309118	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
05/14/15 09:30 AM	309010	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
05/01/15 01:26 PM	306001			Item Issue	Issue Refund	
04/17/15 01:50 PM	302400	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/17/15 01:50 PM	302400	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
05/06/15 08:25 AM	307103	R2. Non-Functional		Item Issue	Issue Credit	
05/06/15 08:25 AM	307103	R2. Non-Functional		Item Issue	Issue Credit	
05/06/15 08:25 AM	307103	R2. Non-Functional		Item Issue	Issue Credit	
05/06/15 08:25 AM	307103	R2. Non-Functional		Good For Stock	Issue Credit	
05/06/15 08:25 AM	307103	R2. Non-Functional		Good For Stock	Issue Credit	
05/06/15 08:25 AM	307103	R2. Non-Functional		Good For Stock	Issue Credit	
05/09/15 10:04 AM	307879	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/30/15 10:31 AM	305635	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
05/02/15 12:51 PM	306226	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
05/02/15 12:51 PM	306226	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
04/27/15 01:23 PM	304783	R2. Non-Functional	Refund	Not Tested	Issue Refund	
05/02/15 04:57 PM	306272	R2. Non-Functional	Denied	Item Issue		
04/28/15 10:21 AM	305041	R2. Non-Functional	Refund	Not Tested	Issue Refund	
04/28/15 08:11 AM	305007	R5. Ordered Wrong Item	Refund	Not Tested	Issue Refund	
04/25/15 04:53 PM	304307	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/25/15 04:53 PM	304307	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/22/15 07:58 PM	303610			Good For Stock	Issue Refund	

04/11/15 02:56 PM	300849	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
04/28/15 10:00 AM	305048	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/22/15 06:00 PM	303583	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
04/24/15 08:21 PM	304186	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
04/18/15 06:40 AM	302521	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/18/15 06:40 AM	302521	R2. Non-Functional	Exchange	Item Issue	Issue Refund	
04/23/15 07:10 PM	303885	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/18/15 01:41 PM	302593			Good For Stock	Issue Refund	
04/18/15 01:41 PM	302593			Customer Damage	Denied	
04/18/15 01:41 PM	302593			Customer Damage	Denied	
04/13/15 03:13 AM	301148	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/21/15 12:30 PM	303193	R2. Non-Functional		Item Issue	Issue Refund	
04/21/15 12:30 PM	303193	R2. Non-Functional		Good For Stock	Issue Refund	
04/24/15 07:17 AM	303960	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/17/15 03:05 PM	302436	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/15/15 10:18 AM	301844	R2. Non-Functional	Exchange	Not PPUSA Part	Issue Refund	
04/15/15 10:18 AM	301844	R2. Non-Functional	Exchange	Good For Stock	Issue Refund	
03/16/15 06:07 PM	293826			Item Issue	Issue Refund	
04/13/15 05:29 AM	301156	R2. Non-Functional	Exchange	Customer Damage	Denied	
03/14/15 12:45 PM	293165			Customer Damage	Denied	
03/14/15 12:45 PM	293165			Good For Stock	Issue Credit	
03/14/15 12:45 PM	293165			Good For Stock	Issue Credit	
03/14/15 12:45 PM	293165			Item Issue	Issue Credit	
04/07/15 07:28 AM	299647			Good For Stock	Issue Credit	
04/07/15 07:28 AM	299647			Good For Stock	Issue Credit	
04/13/15 10:56 AM	301246	R2. Non-Functional		Not Tested	Issue Refund	
04/13/15 10:56 AM	301246	R2. Non-Functional	Exchange	Good For Stock	Issue Refund	
04/02/15 11:03 AM	298453	R2. Non-Functional	Refund	Not Tested	Issue Refund	
04/02/15 11:03 AM	298453	R2. Non-Functional	Refund	Not Tested	Issue Refund	
02/02/15 03:43 PM	281408	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
04/01/15 03:02 PM	298265	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/07/15 07:28 AM	299647	R2. Non-Functional	Refund	Not Tested	Issue Refund	
04/03/15 08:13 PM	298869	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/14/15 08:54 AM	293108	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/10/15 09:57 AM	300549	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/09/15 07:53 AM	300272	R5. Ordered Wrong Item	Refund	Not Tested	Issue Refund	
04/06/15 08:01 AM	299301	R2. Non-Functional	refund	Good For Stock	Issue Refund	
03/07/15 10:33 PM	291237	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
03/26/15 09:07 PM	296625	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
04/06/15 01:57 PM	299456	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
03/29/15 06:08 PM	297358	R2. Non-Functional	Exchange	Not Tested	N	
03/30/15 09:59 AM	297501			Good For Stock	Issue Refund	
03/31/15 11:06 AM	297894	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
03/31/15 11:06 AM	297894	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
03/22/15 01:12 PM	295389	R2. Non-Functional	Refund	Customer Damage	Denied	
03/26/15 05:24 PM	296579	R2. Non-Functional	Exchange	Customer Damage	Denied	
03/26/15 07:19 AM	296382	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
03/26/15 07:19 AM	296382	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
03/26/15 07:19 AM	296382	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
03/26/15 07:19 AM	296382	R2. Non-Functional	Exchange	Customer Damage	Denied	
03/26/15 09:26 AM	296420	R5. Ordered Wrong Item	Exchange	Not Tested	Issue Credit	
03/26/15 09:26 AM	296420	R1. Change of Mind		Not Tested	Issue Credit	
03/26/15 09:26 AM	296420	R1. Change of Mind		Not Tested	Issue Credit	
03/26/15 09:26 AM	296420	R1. Change of Mind		Not Tested	Issue Credit	
03/30/15 09:26 AM	297484	R2. Non-Functional	Exchange	Customer Damage	Denied	
03/18/15 09:36 AM	294294	R2. Non-Functional	Refund	Not Tested	Issue Refund	

03/13/15 11:16 PM	293068	R2. Non-Functional		Not Tested		
03/13/15 11:16 PM	293068	R2. Non-Functional		Not Tested		
03/13/15 11:16 PM	293068	R2. Non-Functional		Not Tested		
03/13/15 11:16 PM	293068	R2. Non-Functional		Not Tested		
03/20/15 06:45 AM	294834	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
03/09/15 09:12 PM	291802	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
02/10/15 11:45 AM	283602	R2. Non-Functional	Refund	Item Issue	Issue Refund	
03/13/15 07:05 AM	292788				Issue Credit	
03/13/15 07:05 AM	292788				Issue Credit	
03/13/15 07:05 AM	292788				Issue Credit	
03/16/15 09:54 PM	293910	R2. Non-Functional	Exchange	Item Issue		
12/05/14 01:47 PM	264820			Customer Damage	Denied	
12/18/14 08:48 AM	269022	R2. Non-Functional	Exchange		Issue Credit	
12/18/14 08:48 AM	269022	R2. Non-Functional	Exchange		Issue Credit	
12/18/14 08:48 AM	269022	R2. Non-Functional	Exchange		Issue Credit	
12/18/14 08:48 AM	269022	R2. Non-Functional	Exchange		Issue Credit	
12/18/14 08:48 AM	269022	R2. Non-Functional	Exchange		Issue Credit	
02/24/15 08:01 AM	288242			Good For Stock	Issue Refund	
09/09/14 05:28 PM	239306	R2. Non-Functional	Refund	Customer Damage	Denied	
03/09/15 10:03 AM	291545	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	
02/14/15 04:00 PM	285053	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
02/09/15 05:16 PM	283395	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
02/24/15 11:20 PM	288591			Good For Stock	Issue Refund	
02/04/15 09:10 PM	282079			Good For Stock	Issue Refund	
02/11/15 08:28 AM	283873			Good For Stock	Issue Refund	
02/24/15 09:33 AM	288267			Good For Stock	Issue Refund	
02/24/15 09:33 AM	288267			Good For Stock	Issue Refund	
02/19/15 05:22 PM	286861			Good For Stock	Issue Refund	
02/19/15 05:22 PM	286861			Good For Stock	Issue Refund	
02/26/15 07:42 PM	289115			Good For Stock	Issue Refund	
02/26/15 07:42 PM	289115			Good For Stock	Issue Refund	
03/09/15 08:38 AM	291521	R2. Non-Functional	Exchange	Customer Damage	Denied	
02/26/15 02:13 PM	289017			Good For Stock	Issue Refund	
02/09/15 07:03 AM	283145			Good For Stock	Issue Refund	
02/26/15 09:05 PM	289133			Good For Stock	Issue Refund	
02/27/15 11:54 AM	289279			Good For Stock	Issue Refund	
02/09/15 03:18 PM	283343			Good For Stock	Issue Refund	
02/09/15 03:18 PM	283343			Good For Stock	Issue Refund	
02/10/15 07:33 PM	283789			Good For Stock	Issue Refund	
02/20/15 01:21 PM	287124			Good For Stock	Issue Refund	
02/20/15 01:21 PM	287124			Good For Stock	Issue Refund	
02/20/15 01:21 PM	287124			Good For Stock	Issue Refund	
02/17/15 10:40 AM	285912			Good For Stock	Issue Refund	
02/21/15 06:33 PM	287502	R5. Ordered Wrong Item	Exchange	Good For Stock		
02/19/15 01:55 PM	286774			Good For Stock	Issue Refund	
02/27/15 06:44 AM	289173			Customer Damage	Denied	
02/26/15 02:13 PM	289017	R2. Non-Functional		Good For Stock	Issue Credit	
02/09/15 07:03 AM	283145	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
01/27/15 09:33 AM	279734			Good For Stock	Issue Refund	
02/10/15 09:03 PM	283803			Customer Damage		
02/10/15 09:03 PM	283803			Good For Stock	Issue Credit	
02/22/15 11:47 AM	287627			Customer Damage	Denied	
02/11/15 08:02 PM	284125			Good For Stock	Issue Refund	
02/11/15 08:02 PM	284125			Good For Stock	Issue Refund	
02/11/15 08:02 PM	284125			Good For Stock	Issue Refund	
02/17/15 01:06 PM	285985			Customer Damage	Denied	

02/14/15 11:20 AM	284975			Good For Stock	Issue Refund	
02/14/15 11:20 AM	284975			Good For Stock	Issue Refund	
02/19/15 11:50 AM	286714				Denied	
11/27/14 09:28 AM	262733				Issue Replacement	
02/01/15 02:52 PM	281126			Good For Stock	Issue Refund	
02/01/15 02:52 PM	281126			Good For Stock	Issue Refund	
02/03/15 12:40 PM	281626				Denied	
02/09/15 12:14 PM	283236			Good For Stock	Issue Refund	
02/09/15 12:14 PM	283236					
02/18/15 11:01 AM	286315				Denied	
01/13/15 01:34 PM	276027			Good For Stock	Issue Refund	
02/04/15 02:58 PM	281965				Issue Refund	
11/19/14 12:28 AM	260502	R2. Change of Mind		Good For Stock	Issue Credit	
02/12/15 12:37 PM	284318	R2. Change of Mind			Issue Refund	

#### APL-001-0728 LCD and Touch Screen Digitizer for iPhone 5S - White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/01/17 09:41 AM	529473	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
09/11/17 12:35 PM	530250	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/10/17 03:45 PM	530189	R2. Non-Functional	Refund	Customer Damage	Denied	
05/01/17 12:37 PM	516050	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
06/27/17 02:52 PM	522356	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Shipping Damage	Denied	
N/A		R2. Non-Functional		Customer Damage		
N/A		R2. Non-Functional				
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
09/01/17 02:16 PM	529514	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Shipping Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/17/17 07:48 AM	524380	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/24/17 04:37 PM	528802	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Not PPUSA Part		
08/14/17 12:34 PM	527735	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/03/17 09:52 AM	526586	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
08/07/17 02:21 PM	527005	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/27/17 02:35 PM	525818	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/27/17 02:35 PM	525818	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

07/27/17 02:35 PM	525818	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/27/17 02:35 PM	525818	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/27/17 02:35 PM	525818	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/27/17 02:35 PM	525818	R2. Non-Functional		Good For Stock	Issue Refund	
08/07/17 12:06 PM	526968	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
08/10/17 01:53 PM	527422	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/10/17 01:53 PM	527422	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
07/31/17 11:48 AM	526163	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/17/17 07:48 AM	524380	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
06/26/17 02:02 PM	522197	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
06/29/17 07:41 PM	522636	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/27/17 12:11 PM	522317	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	Blackout
06/26/17 04:19 PM	522254	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional			Denied	
05/08/17 03:27 PM	516905	R2. Non-Functional			Denied	
05/08/17 03:27 PM	516905	R2. Non-Functional		Customer Damage	Denied	
05/08/17 03:27 PM	516905	R2. Non-Functional		Customer Damage	Denied	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Denied	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Denied	
05/10/17 06:40 PM	517159	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
06/08/17 01:57 PM	520342	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/08/17 01:57 PM	520342	R2. Non-Functional			Issue Credit	
06/08/17 01:57 PM	520342	R2. Non-Functional			Issue Credit	
06/21/17 05:40 PM	521791	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/05/17 08:26 PM	523185	R4. Received Wrong Item	Exchange	Good For Stock	Issue Credit	
07/01/17 01:00 PM	522803	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/06/17 11:31 AM	520007	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	no display
06/09/17 04:26 PM	520517	R5. Ordered Wrong Item	Refund	Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
05/09/17 08:45 AM	516954	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	



03/13/17 02:40 PM	511272	R2. Non-Functional		Customer Damage		Cracked Glass
05/26/17 03:37 PM	519018	R2. Non-Functional				
04/25/17 03:26 PM	515504	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/28/17 10:44 AM	519092			Item Issue - RTV	Issue Credit	
04/17/17 03:51 PM	514720	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/15/17 11:28 PM	514588	R5. Ordered Wrong Item		Good For Stock	Issue Refund	
03/16/17 03:16 PM	511635	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/15/16 03:42 PM	503316	R2. Non-Functional		Customer Damage		Cracked Glass
02/27/17 04:57 PM	509893	R2. Non-Functional		Not PPUSA Part	Denied	
12/13/16 03:02 PM	503095	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/27/17 04:57 PM	509893	R2. Non-Functional		Need To Repair	Issue Credit	Back Light
02/27/17 04:57 PM	509893	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/27/17 04:57 PM	509893	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/27/17 11:26 AM	509818	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/11/17 03:56 PM	514175	R6. Other Item Issue	Exchange	Not PPUSA Part	Denied	
05/01/17 02:55 PM	516083	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/10/17 01:04 PM	511007	R2. Non-Functional		Need To Repair	Issue Credit	Backlight
03/10/17 01:04 PM	511007	R2. Non-Functional		Need To Repair	Issue Credit	Backlight
03/10/17 01:04 PM	511007	R2. Non-Functional		Need To Repair	Issue Credit	Backlight
03/06/17 12:24 PM	510535	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/08/17 04:12 PM	508127	R2. Non-Functional		Need To Repair	Issue Credit	BackLight
03/27/17 02:06 PM	512620	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
02/20/17 11:44 AM	509095	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
02/20/17 11:44 AM	509095	R2. Non-Functional	Exchange	Customer Damage	Issue Replacement	Cracked Glass
04/19/17 12:54 PM	514918	R1. Change of Mind	Refund	Item Issue - RTV	Issue Refund	
02/27/17 11:26 AM	509818			Item Issue - RTV	Issue Credit	No Display
02/06/17 12:12 PM	507841			Item Issue - RTV	Issue Credit	
02/27/17 11:26 AM	509818			Item Issue - RTV	Issue Credit	
03/09/17 03:42 PM	510927			Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/24/17 03:15 PM	512428			Item Issue - RTV	Issue Credit	LCD Flex Issue
03/27/17 11:26 AM	512578	R2. Non-Functional		Not PPUSA Part	Denied	
03/27/17 11:26 AM	512578	R2. Non-Functional		Not PPUSA Part	Denied	
04/12/17 04:33 PM	514274	R6. Other Item Issue	Credit	Shipping Damage		Cracked Glass
03/28/17 12:40 PM	512726	R2. Non-Functional	Exchange			
03/21/17 11:28 AM	512055	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Frame Loose
03/05/17 10:48 AM	510454	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
12/13/16 03:58 PM	503103			Item Issue - RTV	Issue Credit	Lines when flex is bent
01/03/17 03:11 PM	504970			Item Issue - RTV	Issue Credit	No Display after restart
02/06/17 03:23 PM	507889			Item Issue - RTV	Issue Credit	
12/22/16 04:13 PM	503946			Customer Damage		Cracked LCD
03/05/17 05:49 PM	510474			Good For Stock	Issue Credit	
11/01/16 04:57 PM	499389	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
03/03/17 03:43 PM	510376	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/25/17 12:14 PM	509677	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	No Display
12/12/16 02:35 PM	502966			Need To Repair	Issue Credit	Backlight
02/21/17 12:20 PM	509224	R1. Change of Mind	Refund	Good For Stock	Issue Credit	bought wrong screen
02/13/17 11:05 AM	508430	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Intermittent
01/06/17 03:39 PM	505261			Customer Damage		Cracked LCD
12/30/16 10:55 AM	504741			Customer Damage	Issue Credit	Cracked LCD
10/24/16 01:41 PM	498542			Item Issue	Issue Credit	Digitizer Intermittent
08/18/16 03:18 PM	492819			Item Issue	Issue Credit	Digitizer Intermittent
08/18/16 03:18 PM	492819			Item Issue	Issue Credit	Digitizer Intermittent
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund			
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/30/17 08:21 PM	507275	R5. Ordered Wrong Item	Refund	Item Issue	Issue Credit	Scratched Glass

01/03/17 10:31 AM	504897	R2. Non-Functional			Issue Credit	
01/03/17 10:31 AM	504897	R2. Non-Functional		Item Issue	Issue Credit	Lines in Display/Calvin
12/16/16 02:32 PM	503422			Not PPUSA Part		Not PPUSA Part
11/01/16 12:18 PM	499325			Item Issue	Issue Credit	Dead At Bottom
10/28/16 12:53 PM	498978	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
12/22/16 01:02 PM	503911	R2. Non-Functional	Credit	Item Issue	Issue Credit	LCD Flex/Calvin
10/28/16 12:53 PM	498978	R2. Non-Functional	Credit	Item Issue	Issue Credit	LCD Flex
10/28/16 12:53 PM	498978	R2. Non-Functional	Credit	Item Issue	Issue Credit	Intermittent Digitizer
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/23/16 01:59 PM	504013	R2. Non-Functional	Credit			
12/13/16 03:02 PM	503095	R2. Non-Functional		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional		Item Issue	Issue Credit	OCA Bubble
12/13/16 03:02 PM	503095	R2. Non-Functional		Item Issue	Issue Credit	LCD Shows inverted
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
09/26/16 10:42 AM	495935	R2. Non-Functional		Item Issue	Issue Credit	Dim LCD
12/15/16 12:40 PM	503277	R2. Non-Functional		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
10/04/16 04:06 PM	496689	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
08/18/16 03:18 PM	492819	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumpy
09/29/16 11:41 AM	496254	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
11/01/16 12:18 PM	499325	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
11/21/16 01:10 PM	501302	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	good condition
02/11/16 04:31 PM	366465	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/17/16 02:24 PM	492714	R2. Non-Functional		Good For Stock	Issue Credit	
04/01/16 01:53 PM	371377	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display
04/01/16 01:53 PM	371377	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent

10/20/16 03:46 PM	498212	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/29/16 02:24 PM	493680	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot
08/12/16 06:59 AM	492326	R5. Ordered Wrong Item	Exchange			
06/09/16 03:34 PM	487229	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
08/18/16 03:18 PM	492819	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/18/16 03:18 PM	492819	R2. Non-Functional		Good For Stock	Issue Credit	
08/18/16 03:18 PM	492819	R2. Non-Functional		Good For Stock	Issue Credit	Grade A
05/25/16 01:01 PM	485985	R2. Non-Functional		Item Issue	Issue Credit	Lines in Half Display
08/18/16 04:32 PM	492832	R2. Non-Functional		Not PPUSA Part	Denied	
08/17/16 02:24 PM	492714	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
04/11/16 11:38 AM	482166	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive
06/10/16 05:19 PM	487345	R1. Change of Mind		Good For Stock		
06/10/16 05:19 PM	487345	R1. Change of Mind		Good For Stock		
06/10/16 05:19 PM	487345	R1. Change of Mind		Good For Stock		
06/10/16 05:19 PM	487345	R1. Change of Mind		Good For Stock		
07/25/16 12:58 PM	490985	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
07/28/16 04:00 PM	491300	R2. Non-Functional		Item Issue	Issue Credit	
08/25/16 07:13 AM	493271	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/01/16 01:53 PM	371377	R2. Non-Functional	Refund	Over 60 days	Issue Credit	Yellow Blemishes, Frame Loose
08/01/16 02:41 PM	491531	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
08/01/16 02:41 PM	491531	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
06/01/16 12:08 PM	486446	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
06/01/16 12:08 PM	486446	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
05/09/16 03:05 PM	484677	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
05/09/16 03:05 PM	484677	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Intermittent
05/02/16 01:48 PM	484072	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
07/28/16 04:00 PM	491300	R2. Non-Functional		Item Issue	Issue Credit	No Display
07/29/16 01:24 PM	491361	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	change of mind
08/05/16 04:24 PM	491882	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
04/25/16 02:40 PM	483435	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose + Proximity Bracket
06/09/16 03:34 PM	487229	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
06/06/16 02:27 PM	486868	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
05/09/16 03:05 PM	484677	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
07/13/16 09:51 AM	490035	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display
07/06/16 10:15 AM	489410	R2. Non-Functional	Exchange	Item Issue	Issue Credit	no display
07/17/16 03:36 PM	490344	R1. Change of Mind		Good For Stock	Issue Refund	
06/30/16 02:01 PM	489033	R2. Non-Functional	Refund	Item Issue	Issue Refund	Digitizer Jumps in one spot
07/18/16 04:55 PM	490461	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/13/16 10:05 AM	487460	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
05/02/16 07:55 AM	483999	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
07/11/16 07:03 PM	489897	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display
06/05/16 04:45 PM	486769	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Flex Issue
05/26/16 04:04 PM	486095	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
06/20/16 07:04 PM	488173	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Auto responsive
06/01/16 12:08 PM	486446	R2. Non-Functional		Item Issue	Issue Credit	Static Issue
06/01/16 12:08 PM	486446	R2. Non-Functional		Need To Repair	Issue Credit	Replace Frame
05/02/16 01:48 PM	484072	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumps on certain spots
05/02/16 01:48 PM	484072	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumps on certain spots
05/02/16 01:48 PM	484072	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumps on certain spots
06/06/16 02:27 PM	486868	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose
06/06/16 02:27 PM	486868	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose
06/06/16 02:27 PM	486868	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
02/29/16 08:38 AM	368129	R2. Non-Functional	Refund	Customer Damage		Flex Damaged From Over Bending
06/01/16 08:29 AM	486413	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Half of LCD Pixelated
06/01/16 08:29 AM	486413	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
05/19/16 12:32 PM	485550			Item Issue	Issue Credit	Unresponsive

05/19/16 12:32 PM	485550			Not PPUSA Part	Denied	
05/09/16 03:42 PM	484682	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Needs Temp Glass
06/20/16 07:04 PM	488173	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	Tested Fine
06/20/16 07:04 PM	488173	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	Tested Fine
06/20/16 11:00 AM	488092	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Blemish in LCD - Economy
04/28/16 04:21 PM	483801			Good For Stock	Issue Credit	
06/17/16 03:04 PM	487967	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer intermittent
04/05/16 04:20 PM	371774			Good For Stock	Issue Credit	
04/22/16 02:59 PM	483241			Good For Stock	Issue Credit	
04/22/16 02:59 PM	483241			Item Issue	Issue Credit	Digitizer Intermittent
05/25/16 01:01 PM	485985			Good For Stock	Issue Credit	
06/07/16 04:45 AM	486918			Item Issue	Issue Credit	Dead Spot
06/06/16 02:44 PM	486875	R2. Non-Functional	Refund	Item Issue	Issue Credit	Unresponsive Digitizer
06/01/16 07:28 PM	486501	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
05/17/16 12:53 PM	485337	R5. Ordered Wrong Item	Exchange	Customer Damage		Cracked LCD
06/06/16 12:59 PM	486853	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Bad LCD Flex
05/23/16 10:01 AM	485768	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
05/11/16 01:50 PM	484871	R2. Non-Functional	Refund	Item Issue	Issue Refund	Dead Spots
05/12/16 02:31 PM	484988	R6. Other Item Issue	Refund	Need To Repair	Issue Credit	Frame Loose
05/09/16 03:11 PM	484679			Item Issue	Issue Credit	No Display when flex bent
04/04/16 12:00 PM	371589			Item Issue	Issue Credit	No Display
05/02/16 06:51 PM	484121	R2. Non-Functional	Refund			
04/13/16 02:50 PM	482407	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Economy SKU
03/25/16 11:12 AM	370722	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
04/18/16 01:42 PM	482787	R2. Non-Functional				
04/18/16 01:42 PM	482787	R2. Non-Functional				
04/18/16 01:42 PM	482787	R2. Non-Functional				
04/18/16 01:42 PM	482787	R2. Non-Functional				
04/18/16 01:42 PM	482787	R2. Non-Functional				
04/06/16 08:07 AM	371806	R2. Non-Functional		Good For Stock	Issue Credit	Tested Working on Lastest iOS
05/11/16 06:41 AM	484821	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
04/05/16 02:29 PM	371747	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
04/05/16 02:29 PM	371747	R2. Non-Functional	Refund	Item Issue	Issue Credit	Blemish at Bottom of LCD
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Static Issue
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Static Issue
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Static Issue
05/04/16 06:12 PM	484320	R2. Non-Functional	Refund	Good For Stock	Issue Refund	Tested and Working
03/25/16 02:12 PM	370754			Item Issue	Issue Credit	Pixelated Display
04/05/16 04:20 PM	371774			Need To Repair	Issue Credit	Economy - Needs Temp Glass
04/05/16 04:20 PM	371774			Item Issue	Issue Credit	Pixelated Display
04/13/16 03:29 PM	482416			Good For Stock	Issue Credit	Grade B - Scratched Paint
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Refund	Backlight Loose
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Refund	Backlight Loose
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Refund	Economy - Needs Temp Glass
06/27/15 08:06 PM	321642			Over 60 days	Issue Credit	LCD Fades
04/11/16 10:51 AM	482153	R6. Other Item Issue	Refund	Need To Repair	Issue Refund	Replace Frame
04/12/16 11:11 AM	482282	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	ordered wrong model
04/15/16 01:15 PM	482613	R2. Non-Functional	Refund	Item Issue	Issue Credit	
04/05/16 04:25 PM	371772	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Tested and Working
03/04/16 04:11 PM	368744	R1. Change of Mind		Good For Stock	Denied	
03/04/16 04:11 PM	368744	R2. Non-Functional		Over 60 days	Denied	Lines in Display
04/06/16 08:07 AM	371806			Need To Repair	Issue Credit	Frame Loose
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		



03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/31/16 01:57 PM	371317	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Pixelated Display
02/09/16 02:37 PM	366169	R2. Non-Functional	Exchange	Over 60 days	Issue Credit	Pixelated Display and Dust Under Backlight
02/08/16 11:34 AM	365942			Item Issue	Issue Credit	Intermittent Digitizer
02/08/16 11:34 AM	365942			Item Issue	Issue Credit	
02/08/16 11:34 AM	365942			Item Issue	Issue Credit	
02/08/16 11:34 AM	365942			Good For Stock	Issue Credit	Needs Tempered Glass
03/14/16 03:45 PM	369677	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Installed in Tester and Working
02/09/16 11:10 AM	366133			Item Issue	Issue Credit	Unresponsive
02/09/16 11:10 AM	366133			Item Issue	Issue Credit	No Display
03/22/16 10:29 AM	370397	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades
03/11/16 12:56 PM	369416	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No display - Item Was Returned before
03/07/16 02:51 PM	368955			Good For Stock	Issue Credit	LCD Working - Intermittent Display
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/02/16 08:23 PM	368520	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Frame Needs to be Replaced
03/07/16 06:19 PM	368979	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/08/16 09:25 PM	366081	R1. Change of Mind	Refund	Need To Repair	Issue Refund	Static issue
02/09/16 06:19 PM	366206	R2. Non-Functional	Exchange	Customer Damage	Denied	Customer installed Parts
01/11/16 11:05 AM	361756	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
02/02/16 03:37 PM	365137	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Screw Holes on Frame Messed Up
02/01/16 08:34 AM	364863	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/27/16 02:26 PM	364245	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
02/01/16 05:51 PM	365005	R2. Non-Functional	Refund	Item Issue	Issue Refund	
01/31/16 11:35 PM	364845	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
12/21/15 10:23 AM	358483	R6. Other Item Issue		Not PPUSA Part	Denied	
01/08/16 03:12 PM	361367	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display when installed
12/22/15 11:21 AM	358676	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
12/29/15 06:12 PM	359775	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
12/29/15 06:12 PM	359775	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
12/29/15 06:12 PM	359775	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
01/18/16 05:18 PM	362920	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
01/18/16 05:18 PM	362920	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
01/12/16 11:21 AM	361952	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/09/16 04:26 PM	361505	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/06/16 01:32 PM	360970	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	
12/29/15 11:44 AM	359679	R2. Non-Functional		Item Issue	Issue Credit	
12/18/15 05:14 AM	358039	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
12/18/15 12:57 PM	358118	R2. Non-Functional		Item Issue	Issue Credit	
12/15/15 02:21 PM	357616	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/11/15 11:47 AM	357015	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
11/23/15 09:46 AM	354545	R5. Ordered Wrong Item	Exchange	Not PPUSA Part	Denied	
12/11/15 03:40 PM	357057	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
11/02/15 10:43 AM	351127	R4. Received Wrong Item	Exchange	Item Issue	Issue Credit	
11/02/15 05:23 PM	351238	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
10/31/15 06:20 PM	350921	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
11/16/15 10:46 AM	353576	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
10/31/15 02:34 PM	350895	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/26/15 02:21 PM	344204	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
09/26/15 02:21 PM	344204	R2. Non-Functional		Not PPUSA Part	Denied	



07/14/15 06:45 PM	326513	R5. Ordered Wrong Item	Exchange	Not PPUSA Part	Denied	
09/14/15 10:10 AM	341590	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
09/21/15 12:11 PM	343127	R2. Non-Functional	Refund	Item Issue	Issue Refund	
08/31/15 08:04 PM	338723	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/31/15 08:04 PM	338723	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
09/17/15 05:49 AM	342316	R3. Not As Described	Exchange	Good For Stock	Issue Replacement	
09/21/15 12:09 PM	343126	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
09/23/15 12:42 PM	343602	R2. Non-Functional	Refund	Good For Stock		
07/08/15 08:48 AM	324740	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/23/15 01:01 PM	320220	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
06/23/15 01:01 PM	320220	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
07/13/15 02:00 PM	326118	R5. Ordered Wrong Item	Refund	Item Issue	Issue Credit	
08/11/15 01:57 PM	333782	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
08/30/15 08:07 PM	338439	R2. Non-Functional	Refund	Item Issue	Issue Refund	
06/22/15 03:01 PM	319901	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
07/02/15 04:56 AM	323043	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
07/02/15 04:56 AM	323043	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/24/15 05:24 PM	336986	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/14/15 06:45 PM	326513	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/14/15 06:45 PM	326513	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
08/10/15 08:07 AM	333398	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/22/15 04:26 AM	336367	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/04/15 01:59 PM	298999			Customer Damage	Issue Credit	
07/15/15 04:11 PM	326786	R2. Non-Functional	Exchange	Customer Damage	Issue Credit	
08/05/15 06:32 PM	332529	R2. Non-Functional	Exchange	Customer Damage	Denied	
07/17/15 04:48 PM	327408	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
07/17/15 04:48 PM	327408	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/17/15 04:48 PM	327408	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
08/12/15 09:09 PM	334139	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
07/13/15 02:00 PM	326118	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
07/16/15 02:16 PM	327034	R2. Non-Functional		Good For Stock	Issue Credit	
07/16/15 02:16 PM	327034	R2. Non-Functional		Good For Stock	Issue Credit	
07/16/15 02:16 PM	327034	R2. Non-Functional		Good For Stock	Issue Credit	
07/21/15 06:57 PM	328567	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/07/15 05:28 PM	324609	R2. Non-Functional	Exchange	Customer Damage	Denied	
07/24/15 11:34 AM	329265	R2. Non-Functional		Customer Damage	Denied	
06/27/15 11:31 AM	321518	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
06/27/15 11:31 AM	321518	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
06/27/15 11:31 AM	321518	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
06/27/15 11:31 AM	321518	R1. Change of Mind	Exchange	Item Issue	Issue Credit	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/09/15 05:54 PM	316304	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/29/15 11:30 AM	313080	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
05/29/15 11:30 AM	313080	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
06/10/15 04:13 AM	316376	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/26/15 04:17 PM	321350	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
07/15/15 03:18 PM	326767	R2. Non-Functional	Exchange	Customer Damage	Denied	
07/10/15 08:46 AM	325385	R2. Non-Functional	Exchange	Customer Damage	Denied	
06/23/15 12:07 PM	320190	R2. Non-Functional	Refund	Item Issue	Issue Refund	
06/22/15 12:34 PM	319824	R2. Non-Functional	Refund	Item Issue	Issue Refund	
06/30/15 02:49 PM	322531	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Refund	
07/08/15 10:08 AM	324765	R2. Non-Functional	Refund	Item Issue	Issue Refund	

06/25/15 03:39 AM	320757	R1. Change of Mind	Refund	Good For Stock	Issue Refund
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Item Issue	Issue Refund
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Item Issue	Issue Refund
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Item Issue	Issue Refund
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Customer Damage	Denied
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund
06/24/15 06:37 PM	320698	R1. Change of Mind	Refund	Good For Stock	Issue Refund
04/01/15 12:36 PM	298207	R2. Non-Functional	Exchange	Not PPUSA Part	Denied
04/01/15 12:36 PM	298207	R2. Non-Functional	Exchange	Not PPUSA Part	Denied
04/01/15 12:36 PM	298207	R2. Non-Functional	Exchange	Good For Stock	
06/22/15 12:52 PM	319832	R2. Non-Functional	Exchange	Not PPUSA Part	Denied
06/22/15 12:52 PM	319832	R2. Non-Functional	Exchange	Not PPUSA Part	Denied
06/22/15 11:08 AM	319783	R2. Non-Functional	Exchange	Not Tested	Issue Credit
06/05/15 01:43 PM	315073	R2. Non-Functional	Exchange	Item Issue	Issue Credit
05/05/15 02:00 PM	306936	R2. Non-Functional	Exchange	Item Issue	Issue Credit
06/05/15 06:25 AM	314938	R2. Non-Functional	Refund	Customer Damage	Denied
05/28/15 07:52 PM	312953	R2. Non-Functional	Refund	Item Issue	Issue Refund
05/05/15 01:14 PM	306919	R2. Non-Functional	Refund	Not Tested	Issue Refund
05/17/15 10:02 AM	309713	R2. Non-Functional	Refund	Item Issue	Issue Refund
05/17/15 10:02 AM	309713	R2. Non-Functional	Refund	Item Issue	Issue Refund
05/17/15 10:02 AM	309713	R2. Non-Functional	Refund	Not Tested	Issue Refund
05/28/15 03:52 PM	312872	R2. Non-Functional	Exchange	Item Issue	Issue Replacement
06/04/15 02:12 PM	314770	R1. Change of Mind	Refund	Item Issue	Issue Refund
06/02/15 04:02 PM	314223	R2. Non-Functional	Refund	Item Issue	Issue Refund
05/29/15 02:17 AM	312995	R2. Non-Functional	Exchange	Good For Stock	Issue Credit
05/28/15 04:21 PM	312880	R2. Non-Functional	Refund	Item Issue	Issue Refund
05/21/15 04:39 PM	310959	R2. Non-Functional	Refund	Item Issue	Issue Refund
05/28/15 04:53 PM	312895	R2. Non-Functional	Exchange	Item Issue	Issue Replacement
05/26/15 05:17 PM	312230	R2. Non-Functional	Exchange	Item Issue	Issue Credit
03/09/15 09:57 PM	291813	R2. Non-Functional	Refund	Item Issue	Issue Credit
05/06/15 10:05 PM	307350	R2. Non-Functional	Refund	Item Issue	Issue Refund
05/06/15 10:05 PM	307350	R2. Non-Functional	Refund	Good For Stock	Issue Refund
05/06/15 10:05 PM	307350	R2. Non-Functional	Refund	Good For Stock	Issue Refund
05/04/15 11:51 AM	306603			Item Issue	Issue Credit
05/19/15 04:28 PM	310331	R2. Non-Functional	Refund	Good For Stock	Issue Refund
05/11/15 07:06 AM	308216	R2. Non-Functional	Exchange	Item Issue	Issue Credit
05/08/15 09:31 PM	307817	R2. Non-Functional	Refund	Item Issue	Issue Refund
04/24/15 12:46 PM	304059			Item Issue	Issue Refund
04/23/15 02:42 PM	303805	R2. Non-Functional	Exchange	Item Issue	Issue Credit
05/06/15 08:25 AM	307103	R2. Non-Functional		Item Issue	Issue Credit
04/07/15 05:37 PM	299867	R2. Non-Functional	Refund	Item Issue	Issue Credit
04/07/15 05:37 PM	299867	R2. Non-Functional	Refund	Item Issue	Issue Credit
04/07/15 05:37 PM	299867	R2. Non-Functional	Refund	Item Issue	Issue Credit
03/10/15 11:34 AM	291950			Not Tested	Issue Refund
03/10/15 11:34 AM	291950			Not Tested	Issue Refund
05/02/15 04:57 PM	306272	R2. Non-Functional	Refund	Item Issue	Issue Refund
04/20/15 05:47 PM	303039	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit
04/16/15 11:00 AM	302096	R2. Non-Functional	Exchange	Item Issue	Issue Credit
04/21/15 12:30 PM	303193	R2. Non-Functional		Item Issue	Issue Refund
04/02/15 11:03 AM	298453	R3. Not As Described	Refund	Customer Damage	Denied
04/06/15 12:59 PM	299428			Good For Stock	Issue Refund

04/20/15 11:39 AM	302937	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/20/15 11:39 AM	302937	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/01/15 12:24 PM	298197	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/01/15 12:24 PM	298197	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/01/15 12:24 PM	298197	R2. Non-Functional	Refund	Customer Damage	Denied	
04/01/15 12:24 PM	298197	R2. Non-Functional	Exchange	Item Issue	Issue Refund	
04/04/15 06:05 PM	299054	R2. Non-Functional	Refund	Item Issue	Issue Refund	
03/26/15 01:01 PM	296464	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/04/15 01:59 PM	298999	R2. Non-Functional	Exchange	Item Issue	I	
04/08/15 06:21 AM	299962	R2. Non-Functional	Exchange	Item Issue	I	
04/01/15 05:37 AM	298090	R2. Non-Functional	Refund	Customer Damage	Denied	
02/15/15 11:58 AM	285217	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
02/15/15 11:58 AM	285217	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/16/15 05:05 AM	293563	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/03/15 08:23 PM	298871	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
04/03/15 08:23 PM	298871	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
03/29/15 08:58 AM	297213	R2. Non-Functional	Exchange	Customer Damage	Denied	
02/23/15 09:39 AM	287895	R5. Ordered Wrong Item	Refund	Customer Damage	Denied	
03/13/15 12:09 PM	292870	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
03/26/15 09:07 PM	296625	R2. Non-Functional	Exchange	Customer Damage		
03/23/15 03:01 PM	295711	R2. Non-Functional	Exchange	Item Issue		
03/09/15 08:23 PM	291788	R2. Non-Functional	Refund	Item Issue	Issue Refund	
03/15/15 09:23 AM	293336	R2. Non-Functional	Exchange	Customer Damage	Denied	
01/23/15 01:05 PM	278824			Item Issue	Issue Credit	
03/08/15 02:41 PM	291353	R2. Non-Functional	Refund	Customer Damage	Denied	
02/12/15 06:15 PM	284465	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
03/03/15 04:26 AM	290105			Good For Stock	Issue Refund	
03/03/15 04:26 AM	290105			Good For Stock	Issue Refund	
03/03/15 04:26 AM	290105			Item Issue	Issue Refund	
02/19/15 05:22 PM	286861			Customer Damage	Denied	
03/09/15 04:02 PM	291711	R2. Non-Functional	Exchange	Customer Damage	Denied	
02/21/15 01:15 PM	287422			Item Issue	Issue Refund	
02/16/15 01:37 PM	285598			Good For Stock	Issue Refund	
02/16/15 01:37 PM	285598			Good For Stock	Issue Refund	
02/11/15 01:54 PM	283983			Item Issue	Issue Refund	
02/08/15 08:00 PM	283086			Good For Stock	Issue Refund	
02/08/15 08:00 PM	283086			Item Issue	Issue Refund	
02/19/15 01:06 PM	286753			Customer Damage		
02/09/15 11:58 AM	283255				Denied	
02/19/15 06:57 PM	286887			Good For Stock	Issue Refund	
01/12/15 10:33 AM	275611				Denied	
02/20/15 07:55 AM	286996				Denied	
02/07/15 11:42 PM	282908				Denied	
12/28/14 04:42 PM	271581				Denied	
02/04/15 06:03 PM	282032			Customer Damage	Denied	
02/08/15 12:43 PM	282992			Good For Stock	Issue Refund	
11/19/14 08:09 AM	260522	R2. Change of Mind		Good For Stock	Issue Refund	

#### APL-001-0730 LCD and Touch Screen Digitizer for iPhone 5S - Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	

N/A		R2. Non-Functional		Good For Stock	Issue Credit	
09/06/17 05:24 PM	529902	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
09/06/17 05:24 PM	529902	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
08/01/17 10:46 AM	526319	R2. Non-Functional		Good For Stock	Issue Credit	
08/01/17 10:46 AM	526319	R2. Non-Functional		Good For Stock	Issue Credit	
08/01/17 10:46 AM	526319	R2. Non-Functional		Good For Stock	Issue Credit	
08/01/17 10:46 AM	526319	R2. Non-Functional		Good For Stock	Issue Credit	
08/16/17 10:59 AM	528011	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/18/17 11:12 AM	524561	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/10/17 01:53 PM	527422	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/10/17 01:53 PM	527422	R2. Non-Functional		Not PPUSA Part	Denied	
07/22/17 05:01 PM	525172	R2. Non-Functional	Refund	Customer Damage	Denied	
N/A				Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/10/17 01:56 PM	520561	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
06/01/17 11:00 AM	519508	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/14/17 12:19 PM	520986	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/06/17 08:30 AM	523201	R5. Ordered Wrong Item	Refund	Customer Damage	Issue Refund	
06/30/17 08:18 PM	522775	R2. Non-Functional		Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	

N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/27/17 07:45 AM	522280	R4. Received Wrong Item		Good For Stock		
06/27/17 07:45 AM	522280	R4. Received Wrong Item		Good For Stock		
06/27/17 07:45 AM	522280	R4. Received Wrong Item		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/21/17 08:32 PM	521797	R6. Other Item Issue		Good For Stock		
06/21/17 08:32 PM	521797	R6. Other Item Issue		Good For Stock		
06/21/17 08:32 PM	521797	R6. Other Item Issue		Good For Stock		
06/05/17 05:37 AM	519821	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/07/17 03:43 PM	520211	R2. Non-Functional	Refund	Not PPUSA Part	Denied	NOT PPUSA Part
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional				
04/24/17 11:21 AM	515311	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/28/17 04:12 PM	510031	R2. Non-Functional		Need To Repair	Issue Credit	Backlight
03/13/17 02:08 PM	511260	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/31/17 12:55 PM	519395	R6. Other Item Issue		Good For Stock	Issue Refund	
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
10/24/16 02:46 PM	498559	R2. Non-Functional		Item Issue - RTV	Issue Credit	
10/24/16 02:46 PM	498559	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/21/17 02:47 PM	512098	R2. Non-Functional		Customer Damage	Denied	Cracked glass
03/21/17 02:47 PM	512098	R2. Non-Functional		Item Issue - RTV	Denied	
02/28/17 01:06 PM	509991	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/28/17 01:06 PM	509991	R2. Non-Functional		Good For Stock	Issue Credit	
02/27/17 02:43 PM	509860	R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/29/16 03:43 PM	496292	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
03/16/17 03:16 PM	511635	R2. Non-Functional		Need To Repair	Issue Credit	Frame
04/20/17 06:44 AM	514974	R2. Non-Functional		Not PPUSA Part	Denied	
01/26/17 03:17 PM	506922	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/27/17 04:57 PM	509893	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/24/17 11:21 AM	515311	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/12/17 12:42 AM	517290	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Ordered wrong part
05/03/17 02:32 PM	516367	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
01/04/17 11:15 AM	505031	R1. Change of Mind		Good For Stock	Issue Credit	
03/06/17 12:24 PM	510535	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/20/17 11:44 AM	509095	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
04/28/17 02:18 PM	515855	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	orderd wrong part
01/20/17 05:08 PM	506412			Item Issue - RTV	Issue Credit	
12/21/16 12:53 PM	503802	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/24/17 01:03 PM	506658			Item Issue - RTV	Issue Credit	
03/27/17 11:26 AM	512578	R2. Non-Functional				
03/28/17 12:40 PM	512726	R2. Non-Functional		Item Issue - RTV	Issue Credit	Unresponsive
03/20/17 01:57 PM	511955	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/29/17 04:00 PM	512883			Item Issue - RTV	Issue Credit	Unresponsive
01/30/17 06:50 PM	507272	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	No Display
01/30/17 06:50 PM	507272	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	Digitizer Intermittent
01/30/17 06:50 PM	507272	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	Digitizer Intermittent
01/24/17 01:01 PM	506657			Customer Damage	Denied	Cracked LCD
09/06/16 02:45 PM	494293			Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/06/17 05:43 PM	510607	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Replace Backlight
01/12/17 03:06 PM	505736	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
01/26/17 03:17 PM	506922			Need To Repair	Issue Credit	Backlight
12/15/16 03:42 PM	503316			Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/15/16 03:42 PM	503316			Item Issue - RTV	Issue Credit	LCD Flex Issue



12/15/16 03:42 PM	503316			Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/15/16 03:42 PM	503316			Item Issue - RTV	Issue Credit	Digitizer Unresponsive
10/27/16 04:28 PM	498920					
12/21/16 04:46 PM	503850			Not PPUSA Part		Not PPUSA Part
02/23/17 09:56 AM	509434	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
08/29/16 10:30 AM	493638	R2. Non-Functional		Not PPUSA Part	Denied	
01/04/17 11:15 AM	505031			Item Issue - RTV		LCD Flex
01/13/17 04:36 PM	505862	R2. Non-Functional		Customer Damage		Cracked LCD
01/17/17 01:09 PM	506079	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	LCD Flex
08/15/16 05:27 PM	492577			Item Issue	Issue Credit	Digitizer Intermittent
02/07/17 10:34 AM	507956	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
02/10/17 01:22 PM	508277	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
11/09/16 01:43 PM	500227	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
11/09/16 01:43 PM	500227	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	LCD Flex
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
12/22/16 01:02 PM	503911	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
12/22/16 01:02 PM	503911	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
12/22/16 01:02 PM	503911	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
12/22/16 01:02 PM	503911	R6. Other Item Issue	Refund	Item Issue - RTV	Issue Credit	Line on Right Side
01/03/17 10:31 AM	504897	R2. Non-Functional				
01/03/17 03:08 PM	504971			Item Issue	Issue Credit	No Display
01/05/17 03:25 AM	505095	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display / Calvin
12/13/16 10:04 AM	503040	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
12/23/16 01:59 PM	504013	R2. Non-Functional	Credit			
08/31/16 03:18 PM	493871	R2. Non-Functional	Credit	Item Issue	Issue Credit	Auto Responsive
08/12/16 06:59 AM	492326	R2. Non-Functional	Credit	Item Issue	Issue Credit	Dust in Backlight
11/16/16 11:36 PM	500971	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
10/06/16 01:16 PM	496874	R2. Non-Functional		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Item Issue	Issue Credit	No Display
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
10/04/16 04:06 PM	496689	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
11/10/16 12:34 PM	500311	R2. Non-Functional	Refund			
09/11/16 07:59 PM	494714	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent
09/11/16 07:59 PM	494714	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	intermittent
06/29/16 04:55 PM	488970	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose
08/01/16 01:24 PM	491516	R2. Non-Functional		Item Issue	Issue Credit	No Display
08/31/16 03:18 PM	493871	R2. Non-Functional	Refund	Item Issue	Issue Credit	Light Sensor Misalign
08/31/16 03:18 PM	493871	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
10/04/16 05:55 PM	496700	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/27/16 12:12 PM	488704	R2. Non-Functional		Good For Stock	Issue Credit	Grade A
09/06/16 02:47 PM	494298	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/18/16 04:32 PM	492832	R2. Non-Functional		Not PPUSA Part	Denied	
09/08/16 02:56 PM	494502	R2. Non-Functional		Good For Stock	Issue Credit	Working
05/02/16 07:55 AM	483999	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
08/29/16 02:24 PM	493680	R2. Non-Functional	Refund	Item Issue	Issue Credit	Intermittent
08/12/16 06:59 AM	492326	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
06/10/16 05:19 PM	487345	R1. Change of Mind		Need To Repair		Frame Loose
06/10/16 05:19 PM	487345	R1. Change of Mind		Need To Repair		Frame Loose
06/10/16 05:19 PM	487345	R1. Change of Mind		Good For Stock		
09/15/16 02:21 PM	495109	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Digitizer Intermittent
09/15/16 02:21 PM	495109	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Digitizer Intermittent
09/12/16 08:06 AM	494727	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
04/26/16 09:10 AM	483493	R2. Non-Functional	Refund	Item Issue	Issue Credit	APR 26 2016
04/26/16 09:10 AM	483493	R2. Non-Functional	Refund	Item Issue	Issue Credit	Feb 29 2016
07/27/16 12:40 PM	491183	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
07/15/16 03:57 PM	490272	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Back Light Dim

06/01/16 12:08 PM	486446	R2. Non-Functional	Refund	Customer Damage	Issue Credit	Cracked LCD
07/28/16 04:00 PM	491300	R2. Non-Functional		Item Issue		
08/16/16 03:06 PM	492644	R2. Non-Functional		Customer Damage		Cracked Glass
08/15/16 12:27 PM	492528	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
05/31/16 03:05 PM	486360	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Replace Frame
06/06/16 01:30 PM	486856	R2. Non-Functional	Refund	Item Issue	Issue Refund	Digitizer Intermittent
07/20/16 03:14 PM	490637	R2. Non-Functional		Not PPUSA Part		
06/06/16 02:27 PM	486868	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
06/06/16 02:27 PM	486868	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Flex Issue
06/06/16 02:27 PM	486868	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
06/06/16 02:27 PM	486868	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
06/06/16 02:27 PM	486868	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
06/01/16 12:08 PM	486446	R2. Non-Functional	Refund	Item Issue	Issue Credit	Blemish in Backlight
04/08/16 09:48 AM	372049	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Flex
07/25/16 06:21 AM	490926	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
04/22/16 09:38 AM	483195	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
04/20/16 02:00 PM	483031	R6. Other Item Issue		Item Issue	Issue Credit	Digitizer Intermitten / Jun
04/20/16 02:00 PM	483031	R6. Other Item Issue		Item Issue	Issue Credit	Digitizer Intermitten / Jun
04/20/16 02:00 PM	483031	R6. Other Item Issue		Item Issue	Issue Credit	Digitizer Intermitten / Jun
06/15/16 10:33 AM	487679	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Missing Brackets
06/24/16 06:30 AM	488505	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Jumpy
05/31/16 03:46 PM	486367	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
03/04/16 07:19 AM	368688	R2. Non-Functional		Customer Damage		Cracked Digitizer
04/26/16 09:20 AM	483496	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex Issue
03/04/16 07:40 AM	368689	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose
06/01/16 12:08 PM	486446	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
06/01/16 12:08 PM	486446	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
06/06/16 02:27 PM	486868	R2. Non-Functional		Need To Repair	Issue Credit	Missing Brackets - Grade
06/06/16 02:27 PM	486868	R2. Non-Functional		Need To Repair	Issue Credit	Missing Brackets - Grade
04/22/16 03:11 PM	483243	R2. Non-Functional		Customer Damage		Cracked LCD
04/22/16 03:11 PM	483243	R2. Non-Functional		Customer Damage		Cracked LCD
06/06/16 02:27 PM	486868	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose - Grade B
04/26/16 09:10 AM	483493	R2. Non-Functional	Refund	Item Issue	Issue Refund	Unresponsive
06/13/16 03:55 PM	487531	R2. Non-Functional		Item Issue	Issue Credit	
06/08/16 11:56 AM	487075	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
05/23/16 11:21 AM	485777	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex Issue
04/08/16 09:48 AM	372049			Customer Damage		Cracked Glass
05/20/16 03:27 PM	485653			Item Issue	Issue Credit	Unresponsive
05/23/16 04:12 PM	485816			Item Issue	Issue Credit	LCD Flex Issue
04/05/16 04:20 PM	371774			Good For Stock	Issue Credit	
04/05/16 04:20 PM	371774			Good For Stock	Issue Credit	
04/05/16 04:20 PM	371774			Item Issue	Issue Credit	LCD Flex
04/22/16 02:59 PM	483241			Need To Repair	Issue Credit	Frame Loose
04/22/16 02:59 PM	483241			Customer Damage	Issue Credit	Cracked LCD
05/25/16 01:01 PM	485985			Good For Stock	Issue Credit	Grade A
06/07/16 04:45 AM	486918			Good For Stock	Issue Credit	
12/29/15 11:31 AM	359673			Good For Stock	Issue Credit	LCD Good / Looks New
06/07/16 03:45 AM	486916	R2. Non-Functional	Refund	Customer Damage	Denied	LCD Cracked
06/06/16 02:18 PM	486862	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer Intermittent
06/03/16 09:40 AM	486641	R2. Non-Functional	Refund	Item Issue	Issue Credit	
05/23/16 11:24 AM	485778	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Intermittent Digitizer
03/18/16 10:32 AM	370073	R2. Non-Functional		Good For Stock	Issue Replacement	Grade B
03/18/16 10:32 AM	370073	R2. Non-Functional		Good For Stock	Issue Replacement	
03/18/16 10:32 AM	370073	R2. Non-Functional		Good For Stock	Issue Replacement	
04/12/16 12:27 PM	482295	R2. Non-Functional		Good For Stock		Customer said Flickers / Test

04/07/16 10:10 AM	371940	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer Intermittently Works
04/11/16 11:38 AM	482166			Good For Stock	Issue Credit	
04/22/16 03:11 PM	483243	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Grade A
04/22/16 03:11 PM	483243	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Grade B
05/12/16 03:34 PM	485000	R2. Non-Functional		Good For Stock	Issue Credit	Home Button Too Small/F
04/06/16 08:07 AM	371806	R2. Non-Functional	Refund			
05/06/16 08:23 AM	484434	R2. Non-Functional	Refund	Item Issue	Issue Credit	Pixelated Display
05/11/16 01:00 PM	484857	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer Intermittent
03/16/16 11:31 AM	369868			Need To Repair	Issue Refund	Economy Sku - Blemish
03/25/16 02:12 PM	370754			Good For Stock	Issue Credit	
04/05/16 04:20 PM	371774			Good For Stock	Issue Credit	Grade A
04/05/16 04:20 PM	371774			Good For Stock	Issue Credit	Grade A
05/04/16 05:58 AM	484244	R2. Non-Functional	Exchange	Item Issue	Issue Refund	No Display
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	Pixelated Display
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Not PPUSA Part	Issue Refund	Not Received
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Not PPUSA Part	Issue Refund	
03/24/16 06:58 PM	370693	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Jumps in Midd
04/25/16 02:26 PM	483430	R2. Non-Functional		Good For Stock	Issue Refund	
02/29/16 08:38 AM	368129	R2. Non-Functional		Good For Stock	Issue Credit	
04/22/16 03:42 PM	483252	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Bottom half of screen was not working
04/22/16 01:25 PM	483230	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Downgrade to Economy - Blemish
04/22/16 06:58 AM	483182	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Grade A
04/08/16 09:48 AM	372049	R2. Non-Functional	Refund	Customer Damage		Cracked LCD
03/25/16 11:12 AM	370722	R2. Non-Functional	Refund	Item Issue	Issue Credit	Pixelated Display
12/03/15 09:30 AM	355839	R2. Non-Functional	Exchange	Not PPUSA Part	Issue Credit	LCD Working - Frame Lo
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
02/22/16 11:15 AM	367409			Good For Stock	Issue Credit	Grade B
03/22/16 10:29 AM	370397	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
03/14/16 12:14 PM	369629	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Display Intermittently Works
03/07/16 09:48 AM	368880	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Fades
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Need To Repair	Issue Credit	Broken Frame
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	Pixelated Display
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Not PPUSA Part	Issue Credit	No Stamps and Blemish on LCD
01/10/16 02:47 PM	361613	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
12/29/15 12:51 PM	359698			Customer Damage	Issue Credit	Cracked Glass - Digitizer Unresponsive
08/24/15 04:26 PM	336972			Need To Repair	Issue Credit	Frame Loose - LCD Working
08/05/15 09:08 PM	332554			Customer Damage	Issue Credit	Cracked LCD
08/05/15 09:08 PM	332554			Good For Stock	Issue Credit	Dust under Glass
02/03/16 01:42 PM	365291			Customer Damage	Issue Credit Exception was made	Cracked LCD
02/01/16 01:29 PM	364952	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
12/29/15 12:51 PM	359698			Over 60 days	Issue Credit Exception was made	Mar 09 2015
01/23/16 12:37 PM	363665	R5. Ordered Wrong Item	Refund	Customer Damage	Denied	Digitizer Connector Broken
01/16/16 12:29 PM	362642	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	
12/07/15 03:36 PM	356413	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
11/04/15 08:45 PM	351629	R2. Non-Functional	Refund	Item Issue	Issue Credit	
11/04/15 08:45 PM	351629	R2. Non-Functional	Refund	Item Issue	Issue Credit	
01/05/16 05:45 AM	360731	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
11/23/15 04:18 PM	114-2288007-7242617			Item Issue	Issue Refund	

10/14/15 11:27 AM	347693	R2. Non-Functional	Exchange	Item Issue	Issue Credit
11/09/15 12:22 PM	352387	R2. Non-Functional	Refund	Item Issue	Issue Credit
11/09/15 12:22 PM	352387	R2. Non-Functional	Refund	Good For Stock	Issue Credit
11/18/15 03:06 PM	353973	R2. Non-Functional	Exchange	Item Issue	Issue Credit
09/16/15 03:16 PM	342204	R2. Non-Functional	Refund	Good For Stock	Issue Credit
09/30/15 01:16 PM	344981	R2. Non-Functional	Exchange	Item Issue	Issue Credit
10/28/15 12:02 PM	350287	R2. Non-Functional	Exchange	Item Issue	Issue Credit
09/14/15 10:32 AM	341594	R2. Non-Functional	Refund	Not PPUSA Part	Denied
10/15/15 12:25 PM	347918	R2. Non-Functional	Refund	Customer Damage	Denied
10/12/15 02:25 PM	347334	R2. Non-Functional	Exchange	Good For Stock	Issue Credit
10/12/15 02:25 PM	347334	R2. Non-Functional	Exchange		Issue Credit
08/23/15 09:39 AM	336583	R2. Non-Functional	Exchange	Item Issue	Issue Credit
09/15/15 01:03 PM	341894	R2. Non-Functional	Exchange	Item Issue	Issue Replacement
09/15/15 01:03 PM	341894	R2. Non-Functional	Exchange	Item Issue	Issue Replacement
09/09/15 02:27 PM	340705	R2. Non-Functional	Refund	Item Issue	Issue Credit
10/08/15 11:20 AM	346606	R2. Non-Functional	Exchange	Item Issue	Issue Refund
08/14/15 09:57 AM	334495	R2. Non-Functional		Item Issue	Issue Credit
10/01/15 07:45 PM	345260	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit
09/14/15 06:24 AM	341536	R2. Non-Functional	Exchange		Issue Replacement
09/08/15 09:41 AM	340344	R1. Change of Mind	Refund	Good For Stock	Issue Refund
09/19/15 08:16 PM	342869	R2. Non-Functional	Refund	Good For Stock	Issue Refund
07/18/15 08:34 PM	327690	R5. Ordered Wrong Item	Refund		Denied
09/14/15 10:32 AM	341594	R2. Non-Functional	Refund	Good For Stock	Issue Credit
09/14/15 10:32 AM	341594	R3. Not As Described	Refund	Not Tested	Issue Credit
08/04/15 09:13 AM	332095	R2. Non-Functional	Exchange	Item Issue	Issue Credit
08/31/15 12:48 PM	338576	R2. Non-Functional		Good For Stock	Issue Credit
09/07/15 11:46 AM	340178	R1. Change of Mind	Refund	Not Tested	Issue Refund
09/14/15 08:27 PM	341744	R2. Non-Functional	Exchange	Item Issue	Issue Credit
07/29/15 09:50 PM	330809	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit
07/29/15 09:50 PM	330809	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit
08/21/15 11:36 AM	336218	R2. Non-Functional	Refund	Good For Stock	Issue Refund
08/31/15 12:48 PM	338576	R2. Non-Functional	Exchange	Good For Stock	
06/17/15 12:50 PM	318374	R2. Non-Functional	Refund	Item Issue	Issue Refund
08/28/15 01:16 PM	338008	R1. Change of Mind	Refund	Good For Stock	Issue Refund
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Good For Stock	Issue Refund
06/23/15 09:56 AM	320141			Customer Damage	
07/09/15 03:17 PM	325127			Good For Stock	Issue Credit
07/09/15 03:17 PM	325127			Good For Stock	Issue Credit
08/20/15 02:15 PM	336036	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund
07/09/15 07:38 PM	325304	R2. Non-Functional	Exchange	Good For Stock	Issue Credit
07/01/15 10:54 AM	322822	R2. Non-Functional		Not PPUSA Part	Denied
07/01/15 10:54 AM	322822	R2. Non-Functional	Exchange	Customer Damage	Denied
08/17/15 10:26 PM	335334	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund
07/09/15 03:17 PM	325127	R2. Non-Functional	Refund	Good For Stock	Issue Refund
07/09/15 03:17 PM	325127	R2. Non-Functional	Refund	Item Issue	Issue Refund
07/27/15 01:40 PM	330037	R2. Non-Functional	Exchange	Item Issue	Issue Credit
07/27/15 01:40 PM	330037	R2. Non-Functional	Exchange	Item Issue	Issue Credit
07/27/15 01:40 PM	330037	R2. Non-Functional	Exchange	Item Issue	Issue Credit
08/05/15 06:32 PM	332529	R2. Non-Functional	refund	Item Issue	Issue Refund
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Item Issue	Issue Refund
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Item Issue	Issue Refund
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Good For Stock	Issue Refund
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Customer Damage	Denied
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Good For Stock	Issue Refund
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Good For Stock	Issue Refund
07/16/15 02:16 PM	327034	R2. Non-Functional		Good For Stock	Issue Credit



07/23/15 08:50 PM	329137	R4. Received Wrong Item	Refund	Good For Stock	Issue Refund	
06/22/15 09:14 AM	319719	R1. Change of Mind		Not PPUSA Part	Denied	
07/05/15 06:36 PM	323938	R1. Change of Mind		Good For Stock	Issue Refund	
06/09/15 05:54 PM	316304	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/29/15 11:30 AM	313080	R2. Non-Functional		Good For Stock	Issue Credit	
06/10/15 04:13 AM	316376	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
06/26/15 04:17 PM	321350	R5. Ordered Wrong Item	Exchange		Issue Credit	
06/07/15 09:16 PM	315615	R2. Non-Functional	Exchange	Customer Damage	Denied	
06/21/15 09:34 PM	319626	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
06/21/15 09:34 PM	319626	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
07/09/15 11:06 AM	325103	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	
06/19/15 12:24 PM	319006	R1. Change of Mind		Good For Stock	Issue Refund	
06/19/15 12:24 PM	319006	R1. Change of Mind		Good For Stock	Issue Refund	
07/07/15 02:13 PM	324540	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/23/15 10:40 AM	320163	R2. Non-Functional	Refund	Item Issue	Issue Refund	
06/03/15 02:54 PM	314498		Exchange	Item Issue	Issue Credit	
06/22/15 07:31 AM	319693	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/17/15 12:50 PM	318374	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/22/15 01:07 PM	303482	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
05/24/15 03:22 PM	311619	R2. Non-Functional	Exchange	Good For Stock		
05/05/15 01:02 PM	306915	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
06/22/15 10:56 AM	319763	R2. Non-Functional	Refund	Item Issue	Issue Refund	
06/01/15 08:30 PM	314015	R2. Non-Functional	Refund	Item Issue	Issue Refund	
06/19/15 02:08 PM	319034	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
05/27/15 10:21 AM	312407	R2. Non-Functional		Not Tested	Issue Refund	
05/27/15 10:21 AM	312407	R2. Non-Functional		Item Issue	Issue Refund	
05/01/15 10:17 PM	306132	R3. Not As Described	Exchange	Good For Stock	Issue Credit	
03/30/15 10:16 AM	297507	R2. Non-Functional	exchange	Good For Stock	Issue Credit	
05/25/15 05:57 PM	311883	R5. Ordered Wrong Item	refund	Item Issue	Issue Refund	
05/19/15 06:30 PM	310365	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/30/15 10:47 AM	305640	R2. Non-Functional		Customer Damage	Denied	
04/17/15 06:15 AM	302296	R2. Non-Functional	Exchange	Customer Damage	Denied	
05/25/15 11:42 PM	311952	R2. Non-Functional	Refund	Item Issue	Issue Refund	
05/06/15 10:05 PM	307350	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/22/15 04:58 PM	303565	R2. Non-Functional	Refund	Item Issue	Issue Refund	
05/16/15 12:13 PM	309547	R2. Non-Functional	Refund	Item Issue	Issue Refund	
05/16/15 12:13 PM	309547	R2. Non-Functional	Refund	Item Issue	Issue Refund	
05/18/15 03:26 AM	309862	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/23/15 01:39 PM	303772			Not Tested	Issue Refund	
05/01/15 06:40 PM	306105	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/06/15 08:25 AM	307103	R2. Non-Functional		Good For Stock	Issue Credit	
05/06/15 08:25 AM	307103	R2. Non-Functional		Good For Stock	Issue Credit	
04/25/15 04:16 PM	304350	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
04/15/15 10:34 PM	302006	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/17/15 03:53 PM	302440	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/17/15 04:43 PM	302454	R2. Non-Functional	Refund	Customer Damage	Denied	
04/15/15 01:29 PM	301905	R2. Non-Functional	Refund	Customer Damage	Denied	
04/15/15 10:18 AM	301844	R2. Non-Functional		Good For Stock	Issue Refund	
04/15/15 10:18 AM	301844	R2. Non-Functional	Exchange	Item Issue	Issue Refund	
04/07/15 03:42 PM	299819	R2. Non-Functional	Exchange	Customer Damage		
04/14/15 12:46 PM	301608	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	
02/15/15 05:39 PM	285313	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/05/15 08:41 PM	299240	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
03/14/15 01:04 PM	293168	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
02/15/15 11:58 AM	285217	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
04/03/15 08:23 PM	298871	R2. Non-Functional		Item Issue	Issue Credit	



04/03/15 08:23 PM	298871	R2. Non-Functional		Item Issue	Issue Credit	
03/31/15 07:23 PM	298035	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
03/25/15 01:26 PM	296215	R2. Non-Functional	Refund	Item Issue	Issue Refund	
03/27/15 01:45 PM	296808	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	
03/28/15 10:44 PM	297139	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/26/15 07:50 AM	296389	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
01/30/15 10:42 AM	280640	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/18/15 03:36 PM	294426	R2. Non-Functional	Exchange	Customer Damage	Denied	
02/15/15 10:45 AM	285196			Good For Stock	Issue Refund	
03/07/15 06:45 PM	291212	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/07/15 06:45 PM	291212	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/27/15 10:19 AM	289230			Good For Stock	Issue Credit	
02/26/15 02:13 PM	289017	R2. Non-Functional		Not PPUSA Part	Denied	
02/06/15 03:56 PM	282600			Customer Damage	Denied	
02/23/15 05:35 PM	288124			Good For Stock	Issue Refund	
02/23/15 05:35 PM	288124			Good For Stock	Issue Refund	
02/23/15 05:35 PM	288124			Good For Stock	Issue Refund	
02/23/15 05:35 PM	288124			Good For Stock	Issue Refund	
02/23/15 05:35 PM	288124			Good For Stock	Issue Refund	
02/19/15 11:05 AM	286699			Good For Stock	Issue Refund	
02/12/15 04:13 PM	284421			Good For Stock	Issue Refund	
02/12/15 04:13 PM	284421			Good For Stock	Issue Refund	
02/12/15 04:13 PM	284421			Good For Stock	Issue Refund	
02/12/15 04:13 PM	284421			Good For Stock	Issue Refund	
02/12/15 04:13 PM	284421				Issue Refund	
02/12/15 04:13 PM	284421				Issue Refund	
02/12/15 04:13 PM	284421			Good For Stock	Issue Refund	
02/12/15 04:13 PM	284421			Good For Stock	Issue Refund	
02/12/15 04:13 PM	284421			Good For Stock	Issue Refund	
02/12/15 04:13 PM	284421			Good For Stock	Issue Refund	
01/13/15 01:12 PM	276021			Good For Stock	Issue Refund	
01/13/15 01:12 PM	276021			Good For Stock	Issue Refund	
12/26/14 09:21 AM	271176	R1. Do Not Return			Denied	

#### APL-001-2309 LCD and Touch Screen Digitizer for iPhone 6 - White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/07/17 02:54 PM	523445	R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/19/17 11:41 AM	530956	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/02/17 03:52 PM	526527	R2. Non-Functional	Refund	Customer Damage	Denied	
08/02/17 03:52 PM	526527	R2. Non-Functional	Refund	Item Issue - RTV	Denied	
08/02/17 03:52 PM	526527	R2. Non-Functional	Refund	Shipping Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
09/11/17 01:38 PM	530269	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/07/17 10:03 AM	529931	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Good For Stock		

N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/05/17 11:55 AM	523107	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/08/17 09:55 AM	520285	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional			Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/30/17 12:38 PM	529282	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/29/17 04:31 PM	529214	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/16/17 06:57 PM	528083	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
08/07/17 02:21 PM	527005	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/07/17 02:21 PM	527005	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Shipping Damage	Denied	
N/A		R2. Non-Functional		Shipping Damage	Denied	
N/A		R2. Non-Functional		Shipping Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/11/17 03:14 PM	527553	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A				Item Issue - RTV	Issue Credit	
N/A				Item Issue - RTV	Issue Credit	
07/21/17 12:06 PM	525034	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
08/05/17 01:59 PM	526842	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/09/17 04:21 PM	527325	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/24/17 01:48 PM	525358	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
07/31/17 05:28 PM	526257	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	
07/17/17 02:35 PM	524462	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/31/17 11:36 AM	526160	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	

07/28/17 06:23 PM	526011	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/30/17 06:09 PM	526093	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/19/17 07:58 PM	524817	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Customer Damage		
07/14/17 04:30 PM	524257	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/31/17 04:16 PM	526248	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Good For Stock	Denied	
N/A		R2. Non-Functional		Good For Stock	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
07/18/17 12:54 PM	524581	R2. Non-Functional	Credit	Good For Stock	Issue Credit	
06/22/17 10:43 AM	521825	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
06/15/17 11:43 AM	521117	R2. Non-Functional				
06/15/17 11:43 AM	521117	R2. Non-Functional				
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/09/17 02:08 PM	523558	R2. Non-Functional	Exchange	Item Issue	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/20/17 12:55 PM	521570	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	Blackout
N/A		R2. Non-Functional		Shipping Damage	Issue Credit	
07/10/17 12:06 PM	523627	R5. Ordered Wrong Item		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Shipping Damage	Issue Credit	
N/A		R2. Non-Functional		Shipping Damage	Issue Credit	
N/A		R2. Non-Functional		Shipping Damage	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/05/17 12:36 PM	523117	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/03/17 09:50 AM	522900	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/06/17 08:30 AM	523201	R5. Ordered Wrong Item	Refund	Item Issue - RTV	Issue Refund	
06/29/17 02:25 PM	522583	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
04/14/17 04:03 PM	514506	R2. Non-Functional				
06/30/17 01:31 PM	522712	R2. Non-Functional	Exchange	Item Issue	Issue Credit	

07/05/17 11:55 AM	523107	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/13/17 02:25 PM	520871	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/13/17 02:25 PM	520871	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/01/17 12:41 PM	519535	R2. Non-Functional		Customer Damage		
06/19/17 02:29 PM	521458	R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Shipping Damage	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/19/17 12:16 PM	518229	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Line in display
06/07/17 02:47 PM	520198	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
06/11/17 09:08 PM	520610	R2. Non-Functional	Credit	Customer Damage	Denied	
06/11/17 09:08 PM	520610	R2. Non-Functional	Credit	Customer Damage	Denied	
06/12/17 12:58 PM	520687	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/24/17 08:59 AM	518705	R5. Ordered Wrong Item	Refund	Item Issue - RTV	Issue Refund	
05/22/17 01:14 PM	518499			Shipping Damage	Issue Credit	
05/22/17 01:14 PM	518499			Shipping Damage	Issue Credit	
05/26/17 04:48 PM	519029	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
05/10/17 03:35 PM	517140	R2. Non-Functional		Good For Stock	Issue Credit	
01/26/17 12:59 PM	506885	R2. Non-Functional		Need To Repair	Issue Credit	
12/21/16 04:46 PM	503850	R2. Non-Functional		Good For Stock	Issue Credit	
02/28/17 04:12 PM	510031	R2. Non-Functional		Good For Stock	Issue Credit	
04/04/17 04:21 PM	513481	R2. Non-Functional		Good For Stock	Issue Credit	
02/28/17 01:39 PM	509997	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/12/17 02:10 PM	514243	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/12/17 02:10 PM	514243	R2. Non-Functional		Customer Damage	Issue Credit	LCD
12/29/16 03:50 PM	504691	R2. Non-Functional		Customer Damage		LCD
05/30/17 07:32 PM	519341	R2. Non-Functional		Customer Damage	Denied	
05/30/17 07:32 PM	519341	R2. Non-Functional		Customer Damage	Denied	Cracked lcd
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
02/22/17 03:25 PM	509363	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/02/17 03:24 PM	510253	R2. Non-Functional		Item Issue - RTV	Issue Credit	Camera lens Scratched
01/18/17 02:46 PM	506223	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/21/17 02:47 PM	512098	R2. Non-Functional		Item Issue - RTV	Denied	
03/21/17 02:47 PM	512098	R2. Non-Functional		Customer Damage	Denied	Digitizer
05/30/17 09:20 AM	519186	R2. Non-Functional		Customer Damage	Denied	
05/30/17 09:20 AM	519186	R2. Non-Functional		Customer Damage	Denied	
05/16/17 09:18 AM	517678	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
05/16/17 09:18 AM	517678	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
05/24/17 10:19 PM	518817	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
02/14/17 12:01 PM	508569	R2. Non-Functional		Customer Damage	Issue Credit	Cracked Glass
02/14/17 12:01 PM	508569	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/14/17 12:01 PM	508569	R2. Non-Functional		Item Issue - RTV	Issue Credit	

02/28/17 01:06 PM	509991			Item Issue - RTV	Issue Credit	
02/21/17 02:33 PM	509243	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/07/17 11:55 AM	510655	R2. Non-Functional		Customer Damage	Denied	
01/31/17 12:18 PM	507331			Item Issue - RTV	Denied	LCD Red Tint
05/31/17 01:28 PM	519399	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	line in display
05/15/17 12:05 PM	517545	R2. Non-Functional		Customer Damage	Issue Credit	LCD
05/15/17 12:05 PM	517545	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 09:16 AM	510505	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/23/17 12:55 PM	515249	R2. Non-Functional		Not PPUSA Part	Denied	
04/23/17 12:55 PM	515249	R2. Non-Functional		Item Issue - RTV	Denied	
04/23/17 12:55 PM	515249	R2. Non-Functional		Item Issue - RTV	Denied	
04/23/17 12:55 PM	515249			Customer Damage	Denied	
02/20/17 11:26 AM	509089	R2. Non-Functional		Customer Damage	Issue Credit	
05/08/17 01:26 PM	516873	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
05/09/17 06:20 PM	517055	R2. Non-Functional	Credit	Shipping Damage	Issue Credit	LCD Lines
05/22/17 10:51 AM	518452	R1. Change of Mind	Exchange	Item Issue	Issue Credit	lines
05/22/17 10:51 AM	518452	R1. Change of Mind	Exchange	Item Issue	Issue Credit	lines
05/20/17 07:59 PM	518362	R2. Non-Functional	Credit	Item Issue - RTV		
03/22/17 04:04 PM	512222	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/24/17 03:41 PM	515350	R2. Non-Functional	Credit	Good For Stock	Issue Credit	
04/24/17 03:41 PM	515350	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
05/02/17 05:35 PM	516262	R2. Non-Functional		Need To Repair	Issue Credit	Back Light
05/17/17 09:39 AM	517353-1	R2. Non-Functional		Item Issue - RTV	Issue Refund	
03/22/17 04:02 PM	512221	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/28/17 01:08 PM	515845	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/29/17 04:23 PM	512887	R2. Non-Functional		Customer Damage	Denied	
04/20/17 06:44 AM	514974	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/18/17 10:45 PM	511816	R2. Non-Functional		Customer Damage	Denied	LCD
03/25/17 04:42 PM	512491	R2. Non-Functional		Customer Damage	Denied	LCD
05/12/17 01:01 AM	517291	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lanwell
04/07/17 11:13 AM	513796	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/29/16 03:50 PM	504691	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Customer Damage	Issue Credit	Cracked Glass
01/03/17 01:01 PM	504937	R2. Non-Functional		Customer Damage	Issue Credit	Cracked Glass
04/17/17 03:51 PM	514720	R2. Non-Functional		Good For Stock	Issue Credit	
04/24/17 11:21 AM	515311	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/27/17 11:26 AM	509818	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/12/17 02:10 PM	517359	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines Lanwell
05/12/17 02:44 PM	517369	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
05/12/17 02:44 PM	517369	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
03/07/17 02:28 PM	510677	R1. Change of Mind		Good For Stock	Issue Credit	
03/07/17 02:28 PM	510677	R1. Change of Mind		Good For Stock	Issue Credit	
03/07/17 02:28 PM	510677	R1. Change of Mind		Good For Stock	Issue Credit	
03/06/17 07:50 AM	510493	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 07:50 AM	510493	R6. Other Item Issue		Item Issue - RTV	Issue Credit	
03/27/17 11:14 AM	512576	R2. Non-Functional		Customer Damage		
04/09/17 11:52 AM	513905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/08/17 04:12 PM	508127	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/08/17 04:12 PM	508127	R2. Non-Functional		Need To Repair	Issue Credit	BackLight
05/03/17 03:32 PM	516380	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
01/05/17 03:50 PM	505166			Item Issue - RTV	Issue Credit	Intermittent



[illegible]

02/27/17 12:49 PM	509841	R2. Non-Functional	Exchange			
03/05/17 03:40 PM	510466	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Grade A
03/05/17 03:40 PM	510466	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
04/01/17 11:28 AM	513162	R5. Ordered Wrong Item	Refund	Good For Stock		
01/09/17 10:59 AM	505369	R2. Non-Functional			Issue Credit	
01/09/17 10:59 AM	505369	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
01/09/17 10:59 AM	505369	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/22/17 10:48 AM	509324	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/15/17 05:13 PM	511543	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
02/06/17 02:33 PM	507873			Not PPUSA Part	Denied	Not PPUSA Part
02/06/17 02:33 PM	507873			Not PPUSA Part	Denied	Not PPUSA Part
12/12/16 03:24 PM	502977			Customer Damage	Denied	Cracked LCD
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Customer Damage	Issue Credit	Cracked LCD
12/29/16 03:50 PM	504691			Not PPUSA Part	Issue Credit	Not PPUSA Part
12/29/16 03:50 PM	504691			Item Issue - RTV	Issue Credit	
12/29/16 03:50 PM	504691			Item Issue - RTV	Issue Credit	
12/29/16 03:50 PM	504691			Item Issue - RTV	Issue Credit	
12/29/16 03:50 PM	504691			Item Issue - RTV	Issue Credit	
12/29/16 03:50 PM	504691			Item Issue - RTV	Issue Credit	
12/29/16 03:50 PM	504691			Customer Damage	Issue Credit	Cracked LCD
12/29/16 03:50 PM	504691			Not PPUSA Part	Issue Credit	Not PPUSA Part
12/29/16 03:50 PM	504691			Not PPUSA Part	Issue Credit	Not PPUSA Part
12/29/16 03:50 PM	504691			Not PPUSA Part	Issue Credit	Not PPUSA Part
12/29/16 03:50 PM	504691			Not PPUSA Part	Issue Credit	Not PPUSA Part
12/29/16 03:50 PM	504691			Not PPUSA Part	Issue Credit	Not PPUSA Part
02/20/17 11:26 AM	509089	R2. Non-Functional		Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/22/17 03:50 PM	509366			Customer Damage	Denied	Cracked LCD
02/22/17 03:50 PM	509366			Customer Damage	Denied	Cracked LCD
03/13/17 10:22 AM	511198	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	NO Display
02/24/17 04:41 PM	509633			Customer Damage		Cracked LCD
12/07/16 04:33 PM	502673	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
02/23/17 09:56 AM	509434	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display/Calvin
02/23/17 09:56 AM	509434	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
02/20/17 11:26 AM	509089	R2. Non-Functional		Item Issue - RTV	Denied	
02/20/17 11:26 AM	509089	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
02/20/17 11:26 AM	509089	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	Display Intermittent
02/08/17 04:18 PM	508128	R2. Non-Functional		Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/01/17 04:15 PM	510148	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
12/12/16 03:26 PM	502978			Customer Damage	Denied	Cracked LCD
01/12/17 07:06 PM	505753	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Digitizer Intermittent
01/12/17 07:06 PM	505753	R2. Non-Functional	Refund	Customer Damage	Issue Credit	Cracked LCD
12/17/16 02:14 PM	503479			Customer Damage	Denied	Cracked LCD
02/23/17 07:32 PM	509521	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
02/13/17 04:41 PM	508506	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
02/16/17 04:01 PM	508828	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Dead Spot At Bottom
02/01/17 04:40 PM	507486			Item Issue	Issue Credit	Digitizer Intermittent/Calvin
01/17/17 03:39 PM	506113			Good For Stock	Issue Credit	
01/06/17 03:39 PM	505261			Customer Damage		Cracked LCD

12/30/16 10:55 AM	504741			Item Issue	Issue Credit	Digitizer Intermittent
12/30/16 10:55 AM	504741			Item Issue	Issue Credit	Digitizer Intermittent
12/27/16 10:08 AM	504122			Item Issue	Issue Credit	No Display/Calvin
12/07/16 04:10 PM	502670			Item Issue	Issue Credit	Digitizer Intermittent / Calvin
12/07/16 04:10 PM	502670	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent/Calvin
12/15/16 01:14 PM	503286	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines in Display
01/13/17 03:19 PM	505854	R2. Non-Functional	Credit	Item Issue	Issue Credit	Digitizer Intermittent
12/08/16 02:37 PM	502741	R2. Non-Functional	Credit			
01/03/17 02:10 PM	504954	R2. Non-Functional	Credit	Item Issue	Issue Credit	Intermittent LCD
12/13/16 03:02 PM	503095	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional		Good For Stock	Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional			Issue Credit	
12/13/16 03:02 PM	503095	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
12/15/16 12:40 PM	503277	R2. Non-Functional		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R2. Non-Functional		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R2. Non-Functional			Issue Credit	
12/15/16 12:40 PM	503277	R2. Non-Functional			Issue Credit	
12/15/16 12:40 PM	503277	R2. Non-Functional			Issue Credit	
12/15/16 12:40 PM	503277	R2. Non-Functional			Issue Credit	
12/15/16 12:40 PM	503277	R2. Non-Functional			Issue Credit	
12/15/16 12:40 PM	503277	R2. Non-Functional			Issue Credit	
12/15/16 12:40 PM	503277	R2. Non-Functional			Issue Credit	

**APL-001-0410 LCD and Touch Screen Digitizer for iPhone 5 - Black Economy Plus**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
08/15/17 11:21 AM	527886	R2. Non-Functional		Good For Stock	Issue Refund	
N/A		R5. Ordered Wrong Item		Item Issue - RTV	Denied	
N/A		R5. Ordered Wrong Item		Not PPUSA Part	Denied	
07/28/17 01:30 PM	525946	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/10/17 01:53 PM	527422	R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	

N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/02/17 11:04 AM	522848	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/14/17 04:03 PM	514506	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/13/17 01:43 PM	520852	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/02/17 11:45 AM	519646	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/13/16 02:11 PM	487513	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/26/17 03:37 PM	519018	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
04/20/17 07:40 AM	514976	R2. Non-Functional		Item Issue - RTV		
03/01/17 03:43 PM	510143	R2. Non-Functional		Item Issue - RTV		
12/27/16 11:50 AM	504138	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/29/16 03:50 PM	504691	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/29/16 03:50 PM	504691	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/06/17 11:51 AM	505222	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/01/17 03:43 PM	510143	R2. Non-Functional		Need To Repair	Issue Credit	Frame
03/01/17 03:43 PM	510143	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/01/17 03:43 PM	510143	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/20/17 11:44 AM	509095	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
03/08/17 05:17 PM	510810	R2. Non-Functional	Credit	Customer Damage		Cracked lcd
02/07/17 03:54 PM	508005			Item Issue - RTV		
03/15/17 07:38 AM	511462	R5. Ordered Wrong Item	Exchange	Shipping Damage	Issue Credit	Cracked LCD
03/27/17 11:26 AM	512579	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
01/06/17 11:51 AM	505222			Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/15/16 12:40 PM	503277			Item Issue - RTV	Issue Credit	LCD Dims when installed
12/29/16 03:50 PM	504691			Not PPUSA Part	Issue Credit	Not PPUSA Part
12/29/16 03:50 PM	504691			Item Issue - RTV	Issue Credit	LCD Flex Issue
02/21/17 10:49 AM	509209	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
02/15/17 11:52 AM	508658	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Glue on right side
02/05/17 05:40 PM	507780	R6. Other Item Issue		Good For Stock	Issue Refund	
10/25/16 12:05 PM	498657	R2. Non-Functional		Good For Stock	Issue Credit	
10/25/16 12:05 PM	498657	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
02/02/17 02:45 PM	507571	R2. Non-Functional	Exchange	Item Issue	Issue Credit	White Blemish / Datan
08/08/16 04:08 PM	492012			Item Issue	Issue Credit	LCD Flex
01/03/17 10:31 AM	504897	R2. Non-Functional				
01/03/17 10:31 AM	504897	R2. Non-Functional				
01/17/17 01:35 PM	506081	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Frame Loose/Green PU
12/12/16 11:25 AM	502937	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
11/07/16 04:25 PM	500029	R2. Non-Functional		Item Issue	Issue Credit	
09/21/16 03:27 PM	495613	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
08/26/16 08:21 PM	493568	R2. Non-Functional		Customer Damage	Denied	Glass Cracked
10/14/16 03:54 PM	497651	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Unresponsive
06/03/16 03:09 PM	486681	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Connector Not Holding
10/09/16 04:37 PM	497096	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
10/09/16 04:37 PM	497096	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
07/11/16 04:03 PM	489883	R2. Non-Functional		Item Issue	Issue Credit	

08/08/16 04:08 PM	492012	R2. Non-Functional		Item Issue	Issue Credit	No Display
11/02/15 12:00 PM	351153	R2. Non-Functional		Item Issue	Issue Credit	Backlight and Frame
06/13/16 03:55 PM	487531	R2. Non-Functional		Need To Repair	Issue Credit	Brackets
07/25/16 07:14 AM	490931	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	no display
08/10/16 07:27 AM	492144	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/08/16 12:59 PM	491976	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	no display
04/19/16 02:53 PM	482929	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose
03/14/16 01:30 PM	369649	R2. Non-Functional		Over 60 days		Cracked LCD
07/20/16 03:14 PM	490637	R2. Non-Functional		Not PPUSA Part		
03/25/16 02:12 PM	370754	R2. Non-Functional		Item Issue	Issue Credit	No Display
04/22/16 02:59 PM	483241	R2. Non-Functional		Need To Repair	Issue Credit	Frame
06/03/16 03:09 PM	486681	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
07/21/16 01:31 PM	490719	R2. Non-Functional	Exchange	Item Issue	Issue Credit	no display
05/03/16 07:45 AM	484139	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
07/05/16 11:10 AM	489299	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	tested ok
05/06/16 10:59 AM	484453	R2. Non-Functional		Item Issue	Issue Credit	Large Yellow Blemish
04/26/16 09:28 AM	483497	R2. Non-Functional		Item Issue	Issue Credit	
04/26/16 09:28 AM	483497	R2. Non-Functional		Good For Stock	Issue Credit	
06/23/16 10:03 AM	488411	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong item
04/07/16 04:01 PM	372010	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
04/26/16 03:22 PM	483565	R2. Non-Functional	Refund	Item Issue	Issue Credit	
06/17/16 11:04 AM	487937	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
06/13/16 03:55 PM	487531			Item Issue	Issue Credit	LCD Flex Issue
04/05/16 04:20 PM	371774			Item Issue	Issue Credit	Digitizer Intermittent
04/05/16 04:20 PM	371774			Item Issue	Issue Credit	Digitizer Intermittent
03/25/16 02:12 PM	370754			Item Issue	Issue Credit	LCD Flex
04/22/16 02:59 PM	483241			Need To Repair	Issue Credit	Frame Loose
06/15/16 11:46 AM	487692	R2. Non-Functional	Refund	Good For Stock		
05/17/16 12:53 PM	485337	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/17/16 12:53 PM	485337	R5. Ordered Wrong Item	Exchange	Not PPUSA Part	Issue Credit	
06/03/16 09:40 AM	486641	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
05/31/16 08:40 AM	486292	R5. Ordered Wrong Item	Exchange	Need To Repair	Issue Credit	Economy Sku
05/31/16 08:40 AM	486292	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/09/16 01:34 PM	484665	R2. Non-Functional		Item Issue		Auto Responsive when installed
05/09/16 04:56 PM	484695	R1. Change of Mind	Refund	Need To Repair	Issue Credit	Frame Loose
05/12/16 06:15 AM	484916	R2. Non-Functional	Exchange	Item Issue	Issue Credit	LCD Connector not holding
04/28/16 04:11 AM	483711	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Working on tester phone
05/08/16 09:03 PM	484603	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/25/16 11:15 AM	370723			Good For Stock	Issue Credit	
03/25/16 11:15 AM	370723			Need To Repair	Issue Credit	Frame Loose
04/26/16 03:22 PM	483565	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Replace Frame
04/06/16 03:57 PM	371880			Not PPUSA Part		
02/25/16 03:57 PM	B-400001			Good For Stock	Issue Credit	
02/25/16 03:57 PM	B-400001			Good For Stock	Issue Credit	
03/31/16 03:12 PM	371324	R2. Non-Functional		Not PPUSA Part		
04/15/16 12:11 PM	482595	R6. Other Item Issue	Refund	Need To Repair	Issue Credit	Wrong Frame
02/26/16 08:41 AM	367915	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
04/07/16 04:01 PM	372010	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Home Button cut out needed to be file
04/07/16 03:19 PM	372002	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose
04/01/16 01:53 PM	371377	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
03/25/16 11:34 PM	370800	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Unresponsive - Frame Loose
03/10/16 03:24 PM	369317	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
02/09/16 11:10 AM	366133			Item Issue	Issue Credit	No Display
02/09/16 11:10 AM	366133			Good For Stock	Issue Credit	Replaced Earspeaker Mesh
03/14/16 11:29 PM	369708	R2. Non-Functional		Customer Damage	Denied	Digitizer Flex Damaged
03/22/16 10:29 AM	370397	R1. Change of Mind	Refund	Good For Stock	Issue Credit	



01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/12/16 12:19 PM	361980			Need To Repair	Issue Credit	Frame Loose
03/03/16 08:40 AM	368545			Good For Stock	Issue Refund	
03/03/16 08:40 AM	368545			Need To Repair	Issue Refund	Frame Loose
02/10/16 12:12 PM	366276	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/16/16 08:54 AM	362622	R2. Non-Functional	Refund	Over 60 days		date stamp 01/18/2016
09/01/15 12:16 PM	338884			Need To Repair	Issue Credit	Loose Frame and Digitizer Intermitt
09/01/15 12:16 PM	338884			Need To Repair	Issue Credit	Loose Frame and Digitizer Intermitt
02/16/16 09:39 AM	366852	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Only Showing Lines
03/02/16 06:22 AM	368388	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/24/16 07:06 AM	367654	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
02/13/16 05:51 PM	366658	R2. Non-Functional	Exchange	Need To Repair	Issue Credit	NTR Frame Loose - Customer Said Ghost
01/11/16 12:04 PM	361718			Good For Stock	Issue Credit	
10/15/15 09:09 AM	347865			Over 60 days	Issue Credit Exception was made	May 4 2015
10/13/15 10:02 AM	347475			Over 60 days	Issue Credit Exception was made	No Display
01/20/16 11:03 AM	363166	R4. Received Wrong Item	Refund	Not PPUSA Part	Denied	
01/27/16 05:27 PM	364269	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Replacement	
01/15/16 01:54 PM	362518	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
01/12/16 11:09 AM	361964	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/12/16 05:55 PM	362047	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	
11/10/15 03:12 PM	352663	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
11/10/15 03:12 PM	352663	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
12/15/15 02:21 PM	357616	R5. Ordered Wrong Item	Refund	Item Issue	Issue Credit	
09/22/15 03:11 PM	PO142			Item Issue	Issue Credit	
09/22/15 03:11 PM	PO142			Item Issue	Issue Credit	
11/18/15 09:06 AM	353904			Over 60 days	Issue Credit Exception was made	
10/06/15 01:02 PM	346187			Shipping Damage	Issue Credit	
11/14/15 03:01 PM	353387	R2. Non-Functional	Refund	Item Issue	Issue Refund	
11/16/15 09:50 AM	353558	R1. Change of Mind	Refund	Over 60 days	Denied	
11/16/15 08:15 PM	353683	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
11/10/15 11:52 AM	352611	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/12/15 03:10 PM	341306	R2. Non-Functional	Refund	Customer Damage	Denied	
09/18/15 10:28 AM	342587	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
10/22/15 01:52 PM	349239			Good For Stock	Issue Refund	
10/21/15 04:02 PM	349083	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
08/26/15 12:24 PM	337480	R2. Non-Functional	Exchange	Over 60 days	Issue Credit Exception was made	
10/09/15 06:48 PM	346926	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
10/12/15 02:25 PM	347334	R2. Non-Functional	Exchange			
10/12/15 02:25 PM	347334	R2. Non-Functional	Exchange			
09/16/15 05:29 PM	342237			Item Issue	Issue Credit	
10/03/15 06:38 PM	345639	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
10/05/15 12:56 PM	345935	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
10/02/15 06:28 AM	345306	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
10/08/15 03:21 PM	346678	R2. Non-Functional		Not PPUSA Part	Denied	
08/20/15 01:16 PM	336010	R2. Non-Functional	Refund	Item Issue	Issue Credit	
09/22/15 07:50 AM	343302	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/22/15 11:15 AM	336428	R2. Non-Functional	Refund	Item Issue	Issue Credit	

08/22/15 11:15 AM	336428	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/22/15 11:15 AM	336428	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/10/15 12:09 PM	333476	R2. Non-Functional	Refund	Customer Damage	Denied	
06/03/15 09:27 PM	314602				Denied	
06/03/15 09:27 PM	314602				Denied	
09/15/15 04:22 PM	341954	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
09/11/15 03:19 PM	341156	R2. Non-Functional	Refund	Item Issue	Issue Refund	
09/08/15 10:36 AM	340366	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
09/08/15 10:36 AM	340366	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
08/20/15 09:55 AM	335943	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
08/20/15 09:55 AM	335943	R2. Non-Functional	Refund	Item Issue	Issue Credit	
07/21/15 10:33 AM	328371	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
09/02/15 03:04 PM	339215	R3. Not As Described	Refund	Item Issue	Issue Refund	
08/31/15 10:10 AM	338531	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
08/17/15 03:19 AM	335051	R2. Non-Functional	Exchange	Customer Damage	Denied	
08/12/15 12:53 PM	334012	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/10/15 12:09 PM	333476	R2. Non-Functional	Refund	Item Issue	Issue Refund	
08/04/15 12:58 PM	NE288282198			Item Issue	Issue Refund	
08/17/15 08:53 AM	335091	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/21/15 01:28 PM	328448			Item Issue	Issue Credit	
08/28/14 11:42 AM	235599	R1. Change of Mind	Refund	Good For Stock		
08/28/14 11:42 AM	235599	R1. Change of Mind	Refund	Good For Stock		
08/04/15 08:38 AM	332082			Good For Stock	Issue Refund	
08/13/15 10:57 AM	334241			Good For Stock	Issue Refund	
07/21/15 11:20 AM	328395	R2. Non-Functional	Exchange	Customer Damage	Denied	
06/30/15 07:52 AM	322379	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
07/24/15 06:07 AM	329178	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
08/19/15 01:46 PM	335764	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/11/15 04:32 AM	333833	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
08/13/15 05:56 PM	334368	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/14/15 07:10 AM	334441	R2. Non-Functional	Refund	Customer Damage	Denied	
07/14/15 05:20 PM	326485	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
06/29/15 01:10 PM	322122	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
08/13/15 10:57 AM	334241	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
08/10/15 03:58 PM	333568	R2. Non-Functional	Refund	Item Issue	Issue Refund	
07/21/15 10:33 AM	328371	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
08/10/15 06:47 AM	333386	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/04/15 10:47 AM	314693			Good For Stock	Issue Refund	
08/04/15 10:48 AM	332124	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	
08/02/15 09:34 AM	331626	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/16/15 02:16 PM	327034	R2. Non-Functional		Good For Stock	Issue Credit	
07/30/15 04:58 PM	331045	R2. Non-Functional	Refund	Item Issue	Issue Refund	
07/30/15 07:28 PM	331081	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/20/15 07:45 PM	328212	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/22/15 06:09 PM	328887	R2. Non-Functional	Refund	Item Issue	Issue Refund	
05/31/15 12:46 PM	313554	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
04/24/15 07:17 AM	303960	R2. Non-Functional		Item Issue	Issue Credit	
07/17/15 10:08 AM	327257	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
07/15/15 09:26 AM	326636	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/01/15 08:30 PM	314015	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
06/05/15 02:25 PM	315087	R2. Non-Functional		Good For Stock	Issue Refund	

06/30/15 11:28 AM	322446	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/25/15 02:16 PM	320943	R2. Non-Functional	Refund	Item Issue	Issue Refund	
07/05/15 09:55 AM	323855	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
04/24/15 07:17 AM	303960	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/19/15 11:31 AM	318980	R2. Non-Functional	Refund	Customer Damage	Denied	
06/29/15 11:10 AM	322027	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
06/16/15 08:20 AM	317972	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/29/15 06:39 PM	322261	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/23/15 02:21 PM	320246	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/19/15 09:55 AM	318947	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/15/15 07:36 AM	317671	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/15/15 07:36 AM	317671	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/26/15 06:38 AM	311973	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/10/15 06:43 AM	316400	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/05/15 02:25 PM	315087	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/07/15 12:57 PM	299763	R2. Non-Functional		Not PPUSA Part	Denied	
06/04/15 07:29 PM	314876	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
05/26/15 04:06 PM	312208			Good For Stock	Issue Refund	
06/01/15 10:44 AM	313803	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/06/15 09:29 PM	307342	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 07:38 PM	308434			Item Issue	Issue Replacement	
05/01/15 01:26 PM	306001			Good For Stock	Issue Refund	
05/01/15 01:26 PM	306001			Item Issue	Issue Refund	
04/17/15 03:53 PM	302440	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
05/12/15 11:55 AM	308557	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
02/03/15 01:42 PM	281657			Good For Stock	Issue Refund	
03/30/15 11:22 AM	297533			Item Issue	Issue Refund	
05/04/15 09:48 AM	306558	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/29/15 09:59 AM	305332	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
02/23/15 10:00 AM	287903	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/19/15 07:13 PM	302820			Good For Stock	Issue Refund	
04/24/15 10:09 AM	304008	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/16/15 01:05 PM	302138	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	
04/22/15 05:48 PM	303578	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
02/20/15 02:59 PM	287169	R2. Non-Functional	Refund	Item Issue	Issue Credit	
03/25/15 04:28 PM	296278	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/31/15 09:20 PM	298056	R1. Change of Mind		Item Issue	Issue Credit	
03/31/15 09:20 PM	298056	R1. Change of Mind		Item Issue	Issue Credit	
03/30/15 09:56 PM	297787	R2. Non-Functional	Refund	Item Issue	Issue Refund	
03/31/15 11:51 AM	297876	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/25/15 07:44 AM	296114			Good For Stock		
03/25/15 07:44 AM	296114			Good For Stock		
03/25/15 05:18 AM	296092	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/20/15 09:44 PM	295075	R2. Non-Functional	Exchange	Customer Damage	Denied	
03/20/15 09:44 PM	295075	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
02/24/15 05:30 PM	288499	R5. Ordered Wrong Item	Exchange	Good For Stock		
03/02/15 01:06 PM	289955			Item Issue	Issue Credit	
02/15/15 04:46 PM	285289			Good For Stock	Issue Refund	
02/10/15 03:14 PM	283694			Good For Stock	Issue Refund	
02/22/15 01:42 PM	287650	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

02/27/15 06:37 PM	289372			Good For Stock	Issue Refund	
03/06/15 01:17 PM	290937	R2. Non-Functional	Exchange	Item Issue		
02/16/15 10:49 AM	285510			Good For Stock	Issue Refund	
02/25/15 04:54 PM	288791			Good For Stock	Issue Refund	
02/17/15 01:31 PM	285995	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
02/17/15 01:31 PM	285995	R2. Non-Functional	Exchange	Good For Stock	Issue Refund	
02/13/15 03:42 PM	284783	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/02/15 07:11 PM	290068			Good For Stock	Issue Replacement	
02/17/15 11:04 PM	286197			Item Issue	Issue Refund	
02/22/15 10:50 AM	287613			Item Issue	Issue Refund	
01/29/15 10:45 AM	280344			Good For Stock	Issue Refund	
03/01/15 04:40 AM	289617	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Refund	
02/08/15 08:46 AM	282942				Issue Refund	
02/04/15 09:10 PM	282079			Good For Stock	Issue Refund	
12/18/14 04:35 PM	269226			Good For Stock	Issue Refund	
02/05/15 06:35 AM	282112			Good For Stock	Issue Refund	
02/07/15 04:18 PM	282844				Issue Replacement	
02/12/15 05:16 PM	284449				Issue Replacement	
02/12/15 05:16 PM	284449				Issue Replacement	
01/06/15 12:29 PM	273914					
02/02/15 02:09 PM	281377				Denied	
01/30/15 08:49 AM	280608			Good For Stock	Issue Replacement	
02/04/15 01:41 PM	281950				Issue Refund	
01/26/15 06:46 PM	279646	R2. Change of Mind		Good For Stock	Issue Refund	
02/07/15 07:45 PM	282886	R2. Change of Mind		Good For Stock	Issue Refund	

#### APL-001-0411 LCD and Touch Screen Digitizer for iPhone 5 - White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/13/17 02:52 PM	530524	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/13/17 11:19 AM	530488	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/17/17 07:48 AM	524380	R2. Non-Functional				
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
08/03/17 02:27 PM	526648	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		



07/03/17 09:10 AM	522892	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
12/27/16 11:50 AM	504138	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/06/17 11:51 AM	505222	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/06/17 11:51 AM	505222	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/01/17 03:43 PM	510143	R2. Non-Functional		Need To Repair	Issue Credit	Back Light
03/20/17 02:50 PM	511970	R5. Ordered Wrong Item	Store Credit	Good For Stock	Issue Credit	
03/20/17 02:50 PM	511970	R5. Ordered Wrong Item	Store Credit	Good For Stock	Issue Credit	
04/18/17 02:32 PM	514818	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	wrong part
01/09/17 10:59 AM	505369	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/22/16 11:20 AM	492996			Good For Stock	Issue Credit	
01/06/17 11:51 AM	505222			Customer Damage	Issue Credit	Cracked LCD
01/06/17 11:51 AM	505222			Item Issue - RTV	Issue Credit	LCD Flex Issue
12/01/16 01:19 PM	502099			Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/01/16 01:19 PM	502099			Item Issue - RTV	Issue Credit	Digitizer Intermittent
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
12/27/16 11:50 AM	504138			Item Issue - RTV	Issue Credit	Dead Spots
03/10/17 08:30 PM	511067	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
03/09/17 12:53 PM	510893	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Backlight
02/12/17 09:31 AM	508377	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/22/17 05:38 AM	509296	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
01/13/17 11:30 AM	505798	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose-Calvin
12/21/16 01:07 PM	503807			Customer Damage	Issue Credit	Torn Flex
10/24/16 01:41 PM	498542			Customer Damage		Cracked LCD
08/08/16 04:08 PM	492012			Item Issue	Issue Credit	No Display
01/03/17 10:31 AM	504897	R2. Non-Functional		Item Issue	Issue Credit	No Display/Calvin
01/03/17 10:31 AM	504897	R2. Non-Functional			Issue Credit	
11/19/16 11:41 AM	501192			Customer Damage		Cracked LCD
01/06/17 12:32 PM	505227	R5. Ordered Wrong Item	Refund	Item Issue	Issue Credit	Frame Loose/Calvin
12/01/16 01:19 PM	502099	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/01/16 01:19 PM	502099	R2. Non-Functional		Not PPUSA Part	Issue Credit	Not PPUSA Part
12/13/16 03:02 PM	503095	R2. Non-Functional				
12/10/16 12:40 PM	502845	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
12/07/16 09:26 AM	502579	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
10/04/16 04:06 PM	496689	R2. Non-Functional		Item Issue	Issue Credit	Digitzer Intermittent
08/08/16 04:08 PM	492012	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumpy
07/07/16 04:17 PM	489582	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
11/21/16 10:54 AM	501268			Good For Stock		
11/21/16 10:54 AM	501268			Good For Stock		
10/31/16 10:47 AM	499192	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Auto responsive
11/13/16 11:09 AM	500551	R4. Received Wrong Item	Exchange	Item Issue	Issue Credit	LCD Dim Flex Issue
06/08/16 11:39 AM	487074	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumpy
04/22/16 09:38 AM	483195	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Brackets
05/10/16 03:45 PM	484791	R2. Non-Functional		Item Issue	Issue Credit	Intermittent Digitizer
08/08/16 03:44 PM	492007	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
08/29/16 04:04 PM	493695	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Connector Wont Stay In
05/10/16 08:49 AM	484720	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
08/19/16 02:14 PM	492900	R2. Non-Functional	Refund	Good For Stock		Tested Working Fine
05/18/16 06:30 AM	485401	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose & Prox Bracket
05/18/16 06:30 AM	485401	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
05/10/16 03:45 PM	484791	R2. Non-Functional		Item Issue	Issue Credit	
08/09/16 03:07 PM	492103	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Loose frame
06/20/16 06:59 PM	488172	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
08/09/16 03:07 PM	492103	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Loose Frame
05/10/16 08:49 AM	484720	R2. Non-Functional	Refund	Item Issue	Issue Credit	Auto Responsive



04/01/16 01:53 PM	371377	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Working
04/01/16 01:53 PM	371377	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Flex Issue
07/15/16 04:15 PM	490273	R1. Change of Mind	Refund	Good For Stock	Issue Refund	good for stock
07/16/16 03:56 PM	490299	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer Auto Responsive
05/18/16 06:30 AM	485401	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
05/18/16 06:30 AM	485401	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
05/10/16 08:49 AM	484720	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame loose
04/22/16 09:38 AM	483195	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
03/30/16 02:17 PM	371207	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
03/30/16 02:17 PM	371207	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
08/11/15 01:46 PM	333780	R6. Other Item Issue		Over 60 days		Lines in Display
04/28/16 08:32 AM	483719	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
04/28/16 08:32 AM	483719	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
06/17/16 10:27 AM	487933	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Grade A
04/20/16 02:43 PM	483038			Item Issue	Issue Credit	No Display
06/13/16 03:55 PM	487531			Item Issue	Issue Credit	LCD Flex Issue
05/09/16 02:57 PM	484676			Good For Stock	Issue Credit	Economy
06/03/16 04:14 PM	486691	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/02/16 06:51 PM	484121	R2. Non-Functional		Good For Stock	Issue Credit	Grade B
05/13/16 07:32 PM	485093	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Grade A
03/21/16 12:56 PM	370311			Item Issue	Issue Credit	Digitizer Jumpy
02/05/16 11:32 AM	365595			Good For Stock	Issue Credit	
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Good For Stock	Issue Credit	Flickering -Tested Good
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Dead Spot
04/21/16 08:25 AM	483088	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Frame Loose
05/02/16 02:45 PM	484084			Item Issue	Issue Credit	Digitizer not always responsive
04/21/16 06:23 PM	483158	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/22/16 11:16 AM	363537	R2. Non-Functional	Refund	Over 60 days	Issue Credit	Lines in Display
04/05/16 10:14 AM	371697	R5. Ordered Wrong Item	Exchange			
03/08/16 03:38 PM	369079	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	Frame is loose- fixed, grade a (073
01/21/16 06:58 PM	363472	R2. Non-Functional	Refund	Over 60 days		No Display - LCD Flex Torn
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/28/16 01:37 PM	364391	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/12/16 12:19 PM	361980			Good For Stock	Issue Credit	
03/04/16 12:06 PM	368714			Good For Stock		
08/05/15 09:08 PM	332554			Need To Repair	Issue Credit	Frame Loose
01/30/16 09:24 AM	364639	R2. Non-Functional	Exchange	Customer Damage	Denied	Screw Damaged Back of LCD
02/23/16 03:35 PM	365958-1	R6. Other Item Issue	refund	Need To Repair	Issue Credit	Replace Frame
02/22/16 08:07 AM	367389	R2. Non-Functional	Exchange	Item Issue	Issue Credit	LCD connector not staying connect
02/18/16 04:53 PM	367138	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display
02/18/16 04:53 PM	367138	R2. Non-Functional	Refund		Issue Credit	
01/22/16 02:55 PM	363581	R2. Non-Functional	Refund	Item Issue	Issue Credit	Glitching / Lines in Display
02/08/16 12:27 PM	365963	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Glitching
02/02/16 04:47 PM	365152	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Grade A
02/08/16 12:17 PM	365958	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Line in Display
01/19/16 08:18 PM	363143	R2. Non-Functional	Refund	Good For Stock	Issue Refund	Phone not unlocking - Works everytime on
02/05/16 01:24 PM	365621	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	LCD Connector is misaligned
02/08/16 01:19 PM	365973	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
02/01/16 08:34 AM	364863	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
02/06/16 12:40 PM	365734	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	

02/04/16 07:39 AM	365384	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/04/16 07:39 AM	365384	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/29/16 02:43 PM	364574	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
01/21/16 07:12 PM	363475	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
12/18/15 12:55 PM	358117	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Half of Display Working
01/13/16 09:18 AM	362109	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/09/16 07:40 AM	361436	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/12/16 01:24 PM	361998	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
12/30/15 05:23 PM	359955	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/04/16 03:30 PM	360654	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
01/06/16 08:53 AM	360905	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
12/31/15 01:07 PM	360087	R2. Non-Functional		Item Issue	Issue Credit	
01/04/16 11:40 AM	360578	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/23/15 11:43 AM	PO153			Item Issue	Issue Credit	
11/23/15 04:48 PM	PO345			Good For Stock	Issue Credit	
12/16/15 10:08 PM	357855	R1. Change of Mind		Good For Stock	Issue Credit	
11/01/15 11:14 AM	RL2662			Good For Stock	Issue Refund	
12/18/15 08:34 AM	358066	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	
12/14/15 12:34 AM	357330	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
11/24/15 07:36 AM	354711	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
12/04/15 01:10 PM	356029	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
12/04/15 01:10 PM	356029	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
10/06/15 01:02 PM	346187			Item Issue	Issue Credit	
10/02/15 10:28 AM	345368	R3. Not As Described	Exchange	Over 60 days	Issue Credit Exception was made	
12/01/15 03:23 PM	355643	R2. Non-Functional	Refund	Item Issue	Issue Refund	
11/03/15 04:52 PM	351406	R2. Non-Functional	Refund	Item Issue	Issue Credit	
11/19/15 06:38 PM	354150	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
10/12/15 07:04 PM	347400	R2. Non-Functional	Refund	Item Issue	Issue Credit	
10/04/15 04:47 PM	345760	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/25/15 10:04 AM	337137	R2. Non-Functional	Exchange	Over 60 days	Issue Credit Exception was made	
09/25/15 11:11 AM	343981	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
09/21/15 06:32 PM	343239	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
10/15/15 03:02 PM	347969	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
10/13/15 05:35 PM	347595	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
10/14/15 05:11 PM	347780	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/14/15 06:45 PM	326513	R5. Ordered Wrong Item	Exchange		Denied	
08/21/15 10:16 AM	336196	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
09/20/15 10:51 AM	342927	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
09/21/15 03:30 PM	343182	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
09/17/15 03:45 PM	342437			Good For Stock	Issue Refund	
08/10/15 12:09 PM	333476			Customer Damage	Denied	
08/10/15 12:09 PM	333476			Not PPUSA Part	Denied	
09/25/15 02:56 PM	344054	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
09/27/15 05:32 PM	344343	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
09/25/15 12:15 PM	343998	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/10/15 12:09 PM	333476			Customer Damage	Denied	
08/10/15 12:09 PM	333476			Not PPUSA Part	Denied	
08/16/15 08:20 PM	335022	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
09/24/15 01:50 PM	343836	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
08/31/15 09:47 PM	338748	R2. Non-Functional	Refund	Customer Damage	Denied	
09/05/15 11:12 AM	339847	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/15/15 12:56 PM	334758	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
09/02/15 04:28 PM	339247	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
08/27/15 05:35 AM	337631	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

08/10/15 12:09 PM	333476	R2. Non-Functional	Refund	Customer Damage	Denied	
08/10/15 12:09 PM	333476	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
08/10/15 12:09 PM	333476	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/29/15 03:13 PM	322179			Item Issue	Issue Refund	
06/29/15 03:13 PM	322179			Good For Stock	Issue Refund	
06/29/15 03:13 PM	322179			Good For Stock	Issue Refund	
08/20/15 01:11 PM	336009	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/30/15 12:13 PM	330941	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
01/31/15 03:14 PM	280935	R2. Non-Functional	Refund	Customer Damage	Denied	
01/26/15 11:46 AM	279517	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
06/25/15 07:29 PM	321051	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	
08/03/15 06:11 PM	331982	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
07/16/15 02:16 PM	327034	R2. Non-Functional		Item Issue	Issue Credit	
06/10/15 04:13 AM	316376	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
07/17/15 12:51 PM	327329	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/15/15 03:37 PM	326773	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/04/15 03:38 PM	306678	R2. Non-Functional	Refund	Customer Damage	Denied	
06/24/15 08:05 PM	320715	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/06/15 09:25 PM	315400			Good For Stock	Issue Replacement	
06/29/15 02:25 PM	322144	R2. Non-Functional	Exchange	Customer Damage	Denied	
06/27/15 03:40 PM	321584			Good For Stock	Issue Refund	
06/24/15 11:14 PM	320743	R2. Non-Functional	Exchange	Customer Damage	Denied	
06/15/15 07:36 AM	317671	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/15/15 07:36 AM	317671	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/08/15 10:18 AM	315709	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/18/15 03:58 PM	318761	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/13/15 03:46 PM	317349	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/27/15 10:21 AM	312407	R2. Non-Functional		Item Issue	Issue Refund	
06/03/15 07:20 PM	314572			Good For Stock	Issue Refund	
06/02/15 08:47 AM	314089			Good For Stock	Issue Refund	
06/01/15 10:47 AM	313805	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
04/17/15 03:53 PM	302440			Item Issue	Issue Refund	
04/17/15 03:53 PM	302440			Item Issue	Issue Refund	
05/19/15 04:54 PM	310337	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/18/15 03:19 AM	309860	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/15/15 05:07 PM	309428	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
04/02/15 11:03 AM	298453	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/02/15 11:03 AM	298453	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/30/15 09:18 PM	305811	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/26/15 04:52 PM	296571	R2. Non-Functional	refund	Good For Stock	Issue Refund	
03/26/15 04:52 PM	296571	R2. Non-Functional		Item Issue	Issue Refund	

04/28/15 09:21 AM	305033	R1. Change of Mind		Good For Stock	Issue Refund	
04/20/15 07:36 PM	303061	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
03/27/15 01:00 PM	296787	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/21/15 12:30 PM	303193	R2. Non-Functional		Good For Stock	Issue Refund	
04/14/15 07:42 PM	301735			Good For Stock	Issue Refund	
03/18/15 09:36 AM	294294	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
04/03/15 07:01 PM	298859	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
04/04/15 04:39 PM	299038	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/09/15 08:37 AM	300280	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
01/14/15 07:15 PM	276425	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
02/20/15 02:59 PM	287169	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/25/15 04:28 PM	296278	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/16/15 09:50 AM	285474	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
03/31/15 05:05 PM	298011	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
03/29/15 02:27 PM	297294	R5. Ordered Wrong Item	refund	Good For Stock	Issue Refund	
03/22/15 06:31 PM	295462	R2. Non-Functional	Refund	Customer Damage	Denied	
04/03/15 08:23 PM	298871	R1. Change of Mind		Good For Stock	Issue Refund	
03/27/15 07:41 AM	296681	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/26/15 06:32 PM	296598	R2. Non-Functional	Refund	Item Issue	Issue Refund	
03/23/15 09:45 PM	295801	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/11/15 11:38 AM	292262	R3. Not As Described	Refund	Good For Stock		
03/18/15 02:07 PM	294400	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	
03/18/15 02:07 PM	294400	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	
02/22/15 08:27 PM	287777			Good For Stock	Issue Refund	
02/06/15 04:02 PM	282602			Good For Stock	Issue Refund	
02/12/15 07:28 AM	284195			Good For Stock	Issue Credit	
03/08/15 10:30 AM	291292			Good For Stock	Issue Credit	
03/03/15 08:56 PM	290373			Good For Stock	Issue Refund	
03/03/15 08:56 PM	290373			Good For Stock	Issue Refund	
03/07/15 06:45 PM	291212	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/10/15 05:01 PM	292098	R5. Ordered Wrong Item	Refund	Good For Stock		
03/02/15 11:29 PM	290093	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/19/15 11:05 PM	286940			Customer Damage	Denied	
02/27/15 07:02 AM	289175	R2. Non-Functional	Refund	Item Issue	Issue Refund	
02/24/15 03:31 PM	288446			Item Issue	Issue Refund	
02/21/15 05:19 PM	287477			Item Issue	Issue Refund	
02/13/15 01:32 PM	284733			Customer Damage	Denied	
02/03/15 02:32 PM	281678				Issue Refund	
02/20/15 09:12 AM	287000			Good For Stock	Issue Refund	
02/18/15 09:10 AM	286270			Good For Stock	Issue Refund	
02/12/15 03:30 PM	284407				Issue Replacement	
02/05/15 06:53 AM	282114			Good For Stock	Issue Refund	

#### APL-001-2308 LCD and Touch Screen Digitizer for iPhone 6 - Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
09/22/17 12:15 PM	531267	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
09/22/17 12:15 PM	531267	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
09/22/17 12:15 PM	531267	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/19/17 01:18 PM	524742	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	



N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/08/17 09:54 AM	530034	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Good For Stock		
06/28/17 12:15 PM	522430	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Not PPUSA Part	Issue Credit	
08/30/17 08:13 AM	529244	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/29/17 04:31 PM	529214	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/07/17 02:21 PM	527005	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Shipping Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A				Not PPUSA Part	Denied	
07/12/17 02:16 PM	523964	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A				Item Issue - RTV	Denied	
N/A				Not PPUSA Part	Denied	
N/A				Item Issue - RTV	Denied	
N/A				Item Issue - RTV	Denied	
N/A				Item Issue - RTV	Denied	
N/A				Item Issue - RTV	Denied	
N/A				Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/05/17 01:59 PM	526842	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/05/17 01:59 PM	526842	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	

N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
07/28/17 09:04 AM	525892	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
06/15/17 11:43 AM	521117	R2. Non-Functional				
06/15/17 11:43 AM	521117	R2. Non-Functional				
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/11/17 05:02 PM	523849	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/12/17 12:12 PM	523926	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
07/12/17 12:12 PM	523926	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
06/21/17 02:08 PM	521747	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/05/17 03:40 PM	510466	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
03/05/17 03:40 PM	510466	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Not PPUSA Part		
N/A		R2. Non-Functional		Not PPUSA Part		
06/19/17 11:41 AM	521405	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/23/17 01:21 PM	521979	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/05/17 11:55 AM	523107	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/30/17 09:49 AM	522661	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/30/17 09:49 AM	522661	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/19/17 02:29 PM	521458	R2. Non-Functional		Good For Stock	Issue Credit	
06/16/17 01:42 PM	521216	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/01/17 01:00 PM	522803	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
03/08/17 04:19 PM	510802	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/23/17 12:47 PM	521972	R2. Non-Functional	Credit	Good For Stock	Issue Credit	
06/20/17 02:21 PM	521561	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/20/17 02:21 PM	521561	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
06/23/17 03:07 PM	522005	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/05/17 01:45 PM	519886	R2. Non-Functional				
04/25/17 10:55 PM	515543	R1. Change of Mind	Refund	Item Issue - RTV	Issue Refund	
06/07/17 12:45 PM	520162	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	

06/07/17 03:32 PM	520209	R6. Other Item Issue	Refund	Need To Repair	Issue Refund	Ear Mesh
04/06/17 07:35 AM	513647	R2. Non-Functional	Refund	Customer Damage	Denied	
06/04/17 02:57 PM	519793	R5. Ordered Wrong Item	Refund	Item Issue - RTV	Issue Refund	
06/02/17 12:05 PM	519651	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
04/17/17 03:34 PM	514715	R2. Non-Functional		Customer Damage		Cracked LCD
01/26/17 12:59 PM	506885	R2. Non-Functional		Need To Repair	Issue Credit	
05/18/17 03:48 PM	518106	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
02/08/17 04:03 PM	508125	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/27/17 03:01 PM	509866	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/21/17 02:47 PM	512098	R2. Non-Functional		Item Issue - RTV	Denied	
03/21/17 02:47 PM	512098	R2. Non-Functional		Customer Damage	Denied	LCD
02/14/17 12:01 PM	508569	R2. Non-Functional		Shipping Damage	Issue Credit	
04/11/17 01:10 PM	514140	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/31/17 12:18 PM	507331			Item Issue - RTV	Denied	
01/31/17 12:18 PM	507331			Item Issue - RTV	Denied	
01/31/17 12:18 PM	507331			Customer Damage	Denied	
01/31/17 12:18 PM	507331			Customer Damage	Denied	
03/20/17 11:18 AM	511914	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/27/17 11:14 AM	512576	R2. Non-Functional		Customer Damage	Denied	
02/20/17 11:26 AM	509089	R2. Non-Functional		Customer Damage	Issue Credit	
05/01/17 07:20 AM	515998	R2. Non-Functional		Customer Damage	Denied	
03/17/17 10:52 AM	511685	R2. Non-Functional		Customer Damage	Denied	LCD
02/17/17 11:48 AM	508877	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/05/17 11:13 AM	516591	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	Change of mind
02/16/17 01:18 PM	508800	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/16/17 01:18 PM	508800	R2. Non-Functional		Need To Repair	Issue Credit	Back Light
03/22/17 04:02 PM	512221	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/29/17 04:23 PM	512887	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/05/17 03:40 PM	510466	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Customer Damage	Issue Credit	LCD
02/20/17 10:35 AM	509073	R2. Non-Functional		Need To Repair	Issue Credit	Back light
12/27/16 10:08 AM	504122	R2. Non-Functional		Good For Stock	Issue Credit	
02/27/17 11:26 AM	509818	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/18/17 03:33 PM	514830	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/10/17 01:04 PM	511007	R2. Non-Functional		Customer Damage	Issue Credit	
03/10/17 01:04 PM	511007	R2. Non-Functional		Need To Repair	Issue Credit	Backlight
12/20/16 12:52 PM	503698	R2. Non-Functional		Good For Stock	Issue Credit	
12/13/16 01:19 PM	503078	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
12/13/16 01:19 PM	503078			Good For Stock	Denied	
02/20/17 11:26 AM	509089	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/07/17 02:28 PM	510677	R1. Change of Mind		Good For Stock	Issue Credit	
03/07/17 02:28 PM	510677	R1. Change of Mind		Good For Stock	Issue Credit	
03/07/17 02:28 PM	510677	R1. Change of Mind		Good For Stock	Issue Credit	
04/24/17 02:00 PM	515362	R2. Non-Functional				
03/06/17 07:50 AM	510493	R2. Non-Functional		Item Issue - RTV	Issue Credit	inter digitizer
03/06/17 07:50 AM	510493	R2. Non-Functional		Customer Damage		Cracked LCD
03/13/17 11:38 AM	511218	R2. Non-Functional		Item Issue - RTV	Issue Credit	

03/13/17 11:38 AM	511218	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/20/17 10:39 AM	511902	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/03/17 09:49 AM	513268	R2. Non-Functional		Need To Repair	Issue Credit	
04/03/17 09:49 AM	513268	R2. Non-Functional		Customer Damage	Issue Credit	
04/03/17 09:49 AM	513268	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/08/17 04:12 PM	508127	R6. Other Item Issue		Item Issue - RTV	Issue Credit	
04/19/17 04:01 PM	514846	R2. Non-Functional		Good For Stock		Grade A
02/27/17 11:26 AM	509818			Item Issue - RTV	Issue Credit	Digitizer Intermittent
04/13/17 11:23 AM	514321			Customer Damage	Denied	Cracked LCD
02/15/17 01:53 PM	508684			Item Issue - RTV	Issue Credit	
01/26/17 12:07 PM	506873			Customer Damage	Denied	Cracked LCD
02/16/17 11:35 AM	508776			Item Issue - RTV	Issue Credit	
04/27/17 01:34 PM	515733			Customer Damage	Denied	Cracked LCD
04/13/17 11:23 AM	514321	R2. Non-Functional	Exchange			
02/13/17 11:43 AM	508438			Item Issue - RTV	Issue Credit	
03/27/17 08:38 AM	512548	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
04/06/17 02:02 PM	513702	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/06/17 02:02 PM	513702	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/10/17 04:07 PM	505537	R2. Non-Functional		Item Issue - RTV	Issue Credit	Lines when moving flex
03/27/17 11:26 AM	512578	R2. Non-Functional		Good For Stock	Issue Credit	Grade A
03/27/17 11:26 AM	512578	R2. Non-Functional		Not PPUSA Part	Denied	
02/04/17 08:26 AM	507709			Good For Stock	Issue Credit	Grade A
02/04/17 08:26 AM	507709			Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/09/17 03:28 PM	510925			Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/27/17 09:44 AM	509798	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	Digitizer Flex Not Holding
03/27/17 10:23 AM	512565	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Auto responsive
03/20/17 01:57 PM	511955	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
03/27/17 01:33 AM	512531	R1. Change of Mind	Exchange	Item Issue	Issue Credit	no display
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	LCD Flex Issue
03/28/17 05:24 PM	512780	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
03/06/17 12:57 PM	510550			Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/07/16 04:26 PM	502672			Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/22/17 04:04 PM	512222	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
03/21/17 05:59 PM	512135	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines in Dispaly
01/09/17 10:59 AM	505369	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/08/17 09:45 AM	504117-1	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Intermittent
02/17/17 12:00 PM	508879	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Flex Issue
03/07/17 11:41 AM	510652	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Flex Issue
03/06/17 05:26 PM	510605	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	Digitizer Intermittent
01/12/17 03:18 PM	505740			Customer Damage	Denied	Cracked LCD
12/12/16 03:24 PM	502977			Customer Damage		Cracked LCD
01/03/17 01:01 PM	504937				Issue Credit	
01/03/17 01:01 PM	504937				Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
01/03/17 01:01 PM	504937	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
03/16/17 11:37 AM	511605	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
02/22/17 03:50 PM	509366			Customer Damage	Denied	Cracked LCD
12/07/16 04:33 PM	502673	R2. Non-Functional			Issue Credit	
12/07/16 04:33 PM	502673	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead at Bottom
12/27/16 04:23 PM	504205			Item Issue - RTV	Issue Credit	Dim LCD/LCD Flex Issue
02/20/17 11:26 AM	509089	R2. Non-Functional	Exchange			
02/20/17 11:26 AM	509089	R2. Non-Functional	Exchange			
02/20/17 11:26 AM	509089	R2. Non-Functional	Exchange	Customer Damage	Issue Credit	Cracked LCD

02/20/17 11:26 AM	509089	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/20/17 11:26 AM	509089	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	LCD Discoloration
01/06/17 04:22 PM	505277	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	NO Dispaly
08/29/16 10:30 AM	493638	R2. Non-Functional		Not PPUSA Part	Denied	
02/22/17 03:11 PM	509361	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	LCD Flex Issue
03/02/17 11:41 AM	510213	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/20/17 01:11 PM	509112	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Intermittent
01/04/17 11:15 AM	505031			Item Issue - RTV		Digitizer Intermittet
01/17/17 03:39 PM	506113			Item Issue	Issue Credit	Dead Spot/SPTech
01/17/17 03:39 PM	506113			Customer Damage	Issue Credit	Cracked LCD
12/30/16 10:55 AM	504741			Item Issue	Issue Credit	LCD Flex
12/30/16 10:55 AM	504741	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
12/21/16 12:47 PM	503801			Item Issue	Issue Credit	Backlight flickering?Calvin
12/27/16 09:51 AM	504117	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Ghost Touching
01/29/17 01:18 PM	507143	R6. Other Item Issue	Refund	Customer Damage	Denied	Cracked LCD
01/27/17 05:20 PM	507062	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
12/12/16 04:15 PM	502995			Item Issue	Issue Credit	Digitizer Intermittent
12/12/16 04:15 PM	502995			Item Issue	Issue Credit	LCD Flex
12/07/16 04:10 PM	502670			Item Issue		Digitizer Intermittent / Calvin
01/03/17 02:03 PM	504952	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer Intermittent/Calvin
01/03/17 02:03 PM	504952	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
12/22/16 01:02 PM	503911	R2. Non-Functional	Credit	Customer Damage	Issue Credit	Cracked LCD
12/13/16 02:03 PM	503088	R2. Non-Functional	Credit	Customer Damage	Issue Credit	Cracked LCD
12/13/16 02:03 PM	503088	R2. Non-Functional	Credit	Item Issue	Issue Credit	LCD Flex/Calvin
12/08/16 02:37 PM	502741	R2. Non-Functional	Credit	Item Issue	Issue Credit	Digitizer Intermittent
12/08/16 02:37 PM	502741	R2. Non-Functional	Credit	Item Issue	Issue Credit	LCD Flex
12/08/16 02:37 PM	502741	R2. Non-Functional	Credit	Customer Damage	Issue Credit	Cracked LCD
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
12/15/16 12:40 PM	503277	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
12/15/16 12:40 PM	503277	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
12/21/16 05:48 AM	503755	R2. Non-Functional	Refund	Item Issue	Issue Refund	No Display / Calvin
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/20/16 02:58 PM	503727	R2. Non-Functional	Credit	Customer Damage	Denied	Cracked LCD

#### BTS810012 BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S 6 6 Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/24/17 04:15 PM	002-3588700-2753031	R2. Non-Functional		Item Issue	Issue Refund	
04/07/17 12:10 PM	111-0000955-9142676	R2. Non-Functional		Item Issue	Issue Refund	
08/11/17 01:39 PM	527530	R6. Other Item Issue		Good For Stock	Issue Refund	
07/07/17 06:53 PM	523488	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/10/17 06:29 AM	113-6505186-9785869	R1. Change of Mind		Good For Stock		
06/17/17 03:01 PM	112-6676841-4892239	R1. Change of Mind		Good For Stock	Issue Refund	
06/01/17 06:54 AM	111-7651791-6103422	R2. Non-Functional		Good For Stock		
05/31/17 09:59 PM	111-2022698-9642657	R1. Change of Mind		Good For Stock	Issue Refund	



06/07/17 01:55 PM	520185			Good For Stock		
05/01/17 02:45 PM	111-4317156-4931438	R1. Change of Mind				
05/31/17 04:19 PM	114-5474314-0654640	R1. Change of Mind		Good For Stock	Issue Refund	
05/28/17 04:54 PM	519103	R6. Other Item Issue		Good For Stock	Issue Replacement	
05/19/17 08:50 AM	518192	R6. Other Item Issue		Good For Stock		
04/28/17 05:57 PM	111-9349474-5233048	R1. Change of Mind		Good For Stock	Issue Refund	
05/06/17 01:00 PM	111-5353919-4606638	R1. Change of Mind		Good For Stock		
04/21/17 04:03 PM	111-7289560-6409016	R6. Other Item Issue				
04/28/17 09:58 PM	113-9544242-9864218	R6. Other Item Issue		Not Tested		
04/20/17 09:22 PM	111-6516642-5404233	R6. Other Item Issue		Good For Stock		
04/20/17 02:48 PM	113-9041575-8772256	R1. Change of Mind		Good For Stock		
04/27/17 12:14 PM	111-2642414-2544224	R2. Non-Functional		Good For Stock		
04/19/17 07:58 AM	113-1953604-3947469	R2. Non-Functional		Good For Stock		
04/20/17 09:32 PM	114-2464180-5645860	R5. Ordered Wrong Item		Good For Stock		
04/18/17 07:08 PM	111-0213373-4593876	R1. Change of Mind		Good For Stock		
04/18/17 06:42 PM	112-0550894-7992245	R3. Not As Described		Good For Stock		
04/05/17 07:04 AM	113-4232355-3378624	R2. Non-Functional		Good For Stock		
04/03/17 05:56 PM	111-8491034-7540262	R5. Ordered Wrong Item		Good For Stock		
04/01/17 11:28 AM	513162	R5. Ordered Wrong Item	Refund	Good For Stock		
03/20/17 09:02 PM	102-8718118-2782646	R5. Ordered Wrong Item		Good For Stock		
02/10/17 03:27 PM	508300	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
12/06/16 07:30 PM	107-7780193-5769035			Good For Stock		
12/30/16 08:08 PM	113-6249105-4633069	R2. Non-Functional		Not Tested		
12/30/16 08:23 PM	107-1836481-3337000	R1. Change of Mind		Good For Stock		
12/06/16 09:46 AM	502483	R6. Other Item Issue		Over 60 days	Issue Replacement	didnt receive package
11/01/16 12:04 PM	499321	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
10/03/16 02:06 PM	115-2314647-4974605	R5. Ordered Wrong Item		Good For Stock		
10/14/16 03:06 PM	497639	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/14/16 08:14 PM	495034	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	
04/07/16 01:11 AM	371913	R1. Change of Mind		Good For Stock		
07/26/16 06:50 PM	106-5179447-3521848	R2. Non-Functional		Good For Stock		
04/25/16 02:12 PM	483424	R2. Non-Functional	Refund			
07/07/16 02:08 PM	489554	R6. Other Item Issue		Good For Stock	Issue Refund	
07/15/16 08:08 AM	490218	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/27/16 06:38 PM	488768	R6. Other Item Issue		Good For Stock	Issue Refund	
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/15/16 11:09 AM	110-4042993-1098604	R6. Other Item Issue		Good For Stock		
06/08/16 02:49 PM	487110	R5. Ordered Wrong Item	Exchange			
06/10/16 04:11 PM	115-7852416-8829830-1			Good For Stock	Issue Refund	
06/19/16 10:25 PM	115-0052688-3284246	R1. Change of Mind		Good For Stock		
05/05/16 12:36 AM	484331	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/07/16 10:11 AM	486937	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/16/16 02:30 PM	487856	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
05/29/16 07:28 PM	112-7754109-4851418	R2. Non-Functional	replacement	Not Tested	Issue Replacement	pry tools broke / too big

05/28/16 07:57 PM	115-7852416-8829830	R2. Non-Functional	REPLACEMENT	Not Tested	Issue Replacement	SCREWDRIVERS TOO BIG
06/01/16 12:26 PM	105-5582986-1036220	R1. Change of Mind		Good For Stock		
04/22/16 03:16 PM	105-3898046-7161008		replacement	Item Issue	Issue Replacement	
05/12/16 02:32 AM	102-0710555-7526602	R5. Ordered Wrong Item		Good For Stock		
04/09/16 08:22 AM	482030	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
04/21/16 09:22 PM	RL3633			Not PPUSA Part	Denied	Not Received
04/20/16 02:47 PM	RL3630			Good For Stock	Issue Replacement	
04/09/16 01:17 AM	102-4794565-5065851	R5. Ordered Wrong Item		Good For Stock		
01/16/16 08:54 AM	362622	R2. Non-Functional	Refund	Over 60 days		missing few items from tool kit
02/08/16 09:25 PM	366081	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
02/16/16 09:39 AM	366852	R2. Non-Functional	Exchange			
02/10/16 06:32 PM	366346	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/09/16 05:01 PM	366196			Good For Stock	Issue Refund	
10/11/15 12:28 PM	RL2471			Good For Stock	Issue Refund	
02/08/16 01:19 PM	365973	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/21/16 07:40 PM	363480	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	
01/30/16 11:50 AM	364655	R3. Not As Described	Refund	Good For Stock	Issue Refund	
01/29/16 02:43 PM	364574	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
01/23/16 12:37 PM	363665	R5. Ordered Wrong Item	Refund	Customer Damage	Denied	Partial Tool Kit Received
01/27/16 12:34 PM	364217	R2. Non-Functional	Refund			
01/21/16 07:12 PM	363475	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
01/12/16 11:09 AM	361964	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/13/16 09:18 AM	362109	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
12/30/15 05:23 PM	359955	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
12/23/15 06:15 AM	358776	R5. Ordered Wrong Item	Exchange			
11/11/15 01:55 PM	RL2760			Good For Stock	Issue Refund	
11/01/15 11:14 AM	RL2662			Good For Stock	Issue Refund	
12/31/15 10:40 AM	360045	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
12/18/15 03:24 PM	358166	R2. Non-Functional	not receive	Not PPUSA Part		
11/23/15 04:18 PM	114-2288007-7242617			Good For Stock	Issue Refund	
12/06/15 05:35 PM	356236	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
12/04/15 01:10 PM	356029	R2. Non-Functional	Exchange			
12/04/15 01:10 PM	356029	R2. Non-Functional	Exchange			
11/08/15 04:53 PM	352243	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
11/08/15 09:06 AM	RL2737			Good For Stock	Issue Refund	
07/22/15 10:57 AM	328729	R2. Non-Functional	Exchange			
11/16/15 04:41 PM	RL2831			Good For Stock	Issue Refund	
10/13/15 01:49 PM	347539	R2. Non-Functional	Exchange			
10/01/15 09:13 AM	345123	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
11/01/15 02:34 PM	RL2671			Good For Stock		
11/17/15 08:18 AM	353718	R2. Non-Functional	Exchange			
10/11/15 06:39 PM	347181	R4. Received Wrong Item	Refund	Good For Stock	Issue Refund	
10/22/15 06:55 PM	349295			Good For Stock	Issue Refund	
10/31/15 01:27 PM	RL2656			Good For Stock	Issue Refund	
11/06/15 05:02 AM	351820	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
09/24/15 12:33 PM	343818	R2. Non-Functional	Exchange			
10/20/15 05:59 PM	348886	R5. Ordered Wrong Item	Exchange			
10/13/15 01:49 PM	347539	R5. Ordered Wrong Item	Exchange			
10/22/15 10:20 AM	349185	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
10/17/15 10:42 PM	348348	R2. Non-Functional	Exchange			
10/14/15 10:04 PM	RL2532	R2. Non-Functional		Good For Stock		
10/20/15 11:49 AM	348790	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
09/15/15 09:09 PM	342015	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/15/15 09:09 PM	342015	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
10/15/15 12:07 PM	347911	R5. Ordered Wrong Item	refund	Good For Stock	Issue Refund	
10/03/15 10:18 AM	345569			Good For Stock	Issue Refund	

10/05/15 08:25 PM	346047	R3. Not As Described	Exchange	Good For Stock		
10/02/15 07:50 PM	345515	R1. Change of Mind	Refund	Customer Damage	Issue Credit	
10/07/15 10:53 AM	346385	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/17/15 03:45 PM	342437			Good For Stock	Issue Refund	
10/05/15 09:45 AM	345888	R3. Not As Described	Exchange	Good For Stock	Issue Credit	
08/20/15 01:16 PM	336010	R2. Non-Functional	Refund	Good For Stock		
09/29/15 05:40 AM	344636	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/19/15 12:00 PM	342796	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
09/22/15 07:50 AM	343302	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/11/15 04:23 PM	341177			Good For Stock	Issue Refund	
09/25/15 08:31 PM	344116	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
09/25/15 12:15 PM	343998	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
09/22/15 09:45 AM	343325	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
09/10/15 06:43 PM	RL2147			Good For Stock		
09/18/15 06:58 AM	342547	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/17/15 01:30 PM	342405	R5. Ordered Wrong Item	Exchange	Good For Stock		
08/11/15 10:35 AM	333710	R1. Change of Mind		Good For Stock		
09/11/15 03:19 PM	341156	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/20/15 12:23 PM	319197	R2. Non-Functional	Exchange	Good For Stock		
09/08/15 09:55 PM	340554	R2. Non-Functional	Exchange	Good For Stock		
09/06/15 09:39 AM	339987	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
08/27/15 12:43 PM	337746	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
09/01/15 09:57 AM	338839	R1. Change of Mind	Refund	Good For Stock		
09/04/15 10:56 AM	339634	R2. Non-Functional	Exchange	Good For Stock		
07/29/15 10:00 AM	330573	R2. Non-Functional	Refund	Good For Stock		
08/04/15 08:38 AM	332082			Good For Stock	Issue Refund	
07/21/15 06:18 PM	328554	R2. Non-Functional	Refund	Good For Stock		
08/20/15 01:11 PM	336009	R5. Ordered Wrong Item	Exchange	Good For Stock		
08/14/15 12:34 PM	334548	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
08/11/15 07:20 PM	333864	R1. Change of Mind	Refund	Good For Stock		
06/30/15 07:52 AM	322379	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/14/15 02:24 PM	334588	R2. Non-Functional	Exchange	Good For Stock		
07/21/15 11:26 AM	328400			Good For Stock		
07/24/15 06:07 AM	329178	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/17/15 10:26 PM	335334	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/19/15 01:46 PM	335764	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/15/15 05:34 PM	334803	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
08/14/15 04:01 PM	334619	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/04/15 10:47 AM	314693			Good For Stock	Issue Refund	
07/30/15 11:10 AM	330917	R2. Non-Functional	Exchange	Good For Stock		
07/30/15 07:28 PM	331081	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/28/15 05:23 PM	330429	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/26/15 08:06 AM	321152	R1. Change of Mind		Good For Stock	Issue Refund	
06/27/15 03:40 PM	321584			Item Issue	Issue Refund	
06/17/15 02:09 PM	318409			Good For Stock	Issue Refund	
06/03/15 09:15 AM	314384			Good For Stock	Issue Credit	
06/25/15 12:40 PM	320892	R2. Non-Functional	Refund	Good For Stock		
05/14/15 09:12 PM	309221	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
05/22/15 02:12 AM	311053			Good For Stock	Issue Refund	
06/03/15 07:20 PM	314572			Good For Stock	Issue Refund	
06/04/15 02:12 PM	314770	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/04/15 11:51 AM	306603			Good For Stock	Issue Credit	
05/04/15 11:51 AM	306603			Good For Stock	Issue Credit	
05/04/15 11:51 AM	306603			Good For Stock	Issue Credit	
05/04/15 11:51 AM	306603			Good For Stock	Issue Credit	
05/04/15 11:51 AM	306603			Good For Stock	Issue Credit	

05/04/15 11:51 AM	306603			Good For Stock	Issue Credit	
05/04/15 11:51 AM	306603			Good For Stock	Issue Credit	
05/04/15 11:51 AM	306603			Good For Stock	Issue Credit	
04/17/15 11:15 AM	302374			Good For Stock	Issue Refund	
04/24/15 03:55 PM	304130			Good For Stock	Issue Refund	
04/16/15 02:15 PM	302164			Good For Stock		
04/16/15 02:15 PM	302164			Good For Stock		
04/16/15 02:15 PM	302164			Good For Stock		
04/16/15 02:15 PM	302164			Good For Stock		
04/16/15 02:15 PM	302164			Good For Stock		
03/25/15 07:44 AM	296114			Good For Stock		
03/25/15 07:44 AM	296114			Good For Stock		
02/22/15 08:27 PM	287777			Good For Stock	Issue Refund	
02/16/15 05:38 PM	285703			Good For Stock	Issue Refund	
02/12/15 07:28 AM	284195			Good For Stock	Issue Credit	
02/21/15 09:45 PM	287535			Good For Stock	Issue Refund	
03/03/15 08:56 PM	290373			Good For Stock	Issue Refund	
03/03/15 08:56 PM	290373			Good For Stock	Issue Refund	
02/27/15 06:37 PM	289372			Good For Stock	Issue Refund	
02/22/15 04:40 PM	287707			Good For Stock	Issue Refund	
02/23/15 04:42 AM	287825			Good For Stock		
02/23/15 04:42 AM	287825			Good For Stock		
02/23/15 04:42 AM	287825			Good For Stock		
02/23/15 04:42 AM	287825			Good For Stock		
02/20/15 09:12 AM	287000			Good For Stock	Issue Refund	
02/09/15 10:29 AM	MM181121			Good For Stock	Issue Refund	

#### BTS810016 BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/19/17 05:57 AM	RL4884	R1. Change of Mind		Good For Stock		
07/03/17 07:39 AM	RL4854	R1. Change of Mind		Good For Stock	Issue Refund	
06/11/17 10:30 AM	112-8747149-2193025	R2. Non-Functional		Good For Stock	Issue Refund	
06/19/17 01:26 PM	113-4186182-6512237	R6. Other Item Issue		Good For Stock		
06/17/17 12:23 PM	113-4337412-8677838	R1. Change of Mind		Good For Stock	Issue Refund	
06/16/17 12:09 PM	113-6570299-4600253	R6. Other Item Issue		Good For Stock	Issue Refund	
06/14/17 06:21 AM	111-5578660-8077025	R1. Change of Mind		Good For Stock	Issue Refund	
06/01/17 04:20 AM	111-8211757-1054614	R6. Other Item Issue				
06/05/17 07:06 AM	112-4411448-2679456	R1. Change of Mind		Good For Stock	Issue Refund	
05/22/17 10:39 PM	113-4048311-9829804	R1. Change of Mind		Good For Stock	Issue Refund	
05/31/17 11:13 PM	113-9331110-1149000	R6. Other Item Issue		Good For Stock		
05/25/17 12:18 PM	111-2223429-2876205	R1. Change of Mind		Good For Stock	Issue Refund	
05/20/17 10:41 PM	113-4350198-5826635	R1. Change of Mind		Good For Stock		
05/20/17 12:59 PM	114-8070153-3265061	R2. Non-Functional		Not Tested		
04/07/17 01:57 PM	112-0906124-5529016	R2. Non-Functional		Good For Stock		
04/06/17 11:16 AM	RL4747	R5. Ordered Wrong Item		Good For Stock		
04/02/17 09:36 AM	111-2577185-5936257	R1. Change of Mind		Good For Stock		
04/04/17 10:51 PM	111-7811056-3774622	R5. Ordered Wrong Item		Good For Stock		
03/18/17 01:17 PM	103-6826098-4381057	R2. Non-Functional		Good For Stock		
03/23/17 01:32 PM	512292	R4. Received Wrong Item	Exchange	Good For Stock	Issue Replacement	
03/03/17 01:31 PM	002-2005457-8577068	R2. Non-Functional		Good For Stock		
03/08/17 12:45 AM	107-5548404-1865017	R4. Received Wrong Item		Good For Stock	Issue Refund	
03/03/17 02:50 PM	104-7212088-1535465	R1. Change of Mind		Good For Stock		
01/11/17 08:37 PM	002-1579806-3303424	R1. Change of Mind		Item Issue		Missing Parts
02/16/17 10:24 PM	109-9090201-0774655			Good For Stock		



02/08/17 01:10 PM	110-5956970-4045815			Good For Stock	Issue Refund	
02/17/17 05:32 PM	103-1113307-4417844	R2. Non-Functional		Good For Stock	Issue Refund	
02/08/17 10:25 PM	508152	R2. Non-Functional	Refund			
02/08/17 01:10 PM	110-5956970-4045815	R2. Non-Functional		Good For Stock		
01/24/17 12:09 PM	113-3362210-9214601			Good For Stock		
12/14/16 12:01 PM	112-9015579-7269812	R2. Non-Functional				
02/11/17 03:47 PM	102-7689745-8401068	R5. Ordered Wrong Item				
02/04/17 08:58 PM	102-5140770-2354613			Good For Stock		
02/06/17 07:42 AM	115-1531609-7776267	R5. Ordered Wrong Item		Good For Stock		
01/31/17 06:55 PM	106-3750204-9238601	R5. Ordered Wrong Item		Good For Stock		
01/26/17 09:31 AM	115-9707597-0217026	R1. Change of Mind		Good For Stock		
01/10/17 08:53 AM	RL4568			Good For Stock		
12/20/16 04:17 PM	104-5773588-9306654	R2. Non-Functional		Not Tested		
01/10/17 01:41 PM	108-6191079-7012204	R1. Change of Mind		Good For Stock		
01/25/17 01:58 PM	110-2912942-2319412	R2. Non-Functional		Not Tested		
12/31/16 12:07 PM	111-0665549-1373059					
01/23/17 06:15 PM	106-4176454-6705809	R5. Ordered Wrong Item				
12/30/16 12:42 PM	110-6696646-9413028	R5. Ordered Wrong Item		Good For Stock		
01/15/17 01:41 PM	111-5969979-1942635	R5. Ordered Wrong Item		Good For Stock		
12/31/16 12:07 PM	111-0665549-1373059	R2. Non-Functional		Good For Stock		
01/06/17 10:19 AM	RL4562	R1. Change of Mind		Good For Stock	Issue Refund	
01/02/17 07:29 AM	110-1955381-0471404	R2. Non-Functional		Good For Stock		
01/08/17 08:25 AM	105-7875809-2738666	R1. Change of Mind		Good For Stock		
01/09/17 09:37 PM	115-9697015-8593032	R1. Change of Mind		Good For Stock		
01/09/17 07:39 AM	112-5457168-5259444	R5. Ordered Wrong Item		Good For Stock		
01/05/17 08:21 PM	002-3480707-2881838	R5. Ordered Wrong Item		Good For Stock		
12/26/16 02:34 PM	002-0590397-9941861	R5. Ordered Wrong Item		Good For Stock		
12/29/16 12:29 PM	504652	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
12/02/16 01:01 PM	111-0629304-6265066	R1. Change of Mind		Item Issue		Missing Metal Pick
12/27/16 08:55 AM	110-7233874-1333802	R2. Non-Functional		Good For Stock		
12/08/16 09:40 PM	111-5609522-0121840	R2. Non-Functional		Good For Stock		
12/16/16 01:56 AM	112-8240308-8333043	R2. Non-Functional		Good For Stock		
11/11/16 09:42 AM	103-7531160-7973806	R5. Ordered Wrong Item		Good For Stock		
12/06/16 08:05 PM	105-4424798-4105866	R1. Change of Mind		Good For Stock		
12/06/16 12:50 PM	114-4740799-8755440	R5. Ordered Wrong Item		Good For Stock		
12/02/16 03:26 PM	105-5506398-8907469	R1. Change of Mind		Good For Stock		
10/21/16 05:22 PM	102-2063144-4307462	R2. Non-Functional				
11/24/16 08:59 AM	115-8924625-3555422	R2. Non-Functional		Good For Stock		
11/14/16 05:37 AM	108-0417640-5217814	R2. Non-Functional				
11/13/16 06:53 AM	106-0732095-1208254	R5. Ordered Wrong Item		Good For Stock		
11/21/16 11:26 AM	115-3898263-6014615	R1. Change of Mind				
11/10/16 07:14 PM	112-5383728-8021812	R5. Ordered Wrong Item		Good For Stock		
11/15/16 03:57 PM	RL4482	R5. Ordered Wrong Item		Good For Stock		
11/19/16 05:59 PM	108-3118764-8812263	R5. Ordered Wrong Item				
11/20/16 11:38 AM	111-7678488-2830636	R1. Change of Mind		Item Issue	Issue Refund	Missing tools
11/13/16 09:30 PM	115-0258265-1629839	R2. Non-Functional		Good For Stock		
11/12/16 04:57 AM	114-4032737-5877008	R1. Change of Mind		Good For Stock		
10/31/16 12:05 PM	RL4439	R5. Ordered Wrong Item		Good For Stock		
11/10/16 09:10 PM	108-7658496-6788210	R5. Ordered Wrong Item		Good For Stock		
11/15/16 12:34 PM	500793	R4. Received Wrong Item	Exchange			
11/15/16 12:34 PM	500793	R4. Received Wrong Item	Exchange			
11/11/16 09:52 PM	103-2559402-2706669	R1. Change of Mind		Good For Stock		
11/14/16 04:51 PM	109-1768561-1964224	R5. Ordered Wrong Item		Good For Stock		
11/09/16 12:35 PM	115-3535494-1171469	R5. Ordered Wrong Item				
11/14/16 11:25 AM	RL4477	R5. Ordered Wrong Item		Good For Stock		
11/07/16 05:40 PM	112-1434162-9554633	R2. Non-Functional				



10/24/16 08:06 AM	107-0551995-1565028	R2. Non-Functional		Good For Stock		
11/04/16 04:04 AM	110-6304610-4919420	R2. Non-Functional		Good For Stock		
11/06/16 07:18 PM	107-5600451-2425809	R2. Non-Functional		Good For Stock		
11/03/16 07:01 PM	102-1740156-4984268	R2. Non-Functional		Good For Stock		
10/26/16 12:29 PM	102-5804894-9791418	R1. Change of Mind		Good For Stock		
10/11/16 02:00 PM	104-0348659-1417851	R1. Change of Mind		Good For Stock		
10/27/16 08:16 AM	113-9831200-3119461	R1. Change of Mind				
10/19/16 07:57 AM	107-7778138-6790614	R5. Ordered Wrong Item		Good For Stock		
10/24/16 05:56 PM	105-7155764-5083401	R1. Change of Mind		Good For Stock		
09/28/16 01:38 PM	RL4342	R5. Ordered Wrong Item		Good For Stock		
10/16/16 09:41 AM	106-4580471-9339460	R1. Change of Mind		Good For Stock		
10/21/16 09:00 AM	102-9874837-3863452	R2. Non-Functional		Good For Stock		
09/08/16 10:51 AM	107-0211983-4186604	R2. Non-Functional		Good For Stock		
09/12/16 06:37 AM	RL4278	R5. Ordered Wrong Item		Good For Stock		
10/10/16 10:26 PM	109-9654500-7786649	R5. Ordered Wrong Item		Good For Stock		
10/10/16 09:05 AM	109-7298839-7211450	R5. Ordered Wrong Item		Good For Stock		
10/08/16 05:19 PM	110-2600560-3524262	R1. Change of Mind		Good For Stock		
09/15/16 03:08 PM	106-2655705-4261061	R5. Ordered Wrong Item		Good For Stock		
10/06/16 06:41 PM	116-2935065-2427461	R5. Ordered Wrong Item		Good For Stock		
09/01/16 12:20 PM	103-1938925-6202627	R2. Non-Functional				
09/17/16 09:52 AM	RL4294	R5. Ordered Wrong Item		Good For Stock		
10/03/16 12:47 PM	112-3590043-1338666	R5. Ordered Wrong Item		Good For Stock		
09/05/16 06:50 PM	102-8533601-0461050	R2. Non-Functional		Good For Stock		
09/25/16 05:57 AM	116-2268186-9228200	R2. Non-Functional		Good For Stock		
09/16/16 12:02 PM	103-6530537-8494649	R5. Ordered Wrong Item		Good For Stock		
09/12/16 12:06 PM	114-7285352-6717027	R1. Change of Mind		Good For Stock		
09/09/16 12:27 AM	002-3660057-2067432	R2. Non-Functional		Good For Stock		
09/15/16 11:41 AM	104-5992907-0917817	R1. Change of Mind		Good For Stock		
09/15/16 12:18 AM	002-5076951-7995426	R5. Ordered Wrong Item		Good For Stock		
09/16/16 10:14 AM	112-0858853-7081053	R1. Change of Mind		Good For Stock		
09/19/16 05:35 AM	106-2150791-3777815	R5. Ordered Wrong Item		Good For Stock		
09/14/16 06:07 AM	114-9888638-8161065	R5. Ordered Wrong Item		Good For Stock		
09/06/16 04:27 AM	104-0878478-2812249	R1. Change of Mind		Good For Stock	Issue Refund	
08/22/16 07:23 AM	116-2270538-9353018	R1. Change of Mind		Good For Stock		
09/12/16 05:16 AM	103-2399892-9865008	R1. Change of Mind		Good For Stock	Issue Refund	
09/07/16 09:37 AM	114-3925637-9901053	R2. Non-Functional		Good For Stock		
09/06/16 10:27 PM	109-9310850-4679452	R1. Change of Mind		Good For Stock		
08/29/16 03:56 PM	106-9323310-2766660	R2. Non-Functional		Good For Stock		
09/05/16 09:33 AM	114-6748168-8850653	R5. Ordered Wrong Item		Good For Stock	Issue Refund	
09/06/16 12:23 PM	RL4257	R5. Ordered Wrong Item		Good For Stock		
08/14/16 07:59 AM	116-0775209-4385824	R2. Non-Functional		Good For Stock	Issue Refund	
09/01/16 08:20 AM	002-3016333-9151404	R1. Change of Mind		Good For Stock	Issue Refund	
08/29/16 09:20 AM	115-2803154-6880256	R1. Change of Mind				
08/29/16 06:24 PM	108-3233858-7677027	R2. Non-Functional		Good For Stock	Issue Refund	
08/29/16 06:12 AM	109-5815447-3389009	R1. Change of Mind		Good For Stock		
08/22/16 03:10 AM	112-9790287-3492237	R1. Change of Mind		Good For Stock	Issue Refund	
07/26/16 04:49 PM	RL4029	R2. Non-Functional		Good For Stock		
08/19/16 11:08 PM	104-8713415-8088265	R2. Non-Functional		Good For Stock	Issue Refund	
08/16/16 01:36 PM	116-5463354-3832241	R2. Non-Functional		Good For Stock	Issue Refund	
07/31/16 12:16 AM	107-2714711-6635433	R1. Change of Mind		Good For Stock	Issue Refund	
08/07/16 09:00 PM	111-0157621-7933015	R5. Ordered Wrong Item				
08/07/16 01:24 PM	114-7940667-3883467	R5. Ordered Wrong Item		Good For Stock		
08/07/16 07:24 PM	104-9778540-5156210	R5. Ordered Wrong Item		Good For Stock		
08/01/16 11:52 AM	110-9696229-8034667	R5. Ordered Wrong Item		Good For Stock		
07/19/16 04:17 AM	002-7232745-3365055	R1. Change of Mind		Good For Stock		
07/14/16 08:00 AM	105-5847889-1076238	R1. Change of Mind				

07/06/16 03:54 PM	102-0214786-9455477	R1. Change of Mind		Good For Stock	Issue Refund	
06/21/16 09:52 AM	RL3862	R5. Ordered Wrong Item		Good For Stock		
06/21/16 09:52 AM	RL3862			Good For Stock		
06/09/16 04:57 PM	RL3807			Good For Stock		
06/09/16 12:50 PM	110-0297220-7629058	R1. Change of Mind		Good For Stock	Issue Refund	
06/13/16 06:54 AM	RL3824			Good For Stock		
04/18/16 10:06 PM	110-0223366-3610676			Good For Stock		
06/05/16 04:36 PM	486767	R5. Ordered Wrong Item	Refund			
05/08/16 04:38 AM	104-5533863-6363402	R1. Change of Mind		Good For Stock		
05/21/16 07:02 PM	102-9665047-9531420	R1. Change of Mind		Good For Stock		
04/23/16 05:46 AM	107-2989604-8708204			Good For Stock		
05/18/16 06:36 AM	112-4323584-1796240					
05/14/16 11:02 AM	RL3699	R2. Non-Functional				
04/24/16 07:55 PM	002-1590866-4681062	R2. Non-Functional				
04/24/16 10:32 PM	105-0194749-3925042	R5. Ordered Wrong Item		Good For Stock		
04/19/16 04:15 PM	110-2096571-9509830	R5. Ordered Wrong Item		Good For Stock		
04/13/16 12:26 PM	002-9854608-0912269	R5. Ordered Wrong Item		Good For Stock		placed by mistake
04/13/16 06:29 AM	482348	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/22/16 02:36 PM	370457	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
04/02/16 08:03 PM	113-1794690-0852234	R6. Other Item Issue		Good For Stock		
03/26/16 07:59 PM	105-0872307-7232260	R2. Non-Functional		Good For Stock		
03/24/16 02:03 AM	113-3377405-4078606	R5. Ordered Wrong Item		Good For Stock	Issue Refund	wrong item
02/17/16 01:57 PM	367015	R2. Non-Functional	Refund			
01/21/16 12:24 AM	108-5324672-3601002	R1. Change of Mind		Good For Stock	Issue Refund	
01/23/16 05:53 PM	105-5403930-0234625			Good For Stock		
02/15/16 08:05 AM	110-3934466-9025065	R1. Change of Mind		Good For Stock		
02/12/16 04:28 PM	113-8602309-9347442	R2. Non-Functional		Good For Stock		
01/30/16 08:51 AM	RL3363			Good For Stock	Issue Refund	
12/24/15 01:54 AM	115-2216384-3281803			Good For Stock	Issue Refund	
12/22/15 05:59 PM	106-7346193-2957858			Good For Stock		
11/13/15 07:47 PM	RL2810			Good For Stock	Issue Refund	
12/16/15 12:39 PM	RL3150		refund	Good For Stock	Issue Refund	
12/01/15 07:30 PM	107-9163380-1757852			Good For Stock	Issue Refund	
12/04/15 01:14 PM	356033	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	
11/28/15 09:12 AM	102-7418318-4819446	R2. Non-Functional		Item Issue	Issue Refund	
11/20/15 02:56 PM	RL2876			Good For Stock	Issue Refund	
11/19/15 02:29 PM	RL2859			Good For Stock	Issue Refund	
10/09/15 04:46 PM	346902	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
11/18/15 05:35 PM	353989	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/07/15 05:18 AM	002-2946435-3192256			Good For Stock	Issue Refund	
10/08/15 08:38 PM	111-2317033-5072268			Good For Stock		
10/28/15 06:47 AM	102-7716375-3039440			Good For Stock		
09/16/15 12:46 PM	342153	R2. Non-Functional	Refund			
09/16/15 05:07 PM	105-3078276-4039458			Good For Stock	Issue Refund	
09/27/15 09:03 PM	RL2246			Good For Stock		
09/28/15 01:43 PM	RL2252	R1. Change of Mind		Good For Stock	Issue Replacement	
09/21/15 12:24 PM	RL2200	R2. Non-Functional		Good For Stock		
09/09/15 08:44 AM	102-4880382-2157810			Good For Stock	Issue Refund	
08/11/15 01:34 PM	333774	R1. Change of Mind		Good For Stock		
08/24/15 10:58 AM	336828	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/01/15 08:31 AM	338807	R2. Non-Functional	Refund	Good For Stock		
08/01/15 03:29 PM	103-2664555-2451401			Good For Stock	Issue Refund	
08/31/15 03:23 PM	338634	R5. Ordered Wrong Item	Refund	Good For Stock		
09/01/15 08:34 AM	338808	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/27/15 07:42 AM	337653	R2. Non-Functional	Exchange	Good For Stock		
08/28/15 01:05 PM	337996	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

08/17/15 07:07 AM	335073	R2. Non-Functional	Refund	Item Issue	Issue Refund	
08/10/15 03:12 PM	333539	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
08/17/15 07:07 AM	335073	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
07/17/15 03:53 PM	327397	R3. Not As Described	Refund			
07/17/15 03:53 PM	327397	R3. Not As Described	Refund			
08/03/15 03:46 PM	112-0037268-8498652			Good For Stock	Issue Refund	
08/02/15 11:27 AM	111-1729390-0546621	R4. Received Wrong Item		Good For Stock		
08/10/15 03:41 PM	333554	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/11/15 01:26 PM	333772	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/25/15 06:28 PM	321032			Good For Stock	Issue Refund	
08/03/15 01:36 AM	113-3974406-6194662	R4. Received Wrong Item		Good For Stock	Issue Refund	
07/30/15 03:32 PM	113-6207666-0192209			Good For Stock	Issue Refund	
07/30/15 03:33 PM	331022	R4. Received Wrong Item	Exchange	Good For Stock	Issue Credit	
07/17/15 04:05 PM	327386	R1. Change of Mind		Good For Stock	Issue Refund	
07/07/15 03:28 PM	324559	R1. Change of Mind		Good For Stock	Issue Refund	
06/23/15 04:58 PM	320308	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/20/15 09:52 AM	319202	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/01/15 04:36 AM	313712	R5. Ordered Wrong Item	Exchange	Good For Stock		
05/17/15 11:13 AM	309729	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/03/15 05:40 PM	306436			Good For Stock	Issue Refund	
04/09/15 08:49 PM	300475	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/22/15 06:11 PM	303585			Good For Stock	Issue Refund	
02/07/15 03:25 PM	282832			Good For Stock	Issue Credit	
03/15/15 09:55 PM	293535			Good For Stock		
02/20/15 08:14 AM	287003			Good For Stock	Issue Refund	
02/09/15 06:17 PM	283420	R2. Change of Mind		Good For Stock	Issue Refund	

#### APL-001-2136 LCD Touch Screen Digitizer for iPhone 6 Plus - White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/07/17 02:54 PM	523445	R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/18/17 12:57 PM	530862	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
08/28/17 11:15 AM	529016	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/31/17 02:52 PM	526216	R2. Non-Functional	Store Credit	Item Issue - RTV	Issue Credit	
07/31/17 02:52 PM	526216	R2. Non-Functional	Store Credit		Issue Credit	
09/09/17 11:19 PM	530169	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/07/17 03:35 PM	527025	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
08/09/17 12:51 PM	525608-1	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
08/08/17 04:56 PM	527185	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	

08/08/17 03:32 AM	527070	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/20/17 12:46 PM	528332	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/10/17 01:53 PM	527422	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/11/17 04:23 PM	527570	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
08/09/17 06:06 PM	527337	R4. Received Wrong Item	Exchange	Good For Stock	Issue Credit	
06/27/17 11:55 PM	522390	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/26/17 10:59 AM	525608	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
N/A		R2. Non-Functional				
N/A		R2. Non-Functional				
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
07/06/17 10:25 AM	523225	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/10/17 11:39 AM	523620	R5. Ordered Wrong Item	Exchange	Not PPUSA Part	Denied	Shakey Screen
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/10/17 02:51 PM	523675	R3. Not As Described	Exchange	Item Issue - RTV	Issue Replacement	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/03/17 04:59 PM	523001	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	
07/05/17 08:29 AM	523070	R5. Ordered Wrong Item	Store credit	Good For Stock	Issue Credit	
07/05/17 08:29 AM	523070	R5. Ordered Wrong Item	Store credit	Good For Stock	Issue Credit	
07/01/17 10:24 AM	522788	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/01/17 10:24 AM	522788	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/15/17 04:40 AM	521073	R5. Ordered Wrong Item		Good For Stock	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/17/17 01:11 PM	517903	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/11/17 01:28 PM	517225	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/25/17 10:55 PM	515543	R1. Change of Mind	Refund	Item Issue - RTV	Issue Refund	
06/07/17 03:36 PM	520210	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer
05/24/17 08:59 AM	518705	R5. Ordered Wrong Item	Refund	Item Issue - RTV	Issue Refund	
06/05/17 04:09 PM	519944	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
03/16/17 03:23 PM	511636	R2. Non-Functional		Good For Stock	Issue Credit	
03/27/17 01:14 PM	512604	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/13/17 02:08 PM	511260	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/27/17 06:35 PM	519077	R2. Non-Functional	Credit	Good For Stock	Issue Credit	
05/26/17 03:37 PM	519018	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
05/26/17 03:37 PM	519018	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
02/01/17 04:40 PM	507486	R2. Non-Functional		Item Issue - RTV	Issue Credit	
10/24/16 02:46 PM	498559	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/15/17 01:58 PM	517589	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Touch
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/06/17 02:47 PM	513714	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Intermittent
04/06/17 02:47 PM	513714	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Intermittent

04/06/17 02:47 PM	513714	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Intermittent
04/06/17 02:47 PM	513714	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Intermittent
06/05/17 10:23 AM	519847	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
02/14/17 12:01 PM	508569	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
03/13/17 10:49 AM	511207	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/03/17 11:24 AM	513291	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/03/17 11:24 AM	513291	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/03/17 11:24 AM	513291	R2. Non-Functional		Item Issue - RTV	Issue Credit	Screw Pegg
04/23/17 12:55 PM	515249	R2. Non-Functional		Not PPUSA Part	Denied	
02/20/17 11:26 AM	509089	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/17/17 02:37 PM	517935	R2. Non-Functional	Credit	Good For Stock	Issue Credit	
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R4. Received Wrong Item		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R4. Received Wrong Item		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
03/21/17 06:09 AM	512029	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
03/21/17 06:09 AM	512029	R2. Non-Functional	Credit	Good For Stock	Issue Credit	
03/21/17 06:09 AM	512029	R2. Non-Functional	Credit	Good For Stock	Issue Credit	
05/22/17 08:06 PM	518561	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/15/17 08:15 PM	517650	R2. Non-Functional	Exchange	Item Issue - RTV		
05/19/17 08:50 AM	518191	R2. Non-Functional		Need To Repair	Issue Credit	brackets camera/prox
05/19/17 08:50 AM	518191	R2. Non-Functional		Need To Repair	Issue Credit	brackets camera/prox
03/29/17 04:23 PM	512887	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/29/17 04:23 PM	512887	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/29/17 04:23 PM	512887	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796	R2. Non-Functional		Good For Stock	Issue Credit	
04/07/17 11:13 AM	513796	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796	R2. Non-Functional		Need To Repair	Issue Credit	Loose frame
03/24/17 03:15 PM	512428	R2. Non-Functional		Need To Repair	Issue Credit	BackLight
12/20/16 12:52 PM	503698	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/20/17 03:02 PM	511972	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/20/17 03:02 PM	511972	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/20/17 03:02 PM	511972	R2. Non-Functional		Customer Damage	Issue Credit	
03/20/17 03:02 PM	511972	R2. Non-Functional		Customer Damage	Issue Credit	LCD
03/20/17 03:02 PM	511972	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/20/17 03:02 PM	511972	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/20/17 03:02 PM	511972	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/12/17 12:53 PM	517338	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Bad flex
03/14/17 11:35 AM	511363	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Intermittent display
02/20/17 11:26 AM	509089	R2. Non-Functional		Item Issue - RTV	Issue Credit	



03/14/17 11:35 AM	511363	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	incoming
03/16/17 03:54 PM	511640	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/16/17 03:54 PM	511640	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/16/17 03:54 PM	511640	R2. Non-Functional		Good For Stock	Issue Credit	
03/16/17 03:54 PM	511640	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/13/17 04:15 PM	511292	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/03/17 01:42 PM	516286	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
04/03/17 09:49 AM	513268	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/06/17 05:41 PM	513745			Item Issue - RTV	Issue Refund	
04/24/17 09:36 AM	515304	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Backlight
05/04/17 11:46 AM	516461	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
04/06/17 12:20 PM	513680	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
02/20/17 03:30 PM	509143			Item Issue - RTV	Issue Credit	
03/15/17 03:31 PM	511528			Item Issue - RTV	Issue Credit	
02/02/17 12:35 PM	507550			Customer Damage	Denied	Cracked LCD
02/13/17 11:43 AM	508438			Item Issue - RTV	Issue Credit	
04/25/17 01:08 PM	515477	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Intermittent
04/06/17 05:41 PM	513745	R5. Ordered Wrong Item	Exchange			
04/01/17 10:28 PM	513194	R2. Non-Functional		Item Issue - RTV	Issue Credit	LCD Flex Issues
04/01/17 10:28 PM	513194	R2. Non-Functional		Item Issue - RTV	Issue Credit	LCD Flex Issues
04/01/17 10:28 PM	513194	R2. Non-Functional		Item Issue - RTV	Issue Credit	LCD Flex Issues
04/01/17 10:28 PM	513194	R2. Non-Functional		Item Issue - RTV	Issue Credit	Display Cutting Out
03/27/17 11:26 AM	512578	R2. Non-Functional				
03/27/17 11:26 AM	512578	R2. Non-Functional				
04/20/17 01:25 PM	515030	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	wrong color
03/14/17 11:35 AM	511363	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Ghost Touching
04/12/17 06:05 PM	514283	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	Digitizer Intermittent
04/12/17 06:05 PM	514283	R2. Non-Functional	Credit		Issue Credit	
04/09/17 05:28 PM	513922	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	Ghost Touching
03/13/17 02:08 PM	511260			Item Issue - RTV	Issue Credit	No Display
03/31/17 10:31 AM	513054	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Flex Issue
03/14/17 11:35 AM	511363	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Touch Issue
04/06/17 04:51 PM	513741	R1. Change of Mind	Refund	Not PPUSA Part	Denied	Not PPUSA Part
04/06/17 04:15 PM	513731	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	LCD Flex Issue
03/20/17 12:16 PM	511927	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Display intermittent
02/27/17 12:49 PM	509841	R2. Non-Functional		Item Issue - RTV	Issue Credit	No Display When Booting Up
03/23/17 01:34 PM	511420-1	R2. Non-Functional	Exchange	Item Issue	Issue Credit	LCD Flex
03/10/17 02:38 PM	511031	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	Unresponsive
03/17/17 04:25 PM	511747	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	LCD Flex Issue
03/16/17 04:04 PM	511643	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Display Cut Out
03/16/17 04:04 PM	511643	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
03/30/17 12:36 PM	512977	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Ordered wrong part
03/28/17 09:31 AM	512699	R5. Ordered Wrong Item	Store Credit	Good For Stock	Issue Credit	
02/06/17 02:31 PM	507874	R2. Non-Functional		Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/14/17 04:10 PM	511420	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Display Intermittent
11/02/16 12:35 PM	499453			Need To Repair	Issue Credit	Frame At Top
11/02/16 12:35 PM	499453			Good For Stock	Issue Credit	Brackets
01/03/17 01:01 PM	504937			Need To Repair	Issue Credit	Backlight
12/27/16 11:50 AM	504138			Item Issue - RTV	Denied	Digitizer Intermittent
12/27/16 11:50 AM	504138			Customer Damage	Denied	Cracked LCD
03/12/17 10:31 PM	511160	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/01/17 03:01 PM	510128	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Refund	Frame Loose
11/01/16 04:57 PM	499389	R2. Non-Functional		Item Issue - RTV	Issue Credit	LCD Flex Issue
11/01/16 04:57 PM	499389	R2. Non-Functional		Need To Repair	Issue Credit	Brackets
11/01/16 04:57 PM	499389	R2. Non-Functional		Need To Repair	Issue Credit	Brackets/Earmesh
02/18/17 05:21 PM	508997	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

03/01/17 11:23 PM	510174	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	Torn LCD Flex
02/15/17 01:51 PM	508682	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	dead spot
02/12/17 09:31 AM	508377	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/06/17 03:15 PM	507884	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display - DATAN
02/06/17 03:10 PM	507883	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	orderd wrong part
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
07/03/16 07:23 AM	489213			Customer Damage	Denied	Torn Flex
10/25/16 08:39 PM	498724	R2. Non-Functional		Item Issue	Issue Credit	LCD Intermittent
11/15/16 10:46 AM	500764	R2. Non-Functional		Item Issue	Issue Credit	LCD Flickers after while
12/18/16 02:48 PM	503512	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
11/14/16 01:28 PM	500662	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot
03/22/16 02:36 PM	370457	R2. Non-Functional	Refund	Item Issue	Issue Credit	Unresponsive
06/21/16 02:22 PM	488243	R2. Non-Functional		Item Issue	Issue Credit	No Display
11/14/16 11:15 AM	500628	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
10/14/16 01:38 PM	497615	R2. Non-Functional		Item Issue	Issue Credit	No Display
10/18/16 04:41 PM	498001	R2. Non-Functional		Item Issue	Issue Credit	LCD Intermittent
08/30/16 12:11 PM	493758	R2. Non-Functional		Item Issue	Issue Credit	No Display
08/30/16 12:11 PM	493758	R2. Non-Functional		Item Issue	Issue Credit	Intermittent Digitizer
11/01/16 11:42 AM	499318	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	connector issue
07/03/16 07:23 AM	489213	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
10/02/16 04:01 PM	496482	R2. Non-Functional	Refund	Not PPUSA Part	Denied	Not PPUSA Part
09/19/16 01:49 PM	495388	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Brackets
06/23/16 05:41 PM	488485	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
06/23/16 05:41 PM	488485	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
08/31/16 12:57 PM	493843	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/31/16 12:57 PM	493843	R2. Non-Functional		Item Issue	Issue Credit	No Display
08/31/16 12:57 PM	493843	R2. Non-Functional			Issue Credit	
09/17/16 08:45 PM	495288	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/08/16 03:49 PM	494506	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
08/03/16 12:27 PM	491673	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Loose Frame
04/11/16 01:00 PM	482185	R2. Non-Functional		Item Issue	Issue Credit	
03/14/16 01:30 PM	369649	R2. Non-Functional		Over 60 days	Issue Credit	No Display
06/13/16 03:27 PM	487527	R2. Non-Functional		Item Issue	Issue Credit	LCD Intermittently Works
06/23/16 08:16 AM	488397	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot
05/18/16 06:30 AM	485401	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame, Temp Glass
05/02/16 07:55 AM	483999	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot
07/05/16 10:49 AM	489295	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Lines in Display
06/22/16 08:43 AM	488293	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
03/30/16 08:50 AM	371148	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Frame Loose
05/15/16 11:27 AM	485137	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	screen looks like static
03/28/16 08:56 AM	370894	R1. Change of Mind	Exchange	Customer Damage	Denied	Cracked LCD
05/26/16 10:24 AM	486049	R3. Not As Described		Need To Repair	Issue Credit	Replace Backlight
03/30/16 12:34 PM	371187	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display
03/30/16 12:34 PM	371187	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Lines in Display
02/15/16 03:01 PM	366794	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Bad LCD Flex Cable
05/16/16 03:14 PM	485252	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/02/16 05:43 PM	484114	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
03/22/16 09:27 AM	370388	R2. Non-Functional	Store Credit	Not PPUSA Part	Denied	
04/15/16 03:53 PM	482634			Item Issue	Issue Credit	Lines in Display
03/30/16 08:50 AM	371148	R2. Non-Functional		Item Issue	Issue Refund	Lines in Display
03/30/16 08:50 AM	371148	R2. Non-Functional		Item Issue	Issue Refund	Lines in Display
03/30/16 08:50 AM	371148	R2. Non-Functional		Item Issue	Issue Refund	Lines in Display
03/30/16 08:50 AM	371148	R2. Non-Functional		Item Issue	Issue Refund	Lines in Display
04/19/16 12:40 PM	482898	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines in Display

04/07/16 08:15 AM	371923	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Lines at Top and Bottom - Working - Frame
03/02/16 01:01 PM	368461	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Bad Digitizer - Tested Fine
02/17/16 12:34 PM	366999	R5. Ordered Wrong Item	Exchange	Customer Damage	Issue Credit	Chipped Glass in Corner - LCD Working
03/23/16 09:01 AM	370513	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Display
04/06/16 06:16 PM	371899	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Ghost touching
03/25/16 11:23 AM	370728	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Lines in Display
02/15/16 11:01 AM	366730			Item Issue	Issue Credit	Digitizer Intermittently Working
03/28/16 09:04 AM	370895	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittently Working
03/04/16 11:03 AM	368707	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	Digitizer Not Working. Working in Test
02/04/16 10:34 AM	365406	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
12/25/15 08:06 AM	359039	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Frame Loose
11/19/15 01:33 PM	354095			Good For Stock	Issue Credit	
01/18/16 06:31 PM	362937	R2. Non-Functional	Refund	Customer Damage		
01/07/16 03:58 PM	361182	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
11/19/15 10:04 AM	354072	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	

#### APL-001-2299 LCD and Touch Screen Digitizer for iPhone 6S - White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/24/17 10:23 AM	525278	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/24/17 10:23 AM	525278	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
09/22/17 12:15 PM	531267	R2. Non-Functional	Credit			
09/21/17 03:57 PM	531207	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
07/19/17 01:18 PM	524742	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
07/19/17 01:18 PM	524742	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
07/19/17 01:18 PM	524742	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/11/17 07:11 AM	527491	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
06/28/17 12:15 PM	522430	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
08/25/17 08:34 AM	528822	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
08/25/17 08:34 AM	528822	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/16/17 10:59 AM	528011	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	

N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/25/17 01:36 PM	525490	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/31/17 03:38 PM	526239	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/27/17 10:47 AM	525755	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
08/01/17 04:07 PM	526394	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
N/A		R2. Non-Functional		Customer Damage		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/07/17 06:10 PM	523486	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/22/17 06:33 PM	521905	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
07/25/17 01:36 PM	525490	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
07/09/17 02:08 PM	523558	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
07/24/17 01:09 PM	525337	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
06/19/17 11:42 AM	521406	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/18/17 01:51 PM	524595	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Customer Damage		
07/10/17 12:06 PM	523627	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	
07/10/17 12:06 PM	523627	R5. Ordered Wrong Item	Exchange		Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional			Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional			Issue Credit	
06/08/17 01:57 PM	520342	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/08/17 01:57 PM	520342	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/08/17 01:57 PM	520342	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/08/17 01:57 PM	520342	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/08/17 01:57 PM	520342	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/26/17 06:40 PM	522268	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/29/17 02:25 PM	522584	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/01/17 01:00 PM	522803	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/27/17 08:38 AM	512548	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
03/27/17 08:38 AM	512548	R2. Non-Functional	Exchange	Item Issue - RTV	Denied	
04/14/17 04:49 PM	514512	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/29/17 03:04 PM	522595	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	



06/26/17 01:12 PM	522198	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
06/23/17 12:47 PM	521972	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/20/17 02:21 PM	521561	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/20/17 02:21 PM	521561	R2. Non-Functional			Issue Credit	
06/07/17 12:27 AM	520092	R5. Ordered Wrong Item	Refund	Customer Damage	Denied	
06/05/17 12:56 PM	519859	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/05/17 12:56 PM	519859	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/19/17 12:56 PM	521431	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	change of mind
06/13/17 07:02 AM	520790	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	Ordered Wrong Item
05/08/17 01:51 PM	516880	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/24/17 01:19 PM	515353	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/05/17 02:48 PM	510464	R2. Non-Functional	Credit			
04/10/17 03:35 PM	514040	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/10/17 03:35 PM	514040	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/09/17 03:52 PM	510932	R2. Non-Functional		Good For Stock	Issue Credit	
04/12/17 02:10 PM	514243	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/03/17 03:46 PM	516384			Item Issue - RTV	Issue Credit	
05/03/17 03:46 PM	516384			Item Issue - RTV	Issue Credit	
05/03/17 03:46 PM	516384			Item Issue - RTV	Issue Credit	
12/27/16 11:50 AM	504138	R2. Non-Functional		Item Issue - RTV	Denied	
12/27/16 11:50 AM	504138	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
05/26/17 03:37 PM	519018			Customer Damage	Denied	Cracked LCD
05/26/17 03:37 PM	519018			Not PPUSA Part	Denied	Not PPUSA Part
05/26/17 03:37 PM	519018			Not PPUSA Part	Denied	Not PPUSA Part
03/21/17 02:47 PM	512098	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/07/17 12:22 PM	510663	R2. Non-Functional		Shipping Damage	Issue Credit	
03/07/17 12:22 PM	510663	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/07/17 12:22 PM	510663	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/07/17 12:22 PM	510663	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/23/17 09:10 AM	518587	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/23/17 09:10 AM	518587	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/23/17 09:10 AM	518587	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/02/17 11:55 AM	519650	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	home button
03/10/17 01:45 PM	511018	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
02/14/17 12:01 PM	508569	R2. Non-Functional		Item Issue - RTV	Issue Credit	Threading for HomeButton Screws
02/07/17 01:09 PM	507978	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/07/17 01:09 PM	507978	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/07/17 01:09 PM	507978	R2. Non-Functional		Good For Stock	Issue Credit	
04/04/17 01:56 PM	513457	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/11/17 01:10 PM	514140	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/11/17 01:10 PM	514140	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/18/17 11:25 AM	514780	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/24/17 04:56 PM	506706	R2. Non-Functional		Customer Damage	Denied	Cracked Glass
01/24/17 04:47 PM	506704			Need To Repair	Issue Credit	Back Light
01/31/17 12:18 PM	507331			Item Issue - RTV	Issue Credit	
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
05/17/17 07:31 AM	517853	R1. Change of Mind		Good For Stock		
03/06/17 09:16 AM	510505	R2. Non-Functional				

04/23/17 12:55 PM	515249	R2. Non-Functional		Not PPUSA Part	Denied	
05/12/17 12:01 PM	517327	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Kelvin
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/14/17 03:40 PM	517464	R6. Other Item Issue		Good For Stock		
05/08/17 07:37 AM	516806	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	
05/08/17 07:37 AM	516806	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	
04/24/17 03:41 PM	515350	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
03/31/17 06:42 PM	513134	R2. Non-Functional		Need To Repair	Issue Credit	Headphonr prox mesh replacement
01/17/17 03:27 PM	506108	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/18/17 01:45 PM	506206	R2. Non-Functional		Need To Repair	Issue Credit	Back Light
01/18/17 01:45 PM	506206	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/18/17 01:45 PM	506206	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/16/17 01:18 PM	508800	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/16/17 01:18 PM	508800	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/06/17 02:59 PM	513717	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/20/17 06:44 AM	514974	R2. Non-Functional		Good For Stock	Issue Credit	
04/14/17 12:32 PM	514468	R2. Non-Functional		Not PPUSA Part		Not PPUSA Part
12/15/16 12:40 PM	503277	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796	R2. Non-Functional		Need To Repair	Issue Credit	Backlight
04/07/17 11:13 AM	513796	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796	R2. Non-Functional		Good For Stock	Issue Credit	Backlight
01/19/17 03:54 PM	506320	R2. Non-Functional		Customer Damage		LCD
05/08/17 01:51 PM	516880	R2. Non-Functional		Need To Repair	Issue Credit	backlight
02/06/17 02:10 PM	507864	R2. Non-Functional		Good For Stock	Issue Credit	
04/14/17 02:37 PM	514486	R1. Change of Mind		Good For Stock	Issue Credit	
05/05/17 08:34 AM	516573	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/22/17 11:36 AM	515201	R1. Change of Mind		Good For Stock	Issue Refund	
04/09/17 11:25 AM	513903	R2. Non-Functional		Not PPUSA Part		
02/08/17 04:12 PM	508127	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/23/17 09:56 AM	509434	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/23/17 09:56 AM	509434	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/03/17 08:52 AM	513261	R2. Non-Functional		Good For Stock	Issue Credit	
02/08/17 04:12 PM	508127	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/08/17 04:12 PM	508127	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/28/17 04:26 PM	512774	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Calvin
05/04/17 03:38 PM	516512	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
04/20/17 01:58 PM	515035	R2. Non-Functional	Credit	Good For Stock	Issue Credit	
04/04/17 11:13 AM	513430	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
04/22/17 11:36 AM	515201	R5. Ordered Wrong Item	Exchange			
03/24/17 05:39 PM	512446	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
11/17/16 01:48 PM	501027					
01/30/17 02:51 PM	507243	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/30/17 02:51 PM	507243	R2. Non-Functional		Customer Damage	Issue Credit	Cracked LCD
04/14/17 05:34 PM	514517			Good For Stock	Issue Credit	
04/10/17 09:45 AM	509070-3	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Ghost Touching
04/09/17 09:46 AM	513900	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
04/10/17 10:38 AM	513966	R5. Ordered Wrong Item	Refund	Item Issue - RTV	Issue Refund	OCA Separating
03/10/17 01:56 PM	511022	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Auto responsive
02/20/17 10:21 AM	509070	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Internittent
03/21/17 10:53 AM	509070-1	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Flex Issue
03/25/17 07:27 PM	512495	R5. Ordered Wrong Item	Refund	Good For Stock		
03/28/17 05:24 PM	512780	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/15/17 01:33 PM	508675			Item Issue - RTV	Issue Credit	Digitizer Intermittent

03/23/17 02:56 PM	512309	R5. Ordered Wrong Item	Refund	Item Issue - RTV	Issue Refund	LCD Flex Issue
03/16/17 08:14 AM	511578			Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/27/16 04:44 PM	504209			Customer Damage	Denied	Not PPUSA Part
02/20/17 10:21 AM	509070	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Intermittent
02/06/17 02:33 PM	507873			Not PPUSA Part	Denied	Not PPUSA Part
02/08/17 04:18 PM	508128	R2. Non-Functional		Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/27/16 11:50 AM	504138			Item Issue - RTV	Issue Credit	Digitizer Intermittent
01/18/17 02:08 PM	506215			Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/12/16 04:12 PM	502993			Item Issue - RTV	Issue Credit	Digitizer Unresponsive
03/05/17 08:19 PM	510481	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Digitizer Jumpy
11/01/16 04:57 PM	499389	R2. Non-Functional			Issue Credit	
11/01/16 04:57 PM	499389	R2. Non-Functional		Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/23/17 09:56 AM	509434	R5. Ordered Wrong Item	Exchange		Issue Credit	
02/23/17 09:56 AM	509434	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	
02/16/17 10:48 AM	508767	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	Digitizer Intermittent/Jumpy
12/12/16 02:35 PM	502966			Item Issue - RTV	Issue Credit	OCA Separation
12/12/16 02:35 PM	502966			Item Issue - RTV	Issue Credit	OCA Separation
01/27/17 05:05 PM	507063	R2. Non-Functional		Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/08/17 09:48 AM	508062	R2. Non-Functional	Refund	Customer Damage	Denied	Torn Flex
01/13/17 04:36 PM	505862	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent - Calvin
01/20/17 05:08 PM	506412	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
02/08/17 07:07 PM	508144	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/11/17 09:55 AM	508332	R3. Not As Described	Refund	Good For Stock	Issue Credit	
02/11/17 07:25 PM	508362	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/31/17 03:56 PM	507371	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent/Calvin
01/06/17 03:39 PM	505261			Item Issue	Issue Credit	Digitizer Intermittent-Calvin
02/10/17 09:49 AM	508251	R5. Ordered Wrong Item		Shipping Damage	Denied	Cracked LCD
11/23/16 02:45 PM	501515	R2. Non-Functional				
02/10/17 03:27 PM	508300	R2. Non-Functional	Exchange	Item Issue	Issue Credit	intermittent
02/02/17 09:06 AM	507518	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Ordered wrong color
01/09/17 03:34 PM	505434	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Proxy Sensor Not Working/Calvin
01/05/17 10:53 AM	505121	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display/Calvin
01/05/17 10:53 AM	505121	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer Jumpy/Calvin
01/19/17 03:47 PM	506317	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	
12/22/16 01:51 PM	503926	R2. Non-Functional	Credit	Item Issue	Issue Credit	Intermittent Digitizer/Calvin
01/03/17 02:10 PM	504954	R2. Non-Functional	Credit	Item Issue	Issue Credit	Intermittent Digitizer
01/03/17 05:58 PM	504992	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumpy/Calvin
12/13/16 03:02 PM	503095	R2. Non-Functional				
12/20/16 02:49 PM	503724	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot in Digitizer
12/15/16 12:40 PM	503277	R2. Non-Functional		Item Issue	Issue Credit	OCA Separation
11/21/16 09:23 AM	501250	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
11/21/16 09:23 AM	501250	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
11/21/16 09:23 AM	501250	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
11/21/16 09:23 AM	501250	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
11/21/16 09:23 AM	501250	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
11/01/16 12:18 PM	499325	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive
11/01/16 12:18 PM	499325	R2. Non-Functional		Item Issue	Issue Credit	Home Flex

**BT-BP-30008 BinTEK Battery for iPhone 5S 5C 1560mAH Li-Ion Premium**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/22/17 04:12 PM	528577	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/22/17 04:12 PM	528577	R2. Non-Functional		Item Issue - RTV	Issue Credit	





05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
04/19/17 12:17 PM	514916	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not charging
02/01/17 01:55 PM	507459			Customer Damage	Denied	Torn Flex
03/30/17 03:54 PM	513010			Item Issue - RTV	Issue Credit	Not Charging
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/13/17 03:32 PM	505855	R2. Non-Functional		Item Issue - RTV	Issue Credit	Not Charging
01/13/17 03:32 PM	505855	R2. Non-Functional		Item Issue - RTV	Issue Credit	Not Charging
01/13/17 03:32 PM	505855	R2. Non-Functional		Item Issue - RTV	Issue Credit	Not Charging
01/13/17 03:32 PM	505855	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead
01/13/17 03:32 PM	505855	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead
01/13/17 03:32 PM	505855	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead
01/13/17 03:32 PM	505855	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead
01/13/17 03:32 PM	505855	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937	R2. Non-Functional		Customer Damage	Issue Credit	Torn Flex
01/03/17 01:01 PM	504937	R2. Non-Functional		Item Issue	Issue Credit	
03/14/17 11:44 AM	511366			Item Issue - RTV	Issue Credit	Not Charging
12/21/16 04:46 PM	503850			Item Issue - RTV	Issue Credit	Not Charging
12/21/16 04:46 PM	503850			Item Issue - RTV	Issue Credit	Not Charging
08/09/16 03:01 PM	492102	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead Battery
08/09/16 03:01 PM	492102	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead Battery
08/09/16 03:01 PM	492102	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead Battery
02/27/17 10:50 AM	509812	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead Battery
01/19/17 04:36 PM	506326			Item Issue	Issue Credit	Not Charging
01/04/17 02:42 PM	505062	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
09/29/16 11:41 AM	496254			Not PPUSA Part	Denied	Not PPUSA Part
11/21/16 10:54 AM	501268			Good For Stock		
11/04/16 03:09 PM	499754	R1. Change of Mind	Exchange	Item Issue	Issue Replacement	dead battery
10/25/16 02:57 PM	498696	R2. Non-Functional		Good For Stock	Issue Credit	Tested and Charging
08/31/16 03:38 PM	493874	R2. Non-Functional		Item Issue	Issue Credit	Not Charging
08/31/16 03:38 PM	493874	R2. Non-Functional		Item Issue	Issue Credit	Not Charging
08/31/16 03:38 PM	493874	R2. Non-Functional		Good For Stock	Issue Credit	
08/31/16 03:38 PM	493874	R2. Non-Functional		Good For Stock	Issue Credit	
10/10/16 03:33 PM	497206	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	



10/10/16 03:33 PM	497206	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882			Item Issue	Issue Credit	Dead Battery
08/05/16 04:24 PM	491882			Item Issue	Issue Credit	Dead Battery
08/05/16 04:24 PM	491882			Item Issue	Issue Credit	Dead Battery
08/05/16 04:24 PM	491882			Item Issue	Issue Credit	Dead Battery
08/05/16 04:24 PM	491882				Issue Credit	
08/05/16 04:24 PM	491882				Issue Credit	
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882			Good For Stock	Issue Credit	
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
06/28/16 04:16 PM	488851	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
09/12/16 03:02 PM	494795	R1. Change of Mind	Refund	Good For Stock	Issue Credit	do not need battery
09/05/16 11:55 AM	494181	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/11/16 01:33 PM	492273	R1. Change of Mind		Item Issue	Issue Credit	Dead Battery
08/16/16 03:06 PM	492644	R2. Non-Functional		Good For Stock	Issue Refund	Tested and charges
07/28/16 04:00 PM	491300	R2. Non-Functional			Issue Credit	
07/28/16 04:00 PM	491300	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
06/27/16 02:59 PM	488725	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Dead Battery
04/04/16 12:00 PM	371589	R6. Other Item Issue		Item Issue	Issue Credit	
12/02/15 12:44 PM	355746	R2. Non-Functional		Over 60 days		Dead Battery
07/11/16 10:16 AM	489810	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	wrong item ordered
05/17/16 12:53 PM	485337	R2. Non-Functional		Item Issue	Issue Replacement	
06/22/16 02:06 PM	488343	R2. Non-Functional		Item Issue	Issue Replacement	
06/22/16 02:06 PM	488343	R2. Non-Functional		Item Issue	Issue Replacement	
05/18/16 07:38 PM	485499	R2. Non-Functional	Refund	Item Issue	Issue Credit	Bad Battery
05/18/16 07:38 PM	485499	R2. Non-Functional	Refund	Item Issue	Issue Credit	Bad Battery
05/18/16 07:38 PM	485499	R2. Non-Functional	Refund	Item Issue	Issue Credit	Bad Battery
05/16/16 04:21 PM	485264			Item Issue	Issue Credit	Dead Battery
05/25/16 01:01 PM	485986	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	dead battery
05/31/16 02:52 PM	486359	R6. Other Item Issue	Refund	Item Issue	Issue Credit	
05/31/16 02:52 PM	486359	R6. Other Item Issue	Refund	Item Issue	Issue Credit	
05/31/16 02:52 PM	486359	R6. Other Item Issue	Refund	Item Issue	Issue Credit	
05/31/16 02:52 PM	486359	R6. Other Item Issue	Refund	Item Issue	Issue Credit	
05/23/16 01:56 PM	485797	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery
06/01/16 12:26 PM	105-5582986-1036220	R2. Non-Functional		Item Issue	Issue Refund	
04/13/16 02:20 PM	482402	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery
11/18/15 08:27 AM	353900	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
04/16/16 04:34 PM	482679	R2. Non-Functional	Exchange	Item Issue	Issue Credit	dead battery
04/21/16 09:22 PM	RL3633	R3. Not As Described		Not PPUSA Part	Denied	Bintek sticker removed
11/24/15 11:34 AM	354740			Over 60 days	Issue Credit	Dead Battery
04/15/16 10:15 AM	482561	R2. Non-Functional	Refund	Item Issue	Issue Credit	Tested and has no power
04/09/16 01:17 AM	102-4794565-5065851	R5. Ordered Wrong Item		Good For Stock		
12/17/15 08:43 PM	358021	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
01/30/16 11:50 AM	364655	R3. Not As Described	Refund	Item Issue	Issue Refund	Wouldnt Charge
03/02/15 12:05 PM	289927			Over 60 days	Issue Credit Exception was made	
03/02/15 12:05 PM	289927			Over 60 days	Issue Credit Exception was made	
12/16/15 10:49 AM	357740	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
12/23/15 06:15 AM	358776	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	

12/21/15 06:12 PM	358588	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
12/03/15 02:46 PM	355896			Good For Stock	Issue Refund	
09/21/15 03:52 PM	343191	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/13/15 03:32 PM	334336	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
06/16/15 03:18 PM	318117	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
08/15/15 05:40 PM	334805	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/15/15 05:40 PM	334805	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/15/15 05:40 PM	334805	R2. Non-Functional	Refund	Item Issue	Issue Credit	
09/28/15 10:31 AM	344458	R1. Change of Mind	Exchange	Item Issue	Issue Credit	
09/28/15 10:31 AM	344458	R1. Change of Mind	Exchange	Item Issue	Issue Credit	
09/28/15 10:31 AM	344458	R1. Change of Mind	Exchange	Item Issue	Issue Credit	
09/28/15 02:29 PM	344531	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
09/18/15 06:58 AM	342547	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/17/15 01:30 PM	342405	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
09/17/15 01:30 PM	342405	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
08/17/15 10:26 PM	335334	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/19/15 12:24 PM	319006	R1. Change of Mind		Good For Stock	Issue Refund	
03/08/15 10:05 PM	291460			Good For Stock	Issue Credit	
02/09/15 10:29 AM	MM181121			Good For Stock	Issue Refund	

#### APL-001-2298 LCD and Touch Screen Digitizer for iPhone 6S - Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/22/17 12:15 PM	531267	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/28/17 12:28 AM	512689	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/08/17 11:27 AM	530050	R5. Ordered Wrong Item	Store Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part		
08/30/17 09:52 AM	529256	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/01/17 12:36 PM	529498	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/02/17 07:10 PM	526557	R2. Non-Functional	Credit	Customer Damage	Denied	
08/22/17 01:46 PM	528540	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/04/17 03:10 PM	526782	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	

N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/15/17 11:36 AM	527893	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/15/17 11:36 AM	527893	R2. Non-Functional	Credit	Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
08/02/17 09:19 AM	526438	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
08/02/17 09:19 AM	526438	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
08/02/17 09:19 AM	526438	R6. Other Item Issue	Credit	Good For Stock	Issue Credit	
07/31/17 11:12 AM	526145	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Intermittent
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/24/17 02:35 PM	525362	R2. Non-Functional	Credit			
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Good For Stock	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Good For Stock	Denied	
N/A		R2. Non-Functional		Good For Stock	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/30/17 03:02 PM	519300	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/07/17 11:00 AM	523383	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/05/17 01:49 PM	523128	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/14/17 04:03 PM	514506	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/01/17 01:00 PM	522803	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/14/17 04:49 PM	514512	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
05/09/17 09:55 AM	516962	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	
06/23/17 11:30 AM	521950	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/28/17 08:42 AM	522403	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	

N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
06/05/17 01:45 PM	519886	R2. Non-Functional				
06/05/17 01:45 PM	519886	R2. Non-Functional				
05/22/17 11:11 PM	518568	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/27/17 06:35 PM	519077	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/02/17 11:45 AM	519646	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/07/17 10:43 AM	520130	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	backlight issue
03/05/17 02:48 PM	510464	R2. Non-Functional		Not PPUSA Part		Not PPUSA Part
05/23/17 04:40 PM	518675	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
05/19/17 04:48 PM	518296	R5. Ordered Wrong Item		Item Issue - RTV	Issue Credit	
04/10/17 03:35 PM	514040			Item Issue - RTV	Issue Credit	
02/02/17 01:23 PM	507558	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/03/17 05:58 PM	504992	R2. Non-Functional		Item Issue - RTV	Issue Credit	Screw Holes
01/03/17 05:58 PM	504992	R2. Non-Functional		Good For Stock	Issue Credit	
05/24/17 10:41 AM	518724	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
05/03/17 03:46 PM	516384	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/19/17 03:54 PM	506320	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/19/17 03:54 PM	506320	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/27/16 11:50 AM	504138	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
12/27/16 11:50 AM	504138	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
03/01/17 06:21 PM	510161	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/07/17 01:09 PM	507978	R2. Non-Functional		Need To Repair	Issue Credit	Back Light
02/28/17 01:06 PM	509991	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/04/17 01:56 PM	513457	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/04/17 01:56 PM	513457	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/07/17 01:09 PM	507978	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/15/17 12:05 PM	517545	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/15/17 12:05 PM	517545	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/23/17 12:55 PM	515249	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/19/17 12:16 PM	518229	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer
05/08/17 08:55 PM	516937	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	Digitizer Intermittent
01/17/17 03:27 PM	506108	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/17/17 03:27 PM	506108	R2. Non-Functional		Good For Stock	Issue Credit	
01/17/17 03:27 PM	506108	R2. Non-Functional		Good For Stock	Issue Credit	
02/23/17 03:14 PM	509493	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/23/17 03:14 PM	509493	R2. Non-Functional		Not PPUSA Part	Issue Credit	
03/30/17 07:45 AM	512918	R2. Non-Functional		Need To Repair	Issue Credit	3D Touch
01/19/17 03:54 PM	506320	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/01/17 12:10 PM	516045	R2. Non-Functional		Good For Stock		
05/15/17 02:33 PM	517601	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	bought wrong item
05/08/17 10:04 AM	516827	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Button screw not threaded correctly
03/27/17 02:01 PM	512619	R1. Change of Mind		Good For Stock	Issue Credit	
03/27/17 11:14 AM	512576	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/08/17 04:12 PM	508127	R6. Other Item Issue		Item Issue - RTV	Issue Credit	
02/06/17 02:43 PM	507878	R2. Non-Functional		Item Issue - RTV	Issue Credit	

04/27/17 10:07 AM	515689	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/12/17 09:21 PM	511156	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
02/22/17 10:48 AM	509324			Item Issue - RTV	Issue Credit	
02/14/17 02:18 PM	508586			Item Issue - RTV	Issue Credit	
02/27/17 11:26 AM	509818			Item Issue - RTV	Issue Credit	
03/27/17 08:38 AM	512548	R2. Non-Functional	Exchange	Customer Damage	Issue Credit	Pin connectors damaged
04/03/17 05:02 PM	513377	R2. Non-Functional	Credit			
03/02/17 04:57 PM	510271	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
03/14/17 11:12 AM	511358	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Grade A
02/16/17 03:54 PM	508826			Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/02/17 01:23 PM	507558	R2. Non-Functional		Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/22/17 09:13 AM	509310	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
02/23/17 09:56 AM	509434	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
02/23/17 09:56 AM	509434	R2. Non-Functional	Exchange	Need To Repair	Issue Credit	Backlight
03/02/17 08:15 AM	510176	R6. Other Item Issue	Refund	Item Issue - RTV	Issue Refund	OCA Separation
11/23/16 02:45 PM	501515	R2. Non-Functional				
01/20/17 12:09 PM	506375	R6. Other Item Issue	Refund	Shipping Damage	Issue Refund	Shipment lost
01/27/17 05:20 PM	507062	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
12/07/16 04:10 PM	502670			Item Issue	Issue Credit	LCD Flex Issue / Calvin
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
12/28/16 02:01 PM	504282	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	No Display
12/16/16 02:32 PM	503422			Item Issue	Issue Credit	Lines in Display
12/30/16 12:57 PM	504768	R2. Non-Functional	Credit	Item Issue	Issue Credit	Digitizer Jumpy
12/12/16 02:35 PM	502966	R2. Non-Functional		Good For Stock	Issue Credit	
11/21/16 09:23 AM	501250	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
11/21/16 09:23 AM	501250	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
11/21/16 09:23 AM	501250	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
10/27/16 02:20 PM	498897	R2. Non-Functional		Item Issue	Issue Credit	No Display

#### APL-001-2116 LCD Touch Screen Digitizer for iPhone 6 Plus - Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/20/17 08:10 AM	531029	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
09/20/17 03:47 PM	531108	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/31/17 02:52 PM	526216	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional				
N/A		R2. Non-Functional				
09/08/17 02:53 PM	530097	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
09/08/17 04:15 PM	530119	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
09/01/17 03:40 PM	529531	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/01/17 03:40 PM	529531	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
N/A		R2. Non-Functional		Customer Damage	Denied	
08/08/17 04:56 PM	527185	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Good For Stock	Issue Credit	
08/29/17 04:31 PM	529214	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	



N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/07/17 01:21 PM	526988	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/19/17 07:58 PM	524817	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A				Item Issue - RTV	Denied	
N/A				Not PPUSA Part	Denied	
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
07/17/17 10:37 AM	524398	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/20/17 10:23 AM	524509-1	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
07/17/17 06:36 PM	524509	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
06/19/17 11:41 AM	521405	R1. Change of Mind	Exchange	Item Issue	Issue Replacement	
06/29/17 10:30 AM	522539	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/11/17 02:59 PM	523818	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/11/17 10:32 AM	523754	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/28/17 08:15 PM	522494	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/21/17 09:40 AM	521678	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
06/28/17 09:01 PM	522500	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/23/17 12:47 PM	521972	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
06/29/17 04:12 PM	522615	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/13/17 02:17 PM	520870	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
05/18/17 04:44 PM	518119	R2. Non-Functional		Customer Damage		LCD
04/25/17 10:55 PM	515543	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/19/17 02:11 PM	521453	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
06/07/17 03:32 PM	520209	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	
06/07/17 03:32 PM	520209	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	
06/12/17 01:40 PM	520697	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
05/11/17 03:51 PM	517257	R2. Non-Functional	Refund			
05/11/17 03:51 PM	517257	R2. Non-Functional	Refund			
05/15/17 11:03 AM	517532	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Intermittent
01/03/17 01:01 PM	504937	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Shipping Damage	Issue Credit	
04/10/17 04:55 PM	514068	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/09/17 02:29 PM	517017	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Line in display
12/29/16 04:17 PM	504695	R2. Non-Functional		Item Issue - RTV	Issue Credit	blemish/digi
03/18/17 10:45 PM	511816	R2. Non-Functional		Customer Damage	Denied	LCD
02/27/17 02:43 PM	509860	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/27/16 11:50 AM	504138	R2. Non-Functional		Customer Damage		Cracked Glass
04/07/17 11:13 AM	513796			Customer Damage	Issue Credit	Cracked Lcd
04/07/17 11:13 AM	513796			Need To Repair	Issue Credit	Loose Frame
04/07/17 11:13 AM	513796			Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796			Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796			Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796			Good For Stock	Issue Credit	
04/07/17 11:13 AM	513796			Good For Stock	Issue Credit	
04/07/17 11:13 AM	513796			Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796			Good For Stock	Issue Credit	
04/07/17 11:13 AM	513796			Good For Stock	Issue Credit	

04/07/17 11:13 AM	513796	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/08/17 08:05 AM	516807	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Loose frame bracket
04/10/17 03:06 PM	514033	R1. Change of Mind		Good For Stock	Issue Credit	
04/10/17 03:06 PM	514033	R1. Change of Mind		Good For Stock	Issue Credit	
04/10/17 03:06 PM	514033	R1. Change of Mind		Good For Stock	Issue Credit	
05/02/17 11:46 AM	511363-4	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Calvin
04/28/17 11:30 AM	515817	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/03/17 03:32 PM	516380	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
03/14/17 11:35 AM	511363	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines in display
02/20/17 03:30 PM	509143			Item Issue - RTV	Issue Credit	
02/13/17 03:41 PM	508493			Item Issue - RTV	Issue Credit	
04/01/17 10:28 PM	513194	R2. Non-Functional				
04/01/17 10:28 PM	513194	R2. Non-Functional				
02/28/17 11:43 AM	509974	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Ghost touching
02/28/17 01:39 PM	509997			Item Issue - RTV	Issue Credit	No Display
03/22/17 01:16 PM	512199	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	Digitizer Jumpy Slow
03/14/17 11:35 AM	511363	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Flex Issue
12/07/16 04:26 PM	502672			Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/02/17 02:04 PM	510236	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
02/08/17 04:18 PM	508128	R2. Non-Functional		Item Issue - RTV	Issue Credit	Display Intermittent
02/28/17 01:38 PM	509996	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	Grade B
12/12/16 02:35 PM	502966			Need To Repair	Issue Credit	Backlight
02/09/17 12:06 AM	508154	R2. Non-Functional		Need To Repair	Issue Refund	Ear Mesh
01/13/17 04:36 PM	505862	R2. Non-Functional		Not PPUSA Part		Not PPUSA Part
01/06/17 03:39 PM	505261			Item Issue	Issue Credit	No Display-Calvin
02/06/17 08:15 PM	507923	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
02/09/17 09:01 AM	508167	R2. Non-Functional	Refund	Customer Damage	Issue Refund Exception was made	Damaged Pins
10/13/16 12:07 PM	497495	R2. Non-Functional		Item Issue	Issue Credit	No Display
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Need To Repair	Issue Credit	Brackets/Earmesh
01/03/17 10:31 AM	504897	R2. Non-Functional				
11/16/16 11:56 AM	500902	R2. Non-Functional		Item Issue		Dark Corner Backlight
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 12:53 PM	503572	R2. Non-Functional				
12/19/16 03:00 PM	503612	R2. Non-Functional	Exchange	Item Issue	Issue Refund	Dead Spot
11/23/16 09:13 AM	501468	R2. Non-Functional	Exchange			
11/23/16 05:51 PM	501530	R5. Ordered Wrong Item	Refund	Customer Damage	Denied	Cracked LCD
10/19/16 02:25 PM	498087	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	Temp Glass
08/08/16 05:57 PM	492027	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
09/29/16 11:46 AM	496255	R2. Non-Functional	Exchange	Item Issue	Issue Credit	left and the middle touch
08/05/16 11:31 AM	491845	R2. Non-Functional		Item Issue	Issue Credit	Ni Display
09/07/16 09:54 PM	494417	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
06/20/16 01:39 PM	488131	R1. Change of Mind		Item Issue	Issue Credit	LCD Flex
08/12/16 12:39 PM	492358	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
08/01/16 01:26 PM	491515	R2. Non-Functional	Refund	Item Issue	Issue Credit	Display Doesn't Always Unlock
07/21/16 05:00 PM	490758	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display
08/16/16 11:38 AM	492622	R2. Non-Functional	Exchange	Customer Damage	Denied	Torn LCD Flex
08/06/16 08:45 PM	491907	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
08/06/16 08:45 PM	491907	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
06/20/16 02:47 PM	488145	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
07/25/16 03:31 PM	491023	R2. Non-Functional		Not PPUSA Part		Not PPUSA Part
06/30/16 03:10 PM	489047	R6. Other Item Issue		Need To Repair	Issue Credit	Frame Loose

06/30/16 03:10 PM	489047	R6. Other Item Issue		Need To Repair	Issue Credit	Frame Loose
06/30/16 03:10 PM	489047	R6. Other Item Issue		Need To Repair	Issue Credit	Frame Loose
05/18/16 06:30 AM	485401	R2. Non-Functional	Refund	Customer Damage		Cracked LCD
02/26/16 08:41 AM	367915	R2. Non-Functional		Customer Damage		Cracked LCD
06/13/16 10:58 AM	487479	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Replacement	Digitizer Intermittent
05/16/16 03:14 PM	485252		store credit	Item Issue	Issue Credit	Lines in Display
06/13/16 01:41 PM	487505	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Working on Tester
04/23/16 09:25 AM	483276	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
05/16/16 03:14 PM	485252	R5. Ordered Wrong Item	Refund			
04/13/16 09:56 AM	482371	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Display
02/25/16 03:57 PM	B-400001			Customer Damage		Damaged Pins on Connector
03/28/16 11:12 AM	370913	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
01/18/16 11:23 AM	362836			Need To Repair	Issue Credit	Grade A LCD - Frame Loose
01/25/16 03:01 PM	363934	R2. Non-Functional		Over 60 days	Issue Credit	

#### APL-001-2278 LCD and Touch Screen Digitizer for iPhone 7 - Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/26/17 02:13 PM	528930	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/26/17 02:13 PM	528930	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
05/11/17 01:40 PM	517227	R2. Non-Functional		Item Issue	Issue Refund	
05/11/17 01:40 PM	517227	R2. Non-Functional		Item Issue	Issue Refund	
05/11/17 01:40 PM	517227	R2. Non-Functional		Item Issue	Issue Refund	
08/07/17 03:35 PM	527025	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional				
N/A		R2. Non-Functional				
N/A		R2. Non-Functional				
N/A		R2. Non-Functional				
N/A		R2. Non-Functional				
N/A		R2. Non-Functional				
N/A		R2. Non-Functional				
09/07/17 10:03 AM	529931	R2. Non-Functional		Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/06/17 08:28 PM	526902	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional				
08/29/17 04:31 PM	529214	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/15/17 03:25 PM	527945	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
08/07/17 03:53 PM	527038	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Refund	
08/23/17 04:00 PM	528684	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/16/17 10:59 AM	528011	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 04:06 PM	528451	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 11:39 AM	528399	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/05/17 01:49 PM	523128	R1. Change of Mind	Exchange	Item Issue - RTV	Issue Credit	
08/10/17 03:51 AM	527353	R4. Received Wrong Item		Good For Stock		
08/10/17 03:06 PM	527442	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/14/17 02:06 PM	527761	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Flex Issue
08/10/17 01:53 PM	527422	R2. Non-Functional		Item Issue - RTV	Issue Credit	

07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/24/17 02:35 PM	525362	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/04/17 04:10 PM	526790	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Refund	
07/11/17 09:00 PM	523859	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/11/17 09:00 PM	523859	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
05/05/17 12:49 PM	516612	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/15/17 11:43 AM	521117	R2. Non-Functional		Need To Repair	Issue Credit	
06/15/17 11:43 AM	521117	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/15/17 11:43 AM	521117	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/10/17 11:23 AM	523616	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/14/17 06:08 AM	524164	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/03/17 12:19 AM	519729	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/14/17 03:01 PM	521026	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
07/10/17 12:06 PM	523627	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/10/17 12:06 PM	523627	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
07/14/17 02:46 PM	524098-2	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
07/14/17 02:30 PM	524098-1	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
07/13/17 01:42 PM	524098	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/04/17 12:01 PM	523034	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
06/07/17 11:40 AM	520147	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
06/07/17 11:40 AM	520147	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
07/02/17 07:40 PM	522873	R2. Non-Functional	Credit	Not Tested	Issue Credit	
07/02/17 07:40 PM	522873	R2. Non-Functional	Credit	Not Tested	Issue Credit	
07/02/17 07:40 PM	522873	R2. Non-Functional	Credit	Not Tested	Issue Credit	
06/30/17 01:39 PM	522714	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/30/17 05:51 PM	522765	R5. Ordered Wrong Item	Exchange	Not Tested	Issue Credit	
06/16/17 01:48 PM	521219	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
05/02/17 05:17 PM	516260	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
04/11/17 12:06 PM	514107	R2. Non-Functional	Credit	Not Tested	Issue Credit	
06/12/17 12:42 PM	520681	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	not tested
06/13/17 12:59 PM	520843	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	not tested

05/22/17 01:14 PM	518499			Not Tested	Issue Credit	
05/17/17 11:57 AM	517887	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
05/17/17 11:57 AM	517887	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	onger needed
05/10/17 03:35 PM	517140	R2. Non-Functional		Not Tested	Issue Credit	
05/10/17 03:35 PM	517140	R2. Non-Functional		Not Tested	Issue Credit	
05/10/17 03:35 PM	517140	R2. Non-Functional		Not Tested	Issue Credit	
04/24/17 12:50 PM	515348	R2. Non-Functional		Not Tested	Issue Credit	Touch
05/18/17 11:16 AM	518026	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Bad Touch
04/26/17 03:41 PM	515624	R2. Non-Functional		Not Tested	Issue Credit	
05/22/17 08:06 PM	518561	R1. Change of Mind	Refund	Not Tested	Issue Refund	
05/22/17 08:06 PM	518561	R1. Change of Mind	Refund	Not Tested	Issue Refund	
04/28/17 05:42 PM	515882	R2. Non-Functional	Refund	Not Tested	Issue Refund	Glitching on bottom left corner
05/09/17 12:32 PM	517000	R2. Non-Functional	Exchange	Not Tested	Issue Credit	No display
02/28/17 04:39 PM	510034	R2. Non-Functional		Not Tested	Issue Credit	
04/06/17 03:11 PM	513716	R2. Non-Functional	Credit	Not Tested	Issue Credit	
04/19/17 03:17 PM	514936			Not Tested	Issue Credit	
04/06/17 02:47 PM	513714	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	Home Flex
03/18/17 03:30 PM	511797	R1. Change of Mind	Refund	Good For Stock		
02/22/17 09:13 AM	509310	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
01/30/17 04:51 PM	507264	R2. Non-Functional	Refund	Not Tested	Issue Credit	

#### APL-001-2132 LCD and Touch Screen Digitizer Assembly for iPhone 6s Standard Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional				
12/01/16 12:05 PM	502089	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/12/17 03:06 PM	505736			Not PPUSA Part	Denied	Not PPUSA Part
01/12/17 03:06 PM	505736			Not PPUSA Part	Denied	Not PPUSA Part
10/19/16 02:25 PM	498087	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked Glass,No Display
08/23/16 09:35 AM	493100	R2. Non-Functional		Item Issue - RTV	Issue Credit	No Display
02/29/16 12:56 PM	368177	R2. Non-Functional		Not PPUSA Part	Issue Credit	Not PPUSA Part
11/21/16 10:42 AM	501266	R2. Non-Functional		Item Issue	Issue Credit	Lines in Display
01/13/17 10:33 AM	505788	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
07/26/16 01:22 PM	491092	R2. Non-Functional	Credit	Item Issue	Issue Credit	Lines in Display
10/01/16 08:27 AM	496396	R2. Non-Functional		Item Issue	Issue Credit	Right Side Not Working
10/17/16 12:55 PM	497820	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumpy
09/08/16 12:21 PM	494474	R2. Non-Functional		Item Issue	Issue Credit	No Display
11/28/16 03:35 PM	501800	R2. Non-Functional	Credit	Item Issue	Issue Credit	Top Right Corner Darker
10/07/16 04:44 AM	496919	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot
08/22/16 11:13 AM	492995	R2. Non-Functional		Item Issue	Issue Credit	Lines in Display
10/20/16 04:11 PM	498217	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
11/01/16 05:56 PM	499393	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Jumpy
10/04/16 04:06 PM	496689	R2. Non-Functional		Item Issue	Issue Credit	Lines in Display
09/16/16 01:56 PM	495206	R2. Non-Functional		Customer Damage	Denied	Torn Home Flex
09/06/16 04:22 PM	494311	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumpy
09/06/16 02:15 PM	494285	R2. Non-Functional		Item Issue	Issue Credit	Black Lines in Display
10/18/16 04:41 PM	498001	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive Digitizer
10/11/16 03:42 PM	497309	R2. Non-Functional		Item Issue	Issue Credit	Pixelated Display
05/16/16 10:26 AM	485194	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
08/22/16 11:40 AM	492999	R2. Non-Functional		Item Issue	Issue Credit	Home Button Not Working
08/31/16 12:49 PM	493840	R2. Non-Functional		Item Issue	Issue Credit	Frame Coming off
09/09/16 10:44 AM	494573	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Jumpy
07/29/16 12:15 PM	491350	R2. Non-Functional	Refund	Item Issue	Issue Credit	Replace Backlight/Frame
05/10/16 08:49 AM	484720	R2. Non-Functional	Refund	Item Issue	Issue Credit	3D touch very sensitive
08/29/16 10:30 AM	493638	R2. Non-Functional		Item Issue	Issue Credit	3D Touch Auto Responsive



10/17/16 01:56 PM	497836	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
09/18/16 01:31 PM	495304	R2. Non-Functional	Replacement	Item Issue	Issue Replacement	blemish in LCD
09/28/16 04:32 PM	496207	R2. Non-Functional		Item Issue	Issue Credit	No Display
08/30/16 04:19 PM	493795	R2. Non-Functional		Item Issue	Issue Credit	Home Button not working
09/13/16 04:39 PM	494922	R2. Non-Functional		Item Issue	Issue Credit	Touch ID not working
09/16/16 01:56 PM	495206	R2. Non-Functional		Item Issue	Issue Credit	3D Touch too Sensitive
08/08/16 04:08 PM	492012	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/08/16 04:08 PM	492012	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot
09/09/16 03:55 PM	494625	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Intermittent
09/01/16 12:18 PM	493935	R5. Ordered Wrong Item	Refund	Item Issue	Issue Credit	No Display
08/18/16 04:32 PM	492832	R2. Non-Functional		Not PPUSA Part	Denied	
08/18/16 04:32 PM	492832	R2. Non-Functional		Not PPUSA Part	Denied	
08/02/16 02:32 PM	491601	R2. Non-Functional	Exchange	Item Issue	Issue Credit	intermittent
08/31/16 02:21 PM	493857	R6. Other Item Issue	Refund	Item Issue	Issue Credit	No Display
08/19/16 03:01 PM	492910	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
06/20/16 02:27 PM	488140	R2. Non-Functional		Item Issue	Issue Credit	Super Glue Under Backlight
09/06/16 10:56 AM	494243	R2. Non-Functional	Refund	Item Issue	Issue Credit	3D Touch has dead Spots
07/18/16 10:04 AM	490387	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
07/29/16 12:15 PM	491350	R2. Non-Functional	Refund	Item Issue	Issue Credit	Touch ID Not Working
08/01/16 01:07 PM	491508	R1. Change of Mind				
07/28/16 04:00 PM	491300	R2. Non-Functional		Item Issue		
08/09/16 09:00 AM	492054	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/16/16 03:06 PM	492644					
08/12/16 11:20 AM	492348	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose, Brackets
06/24/16 08:55 AM	488514	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	loose frame
07/26/16 11:58 AM	491077	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
08/01/16 01:33 PM	491519	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines on Dark Screen
08/01/16 01:33 PM	491519	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dark Blemish
07/20/16 03:14 PM	490637	R2. Non-Functional		Customer Damage		Cracked LCD
05/25/16 01:01 PM	485985	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex Issue
07/25/16 10:04 AM	490950	R2. Non-Functional		Item Issue	Issue Credit	No Display
07/12/16 04:00 PM	489993	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	Grade B
06/23/16 01:32 PM	488439	R2. Non-Functional	Refund	Item Issue	Issue Credit	2 Lines down LCD
05/23/16 03:31 PM	485812	R2. Non-Functional	Refund	Item Issue	Issue Credit	3D Touch Not Working
04/29/16 02:24 PM	483874	R2. Non-Functional	Refund	Item Issue	Issue Credit	Bad 3d Touch
04/08/16 09:48 AM	372049	R2. Non-Functional	Refund	Customer Damage		Cracked LCD
07/22/16 12:53 PM	490817	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Backlight Loose
07/25/16 01:43 PM	490995	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	Frame loose
07/21/16 10:07 AM	490684	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change of mind
06/27/16 07:32 PM	488771	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Needs Bracket
06/21/16 12:58 PM	488227	R6. Other Item Issue		Need To Repair	Issue Credit	Frame Loose
07/20/16 09:03 AM	490569	R2. Non-Functional		Item Issue	Issue Credit	Unresponsive
06/24/16 06:30 AM	488505	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
07/13/16 10:36 AM	490043	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Home Flex Not Working
07/14/16 02:15 PM	490162	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/12/16 08:10 AM	484925	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
06/06/16 10:47 AM	486820	R6. Other Item Issue		Customer Damage	Denied	Damaged Home Flex
07/06/16 08:12 AM	489400	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Frame and Backlight Loose
06/15/16 08:41 AM	487665	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Backlight
06/15/16 10:19 AM	487677	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Tested
06/15/16 10:19 AM	487677	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Tested
06/15/16 10:19 AM	487677	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Tested
05/27/16 11:34 AM	486146	R2. Non-Functional		Item Issue	Issue Credit	3D Touch Not Working
06/20/16 03:37 PM	488156	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose
06/30/16 02:59 PM	489041	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	wrong item
05/25/16 11:14 AM	485975			Need To Repair	Issue Credit	Frame Loose

05/20/16 03:27 PM	485653			Need To Repair	Issue Credit	Backlight Dim
06/19/16 08:54 PM	488051	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
06/13/16 01:41 PM	487504	R2. Non-Functional	Exchange	Item Issue	Issue Credit	lines on display
06/01/16 12:08 PM	486445	R5. Ordered Wrong Item	Refund	Good For Stock		
05/31/16 05:33 PM	486386	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
04/12/16 12:27 PM	482295	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	White Blemishes and Frame Loose
04/29/16 02:24 PM	483874	R2. Non-Functional	Refund	Item Issue	Issue Credit	OCA is Loose
04/18/16 01:42 PM	482787	R2. Non-Functional				
05/03/16 04:19 PM	484215	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	Unresponsive
03/23/16 02:38 PM	370560	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Backlight Loose
05/02/16 07:15 PM	484124	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/31/16 04:07 PM	371332			Need To Repair	Issue Credit	Loose Backlight
05/02/16 02:42 PM	484086	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
03/30/16 08:50 AM	371148			Customer Damage	Issue Refund	Cracked LCD
03/30/16 08:50 AM	371148			Need To Repair	Issue Refund	Backlight Loose
04/12/16 01:40 PM	482304	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Tested Good
04/17/16 09:03 PM	482718	R2. Non-Functional	Refund	Good For Stock	Issue Refund	Tested and LCD and Home Flex Working
04/25/16 12:31 PM	483401	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead Pixel
04/19/16 02:39 PM	482923			Good For Stock	Issue Credit	
04/14/16 10:56 PM	482548	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Bad Phone - No longer Needed
04/12/16 09:35 AM	482264	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/23/16 09:57 AM	370519	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Pixel and backlight Loose
04/06/16 12:57 PM	371853	R1. Change of Mind	Refund	Customer Damage	Issue Credit	Cracked LCD
03/19/16 10:49 AM	370175			Item Issue		Needs New Backlight
03/19/16 10:49 AM	370175			Item Issue		Needs New Backlight
03/19/16 10:49 AM	370175			Item Issue		Needs New Backlight
03/19/16 10:49 AM	370175			Need To Repair		Missing Brackets
03/18/16 02:27 PM	370090			Need To Repair		Backlight Loose
03/23/16 08:17 AM	370509	R4. Received Wrong Item	Exchange	Good For Stock	Issue Replacement	Received Wrong Color
02/25/16 12:47 PM	367831	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
03/06/16 08:44 AM	368798	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
02/26/16 12:43 PM	367928			Not Tested	Issue Credit	3D Touch Issue
02/26/16 12:47 PM	367958	R2. Non-Functional	Refund	Item Issue	Issue Refund	A isnt working
01/15/16 01:38 PM	362515	R2. Non-Functional	Refund	Item Issue	Issue Credit	

#### APL-001-2310 LCD and Touch Screen Digitizer for iPhone 6S Plus - White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/11/17 01:38 PM	530269	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
09/06/17 07:01 AM	529791	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
09/06/17 07:01 AM	529791	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
08/30/17 05:59 PM	529339	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		

N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A				Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/14/17 04:20 PM	527808	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
08/03/17 02:27 PM	526648	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/07/17 09:27 AM	526931	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
07/28/17 09:37 AM	525896	R1. Change of Mind		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
06/10/17 01:56 PM	520561	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/29/17 02:48 PM	522591	R2. Non-Functional				
07/04/17 06:23 AM	523021	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
07/01/17 01:00 PM	522803	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/04/17 11:49 PM	519814	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional				
N/A		R2. Non-Functional				
04/25/17 10:55 PM	515543	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/20/17 05:33 PM	512006	R5. Ordered Wrong Item	Credit	Item Issue - RTV	Issue Credit	
01/24/17 05:46 PM	506711	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/18/17 01:49 PM	514807	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/18/17 01:49 PM	514807	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/30/16 10:55 AM	504741	R2. Non-Functional		Item Issue - RTV	Issue Credit	Camera Lens
04/06/17 03:41 PM	513725	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Intermittent
04/04/17 01:56 PM	513457	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/04/17 01:56 PM	513457	R2. Non-Functional		Customer Damage	Issue Credit	Cracked Glass
04/10/17 04:55 PM	514068	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/23/17 12:55 PM	515249	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 07:50 AM	510493	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 07:50 AM	510493	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 07:50 AM	510493	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/23/17 12:55 PM	515249	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/31/17 02:08 PM	519408	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
03/28/17 04:26 PM	512774	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Line in display
04/14/17 10:43 PM	514529	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
04/14/17 10:43 PM	514529	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796	R2. Non-Functional		Not PPUSA Part	Denied	

02/27/17 01:55 PM	509853	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/22/17 04:02 PM	512221	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/25/17 04:29 PM	506814	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/25/17 04:29 PM	506814	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/07/17 11:13 AM	513796	R2. Non-Functional		Good For Stock	Issue Credit	
04/07/17 11:13 AM	513796	R2. Non-Functional		Need To Repair	Issue Credit	Backlight
04/27/17 11:20 AM	515709	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
04/24/17 02:00 PM	515362	R2. Non-Functional		Need To Repair	Issue Credit	backlight
03/20/17 09:53 AM	511895	R2. Non-Functional		Need To Repair	Issue Credit	Frame loose
04/20/17 12:10 PM	515016	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Auto Responsive
04/18/17 11:29 AM	514782	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Backlight
03/31/17 07:30 AM	513041			Item Issue - RTV	Issue Credit	LCD Cuts out
03/31/17 07:30 AM	513041			Good For Stock	Issue Credit	
04/10/17 04:34 PM	514061	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	touch id
04/10/17 04:34 PM	514061	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	touch id
04/10/17 04:34 PM	514061	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	touch id
04/10/17 04:34 PM	514061	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	touch id
02/13/17 11:43 AM	508438			Item Issue - RTV	Issue Credit	
02/22/17 10:48 AM	509324			Item Issue - RTV	Issue Credit	
04/13/17 04:25 AM	514296	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/12/17 03:19 PM	514261	R6. Other Item Issue		Good For Stock	Issue Credit	
03/31/17 02:36 PM	513093	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	Digitizer Intermittent
03/13/17 11:20 AM	511213	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
03/13/17 11:20 AM	511213	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
01/27/17 05:05 PM	507063			Item Issue - RTV	Issue Credit	Digitizer Intermittent
03/23/17 10:39 PM	512352	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
03/20/17 08:38 PM	512017	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/20/17 08:38 PM	512017	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/23/17 02:56 PM	512309	R5. Ordered Wrong Item	Refund			
03/13/17 03:56 PM	511286	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead Spot
01/31/17 03:16 PM	507365	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	No Display
02/23/17 09:56 AM	509434	R2. Non-Functional	Exchange	Need To Repair	Issue Credit	Backlight
02/27/17 11:29 AM	509819	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
01/13/17 12:19 PM	505813	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	LCD lines
12/31/16 02:49 PM	504813	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
01/17/17 10:56 AM	506054	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/18/17 12:58 PM	506125	R2. Non-Functional	Credit	Item Issue	Issue Credit	Intermittent Display
12/16/16 02:32 PM	503422			Good For Stock	Issue Credit	

#### BT-BP-30010 BinTEK Battery for iPhone 6 1810mAH Li-Ion Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/13/17 02:52 PM	530524	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
12/13/16 01:19 PM	503078	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/22/17 04:12 PM	528577	R2. Non-Functional		Customer Damage		
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/09/17 10:15 AM	524817-2	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/22/17 01:46 PM	528540	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/16/17 10:59 AM	528011	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	

08/16/17 10:59 AM	528011	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/11/17 01:39 PM	527530	R5. Ordered Wrong Item		Good For Stock	Issue Refund	
08/11/17 09:35 AM	527495	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	ed wrong part
08/11/17 09:35 AM	527495	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	ed wrong part
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/03/17 09:52 AM	526586	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	dead battery
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/19/17 07:58 PM	524817	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
06/09/17 09:26 AM	520416	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/05/17 01:45 PM	519886	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/05/17 01:45 PM	519886	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/05/17 01:45 PM	519886	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/31/17 04:19 PM	519450	R2. Non-Functional		Customer Damage	Denied	Flex torn from install
05/31/17 04:19 PM	519450	R2. Non-Functional		Customer Damage	Denied	Flex torn from install
05/04/17 02:59 PM	516502	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 12:52 PM	510548	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/20/17 03:51 PM	511987	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/07/17 01:09 PM	507978	R2. Non-Functional		Not PPUSA Part	Denied	not PPUSA Part
02/13/17 02:32 PM	508477			Item Issue - RTV	Issue Credit	
02/13/17 02:32 PM	508477			Item Issue - RTV	Issue Credit	
05/08/17 10:22 AM	516830	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead battery
12/28/16 03:28 PM	504352			Item Issue - RTV	Issue Credit	
03/30/17 11:25 AM	512962	R2. Non-Functional	Credit	Item Issue - RTV		
03/30/17 11:25 AM	512962	R2. Non-Functional	Credit	Item Issue - RTV		
02/23/17 03:18 PM	509498	R2. Non-Functional		Not Tested	Issue Credit	
02/23/17 03:18 PM	509498	R2. Non-Functional		Not Tested	Issue Credit	
02/23/17 03:18 PM	509498	R2. Non-Functional		Not Tested	Issue Credit	
02/23/17 03:18 PM	509498	R2. Non-Functional		Not Tested	Issue Credit	
02/23/17 03:18 PM	509498	R2. Non-Functional		Not Tested	Issue Credit	
04/11/17 12:06 PM	514107			Item Issue - RTV	Issue Credit	Not Holding Charge
04/11/17 12:06 PM	514107			Item Issue - RTV	Issue Credit	Not Holding Charge
03/24/17 03:11 PM	512427			Item Issue - RTV	Issue Credit	Not Holding Charge
01/06/17 11:51 AM	505222			Item Issue - RTV	Issue Credit	No Power
01/03/17 01:01 PM	504937					



01/03/17 01:01 PM	504937					
01/03/17 01:01 PM	504937					
01/03/17 01:01 PM	504937					
01/03/17 01:01 PM	504937					
01/03/17 01:01 PM	504937					
01/03/17 01:01 PM	504937					
01/03/17 01:01 PM	504937					
01/03/17 01:01 PM	504937					
01/03/17 01:01 PM	504937					
02/13/17 03:08 PM	508482			Item Issue - RTV	Issue Credit	Not Charging
01/03/17 01:33 PM	504942	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Not charging
01/12/17 02:58 PM	505735			Item Issue	Issue Credit	Not Holding Charge
01/12/17 02:58 PM	505735				Issue Credit	
01/17/17 01:51 PM	506086	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	Battery Not Charging
01/02/17 12:01 PM	504843	R6. Other Item Issue	Credit	Not PPUSA Part	Denied	Not Bintel Battery
08/23/16 11:25 AM	493121	R2. Non-Functional	Exchange	Item Issue	Issue Credit	not holding a charge
08/23/16 11:25 AM	493121	R2. Non-Functional	Exchange	Item Issue	Issue Credit	not holding a charge
11/01/16 02:56 PM	499367	R2. Non-Functional	Refund	Item Issue	Issue Credit	Doesn't Hold Charge
09/06/16 04:23 PM	494313	R2. Non-Functional		Customer Damage	Denied	Torn Flex
10/20/16 09:06 AM	498129	R2. Non-Functional	Exchange	Item Issue	Issue Credit	does not hold charge
10/12/16 06:06 PM	497446	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
10/12/16 06:06 PM	497446	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
08/19/16 03:01 PM	492910	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
09/06/16 04:23 PM	494313	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
09/02/16 10:31 AM	493940	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
08/15/16 11:07 AM	492512	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
08/11/16 01:33 PM	492273	R1. Change of Mind		Not PPUSA Part	Denied	Not PPUSA Part
06/08/16 12:58 PM	487090	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead battery
07/09/16 05:08 PM	106-3543062-8445846	R2. Non-Functional		Good For Stock		
06/25/16 02:37 PM	488620	R2. Non-Functional	Refund	Item Issue	Issue Credit	Not Charging
05/31/16 03:57 PM	486369			Item Issue	Issue Credit	
06/19/16 10:25 PM	115-0052688-3284246	R2. Non-Functional		Item Issue		
06/06/16 10:30 AM	486815	R1. Change of Mind	Refund	Good For Stock	Issue Refund	change of mind.
05/05/16 10:02 PM	484424	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
03/14/16 12:32 PM	369621	R2. Non-Functional	Refund	Item Issue	Issue Credit	
11/16/15 02:59 PM	PO299			Item Issue	Issue Credit	
10/12/15 08:33 PM	347416	R2. Non-Functional	Refund	Customer Damage	Issue Credit Exception was made	
10/23/15 04:55 PM	PO228			Item Issue	Issue Credit	
10/08/15 11:52 AM	346618	R2. Non-Functional	Refund	Not Tested	Issue Credit	
09/25/15 07:57 PM	344112			Item Issue	Issue Credit	
08/15/15 05:40 PM	334805	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/15/15 05:40 PM	334805	R2. Non-Functional	Refund	Item Issue	Issue Credit	
06/15/15 10:40 AM	317717			Good For Stock	Issue Credit	
07/21/15 07:39 PM	328583	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
08/01/15 02:26 PM	331499	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
03/12/15 06:28 PM	292684			Good For Stock	Issue Credit	
03/12/15 06:28 PM	292684			Good For Stock	Issue Credit	
03/12/15 06:28 PM	292684			Good For Stock	Issue Credit	

**APL-001-2279 LCD and Touch Screen Digitizer for iPhone 7 - White Standard**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/11/17 01:40 PM	517227	R2. Non-Functional		Item Issue	Issue Refund	

N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/07/17 03:35 PM	527025	R2. Non-Functional	Refund	Customer Damage	Issue Credit	
08/07/17 03:35 PM	527025	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/30/17 09:52 AM	529256	R2. Non-Functional		Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A				Item Issue - RTV	Issue Credit	
N/A				Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/05/17 12:49 PM	516612	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
06/15/17 11:43 AM	521117	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/17/17 12:58 PM	517898	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
06/19/17 09:35 AM	521374			Not Tested	Issue Credit	
07/11/17 12:04 PM	523771	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
07/07/17 09:14 AM	523367	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
07/05/17 09:52 AM	523085	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
05/31/17 03:59 PM	519445	R2. Non-Functional		Not Tested	Issue Credit	
07/05/17 11:55 AM	523107	R4. Received Wrong Item		Not Tested	Issue Credit	
05/18/17 09:39 AM	518010	R1. Change of Mind	Exchange	Item Issue	Issue Replacement	
05/02/17 05:17 PM	516260	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/20/17 02:21 PM	521561	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/22/17 03:02 PM	518526	R2. Non-Functional		Not Tested	Issue Credit	



## APL-001-2311 LCD and Touch Screen Digitizer for iPhone 6S Plus - Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/18/17 10:22 AM	529556-1	R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/13/17 11:57 AM	530494	R4. Received Wrong Item	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock		

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N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Good For Stock		
09/02/17 09:58 AM	529556	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/28/17 01:51 PM	529060	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/04/17 03:10 PM	526782	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
N/A		R6. Other Item Issue		Good For Stock		
07/03/17 08:41 AM	522889	R5. Ordered Wrong Item	Refund	Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/05/17 02:22 PM	519901	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
06/13/17 07:03 PM	520916	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/07/17 03:32 PM	520209	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	
05/24/17 04:40 PM	518799	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
05/26/17 04:48 PM	519029	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
05/19/17 04:48 PM	518296	R5. Ordered Wrong Item	Credit			
04/18/17 01:49 PM	514807	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/26/17 03:37 PM	519018	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
01/24/17 03:57 PM	506690	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/01/16 12:05 PM	502089	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/20/17 03:51 PM	511987	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/06/17 09:16 AM	510505	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/30/17 03:12 PM	519304	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
05/22/17 08:06 PM	518561	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/22/17 04:02 PM	512221	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/11/17 10:35 AM	517204	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/09/17 09:44 AM	513899	R2. Non-Functional		Good For Stock	Issue Credit	
02/16/17 03:54 PM	508826	R1. Change of Mind		Good For Stock	Issue Credit	
04/24/17 02:00 PM	515362	R2. Non-Functional				
04/26/17 12:13 PM	515586	R2. Non-Functional	Exchange	Item Issue - RTV		
04/04/17 06:54 PM	513510	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
03/03/17 10:04 AM	510320	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display
04/03/17 05:02 PM	513377	R2. Non-Functional		Item Issue - RTV	Issue Credit	Dead Spot at bottom
04/10/17 04:43 PM	514064	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Replace Backlight
04/12/17 03:19 PM	514261	R6. Other Item Issue		Good For Stock	Issue Credit	
02/21/17 04:39 PM	509274			Item Issue - RTV	Issue Credit	Backlight dims when installed
04/03/17 02:17 PM	513336			Item Issue - RTV	Issue Credit	Digitizer Freezes
03/06/17 02:57 PM	510581	R2. Non-Functional	Credit	Customer Damage	Denied	Cracked Glass
03/09/17 03:03 PM	510917			Item Issue - RTV	Issue Credit	Display Cuts Out
01/30/17 04:19 PM	507259			Item Issue - RTV	Issue Credit	Digitizer Intermittent
02/13/17 04:00 PM	508498			Item Issue - RTV	Issue Credit	LCD Cuts out



02/16/17 03:54 PM	508826			Need To Repair	Issue Credit	Frame Loose
01/12/17 03:06 PM	505736	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
01/30/17 04:19 PM	507259			Customer Damage		Cracked LCD
01/26/17 12:59 PM	506885			Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/21/16 04:46 PM	503850			Item Issue - RTV	Issue Credit	Unresponsive
02/23/17 09:56 AM	509434	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
02/07/17 07:08 PM	508028	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	Dead Spot
01/11/17 01:11 PM	505614	R5. Ordered Wrong Item	Credit	Item Issue	Issue Credit	LCD Intermittent
01/24/17 03:12 PM	506679	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dispaly cuts out
01/17/17 03:32 PM	506109	R6. Other Item Issue		Item Issue	Issue Replacement	LCD Intermittent

#### APL-001-2202 Touch Screen Digitizer with Home Button And IC Chip for Apple iPad Mini iPad Mini 2 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
08/31/17 12:13 PM	529385	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/04/17 03:10 PM	526782	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/03/17 09:52 AM	526586	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	Touch
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A				Item Issue - RTV	Issue Credit	
N/A				Item Issue - RTV	Issue Credit	
07/18/17 01:04 PM	524585	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
06/19/17 02:29 PM	521458	R2. Non-Functional				
N/A		R2. Non-Functional		Not Tested	Issue Credit	
01/31/17 12:18 PM	507331			Not Tested	Issue Credit	
03/30/17 08:45 PM	513028	R2. Non-Functional		Not Tested	Issue Credit	
04/07/17 02:33 PM	513832	R5. Ordered Wrong Item	Store Credit	Good For Stock	Issue Credit	
04/07/17 02:33 PM	513832	R5. Ordered Wrong Item	Store Credit	Good For Stock	Issue Credit	
02/24/17 01:33 PM	509586	R2. Non-Functional		Not Tested	Issue Credit	
02/23/17 09:56 AM	509434	R2. Non-Functional		Not Tested	Issue Credit	
02/13/17 02:28 PM	508474	R2. Non-Functional		Not Tested	Issue Credit	
10/11/16 09:14 AM	497241	R2. Non-Functional		Not Tested		
04/10/17 01:34 PM	514005			Not Tested	Issue Credit	
04/10/17 01:34 PM	514005			Not Tested	Issue Credit	
04/28/17 02:55 PM	515749-1	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	Jumping
04/27/17 02:33 PM	515749	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	Home button
12/21/16 12:53 PM	503802					
02/13/17 11:43 AM	508438			Not Tested	Issue Credit	
02/13/17 11:43 AM	508438			Not Tested	Issue Credit	
04/18/17 10:31 AM	514774			Not PPUSA Part		
04/18/17 10:31 AM	514774			Not PPUSA Part		
04/18/17 10:31 AM	514774			Not PPUSA Part		
02/26/17 08:35 PM	509766	R2. Non-Functional	Credit	Not Tested	Issue Credit	
02/26/17 08:35 PM	509766	R2. Non-Functional		Not Tested	Issue Credit	
02/26/17 08:35 PM	509766	R2. Non-Functional		Not Tested	Issue Credit	
04/12/17 02:20 PM	514248	R2. Non-Functional	Credit	Not Tested	Issue Credit	Unresponsive
04/12/17 02:20 PM	514248	R2. Non-Functional	Credit	Not Tested	Issue Credit	Unresponsive
02/21/17 04:29 PM	509272			Not Tested	Issue Credit	

03/09/17 04:16 PM	510939	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
02/26/17 08:35 PM	509766			Not Tested	Issue Credit	
02/26/17 08:35 PM	509766			Not Tested	Issue Credit	
01/22/17 07:39 PM	506492			Not Tested	Issue Credit	
12/29/16 07:40 PM	504712			Not Tested	Issue Credit	
10/21/16 04:45 PM	498344			Not Tested	Issue Credit	
02/08/17 04:12 PM	508127			Not Tested	Issue Credit	
08/29/16 03:55 PM	493694			Not Tested	Issue Credit	
01/10/17 02:41 PM	505521	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Home Button
03/03/17 01:42 PM	509319-1	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
02/22/17 10:26 AM	509319	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	unresponsive
02/02/17 08:53 AM	507516	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Unresponsive
02/17/17 05:07 PM	508934	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
11/01/16 03:20 PM	499371			Item Issue	Issue Credit	Bad Touch
11/01/16 03:20 PM	499371			Item Issue	Issue Credit	Bad Touch
01/03/17 10:31 AM	504897	R2. Non-Functional				
01/03/17 10:31 AM	504897	R2. Non-Functional				
01/21/17 03:44 PM	506456	R1. Change of Mind	Credit	Good For Stock	Issue Credit	
01/13/17 02:05 PM	505836	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Ordered Wrong Item
11/22/16 05:13 PM	501444	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Unresponsive
11/22/16 05:13 PM	501444	R3. Not As Described	Exchange	Item Issue	Issue Credit	Home Button
12/02/16 06:17 PM	502200	R6. Other Item Issue		Good For Stock	Issue Replacement	Grade A
11/07/16 12:24 PM	499976	R2. Non-Functional	Exchange	Item Issue	Issue Refund	Unresponsive
12/01/16 11:51 AM	502086	R2. Non-Functional		Not Tested	Issue Credit	
12/01/16 11:51 AM	502086	R2. Non-Functional		Not Tested	Issue Credit	
12/01/16 11:51 AM	502086	R2. Non-Functional		Not Tested	Issue Credit	
12/01/16 11:51 AM	502086	R2. Non-Functional		Not Tested	Issue Credit	
11/03/16 02:40 PM	499614	R1. Change of Mind		Good For Stock	Issue Credit	
11/03/16 02:40 PM	499614	R1. Change of Mind		Good For Stock	Issue Credit	
09/16/16 11:42 AM	495185	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Bad Digitizer Bad Home Button
06/02/16 01:29 PM	486561	R2. Non-Functional	Exchange			
05/11/16 05:28 PM	484893	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Grade B
04/22/16 02:59 PM	483241			Not Tested	Issue Credit	Ghost Touching
04/15/16 12:28 PM	482598	R2. Non-Functional	Refund	Not Tested	Issue Credit	Unresponsive

**BT-BP-30006 BinTEK Battery for iPhone 5 1440mAH mAH Li-Ion Premium**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/24/17 04:15 PM	002-3588700-2753031	R2. Non-Functional		Item Issue	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
07/23/17 07:32 PM	525233	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/23/17 07:32 PM	525233	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/12/17 11:00 AM	514219	R2. Non-Functional		Item Issue	Issue Refund	
06/12/17 12:44 PM	520682	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
05/23/17 02:59 PM	518659	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/13/17 01:55 PM	514355	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/27/17 04:57 PM	509893	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/27/17 04:57 PM	509893	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/27/17 04:57 PM	509893	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/06/16 12:11 PM	502500			Item Issue - RTV	Issue Credit	
12/06/16 12:11 PM	502500			Item Issue - RTV	Issue Credit	
12/06/16 12:11 PM	502500			Item Issue - RTV	Issue Credit	
12/06/16 12:11 PM	502500			Item Issue - RTV	Issue Credit	

09/09/16 01:44 PM	494603	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/15/17 02:01 PM	511510	R2. Non-Functional		Not Tested	Issue Credit	
05/17/17 01:44 PM	517915	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead battery
03/30/17 03:54 PM	513010			Item Issue - RTV	Issue Credit	Not Holding Charge
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue - RTV	Issue Credit	
03/20/17 09:59 AM	511897	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
02/14/17 02:25 PM	508587			Item Issue - RTV	Issue Credit	Dead Battery
02/14/17 02:25 PM	508587			Item Issue - RTV	Issue Credit	Doesn't Last
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937			Item Issue	Issue Credit	
01/03/17 01:01 PM	504937			Customer Damage	Issue Credit	Torn Flex
01/03/17 01:01 PM	504937				Issue Credit	
12/12/16 04:12 PM	502993			Customer Damage		Torn Flex
01/13/17 10:54 AM	505793	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Battery Not Holding Charge
02/06/17 11:11 AM	507824	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Not holding charge
12/29/16 12:35 PM	504657	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Flex cable misaligned
08/23/16 11:25 AM	493121	R2. Non-Functional	Exchange	Item Issue	Issue Credit	not holding a charge
12/08/16 11:25 AM	502714	R2. Non-Functional	Exchange	Item Issue	Issue Refund	Dead battery
09/09/16 01:44 PM	494603	R2. Non-Functional		Item Issue	Issue Credit	Charge Not Lasting
09/06/16 04:23 PM	494313	R2. Non-Functional		Customer Damage	Denied	Torn Flex
11/21/16 10:54 AM	501268			Good For Stock		
11/29/16 03:24 PM	501921	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Not charging
09/23/16 11:05 AM	495763	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery
08/16/16 03:06 PM	492644	R5. Ordered Wrong Item		Good For Stock	Issue Refund	Tested and Charges
07/14/16 03:31 PM	490176	R2. Non-Functional		Item Issue	Issue Credit	Dead Battery
06/16/16 02:36 PM	487858	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Dead Battery
04/07/16 01:11 AM	371913	R1. Change of Mind		Item Issue		
06/07/16 03:41 PM	486988	R2. Non-Functional	Exchange	Customer Damage	Denied	Torn Flex
06/07/16 03:41 PM	486988	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	Torn Flex
05/27/16 12:58 PM	486164	R6. Other Item Issue		Item Issue	Issue Credit	
01/25/16 12:02 PM	363889	R2. Non-Functional		Over 60 days		Dead Battery
06/13/16 03:55 PM	487531			Item Issue	Issue Credit	Dead Battery
10/23/15 01:11 PM	349451			Over 60 days	Issue Credit Exception was made	
12/21/15 12:16 PM	358520	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
12/21/15 12:16 PM	358520	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
09/25/15 07:57 PM	344112	R2. Non-Functional	Refund	Item Issue	Issue Credit	
09/17/15 08:41 PM	342508	R1. Change of Mind	Refund	Not Tested	Issue Credit	
09/14/15 11:15 PM	341751	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
09/23/15 12:57 AM	114-0432876-6498616	R3. Not As Described		Good For Stock	Issue Replacement	
09/17/15 08:41 PM	342508	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
08/31/15 04:18 PM	338657	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/31/15 04:18 PM	338657	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/31/15 04:18 PM	338657	R2. Non-Functional	Refund	Item Issue	Issue Credit	
09/17/15 08:41 PM	342508	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
09/17/15 08:41 PM	342508	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
09/17/15 08:41 PM	342508	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
08/27/15 12:43 PM	337746	R2. Non-Functional	Refund	Item Issue	Issue Refund	
08/27/15 05:35 AM	337631	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/15/15 10:40 AM	317717			Good For Stock	Issue Credit	
06/15/15 10:40 AM	317717			Good For Stock	Issue Credit	
07/14/15 09:49 AM	326301	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/30/15 02:49 PM	322531	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	
06/30/15 02:49 PM	322531	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	

06/30/15 02:49 PM	322531	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	
02/24/15 03:31 PM	288446			Good For Stock	Issue Refund	

# SRN-SAM-612 LCD and Touch Screen Digitizer for Samsung Galaxy S5 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/08/17 02:46 PM	530094	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
07/14/17 01:52 PM	524217	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	
06/23/17 11:13 AM	521945	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
06/23/17 04:15 AM	521920	R2. Non-Functional	Exchange	Item Issue - RTV		
N/A		R2. Non-Functional		Customer Damage		
05/10/17 07:00 AM	517074	R1. Change of Mind	Refund	Need To Repair		Home Button Flex
05/18/17 09:56 AM	518012	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
02/17/17 01:48 PM	508890	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Flec cable issue
04/05/17 11:43 AM	513556	R1. Change of Mind		Good For Stock		
04/05/17 11:43 AM	513556	R1. Change of Mind		Good For Stock		
04/05/17 11:43 AM	513556	R1. Change of Mind		Good For Stock		
04/05/17 11:43 AM	513556	R1. Change of Mind		Good For Stock		
04/05/17 11:43 AM	513556	R1. Change of Mind		Good For Stock		
02/01/17 02:18 PM	507466	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	LCD Dim/ Green
03/21/17 02:57 PM	512102	R2. Non-Functional	Refund	Good For Stock		
03/25/17 03:56 PM	512488	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/23/17 01:32 PM	512292	R4. Received Wrong Item		Good For Stock	Issue Replacement	
03/23/17 01:32 PM	512292	R5. Ordered Wrong Item			Issue Replacement	
03/23/17 01:14 PM	512289	R4. Received Wrong Item	Store Credit	Good For Stock	Issue Credit	SRN-SAM-224, sent wrong item
02/08/17 04:12 PM	508127			Need To Repair	Issue Credit	Replace adhesive and Back
02/08/17 04:12 PM	508127			Customer Damage	Issue Credit	Damaged Digitizer Flex
01/25/17 09:12 AM	506739			Item Issue - RTV	Issue Credit	LCD Flex
01/25/17 09:12 AM	506739			Good For Stock	Issue Credit	Grade B
01/25/17 09:12 AM	506739			Item Issue - RTV	Issue Credit	Dust/Burn-in
01/21/17 01:13 PM	506443			Item Issue - RTV	Issue Credit	LCD Flex
01/21/17 01:13 PM	506443			Item Issue - RTV	Issue Credit	Connector issue
01/21/17 01:13 PM	506443			Good For Stock	Issue Credit	Grade B
01/21/17 01:13 PM	506443			Good For Stock	Issue Credit	Grade B
01/21/17 01:13 PM	506443			Good For Stock	Issue Credit	Grade B
02/13/17 01:06 PM	508456	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
11/18/16 01:47 PM	501140	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Replace adhesive
08/19/16 08:50 PM	492927	R2. Non-Functional		Item Issue	Issue Credit	No Display
08/17/16 02:24 PM	492714	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
08/18/16 02:48 PM	492815	R1. Change of Mind		Good For Stock	Issue Credit	
05/01/16 06:24 PM	483983	R2. Non-Functional		Need To Repair	Issue Credit	Needs Adhesive
06/06/16 02:32 PM	486870	R2. Non-Functional	Refund	Customer Damage	Denied	Torn Flex
07/11/16 06:33 PM	489895	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change her mind
02/22/16 10:33 AM	367405					
03/08/16 10:16 AM	369027			Not PPUSA Part	Denied	
03/08/16 10:16 AM	369027			Not PPUSA Part	Denied	
03/11/16 12:03 PM	369399	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

10/22/15 07:39 AM	349166	R2. Non-Functional	Exchange	Over 60 days	Issue Replacement Exception was made	No Display
10/22/15 07:39 AM	349166	R2. Non-Functional	Exchange		Issue Replacement	
01/04/16 11:40 AM	360578	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
11/02/15 06:28 PM	351250	R2. Non-Functional	Refund	Customer Damage	Denied	
10/30/15 01:10 PM	350729	R5. Ordered Wrong Item	Exchange	Shipping Damage	Issue Refund	
09/16/15 12:46 PM	342153	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
07/13/15 07:14 PM	326223	R2. Non-Functional	Refund	Customer Damage	Denied	
07/08/15 07:16 PM	324956	R2. Non-Functional	Exchange	Customer Damage	Denied	
06/08/15 04:19 PM	315891	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/30/15 10:47 AM	305640	R2. Non-Functional	Refund	Good For Stock		
04/27/15 01:23 PM	304783	R2. Non-Functional	Refund	Customer Damage	Denied	
04/21/15 12:30 PM	303193	R2. Non-Functional	Refund	Item Issue	Issue Refund	
02/23/15 06:24 PM	288146	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
03/01/15 02:51 PM	289687			Good For Stock	Issue Refund	
02/23/15 09:43 PM	288195			Good For Stock	Issue Refund	
01/30/15 12:25 PM	280673			Item Issue	Issue Credit	
02/11/15 05:14 PM	284068				Denied	

#### APL-001-0282 LCD and Touch Screen Digitizer for iPhone 4S White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/19/17 11:14 AM	530952	R6. Other Item Issue	Refund	Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
11/07/16 02:40 PM	500006	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/21/17 11:12 AM	512051	R2. Non-Functional	Exchange	Item Issue	Issue Credit	no display
02/23/17 09:56 AM	509434	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	No Display
12/20/16 11:05 AM	503668	R2. Non-Functional	Credit	Item Issue	Issue Credit	Half of Digitizer Unresponsive
10/11/16 04:47 PM	497326	R2. Non-Functional		Good For Stock	Issue Credit	
05/16/16 10:26 AM	485194	R2. Non-Functional		Customer Damage		Torn Flex
09/14/16 03:05 PM	495012	R2. Non-Functional		Item Issue		No Display
08/05/16 01:00 PM	491857	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/24/16 12:26 PM	485890	R6. Other Item Issue		Good For Stock	Issue Credit	
05/09/16 02:57 PM	484676	R6. Other Item Issue		Customer Damage		Cracked LCD
05/20/16 06:30 PM	485667	R2. Non-Functional	Refund	Customer Damage	Denied	Deep Crease in Flex
08/11/15 01:46 PM	333780			Over 60 days		LCD Cracked
10/29/15 11:49 AM	350493			Need To Repair	Issue Credit	Replace Backlight - Date Stamp on it
02/28/16 07:33 PM	368095	R4. Received Wrong Item		Good For Stock	Issue Credit	
12/22/15 02:50 PM	358710	R2. Non-Functional	Refund	Item Issue	Issue Credit	Grey Spot in LCD
12/28/15 11:11 AM	359456	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Type A Quality
12/28/15 11:11 AM	359456	R2. Non-Functional		Good For Stock	Issue Credit	Type A Quality
12/28/15 11:11 AM	359456	R2. Non-Functional		Item Issue	Issue Credit	
12/29/15 12:51 PM	359698			Over 60 days	Issue Credit Exception was made	Mar 09 2015
12/29/15 06:12 PM	359775	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
12/29/15 06:12 PM	359775	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
12/29/15 06:12 PM	359775	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
12/29/15 06:12 PM	359775	R2. Non-Functional	Exchange	Customer Damage	Denied	
01/04/16 03:00 PM	360643	R2. Non-Functional	Refund	Item Issue	Issue Credit	
01/04/16 11:31 AM	360571	R2. Non-Functional	Exchange	Customer Damage	Denied	Torn Digitizer Flex
09/30/15 01:16 PM	PO169			Over 60 days	Denied	
08/26/15 12:17 PM	337476	R2. Non-Functional	Exchange	Over 60 days	Issue Credit Exception was made	
11/18/15 11:08 AM	353926	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
11/18/15 11:08 AM	353926	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
11/18/15 11:08 AM	353926	R2. Non-Functional	Refund	Good For Stock	Issue Credit	



11/03/15 07:45 AM	351305	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
07/08/15 09:20 PM	324983			Customer Damage	Denied	
10/01/15 06:27 PM	345248	R2. Non-Functional	Exchange	Customer Damage	Denied	
09/10/15 06:43 PM	RL2147			Good For Stock	Issue Refund	
08/04/15 09:58 AM	332108			Customer Damage	Denied	
07/02/15 09:19 PM	323325	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Customer Damage	Denied	
07/14/15 10:53 AM	326344			Customer Damage	Denied	
06/16/15 03:43 PM	318126	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
08/04/15 01:13 AM	332043	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
07/16/15 02:16 PM	327034	R2. Non-Functional		Item Issue	Issue Credit	
07/08/15 07:38 AM	324721	R2. Non-Functional	Refund	Item Issue	Issue Refund	
06/23/15 10:40 AM	320163	R2. Non-Functional	Refund	Customer Damage	Issue Refund	
05/28/15 09:18 AM	312699	R2. Non-Functional	Exchange	Customer Damage	Denied	
06/10/15 04:00 PM	316580	R2. Non-Functional		Customer Damage	Denied	
04/26/15 12:58 PM	304510			Good For Stock	Issue Refund	
05/14/15 06:57 AM	308969	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/11/15 09:46 AM	308258	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/27/15 06:54 PM	304901	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
04/21/15 10:10 AM	303149	R2. Non-Functional	Exchange	Customer Damage	Denied	
04/14/15 07:42 PM	301735			Good For Stock	Issue Refund	
04/06/15 01:29 PM	299443	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
03/13/15 03:13 PM	292960	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/13/15 03:13 PM	292960	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/13/15 03:13 PM	292960	R2. Non-Functional	Exchange	Item Issue	Issue Refund	
03/27/15 10:01 AM	296716	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
02/14/15 07:57 PM	285111			Good For Stock	Issue Refund	

#### APL-001-2091 LCD and Touch Screen Digitizer for iPhone 6 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/22/17 09:20 PM	525186	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/07/17 12:06 PM	526968	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
08/14/17 10:26 AM	527705	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Line in display
10/18/16 02:21 PM	497975	R2. Non-Functional	Credit	Item Issue - RTV		
07/25/17 01:55 PM	525500	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		

07/08/17 03:53 PM	523527	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/03/17 12:50 PM	522943	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
06/07/17 01:06 PM	520172	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/24/17 06:14 PM	522079	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Replacement	pentalobe screw bracket missing
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/07/17 04:10 PM	513845	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/10/17 01:31 PM	511016	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/08/17 08:13 PM	516934	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
02/28/17 04:39 PM	510034	R2. Non-Functional				
04/11/17 02:30 PM	514153	R2. Non-Functional	Exchange	Customer Damage	Denied	Damaged Digitizer Pins
03/08/17 06:07 AM	510727	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	Dead Spot
06/27/16 04:11 PM	488750			Customer Damage	Issue Credit	Cracked LCD
03/05/17 09:42 AM	510451	R4. Received Wrong Item		Good For Stock		
12/03/16 02:37 PM	502260	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Grade B
01/11/17 09:53 AM	505574			Customer Damage	Denied	Cracked LCD
12/23/16 01:59 PM	504013	R2. Non-Functional	Credit	Item Issue	Issue Credit	No Display
10/17/16 12:04 PM	497803	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex
10/17/16 12:04 PM	497803	R2. Non-Functional		Good For Stock	Issue Credit	
10/13/16 11:14 AM	497486	R2. Non-Functional		Item Issue		Lines on Dark Screen
09/30/16 03:03 PM	496372	R2. Non-Functional			Denied	
09/30/16 03:03 PM	496372	R2. Non-Functional		Good For Stock	Denied	
09/30/16 03:03 PM	496372	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
09/30/16 03:03 PM	496372	R2. Non-Functional			Denied	
11/02/16 04:04 PM	499504	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
10/06/16 09:02 PM	496915	R2. Non-Functional		Good For Stock	Issue Credit	
10/18/16 07:25 PM	498020	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	Lines in Display
09/12/16 04:03 PM	494799	R2. Non-Functional		Good For Stock	Issue Credit	
09/22/16 04:14 PM	495713	R2. Non-Functional		Customer Damage		Cracked LCD
09/06/16 02:47 PM	494298	R2. Non-Functional		Item Issue	Issue Credit	No Display
09/13/16 01:29 PM	494896	R2. Non-Functional		Good For Stock	Issue Credit	Grade A
08/01/16 12:40 PM	491499	R2. Non-Functional		Good For Stock	Issue Credit	Grade B
09/16/16 06:29 PM	495235	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Working
07/26/16 12:19 PM	491082	R2. Non-Functional	Exchange	Item Issue	Issue Credit	frame bent
08/20/16 12:46 PM	492937	R2. Non-Functional	Exchange	Good For Stock	Issue Refund	Grade B
07/05/16 02:30 PM	489335	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
07/26/16 12:19 PM	491082	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	cracked LCD
07/26/16 12:19 PM	491082	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	cracked LCD
07/26/16 12:19 PM	491082	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	cracked LCD
07/12/16 04:00 PM	489993	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Frame Misaligned
05/20/16 01:18 PM	485634	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	no display
07/28/16 02:57 PM	491289	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Home Button doesn't fit
06/17/16 08:50 AM	487921	R2. Non-Functional	Exchange	Customer Damage	Denied	LCD Flex Damaged
06/27/16 04:11 PM	488750	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose
06/29/16 01:49 PM	488945	R6. Other Item Issue	Exchange	Item Issue	Issue Credit	
06/16/16 02:36 PM	487858	R6. Other Item Issue	Refund	Need To Repair	Issue Credit	OCA Bubbles
06/16/16 02:36 PM	487858	R6. Other Item Issue	Refund	Item Issue	Issue Credit	LCD Flex Issue
05/20/16 01:18 PM	485634	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	lines on display/ Dead Spot
05/15/16 02:54 PM	485147	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	Downgraded to 1238 - Light Blemish
09/28/15 01:32 PM	344511			Customer Damage	Issue Credit Exception was made	

10/23/15 03:29 PM	PO211			Good For Stock	Issue Credit	
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# SRN-SAM-230 LCD and Touch Screen Digitizer for Samsung Galaxy S4 - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/16/17 01:18 PM	528034	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/23/17 01:27 PM	521982	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Shipping Damage	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
06/19/17 04:04 PM	521485	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
05/22/17 02:37 PM	518519	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	flex too high
12/14/16 04:07 PM	503214	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/06/17 02:10 PM	507864	R2. Non-Functional		Need To Repair	Issue Credit	LCD adhesive
05/04/17 10:23 AM	E6147	R2. Non-Functional		Item Issue - RTV	Issue Refund	
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
05/02/17 01:48 PM	516215	R6. Other Item Issue		Good For Stock	Issue Refund	
02/26/17 05:21 PM	509751	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Ghost Touching
11/02/16 01:50 PM	499464			Customer Damage	Issue Credit	Cracked LCD
10/24/16 03:16 PM	498568	R2. Non-Functional		Customer Damage		Torn Flex
10/19/16 12:11 PM	498064	R2. Non-Functional		Need To Repair	Issue Credit	Replace LCD Adhesive
09/27/16 03:18 PM	496097	R4. Received Wrong Item		Good For Stock	Issue Refund	
08/17/16 01:09 PM	492708	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Replace Adhesive
05/02/16 03:50 PM	484097	R2. Non-Functional		Good For Stock	Issue Credit	
07/26/16 01:50 PM	491099	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	wrong item
07/05/16 12:24 PM	489316	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display when installed
04/26/16 02:06 PM	483558			Customer Damage		Damaged Pin
02/27/16 09:31 AM	368020	R2. Non-Functional		Item Issue	Denied	Unresponsive
02/27/16 09:31 AM	368020	R2. Non-Functional		Customer Damage	Denied	Damaged IC
05/15/16 02:03 PM	485142	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/02/16 03:33 PM	368494	R2. Non-Functional		Item Issue	Issue Credit	No Display
11/23/15 12:12 PM	354593			Customer Damage		Torn Flex
04/13/16 06:29 AM	482348	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
02/29/16 09:12 PM	368245	R2. Non-Functional	Exchange	Customer Damage	Denied	Torn Flex
03/01/16 08:00 AM	368260	R2. Non-Functional	Refund			
10/19/15 03:39 PM	348639	R2. Non-Functional	Refund	Item Issue	Issue Credit	
01/05/16 11:17 AM	360562	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
12/30/15 03:55 PM	359941	R2. Non-Functional		Good For Stock	Issue Credit	
12/16/15 07:37 AM	357704	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
10/19/15 03:39 PM	348639	R5. Ordered Wrong Item	Exchange	Shipping Damage	Issue Credit	
11/28/15 09:09 AM	RL2970			Good For Stock	Issue Refund	
12/03/15 12:17 PM	355859	R2. Non-Functional	Exchange	Customer Damage	Issue Credit Exception was made	
11/20/15 02:56 PM	RL2876			Good For Stock	Issue Refund	
11/16/15 08:44 AM	353548	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
10/09/15 01:17 PM	346846	R5. Ordered Wrong Item	Refund	Item Issue	Issue Credit	
09/03/15 01:02 PM	339416	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
09/03/15 01:02 PM	339416	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
09/03/15 01:02 PM	339416	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
09/03/15 01:02 PM	339416	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
10/22/15 01:28 PM	349229			Customer Damage	Denied	
10/01/15 04:21 PM	345219	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

08/18/15 09:36 AM	335393			Customer Damage		
08/01/15 12:59 PM	331485	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
08/13/15 02:08 PM	334298	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
07/16/15 11:46 AM	326979	R2. Non-Functional	Refund	Customer Damage	Denied	
06/28/15 01:00 AM	321668	R2. Non-Functional	Exchange	Customer Damage	Issue Credit	
04/07/15 12:57 PM	299763	R2. Non-Functional		Not PPUSA Part	Denied	
05/03/15 05:40 PM	306436			Good For Stock	Issue Refund	
04/22/15 06:11 PM	303585			Good For Stock	Issue Refund	
02/07/15 03:25 PM	282832			Good For Stock	Issue Credit	
02/21/15 06:18 PM	287484			Good For Stock	Issue Refund	
01/27/15 02:18 PM	MM176580			Customer Damage	Denied	
02/27/15 05:31 AM	MM186796			Good For Stock	Issue Refund	
02/14/15 11:41 AM	284986			Good For Stock	Issue Refund	
02/12/15 01:51 PM	284355			Good For Stock	Issue Refund	
02/11/15 06:45 PM	MM181866			Item Issue	Issue Refund	
02/11/15 07:25 AM	MM181666	R2. Change of Mind		Good For Stock	Issue Refund	

#### APL-001-2092 LCD and Touch Screen Digitizer for iPhone 6 - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/07/17 12:26 PM	526974	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/07/17 12:26 PM	526974	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/17/17 09:32 AM	524389	R1. Change of Mind		Item Issue - RTV	Issue Refund	
06/15/17 11:43 AM	521117	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/09/17 11:17 AM	523547	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		
07/06/17 09:31 AM	523210	R1. Change of Mind		Good For Stock		
06/21/17 02:08 PM	521747	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/17/17 11:31 AM	524411	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/09/17 01:02 PM	520473	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/28/17 04:54 PM	519103	R6. Other Item Issue		Good For Stock	Issue Replacement	
01/24/17 12:14 PM	506644	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/05/17 04:33 PM	516682	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/17/17 01:12 PM	514681	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/17/17 05:52 PM	514734	R2. Non-Functional	Credit	Need To Repair	Issue Credit	Missing brackets
05/05/17 03:08 PM	516662	R2. Non-Functional		Need To Repair	Issue Credit	Back Light
03/21/17 07:19 PM	512138	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
01/26/17 04:12 PM	506929			Item Issue - RTV	Issue Credit	Digitizer Sticks at bottom
09/19/16 02:52 PM	495406			Item Issue - RTV	Issue Credit	Line in Display
08/01/16 12:40 PM	491499			Item Issue - RTV		LCD Flex
01/27/17 02:07 PM	507028	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
08/31/16 02:21 PM	493857	R2. Non-Functional	Credit	Item Issue	Issue Credit	Mirror Damaged Blemish
08/23/16 03:45 PM	493163	R2. Non-Functional	Credit	Not PPUSA Part	Denied	Not PPUSA Part
11/07/16 06:45 PM	500035	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
11/07/16 06:45 PM	500035	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
10/17/16 12:04 PM	497803	R2. Non-Functional		Customer Damage		Cracked LCD
11/18/16 03:19 PM	501156	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Grade B



10/13/16 11:14 AM	497486	R2. Non-Functional			Issue Credit	
10/13/16 11:14 AM	497486	R2. Non-Functional		Item Issue	Issue Credit	Lines in Display
10/13/16 11:14 AM	497486	R2. Non-Functional			Issue Credit	
10/18/16 02:21 PM	497975	R2. Non-Functional		Item Issue	Issue Credit	Dead Spot
10/07/16 03:36 PM	496995	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
10/15/16 04:22 PM	497702	R6. Other Item Issue		Good For Stock	Issue Credit	
10/10/16 01:27 PM	497170	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
08/17/16 04:25 PM	492740	R2. Non-Functional		Need To Repair	Issue Credit	Brackets, Lower Grade
11/03/15 11:29 PM	351420	R2. Non-Functional		Item Issue	Issue Credit	Backlight Blemishes - Not Passable
08/01/16 12:40 PM	491499	R2. Non-Functional		Good For Stock	Issue Credit	
05/25/16 04:17 PM	486017	R2. Non-Functional		Over 60 days		LCD Flex
09/09/16 02:28 PM	494615	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
07/26/16 12:19 PM	491082	R1. Change of Mind	Exchange	Item Issue	Issue Credit	backlight reflector loose
08/29/16 03:45 PM	493684-1	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	lines in display
08/29/16 02:38 PM	493684	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	line in display
08/11/16 11:27 AM	492250	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Credit	Replace Frame - Bad threads at bottom
08/08/16 01:35 PM	491984	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer Intermittent
07/25/16 03:31 PM	491023	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
07/26/16 12:19 PM	491082	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer intermittent
07/26/16 12:19 PM	491082	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	digitizer intermittent
06/11/16 04:10 PM	487384	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Loose Frame
06/27/16 06:38 PM	488768	R6. Other Item Issue		Good For Stock	Issue Refund	
05/20/16 01:18 PM	485634	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines - LCD Flex Issue
06/16/16 02:36 PM	487858	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Flex Issue
06/20/16 07:37 PM	488177	R2. Non-Functional	Exchange	Customer Damage	Denied	
05/23/16 01:56 PM	485797	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Flex Cable Issue
11/03/15 11:29 PM	351420			Need To Repair	Issue Credit	Frame Loose - Scratched Paint
11/03/15 11:29 PM	351420			Item Issue	Issue Credit	Blemishes in LCD
09/22/15 03:11 PM	PO142			Item Issue	Issue Credit	
12/06/15 05:35 PM	356236	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	
10/13/15 02:53 PM	347555	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
09/14/15 11:38 AM	341614	R2. Non-Functional		Item Issue	Issue Credit	

#### APL-001-2280 LCD and Touch Screen Digitizer for iPhone 7 Plus - Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/11/17 01:40 PM	517227	R2. Non-Functional		Item Issue	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/07/17 03:35 PM	527025	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/22/17 03:19 PM	528563	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/14/17 01:55 PM	527754	R5. Ordered Wrong Item		Good For Stock		
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	



07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/10/17 11:21 AM	523615	R1. Change of Mind	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
07/18/17 12:54 PM	524581	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/14/17 12:00 AM	524156	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/26/17 01:40 PM	525660	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
06/15/17 11:43 AM	521117	R2. Non-Functional		Need To Repair	Issue Credit	
06/21/17 10:53 AM	521681	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/11/17 06:27 PM	523855	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
05/08/17 03:27 PM	516905	R2. Non-Functional				
05/08/17 03:27 PM	516905	R2. Non-Functional				
05/08/17 03:27 PM	516905	R2. Non-Functional				
06/21/17 09:40 AM	521678	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
07/06/17 02:12 PM	523276	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
02/27/17 07:29 AM	509785	R2. Non-Functional	Refund	Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
06/09/17 05:10 PM	520405	R2. Non-Functional		Customer Damage	Denied	LCD
04/18/17 02:42 PM	514822	R2. Non-Functional		Not Tested	Issue Credit	
04/13/17 01:55 PM	514355	R2. Non-Functional		Not Tested	Issue Credit	
05/18/17 10:52 PM	518147	R2. Non-Functional		Not Tested	Issue Credit	
05/18/17 10:52 PM	518147	R2. Non-Functional		Not Tested	Issue Credit	
05/21/17 01:06 PM	518391			Not PPUSA Part	Denied	
04/10/17 01:34 PM	514005	R2. Non-Functional		Not Tested		
05/20/17 11:58 AM	518329	R2. Non-Functional	Refund	Not Tested	Issue Refund	
05/18/17 05:07 PM	518124	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	No longer needed
05/17/17 11:35 AM	517879	R2. Non-Functional	Exchange	Not Tested	Issue Refund	home button
05/05/17 10:00 AM	516581	R2. Non-Functional	Exchange	Not Tested	Issue Refund	ghost touching
04/14/17 02:47 PM	514492	R2. Non-Functional		Not Tested	Issue Credit	
03/20/17 03:02 PM	511972	R2. Non-Functional		Not Tested	Issue Credit	
05/04/17 03:42 PM	516515	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Digitizer
05/04/17 11:46 AM	516461	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Orderd wrong color
04/10/17 11:46 AM	513984	R6. Other Item Issue	Credit	Not Tested	Issue Credit	

**SRN-BLB-079 LCD Screen and Digitizer Assembly with Frame for Verizon CDMA BlackBerry Z30 - Black**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/31/17 01:19 PM	526186	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/04/17 03:02 PM	513977-1			Not Tested		
05/04/17 03:02 PM	513977-1			Good For Stock		
05/04/17 03:02 PM	513977-1	R6. Other Item Issue		Good For Stock		
05/04/17 03:02 PM	513977-1	R6. Other Item Issue		Good For Stock		
04/10/17 11:05 AM	513977	R1. Change of Mind		Good For Stock	Issue Replacement	
04/10/17 11:05 AM	513977	R1. Change of Mind		Good For Stock	Issue Replacement	
04/10/17 11:05 AM	513977	R1. Change of Mind		Good For Stock	Issue Replacement	
02/15/17 08:55 PM	114-6904845-6233006	R2. Non-Functional		Customer Damage		Cracked LCD
03/22/17 01:32 AM	002-4502560-8673830	R5. Ordered Wrong Item		Not Tested		
02/28/17 08:34 AM	114-6172960-5000208	R2. Non-Functional		Not Tested		

03/02/17 08:27 PM	112-9063096-9109865	R2. Non-Functional		Customer Damage		Torn Flex
11/19/16 05:17 AM	108-2545309-2098623	R1. Change of Mind		Good For Stock		
09/12/16 09:29 AM	103-6574566-6750632	R2. Non-Functional		Customer Damage		Cracked LCD
08/01/16 04:10 PM	103-5071117-5429052	R2. Non-Functional		Customer Damage		Cracked LCD
07/05/16 05:51 PM	105-9939470-2245822	R6. Other Item Issue	refund	Good For Stock	Issue Refund	no reason.
06/29/16 06:04 AM	113-7016552-5621029	R2. Non-Functional		Not Tested	Issue Refund	Screen Doesn't Work
06/08/16 03:00 AM	103-8533110-3037053	R2. Non-Functional		Good For Stock		Part looks new/unused
05/18/16 04:25 PM	108-5317132-0420264	R5. Ordered Wrong Item		Good For Stock		
05/23/16 06:22 AM	113-3154183-9865865		refund	Not Tested		
05/23/16 06:22 AM	113-3154183-9865865			Not Tested	Issue Refund	Not Tested
05/26/16 05:30 AM	106-0389421-9195456			Not Tested		LCD Looks Damaged - Not Customer
04/12/16 06:07 AM	002-7822825-2832218			Not Tested		
03/29/16 04:22 AM	002-7437211-2273818			Not Tested		
03/14/16 05:58 PM	102-5764478-4784262			Not Tested	Issue Refund	Part was defective
02/13/16 10:35 AM	111-9244043-1238642			Customer Damage	Denied	Cracked LCD
02/05/16 12:58 PM	113-9403421-6101066			Good For Stock		
12/15/15 02:07 PM	107-5514907-8902619			Good For Stock		
02/08/16 10:20 AM	106-9657225-8802608			Good For Stock		
02/07/16 03:16 PM	112-5022396-8224240	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Not PPUSA Part		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Not PPUSA Part		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Not PPUSA Part		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Not PPUSA Part		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Not PPUSA Part		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Not PPUSA Part		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Good For Stock		
01/04/16 02:42 AM	002-6361879-7755400	R4. Received Wrong Item		Not PPUSA Part		
01/22/16 08:46 PM	106-7984357-5217030			Item Issue	Issue Refund	NTR Proximity Sensor
12/16/15 07:29 AM	111-0041360-6579451			Good For Stock	Issue Refund	
12/13/15 05:24 PM	114-4502837-1951457			Good For Stock	Issue Refund	
11/27/15 06:02 PM	112-6978052-1357032			Good For Stock	Issue Refund	
12/02/15 03:43 PM	355781	R2. Non-Functional	Refund	Customer Damage	Denied	
09/26/15 08:29 PM	108-0306579-6599409			Over 60 days	Issue Refund Exception was made	
11/29/15 02:22 PM	109-6513391-3598623			Good For Stock	Issue Refund	
11/11/15 11:52 AM	110-6663010-9561855			Good For Stock	Issue Refund	
10/15/15 07:44 AM	114-3330193-1450601			Good For Stock	Issue Refund	
10/17/15 12:37 PM	109-5910827-6982644			Good For Stock	Issue Refund	
10/17/15 12:37 PM	109-5910827-6982644			Good For Stock	Issue Refund	
10/11/15 02:19 PM	102-7726381-2416263			Good For Stock	Issue Refund	
10/13/15 12:03 PM	114-1843391-1813868			Good For Stock	Issue Refund	
10/15/15 04:11 PM	110-0158003-1491432			Good For Stock	Issue Refund	
09/12/15 03:42 PM	341308	R2. Non-Functional	Exchange	Customer Damage	Denied	
10/06/15 03:40 PM	346248	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
10/04/15 08:41 AM	002-0253513-4396249			Customer Damage	Denied	

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/10/17 03:03 PM	530188	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/08/17 09:54 AM	530034	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
09/08/17 09:54 AM	530034	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
07/17/17 07:48 AM	524380	R2. Non-Functional	Credit			
07/28/17 01:30 PM	525946	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/28/17 01:30 PM	525946	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/15/17 01:17 PM	527912	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change of mind
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/30/17 03:02 PM	519300	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/20/17 02:03 PM	521587	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/24/17 02:00 PM	515362	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
03/14/17 02:01 PM	511394	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/20/17 03:02 PM	511972	R2. Non-Functional		Need To Repair	Issue Credit	BackLight
03/08/17 05:17 PM	510810	R2. Non-Functional	Credit	Need To Repair	Issue Credit	Loose Side Brackets
05/03/17 07:21 PM	516407	R2. Non-Functional	Credit	Need To Repair	Issue Credit	Backlight
05/03/17 07:21 PM	516407	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
04/17/17 05:52 PM	514734	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
12/21/16 12:47 PM	503801			Item Issue - RTV	Issue Credit	
01/09/17 04:13 PM	505442	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	OCA Separation
09/30/16 03:03 PM	496372	R2. Non-Functional		Item Issue	Issue Credit	Blue LCD - Pixelated Display
09/30/16 03:03 PM	496372	R2. Non-Functional		Item Issue	Issue Credit	Yellow Edges
09/13/16 04:35 PM	494921	R2. Non-Functional		Good For Stock	Issue Credit	
09/14/16 02:53 PM	495007	R2. Non-Functional		Item Issue	Issue Credit	Static Issue
08/17/16 10:48 AM	492689	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/17/16 10:48 AM	492689	R2. Non-Functional		Good For Stock	Issue Credit	
08/17/16 10:48 AM	492689	R2. Non-Functional		Good For Stock	Issue Credit	
04/20/16 10:26 AM	483003	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Unresponsive
04/20/16 10:26 AM	483003	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
08/16/16 09:50 AM	492608	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
08/16/16 07:49 PM	492663	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines in Display, LCD Flex
07/25/16 03:31 PM	491023			Not PPUSA Part		Not PPUSA Part
08/05/16 04:24 PM	491882	R1. Change of Mind		Item Issue	Issue Credit	Digitizer Intermittent
08/05/16 04:24 PM	491882	R1. Change of Mind			Issue Credit	
08/01/16 01:33 PM	491519	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot at bottom
06/14/16 08:53 AM	487568	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	LCD Flex Issue
06/20/16 02:34 PM	488141	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Static Issue
05/16/16 02:27 PM	485241	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Downgraded to standard
05/16/16 02:27 PM	485241	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
10/21/15 09:18 AM	348987	R5. Ordered Wrong Item	Exchange	Over 60 days	Issue Credit Exception was made	
09/23/15 11:43 AM	PO153			Good For Stock	Issue Credit	
09/27/15 11:46 AM	344299	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/28/15 04:31 PM	344573	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
09/08/15 10:11 AM	340355	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
08/24/15 09:18 AM	336795	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
08/24/15 09:18 AM	336795	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
08/18/15 01:43 PM	335486	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/25/15 08:56 PM	337336	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/17/15 12:35 PM	335174	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
08/12/15 03:40 PM	334044	R2. Non-Functional	Refund	Item Issue	Issue Credit	
08/13/15 07:11 AM	334174	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

**BT-BP-30192 BinTEK Battery for iPhone 6S 1715mAH Li-Po Premium**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/23/17 11:19 AM	531350	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/21/17 11:17 AM	528395	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/05/17 12:01 PM	523111	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/17/17 03:12 PM	528163	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/09/17 12:05 PM	527251	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/30/17 10:10 AM	522665	R2. Non-Functional		Item Issue - RTV	Issue Refund	
07/13/17 01:28 AM	524026	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
06/17/17 03:01 PM	112-6676841-4892239	R1. Change of Mind		Good For Stock	Issue Refund	
05/15/17 11:26 AM	517536	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/29/17 03:04 PM	522595	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
06/19/17 12:22 PM	521424	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	change of mind
06/09/17 09:26 AM	520416	R2. Non-Functional	Exchange	Item Issue	Issue Credit	bad battery
05/01/17 02:45 PM	111-4317156-4931438	R2. Non-Functional		Item Issue - RTV	Issue Refund	
05/22/17 03:05 PM	518527	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
12/27/16 11:50 AM	504138	R2. Non-Functional		Customer Damage	Denied	Connector
12/27/16 11:50 AM	504138	R2. Non-Functional		Customer Damage	Denied	Connector
12/27/16 11:50 AM	504138	R2. Non-Functional		Item Issue - RTV	Denied	
12/27/16 11:50 AM	504138	R2. Non-Functional		Item Issue - RTV	Denied	
12/27/16 11:50 AM	504138	R2. Non-Functional		Item Issue - RTV	Denied	
12/27/16 11:50 AM	504138	R2. Non-Functional		Item Issue - RTV	Denied	
12/27/16 11:50 AM	504138	R2. Non-Functional		Item Issue - RTV	Denied	
03/20/17 03:51 PM	511987	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/13/17 02:32 PM	508477			Item Issue - RTV	Issue Credit	
05/18/17 10:04 AM	518014	R1. Change of Mind		Good For Stock		
05/06/17 01:00 PM	111-5353919-4606638	R1. Change of Mind		Good For Stock		
12/28/16 03:28 PM	504352	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
05/05/17 02:38 PM	516655	R2. Non-Functional		Not Tested	Issue Credit	
03/27/17 02:19 PM	512628	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/04/17 11:13 AM	513430	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
04/04/17 11:13 AM	513430	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
04/04/17 11:13 AM	513430	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
12/27/16 11:50 AM	504138			Item Issue - RTV	Issue Credit	Not Holding Charge
12/12/16 03:38 PM	502981			Item Issue - RTV	Issue Credit	Dead Battery
02/16/17 04:01 PM	508829			Item Issue - RTV	Issue Credit	Dead Battery
01/26/17 12:59 PM	506885			Item Issue - RTV	Issue Credit	Not Holding Charge
12/21/16 01:07 PM	503807			Item Issue	Issue Credit	Battery not charging
01/30/17 11:32 AM	507205-1	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong item
01/30/17 11:13 AM	507205	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	no longer needed
12/06/16 07:30 PM	107-7780193-5769035			Good For Stock		
12/30/16 08:08 PM	113-6249105-4633069	R2. Non-Functional		Item Issue		

07/20/16 03:14 PM	490637	R2. Non-Functional		Item Issue	Issue Credit	Not Charging
07/20/16 03:14 PM	490637	R2. Non-Functional		Item Issue	Issue Credit	Low Capacity
09/22/16 12:12 PM	495674	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
08/01/16 02:46 PM	491533	R2. Non-Functional				
08/01/16 02:46 PM	491533	R2. Non-Functional				
06/07/16 03:41 PM	486988	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
05/12/16 02:32 AM	102-0710555-7526602	R5. Ordered Wrong Item		Good For Stock		

**APL-001-2281 LCD and Touch Screen Digitizer for iPhone 7 Plus - White Standard**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/11/17 01:40 PM	517227	R2. Non-Functional		Item Issue	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/14/17 12:39 PM	527738	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
08/10/17 11:43 AM	527389	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Shipping Damage	Denied	
08/03/17 02:27 PM	526648	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/14/17 01:55 PM	527754	R5. Ordered Wrong Item		Good For Stock		
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/15/17 02:23 PM	524316	R6. Other Item Issue	Credit	Item Issue - RTV	Issue Credit	
07/14/17 12:00 AM	524156	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/15/17 11:43 AM	521117	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/10/17 12:06 PM	523627	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	
07/10/17 12:06 PM	523627	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/02/17 07:40 PM	522873	R2. Non-Functional	Credit			
07/06/17 02:53 PM	523286	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
05/10/17 12:05 PM	517108	R5. Ordered Wrong Item	Exchange	Not Tested		
05/02/17 02:00 PM	516223	R2. Non-Functional		Not Tested	Issue Credit	
05/04/17 02:59 PM	516502	R2. Non-Functional		Not Tested	Issue Credit	



05/11/17 11:59 AM	517215	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Ghost Touching
02/14/17 12:37 PM	508575	R2. Non-Functional		Not Tested	Issue Credit	
05/04/17 12:04 PM	516466	R2. Non-Functional	Exchange	Not Tested	Issue Refund	ghost touching
05/09/17 09:19 AM	516961	R2. Non-Functional	Refund	Not Tested	Issue Credit	
04/14/17 02:47 PM	514492	R2. Non-Functional		Not Tested	Issue Credit	
04/25/17 10:59 AM	515455	R2. Non-Functional	Credit	Not Tested	Issue Credit	Digitizer
05/05/17 09:56 AM	516580	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
04/19/17 12:54 PM	514918	R1. Change of Mind	Refund	Not Tested	Issue Refund	
04/10/17 11:46 AM	513984	R6. Other Item Issue	Credit	Not Tested	Issue Credit	
03/20/17 02:21 PM	511963			Customer Damage	Denied	
03/28/17 05:24 PM	512780	R2. Non-Functional				
01/17/17 04:29 PM	506121	R2. Non-Functional	Exchange	Item Issue	Issue Refund	Intermittent

#### SRN-SAM-1330 Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/28/17 12:51 PM	529042	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
08/18/17 09:01 AM	528207	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
08/14/17 01:55 PM	527754	R5. Ordered Wrong Item		Good For Stock		
07/31/17 12:27 PM	526169	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
06/28/17 09:37 AM	522405	R2. Non-Functional		Customer Damage	Denied	
07/26/17 12:38 PM	525636	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/21/17 12:49 PM	525047	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
06/06/17 02:29 PM	E6502	R2. Non-Functional		Customer Damage	Issue Refund Exception was made	
05/29/17 06:44 PM	519158	R2. Non-Functional	Exchange	Customer Damage		
06/01/17 01:29 PM	519547	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
05/03/17 10:24 AM	516317	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display
04/29/17 10:49 AM	E6097	R2. Non-Functional		Not PPUSA Part		Not PPUSA Part
04/07/17 10:55 AM	513795	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
03/30/17 06:28 PM	E5713	R2. Non-Functional		Customer Damage	Issue Refund Exception was made	Cracked LCD
03/11/17 05:00 AM	511072	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
03/01/17 10:30 AM	510082	R2. Non-Functional	Replacement	Customer Damage	Denied	Cracked LCD
03/16/17 08:08 AM	E5486	R2. Non-Functional		Customer Damage		Cracked LCD
01/17/17 03:32 PM	506110			Item Issue	Issue Credit	Signs of Water Damage
02/24/17 02:29 PM	509609	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
01/05/17 10:13 AM	505118	R2. Non-Functional				
01/05/17 10:13 AM	505118	R2. Non-Functional				
01/05/17 10:13 AM	505118	R2. Non-Functional				
02/06/17 12:59 PM	E4948	R2. Non-Functional		Item Issue	Issue Refund	Lines in Display/Flickering
02/06/17 06:50 PM	E4929	R3. Not As Described		Good For Stock		
12/01/16 11:51 AM	502086	R2. Non-Functional		Shipping Damage		Cracked LCD / Not Installed
01/13/17 10:00 AM	505782	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
12/17/16 01:56 PM	503475	R5. Ordered Wrong Item	Credit	Customer Damage	Issue Credit	Cracked LCD
12/02/16 01:28 PM	E4824	R2. Non-Functional		Not PPUSA Part		Not PPUSA Part
12/07/16 04:13 PM	502671	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Unresponsive
12/05/16 09:56 AM	E4831	R2. Non-Functional		Good For Stock		Grade B
09/25/16 01:19 AM	495860	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
11/29/16 03:14 PM	E4812	R2. Non-Functional		Item Issue	Issue Refund	Paint Peeling (LBB)
10/05/16 04:16 PM	496798	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
09/12/16 03:42 PM	494801	R1. Change of Mind		Need To Repair		S-PEN Flex Missing
05/31/16 10:16 AM	486307	R3. Not As Described	Refund	Good For Stock	Issue Refund	
05/06/16 04:43 PM	484510			Good For Stock	Issue Credit	
03/21/16 12:56 PM	370311			Good For Stock	Issue Credit	
03/07/16 11:03 AM	368896	R2. Non-Functional	Refund	Item Issue	Issue Credit	No display

03/08/16 12:04 PM	369044	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/01/16 11:46 AM	368297			Good For Stock	Issue Refund	Color Too Blue
03/15/16 07:45 AM	369718	R5. Ordered Wrong Item	Refund	Item Issue	Issue Credit	No Display - Part Was installed
01/11/16 03:47 PM	361822	R2. Non-Functional	Refund	Not Tested	Issue Credit	Grade A
01/21/16 04:47 PM	363446	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
01/28/16 12:53 PM	364373	R2. Non-Functional	Refund	Item Issue	Issue Credit	Customer - Flex is too long
11/16/15 02:24 PM	353628			Not Tested	Issue Credit	
01/05/16 09:06 AM	360741	R2. Non-Functional	Refund	Not Tested	Issue Credit	
01/05/16 09:06 AM	360741	R2. Non-Functional	Refund	Not Tested	Issue Credit	

#### APL-001-2215 Touch Screen Digitizer with Home Button And IC Chip for Apple iPad Mini iPad Mini 2 - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/17/17 09:50 AM	524392	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/14/17 03:07 PM	527783	R5. Ordered Wrong Item	Refund	Item Issue - RTV	Issue Credit	
08/15/17 10:49 AM	527880	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
03/15/17 08:04 PM	511554	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
05/03/17 07:21 PM	516407	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/27/17 07:45 AM	522280	R4. Received Wrong Item		Good For Stock		
06/05/17 03:22 PM	519930	R2. Non-Functional		Not Tested	Issue Credit	
03/19/17 08:45 PM	511865	R2. Non-Functional	Credit	Not Tested	Issue Credit	
02/13/17 09:59 AM	508422	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Ghost touching
01/24/17 01:03 PM	506658	R2. Non-Functional		Customer Damage	Denied	
12/21/16 04:46 PM	503850	R2. Non-Functional		Not Tested	Issue Credit	
06/02/17 02:46 PM	519530-1	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Ghost touching
06/01/17 12:31 PM	519530	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead spot on Digitizer
06/01/17 12:31 PM	519530	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead spot on Digitizer
02/13/17 02:32 PM	508477			Not Tested	Issue Credit	
04/27/17 02:01 PM	515738	R1. Change of Mind	Exchange	Not Tested	Issue Replacement	Unresponsive
02/24/17 01:33 PM	509586	R2. Non-Functional		Customer Damage	Denied	Cracked
12/15/16 01:35 PM	503290	R2. Non-Functional		Not Tested	Denied	
12/15/16 01:35 PM	503290	R2. Non-Functional		Customer Damage	Denied	
11/03/16 02:35 PM	499612	R2. Non-Functional	Refund	Not Tested	Issue Credit	
11/03/16 02:35 PM	499612	R2. Non-Functional	Refund	Not Tested	Issue Credit	
02/20/17 10:35 AM	509073			Not Tested	Issue Credit	
03/13/17 02:02 PM	511257			Not Tested	Issue Credit	
02/08/17 05:59 PM	508138			Not Tested	Issue Credit	
02/08/17 04:12 PM	508127			Not Tested	Issue Credit	Home Button
02/28/17 10:34 AM	509958	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	bad home button
02/20/17 12:53 PM	509061-1	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Unresponsive
02/20/17 09:32 AM	509061	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	NTR adhesive
02/15/17 01:58 PM	508685	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Short out power
11/01/16 03:20 PM	499371			Item Issue	Issue Credit	Bad Touch
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/06/17 02:36 PM	505249	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
12/22/16 01:02 PM	503911	R6. Other Item Issue	Refund	Not Tested	Issue Credit	
01/03/17 10:31 AM	504897	R2. Non-Functional				
01/03/17 10:31 AM	504897	R2. Non-Functional				
12/02/16 02:44 PM	502239			Need To Repair	Issue Credit	
12/02/16 02:44 PM	502239			Not Tested	Issue Credit	
12/02/16 02:44 PM	502239			Not Tested	Issue Credit	

01/18/17 12:56 PM	506195	R2. Non-Functional	Credit	Item Issue	Issue Credit	Sleep/Wake Not Working
12/22/16 01:02 PM	503911	R2. Non-Functional	Credit	Item Issue	Issue Credit	Unresponsive
12/25/16 12:13 PM	504065	R5. Ordered Wrong Item	Exchange	Not Tested	Issue Credit	Not Working
11/16/16 11:36 PM	500971	R2. Non-Functional		Customer Damage	Denied	Cracked Glass
12/19/16 12:21 PM	503565	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	home button not working
06/03/16 12:23 PM	486661	R2. Non-Functional		Not Tested	Issue Credit	
07/05/16 04:07 PM	489355	R6. Other Item Issue		Not Tested	Issue Credit	

#### APL-001-2090 LCD and Touch Screen Digitizer for iPhone 5S SE - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/13/17 12:20 PM	530495	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
09/02/17 06:34 PM	529571	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/21/17 09:35 AM	528371	R2. Non-Functional		Customer Damage		
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
08/16/17 10:59 AM	528011	R2. Non-Functional	Credit	Item Issue - RTV		
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional			Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/21/17 02:08 PM	521747	R2. Non-Functional		Customer Damage	Denied	
05/16/17 02:13 PM	517761	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Denied	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Denied	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Denied	
04/24/17 07:10 PM	515407	R2. Non-Functional		Item Issue - RTV	Denied	
04/24/17 07:10 PM	515407	R2. Non-Functional		Customer Damage	Denied	
04/24/17 07:10 PM	515407	R2. Non-Functional		Good For Stock	Denied	
04/24/17 07:10 PM	515407	R2. Non-Functional		Good For Stock	Denied	
04/24/17 07:10 PM	515407	R2. Non-Functional		Good For Stock	Denied	
05/19/17 12:16 PM	518229	R2. Non-Functional	Exchange	Item Issue	Issue Credit	auto responsive
04/24/17 02:00 PM	515362	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	Touch
06/13/17 03:27 PM	520892	R4. Received Wrong Item				
04/14/17 12:32 PM	514468	R2. Non-Functional		Customer Damage		LCD
01/24/17 04:47 PM	506704			Item Issue - RTV	Issue Credit	
05/11/17 11:46 PM	517288	R6. Other Item Issue	Exchange	Shipping Damage	Issue Credit	
01/06/17 02:34 PM	505248	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/11/17 01:34 PM	514146	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
12/21/16 12:47 PM	503801			Item Issue - RTV	Issue Credit	
03/17/17 01:05 PM	511708	R2. Non-Functional	Exchange	Good For Stock		Grade A
01/03/17 03:11 PM	504970			Item Issue - RTV	Issue Credit	No Display after restart
01/17/17 03:01 PM	506102			Item Issue - RTV	Issue Credit	Digitizer Jumpy
01/09/17 04:13 PM	505442	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	LCD Intermittent
12/17/16 01:28 PM	503471	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	Digitizer Intermittent
12/17/16 01:28 PM	503471	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Unresponsive
11/03/15 11:29 PM	351420	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA
08/17/16 10:48 AM	492689	R2. Non-Functional		Item Issue	Issue Credit	Intermittent
08/17/16 10:48 AM	492689	R2. Non-Functional		Good For Stock	Issue Credit	
08/05/16 04:24 PM	491882	R1. Change of Mind		Item Issue	Issue Credit	Digitizer Intermittent
08/05/16 04:24 PM	491882	R1. Change of Mind		Item Issue	Issue Credit	Digitizer Intermittent
01/12/16 03:34 PM	362019	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
01/16/16 05:27 PM	362676	R1. Change of Mind	Refund	Item Issue	Issue Refund	
12/01/15 05:15 AM	355533	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
10/12/15 12:53 PM	347309	R2. Non-Functional	Refund	Item Issue	Issue Credit	
10/09/15 02:54 PM	346875	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	

10/05/15 11:46 AM	345921	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
10/18/15 06:43 PM	348454	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
10/12/15 12:53 PM	347309	R2. Non-Functional	Refund	Not PPUSA Part	Denied	
09/22/15 04:39 PM	343441	R2. Non-Functional	Refund	Item Issue	Issue Credit	

**SRN-SAM-1198 LCD and Touch Screen Digitizer for Samsung Galaxy Note 4 - Grey**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional				
09/05/17 03:51 PM	529752	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/27/17 01:35 PM	522336	R5. Ordered Wrong Item	Credit	Item Issue - RTV	Issue Credit	
07/24/17 01:17 PM	525343	R5. Ordered Wrong Item	Exchange	Customer Damage	Denied	
08/10/17 03:51 AM	527353	R4. Received Wrong Item		Good For Stock		
08/02/17 11:44 AM	526341-1	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
08/01/17 12:45 PM	526341	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
07/26/17 03:17 PM	525367-1	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
07/24/17 02:57 PM	525367	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
06/27/17 07:45 AM	522280	R4. Received Wrong Item		Good For Stock		
06/21/17 08:32 PM	521797	R6. Other Item Issue		Good For Stock		
05/26/17 11:29 AM	518955	R1. Change of Mind		Good For Stock	Issue Refund	
05/02/17 05:38 PM	516263	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA
04/16/17 03:24 PM	514603		Refund	Good For Stock	Issue Refund	Grade C
03/31/17 10:09 AM	513048	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
03/08/17 10:26 AM	E5345	R2. Non-Functional		Customer Damage		Cracked LCD
03/06/17 09:47 AM	510508	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines in Display
01/05/17 10:13 AM	505118	R2. Non-Functional				
01/05/17 10:13 AM	505118	R2. Non-Functional				
02/02/16 02:13 PM	365111			Item Issue	Issue Credit	Large Burn-ins
02/02/16 02:13 PM	365111	R2. Non-Functional		Not PPUSA Part	Issue Credit	
11/02/16 01:50 PM	499464			Need To Repair	Issue Credit	S-Pen Flex
12/29/16 11:20 AM	504569	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
11/09/16 01:43 PM	500227	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
04/25/16 03:38 PM	483447	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Grade A
02/17/16 01:57 PM	367015	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Working - Customer said Ghost Touching
02/03/16 10:28 AM	365259	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
02/09/16 02:33 PM	366136	R5. Ordered Wrong Item	Exchange	Customer Damage	Issue Replacement Exception was made	Separated And Cracked LCD
01/28/16 06:44 AM	364330	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
11/11/15 10:50 AM	352804	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/24/15 03:15 PM	343861	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
09/21/15 02:27 PM	343162			Customer Damage	Denied	
10/10/15 04:54 PM	347041	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
09/17/15 12:27 PM	342385	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
07/09/15 02:55 PM	325220	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/15/15 12:25 PM	317752	R2. Non-Functional	Refund	Not Tested	Issue Refund	
05/12/15 03:44 AM	308474	R5. Ordered Wrong Item	Refund	Not Tested	Issue Refund	
02/18/15 02:07 PM	286398	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
02/13/15 02:40 PM	284748			Good For Stock	Issue Refund	

**BT-BP-30074 BinTEK Battery for iPhone 6 Plus 2915 mAH Li-Polymer Premium**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional				

N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/25/17 01:50 PM	525498	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/07/17 07:18 PM	520242	R2. Non-Functional		Item Issue - RTV	Issue Refund	
06/13/17 04:00 PM	520895	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/13/17 04:00 PM	520895	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA
03/10/17 03:17 PM	511040	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/10/17 03:17 PM	511040	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/17/17 11:52 AM	517886	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/16/17 04:06 PM	517782	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	dead battery
03/10/17 03:17 PM	511040	R2. Non-Functional		Not Tested	Issue Credit	
03/10/17 03:17 PM	511040	R2. Non-Functional		Not Tested	Issue Credit	
03/10/17 03:17 PM	511040	R2. Non-Functional		Not Tested	Issue Credit	
03/10/17 03:17 PM	511040	R2. Non-Functional		Not Tested	Issue Credit	
05/03/17 02:11 PM	516316	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/07/17 02:23 PM	510675			Customer Damage	Issue Credit	Torn Flex
03/07/17 02:23 PM	510675			Item Issue - RTV	Issue Credit	Not Holding Charge
02/21/17 01:21 PM	509232			Item Issue - RTV	Issue Credit	No Power
02/21/17 01:21 PM	509232			Item Issue - RTV	Issue Credit	Not Charging
12/21/16 01:07 PM	503807			Item Issue	Issue Credit	Battery not charging
01/02/17 12:01 PM	504843	R6. Other Item Issue	Credit	Item Issue	Issue Credit	Not Charging
06/08/16 12:58 PM	487090	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead Battery
08/17/16 08:57 AM	492679	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery
08/17/16 08:57 AM	492679	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery
07/22/16 09:46 AM	490783	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
08/01/16 02:46 PM	491533	R2. Non-Functional		Good For Stock	Issue Credit	
08/01/16 02:46 PM	491533	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
07/26/16 06:50 PM	106-5179447-3521848	R2. Non-Functional		Item Issue		Dead Battery
06/25/16 07:38 PM	115-4676906-7437025	R2. Non-Functional		Item Issue	Issue Refund	
06/03/16 01:12 PM	486672	R1. Change of Mind	Refund	Good For Stock	Issue Refund	No Longer Needed
04/11/16 09:35 AM	482138			Not PPUSA Part	Denied	Customer Sent OEM Battery
04/09/16 08:22 AM	482030	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Battery Not Holding Charge
02/29/16 06:48 PM	368229	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
02/29/16 06:48 PM	368229	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
03/18/16 01:05 PM	370111	R2. Non-Functional	Refund	Customer Damage	Denied	Flex Damaged
02/29/16 03:40 PM	368203	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	dont need
02/03/16 06:01 PM	365332	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed
02/03/16 06:01 PM	365332	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
09/25/15 02:09 PM	344038	R2. Non-Functional	Refund	Not Tested	Issue Credit	

**BT-BP-30196 BinTEK Battery for iPhone 6S Plus 2750mAH Li-Po Premium**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Customer Damage	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/17/17 10:31 AM	528106	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
08/08/17 03:29 PM	527173	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
08/07/17 04:13 PM	527048	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/21/17 11:21 AM	521695	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	



06/10/17 06:29 AM	113-6505186-9785869	R2. Non-Functional		Item Issue - RTV		
04/28/17 05:57 PM	111-9349474-5233048	R1. Change of Mind		Good For Stock	Issue Refund	
12/28/16 03:28 PM	504352	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/28/16 03:28 PM	504352	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/27/17 08:16 PM	111-5369659-5781042	R2. Non-Functional		Not Tested		
04/21/17 04:03 PM	111-7289560-6409016	R2. Non-Functional		Item Issue - RTV		
04/28/17 09:58 PM	113-9544242-9864218	R2. Non-Functional		Item Issue		
04/20/17 09:22 PM	111-6516642-5404233	R6. Other Item Issue		Good For Stock		
04/20/17 02:48 PM	113-9041575-8772256	R1. Change of Mind		Good For Stock		
04/19/17 07:58 AM	113-1953604-3947469	R2. Non-Functional		Good For Stock		
04/20/17 09:32 PM	114-2464180-5645860	R5. Ordered Wrong Item		Good For Stock		
04/18/17 06:42 PM	112-0550894-7992245	R3. Not As Described		Good For Stock		
03/14/17 02:47 PM	511406	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Not Holding Charge
03/14/17 02:47 PM	511406	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Not Holding Charge
03/23/17 10:39 PM	512352	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
02/09/17 02:14 PM	508207			Customer Damage		Torn Flex
12/28/16 03:28 PM	504352	R2. Non-Functional		Item Issue	Issue Credit	Not Holding Charge
06/28/16 04:16 PM	488851	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part

#### APL-003-1532 Front Camera with Proximity Sensor Flex Cable for iPhone 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/23/17 12:20 PM	528644	R2. Non-Functional		Item Issue	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV		Not purchased from us
08/11/17 09:35 AM	527495	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	ed wrong part
08/06/17 07:23 AM	526868	R6. Other Item Issue		Good For Stock	Issue Replacement	
07/28/17 02:26 PM	525958	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/28/17 02:26 PM	525958	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/28/17 02:26 PM	525958	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
04/26/17 03:40 PM	515623	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/11/17 02:35 PM	517241	R2. Non-Functional		Not Tested	Issue Credit	
05/11/17 02:35 PM	517241	R2. Non-Functional		Not Tested	Issue Credit	
05/11/17 02:35 PM	517241	R2. Non-Functional		Not Tested	Issue Credit	
05/11/17 02:35 PM	517241	R2. Non-Functional		Not Tested	Issue Credit	
10/28/16 02:53 PM	498988	R2. Non-Functional		Item Issue	Issue Credit	Bad Camera
08/10/16 04:10 PM	492212	R2. Non-Functional		Item Issue	Issue Credit	Bad Camera
11/30/15 12:27 PM	355387			Item Issue	Issue Credit	
03/21/16 10:00 AM	370279	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/14/15 05:20 PM	326485	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Unable To Test
01/14/16 08:30 AM	362254	R2. Non-Functional	Refund	Not Tested	Issue Refund	
11/02/15 09:24 AM	351096	R1. Change of Mind	Exchange	Not Tested	Issue Credit	
11/02/15 09:24 AM	351096	R1. Change of Mind	Exchange	Not Tested	Issue Credit	
09/10/15 08:27 AM	340836			Good For Stock	Issue Credit	
09/10/15 08:27 AM	340836			Good For Stock	Issue Credit	
09/10/15 08:27 AM	340836			Good For Stock	Issue Credit	
09/10/15 08:27 AM	340836			Good For Stock	Issue Credit	
09/10/15 08:27 AM	340836			Good For Stock	Issue Credit	
09/10/15 08:27 AM	340836			Good For Stock	Issue Credit	
09/10/15 08:27 AM	340836			Good For Stock	Issue Credit	
06/20/15 01:53 PM	319273	R2. Non-Functional	Refund	Not Tested	Issue Credit	
09/15/15 05:40 PM	341971	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/25/17 02:50 PM	525519	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
05/11/17 03:51 PM	517257	R2. Non-Functional		Good For Stock	Issue Credit	
05/11/17 03:51 PM	517257	R2. Non-Functional		Good For Stock	Issue Credit	
01/17/17 03:10 PM	506104	R2. Non-Functional		Good For Stock	Issue Credit	
01/17/17 03:10 PM	506104	R2. Non-Functional		Item Issue - RTV	Issue Credit	
03/12/17 07:54 AM	511122	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
02/21/17 08:46 AM	509184	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
01/06/17 09:48 AM	505203	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA Part
11/07/16 04:39 PM	500031	R2. Non-Functional		Need To Repair	Issue Credit	Replace Frame
08/29/16 11:19 AM	493651	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
10/26/16 04:42 PM	498812	R3. Not As Described	Refund	Item Issue	Issue Refund	Replace Backlight
09/28/16 04:26 PM	496205	R2. Non-Functional		Item Issue	Issue Credit	Lines When Flex Bent
10/18/16 02:03 PM	497968	R2. Non-Functional	Refund	Item Issue	Issue Credit	Weak Digitizer Connector
09/13/16 05:06 PM	494925	R2. Non-Functional		Item Issue	Issue Credit	Lines, LCD Flex
09/08/16 07:36 AM	494434	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	Right Side has Lines
08/04/16 09:32 AM	491753	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines When Flex Moved
08/01/16 12:40 PM	491499	R2. Non-Functional		Good For Stock	Issue Credit	
05/25/16 12:56 PM	485984	R2. Non-Functional		Good For Stock	Issue Credit	
07/27/16 01:32 PM	488528-1	R2. Non-Functional		Customer Damage	Denied	Cracked Glass and LCD
06/10/16 05:19 PM	487345	R1. Change of Mind		Item Issue		Digitizer Intermittent
06/10/16 05:19 PM	487345	R1. Change of Mind		Item Issue		Digitizer Intermittent
06/10/16 05:19 PM	487345	R1. Change of Mind		Item Issue		No Display
08/22/16 02:09 PM	493036	R1. Change of Mind		Need To Repair	Issue Credit	Backlight Shield
08/22/16 02:09 PM	493036	R1. Change of Mind		Good For Stock	Issue Credit	
06/21/16 12:58 PM	488227	R2. Non-Functional		Item Issue	Issue Credit	LCD Flex Issue
06/24/16 10:26 AM	488528	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
06/21/16 02:22 PM	488243	R6. Other Item Issue		Customer Damage	Denied	Cracked LCD
06/21/16 02:22 PM	488243	R6. Other Item Issue		Customer Damage	Denied	Cracked LCD
05/09/16 03:11 PM	484679			Good For Stock	Issue Credit	Grade B
04/14/16 02:18 PM	482504	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Digitizer Intermittent
03/29/16 09:37 AM	371030			Good For Stock	Issue Refund	
10/23/15 03:29 PM	PO211			Good For Stock	Issue Credit	
10/19/15 10:42 AM	348548	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
10/19/15 10:42 AM	348548	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
10/15/15 01:37 PM	347948	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	

#### BT-BP-30004 BinTEK iPhone 4S 1430mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/07/17 10:35 AM	523378	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
03/20/17 09:02 PM	102-8718118-2782646	R1. Change of Mind		Good For Stock		
03/20/17 09:02 PM	102-8718118-2782646	R5. Ordered Wrong Item		Good For Stock		
02/06/17 11:11 AM	507824	R2. Non-Functional		Item Issue	Issue Credit	Bad Connector
09/23/16 11:05 AM	495763	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Battery
06/13/16 02:55 PM	116-7385200-4527425	R2. Non-Functional	replacement	Item Issue	Issue Replacement	
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
04/21/16 01:56 PM	483139	R6. Other Item Issue	Refund	Item Issue	Issue Refund	Battery Has a Hole in it
04/05/16 07:47 PM	107-0618969-5338613	R2. Non-Functional		Item Issue	Issue Replacement	Bad Flex

01/25/16 11:19 AM	363874			Good For Stock	Issue Credit	Tested 3.8V
01/21/16 02:13 PM	363408	R2. Non-Functional	Refund	Item Issue	Issue Refund	
11/16/15 09:35 AM	353556	R2. Non-Functional	Refund	Item Issue	Issue Credit	
11/09/15 02:58 PM	352448	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
09/24/15 12:33 PM	343818	R2. Non-Functional	Exchange	Customer Damage	Denied	
10/07/15 02:37 PM	102-7625145-8354614	R2. Non-Functional		Item Issue	Issue Replacement	
08/08/15 08:51 AM	333038			Good For Stock	Issue Refund	
07/14/15 10:53 AM	326344			Item Issue	Issue Refund	
08/01/15 05:39 PM	331550	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
07/25/15 07:33 AM	329442			Good For Stock	Issue Refund	
06/03/15 09:15 AM	314384			Good For Stock	Issue Refund	
03/27/15 07:16 PM	296904	R2. Non-Functional	Exchange	Item Issue	I	
02/16/15 05:38 PM	285703			Item Issue	Issue Refund	

#### SRN-SAM-686 Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch Screen Gray - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/28/17 12:36 PM	525936	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	
07/28/17 12:36 PM	525936	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Credit	
07/31/17 11:25 AM	526153	R2. Non-Functional	Exchange	Good For Stock	Issue Refund	
06/26/17 10:43 AM	522166	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
05/10/17 01:06 PM	517116	R2. Non-Functional	Exchange	Shipping Damage	Denied	cracked lcd
04/17/17 02:42 PM	511004-1		Refund	Good For Stock	Issue Refund	
03/10/17 12:31 PM	511004	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Replace S-Pen
04/03/17 02:40 PM	513346	R5. Ordered Wrong Item	Store Credit	Item Issue	Issue Credit	No Display
02/12/17 01:09 PM	E5037	R2. Non-Functional		Customer Damage		Damaged Digitizer Connector
10/28/16 11:50 AM	498966	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
05/27/16 06:42 AM	486124	R1. Change of Mind	Exchange	Item Issue	Issue Replacement	Unresponsive
05/12/16 11:34 AM	484950	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/18/16 08:42 PM	370157	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Replace Adhesive on back
02/08/16 12:12 PM	365955	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
09/18/15 02:32 PM	342665	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/16/15 11:49 AM	342128	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
09/03/15 01:33 PM	339429	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/10/15 03:12 PM	333539	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/25/15 11:00 AM	329475	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/18/15 10:08 AM	327542	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/19/15 01:58 PM	294683	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
02/23/15 08:26 PM	288180	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/26/15 08:32 AM	296404	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
02/25/15 04:40 PM	MM186439			Good For Stock	Issue Refund	
02/17/15 08:39 AM	285859				Denied	
02/09/15 06:17 PM	283420	R2. Change of Mind		Good For Stock	Issue Refund	
02/16/15 09:57 AM	285478	R2. Change of Mind				

#### ACC-ZED-336 Lightning To USB Adapter for iPhone iPad

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/07/17 01:09 PM	523418	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
07/03/17 12:51 PM	522949	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
01/01/16 07:19 AM	360158	R2. Non-Functional	Refund	Item Issue	Issue Refund	
01/01/16 07:19 AM	360158	R2. Non-Functional	Refund	Item Issue	Issue Refund	
11/23/15 07:10 PM	354666	R2. Non-Functional	Refund	Item Issue	Issue Refund	
11/08/15 08:44 AM	352163	R2. Non-Functional	Exchange	Item Issue	Issue Refund	

11/03/15 06:10 AM	351290	R2. Non-Functional	Refund	Item Issue	Issue Refund	
11/03/15 06:10 AM	351290	R2. Non-Functional	Refund	Item Issue	Issue Refund	
11/03/15 06:10 AM	351290	R2. Non-Functional	Refund	Item Issue	Issue Refund	
10/22/15 07:14 AM	349160	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
10/22/15 07:14 AM	349160	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
10/22/15 07:14 AM	349160	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
10/22/15 07:14 AM	349160	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
10/22/15 07:14 AM	349160	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
10/22/15 07:14 AM	349160	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	
06/12/15 05:25 PM	317165			Good For Stock	Issue Refund	
06/12/15 05:25 PM	317165			Good For Stock	Issue Refund	
02/17/15 05:09 PM	286102			Item Issue	Issue Refund	
04/15/15 01:19 PM	301898			Good For Stock	Issue Refund	
04/09/15 11:28 AM	300323			Good For Stock	Issue Refund	
03/12/15 01:52 PM	292592	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
02/22/15 08:55 PM	287786			Good For Stock	Issue Refund	

#### BT-BP-30062 BinTEK Battery for Samsung Galaxy S5 EB-BG900BBC 2800mAH Li-Ion Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/12/17 11:30 AM	530374	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
08/11/17 09:35 AM	527495	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	ed wrong part
08/11/17 09:35 AM	527495	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	ed wrong part
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/28/16 04:26 PM	496205	R2. Non-Functional		Item Issue	Issue Credit	Not Charging
09/02/16 04:15 PM	494073	R2. Non-Functional		Item Issue	Issue Credit	Battery Bloated
07/29/16 02:24 PM	105-2407293-9081841			Item Issue	Issue Replacement	Dead Battery
07/18/16 12:08 AM	106-5333091-8356235	R2. Non-Functional		Item Issue		Dead Battery
07/22/16 08:12 PM	107-4090095-3165015	R2. Non-Functional		Item Issue	Issue Refund	Dead Battery
07/05/16 12:26 AM	102-4992395-9418634	R2. Non-Functional		Item Issue	Issue Replacement	Dead Battery
06/09/16 06:48 PM	111-7278904-4557839	R2. Non-Functional		Item Issue		
07/05/16 05:50 PM	112-5903698-9288219	R2. Non-Functional	replacement	Not Tested	Issue Replacement	battery will not hold a charge
07/06/16 08:49 PM	108-1285736-9293007	R5. Ordered Wrong Item		Good For Stock		
06/21/16 02:36 PM	111-5919540-2656210	R1. Change of Mind	reund	Good For Stock	Issue Refund	customer no longer needs
06/06/16 02:10 PM	103-8602572-9091445	R2. Non-Functional	redund	Not Tested	Issue Refund	dead battery
06/06/16 07:46 PM	116-6185233-8837026	R2. Non-Functional	refund	Not Tested		
05/13/16 06:51 AM	110-5838972-1828229	R2. Non-Functional	refund	Item Issue		stopped working
05/11/16 06:51 AM	102-4063194-4302669	R2. Non-Functional	Replacement	Item Issue	Issue Replacement	
02/22/16 01:31 PM	367446	R2. Non-Functional	Refund	Item Issue	Issue Credit	

#### APL-001-0102 LCD and Touch Screen Digitizer for ATT iPhone 4 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/23/17 11:36 AM	531352	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
03/22/16 02:36 PM	370457	R3. Not As Described	Refund	Need To Repair	Issue Credit	Frame Loose
10/30/16 07:13 PM	499146	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
12/02/15 06:11 PM	355793			Good For Stock	Issue Credit	Type A Quality
12/02/15 06:11 PM	355793			Good For Stock	Issue Credit	Type A Quality
12/02/15 06:11 PM	355793			Good For Stock	Issue Credit	Type A Quality
12/02/15 06:11 PM	355793			Good For Stock	Issue Credit	Type A Quality
12/02/15 06:11 PM	355793			Good For Stock	Issue Credit	Type A Quality
12/02/15 06:11 PM	355793			Good For Stock	Issue Credit	Type A Quality
12/02/15 06:11 PM	355793			Good For Stock	Issue Credit	Type A Quality

12/02/15 06:11 PM	355793			Good For Stock	Issue Credit	Type A Quality
12/02/15 06:11 PM	355793			Customer Damage	Issue Credit	Cracked Glass
12/02/15 06:11 PM	355793			Item Issue	Issue Credit	Blemish
11/09/15 02:08 PM	352428	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
01/26/16 05:23 PM	364111	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	Type A Quality
12/22/15 11:36 AM	358679	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
12/23/15 10:17 AM	358804	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
12/23/15 10:17 AM	358804	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
11/18/15 09:32 AM	353910	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
11/02/15 02:16 PM	351184	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
08/15/15 03:07 PM	334782	R2. Non-Functional	Exchange	Customer Damage	Denied	
05/27/15 06:17 PM	312583	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/30/15 02:49 PM	322531	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/07/15 10:36 PM	291240	R2. Non-Functional	Exchange	Customer Damage	Denied	
01/19/15 10:10 AM	277593			Good For Stock	Issue Credit	

#### APL-001-2048 LCD and Touch Screen Digitizer for iPad Air 2 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/13/17 04:02 PM	530543	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
08/04/17 03:10 PM	526782	R2. Non-Functional		Item Issue - RTV		
08/14/17 03:05 PM	527782	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
04/27/17 01:05 PM	515726	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/27/17 01:05 PM	515726	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/29/17 12:15 PM	522554	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
05/15/17 03:13 PM	517612	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
N/A		R2. Non-Functional		Not Tested		
05/22/17 12:40 PM	518205-1	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
05/19/17 10:57 AM	518205	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Backlight Blemish
04/19/17 05:13 AM	514873	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/27/17 01:05 PM	515726			Item Issue - RTV	Issue Credit	No Backlight
03/21/17 06:29 AM	512030	R2. Non-Functional	Exchange			
04/09/17 07:25 AM	513897	R5. Ordered Wrong Item	Refund	Good For Stock		
04/09/17 07:25 AM	513897	R5. Ordered Wrong Item	Refund	Good For Stock		
03/21/17 02:38 PM	512092	R5. Ordered Wrong Item	Exchange	Item Issue - RTV		Dead Spots
02/08/17 11:24 AM	508077	R6. Other Item Issue	Exchange	Not Tested	Issue Credit	
02/08/17 11:24 AM	508077	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Flickering
02/10/17 10:17 AM	508254	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Digitizer Issues
10/03/16 01:10 PM	496551	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
09/30/16 03:59 PM	496379	R2. Non-Functional		Not Tested	Issue Credit	
10/11/16 03:29 PM	497303	R2. Non-Functional		Not Tested	Issue Replacement	Dead Spots
09/12/16 08:06 AM	494728	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong item
07/28/16 10:55 AM	491255	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change of mind
06/09/16 11:54 AM	487182	R2. Non-Functional		Customer Damage	Denied	Torn Home Flex
05/10/16 10:10 AM	484729	R2. Non-Functional	Exchange	Customer Damage		Cracked LCD
02/04/16 09:53 AM	365401	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

#### APL-001-2211 LCD and Touch Screen Digitizer for iPhone 6s - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
08/03/17 10:54 AM	526594	R2. Non-Functional	Credit	Customer Damage	Issue Credit	
08/03/17 10:54 AM	526594	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
05/08/17 03:27 PM	516905	R2. Non-Functional		Item Issue - RTV	Issue Credit	



07/01/17 10:14 PM	522834	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
06/20/17 02:03 PM	521587	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/21/17 03:04 PM	521756	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Need To Repair	Issue Credit	
06/08/17 10:02 PM	520395	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	Touch ID not working
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/20/17 04:02 PM	515058	R1. Change of Mind		Good For Stock		
04/11/17 01:16 PM	514142	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/11/17 01:16 PM	514142	R2. Non-Functional		Need To Repair	Issue Credit	backlight
04/11/17 01:16 PM	514142	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/27/17 02:07 PM	515740	R2. Non-Functional	Credit	Need To Repair	Issue Credit	BACK LIGHT
02/28/17 04:39 PM	510034	R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/28/17 04:39 PM	510034	R2. Non-Functional		Need To Repair	Issue Credit	
04/03/17 11:49 AM	513298	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/07/17 03:47 PM	510692			Need To Repair	Issue Credit	3D Touch
03/07/17 03:47 PM	510692			Item Issue - RTV	Issue Credit	LCD Flex
01/09/17 02:30 PM	505419	R2. Non-Functional	Refund	Good For Stock	Issue Refund	

#### APL-001-2047 LCD and Touch Screen Digitizer for iPad Air 2 - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/07/17 03:35 PM	527025	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
09/08/17 09:54 AM	530034	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
06/27/17 05:47 AM	522277	R6. Other Item Issue	Exchange	Good For Stock	Issue Refund	
07/07/17 02:34 PM	523440	R6. Other Item Issue		Customer Damage	Denied	
06/30/17 11:08 AM	522673	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
06/14/17 06:23 PM	521057	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No display
03/10/17 02:47 PM	511032	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/29/17 07:34 PM	519161	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No display
05/24/17 12:01 PM	518738	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
02/06/17 12:12 PM	507841			Item Issue - RTV	Issue Credit	Home Button Connector Missing
02/13/17 03:12 PM	508484			Item Issue - RTV	Issue Credit	Touch Intermittent
04/03/17 12:28 PM	513308	R1. Change of Mind	Refund	Good For Stock		
02/08/17 09:13 AM	508050	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Grade B
02/01/17 06:01 PM	507493	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
12/19/16 12:04 PM	503561	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
10/10/16 01:35 PM	497174	R2. Non-Functional	Exchange	Item Issue	Issue Credit	screen bubble
09/06/16 12:41 PM	494271	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong item
08/18/16 06:56 PM	492843	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	change of mind
06/27/16 03:52 PM	488746	R1. Change of Mind		Not Tested	Issue Credit	LCD Working but cannot test digitizer right now
07/06/16 10:11 AM	489409	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
06/06/16 11:28 AM	486832	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	Not Working

#### APL-001-2094 LCD and Touch Screen Digitizer for iPhone 6 Plus - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/07/17 09:51 AM	523371	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
06/13/17 02:25 PM	520871	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/12/17 01:15 PM	520690	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines in display
02/21/17 08:46 AM	509184	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
02/16/17 10:48 PM	508848	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
12/06/16 09:49 AM	502484	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
09/16/16 01:50 PM	495203	R2. Non-Functional	Refund	Customer Damage	Denied	Cracked LCD
10/03/16 04:24 PM	496597	R2. Non-Functional		Item Issue	Issue Credit	No Display
10/03/16 04:24 PM	496597	R2. Non-Functional		Item Issue	Issue Credit	Lines in Dark Screen
10/24/16 01:46 PM	498543	R2. Non-Functional	Exchange	Item Issue	Issue Credit	2 Lines in Dark Screen
09/22/16 04:14 PM	495713	R4. Received Wrong Item		Good For Stock	Issue Credit	Grade B
09/28/16 02:22 PM	496181	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	change of mind
09/12/16 02:17 PM	494785	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/10/16 05:19 PM	487345	R1. Change of Mind		Customer Damage		Cracked LCD
05/16/16 04:21 PM	485264			Customer Damage	Denied	Cracked LCD
12/06/15 05:35 PM	356236	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
10/02/15 10:28 AM	345368	R3. Not As Described	Exchange	Over 60 days	Issue Credit Exception was made	
10/23/15 03:29 PM	PO211			Good For Stock	Issue Credit	
10/22/15 03:09 PM	349259	R2. Non-Functional	Exchange	Item Issue	Issue Credit	

#### APL-001-2089 LCD and Touch Screen Digitizer Assembly for iPhone 5C - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/11/17 01:08 PM	530259	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
08/21/17 04:53 AM	528356	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	
08/21/17 08:14 PM	528475	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Denied	
06/13/17 03:27 PM	520892	R4. Received Wrong Item		Good For Stock	Issue Credit	
04/12/17 11:07 AM	514220	R2. Non-Functional	Credit	Need To Repair	Issue Credit	
01/03/17 04:40 PM	504986	R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/12/17 06:40 AM	505671	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/28/16 09:24 AM	496149	R1. Change of Mind		Item Issue	Issue Credit	Digitizer Intermittent
11/07/16 09:21 AM	499945	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
09/12/16 04:03 PM	494799	R1. Change of Mind		Good For Stock	Issue Credit	
08/08/16 01:40 PM	491985	R2. Non-Functional		Item Issue	Issue Credit	No Display
07/25/16 03:31 PM	491023	R2. Non-Functional		Item Issue		Digitizer Intermittent
06/22/16 05:55 PM	488374	R2. Non-Functional		Good For Stock	Issue Refund	
06/20/16 03:37 PM	488156			Item Issue	Issue Credit	Digitizer Intermittent
06/13/16 02:34 PM	487516	R6. Other Item Issue	Refund	Customer Damage	Denied	Cracked LCD
03/26/16 09:24 AM	370810	R2. Non-Functional	Refund	Customer Damage	Denied	Flex is Detached From LCD
09/22/15 03:11 PM	PO142			Item Issue	Issue Credit	

#### BT-BP-30156 BinTEK Battery for Samsung Galaxy S6 Edge 2600mAH Li-Polymer Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/06/17 08:31 PM	529915	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
08/08/17 12:04 PM	527108	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/11/17 10:30 AM	112-8747149-2193025	R2. Non-Functional		Item Issue - RTV	Issue Refund	
06/19/17 01:26 PM	113-4186182-6512237	R2. Non-Functional		Item Issue		
06/16/17 12:09 PM	113-6570299-4600253	R2. Non-Functional		Item Issue - RTV	Issue Refund	
06/05/17 07:06 AM	112-4411448-2679456	R2. Non-Functional		Item Issue - RTV	Issue Refund	Damaged Flex

05/22/17 10:39 PM	113-4048311-9829804	R1. Change of Mind		Good For Stock	Issue Refund	
05/31/17 11:13 PM	113-9331110-1149000	R6. Other Item Issue		Item Issue - RTV		
02/17/17 05:32 PM	103-1113307-4417844	R2. Non-Functional		Item Issue - RTV	Issue Refund	Not Charging
12/02/16 01:01 PM	111-0629304-6265066	R1. Change of Mind		Good For Stock		
11/11/16 09:52 PM	103-2559402-2706669	R1. Change of Mind		Good For Stock		
11/14/16 12:03 PM	500639	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	ordered wrong part
10/08/16 05:19 PM	110-2600560-3524262	R1. Change of Mind		Good For Stock		
08/03/16 02:16 PM	491695	R2. Non-Functional	Exchange	Item Issue	Issue Refund	dead battery
07/19/16 04:17 AM	002-7232745-3365055	R1. Change of Mind		Good For Stock		
07/12/16 01:39 PM	489976	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Flex Torn
02/22/16 03:20 PM	367472	R2. Non-Functional	Refund	Item Issue	Issue Credit	Battery Swollen
01/30/16 08:51 AM	RL3363			Item Issue	Issue Refund	

#### SRN-SAM-1426 LCD and Touch Screen Digitizer for Samsung Galaxy S7 Edge - Gold Platinum

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/08/17 09:19 AM	527081	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/24/17 02:36 PM	525363	R2. Non-Functional	Credit	Customer Damage	Denied	
06/20/17 11:58 AM	521560	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
06/29/17 08:32 AM	522520	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/09/17 11:35 AM	520444	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Oca Separation
06/10/17 11:48 AM	520553	R2. Non-Functional	Store Credit	Customer Damage	Denied	Damaged LCD
05/15/17 03:23 PM	517616	R2. Non-Functional		Customer Damage	Denied	LCD Punctures
04/14/17 08:22 AM	514436	R1. Change of Mind		Good For Stock	Issue Credit	
05/08/17 02:07 PM	516886	R4. Received Wrong Item	Exchange	Customer Damage	Denied	cracked lcd/glass
04/20/17 11:31 AM	515008	R6. Other Item Issue		Good For Stock	Issue Credit	
04/18/17 12:32 PM	514795			Item Issue - RTV	Issue Credit	
04/26/17 02:36 PM	515607	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	wrong item ordered
04/18/17 11:35 AM	514783	R2. Non-Functional		Good For Stock	Issue Credit	
04/03/17 03:32 PM	513356	R2. Non-Functional		Good For Stock	Issue Credit	
02/08/17 07:02 PM	508145	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
01/04/17 02:56 PM	505071			Customer Damage	Issue Credit	Damaged LCD
11/09/16 11:43 AM	500205	R5. Ordered Wrong Item	Exchange	Not Tested	Issue Credit	No Display
10/25/16 10:59 AM	498649	R2. Non-Functional		Customer Damage	Denied	Torn Flex Cable
10/11/16 11:43 AM	497261	R2. Non-Functional	Refund	Item Issue	Issue Refund	OCA Separation
08/31/16 10:44 AM	493823	R2. Non-Functional		Item Issue	Issue Credit	No Display

#### SRN-LGM-630 LCD and Touch Screen Digitizer with Frame for LG Stylo 2 LS775 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/31/17 04:04 PM	529434	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/04/17 12:40 AM	526693	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/19/17 10:39 AM	524693	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
06/22/17 02:32 PM	521873	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/03/17 04:00 PM	513363	R4. Received Wrong Item	Refund	Good For Stock	Issue Refund	
04/04/17 12:35 PM	513446	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Lones in Display
03/19/17 04:53 AM	511820	R4. Received Wrong Item	Refund	Good For Stock	Issue Refund	
03/19/17 04:53 AM	511820	R4. Received Wrong Item	Refund	Good For Stock	Issue Refund	
03/13/17 02:56 PM	511275	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	ordered wrong part
02/07/17 10:42 AM	507959	R4. Received Wrong Item	Exchange	Good For Stock	Issue Refund	Wrong Sku
02/07/17 10:42 AM	507959	R4. Received Wrong Item	Exchange	Good For Stock	Issue Refund	ACC-ZED-718

02/06/17 02:29 PM	507872	R4. Received Wrong Item				
11/11/16 03:14 PM	500460	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
12/14/16 02:10 PM	503194	R4. Received Wrong Item		Good For Stock		
12/09/16 02:18 PM	502816	R3. Not As Described	Exchange	Good For Stock	Issue Credit	doesnt fit
11/08/16 12:51 PM	500101	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	wrong part
10/12/16 01:27 PM	497406	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

#### BTT110002 BinTEK 4 5 inch Premium Suction Cup

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/31/16 05:04 PM	115-3703982-8447458	R2. Non-Functional	refund	Item Issue	Issue Refund	broke after 2nd use
02/08/16 06:51 PM	108-5883760-4795434	R2. Non-Functional		Item Issue		seperaton
03/31/16 06:35 PM	002-7965676-0811445	R2. Non-Functional		Item Issue		cup deformed
02/11/16 07:03 AM	107-2247797-3451439			Item Issue		Missing Pin to hold handle on
02/23/16 02:20 PM	116-7126978-8913850	R2. Non-Functional	Refund	Item Issue		poor rubber, clamp fell off
02/04/16 12:08 AM	108-4058905-8080213	R3. Not As Described	Replacement	Item Issue	Issue Replacement	Fell Apart
02/15/16 10:01 PM	110-4535595-0285009	R2. Non-Functional	reaplacement	Item Issue	Issue Replacement	fell apart
02/09/16 11:48 AM	114-1308831-7319469	R2. Non-Functional		Item Issue	Issue Replacement	cup fell apart
01/26/16 04:00 PM	112-2502536-3992259			Good For Stock	Issue Refund	
01/26/16 04:00 PM	112-2502536-3992259			Good For Stock		
01/25/16 09:28 AM	112-5899912-4985016			Good For Stock	Issue Refund	
01/24/16 09:02 PM	110-7478047-0106628	R2. Non-Functional		Item Issue	Issue Refund	
01/03/16 03:05 PM	110-7178742-0752253			Good For Stock	Issue Refund	
12/13/15 04:06 PM	106-7154838-1519414			Good For Stock	Issue Refund	
06/04/15 10:21 AM	PO050	R1. Change of Mind		Good For Stock		
06/04/15 10:21 AM	PO050	R1. Change of Mind		Good For Stock		

#### APL-001-0718 LCD and Touch Screen Digitizer for iPod Touch 5 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/29/17 05:20 PM	522623	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
06/28/17 03:53 PM	522474	R2. Non-Functional		Not Tested	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
01/23/17 01:10 PM	506553			Not Tested	Issue Credit	
12/30/16 12:08 PM	504755	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	no display
01/03/17 09:38 AM	504731-1	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	unresponsive
12/30/16 09:33 AM	504731	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	unresponsive
09/09/16 01:44 PM	494603	R2. Non-Functional		Not Tested	Issue Credit	
03/13/16 10:20 AM	369539	R2. Non-Functional		Not Tested	Issue Credit	LCD Issue
06/15/16 10:48 AM	487684	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	lines on display
02/26/16 01:50 PM	367967	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
09/02/15 07:18 AM	339093	R2. Non-Functional	Refund	Not Tested	Issue Refund	
03/12/15 09:50 AM	292519	R2. Non-Functional	Exchange	Customer Damage	Denied	
03/08/15 12:39 PM	291324			Item Issue	Issue Refund	
03/03/15 11:07 AM	290176	R2. Non-Functional	Refund	Item Issue	Issue Refund	

#### FLX-SAM-790 Charging Port Flex Cable for Samsung Galaxy Note 3 N900T

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/30/17 03:33 PM	529323	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
01/04/17 01:05 AM	504998	R2. Non-Functional	Exchange	Item Issue	Issue Credit	not charging

11/15/16 06:41 PM	500847	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not charging
09/19/16 12:57 PM	492174-1	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change of mind
08/10/16 12:01 PM	492174	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not charging
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 01:08 PM	482189	R2. Non-Functional	Refund	Not Tested	Issue Credit	mic did not work
04/04/16 04:58 PM	371653	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
03/17/16 12:16 PM	RL3467-1	R2. Non-Functional		Item Issue	Issue Refund	does not charge
02/24/16 07:19 AM	RL3467	R2. Non-Functional		Item Issue	Issue Replacement	Mic not working
08/23/15 10:21 PM	336724	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

#### APL-001-2369 LCD and Touch Screen Digitizer for iPhone 7 - Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/13/17 12:20 PM	530495	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
09/13/17 12:20 PM	530495	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
09/13/17 12:20 PM	530495	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
09/13/17 12:20 PM	530495	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
09/22/17 03:59 PM	531310	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV		
09/07/17 10:03 AM	529931	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
09/07/17 10:03 AM	529931	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
09/07/17 10:03 AM	529931	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Item Issue - RTV		
N/A		R2. Non-Functional		Good For Stock		
08/29/17 03:56 PM	529206	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
08/29/17 03:56 PM	529206	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	

#### SRN-SAM-180 Front Glass for Samsung Galaxy S3 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R1. Change of Mind		Good For Stock	Issue Credit	
N/A		R1. Change of Mind		Good For Stock	Issue Credit	
N/A		R1. Change of Mind		Good For Stock	Issue Credit	
03/20/17 09:57 AM	511896	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	wrong color
07/17/15 11:15 PM	327484	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/16/15 02:08 PM	293733	R5. Ordered Wrong Item	Exchange	Good For Stock		



Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Denied	
N/A		R2. Non-Functional		Customer Damage	Denied	
09/08/17 10:58 AM	530042	R2. Non-Functional		Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/09/17 01:33 PM	520479	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
02/02/17 12:31 PM	507548	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Bad Home Button
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
11/07/16 06:39 AM	499914	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lens Tape
11/18/16 10:21 AM	501097	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lens tape
11/07/16 06:39 AM	499914	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lens Tape
11/21/16 02:13 PM	501097-1	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lens Tape
11/18/16 10:21 AM	501097	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Glass Blurred
04/07/16 10:37 AM	371943	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Screen is chipped on all 4 corners
03/15/16 10:56 AM	369742	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

#### APL-001-0504 LCD Screen for iPad 3 4

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/17 02:42 PM	531602	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/09/17 03:40 PM	520509	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
03/13/17 07:39 PM	511315	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change of mind
10/20/16 11:09 AM	498147	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
10/20/16 11:09 AM	498147	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
10/20/16 11:09 AM	498147	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
03/11/16 04:00 PM	369444	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
03/14/16 10:11 PM	369706	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
03/14/16 10:11 PM	369706	R6. Other Item Issue		Good For Stock	Issue Credit	
01/20/16 07:33 PM	363288	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	Grade A
10/29/15 11:09 AM	350485	R2. Non-Functional	Exchange	Shipping Damage	Issue Replacement	
06/03/15 02:47 PM	314494	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/29/15 12:35 PM	313102	R2. Non-Functional	Refund	Good For Stock	Issue Refund	

#### SRN-HTC-658 LCD Touch Screen Digitizer with Frame for HTC One M8 831C

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/08/17 10:33 AM	530037	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
07/18/17 12:56 PM	524582	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
02/20/17 12:06 PM	509099	R2. Non-Functional	refund	Item Issue - RTV	Issue Credit	
02/23/17 01:03 PM	509462	R2. Non-Functional	Refund	Not Tested	Issue Credit	Frame Loose and Backlight
07/15/16 05:04 PM	490276			Item Issue	Issue Credit	No Display
12/14/16 10:36 AM	503153	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
07/28/16 02:57 PM	491287	R2. Non-Functional		Need To Repair	Issue Credit	SD Card Not Working
07/15/16 05:04 PM	490276	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Sim Reader Flex Torn
06/01/16 08:19 PM	486505	R2. Non-Functional	Refund	Not Tested	Issue Credit	LCD and Digitizer Working. Need to test
04/22/16 10:36 AM	483207			Item Issue	Issue Credit	
02/03/16 01:42 PM	365291			Not Tested	Issue Credit	
01/08/16 01:39 PM	361340			Customer Damage	Denied	Torn Backlight Flex
11/05/15 01:31 PM	351715	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
10/16/15 04:36 PM	348171	R2. Non-Functional	Refund	Not Tested	Issue Refund	
04/23/15 05:41 PM	303856	R1. Change of Mind	Refund	Not Tested	Issue Credit	

03/14/15 07:31 AM	293093	R4. Received Wrong Item	Exchange	Good For Stock	Replacement	
03/16/15 01:21 PM	293713			Good For Stock		

#### APL-001-2195 Digitizer Touch Screen With Home Button for iPad 4 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Over 60 days	Issue Credit	
N/A		R2. Non-Functional		Over 60 days	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/28/17 01:46 PM	525948	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
02/24/17 01:33 PM	509586	R2. Non-Functional		Not Tested	Issue Credit	
03/17/17 11:44 AM	511694	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	Bad touch
10/03/16 12:28 PM	496539	R2. Non-Functional	Refund	Item Issue	Issue Credit	Unresponsive
05/02/16 03:04 PM	484092	R1. Change of Mind		Good For Stock		
05/02/16 03:04 PM	484092	R1. Change of Mind		Good For Stock		
05/02/16 03:04 PM	484092	R1. Change of Mind		Good For Stock		

#### APL-001-2197 Digitizer Touch Screen With Home Button Apple iPad 3 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/30/17 01:31 PM	522712	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
06/30/17 01:31 PM	522712	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/25/17 02:06 PM	506791			Item Issue - RTV	Issue Credit	Dead Spot on Right Edge
01/25/17 03:37 PM	506804			Need To Repair	Issue Credit	Adhesive
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
01/10/17 03:57 PM	505528	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
11/21/16 02:36 PM	501326	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Jumpy
08/09/16 03:49 PM	492110	R2. Non-Functional		Item Issue	Issue Credit	intermittent
09/05/16 07:58 PM	494207	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	middle half not working

#### SRN-SAM-1505 LCD and Touch Screen Digitizer for Samsung Galaxy J7 2016 - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/18/17 02:08 PM	528252	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
09/18/17 12:57 PM	530862	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
08/22/17 04:12 PM	528577	R2. Non-Functional		Good For Stock	Issue Credit	
08/28/17 11:18 AM	529017	R1. Change of Mind	Exchange	Need To Repair	Issue Credit	
08/17/17 03:46 PM	528170	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
08/06/17 08:05 PM	526898	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/20/17 02:39 PM	521603	R5. Ordered Wrong Item	Refund	Not Tested	Issue Credit	
06/12/17 12:58 PM	520688	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Ordered wrong part
05/17/17 02:59 PM	517939	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
05/30/17 11:59 AM	519229	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	orderd wrong part
05/29/17 01:18 PM	519137	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part
05/18/17 02:50 PM	518091	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Ordered wrong part
05/09/17 11:16 PM	517065	R5. Ordered Wrong Item	Store Credit	Good For Stock	Issue Credit	
05/02/17 06:18 PM	516268	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/25/17 12:15 PM	515467	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	wrong part

04/10/17 01:27 PM	514002	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	orderd wron item
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#### APL-001-2370 LCD and Touch Screen Digitizer for iPhone 7 - White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/12/17 11:06 AM	530368	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/30/17 09:52 AM	529256	R2. Non-Functional	Refund	Item Issue - RTV		
N/A		R2. Non-Functional		Good For Stock		
N/A		R2. Non-Functional		Item Issue - RTV		
09/05/17 10:13 PM	529783	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
08/26/17 02:13 PM	528930	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
08/24/17 02:11 PM	528774	R1. Change of Mind	Exchange	Item Issue - RTV	Issue Replacement	
08/22/17 10:56 AM	528507	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	

#### SRN-SAM-1488 LCD and Touch Screen Digitizer for Samsung Galaxy S7 Edge - Silver

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/19/17 05:05 PM	524800	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/29/17 04:55 PM	519150	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	
05/12/17 09:40 AM	517306	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
04/20/17 11:31 AM	515008	R6. Other Item Issue		Item Issue - RTV	Issue Credit	
04/03/17 03:32 PM	513356	R2. Non-Functional	Refund			
03/17/17 11:09 AM	511687	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Flec cable damage
02/01/17 10:40 AM	507420	R6. Other Item Issue	Credit	Not PPUSA Part	Denied	Not PPUSA Part
01/09/17 03:26 PM	505433	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
01/09/17 03:26 PM	505433	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

#### SRN-SAM-1389 LCD and Touch Screen Digitizer for Galaxy Note 5 - Gold Platinum

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Customer Damage		
N/A		R2. Non-Functional		Customer Damage	Denied	
06/02/17 03:55 PM	519708	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/18/17 07:25 AM	517997	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/25/17 02:23 PM	512478	R6. Other Item Issue	Refund	Need To Repair	Issue Refund	Replace S-Pen
02/24/17 07:38 AM	E5177	R2. Non-Functional		Not PPUSA Part		Not PPUSA Part
02/28/17 11:58 AM	E5233	R3. Not As Described		Item Issue	Issue Refund	No Display
01/25/17 09:12 AM	506739			Item Issue - RTV	Issue Credit	Lots of dust
02/18/17 04:08 PM	508788	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
01/05/17 10:13 AM	505118	R2. Non-Functional		Item Issue	Issue Credit	Dust in LCD
01/05/17 10:13 AM	505118	R2. Non-Functional		Item Issue	Issue Credit	Dust in LCD
11/03/16 02:44 PM	499615	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
11/03/16 02:44 PM	499615	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
11/21/16 12:45 PM	501295	R2. Non-Functional		Item Issue	Issue Credit	No Display
08/11/16 11:29 PM	492319	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change of mind
06/20/16 10:06 AM	488077	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change of mind

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/06/17 10:22 AM	523222	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
03/16/17 03:34 PM	511637			Good For Stock	Issue Credit	
03/16/17 03:34 PM	511637			Good For Stock	Issue Credit	
11/28/16 03:59 PM	501808	R2. Non-Functional	Refund	Item Issue	Issue Credit	Doesn't Charge
10/18/16 01:58 PM	497964	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
04/22/16 02:59 PM	483241			Item Issue	Issue Credit	Not Charging
04/13/16 12:47 PM	482385	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed part

#### APL-003-1432 Charging Port and Headphone Jack Flex Cable for iPhone 6 Silver

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/30/16 12:11 PM	493758			Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
10/18/16 01:58 PM	497964	R6. Other Item Issue	Exchange	Good For Stock	Issue Credit	
05/10/16 02:52 PM	484783	R1. Change of Mind	Refund	Good For Stock	Issue Refund	change mind
08/28/15 12:54 PM	338001	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
08/16/15 04:52 PM	334971	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/24/15 03:06 PM	295969	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

#### APL-003-0564 Headphone Jack Charging Port Flex Cable for iPhone 5 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
01/10/17 12:04 PM	505491	R6. Other Item Issue	Replace	Item Issue	Issue Replacement	
01/10/17 12:04 PM	505491	R6. Other Item Issue	Replace	Item Issue	Issue Replacement	
05/03/16 01:21 PM	484190	R2. Non-Functional	Refund	Item Issue	Issue Credit	Bad Headphone Jack
01/19/16 10:16 AM	363008	R2. Non-Functional		Item Issue	Issue Credit	
12/20/15 03:05 PM	358393	R2. Non-Functional		Item Issue		
12/20/15 03:05 PM	358393	R2. Non-Functional		Item Issue		

#### APL-001-2185 LCD and Touch Screen Digitizer for iPad Mini 4 - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/25/17 05:42 PM	531519	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/10/17 01:53 PM	527422	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/12/17 04:17 PM	523996	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/12/17 04:17 PM	523996	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/30/17 01:24 PM	522711	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
05/05/17 02:55 PM	516659	R2. Non-Functional	Refund	Shipping Damage	Issue Credit	Broken glass
03/09/17 11:57 AM	510877	R2. Non-Functional	Credit	Not Tested	Issue Credit	Dead Spots
01/25/17 03:37 PM	506804			Not Tested	Issue Credit	
12/06/16 11:10 AM	502492	R2. Non-Functional	Refund	Not Tested	Issue Credit	
10/05/16 02:46 PM	496773	R1. Change of Mind	Exchange	Not Tested	Issue Credit	no longer needed
09/20/16 11:23 AM	495392-1	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
09/19/16 02:03 PM	495392	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	ghost touching

#### APL-001-2200 Touch Screen Digitizer With Home Button for Apple iPad Air iPad 5 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/17/17 09:50 AM	524392	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/21/17 11:50 AM	525030	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
07/26/17 12:16 PM	525360-1	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
07/24/17 02:16 PM	525360	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	
06/20/17 02:28 PM	521591	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	Home button
01/13/17 03:19 PM	505854	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
11/21/16 10:54 AM	501268			Good For Stock		

#### FLX-SAM-988 Home Button Charging Port Flex for Samsung Galaxy S5 SM G900A ATT

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/30/17 03:02 PM	519300	R2. Non-Functional				
10/17/16 12:45 PM	497814	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	wrong item
08/18/16 02:48 PM	492815	R1. Change of Mind		Good For Stock	Issue Credit	
07/07/16 02:52 PM	489561	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Not charging
06/09/16 09:44 AM	485383-1	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Bad Menu and Back Buttons
05/17/16 05:46 PM	485383	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	bad home
03/28/16 03:47 PM	103-5018717-2908207	R2. Non-Functional		Item Issue	Issue Replacement	menu and back button dont work
01/30/16 03:09 PM	364699	R2. Non-Functional	Refund	Not Tested	Issue Credit	not charging
12/01/15 07:30 PM	107-9163380-1757852			Good For Stock	Issue Refund	
09/14/15 09:49 AM	341583	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
07/31/15 01:41 PM	331279			Good For Stock	Issue Refund	

#### APL-001-2204 LCD and Touch Screen Digitizer for iPhone 6S Plus - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/23/17 09:40 AM	528619	R5. Ordered Wrong Item	Refund	Item Issue - RTV	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/03/17 01:32 PM	526634	R2. Non-Functional		Item Issue	Issue Refund	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/13/17 02:25 PM	520871	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
04/24/17 02:00 PM	515362	R2. Non-Functional	Exchange	Customer Damage	Denied	Torn flex cable
05/03/17 02:02 PM	516359	R5. Ordered Wrong Item	Exchange	Need To Repair	Issue Credit	Backlight
04/09/17 01:55 PM	513911	R2. Non-Functional	Refund	Item Issue - RTV	Issue Replacement	



11/01/16 04:57 PM	499389	R2. Non-Functional				
09/15/16 03:35 PM	495120	R2. Non-Functional		Need To Repair	Issue Credit	Brackets, Earmesh
06/21/16 11:22 AM	488208	R2. Non-Functional	Exchange	Customer Damage	Denied	Home Flex Damaged

#### APL-001-1180 LCD and Touch Screen Digitizer for iPod Touch 5 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/16/17 09:20 PM	530773	R6. Other Item Issue	Exchange	Customer Damage	Denied	
N/A		R2. Non-Functional		Not PPUSA Part		
09/19/16 04:35 PM	495435					
11/03/15 11:29 PM	351420	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA
03/13/16 10:20 AM	369539	R2. Non-Functional		Not Tested	Issue Credit	Digitizer Issue
05/10/16 01:00 PM	484764	R2. Non-Functional	Exchange	Not Tested	Issue Credit	lines in display
04/13/16 02:50 PM	482407	R2. Non-Functional	Refund	Not Tested	Issue Credit	No Display
01/19/16 11:22 PM	363154			Not Tested	Issue Credit	Customer - Digitizer Issue
12/10/15 04:22 PM	356891	R2. Non-Functional	Exchange	Not Tested	Issue Credit	
10/14/15 09:15 AM	347667	R2. Non-Functional	Refund	Not Tested	Issue Refund	
08/26/15 08:51 AM	337420	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/24/15 09:06 PM	304189	R2. Non-Functional	Refund	Good For Stock		
04/25/15 05:03 AM	304205			Not Tested	Issue Refund	

#### APL-001-2184 LCD and Touch Screen Digitizer for iPad Mini 4 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/12/17 06:07 PM	530446	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/22/17 04:12 PM	528577	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/29/17 04:31 PM	529214	R2. Non-Functional		Not PPUSA Part	Denied	
07/18/17 01:56 PM	524597	R2. Non-Functional	Refund	Customer Damage	Denied	
07/18/17 04:29 PM	524625	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/21/17 02:08 PM	521747	R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not Tested	Issue Credit	
04/05/17 09:33 AM	513541	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead spot
02/23/17 06:04 AM	509410	R2. Non-Functional	Exchange	Customer Damage	Denied	Torn LCD Flex
02/23/17 09:19 PM	509525	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Unresponsive
09/19/16 12:25 PM	495275-1	R2. Non-Functional	Exchange	Item Issue	Issue Credit	ghost touching

#### FLX-SAM-994 Home Button Mic Charging Port Flex for Samsung Galaxy S5 SM G900V Verizon

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/29/17 02:48 PM	522591	R2. Non-Functional		Item Issue - RTV	Issue Credit	
10/28/16 02:53 PM	498988	R2. Non-Functional		Item Issue	Issue Credit	Not Charging
07/18/16 01:18 PM	490423	R2. Non-Functional	Exchange	Item Issue	Issue Credit	not working
07/30/15 03:33 PM	331022	R4. Received Wrong Item	Exchange	Good For Stock	Issue Credit	
07/05/15 07:10 AM	323828	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
06/08/15 04:19 PM	315891	R2. Non-Functional	Exchange	Item Issue	Issue Credit	

#### SRN-SAM-464 LCD and Touch Screen Digitizer for Samsung Galaxy Mega 6 3 - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/21/17 04:31 PM	525102	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Oca Separation
07/10/17 01:49 PM	522449-2	R2. Non-Functional	Exchange	Item Issue	Issue Credit	

06/28/17 02:03 PM	522449	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
02/22/17 03:25 PM	509363	R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/02/16 02:56 PM	494058	R2. Non-Functional		Not PPUSA Part	Denied	
09/02/16 02:56 PM	494058	R2. Non-Functional		Not PPUSA Part	Denied	
03/06/17 04:11 PM	510598	R2. Non-Functional		Good For Stock	Issue Credit	
09/02/16 02:56 PM	494058	R2. Non-Functional		Item Issue	Issue Credit	
09/02/16 02:56 PM	494058	R2. Non-Functional		Item Issue	Issue Credit	
08/13/15 10:57 AM	334241	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
07/27/15 02:36 PM	330057	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

#### APL-003-0588 Headphone Jack Charging Port Flex Cable for iPhone 5 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
04/12/17 11:04 PM	114-4021179-7096207	R1. Change of Mind		Good For Stock		
02/04/17 02:23 PM	507730	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
06/03/16 04:14 PM	486691	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
02/02/16 09:23 PM	365204			Item Issue	Issue Credit	
08/24/15 11:36 AM	336848			Over 60 days	Issue Credit Exception was made	
08/03/15 09:23 PM	332025	R2. Non-Functional	Refund	Item Issue	Issue Credit	

#### APL-001-2180 Touch Screen Digitizer with IC and Home Button for iPad Mini 3 - White Silver

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/28/17 08:43 AM	531760	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Customer Damage	Denied	
N/A		R2. Non-Functional		Not Tested	Denied	
06/16/17 04:56 PM	521250	R2. Non-Functional	Refund	Not Tested	Issue Credit	
04/19/17 03:17 PM	514936	R2. Non-Functional		Customer Damage		Cracked digitizer
04/10/17 12:38 PM	513995			Not Tested	Issue Credit	
01/05/17 01:09 PM	505142	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Missing Home Button
09/05/16 03:23 PM	494194	R2. Non-Functional	Refund	Customer Damage	Denied	Torn Digitizer Flex
08/08/16 01:40 PM	491985	R2. Non-Functional		Not Tested		Dead Spot
05/18/16 09:40 AM	485405	R2. Non-Functional	Refund	Not Tested	Issue Credit	Auto Responsive

#### BT-BP-30210 BinTEK Battery Apple iPad 3 4 11560mAH Li-Polymer Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/17 02:42 PM	531602	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/25/17 03:18 PM	515502	R2. Non-Functional		Not PPUSA Part	Denied	Not PPUSA
05/17/17 07:51 PM	113-8801037-4230662	R1. Change of Mind		Good For Stock		
04/12/17 01:49 PM	113-9254454-2815401	R2. Non-Functional		Item Issue - RTV		
04/13/17 02:43 PM	114-7069419-1582612	R2. Non-Functional		Item Issue - RTV		Not Charging
02/24/17 06:43 AM	106-6503494-6127438	R2. Non-Functional		Not Tested		
12/15/16 01:23 PM	503287	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Not charging
11/05/16 02:56 PM	113-0085721-8081818	R2. Non-Functional		Item Issue		Connector Damaged

#### FLX-SAM-1032 LCD Touch Screen Tester Flex Cable for Samsung Galaxy S5

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		
08/30/17 10:59 AM	E6996	R1. Change of Mind		Good For Stock		

#### FLX-SAM-798 Charger Port Front Keyboard Mic Flex Cable Ribbon for Samsung Galaxy S4 Active

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/15/15 03:50 PM	357635	R2. Non-Functional	store credit	Item Issue	Issue Credit	Bad Home Button
11/18/15 12:09 PM	353935	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
05/08/15 10:09 AM	307664	R2. Non-Functional	Refund	Not Tested	Issue Credit	
07/20/15 10:17 PM	113-2374470-9872254			Good For Stock	Issue Refund	
05/04/15 08:31 AM	306544	R2. Non-Functional	Refund	Item Issue	Issue Refund	
02/10/15 01:04 PM	283645			Item Issue	Issue Refund	
04/29/15 01:10 PM	305409	R2. Non-Functional	Refund	Item Issue	Issue Refund	

#### TAB-SRN-166 Amazon Kindle Fire Touch Screen Digitizer

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/21/15 01:54 PM	343150	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/15/15 11:58 AM	309347	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/19/15 04:17 PM	319083	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
06/14/15 06:40 PM	317577	R2. Non-Functional	Exchange	Customer Damage	Denied	
05/21/15 11:04 AM	310835	R2. Non-Functional	refund	Item Issue	Issue Refund	
04/29/15 01:37 PM	305422	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/20/15 10:32 PM	303085	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/09/15 06:52 PM	300446			Good For Stock	Issue Refund	
03/03/15 01:53 PM	290259	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

#### APL-003-1600 Front Camera with Proximity Sensor and Microphone for iPhone 6s Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/23/17 09:40 AM	528619	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
07/26/17 12:48 PM	525644	R1. Change of Mind	Exchange	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/28/17 08:15 PM	522494	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/28/17 08:15 PM	522494	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
06/28/17 08:15 PM	522494	R2. Non-Functional	Refund		Issue Credit	
03/07/17 03:46 PM	510691	R2. Non-Functional		Item Issue - RTV	Issue Credit	

#### SRN-SAM-1304 Front Glass for Samsung Galaxy S4 Mini - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional				
N/A		R1. Change of Mind				

N/A		R1. Change of Mind		Good For Stock	Issue Credit	
N/A		R1. Change of Mind		Good For Stock	Issue Credit	
N/A		R1. Change of Mind		Good For Stock	Issue Credit	
N/A		R1. Change of Mind		Good For Stock	Issue Credit	
N/A		R1. Change of Mind		Good For Stock	Issue Credit	
N/A		R1. Change of Mind		Good For Stock	Issue Credit	

#### SRN-SAM-200 Front Glass for Samsung Galaxy S3 - Titanium Gray

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	

#### APL-001-2325 LCD and Touch Screen Digitizer for Apple iPad Pro 9 7 - Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/19/17 08:31 AM	530932	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
09/19/17 08:31 AM	530932	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
09/05/17 02:27 PM	528893-1	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
08/25/17 03:50 PM	528893	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/03/17 04:05 PM	513365	R2. Non-Functional		Customer Damage	Denied	Torn flex

#### APL-003-1304 Headphone Jack Charging Port Flex Cable for iPhone 5S Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/02/16 04:05 PM	484102	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not charging
05/17/16 02:05 PM	485354	R2. Non-Functional	Refund	Item Issue	Issue Credit	Not Charging
04/21/16 09:58 AM	483099	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not charging
01/04/16 10:50 AM	360555	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
01/04/16 10:50 AM	360555	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
12/04/15 06:08 PM	356088	R2. Non-Functional	Exchange	Item Issue		

#### APL-002-0821 Mid-Frame Bezel with Adhesive for iPad 2 3 4 - White Pack of 10

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/17 02:42 PM	531602	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/18/16 01:17 PM	485452			Good For Stock	Issue Refund	
03/04/16 02:38 PM	368733	R6. Other Item Issue		Shipping Damage	Issue Replacement	shipping damage
01/01/16 12:13 AM	110-6672597-6137007	R2. Non-Functional		Item Issue	Issue Replacement	
11/09/15 01:36 PM	102-0418456-6065851			Shipping Damage	Issue Refund	
07/14/15 11:49 AM	326362	R2. Non-Functional	Refund	Item Issue	Issue Refund	

#### APL-003-1573 Charging Port and Headphone Jack Flex Cable for iPhone 6s Gray

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/25/17 11:07 AM	531456	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/30/17 11:46 AM	522686	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
08/08/16 03:44 PM	492007	R2. Non-Functional	Refund	Item Issue	Issue Credit	Not Charging
04/22/16 03:14 PM	483245	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	No Longer Needed
12/03/15 02:12 PM	355890	R3. Not As Described	Exchange	Item Issue	Issue Replacement	

#### APL-003-1734 Front Camera Proximity Sensor Flex Cable for iPhone 7 Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/17 03:24 PM	531610	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
09/18/17 04:14 PM	530895	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Not PPUSA Part	Issue Credit	
08/30/17 12:51 PM	529285	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/01/17 06:56 PM	526418	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/11/17 10:26 AM	523753	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
03/24/17 09:53 AM	512373	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part

#### SRN-MOT-680 LCD and Touch Screen Digitizer for Motorola Moto Z Play Droid XT1635-01 ZT1635-02 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/10/17 12:00 PM	523625	R2. Non-Functional		Item Issue - RTV	Issue Credit	
07/24/17 09:38 AM	525267	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
07/11/17 02:44 PM	523814	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
06/21/17 09:11 AM	521676	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part

#### APL-003-1332 Home Button with Flex Cable Ribbon for iPhone 5S - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/23/17 01:45 PM	531363	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/27/17 07:45 AM	522280	R4. Received Wrong Item		Good For Stock		
06/27/17 07:45 AM	522280	R4. Received Wrong Item		Good For Stock		
06/27/17 07:45 AM	522280	R4. Received Wrong Item		Good For Stock		
12/04/15 06:08 PM	356088	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
06/07/15 09:16 PM	315615	R2. Non-Functional	Exchange	Customer Damage	Denied	
03/05/15 04:42 PM	290782			Good For Stock	Issue Refund	
03/05/15 04:42 PM	290782			Good For Stock	Issue Refund	

#### APL-001-2097 LCD and Touch Screen Digitizer Assembly for iPhone 6 - Black Premium - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/27/17 09:55 AM	531649	R6. Other Item Issue	Exchange	Item Issue - RTV	Issue Replacement	
12/06/16 09:49 AM	502484	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
11/27/16 09:34 PM	501681	R2. Non-Functional	Refund	Item Issue	Issue Credit	LBB
10/10/16 02:31 PM	497190	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	lines in display
06/21/16 06:27 PM	488262	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	

#### SRN-LGM-637 LCD and Touch Screen Digitizer With Frame for LG G5 - Black



Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/15/17 03:54 PM	527958	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/01/17 04:38 PM	526400	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
07/25/17 03:51 PM	525531	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
05/23/17 10:40 AM	518610	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
03/10/17 11:31 AM	510992	R2. Non-Functional	Refund	Not Tested	Issue Credit	No Display

#### APL-001-2265 LCD and Touch Screen Digitizer for Apple Watch 38mm 1st Gen

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/21/17 09:35 AM	528371	R2. Non-Functional		Item Issue - RTV	Issue Credit	
08/15/17 07:26 PM	527981	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	
06/08/17 12:07 PM	520311	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
03/02/17 02:23 PM	510243	R2. Non-Functional	Credit	Not Tested	Issue Credit	No Display
01/31/17 01:21 PM	507347	R1. Change of Mind		Good For Stock	Issue Credit	
12/27/16 01:48 PM	504173	R4. Received Wrong Item				

#### APL-003-1606 Home Button Assembly for iPhone 6S 6S Plus Space Gray

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/21/17 04:08 PM	531209	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
09/15/17 01:21 PM	530698	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
11/29/16 06:04 PM	501946	R2. Non-Functional	Exchange	Item Issue	Issue Credit	home buttin not clicking
08/18/16 02:49 PM	492816	R6. Other Item Issue	Refund	Item Issue	Issue Refund	Not Working When Installed
04/26/16 02:06 PM	483558			Not PPUSA Part	Issue Credit	Does Not Work
04/26/16 02:06 PM	483558			Good For Stock	Issue Credit	Tested Working
04/26/16 02:06 PM	483558			Good For Stock	Issue Credit	Tested Working

#### APL-003-1466 WiFi GPS Bluetooth Antenna for iPhone 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/31/17 07:40 AM	529352	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	
06/24/17 06:14 PM	522079	R2. Non-Functional		Item Issue	Issue Refund	
06/07/17 01:55 PM	520185			Good For Stock		
06/15/17 04:24 PM	521157	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	change of mind
05/19/17 08:50 AM	518192	R6. Other Item Issue		Good For Stock		
03/17/17 10:33 PM	511764	R2. Non-Functional		Not Tested	Issue Refund	Claiming GPS Issues

#### SRN-MOT-655 LCD and Touch Screen Digitizer for Droid Maxx 2 with Frame - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/22/17 10:29 AM	528502	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
08/07/17 02:06 PM	526999	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
09/26/16 11:01 AM	495939	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	
07/25/16 10:56 AM	490962	R2. Non-Functional		Not Tested		
08/16/16 03:20 PM	492646	R2. Non-Functional		Not Tested		

#### APL-003-1330 Home Button with Flex Cable Ribbon for iPhone 5S - Silver

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/23/17 01:45 PM	531363	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

09/23/17 01:45 PM	531363	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
06/10/15 02:34 PM	RL1098			Good For Stock	Issue Refund	
06/15/15 02:49 PM	317812	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

#### FLX-SAM-1269 Charging Port Flex Cable for Samsung Galaxy S6 G920F Rev 0 6A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/08/17 06:03 PM	523528	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
12/01/16 10:59 AM	502076	R2. Non-Functional		Item Issue	Issue Credit	Not Charging
07/02/16 01:19 PM	489190	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	not installed

#### APL-001-2327 LCD and Touch Screen Digitizer for Apple iPad Pro 12 9 - Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/31/17 11:25 AM	526153	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	no longer needed
07/06/17 03:47 PM	523301	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
01/17/17 03:39 PM	506113	R1. Change of Mind		Good For Stock	Issue Credit	
05/10/17 12:56 PM	517114	R2. Non-Functional	Refund	Not Tested	Issue Refund	
05/08/17 12:43 PM	516863	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

#### APL-002-1170 Glass Housing Back Plate with Frame for Verizon Sprint iPhone 4 and 4S White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/19/17 11:14 AM	530952	R6. Other Item Issue	Refund			
04/04/16 10:15 PM	371672	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Good For Stock		
01/19/15 10:10 AM	277593			Good For Stock	Issue Credit	

#### ACC-ZED-636 Selfie Bluetooth Remote Shutter for IOS Android - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/01/16 03:07 PM	489147	R1. Change of Mind	Refund	Good For Stock	Issue Credit	wrong item

#### TAB-SRN-741 LCD Touch Screen Digitizer Assembly for Microsoft Surface Pro 3 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/09/17 02:11 PM	527283	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
04/25/17 11:08 AM	515459	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
12/01/16 01:33 PM	502100	R5. Ordered Wrong Item	Credit	Good For Stock	Issue Credit	
11/28/16 03:35 PM	501800	R6. Other Item Issue	Exchange	Shipping Damage	Issue Replacement	Cracked Glass/Box Damaged
11/28/16 03:35 PM	501800	R6. Other Item Issue	Exchange	Shipping Damage	Issue Replacement	Cracked Glass/Box Damaged
04/16/16 12:22 PM	482666	R6. Other Item Issue	Refund	Shipping Damage	Issue Refund	Cracked in Shipping

#### ACC-ZRT-525 LCD Back Adhesive For S7

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/21/17 10:54 AM	E7051	R5. Ordered Wrong Item		Good For Stock	Issue Refund	
09/21/17 10:54 AM	E7051	R5. Ordered Wrong Item		Good For Stock	Issue Refund	
09/21/17 10:54 AM	E7051	R5. Ordered Wrong Item		Good For Stock	Issue Refund	
09/21/17 10:54 AM	E7051	R5. Ordered Wrong Item		Good For Stock	Issue Refund	
09/21/17 10:54 AM	E7051	R5. Ordered Wrong Item		Good For Stock	Issue Refund	

06/02/17 02:38 PM	519684	R2. Non-Functional		Good For Stock	Issue Credit	
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#### TAB-SRN-328 Touch Screen Digitizer for Samsung Galaxy Tab 3 Lite SM-T110 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/20/17 10:12 AM	530839-1	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
09/18/17 11:08 AM	530839	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/15/17 12:43 PM	527905	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
04/10/17 04:45 PM	514066	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Bad touch
07/07/16 10:02 AM	489375-1	R2. Non-Functional	Refund	Not Tested	Issue Refund	Auto Responsive
07/05/16 07:36 PM	489375	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	Unresponsive

#### TAB-SRN-615 Kurio 7 Model CI1100 LCD Screen

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/07/17 08:26 AM	E6895	R2. Non-Functional		Item Issue - RTV	Issue Refund	
07/03/17 03:07 PM	E6686	R5. Ordered Wrong Item		Good For Stock	Issue Refund	
02/02/17 10:21 AM	E4920	R2. Non-Functional		Good For Stock		
05/03/16 04:59 AM	E4687	R2. Non-Functional		Shipping Damage		Cracked LCD
12/14/15 02:47 PM	E4252			Good For Stock	Issue Refund	

#### SRN-SAM-1607 LCD and Touch Screen Digitizer for Galaxy Note 5 - White Pearl Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/28/17 04:34 PM	529098	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
08/29/17 04:31 PM	529214	R2. Non-Functional				

#### FLX-SAM-1442 Charging Port Flex Cable for Samsung Galaxy S7 G930V

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/29/17 12:36 PM	531895	R2. Non-Functional		Item Issue	Issue Replacement	
07/19/17 03:33 PM	524781	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
05/05/17 03:08 PM	516662	R2. Non-Functional		Item Issue - RTV	Issue Credit	
05/05/17 03:08 PM	516662	R2. Non-Functional		Item Issue - RTV	Issue Credit	

#### BTY-COV-1570 Back Cover for Samsung Galaxy Note 5 - White Pearl

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/13/16 01:19 PM	503078	R2. Non-Functional				
04/14/17 12:32 PM	514468	R2. Non-Functional		Not PPUSA Part		Not PPUSA Part
01/03/17 12:14 PM	504925	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	change of mind
02/15/16 08:12 AM	366712	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no issue
02/10/16 06:48 PM	366348	R1. Change of Mind		Good For Stock	Issue Credit	

#### SRN-MOT-660 LCD and Touch Screen Digitizer for Motorola Moto Z Droid XT1650-01 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/07/17 01:09 PM	523418	R4. Received Wrong Item	Refund	Good For Stock	Issue Credit	
03/29/17 03:54 PM	512880	R4. Received Wrong Item	Refund	Good For Stock	Issue Credit	
12/23/16 04:33 PM	504029	R5. Ordered Wrong Item		Good For Stock	Issue Refund	

#### APL-001-2196 Touch Screen Digitizer With Home Button for iPad 4 - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/04/17 03:10 PM	526782	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/08/16 03:34 PM	502749	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Refund	ordered wrong part

#### SRN-LGM-648 LCD and Touch Screen Replacement with Frame for LG V20 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/03/17 05:59 AM	526572	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
03/20/17 01:16 PM	511727-2	R2. Non-Functional	Exchange	Item Issue	Issue Refund	No Display
03/20/17 11:52 AM	511727-1	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
03/17/17 02:32 PM	511727	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No Display

#### APL-003-1196 Home Replacement Button With Rubber Bracket for iPhone 4S White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/19/17 11:14 AM	530952	R6. Other Item Issue	Refund			
08/04/15 09:58 AM	332108	R2. Non-Functional	Refund	Good For Stock		

#### FLX-SAM-794 Charging Port Flex Cable for Samsung Galaxy Note 3 N900V

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/14/16 12:01 PM	112-9015579-7269812	R2. Non-Functional		Item Issue - RTV		Not Charging
06/07/16 07:08 PM	487031	R2. Non-Functional	Refund	Item Issue	Issue Credit	
05/02/16 11:42 AM	484044	R2. Non-Functional	Refund	Item Issue	Issue Credit	Does not charge
04/30/15 02:38 PM	305727			Good For Stock	Issue Replacement	

#### FLX-SAM-1536 Rear Camera Flex Cable for Samsung Galaxy S7

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/11/17 01:40 PM	517227	R6. Unknown				
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/20/17 11:16 AM	515004	R2. Non-Functional		Item Issue - RTV	Issue Credit	
04/18/17 09:08 AM	514764	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not working

#### APL-001-2328 LCD and Touch Screen Digitizer for Apple iPad Pro 12 9 - White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/31/17 04:54 PM	526254	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/06/17 02:46 PM	520054	R2. Non-Functional	Credit	Customer Damage	Issue Credit Exception was made	
06/19/17 12:45 PM	521428	R2. Non-Functional	Refund	Not Tested	Issue Refund	

#### ACC-ZED-814 OEM Plastic Film for iPhone 6 Plus Pack of 100

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	

#### SRN-HTC-1147 LCD and Touch Screen Digitizer Assembly for HTC One A9

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/11/17 09:50 AM	517199	R2. Non-Functional	Exchange	Not Tested	Issue Refund	
04/25/17 02:33 PM	515490	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed

#### BTY-COV-1658 Rear Battery Cover for Samsung Galaxy S7 Edge - Gold Platinum

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/08/17 09:19 AM	527081	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
05/16/17 05:44 AM	517662	R5. Ordered Wrong Item	Refund	Good For Stock		
04/19/17 12:54 PM	514918	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
02/23/17 10:54 AM	509443	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong color

#### SRN-LGM-629 LG K10 LCD and Touch Screen Digitizer with Frame K10 K420N K410 K430 MS428

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/31/17 03:54 PM	526244	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
07/28/17 04:26 PM	526002	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
03/20/17 09:34 PM	512019			Good For Stock	Issue Replacement	
12/30/16 11:03 AM	504743	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display

#### FLX-SAM-1376 Charging Port Flex Cable for Samsung Galaxy Note 5 N920T

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/21/17 11:06 AM	531122-1	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
09/20/17 06:28 PM	531122	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/05/17 07:53 AM	523065	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	
08/22/16 11:58 AM	493003	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	bad lights

#### APL-001-2372 LCD and Touch Screen Digitizer for iPhone 7 Plus - Black Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/22/17 02:53 PM	531297	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock		

#### APL-001-2371 LCD and Touch Screen Digitizer for iPhone 7 Plus - White Economy Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/22/17 12:21 PM	531274	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
09/20/17 12:34 PM	531065	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Good For Stock		

#### APL-003-0954 Wifi Bluetooth Flex Cable for iPad 3 4

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/17 02:42 PM	531602	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/04/15 04:33 PM	290556	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	

#### SRN-MOT-084 Motorola Droid Bionic XT875 LCD Screen



Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/26/17 12:31 PM	518978	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	test
05/26/17 12:31 PM	518978	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	test
05/26/17 12:31 PM	518978	R1. Change of Mind	Exchange	Good For Stock	Issue Replacement	test

#### APL-003-0852 Camera Front Facing for iPad 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/17 01:04 AM	111-9626580-2419465	R2. Non-Functional		Item Issue		
03/02/16 01:07 PM	368464	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed.
09/24/15 09:34 AM	343766	R2. Non-Functional	Refund	Not Tested	Issue Credit	

#### SRN-SAM-1606 LCD and Touch Screen Digitizer for Galaxy Note 5 - Blue Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/24/17 04:37 PM	528802	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	

#### SRN-SAM-244 Front Glass for Samsung Galaxy S4 - Black Mist Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R1. Change of Mind		Good For Stock	Issue Credit	
10/06/15 04:24 AM	346075	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

#### BTY-COV-1594 Rear Battery Cover for Samsung Galaxy Note 5 - Black Sapphire

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/28/17 12:51 PM	529042	R1. Change of Mind	Exchange	Good For Stock	Issue Refund	
08/18/17 09:01 AM	528207	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
03/24/17 12:06 PM	512398	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	no longer needed
09/12/16 03:42 PM	494801	R1. Change of Mind		Good For Stock		

#### SRN-SAM-718 Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digitizer - Black - Grade C

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock		
04/15/17 04:26 PM	E5940	R5. Ordered Wrong Item		Need To Repair	Issue Refund	Needs Home Button
04/08/17 08:28 AM	E5836	R2. Non-Functional		Item Issue - RTV		LCD Flex Issue

#### SRN-SAM-1335 LCD and Touch Screen Digitizer for Samsung Galaxy S6 Edge - White Pearl

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/08/17 01:01 PM	530074	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Refund	
05/10/17 10:23 PM	E6232	R2. Non-Functional		Customer Damage		LCD USED and Punctured
09/26/16 08:50 PM	496031	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	line in display

#### FLX-SAM-681 Samsung Galaxy Note 2 L900 Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
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12/13/16 01:19 PM	503078	R2. Non-Functional		Item Issue - RTV	Issue Credit	
12/13/16 01:19 PM	503078	R2. Non-Functional		Item Issue - RTV	Issue Credit	
11/16/16 03:18 PM	500937	R2. Non-Functional	Exchange	Item Issue	Issue Refund	not charging

#### FLX-SAM-1356 Charging Port Flex Cable for Samsung Galaxy S6 Edge G925T

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/24/17 06:27 PM	531407	R6. Other Item Issue	Credit	Good For Stock	Issue Credit	
08/08/17 04:11 PM	527180	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	mic
10/04/16 01:09 PM	496663	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not charging

#### APL-003-1730 Charging Port Replacement for iPhone SE - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/17/17 09:50 AM	524392	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
07/24/17 12:17 PM	525315	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	

#### ACC-ZED-765 Samsung Galaxy Note 5 LCD Polarizer Set of 10

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
08/24/16 03:53 PM	493242	R1. Change of Mind		Good For Stock	Issue Credit	

#### SRN-NOK-066 LCD Touch Screen Digitizer with Frame for Nokia Lumia 1020 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/14/17 07:11 PM	530640	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
03/01/16 01:28 PM	368313	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No Display
09/13/15 11:21 PM	341518	R2. Non-Functional	Exchange	Customer Damage	Denied	

#### APL-001-2099 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - White Premium - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/05/17 08:21 PM	529780	R5. Ordered Wrong Item	Exchange	Item Issue - RTV	Issue Replacement	
08/07/17 12:06 PM	526968	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	

#### APL-003-0858 Charging Port Dock Flex Cable for iPad 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/19/17 12:26 PM	530962	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	
03/03/16 01:32 PM	368616	R2. Non-Functional	Exchange	Item Issue	Issue Credit	not working
12/08/15 10:10 AM	356517	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	

#### SRN-SAM-1618 LCD and Touch Screen Digitizer for Samsung Galaxy S5 - Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/30/17 12:07 PM	529276	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
08/23/17 10:08 AM	528621	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	

#### SRN-MOT-108 Motorola Droid X MB810 LCD Screen

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/09/17 06:29 PM	E7019	R2. Non-Functional		Item Issue - RTV	Issue Refund	
03/26/17 04:39 PM	E5633			Good For Stock		

#### SRN-SAM-1316 LCD and Touch Screen Digitizer for Samsung Galaxy S5 Active - Red

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/21/17 12:34 PM	E7055	R2. Non-Functional		Item Issue - RTV	Issue Refund	
08/07/17 03:44 PM	527032	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
12/22/16 02:48 PM	503929	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong part

#### APL-003-0960 Charging Port Flex Cable for iPad 3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/17 02:42 PM	531602	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
05/30/17 03:02 PM	519300	R1. Change of Mind		Good For Stock	Issue Credit	

#### APL-003-1633 Metal LCD Backplate Shield Home Extend Flex for iPhone 6 Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	

#### ACC-ZED-766 Samsung Galaxy S6 LCD Polarizer Set of 10

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock	Issue Credit	
N/A		R2. Non-Functional		Good For Stock	Issue Credit	

#### BT-SPX-0054 Bongo Shield Tempered Glass Screen Protector for Sony Xperia Z3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/16/17 04:47 PM	E7043	R2. Non-Functional		Item Issue	Issue Refund	

#### SRN-SAM-1612 LCD and Touch Screen Digitizer for Samsung Galaxy S6 - Gold Platinum Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Customer Damage	Denied	
09/11/17 03:46 PM	530315	R2. Non-Functional		Shipping Damage	Issue Credit	

#### APL-001-2368 LCD and Touch Screen Digitizer for iPhone 7 Plus - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/17 02:01 PM	531594	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	

#### BT-BP-30040 BinTEK Motorola Droid Razr M Droid Mini XT907 XT905 XT890 XT1030 EG30 2000mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
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09/01/17 07:46 AM	529467	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	
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#### SRN-SAM-1616 LCD and Touch Screen Digitizer for Samsung Galaxy S7 Edge - Silver Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/12/17 02:48 PM	530408	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	
08/29/17 04:31 PM	529214	R2. Non-Functional		Good For Stock	Issue Credit	

#### APL-001-2263 LCD and Touch Screen Digitizer Assembly for iPhone 6s - White Premium - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	

#### APL-001-2272 LCD and Touch Screen Digitizer for Apple Watch 42mm 1st Gen

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/06/17 02:16 PM	529866	R2. Non-Functional	Refund	Item Issue - RTV	Issue Refund	
12/27/16 01:48 PM	504173	R4. Received Wrong Item		Good For Stock		

#### SRN-SAM-1611 LCD and Touch Screen Digitizer for Samsung Galaxy S7 - Black Onyx Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/19/17 04:33 PM	531005	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
09/19/17 12:37 PM	530964	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Credit	

#### APL-003-0978 Power On Off Volume Flex Cable for iPad 3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/26/17 02:42 PM	531602	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/04/15 04:33 PM	290556	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	

#### SRN-MOT-659 LCD and Touch Screen Digitizer for Motorola Droid Turbo 2 LCD With Frame

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
06/02/17 11:18 AM	519640	R2. Non-Functional		Item Issue - RTV	Issue Credit	
06/02/17 11:18 AM	519640	R6. Other Item Issue	Refund	Item Issue - RTV	Denied	

#### FLX-HTC-558 Micro SD Reader Volume Button Flex for HTC One M8

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/15/17 01:42 PM	530701	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	
07/27/15 01:36 PM	330035	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

#### APL-001-2201

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/07/17 02:54 PM	523445	R2. Non-Functional		Item Issue		
07/07/17 02:54 PM	523445	R2. Non-Functional		Customer Damage		

**SRN-MOT-688 LCD and Touch Screen Digitizer with Frame Replacement for Motorola Moto G4 - Black**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/07/17 01:09 PM	523418	R4. Received Wrong Item	Refund	Good For Stock	Issue Credit	
08/22/17 04:12 PM	528577	R2. Non-Functional		Good For Stock	Issue Credit	

**SRN-BLB-004 Blackberry Z10 LCD Touch Screen Assembly with Frame Ear Speaker Flex Assembly - Black**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/12/16 10:28 AM	489930	R6. Other Item Issue		Good For Stock	Issue Credit	customer never received

**SRN-SAM-1619 LCD and Touch Screen Digitizer for Samsung Galaxy Note 3 - Gray Standard**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/30/17 03:33 PM	529323	R2. Non-Functional	Refund	Item Issue - RTV	Issue Credit	

**SRN-BLB-088 LCD and Touch Screen Digitizer for BlackBerry Priv STV100-1 STV100-2 STV100-3 STV100-4 - Black**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/13/17 02:36 PM	530519	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

**SRN-LGM-693 LCD and Touch Screen Digitizer for LG G6 - Silver**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/05/17 10:28 AM	529680	R2. Non-Functional	Refund	Need To Repair	Issue Credit	

**BTY-COV-1647 Midframe Chassis for Samsung Galaxy Note 4 N910V N910P - Black**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/17/17 07:14 PM	530802	R4. Received Wrong Item	Refund	Not PPUSA Part	Denied	

**SRN-MOT-658 LCD and Touch Screen Digitizer for Motorola Moto G4 - White**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/29/17 03:38 PM	529203	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

**SRN-SAM-1604 LCD and Touch Screen Digitizer for Samsung Galaxy S6 Edge - Black Sapphire Standard**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Customer Damage		

**BT-SPX-0311 Bongo Shield Tempered Glass Screen Protector - MICROSOFT LUMIA 735**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/06/17 07:28 AM	E7009	R2. Non-Functional		Item Issue	Issue Refund	

**APL-003-1648 Home Button with Flex Cable Ribbon for iPhone 5S - Gold**



Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/23/17 01:45 PM	531363	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

#### SRN-SAM-1603 LCD and Touch Screen Digitizer for Samsung Galaxy S6 - Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/18/17 11:39 AM	530848	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

#### SRN-SAM-1549 LCD and Touch Screen Digitizer for Samsung Galaxy S8 Plus - Midnight Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/08/17 12:32 AM	530022	R2. Non-Functional	Credit	Item Issue - RTV	Issue Credit	

#### APL-001-2367 LCD and Touch Screen Digitizer for iPhone 7 - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/28/17 11:11 PM	531857	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

#### SRN-SAM-1100 Samsung Galaxy Mega 6 3 i527 i9200 i9205 LCD Touch Screen Digitizer - Blue Grade B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/14/17 02:16 PM	530608	R1. Change of Mind	Refund	Item Issue - RTV	Issue Credit	

#### APL-003-1156 Wifi Antenna Ribbon Flex Cable for iPhone 5

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Good For Stock	Issue Credit	

#### APL-003-1523 Antenna for iPod Touch 5 Generation

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/29/17 01:13 PM	531908	R4. Received Wrong Item		Good For Stock	Issue Replacement	

#### APL-001-2337 iPhone 6 Plus AUO LCD Screen - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/17 02:07 PM	512864	R6. Other Item Issue		Item Issue	Issue Credit	

#### SRN-SAM-1601 LCD and Touch Screen Digitizer for Samsung Galaxy Note 4 - White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/11/17 02:02 PM	530275	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

#### SRN-BLB-076 BlackBerry Q30 LCD and Touch Screen Digitizer - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
N/A		R2. Non-Functional		Item Issue - RTV	Issue Credit	

#### SRN-LGM-180 LG Optimus Exceed VS840PP Motherboard Logic Board - Powers Up - Used

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/22/17 11:39 AM	E7058	R2. Non-Functional		Item Issue - RTV	Issue Refund	

**BT-BP-30224 BinTEK Battery Apple iPad Mini 4 5124mAH Li-Polymer Premium**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/06/17 12:20 PM	529836	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

**SRN-LGM-630**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/07/17 02:54 PM	523445	R2. Non-Functional		Item Issue		

**FLX-SAM-1270 Front Camera Flex Cable for Samsung Galaxy S6**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/14/17 09:30 AM	530578	R2. Non-Functional	Exchange	Item Issue - RTV	Issue Replacement	

**APL-002-2092**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/11/17 01:40 PM	517227	R2. Non-Functional		Item Issue	Issue Refund	

**BT-BP-30228 BinTEK Battery for Apple iPad Pro 9 7 7306mAH Li-Polymer Premium**

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
09/25/17 06:38 PM	531524	R1. Change of Mind	Refund	Good For Stock	Issue Credit	