

Detailed Return Item Report

Range: 04/01/16 12:00 AM - 06/01/16 12:00 AM

Returned Items: 293

Unique Returns: 293

Return Exception: 0

Item Issue: 287

Customer Damaged: 35

Not Tested: 46

Not PPUSA Part: 20

Over 60 Days: 35

Shipping Damage: 10

#	SKU	Item Name	Total	Awaiting	Completed
1	APL-001-1238	LCD and Touch Screen Digitizer Assembly for iPhone 6 Black Stan...	74	11	60
2	APL-001-0732	LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Sta...	65	4	51
3	APL-001-1240	LCD and Touch Screen Digitizer Assembly for iPhone 6 White Stan...	63	8	50
4	APL-001-1244	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White ...	50	12	31
5	APL-001-0728	LCD and Touch Screen Digitizer Assembly for iPhone 5S White Sta...	45	7	29
6	APL-001-0730	LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Sta...	35	3	26
7	APL-001-2115	LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Temp...	31	2	22
8	APL-001-2133	LCD and Touch Screen Digitizer Assembly for iPhone 6s White	28	5	22
9	APL-001-2147	LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tem...	27	3	20
10	APL-001-2132	LCD and Touch Screen Digitizer Assembly for iPhone 6s Black	24	3	19
11	APL-001-0410	LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard...	19	2	13
12	APL-001-2136	LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with...	19	4	14
13	APL-001-1242	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black ...	19	7	10
14	APL-001-2114	LCD Touch Screen Digitizer Assembly for iPhone 6 White with Temp...	18	1	13
15	BTS810016	BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung	16	8	5
16	APL-001-0411	LCD Touch Screen Digitizer Assembly for iPhone 5 White Standard...	15	5	10
17	BINP-1004	BinTEK iPhone 6 6S 4 7 HD Clear Screen Protector 3 Pack	15	0	15
18	BTS810012	BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S ...	14	9	4
19	APL-001-0772	Touch Screen Digitizer for iPad Air Black	14	1	13
20	APL-001-0518	Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home But...	13	4	8
21	BTS810017	BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola	13	5	5
22	BTS810015	BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC	12	5	5
23	BT-BP-30008	BinTEK iPhone 5S 5C 1560mAH Li-Ion Premium Battery	10	4	5
24	APL-001-0519	Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home But...	9	0	9
25	APL-001-2112	LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tem...	9	3	6
26	BT-BP-30146	BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAH Li-P...	9	3	6
27	SRN-SAM-256	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram...	9	1	8
28	APL-001-2134	LCD and Digitizer Assembly for iPhone 6S Plus - Black	9	0	7
29	APL-001-0192	LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 White	8	1	7
30	BT-BP-30074	BinTEK iPhone 6 Plus 2915 mAH Li-Polymer Premium Battery	8	3	5
31	BT-BP-30004	BinTEK iPhone 4S 1430mAH Li-Ion Premium Battery	8	1	7
32	FLX-SAM-790	Samsung Galaxy Note 3 N900T Charging Port Flex Cable	7	0	7
33	SRN-SAM-254	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram...	7	1	6
34	APL-001-2085	LCD Touch Screen Digitizer Assembly for iPhone 5S White with Tem...	7	2	5
35	ACC-ZED-556	Samsung Galaxy Note 3 S5 Wall Charger with Micro USB 3 0 Data Ca...	6	1	5
36	APL-001-2200	Apple iPad Air Digitizer Touch Screen With Home Button - Black ...	6	6	0
37	APL-001-2116	LCD Touch Screen Digitizer Assembly for iPhone 6 Plus Black with...	6	2	2
38	BT-BP-30178	BinTEK Samsung Galaxy Tab S T700 4900mAH Li-Polymer Premium Bat...	6	4	2
39	APL-001-2135	LCD and Digitizer Assembly for iPhone 6S Plus - White	6	0	6
40	SRN-SAM-258	Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame...	6	1	5
41	BTT110002	BinTEK 4 5 quot Premium Suction Cup	6	4	2
42	BT-BP-30044	BinTEK Motorola Droid 4 XT894 XT897 Photon Q EB41 1750mAH Lion ...	6	1	2
43	BTT110001	BinTEK 2 5 quot Premium Suction Cup	5	3	2
44	APL-001-2117	LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Temp...	5	1	3
45	APL-001-2125	Apple iPad Air Digitizer Touch Screen With Home Button - White	5	1	4
46	ACC-APL-1296	Classic Case Cover for iPad Mini White	5	0	5
47	APL-001-0276	LCD and Touch Screen Digitizer for iPhone 4S Black	5	1	3

#	SKU	Item Name	Total	Awaiting	Completed
48	BINP-1008	BinTEK iPhone 6 Plus 6S Plus 5 5 HD Clear Screen Protector 3 ...	5	0	5
49	ACC-ZED-548	Wall Charger with Micro USB Data Cable for Samsung - Black	4	0	4
50	SRN-LGM-308	LG G3 D850 D851 D855 VS985 LS990 US990 LCD Digitizer Assembly Go...	4	1	3
51	APL-001-0423	Screen Digitizer With Button and Adhesive Front for iPad 2 Black	4	0	4
52	ACC-ZED-696	4 Inch Micro USB Data Cable for Samsung HTC Black	4	0	4
53	SRN-SAM-078	Samsung Galaxy S i9000 LCD Touch Screen Digitizer - White	4	1	2
54	APL-001-0522	LCD Screen for iPad Mini	4	0	4
55	SRN-LGM-294	LG Optimus G2 VS980 LS980 LCD Touch Screen Digitizer Assembly ...	4	1	3
56	SRN-SNY-127	Sony Xperia Z3 D6603 D6643 D6653 D6616 LCD and Touch Screen Digi...	4	0	3
57	SRN-SAM-462	Samsung Galaxy Mega 6 3 i527 i9200 i9205 L600 LCD Touch Screen...	4	0	3
58	SRN-SAM-260	Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame...	4	1	3
59	APL-001-0096	LCD and Touch Screen Digitizer for ATT iPhone 4 Black	4	0	4
60	SRN-LGM-306	LG G3 D850 D851 D855 VS985 LS990 LCD Digitizer Assembly White	4	1	3
61	SRN-BLB-024	LCD Screen and Digitizer Assembly for CDMA BlackBerry Z30 Black ...	4	1	2
62	SRN-SAM-138	Galaxy S3 T999 i747 LCD Touch Screen Digitizer with Frame - Ma...	3	0	3
63	APL-001-2202	Apple iPad Mini Digitizer Touch Screen with Home Button And IC C...	3	0	2
64	BT-BP-30026	BinTEK HTC One M7 BN07100 2300mAH Li-Ion Premium Battery	3	1	1
65	BT-BP-30116	BinTEK LG Volt LS740 BL-64SH 3000mAH Li-Ion Premium Battery	3	0	3
66	SRN-SAM-1330	Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue	3	0	3
67	BT-BP-30142	BinTEK Samsung Galaxy Note 8 0 N5100 4600mAH Li-Polymer Premium...	3	2	0
68	BT-BP-30070	BinTEK LG Nexus 5 BL-T9 2100mAH Li-Ion Premium Battery	3	1	1
69	BT-BP-30062	BinTEK Samsung Galaxy S5 EB-BG900BBC 2800mAH Li-Ion Premium Bat...	3	3	0
70	SRN-HTC-534	HTC Windows 8x LCD Screen	3	2	1
71	APL-001-1644	LCD and Touch Screen Digitizer Assembly for iPhone 6 White - Gra...	3	0	3
72	APL-002-0820	Touch Screen Digitizer Mid-Frame Bezel for iPad 2 3 4 Black	3	1	2
73	BT-BP-30182	BINTEK Sony L39h Xperia Z1 C6902 C6903 C6906 3000 mAH Li-Polyme...	3	1	2
74	APL-003-1314	Charging Port and Headphone Jack Flex Assembly for iPhone 5c	3	2	1
75	SRN-SAM-230	Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Scree...	3	1	2
76	SRN-SAM-1331	Samsung Galaxy Note 5 LCD Digitizer Touch Screen - White Pearl	3	1	1
77	SRN-SAM-1360	Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey	3	0	3
78	APL-001-2199	Digitizer Touch Screen With Home Button for iPad 2 - Black Prem...	3	0	2
79	APL-001-2056	Touch Screen Digitizer and IC Control Circuit Logic Board Flex C...	3	0	3
80	APL-001-0774	Touch Screen Digitizer for iPad Air White	3	0	3
81	APL-001-0762	LCD Screen with Retina Display for iPad Mini 2 3	3	0	3
82	APL-001-1260	Touch Screen Digitizer With Button and Adhesive for iPad 4 Black	3	0	3
83	BINT-9003	BinTEK iPad Mini 1 2 HD Clear Screen Protector 3 Pack	3	0	3
84	APL-001-0186	LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black	3	0	3
85	SRN-SAM-582	Galaxy Note 3 N900A N900T N900W8 LCD Digitizer Touch Screen wi...	3	0	3
86	BT-BP-30010	BinTEK iPhone 6 1810mAH Li-Ion Premium Battery	2	0	1
87	FLX-SAM-992	Samsung Galaxy S5 SM G900T T Mobile Home Button Charging Port Fl...	2	0	2
88	FLX-SAM-746	Samsung Galaxy Note 2 I317 T889 Charging Port Flex Cable Rev 0 7...	2	1	1
89	BT-BP-30120	BinTEK Motorola Droid Ultra XT1080 EU20 2130mAH Li-Polymer Prem...	2	1	1
90	SRN-SAM-1206	Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly...	2	0	2
91	APL-001-2080	LCD and Touch Screen Digitizer Assembly for iPhone 5S SE White ...	2	0	2
92	FLX-MOT-426	Motorola Droid MINI XT1030 Back Camera Flex	2	2	0
93	BT-BP-30002	BinTEK iPhone 4 1420mAH Li-Ion Premium Battery	2	0	2
94	BTY-HTC-060	HTC Nexus One BB99100 Replacement Battery	2	1	0
95	SRN-LGM-127	LG Optimus G Sprint LS970 LCD Digitizer Touch Screen Assembly	2	0	1
96	SRN-SAM-688	Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch ...	2	0	2
97	BT-SPX-0018	Bongo Shield Tempered Glass Screen Protector - Motorola Google N...	2	0	2
98	APL-003-1529	Charging Port and Headphone Jack Flex Cable for iPhone 6 Space G...	2	0	2
99	SRN-SAM-1273	Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer - ...	2	0	1
100	APL-001-0594	LCD and Touch Screen Digitizer for iPod Touch 4 - White	2	0	1
101	FLX-SAM-786	Samsung Galaxy Note 3 N900A Charging Port Flex Cable	2	0	2
102	BT-SPX-0058	Bongo Shield Tempered Glass Screen Protector for Apple Watch 38m...	2	0	2
103	SRN-SAM-1270	Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer - ...	2	0	2
104	BT-SPX-0303	Bongo Shield Premium Tempered Glass Screen Protector - LG Nexus ...	2	0	2

#	SKU	Item Name	Total	Awaiting	Completed
105	BT-BP-30000	BinTEK iPhone 3GS 1219mAh Li-Ion Premium Battery	2	1	1
106	SRN-SAM-614	Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digit...	2	2	0
107	APL-001-1180	LCD and Touch Screen Digitizer for iPod Touch 5 Black	2	0	2
108	BT-SPX-0059	Bongo Shield Tempered Glass Screen Protector for Apple Watch 42m...	2	0	2
109	BTS810011	BinTEK 8-Piece Cell Phone Repair Tool Kit For iPhone 3G 3GS	2	1	1
110	SRN-SAM-1376	Samsung Galaxy S6 Edge Plus LCD Digitizer Touch Screen With F...	2	0	2
111	SRN-SAM-224	Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Scree...	2	1	1
112	SRN-MOT-639	Motorola Droid Ultra Droid Maxx XT1080 XT1080M LCD With Digitize...	2	0	1
113	BT-SPX-0156	BinTEK Screen Guard Premium HD Screen Protector - Motorola Moto...	2	0	2
114	APL-001-2124	Apple iPad Air Digitizer Touch Screen With Home Button - Black	2	0	2
115	SRN-SAM-132	Galaxy S3 T999 i747 i535 L710 LCD Touch Screen Digitizer - Whi...	2	0	2
116	SRN-BLB-079	LCD Screen and Digitizer Assembly with Frame for Verizon CDMA Bl...	2	0	2
117	SRN-HTC-654K	LCD Touch Screen Digitizer with Frame for HTC One M7 801e Whit...	2	0	2
118	ACC-ZED-664	Shatter-Proof Tempered Glass Screen Protector for iPhone 6 Plus	2	0	2
119	SRN-SAM-532	Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Fram...	2	0	1
120	SRN-MOT-388	Motorola Droid MINI XT1030 Touch Screen Digitizer LCD With Frame	2	1	0
121	BT-BP-30138	BinTEK Samsung Galaxy Tab 3 10 1 P5200 6800mAh Li-Polymer Premi...	2	1	0
122	ACC-ZED-270	MHL HDMI Adapter For Samsung Galaxy S3 S4 S5 Note 2 Note 3	2	0	2
123	APL-001-2055	Touch Screen Digitizer and IC Control Circuit Logic Board Flex C...	2	0	2
124	APL-001-2144	Apple iPhone 5 Complete Full LCD and Touch Screen Digitizer Asse...	2	0	2
125	APL-003-1310	Front Camera Proximity Sensor Flex Cable for iPhone 5S	2	0	2
126	BT-BP-30184	BINTEK Sony Xperia Z3 Dual Battery 3100 mAh Li-Polymer Premium ...	2	1	1
127	APL-003-1008	WiFi amp Bluetooth Right Antenna for iPad Mini amp iPad Mini...	2	0	2
128	APL-001-2093	LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Blac...	2	0	2
129	ACC-ZED-138	8-Pin USB Charger Adapter Sync Cable for iPhone 5 5S 5C 6 6 iPa...	2	1	1
130	SRN-LGM-567	LG G4 LCD Touch Screen Digitizer Assembly - Black	2	0	1
131	BT-BP-30140	BinTEK Samsung Galaxy Tab 10 1 P7500 Note 10 1 N8000 7000mAh Li...	2	1	0
132	SRN-SAM-860	LCD Touch Screen Digitizer for Samsung Galaxy S4 Active i9295 ...	2	1	1
133	SRN-MOT-610	Motorola Droid Turbo XT1254 LCD Assembly Black	2	0	1
134	APL-001-2097	LCD and Touch Screen Digitizer Assembly for iPhone 6 - Black Pr...	1	1	0
135	BT-SPX-0065	Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy ...	1	0	1
136	BT-BP-30006K	BinTEK iPhone 5 1440mAh mAh Li-Ion Premium Battery with Tools	1	0	1
137	FLX-SNY-025	Sony Z3 Compact Micro SD Slot Cover - Black	1	0	1
138	BT-BP-30112	BinTEK LG Optimus G Pro E980 F240 BL-48TH BinTEK 3140mAh Li-I...	1	0	1
139	BT-SPX-0004	Bongo Shield Tempered Glass Screen Protector - iPad Mini	1	1	0
140	APL-003-0852	Camera Front Facing for iPad 2	1	0	1
141	SRN-SAM-616	Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digit...	1	0	1
142	BT-SPX-0030	Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy ...	1	0	0
143	APL-001-2089	LCD and Touch Screen Digitizer Assembly for iPhone 5C - Black P...	1	0	1
144	APL-001-1706	LCD Screen for iPad 2 - Grade B	1	0	1
145	FLX-SAM-758	Samsung Galaxy S4 L720 i545 USB Charging Port Microphone Flex Ca...	1	1	0
146	APL-003-1424	Home Button Assembly for iPhone 6 amp 6 Plus White Silver	1	0	1
147	FLX-MOT-503	Motorola Droid Razr HD XT925 XT926 Maxx XT926M Flex Cable Earpie...	1	0	1
148	APL-003-0270	iPhone 4 Home Button - White	1	0	1
149	SRN-SAM-1291	Samsung Galaxy Note Edge SM-N915 LCD Assembly	1	0	1
150	APL-001-2069	Touch Screen Digitizer With Button and Adhesive for iPad 4 Black...	1	0	1
151	BT-BP-30165	BinTEK LG G Pad V500 BL-T10 4600mAh Li-Polymer Premium Battery	1	0	1
152	ACC-ZRT-222	Glass Repair Adhesive 3M Tape for iPad 2	1	0	0
153	ACC-ZRT-404	5mm Heat Resistant Kapton Tape	1	1	0
154	BTE710001	BinTEK Temperature Adjustable Heat Gun	1	0	1
155	BT-SPX-0096	BinTEK Screen Guard Premium HD Screen Protector - HTC Desire 62...	1	0	1
156	APL-001-2091	LCD and Touch Screen Digitizer Assembly for iPhone 6 - Black Pr...	1	0	1
157	ACC-ZED-572	QI Wireless Charger Pad Transmitter - Black	1	0	1
158	ACC-APL-1244	Hybrid Defender Case for iPad Mini Hot Pink	1	0	1
159	SRN-MOT-611	Motorola Google Nexus 6 XT1100 LCD Assembly	1	0	1
160	TAB-SRN-741	LCD Touch Screen Digitizer Assembly for Microsoft Surface Pro 3 ...	1	0	1
161	BT-BP-30144	BinTEK Samsung Galaxy Tab 3 Lite T110 3600mAh Li-Polymer Premiu...	1	0	0

#	SKU	Item Name	Total	Awaiting	Completed
162	BT-SPX-0003	Bongo Shield Tempered Glass Screen Protector - iPhone 5 5S 5C SE	1	1	0
163	FLX-MOT-422	Motorola Droid MINI XT1030 Volume Buttons With Sim Card Tray	1	0	0
164	FLX-HTC-587	HTC One M8 Charging Port Flex Cable 32GB	1	0	1
165	SRN-SAM-924	Galaxy S4 Mini i9190 i9192 i9195 LCD Touch Screen Digitizer wi...	1	0	1
166	BT-SPX-0005	Bongo Shield Tempered Glass Screen Protector - iPad Air	1	1	0
167	ACC-ZRT-393	1 5mm Double-Side Red Film transparent VHB Adhesive Tape for LCD...	1	1	0
168	SRN-SAM-248	Galaxy Note 2 LCD Digitizer Touch Screen - Gray - No Frame	1	0	1
169	BT-SPX-0306	Bongo Shield Tempered Glass Screen Protector - Samsung Galaxy S7...	1	1	0
170	FLX-HTC-582	HTC One M8 Charging Port Flex Cable 16GB Model	1	0	1
171	BT-SPX-0169	BiNTEK Screen Guard Premium HD Screen Protector - Nokia Lumia 6...	1	0	1
172	APL-003-1573	Charging Port and Headphone Jack Flex Cable for iPhone 6s Silv...	1	0	1
173	FLX-SAM-1441	Samsung Galaxy Note 4 N910T T-Mobile Charging Port Flex Cable	1	0	1
174	BT-BP-30002K	BinTEK iPhone 4 1420mAh Li-Ion Premium Battery with Tools	1	0	1
175	APL-001-0546	Touch Screen Digitizer with Frame and Home Button and iPod Touch...	1	0	1
176	APL-001-2148	Apple iPad Mini 4 Digitizer Touch Screen - Black	1	0	1
177	SRN-SAM-1343	Samsung Galaxy S5 Active G870 LCD With Digitizer Assembly - Gree...	1	0	1
178	BTY-COV-556	Sony Xperia Z L36h Back Battery Cover Xperia Logo White	1	0	0
179	SRN-SAM-686	Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch ...	1	0	0
180	BTY-COV-594	Back Battery Door Cover with Vibrator for LG Google Nexus 5 D820...	1	1	0
181	BT-BP-30084	BinTEK LG G2 Mini D618 D620 BL-59UH 2440mAh Li-Ion Premium Batt...	1	1	0
182	SRN-SAM-1361	Samsung Galaxy S6 Active G890 LCD and Digitizer - White	1	0	1
183	BT-SPX-0026	Bongo Shield Tempered Glass Screen Protector for HTC Desire Eye	1	0	1
184	ACC-SNP-012	Clear Screen Protector for iPad 1 2 and 3	1	0	1
185	TAB-SRN-108	Samsung Galaxy Tab 2 7 0 P3113 P3100 Touch Screen Digitizer - Bl...	1	0	1
186	BT-BP-30130	BinTEK Motorola Moto E XT1021 XT1022 XT1025 EL40 BL40 2000mAh L...	1	0	0
187	BTY-COV-1565	Back Glass for Galaxy S6 Edge - White Pearl	1	0	1
188	BT-SPX-0142	BiNTEK Screen Guard Premium HD Screen Protector - LG Leon	1	0	1
189	APL-001-1006	LCD and Digitizer Assembly for iPhone 4S Full Set Chrome Mirror	1	0	0
190	BT-SPX-0025	Bongo Shield Tempered Glass Screen Protector for Huawei P8	1	1	0
191	SRN-HTC-1142	HTC Desire 526 LCD amp Digitizer Assembly	1	0	1
192	FLX-MOT-072	Motorola Atrix HD MB886 Screw Set All	1	0	1
193	ACC-APL-1932	Wooden Case for iPhone 5 5S - Cherrywood	1	1	0
194	APL-001-0954	LCD and Digitizer Assembly for GSM iPhone 4 Set Blue Mirror	1	0	1
195	SRN-SAM-620	Galaxy S4 Mini i9190 L520 I435 i9192 i9195 LCD Digitizer - White	1	0	0
196	APL-001-0483	Screen Digitizer With Button and Adhesive for iPad 3 White	1	0	1
197	FLX-SAM-1042	Samsung Galaxy Note 4 N910P Rev 0 8 USB Charging Port Flex Cable	1	0	1
198	APL-001-0730		1	0	0
199	BTY-COV-136	Samsung Galaxy Note 2 T889 T-Mobile Battery Door - White	1	0	1
200	SRN-SAM-374	Samsung Galaxy S3 L710 LCD Touch Screen Digitizer with Frame -...	1	0	1
201	APL-001-1262	Touch Screen Digitizer With Button and Adhesive for iPad 4 White	1	0	1
202	APL-002-0379	Middle Chassis Midframe Bezel Complete Assembly for Verizon Spr...	1	0	1
203	SRN-HTC-658	LCD Touch Screen Digitizer with Frame for HTC One M8 831C	1	0	1
204	ACC-ZRT-350	Professional 10 Piece Tool Set	1	0	1
205	APL-003-1444	Charging Dock Port amp Headphone Jack Flex Cable for iPhone 6 ...	1	0	1
206	SRN-SAM-240	Galaxy S3 i535 R530 LCD Touch Screen Digitizer with Frame - Bl...	1	0	1
207	APL-003-1585	Rear Camera for iPhone 6s	1	0	0
208	BT-SPX-0152	BiNTEK Screen Guard Premium HD Screen Protector - LG G Vista	1	0	0
209	BT-BP-30012	BinTEK iPod Touch 5 1030mAh Li-Ion Premium Battery	1	0	1
210	BT-SPX-0038	Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy ...	1	0	1
211	SRN-LGM-356	Touch Screen Digitizer for LG Optimus G Pro E980 E985 F240 White	1	1	0
212	APL-001-1052	LCD Screen for iPad Mini - Grade A	1	0	1
213	BT-BP-30168	BinTEK Asus Nexus 7 2nd Generation 3950mAh Li-Polymer Premium B...	1	1	0
214	APL-001-1594	LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Grad...	1	0	1
215	BT-SPX-0206	Bongo Shield Tempered Glass Screen Protector - Samsung Galaxy Ta...	1	0	1
216	BT-BP-30124	BinTEK Motorola Droid Razr Maxx HD XT926 EV40 3300mAh Li-Polyme...	1	0	1
217	SRN-SAM-496	Galaxy Note 3 N900A N900T LCD Digitizer Touch Screen with Fram...	1	0	1
218	APL-001-0422	Screen Digitizer With Button and Adhesive for iPad 2 White	1	0	1

#	SKU	Item Name	Total	Awaiting	Completed
219	APL-003-1505	Rear Camera Module with Flex Cable for iPhone 6 Plus	1	0	1
220	APL-003-1250	Home Button Key Flex Cable for iPad 4	1	0	1
221	APL-003-0588	Headphone Jack Charging Port Flex Cable for iPhone 5 White	1	0	1
222	BT-BP-30064	BinTEK Samsung Note 4 EB-KN910BWEGW 3220mAh Li-Ion Premium Batt...	1	0	0
223	APL-001-2092	LCD and Touch Screen Digitizer Assembly for iPhone 6 - White Pr...	1	1	0
224	BT-BP-30068	BinTEK Samsung Note 3 B800BE 3200mAh Li-Ion Premium Battery	1	0	1
225	SRN-SAM-1297	LCD and Touch Screen Digitizer for Galaxy S6 Edge - Black Sapphi...	1	0	0
226	FLX-SAM-980	Samsung Galaxy S5 i9600 G900A G900T G900V G900P G900R4 Volume Bu...	1	0	1
227	BTS810014	BinTEK 8-Piece Cell Phone Repair Tool Kit For iPod Touch 1 2 3 ...	1	0	1
228	BT-BP-30066	BinTEK HTC One M8 2600mAh Li-Ion Premium Battery	1	1	0
229	SRN-SAM-580	Galaxy Note 3 N900P N900V LCD Digitizer Touch Screen with Fram...	1	1	0
230	ACC-ZED-144	Lightning To 30 Pin Adapter	1	1	0
231	ACC-ZED-036	VGA and USB Cable for Samsung Galaxy Tab 1 Models	1	0	1
232	BT-BP-30167	BinTEK Asus Nexus 7 4270mAh Li-Polymer Premium Battery	1	1	0
233	SRN-SAM-126	Samsung Galaxy S2 T989 LCD Touch Screen Digitizer - White	1	0	0
234	SRN-SAM-210	Galaxy S3 T999 i747 i535 L710 LCD Touch Screen Digitizer - Bla...	1	0	0
235	BTY-COV-574	LG G3 VS985 Battery Cover with NFC-Qi Wireless Charging Patch Ve...	1	0	1
236	SRN-HTC-578	HTC Vivid 4G LCD Touch Screen Digitizer with Frame Grade B	1	0	1
237	APL-003-1532	Front Camera and Sensor Flex Cable for iPhone 6	1	0	1
238	ACC-ZRT-090	BEST Professional Pentalobe 5 Point Screwdriver for iPhone 4 4S ...	1	1	0
239	ACC-ZED-732	BinTEK Mini Universal USB Car Charger Adapter Bullet 5V 1A - BI...	1	1	0
240	FLX-SAM-1362	Samsung Galaxy S5 Earpiece Speaker	1	1	0
241	ACC-ZRT-224	Digitizer Repair Adhesive 3M Tape for iPad 3	1	0	1
242	SRN-MOT-616	Motorola Moto X 2nd Gen XT1095 XT1096 XT1097 LCD Assembly White	1	1	0
243	APL-002-1338	Back Clear Transparent Glass Housing Plate Cover for ATT GSM iPh...	1	0	1
244	APL-001-1186	LCD and Touch Screen Digitizer Assembly for iPhone 5S White Grad...	1	0	1
245	BT-BP-30158	BinTEK iPod Touch 4 980mAh Li-Polymer Premium Battery	1	0	0
246	BT-BP-30192	BinTEK iPhone 6S 1715mAh Li-Po Premium Battery	1	0	0
247	FLX-SAM-600	Samsung Galaxy Note 2 N7100 i317 T889 i605 Headphone Jack Earpie...	1	1	0
248	089557100210	ScrewGrab Stripped Screw Remover	1	1	0
249	FLX-MOT-162	Motorola Droid XT907 XT910 XT912 XT875 XT925 XT926 XT926M L...	1	0	1
250	FLX-MOT-050	Motorola Droid Razr HD XT926 Headphone Audio Flex With Audio Jac...	1	0	1
251	FLX-SAM-1321	Samsung Galaxy Note 4 N910F N910A N910T N910V N910P Rear Camera	1	0	1
252	APL-003-0564	Headphone Jack Charging Port Flex Cable for iPhone 5 Black	1	0	0
253	BT-SPX-0158	BinTEK Screen Guard Premium HD Screen Protector - Motorola Moto...	1	0	1
254	FLX-SAM-1373	Samsung Galaxy Note 5 N920A Charging Port Flex Cable	1	0	1
255	APL-001-1634	LCD and Touch Screen Digitizer Assembly for iPhone 6 Black - Gra...	1	1	0
256	SRN-HTC-1127	HTC One M9 LCD Assembly Black	1	0	1
257	APL-001-1632	LCD and Touch Screen Digitizer Assembly for iPhone 6 Black - Gra...	1	1	0
258	SRN-SAM-1198	Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly...	1	0	1
259	BT-BP-30134	BinTEK Motorola Moto X 2nd Gen EY30 2300mAh Li-Polymer Premium ...	1	1	0
260	APL-003-0522	Front Camera with Proximity Sensor Flex Cable for iPhone 5	1	0	1
261	BTH210002	BinTEK Pentalobe 0 8 Standard Size Premium Long-Lasting Screwdr...	1	1	0
262	BT-BP-30114	BinTEK LG Optimus G2 BL-54SG F320 2610mAh Li-Ion Premium Batte...	1	0	1
263	BTY-MOT-045	Motorola EB20 MB886 XT910 XT912 1750mAh	1	0	0
264	BTY-COV-1563	Samsung Galaxy S6 Rear Battery Cover - Gold Platinum	1	0	1
265	BT-BP-30052	BinTEK Samsung Galaxy Nexus i9250 EB-L1F2HVU 1750mAh Li-Ion Pre...	1	1	0
266	APL-001-2201	Apple iPad Air Digitizer Touch Screen With Home Button - White ...	1	0	1
267	SRN-SAM-578	Galaxy Note 3 N900P N900V LCD Digitizer Touch Screen with Fram...	1	0	1
268	ACC-SAM-544	Wooden Case for Galaxy Note 3 - Bamboo	1	1	0
269	SRN-SAM-1362	Samsung Galaxy S6 Edge G928F LCD Display and Digitizer with Fra...	1	1	0
270	BINP-1028	BinTEK iPhone 6 Plus 6S Plus 5 5 Ultra Privacy Screen Protecto...	1	1	0
271	SRN-SAM-150	Samsung Infuse i997 LCD Touch Screen Digitizer	1	0	1
272	APL-001-2079	Touch Screen Digitizer for iPad Air 2 - Black - Grade A	1	1	0
273	APL-001-0410K	LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Tool...	1	0	1
274	APL-003-0432	iPhone 4S Signal Antenna Metal Cover Cable	1	0	1
275	FLX-SAM-798	Samsung Galaxy S4 Active i537 Charger Port Front Keyboard amp ...	1	0	1

#	SKU	Item Name	Total	Awaiting	Completed
276	FLX-SAM-048	Samsung Galaxy Nexus i9250 Charging Port Flex Cable	1	1	0
277	BT-BP-30094	BinTEK Motorola Moto X XT1056 XT1058 XT1060 XT912A EX34 2200mAH...	1	1	0
278	APL-002-1170	Glass Housing Back Plate with Frame for Verizon Sprint iPhone 4 ...	1	0	1
279	SRN-SAM-043	Galaxy Note 2 i605 L900 LCD Digitizer Touch Screen - Gray - Ne...	1	1	0
280	SRN-LGM-575	LCD Touch Screen Digitizer with Frame for LG Optimus G2 D800 D...	1	0	1
281	APL-001-2180	iPAD Mini 3 Digitizer Touch Screen with IC and Home Button White	1	1	0
282	FLX-SAM-1324	Samsung Galaxy Note Edge N910F N910A N910T N910V N910P Front Cam...	1	0	1
283	FLX-SAM-794	Samsung Galaxy Note 3 N900V Charging Port Flex Cable	1	0	1
284	APL-003-1304	Headphone Jack Charging Port Flex Cable for iPhone 5S Black	1	0	1
285	SRN-MOT-648	Motorola Droid MINI XT1030 Touch Screen Digitizer LCD With Frame...	1	1	0
286	FLX-SAM-988	Samsung Galaxy S5 SM G900A ATT Home Button Charging Port Flex	1	0	1
287	APL-003-1533	LCD Shield Plate for iPhone 6	1	0	1
288	BINP-1020	BinTEK Samsung Galaxy Note 4 Ultra Privacy Screen Protector	1	1	0
289	SRN-BLB-028	LCD Screen and Digitizer Assembly with Frame for BlackBerry Z30 ...	1	0	0
290	APL-001-0282	LCD and Touch Screen Digitizer for iPhone 4S White	1	0	1
291	TAB-SRN-615	Kurio 7 Model C11100 LCD Screen	1	0	0
292	TAB-SRN-274	Samsung Galaxy Tab 3 8 0 SM T310 Wifi Version Digitizer White	1	0	1
293	FLX-TAB-066	ASUS GOOGLE Nexus 7 ME370T USB Charging Port With Headphone Jack...	1	0	0

APL-001-1238 LCD and Touch Screen Digitizer Assembly for iPhone 6 Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 10:36 AM	483207			Customer Damage		Cracked LCD
05/06/16 11:43 AM	484458	R2. Non-Functional		Item Issue	Issue Credit	Digitizer Intermittent
03/21/16 01:43 PM	370233	R2. Non-Functional	Refund	Item Issue	Issue Credit	
04/20/16 05:03 PM	483056	R2. Non-Functional	Store Credit	Good For Stock	Issue Credit	
04/20/16 05:03 PM	483056	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Line in Middle Of LCD
03/25/16 02:12 PM	370754			Item Issue	Issue Credit	Pixelated Display
03/25/16 02:12 PM	370754			Customer Damage	Issue Credit	Cracked LCD
04/05/16 04:20 PM	371774			Item Issue	Issue Credit	Lines in Display
04/13/16 03:29 PM	482416			Need To Repair	Issue Credit	Economy Needs Temp Glass
04/13/16 02:49 PM	482406	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer intermittently working
03/17/16 12:22 PM	369987			Good For Stock	Issue Refund	Grade A
04/13/16 04:09 PM	482423			Not PPUSA Part		Lines in Display
05/02/16 05:55 AM	483994	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
05/02/16 05:55 AM	483994	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Replacement	Pixelated Display
04/26/16 09:50 AM	483500	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Drops when swiping
05/02/16 06:51 PM	484121	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
03/30/16 10:35 AM	371162			Item Issue	Issue Credit	
03/21/16 02:20 PM	370333			Item Issue	Issue Credit	Lines in Display
04/20/16 02:47 PM	RL3630			Good For Stock	Issue Replacement	
03/31/16 03:12 PM	371324	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
02/02/16 07:07 PM	365184	R6. Other Item Issue	Refund	Over 60 days		Cracked Glass Damaged Flex
04/06/16 01:02 PM	371854	R2. Non-Functional	Exchange	Not PPUSA Part	Denied	Blemish in Display
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
04/12/16 12:27 PM	482295	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Flickering LCD/tested Okay - Frame Loos
02/29/16 08:38 AM	368129	R2. Non-Functional		Not PPUSA Part		Not Received
04/01/16 09:17 AM	371364	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Missing Bracket
03/04/16 07:40 AM	368689	R2. Non-Functional	Refund	Item Issue	Issue Credit	Line Down the screen
02/26/16 08:41 AM	367915	R2. Non-Functional	Refund	Item Issue	Issue Credit	Pixelated Display
02/03/16 01:42 PM	365291			Need To Repair	Issue Credit	Frame Loose
03/23/16 09:01 AM	370513	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	Unresponsive
04/11/16 02:26 PM	482210	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
04/11/16 02:26 PM	482210	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
02/25/16 11:54 AM	367815	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Pixelated Display
04/05/16 04:22 PM	371775	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/31/16 03:12 PM	371324	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display When Flex Bent
03/18/16 01:16 PM	370115			Item Issue	Issue Credit	Pixelated Display

03/18/16 01:16 PM	370115			Item Issue	Issue Credit	Lines in Display
03/18/16 01:16 PM	370115			Item Issue	Issue Credit	No Display
03/16/16 06:03 AM	369834	R2. Non-Functional		Item Issue	Issue Credit	No Display
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/07/16 12:29 PM	368913			Good For Stock		
03/21/16 10:17 AM	370281			Item Issue	Issue Credit	Frame Causing Blemishes in Display
03/17/16 12:22 PM	369987	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display

APL-001-0732 LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 10:26 AM	483003			Item Issue	Issue Credit	No Display
05/06/16 04:43 PM	484510			Good For Stock	Issue Credit	
03/23/16 03:29 PM	370572	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Auto Responsive - Working
03/25/16 02:12 PM	370754			Item Issue	Issue Credit	
03/15/16 12:32 PM	369769			Item Issue	Issue Credit	
03/15/16 12:32 PM	369769			Item Issue	Issue Credit	
04/14/16 09:40 AM	482454	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Customer Said Flickering
04/14/16 09:40 AM	482454	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Customer Said Flickering DisplayCustom
04/14/16 09:40 AM	482454	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Customer Said Flickering
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item		Item Issue	Issue Refund	Unresponsive Digitizer
04/15/16 01:34 PM	482616	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Display
04/06/16 03:57 PM	371880			Over 60 days	Issue Credit	No Date Stamp - Digitizer U
12/14/15 01:38 PM	357426			Over 60 days	Issue Credit	Tested and Work
12/14/15 01:38 PM	357426			Over 60 days	Issue Credit	Tested and Work
10/16/15 09:16 AM	348075			Item Issue	Issue Credit	Lines in Display
04/25/16 02:54 PM	483439	R2. Non-Functional	Refund	Item Issue	Issue Credit	
03/31/16 03:12 PM	371324	R2. Non-Functional	Refund	Over 60 days		Not Received
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	Unresponsive
03/08/16 10:05 AM	369023	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	After Installed Digitizer
03/28/16 01:52 PM	370942	R2. Non-Functional		Need To Repair	Issue Refund	Economy - Needs Tem
03/17/16 12:22 PM	369987	R2. Non-Functional		Need To Repair	Issue Refund	Replace Glass + F
04/13/16 04:03 PM	482420	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Blemish in Display - E
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Economy Sku
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dim LCD
04/09/16 06:00 PM	482065	R2. Non-Functional	Refund	Item Issue	Issue Refund	Auto Responsive and B
02/26/16 08:41 AM	367915	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
02/23/16 11:27 AM	367565	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot at bottom of
02/06/16 03:08 PM	365749	R2. Non-Functional	Refund	Customer Damage	Denied	Received Crack
03/26/16 04:20 PM	370842	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Replacement	Unresponsive
03/16/16 12:47 PM	C5001			Good For Stock	Issue Credit	
03/16/16 12:47 PM	C5001			Good For Stock	Issue Credit	
03/16/16 12:47 PM	C5001			Good For Stock	Issue Credit	Page 7 of 38

03/16/16 03:55 PM	369916			Need To Repair	Issue Credit	OCA Separatin
03/18/16 10:32 AM	370073			Item Issue		Touch is not work
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Item Issue		Touch is not work
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/01/16 10:35 AM	368283	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Unresponsive
03/20/16 05:27 PM	370228	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD
02/08/16 03:57 PM	366030	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Backlight Dims when fle
03/28/16 01:52 PM	370942	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/21/16 08:40 AM	370267	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	good for stock

APL-001-1240 LCD and Touch Screen Digitizer Assembly for iPhone 6 White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/22/16 10:13 AM	367399			Customer Damage		Cracked LCD / Damaged Frame
04/13/16 04:09 PM	482423			Need To Repair	Issue Credit	Economy Sku - Blemish on LCD
04/20/16 05:03 PM	483056	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Digitizer Intermittently Works
04/20/16 05:03 PM	483056	R2. Non-Functional	Store Credit	Need To Repair	Issue Credit	Economy - Needs Temp Glass
03/17/16 12:22 PM	369987					
03/28/16 01:52 PM	370942			Customer Damage	Issue Refund	Cracked LCD
03/28/16 01:52 PM	370942			Customer Damage	Issue Refund	Broken Connector
03/28/16 01:52 PM	370942			Need To Repair	Issue Refund	Economy Sku
05/03/16 03:02 PM	484208	R6. Other Item Issue	Refund	Need To Repair	Issue Credit	Economy Sku - Needs Temp Glass
03/28/16 01:52 PM	370942	R2. Non-Functional	Store Credit	Good For Stock	Issue Refund	
03/28/16 01:52 PM	370942	R2. Non-Functional	Store Credit	Good For Stock	Issue Refund	
05/02/16 06:51 PM	484121	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Grade B
11/23/15 11:53 AM	354584			Over 60 days	Issue Credit	Works intermittently
10/26/15 02:33 PM	349956			Over 60 days	Issue Credit	Digitizer Unresponsive
02/25/16 11:18 AM	367800			Over 60 days	Issue Credit	Static Issue
02/25/16 11:18 AM	367800			Need To Repair	Issue Credit	Needs Brackets and Speaker Mesh
04/22/16 05:01 AM	483179	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Blemish in Bottom Left Corner
04/26/16 02:33 PM	483561	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Lines on Right Side
03/06/16 03:25 PM	368820	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked Glass and LCD
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Customer Damage		Cracked LCD
03/17/16 12:22 PM	369987	R2. Non-Functional		Need To Repair	Issue Refund	Bracket
02/29/16 08:38 AM	368129	R2. Non-Functional		Not PPUSA Part		Not Received
04/20/16 01:18 PM	483021	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Economy - Frame is Thick
04/15/16 01:15 PM	482613	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Lowered To Economy - Needs Temp Glass
03/21/16 02:07 PM	370331	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Missing Brackets
03/04/16 07:40 AM	368689	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose - Economy Sku
02/26/16 08:41 AM	367915	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
02/22/16 10:13 AM	367399			Item Issue	Issue Credit	Digitizer Not Working
04/11/16 02:26 PM	482210	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Spot
04/11/16 02:26 PM	482210	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Small Blue Line in Display
09/04/15 09:24 AM	339604			Over 60 days	Denied	No Display
10/21/15 02:36 PM	349067	R2. Non-Functional	Exchange	Over 60 days	Issue Credit	Frame Loose - LCD Working
03/08/16 08:46 AM	369010	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Pixelated Display
03/08/16 08:46 AM	369010	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Replace Frame
03/22/16 05:15 PM	370486	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display When Flex Moved
03/28/16 11:49 AM	370928	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	grade c (apl-001-1240)

03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/13/16 02:19 PM	369554			Good For Stock	Issue Refund	
03/23/16 10:56 AM	370526	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Display Working - Re skued to economy

APL-001-1244 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 04:11 PM	484104			Need To Repair	Issue Credit	Frame Loose
04/12/16 12:27 PM	482295	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Backlight Loose
05/03/16 01:08 PM	484189	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Replace Frame
05/11/16 10:57 AM	484841	R2. Non-Functional	Refund	Item Issue	Issue Credit	Intermittent Digitizer
05/06/16 01:27 PM	484480	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Economy Sku - Needs Temp Glass
04/20/16 05:03 PM	483056	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Lines in Display
03/17/16 12:22 PM	369987	R2. Non-Functional			Denied	
03/17/16 12:22 PM	369987	R5. Ordered Wrong Item		Not PPUSA Part	Denied	
04/25/16 07:37 AM	483349	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/25/16 07:37 AM	483349	R2. Non-Functional	Exchange	Item Issue	Issue Credit	
04/07/16 11:15 AM	371955			Item Issue	Issue Credit	Lines in Display
03/31/16 03:12 PM	371324	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display
03/17/16 12:22 PM	369987	R2. Non-Functional		Item Issue	Issue Refund	Half of LCD Not Working
02/29/16 08:38 AM	368129	R2. Non-Functional		Not PPUSA Part		Not Received
04/15/16 03:01 PM	482623	R2. Non-Functional		Need To Repair	Issue Refund	Economy - Needs Temp Glass
04/15/16 03:01 PM	482623	R2. Non-Functional		Need To Repair	Issue Refund	Economy - Needs Temp Glass
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Needs Brackets
03/01/16 10:35 AM	368283			Good For Stock	Issue Credit	Bad Digitizer - Tested Fine
04/16/16 11:11 AM	482663	R2. Non-Functional	Refund	Need To Repair		Lowered to Economy Sku - Dead LCD
04/08/16 09:48 AM	372049	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
03/04/16 07:40 AM	368689	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
02/26/16 03:02 PM	367983	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
03/08/16 10:16 AM	369027			Item Issue	Issue Credit	Pixelated Display
04/04/16 07:40 PM	371664	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Pixelated Display
03/28/16 12:25 PM	370941	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Bad Digitizer - Tested Fine Grade
03/17/16 12:22 PM	369987	R2. Non-Functional	Refund	Good For Stock	Issue Credit	
03/28/16 02:30 PM	370964	R2. Non-Functional	Refund	Over 60 days	Issue Credit	over 60 days, date stamp 01/18/2016, frame
03/17/16 12:22 PM	369987	R2. Non-Functional	Refund	Item Issue	Issue Credit	Display Works Intermittently
02/12/16 03:52 PM	366590	R2. Non-Functional	store credit	Good For Stock	Issue Credit	tested - pass, grade b, glue the top

APL-001-0728 LCD and Touch Screen Digitizer Assembly for iPhone 5S White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/09/16 03:11 PM	484679			Item Issue	Issue Credit	No Display when flex bent
04/06/16 08:07 AM	371806	R2. Non-Functional		Good For Stock	Issue Credit	Tested Working on Latest iOS
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Static Issue
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Static Issue
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Static Issue

05/04/16 06:12 PM	484320	R2. Non-Functional	Refund	Good For Stock	Issue Refund	Tested and Working
03/25/16 02:12 PM	370754			Item Issue	Issue Credit	Pixelated Display
04/05/16 04:20 PM	371774			Item Issue	Issue Credit	Pixelated Display
04/05/16 04:20 PM	371774			Need To Repair	Issue Credit	Economy - Needs Temp Glass
04/13/16 03:29 PM	482416			Good For Stock	Issue Credit	Grade B - Scratched Paint
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Refund	Backlight Loose
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Refund	Economy - Needs Temp Glass
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Refund	Backlight Loose
06/27/15 08:06 PM	321642			Over 60 days	Issue Credit	LCD Fades
04/11/16 10:51 AM	482153	R6. Other Item Issue	Refund	Need To Repair	Issue Refund	Replace Frame
04/12/16 11:11 AM	482282	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	ordered wrong model
04/15/16 01:15 PM	482613	R2. Non-Functional	Refund	Item Issue	Issue Credit	
04/05/16 04:25 PM	371772	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Tested and Working
03/04/16 04:11 PM	368744	R2. Non-Functional		Over 60 days	Denied	Lines in Display
03/04/16 04:11 PM	368744	R1. Change of Mind		Good For Stock	Denied	
04/06/16 08:07 AM	371806			Need To Repair	Issue Credit	Frame Loose
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/31/16 01:57 PM	371317	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Pixelated Display
02/09/16 02:37 PM	366169	R2. Non-Functional	Exchange	Over 60 days	Issue Credit	Pixelated Display and Dust Under Backlight

APL-001-0730 LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 10:10 AM	371940	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer Intermittently Works
04/11/16 11:38 AM	482166			Good For Stock	Issue Credit	
05/12/16 03:34 PM	485000	R2. Non-Functional		Good For Stock	Issue Credit	Home Button Too Small/Fixed
04/06/16 08:07 AM	371806	R2. Non-Functional	Refund			
05/06/16 08:23 AM	484434	R2. Non-Functional	Refund	Item Issue	Issue Credit	Pixelated Display
05/11/16 01:00 PM	484857	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer Intermittent
03/16/16 11:31 AM	369868			Need To Repair	Issue Refund	Economy Sku - Blemish
03/25/16 02:12 PM	370754			Good For Stock	Issue Credit	
04/05/16 04:20 PM	371774			Good For Stock	Issue Credit	Grade A
04/05/16 04:20 PM	371774			Good For Stock	Issue Credit	Grade A
05/04/16 05:58 AM	484244	R2. Non-Functional	Exchange	Item Issue	Issue Refund	No Display
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Not PPUSA Part	Issue Refund	Not Received
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	Pixelated Display
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Not PPUSA Part	Issue Refund	
03/24/16 06:58 PM	370693	R2. Non-Functional	Refund	Item Issue	Issue Credit	Digitizer Jumps in Middle
04/25/16 02:26 PM	483430	R2. Non-Functional		Good For Stock	Issue Refund	
02/29/16 08:38 AM	368129	R2. Non-Functional		Good For Stock	Issue Credit	
04/22/16 03:42 PM	483252	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	Bottom half of screen was not working, t
04/22/16 01:25 PM	483230	R2. Non-Functional	Refund	Need To Repair	Issue Refund	Downgrade to Economy - Blemish
04/22/16 06:58 AM	483182	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Grade A
04/08/16 09:48 AM	372049	R2. Non-Functional	Refund	Customer Damage		Cracked LCD
03/25/16 11:12 AM	370722	R2. Non-Functional	Refund	Item Issue	Issue Credit	Pixelated Display
12/03/15 09:30 AM	355839	R2. Non-Functional	Exchange	Not PPUSA Part	Issue Credit	LCD Working - Frame Loose
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 10:32 AM	370073			Good For Stock		

APL-001-2115 LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
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04/28/16 04:21 PM	483801			Item Issue	Issue Credit	
03/31/16 07:24 AM	371262	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Lines in Display
04/19/16 01:51 PM	482912	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Frame Loose
05/02/16 02:45 PM	484084	R2. Non-Functional		Need To Repair	Issue Credit	Bad Back Light
05/02/16 02:45 PM	484084	R2. Non-Functional		Good For Stock	Issue Credit	Dead Pixel
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
02/25/16 03:57 PM	B-400001			Need To Repair	Issue Credit	Needs New Temp Glass
04/08/16 02:31 PM	372111	R2. Non-Functional	Refund	Item Issue	Issue Credit	Left Side of Digitizer Unresponsive
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Needs Brackets
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Needs Brackets
03/02/16 11:19 AM	368431	R6. Other Item Issue		Item Issue	Issue Credit	Unresponsive
03/02/16 11:19 AM	368431	R6. Other Item Issue		Item Issue	Issue Credit	Have to press to work
03/30/16 11:55 AM	371179	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Bad Digitizer - Working Fine
02/15/16 07:52 AM	366709	R2. Non-Functional	Refund	Good For Stock	Issue Credit	

APL-001-2133 LCD and Touch Screen Digitizer Assembly for iPhone 6s White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/09/16 03:11 PM	484679			Item Issue	Issue Credit	Unresponsive Digitizer
03/16/16 03:55 PM	369916			Need To Repair	Issue Credit	Back Light and Frame Loose
05/02/16 01:49 PM	484073	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
03/21/16 10:17 AM	370281	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Frame Loose
04/24/16 07:37 PM	483336	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
04/24/16 07:37 PM	483336	R2. Non-Functional	Refund	Customer Damage	Issue Refund	Chipped Glass/ No Display
04/26/16 03:49 PM	483570			Good For Stock		
04/26/16 03:49 PM	483570			Good For Stock		
04/01/16 10:28 AM	371362	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Middle of Display and Backlight
03/18/16 01:15 PM	370114	R2. Non-Functional	Exchange	Need To Repair	Issue Credit	Backlight and Frame Loose
04/07/16 02:07 PM	371988	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/11/16 10:29 AM	482151	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/08/16 10:30 AM	371872-1	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Tested and Working
03/15/16 12:09 PM	369763			Item Issue	Issue Credit	no physical damaged/ digitizer unresp
03/15/16 01:30 PM	369779	R2. Non-Functional	Exchange	Item Issue		Backlight Not Working
04/11/16 11:25 AM	482164	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	tested -pass
04/06/16 03:17 PM	371872	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	home button does not work
03/19/16 10:49 AM	370175			Need To Repair		Missing Brackets
03/19/16 10:49 AM	370175			Need To Repair		Missing Brackets
03/19/16 10:49 AM	370175			Need To Repair		Missing Brackets
03/10/16 02:24 PM	369297			Good For Stock		
03/31/16 05:23 AM	371257	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	pass - good for stock

APL-001-2147 LCD Touch Screen Digitizer Assembly for iPhone 5C Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 12:19 PM	483219	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Spot / Working Fine on Tester
05/05/16 01:08 PM	484371	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Tested Fine
03/28/16 12:47 PM	370945			Item Issue	Issue Credit	LCD Dims when flex is bent
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Need To Repair	Issue Credit	OCA Separation
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order

05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
05/02/16 04:41 PM	484109	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Missing items from order
12/08/15 02:14 PM	356597			Over 60 days	Issue Credit	Pixelated Display with Dust
12/08/15 02:14 PM	356597			Over 60 days	Issue Credit	LCD Fades Out
04/13/16 02:48 PM	482405	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Bottom Right Corner
04/04/16 10:10 AM	371570	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer Not Working at Top
01/19/16 02:41 PM	363083	R2. Non-Functional	Refund	Item Issue	Issue Credit	date stamp 1/19/2016
02/19/16 11:17 AM	367197	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose

APL-001-2132 LCD and Touch Screen Digitizer Assembly for iPhone 6s Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/03/16 04:19 PM	484215	R5. Ordered Wrong Item	Refund	Item Issue	Issue Refund	Unresponsive
05/02/16 07:15 PM	484124	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/31/16 04:07 PM	371332			Need To Repair	Issue Credit	Loose Backlight
05/02/16 02:42 PM	484086	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
03/30/16 08:50 AM	371148			Need To Repair	Issue Refund	Backlight Loose
03/30/16 08:50 AM	371148			Customer Damage	Issue Refund	Cracked LCD
04/12/16 01:40 PM	482304	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Tested Good
04/17/16 09:03 PM	482718	R2. Non-Functional	Refund	Good For Stock	Issue Refund	Tested and LCD and Home Flex Working
04/25/16 12:31 PM	483401	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Dead Pixel
04/19/16 02:39 PM	482923			Good For Stock	Issue Credit	
04/14/16 10:56 PM	482548	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Bad Phone - No longer Needed
04/12/16 09:35 AM	482264	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/23/16 09:57 AM	370519	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Pixel and backlight Loose
04/06/16 12:57 PM	371853	R1. Change of Mind	Refund	Customer Damage	Issue Credit	Cracked LCD
03/19/16 10:49 AM	370175			Item Issue		Needs New Backlight
03/19/16 10:49 AM	370175			Item Issue		Needs New Backlight
03/19/16 10:49 AM	370175			Item Issue		Needs New Backlight
03/19/16 10:49 AM	370175			Need To Repair		Missing Brackets
03/18/16 02:27 PM	370090			Need To Repair		Backlight Loose

APL-001-0410 LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 11:15 AM	370723			Good For Stock	Issue Credit	
03/25/16 11:15 AM	370723			Need To Repair	Issue Credit	Frame Loose
04/26/16 03:22 PM	483565	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Replace Frame
04/06/16 03:57 PM	371880			Not PPUSA Part		
02/25/16 03:57 PM	B-400001			Good For Stock	Issue Credit	
02/25/16 03:57 PM	B-400001			Good For Stock	Issue Credit	
03/31/16 03:12 PM	371324	R2. Non-Functional		Not PPUSA Part		
04/15/16 12:11 PM	482595	R6. Other Item Issue	Refund	Need To Repair	Issue Credit	Wrong Frame
02/26/16 08:41 AM	367915	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
04/07/16 04:01 PM	372010	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Home Button cut out needed to be filed out
04/07/16 03:19 PM	372002	R2. Non-Functional		Need To Repair	Issue Credit	Frame Loose
04/01/16 01:53 PM	371377	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
03/25/16 11:34 PM	370800	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Unresponsive - Frame Loose

APL-001-2136 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 05:43 PM	484114	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
03/22/16 09:27 AM	370388	R2. Non-Functional	Store Credit	Not PPUSA Part	Denied	
04/15/16 03:53 PM	482634			Item Issue	Issue Credit	Lines in Display
03/30/16 08:50 AM	371148	R2. Non-Functional		Item Issue	Issue Refund	Lines in Display
03/30/16 08:50 AM	371148	R2. Non-Functional		Item Issue	Issue Refund	Lines in Display
03/30/16 08:50 AM	371148	R2. Non-Functional		Item Issue	Issue Refund	Lines in Display
03/30/16 08:50 AM	371148	R2. Non-Functional		Item Issue	Issue Refund	Lines in Display
04/19/16 12:40 PM	482898	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Lines in Display
04/07/16 08:15 AM	371923	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Lines at Top and Bottom - Working - Fra
03/02/16 01:01 PM	368461	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Bad Digitizer - Tested Fine
02/17/16 12:34 PM	366999	R5. Ordered Wrong Item	Exchange	Customer Damage	Issue Credit	Chipped Glass in Corner - LCD Wo
03/23/16 09:01 AM	370513	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Display
04/06/16 06:16 PM	371899	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Ghost touching
03/25/16 11:23 AM	370728	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Lines in Display

APL-001-1242 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/27/16 11:37 PM	483709	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
05/06/16 01:27 PM	484480			Item Issue	Issue Credit	Digitizer Jumpy
05/06/16 01:27 PM	484480	R2. Non-Functional	Refund			
04/07/16 08:01 PM	372030			Need To Repair	Issue Refund	Frame Loose - Grade C
04/20/16 10:03 AM	482999	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	2 Faint Lines in Display
12/14/15 01:38 PM	357426			Customer Damage		Cracked LCD
04/19/16 10:46 AM	482876	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
02/10/16 10:09 AM	366245	R2. Non-Functional	Refund	Item Issue	Issue Refund	Boxes in Display
12/03/15 09:30 AM	355839	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Connector Was Bent - Fixed
02/17/16 06:42 PM	367048	R2. Non-Functional		Item Issue	Issue Credit	Lines in Display

APL-001-2114 LCD Touch Screen Digitizer Assembly for iPhone 6 White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/28/16 12:27 PM	483758	R2. Non-Functional		Item Issue	Issue Credit	Lines in Display
05/02/16 11:52 AM	484045	R2. Non-Functional	Replacement	Need To Repair	Issue Replacement	Missing Bracket
01/11/16 08:49 AM	361712			Customer Damage		Cracked LCD
05/02/16 10:24 AM	484023	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/08/16 02:31 PM	372111	R2. Non-Functional	Refund	Item Issue	Issue Credit	LCD Up Too High
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Item Issue	Issue Credit	Yellow Blemish in Display
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dims when Flex is adjusted
04/11/16 01:08 PM	482187	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Frame Loose
04/11/16 01:08 PM	482187	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	frame too big
04/19/16 01:51 PM	482912	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Frame Loose
03/30/16 02:17 PM	371207	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	Tested/Working
03/02/16 12:49 PM	368457			Item Issue	Issue Credit	No Display
03/06/16 12:36 PM	368811	R1. Change of Mind	Refund	Shipping Damage	Issue Credit	damaged flex- cause the backlight to flickers

BTS810016 BinTEK 7-Piece Cell Phone Repair Tool Kit For Samsung

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/19/16 04:15 PM	110-2096571-9509830	R5. Ordered Wrong Item		Good For Stock		
04/13/16 12:26 PM	002-9854608-0912269	R5. Ordered Wrong Item		Good For Stock		placed by mistake
04/13/16 06:29 AM	482348	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
03/22/16 02:36 PM	370457	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
04/02/16 08:03 PM	113-1794690-0852234	R6. Other Item Issue		Good For Stock		

APL-001-0411 LCD Touch Screen Digitizer Assembly for iPhone 5 White Standard

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 12:56 PM	370311			Item Issue	Issue Credit	Digitizer Jumpy
02/05/16 11:32 AM	365595			Good For Stock	Issue Credit	
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Good For Stock	Issue Credit	Flickering -Tested Good
04/04/16 10:10 AM	371570	R2. Non-Functional	Store Credit	Item Issue	Issue Credit	Dead Spot
05/02/16 02:45 PM	484084			Item Issue	Issue Credit	Digitizer not always responsive
04/21/16 06:23 PM	483158	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
01/22/16 11:16 AM	363537	R2. Non-Functional	Refund	Over 60 days	Issue Credit	Lines in Display
04/05/16 10:14 AM	371697	R5. Ordered Wrong Item	Exchange			
03/08/16 03:38 PM	369079	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	Frame is loose- fixed, grade a (0738)
01/21/16 06:58 PM	363472	R2. Non-Functional	Refund	Over 60 days		No Display - LCD Flex Torn

BINP-1004 BinTEK iPhone 6 6S 4 7 HD Clear Screen Protector 3 Pack

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:09 AM	485189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange

BTS810012 BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S 6 6 Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/09/16 08:22 AM	482030	R2. Non-Functional	Exchange	Good For Stock	Issue Replacement	
04/21/16 09:22 PM	RL3633			Not PPUSA Part	Denied	Not Received
04/20/16 02:47 PM	RL3630			Good For Stock	Issue Replacement	
04/09/16 01:17 AM	102-4794565-5065851	R5. Ordered Wrong Item		Good For Stock		

APL-001-0772 Touch Screen Digitizer for iPad Air Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/17/16 11:19 AM	485315	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Auto Responsive
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Not Tested	Issue Credit	Unresponsive
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Dead Spot
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Not PPUSA Part	Issue Refund	
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Lines in Glass
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Item Issue	Issue Refund	Dead Spot
03/17/16 12:54 PM	369991	R2. Non-Functional	Refund	Not PPUSA Part	Issue Refund	
04/11/16 11:14 AM	482163	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Digitizer Chipped

APL-001-0518 Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home Button IC Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/19/16 09:24 AM	482860	R2. Non-Functional	Exchange	Shipping Damage	Issue Replacement	Cracked - Shipping Damaged
04/05/16 04:20 PM	371774			Not Tested	Issue Credit	
04/05/16 04:20 PM	371774			Not Tested	Issue Credit	
12/11/15 07:47 AM	356967	R2. Non-Functional	Refund	Not Tested	Issue Credit	Unresponsive
02/25/16 11:54 AM	367815	R2. Non-Functional	Store Credit	Not Tested		Auto Responsive / Corrosion on IC
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Not Tested	Issue Credit	Unresponsive
03/28/16 07:11 AM	370886	R2. Non-Functional	Exchange	Not Tested	Issue Credit	Dead Spot Right Side
03/12/16 04:32 PM	369516	R2. Non-Functional	Refund	Shipping Damage	Issue Credit	Cracked Shipping Damaged

BTS810017 BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/04/16 07:50 PM	002-6968845-1785054	R1. Change of Mind		Good For Stock	Issue Refund	
04/22/16 11:57 AM	115-2687902-8002619			Good For Stock		
03/28/16 11:19 AM	113-1141330-8553842	R1. Change of Mind		Good For Stock		
03/30/16 02:32 PM	106-1251662-9183432			Good For Stock	Issue Refund	
03/25/16 05:45 AM	106-4326480-1610656	R3. Not As Described		Good For Stock		

BTS810015 BinTEK 8-Piece Cell Phone Repair Tool Kit For LG HTC

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/05/16 05:31 PM	484411	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
05/03/16 06:24 PM	484230	R2. Non-Functional	Refund	Good For Stock	Issue Refund	
12/28/15 11:54 AM	359464	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	Missing Tool Kit
04/11/16 04:41 PM	102-0427634-8773059	R5. Ordered Wrong Item		Good For Stock		
03/30/16 07:00 AM	371137	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	

BT-BP-30008 BinTEK iPhone 5S 5C 1560MAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/16/16 04:34 PM	482679	R2. Non-Functional	Exchange	Item Issue	Issue Credit	dead battery
04/21/16 09:22 PM	RL3633	R3. Not As Described		Not PPUSA Part	Denied	Bintek sticker removed
11/24/15 11:34 AM	354740			Over 60 days	Issue Credit	Dead Battery
04/15/16 10:15 AM	482561	R2. Non-Functional	Refund	Item Issue	Issue Credit	Tested and has no power
04/09/16 01:17 AM	102-4794565-5065851	R5. Ordered Wrong Item		Good For Stock		

APL-001-0519 Touch Screen Digitizer for iPad Mini iPad Mini 2 with Home Button IC White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 02:59 PM	483241			Not PPUSA Part		
02/25/16 11:54 AM	367815	R2. Non-Functional	Refund	Not Tested	Issue Credit	Auto Responsive
03/01/16 01:33 PM	368316	R5. Ordered Wrong Item	Exchange	Not Tested	Issue Credit	
01/27/16 03:55 PM	364260	R2. Non-Functional	Refund	Over 60 days		Torn Flex
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Not Tested	Issue Credit	
01/15/16 08:13 AM	362444	R2. Non-Functional	Refund	Over 60 days	Issue Credit	
01/20/16 09:12 AM	363181			Not Tested	Issue Credit	Home Button doesnt work
03/07/16 09:48 AM	368880	R2. Non-Functional	Exchange	Customer Damage	Denied	Torn Flex
03/08/16 10:16 AM	369027			Not Tested	Issue Credit	

APL-001-2112 LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/27/16 03:54 PM	482454-1	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Needs New Temp Glass
04/14/16 09:40 AM	482454	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Digitizer not working Page 15 of 38

03/30/16 08:52 AM	371145			Customer Damage	Denied	Cracked LCD
03/18/16 11:19 AM	370085	R2. Non-Functional	Refund	Item Issue	Issue Credit	Pixelated Display
04/05/16 02:30 PM	371746	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Customers phone is non repairable - make to
01/19/16 02:41 PM	363083	R2. Non-Functional	Refund	Item Issue	Issue Credit	date stamp 1/19/2016

BT-BP-30146 BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/03/16 07:49 PM	114-3140268-4369056	R2. Non-Functional		Item Issue	Issue Replacement	Not holding charge
04/23/16 07:53 AM	115-9019379-3199435	R2. Non-Functional		Item Issue	Issue Replacement	does not hold charge, temp too low
04/19/16 04:15 PM	110-2096571-9509830	R5. Ordered Wrong Item		Good For Stock		
04/10/16 02:39 PM	114-4398977-0720215			Item Issue		Dead Battery
04/10/16 02:39 PM	114-4398977-0720215	R2. Non-Functional		Item Issue		Dead Battery
04/02/16 08:03 PM	113-1794690-0852234	R2. Non-Functional		Item Issue		Dead Battery

SRN-SAM-256 Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Frame - Black Mist

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/17/16 06:43 AM	485294	R6. Other Item Issue	Exchange	Item Issue	Issue Credit	LCD not working when Installed
04/28/16 02:00 PM	483778	R2. Non-Functional	Store Credit	Good For Stock	Issue Credit	Bad Keypad Flex - Tested Fine
04/28/16 02:00 PM	483778	R2. Non-Functional	Store Credit	Not PPUSA Part	Issue Credit	Not Received
11/23/15 12:12 PM	354593			Item Issue	Issue Credit	Unresponsive
04/18/16 12:50 PM	482774	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered Wrong Part
04/08/16 09:52 PM	482024	R2. Non-Functional	Refund	Item Issue	Issue Refund	
04/09/16 05:51 PM	482064	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Unresponsive
03/07/16 10:24 AM	368887	R2. Non-Functional		Good For Stock	Issue Credit	Green Display - Tested and Working

APL-001-2134 LCD and Digitizer Assembly for iPhone 6S Plus - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/17/16 12:22 PM	485329	R6. Other Item Issue	Exchange	Item Issue	Issue Credit	Dead Spot on P,0,L
03/30/16 03:00 PM	371213	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Backlight Loose
04/19/16 11:14 AM	482881			Not PPUSA Part	Denied	
05/03/16 07:04 AM	484137	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/28/16 12:58 PM	370949	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Customer Said Auto Responsive - Frame I
03/18/16 10:32 AM	370073			Good For Stock		
03/18/16 11:03 AM	370079			Good For Stock		

APL-001-0192 LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 11:30 AM	369619			Customer Damage	Issue Credit	Torn Digitizer Flex
03/14/16 11:30 AM	369619			Good For Stock	Issue Credit	Type A
03/14/16 11:30 AM	369619			Customer Damage	Issue Credit	Torn Digitizer Flex
03/14/16 11:30 AM	369619			Good For Stock	Issue Credit	Type A
03/14/16 11:30 AM	369619			Good For Stock	Issue Credit	Type A
04/01/16 02:56 PM	371435	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Frame Loose
04/04/16 10:15 PM	371672	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	

BT-BP-30074 BinTEK iPhone 6 Plus 2915 mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 09:35 AM	482138			Not PPUSA Part	Denied	Customer Sent OEM Battery
04/09/16 08:22 AM	482030	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Battery Not Holding Charge
02/29/16 06:48 PM	368229	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery

02/29/16 06:48 PM	368229	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
03/18/16 01:05 PM	370111	R2. Non-Functional	Refund	Customer Damage	Denied	Flex Damaged

BT-BP-30004 BinTEK iPhone 4S 1430mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
05/02/16 05:29 PM	484111	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Accidentally processed
04/21/16 01:56 PM	483139	R6. Other Item Issue	Refund	Item Issue	Issue Refund	Battery Has a Hole in it
04/05/16 07:47 PM	107-0618969-5338613	R2. Non-Functional		Item Issue	Issue Replacement	Bad Flex

FLX-SAM-790 Samsung Galaxy Note 3 N900T Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 02:27 PM	482212	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
04/11/16 01:08 PM	482189	R2. Non-Functional	Refund	Not Tested	Issue Credit	mic did not work
04/04/16 04:58 PM	371653	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

SRN-SAM-254 Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Frame - Marble White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/28/16 02:00 PM	483778	R2. Non-Functional		Good For Stock	Issue Credit	Bad Keypad Flex - Tested Fine
04/28/16 02:00 PM	483778	R2. Non-Functional	Store Credit	Good For Stock	Issue Credit	Bad Keypad Flex - Tested Fine
04/11/16 11:01 PM	482250	R1. Change of Mind	Refund	Good For Stock	Issue Credit	no longer needed
03/30/16 09:20 AM	371151			Good For Stock	Issue Credit	Flex Was Too High - Fixed
03/14/16 02:57 PM	369666	R2. Non-Functional	Refund	Item Issue	Issue Credit	Unresponsive
03/23/16 02:38 PM	370560	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display

APL-001-2085 LCD Touch Screen Digitizer Assembly for iPhone 5S White with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 04:11 PM	483255	R2. Non-Functional		Good For Stock	Issue Credit	
03/02/16 03:51 PM	368498	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Frame Loose
04/05/16 10:14 AM	371697	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
04/05/16 10:14 AM	371697	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Display
03/23/16 09:01 AM	370513	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	No Display

ACC-ZED-556 Samsung Galaxy Note 3 S5 Wall Charger with Micro USB 3 0 Data Cable - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 01:00 PM	RL3586	R2. Non-Functional		Item Issue	Issue Refund	Data Doesnt Work
04/04/16 01:00 PM	RL3586	R2. Non-Functional		Item Issue	Issue Refund	Data Doesnt Work
04/04/16 01:00 PM	RL3586	R2. Non-Functional		Item Issue	Issue Refund	Data Doesnt Work
04/04/16 01:00 PM	RL3586	R2. Non-Functional		Item Issue	Issue Refund	Data Doesnt Work
04/04/16 01:00 PM	RL3586	R2. Non-Functional		Item Issue	Issue Refund	Data Doesnt Work

APL-001-2116 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/25/16 03:57 PM	B-400001			Customer Damage		Damaged Pins on Connector
03/28/16 11:12 AM	370913	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

BT-BP-30178 BinTEK Samsung Galaxy Tab S T700 4900mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/18/16 06:18 AM	107-7492969-5896244	R2. Non-Functional		Item Issue		only charges up to 75%
04/13/16 12:26 PM	002-9854608-0912269	R5. Ordered Wrong Item		Good For Stock		placed by mistake

APL-001-2135 LCD and Digitizer Assembly for iPhone 6S Plus - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/05/16 04:23 AM	371776	R2. Non-Functional		Need To Repair		Broken Frame
04/13/16 05:40 PM	482428	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	Frame Thick - Looks Fine
03/08/16 06:44 AM	369002			Item Issue		Digitizer Jumpy on Right Side
04/07/16 02:13 PM	371986	R6. Other Item Issue	Exchange	Need To Repair	Issue Replacement	Frame Loose
03/18/16 11:03 AM	370079			Good For Stock		
03/18/16 11:03 AM	370079			Good For Stock		

SRN-SAM-258 Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame - Black Mist

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/10/16 09:03 AM	484723	R4. Received Wrong Item	Exchange	Good For Stock	Issue Credit	wrong order
05/06/16 11:51 AM	484462	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Order wrong item
04/04/16 10:10 AM	371570	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Digitizer Unresponsive - Took apart and n
04/15/16 10:17 AM	482562	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong model
02/17/16 03:36 PM	367030	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display

BTT110002 BinTEK 4 5 quot Premium Suction Cup

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 06:51 PM	108-5883760-4795434	R2. Non-Functional		Item Issue		seperaton
03/31/16 06:35 PM	002-7965676-0811445	R2. Non-Functional		Item Issue		cup deformed

BT-BP-30044 BinTEK Motorola Droid 4 XT894 XT897 Photon Q EB41 1750mAH Lion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/28/16 11:19 AM	113-1141330-8553842	R2. Non-Functional		Item Issue		Reads 0V
03/29/16 06:13 PM	102-3889203-1515411	R2. Non-Functional		Item Issue		Low Capacity

BTT110001 BinTEK 2 5 quot Premium Suction Cup

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 06:51 PM	108-5883760-4795434	R2. Non-Functional		Item Issue		seperaton
03/22/16 03:49 AM	370372	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Rubber Suction Cup Came off

APL-001-2117 LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Tempered Glass Economy

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 03:24 PM	483042			Item Issue	Issue Credit	No Display
04/11/16 11:58 AM	482171	R6. Other Item Issue	Refund	Good For Stock	Issue Credit	Home button Cut Out - Fixed
04/08/16 09:48 AM	372049	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Tested/Working

APL-001-2125 Apple iPad Air Digitizer Touch Screen With Home Button - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/24/16 02:35 PM	370672			Need To Repair	Issue Credit	Missing IC
03/24/16 02:35 PM	370672			Need To Repair	Issue Credit	Missing IC
03/24/16 02:35 PM	370672			Need To Repair	Issue Credit	Missing IC
04/04/16 12:36 PM	371600	R2. Non-Functional	Refund	Item Issue	Issue Credit	Flex is torn, customer picked up part while I was

ACC-APL-1296 Classic Case Cover for iPad Mini White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 02:14 PM	PO457	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
04/20/16 02:14 PM	PO457	R4. Received Wrong Item	Exchange	Good For Stock	Issue Replacement	
04/20/16 02:14 PM	PO457	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
04/20/16 02:14 PM	PO457	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	
04/20/16 02:14 PM	PO457	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Replacement	

APL-001-0276 LCD and Touch Screen Digitizer for iPhone 4S Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/03/15 09:30 AM	355839	R2. Non-Functional	Exchange	Need To Repair	Issue Credit	Replace Frame
12/03/15 09:30 AM	355839	R2. Non-Functional	Exchange	Need To Repair	Issue Credit	Replace Frame
02/10/16 12:51 PM	366290	R2. Non-Functional	Refund	Good For Stock	Issue Credit	

BINP-1008 BinTEK iPhone 6 Plus 6S Plus 5 5 HD Clear Screen Protector 3 Pack

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/16/16 10:29 AM	485195	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:29 AM	485195	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:29 AM	485195	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:29 AM	485195	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange
05/16/16 10:29 AM	485195	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	exchange

ACC-ZED-548 Wall Charger with Micro USB Data Cable for Samsung - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/17/16 02:38 PM	370010			Good For Stock	Issue Credit	
03/17/16 02:38 PM	370010			Item Issue	Issue Credit	Does not charge
03/17/16 02:38 PM	370010			Good For Stock	Issue Credit	
03/17/16 02:38 PM	370010			Item Issue	Issue Credit	Does not charge

SRN-LGM-308 LG G3 D850 D851 D855 VS985 LS990 US990 LCD Digitizer Assembly Gold

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/30/16 03:01 PM	371214			Item Issue	Issue Credit	Lines in Display when installed
03/22/16 03:45 PM	370475	R6. Other Item Issue	Exchange	Item Issue	Issue Credit	No Display When Installed
03/22/16 03:45 PM	370475	R2. Non-Functional	Exchange	Item Issue	Issue Credit	White Blemishes

APL-001-0423 Screen Digitizer With Button and Adhesive Front for iPad 2 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/24/16 02:35 PM	370672			Customer Damage		Torn F
04/07/16 02:46 PM	371999	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

04/13/16 03:04 PM	482412	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong
02/13/16 03:59 PM	366649	R1. Change of Mind	Refund	Good For Stock	Issue Refund	replaced adhesive, made to grade A, no

ACC-ZED-696 4 Inch Micro USB Data Cable for Samsung HTC Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/06/16 01:45 PM	371858	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
04/06/16 01:45 PM	371858	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
04/06/16 01:45 PM	371858	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	
04/06/16 01:45 PM	371858	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	

SRN-SAM-078 Samsung Galaxy S i9000 LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/21/16 04:30 PM	483150	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
03/30/16 02:25 PM	371206	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	good for stock

APL-001-0522 LCD Screen for iPad Mini

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/16/16 12:35 PM	485220	R5. Ordered Wrong Item		Good For Stock	Issue Credit	
04/06/16 01:59 PM	371864	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong model
04/07/16 08:25 AM	371927	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Customers iPad is not repairable, no longer
04/06/16 07:27 AM	371803	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	customer s

SRN-LGM-294 LG Optimus G2 VS980 LS980 LCD Touch Screen Digitizer Assembly for Verizon - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/28/16 04:05 PM	370982	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Spot
12/28/15 11:54 AM	359464	R6. Other Item Issue	Refund	Item Issue	Issue Refund	Lines in Display
03/30/16 07:00 AM	371137	R6. Other Item Issue	Refund	Item Issue	Issue Refund	Digitizer not working

SRN-SNY-127 Sony Xperia Z3 D6603 D6643 D6653 D6616 LCD and Touch Screen Digitizer Assembly Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 12:35 PM	483222	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Line on LCD
04/18/16 08:21 AM	482731	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No Display
03/17/16 12:22 PM	369987	R2. Non-Functional	Refund	Not Tested	Issue Credit	

SRN-SAM-462 Samsung Galaxy Mega 6 3 i527 i9200 i9205 L600 LCD Touch Screen Digitizer - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/09/16 03:11 PM	484679			Item Issue	Issue Credit	Menu and Back Keys
12/21/15 10:26 AM	358477	R2. Non-Functional		Over 60 days		denied - customer kept item
03/23/16 12:27 PM	370537	R5. Ordered Wrong Item	Exchange	Item Issue	Issue Credit	Dead Spot on Left Side

SRN-SAM-260 Galaxy S4 i545 L720 R970 LCD Touch Screen Digitizer with Frame - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 10:26 AM	483003			Need To Repair	Denied	Tested and LCD Working
03/24/16 03:07 PM	370677	R2. Non-Functional	Exchange	Over 60 days	Issue Credit	No Display
03/24/16 03:07 PM	370677	R2. Non-Functional	Exchange	Over 60 days	Issue Credit	No Display

APL-001-0096 LCD and Touch Screen Digitizer for ATT iPhone 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/26/15 02:33 PM	349956			Over 60 days	Issue Credit	OCA Separation
10/26/15 02:33 PM	349956			Over 60 days	Issue Credit	OCA Separation
08/17/15 12:09 PM	335160			Over 60 days	Issue Credit	Cracked LCD
08/17/15 12:09 PM	335160			Over 60 days	Issue Credit	No Display

SRN-LGM-306 LG G3 D850 D851 D855 VS985 LS990 LCD Digitizer Assembly White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/26/16 02:17 PM	483547			Item Issue	Issue Credit	No Display When Installed
04/11/16 10:03 AM	482147	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	Only Parts of Digitizer Working
04/13/16 03:59 PM	482419	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display

SRN-BLB-024 LCD Screen and Digitizer Assembly for CDMA BlackBerry Z30 Black with Verizon Logo

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/10/16 02:21 PM	366312			Over 60 days	Denied	
04/18/16 08:29 AM	482732	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

SRN-SAM-138 Galaxy S3 T999 i747 LCD Touch Screen Digitizer with Frame - Marble White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 03:24 PM	483042			Good For Stock	Issue Credit	
04/13/16 04:09 PM	482423			Item Issue		Unresponsive
12/17/15 01:54 PM	357961			Need To Repair	Issue Credit	Bouncy Frame

APL-001-2202 Apple iPad Mini Digitizer Touch Screen with Home Button And IC Chip - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 02:59 PM	483241			Not Tested	Issue Credit	Ghost Touching
04/15/16 12:28 PM	482598	R2. Non-Functional	Refund	Not Tested	Issue Credit	Unresponsive

BT-BP-30026 BinTEK HTC One M7 BN07100 2300mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 04:41 PM	102-0427634-8773059	R5. Ordered Wrong Item		Item Issue		Dead Battery

BT-BP-30116 BinTEK LG Volt LS740 BL-64SH 3000mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/16/16 09:15 AM	482659	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	R5. Ordered Wrong Item
04/16/16 09:15 AM	482659	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	R5. Ordered Wrong Item
04/16/16 09:15 AM	482659	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	R5. Ordered Wrong Item

SRN-SAM-1330 Samsung Galaxy Note 5 LCD Digitizer Touch Screen - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/06/16 04:43 PM	484510			Good For Stock	Issue Credit	
03/21/16 12:56 PM	370311			Good For Stock	Issue Credit	
03/07/16 11:03 AM	368896	R2. Non-Functional	Refund	Item Issue	Issue Credit	No display

BT-BP-30070 BinTEK LG Nexus 5 BL-T9 2100mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/24/16 01:30 PM	102-4446351-3183416	R2. Non-Functional		Item Issue		Bad Flex

SRN-HTC-534 HTC Windows 8x LCD Screen

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/05/16 05:31 PM	484411	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

APL-001-1644 LCD and Touch Screen Digitizer Assembly for iPhone 6 White - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 10:47 AM	371946	R2. Non-Functional	Exchange	Need To Repair	Issue Credit	Economy Sku - Needs Temp Glass
04/14/16 01:52 PM	482495	R2. Non-Functional	Refund	Item Issue	Issue Credit	White Blemishes and Frame Coming Off
03/19/16 12:51 AM	370163	R2. Non-Functional	Refund	Item Issue	Issue Credit	touch intermittent

APL-002-0820 Touch Screen Digitizer Mid-Frame Bezel for iPad 2 3 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/15/16 10:39 AM	482567		Replacement	Item Issue	Issue Replacement	Shipping Damage
04/05/16 06:57 AM	104-4399694-7165066			Shipping Damage		Broken

BT-BP-30182 BINTEK Sony L39h Xperia Z1 C6902 C6903 C6906 3000 mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/30/16 02:32 PM	106-1251662-9183432			Item Issue	Issue Refund	doesnt fit
03/25/16 05:45 AM	106-4326480-1610656	R3. Not As Described		Good For Stock		Incompatible version?

APL-003-1314 Charging Port and Headphone Jack Flex Assembly for iPhone 5c

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
01/04/16 01:35 PM	360616			Item Issue	Issue Credit	Not Charging

SRN-SAM-230 Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
11/23/15 12:12 PM	354593			Customer Damage		Torn Flex
04/13/16 06:29 AM	482348	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

SRN-SAM-1331 Samsung Galaxy Note 5 LCD Digitizer Touch Screen - White Pearl

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 02:56 PM	483039	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Customer no longer needed part, his customer

SRN-SAM-1360 Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 11:03 AM	484028	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No Display
04/26/16 01:05 PM	483538	R5. Ordered Wrong Item	Exchange	Not Tested	Denied	Not Tested/No Display
04/26/16 01:05 PM	483538	R2. Non-Functional		Customer Damage	Denied	Cracked LCD

APL-001-2199 Digitizer Touch Screen With Home Button for iPad 2 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 02:46 PM	371999	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/04/16 10:10 AM	371570	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Spots in glass

APL-001-2056 Touch Screen Digitizer and IC Control Circuit Logic Board Flex Cable for iPad mini 3 - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 11:12 AM	370722	R2. Non-Functional	Refund	Not Tested	Issue Credit	
12/15/15 03:50 PM	357635	R6. Other Item Issue	store credit	Not Tested	Issue Credit	
12/15/15 03:50 PM	357635	R6. Other Item Issue	store credit	Not Tested	Issue Credit	

APL-001-0774 Touch Screen Digitizer for iPad Air White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/11/16 12:03 PM	366395	R2. Non-Functional	Refund	Not Tested	Issue Credit	Unresponsive
02/08/16 03:15 PM	366014	R6. Other Item Issue	Refund	Customer Damage	Denied	Cracked Digitizer
02/08/16 03:15 PM	366014	R6. Other Item Issue	Refund	Customer Damage	Denied	Cracked Digitizer

APL-001-0762 LCD Screen with Retina Display for iPad Mini 2 3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/18/16 03:59 PM	482812	R2. Non-Functional		Not Tested	Issue Credit	
04/06/16 10:40 AM	371662-1	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No tester - customer said no display
04/04/16 06:55 PM	371662	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	no tester- customer said no display

APL-001-1260 Touch Screen Digitizer With Button and Adhesive for iPad 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/04/16 07:19 AM	368688	R2. Non-Functional	Refund	Not Tested	Issue Credit	
03/17/16 01:56 PM	370001	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	
03/17/16 01:56 PM	370001	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	

BINT-9003 BinTEK iPad Mini 1 2 HD Clear Screen Protector 3 Pack

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
04/11/16 05:38 PM	482232	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

APL-001-0186 LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/26/15 02:33 PM	349956			Over 60 days	Issue Credit	OCA Separation
08/21/15 09:36 AM	336182			Item Issue	Issue Credit	No Display
08/21/15 09:36 AM	336182			Over 60 days	Issue Credit	Lines in Display

SRN-SAM-582 Galaxy Note 3 N900A N900T N900W8 LCD Digitizer Touch Screen with Frame - Gray - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/12/16 10:37 AM	484941	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Keypad Flex
04/11/16 04:51 PM	482225	R2. Non-Functional		Need To Repair	Issue Credit	Keypad Flex
04/04/16 04:58 PM	371653	R1. Change of Mind	Refund	Need To Repair	Issue Credit	Misaligned on Frame

BT-BP-30010 BinTEK iPhone 6 1810mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 12:32 PM	369621	R2. Non-Functional	Refund	Item Issue	Issue Credit	

FLX-SAM-992 Samsung Galaxy S5 SM G900T T Mobile Home Button Charging Port Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 02:13 PM	483425	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Button Not Lighting Up
04/12/16 11:55 AM	482289	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

FLX-SAM-746 Samsung Galaxy Note 2 I317 T889 Charging Port Flex Cable Rev 0 7 1 0

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/14/16 02:08 PM	482502	R2. Non-Functional	replacement	Not Tested	Issue Replacement	

BT-BP-30120 BinTEK Motorola Droid Ultra XT1080 EU20 2130mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 05:43 PM	106-9967321-8848254			Good For Stock	Issue Refund	Ordered Wrong Part

SRN-SAM-1206 Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/26/16 03:46 PM	367994	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Ordered wrong color
02/11/16 10:08 AM	366391	R2. Non-Functional	Exchange	Customer Damage	Denied	Cracked LCD

APL-001-2080 LCD and Touch Screen Digitizer Assembly for iPhone 5S SE White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/16/16 02:27 PM	485241	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Downgraded to standard
05/16/16 02:27 PM	485241	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

BT-BP-30002 BinTEK iPhone 4 1420mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/14/16 10:39 AM	482459	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Dead Battery
11/06/15 10:55 PM	114-5481077-9585847	R2. Non-Functional		Item Issue	Issue Replacement	stopped working after 6 months

SRN-LGM-127 LG Optimus G Sprint LS970 LCD Digitizer Touch Screen Assembly

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/27/16 05:15 PM	483690	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	Didnt need

SRN-SAM-688 Galaxy Note 3 N9000 N900A N900T N900P N900V LCD Digitizer Touch Screen White - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/19/16 02:35 PM	370185	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	tested - no display, no physical damaged
03/19/16 02:35 PM	370185	R6. Other Item Issue			Issue Replacement	

BT-SPX-0018 Bongo Shield Tempered Glass Screen Protector - Motorola Google Nexus 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
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03/26/16 01:40 PM	109-5365048-9297065	R2. Non-Functional	refund	Item Issue		
04/02/16 10:08 PM	107-6967025-2041837	R2. Non-Functional		Good For Stock	Issue Replacement	

APL-003-1529 Charging Port and Headphone Jack Flex Cable for iPhone 6 Space Gray

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 02:59 PM	483241			Item Issue	Issue Credit	Not Charging
04/13/16 12:47 PM	482385	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed part

SRN-SAM-1273 Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer - Black Sapphire

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/17/16 03:32 PM	485371	R4. Received Wrong Item	Exchange	Good For Stock	Issue Credit	recieved wrong color

APL-001-0594 LCD and Touch Screen Digitizer for iPod Touch 4 - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 04:15 PM	371648	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

FLX-SAM-786 Samsung Galaxy Note 3 N900A Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/29/16 10:33 AM	483838	R2. Non-Functional	Refund	Item Issue	Issue Credit	Not Charging
04/29/16 10:33 AM	483838	R2. Non-Functional	Refund	Item Issue	Issue Credit	Not Charging

BT-SPX-0058 Bongo Shield Tempered Glass Screen Protector for Apple Watch 38mm

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/01/15 02:32 PM	345192	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
10/01/15 02:32 PM	345192	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

SRN-SAM-1270 Galaxy S6 G920 G920F G920A G920T LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/08/16 12:28 PM	365964			Customer Damage	Denied	Cracked LCD
03/03/16 12:05 PM	368578	R2. Non-Functional	Refund	Item Issue	Issue Credit	no display/ no physical damaged

BT-SPX-0303 Bongo Shield Premium Tempered Glass Screen Protector - LG Nexus 5X

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 08:32 PM	103-1118637-9767419			Good For Stock		
04/04/16 08:32 PM	103-1118637-9767419			Item Issue		Screen Protector Was Installed

BT-BP-30000 BinTEK iPhone 3GS 1219mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/15/16 09:17 PM	105-9329394-4775437	R6. Other Item Issue		Item Issue		

APL-001-1180 LCD and Touch Screen Digitizer for iPod Touch 5 Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/10/16 01:00 PM	484764	R2. Non-Functional	Exchange	Not Tested	Issue Credit	lines in display

04/13/16 02:50 PM	482407	R2. Non-Functional	Refund	Not Tested	Issue Credit	No Display
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BT-SPX-0059 Bongo Shield Tempered Glass Screen Protector for Apple Watch 42mm

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/01/15 02:32 PM	345192	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
10/01/15 02:32 PM	345192	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

BTS810011 BinTEK 8-Piece Cell Phone Repair Tool Kit For iPhone 3G 3GS

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/15/16 09:17 PM	105-9329394-4775437	R1. Change of Mind		Good For Stock		

SRN-SAM-1376 Samsung Galaxy S6 Edge Plus LCD Digitizer Touch Screen With Frame - Black Sapphire

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/16/16 03:03 PM	485250	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	International Model
03/30/16 07:59 AM	371139	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

SRN-SAM-224 Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Screen Digitizer - Black Mist

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/05/16 05:19 PM	484409	R2. Non-Functional	Exchange	Need To Repair	Issue Credit	Need To Install in Frame

SRN-MOT-639 Motorola Droid Ultra Droid Maxx XT1080 XT1080M LCD With Digitizer and Frame - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/16 02:26 PM	371084	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed

BT-SPX-0156 BiNTEK Screen Guard Premium HD Screen Protector - Motorola Moto G 3rd Gen

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 02:46 PM	116-4643781-5449833	R2. Non-Functional	replacement	Not Tested	Issue Replacement	
04/07/16 02:46 PM	116-4643781-5449833	R6. Other Item Issue	replacement	Not Tested	Issue Credit	

APL-001-2124 Apple iPad Air Digitizer Touch Screen With Home Button - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/24/16 02:35 PM	370672			Need To Repair	Issue Credit	Missing IC On Home Flex
03/24/16 02:35 PM	370672			Need To Repair	Issue Credit	Missing IC On Home Flex

SRN-SAM-132 Galaxy S3 T999 i747 i535 L710 LCD Touch Screen Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/02/16 03:33 PM	368494	R2. Non-Functional	Exchange	Item Issue	Issue Credit	No Display when flex is bent
03/22/16 02:36 PM	370457	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

SRN-BLB-079 LCD Screen and Digitizer Assembly with Frame for Verizon CDMA BlackBerry Z30 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/12/16 06:07 AM	002-7822825-2832218			Not Tested		
03/29/16 04:22 AM	002-7437211-2273818			Not Tested		

SRN-HTC-654K LCD Touch Screen Digitizer with Frame for HTC One M7 801e White with Tool Kit

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/28/16 02:59 PM	483572-1	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Sim card reader does not work and there is a
04/26/16 03:58 PM	483572	R6. Other Item Issue	Exchange	Not Tested	Issue Replacement	Bad Sim Reader / Spot

ACC-ZED-664 Shatter-Proof Tempered Glass Screen Protector for iPhone 6 Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/29/16 08:10 PM	483909	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	
04/29/16 08:10 PM	483909	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	

SRN-SAM-532 Galaxy S4 i9505 i337 M919 LCD Touch Screen Digitizer with Frame - Red

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 02:34 PM	371631	R6. Other Item Issue	Exchange	Need To Repair	Issue Credit	Bouncy Frame

ACC-ZED-270 MHL HDMI Adapter For Samsung Galaxy S3 S4 S5 Note 2 Note 3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 08:53 PM	483476	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	
03/21/16 01:23 PM	370322	R2. Non-Functional	Refund	Item Issue	Issue Refund	No Power

APL-001-2055 Touch Screen Digitizer and IC Control Circuit Logic Board Flex Cable for iPad mini 3 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/15/15 03:50 PM	357635	R2. Non-Functional	store credit	Not Tested	Issue Credit	
12/15/15 03:50 PM	357635		store credit	Not Tested	Issue Credit	

APL-001-2144 Apple iPhone 5 Complete Full LCD and Touch Screen Digitizer Assembly - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/03/16 11:34 AM	484169	R2. Non-Functional	Exchange	Need To Repair	Issue Replacement	Needs Brackets
03/29/16 09:37 AM	371030			Good For Stock	Issue Refund	

APL-003-1310 Front Camera Proximity Sensor Flex Cable for iPhone 5S

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/11/16 01:46 PM	369428			Item Issue	Issue Credit	Bad Camera
04/14/16 08:51 PM	482542	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Missing Proximity Sensor

BT-BP-30184 BINTEK Sony Xperia Z3 Dual Battery 3100 mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/04/16 07:50 PM	002-6968845-1785054	R1. Change of Mind		Good For Stock	Issue Refund	

APL-003-1008 WiFi amp Bluetooth Right Antenna for iPad Mini amp iPad Mini 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/30/16 08:50 AM	371148	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
03/30/16 08:50 AM	371148	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	

APL-001-2093 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/14/16 02:18 PM	482504	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Digitizer Intermittent
03/29/16 09:37 AM	371030			Good For Stock	Issue Refund	

ACC-ZED-138 8-Pin USB Charger Adapter Sync Cable for iPhone 5 5S 5C 6 6 iPad 4 Mini 1 2 Air

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 09:30 AM	369598	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Only charges sometimes

SRN-LGM-567 LG G4 LCD Touch Screen Digitizer Assembly - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/22/16 10:13 AM	367399			Item Issue	Issue Credit	

SRN-SAM-860 LCD Touch Screen Digitizer for Samsung Galaxy S4 Active i9295 i537 Gray

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/31/16 03:12 PM	371324	R2. Non-Functional	Refund	Item Issue	Issue Credit	Lines in Display

SRN-MOT-610 Motorola Droid Turbo XT1254 LCD Assembly Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/05/16 04:23 AM	371776			Not Tested	Issue Credit	

BT-SPX-0065 Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy Tab 4 8 0

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/06/16 12:44 PM	109-6038875-6280253	R2. Non-Functional		Item Issue	Issue Replacement	

BT-BP-30006K BinTEK iPhone 5 1440mAh mAh Li-Ion Premium Battery with Tools

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/24/16 01:15 PM	367708	R2. Non-Functional	Exchange	Item Issue	Issue Credit	Didnt receive tool kit

FLX-SNY-025 Sony Z3 Compact Micro SD Slot Cover - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/16/16 03:09 PM	485251	R3. Not As Described	Refund	Good For Stock	Issue Credit	item title is incorrect

BT-BP-30112 BinTEK LG Optimus G Pro E980 F240 BL-48TH BinTEK 3140mAh Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 04:41 PM	112-0741917-1401053	R2. Non-Functional		Item Issue		battery doesnt hold charge

APL-003-0852 Camera Front Facing for iPad 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/02/16 01:07 PM	368464	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed.

SRN-SAM-616 Galaxy S5 i9600 G900A G900T G900V G900P LCD Touch Screen Digitizer - Gold

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/15/16 03:13 PM	482627	R2. Non-Functional	Refund	Need To Repair	Issue Credit	Needs Back Adhesive

APL-001-2089 LCD and Touch Screen Digitizer Assembly for iPhone 5C - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/26/16 09:24 AM	370810	R2. Non-Functional	Refund	Customer Damage	Denied	Flex is Detached From LCD

APL-001-1706 LCD Screen for iPad 2 - Grade B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/16/16 11:10 AM	369862	R1. Change of Mind	Refund	Good For Stock	Issue Refund	customer no longer needed part, 20% restock f

APL-003-1424 Home Button Assembly for iPhone 6 amp 6 Plus White Silver

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 12:19 PM	484054	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed

FLX-MOT-503 Motorola Droid Razr HD XT925 XT926 Maxx XT926M Flex Cable Earpiece Speaker

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/06/16 03:55 AM	102-0116182-0182620	R2. Non-Functional	replacement	Need To Repair	Issue Replacement	DOA

APL-003-0270 iPhone 4 Home Button - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 10:15 PM	371672	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	

SRN-SAM-1291 Samsung Galaxy Note Edge SM-N915 LCD Assembly

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 05:55 PM	482234	R6. Other Item Issue	Refund	Not Tested	Issue Credit	Right Side Dead Spot

APL-001-2069 Touch Screen Digitizer With Button and Adhesive for iPad 4 Black - Grade B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/14/15 12:35 PM	357407			Item Issue	Issue Credit	Digitizer Has Dead Spots

BT-BP-30165 BinTEK LG G Pad V500 BL-T10 4600mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/03/16 06:24 PM	484230	R2. Non-Functional	Refund	Item Issue	Issue Refund	Dead Battery

BTE710001 BinTEK Temperature Adjustable Heat Gun

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/16/16 02:26 PM	482673	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Something is inside of the gun, it makes it rattl

BT-SPX-0096 BiNTEK Screen Guard Premium HD Screen Protector - HTC Desire 626

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 12:16 PM	484052	R1. Change of Mind	Refund	Good For Stock	Issue Refund	Wanted to pay with card

APL-001-2091 LCD and Touch Screen Digitizer Assembly for iPhone 6 - Black Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/15/16 02:54 PM	485147	R6. Other Item Issue	Exchange	Good For Stock	Issue Replacement	Downgraded to 1238 - Light Blemish

ACC-ZED-572 Qi Wireless Charger Pad Transmitter - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/28/16 10:48 AM	368077	R2. Non-Functional	replacement	Item Issue	Issue Replacement	did not work for a month

ACC-APL-1244 Hybrid Defender Case for iPad Mini Hot Pink

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/12/16 04:32 PM	369516	R2. Non-Functional	Refund	Shipping Damage	Issue Credit	Case is bent

SRN-MOT-611 Motorola Google Nexus 6 XT1100 LCD Assembly

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/13/16 12:25 PM	482381	R1. Change of Mind	Refund	Good For Stock	Issue Refund	No Longer Needed

TAB-SRN-741 LCD Touch Screen Digitizer Assembly for Microsoft Surface Pro 3 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/16/16 12:22 PM	482666	R6. Other Item Issue	Refund	Shipping Damage	Issue Refund	Cracked in Shipping

FLX-HTC-587 HTC One M8 Charging Port Flex Cable 32GB

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/12/16 06:15 PM	482327	R2. Non-Functional	Refund	Good For Stock	Issue Refund	Mic does not work

SRN-SAM-924 Galaxy S4 Mini i9190 i9192 i9195 LCD Touch Screen Digitizer with Frame - Blue Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/07/16 01:10 PM	368927	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Tested and Keypad Flex Working

SRN-SAM-248 Galaxy Note 2 LCD Digitizer Touch Screen - Gray - No Frame

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/01/16 05:29 PM	371450	R2. Non-Functional	Refund	Customer Damage	Denied	LCD and Digitizer Separated

FLX-HTC-582 HTC One M8 Charging Port Flex Cable 16GB Model

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/20/16 04:20 PM	483051	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No longer needed

BT-SPX-0169 BiNTEK Screen Guard Premium HD Screen Protector - Nokia Lumia 640

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 11:59 AM	106-1054839-5704254	R2. Non-Functional		Item Issue	Issue Replacement	install problem

APL-003-1573 Charging Port and Headphone Jack Flex Cable for iPhone 6s Silver

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 03:14 PM	483245	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	No Longer Needed

FLX-SAM-1441 Samsung Galaxy Note 4 N910T T-Mobile Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/18/16 03:41 PM	485480	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

BT-BP-30002K BinTEK iPhone 4 1420mAH Li-Ion Premium Battery with Tools

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/13/16 11:53 AM	482380	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered Wrong Item

APL-001-0546 Touch Screen Digitizer with Frame and Home Button and iPod Touch 2

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/25/16 05:08 PM	370173-1			Need To Repair	Issue Credit	Replace Frame

APL-001-2148 Apple iPad Mini 4 Digitizer Touch Screen - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/14/16 10:14 PM	482546	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Refund	

SRN-SAM-1343 Samsung Galaxy S5 Active G870 LCD With Digitizer Assembly - Green

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 10:43 AM	483375	R6. Other Item Issue		Shipping Damage	Issue Replacement	Cracked Glass - LCD Works

SRN-SAM-1361 Samsung Galaxy S6 Active G890 LCD and Digitizer - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/07/16 01:10 PM	368927	R2. Non-Functional	Refund	Not Tested	Issue Credit	Digitizer Unresponsive

BT-SPX-0026 Bongo Shield Tempered Glass Screen Protector for HTC Desire Eye

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 08:50 PM	103-8069385-8419424	R3. Not As Described		Item Issue	Issue Replacement	

ACC-SNP-012 Clear Screen Protector for iPad 1 2 and 3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/03/16 01:08 PM	484189	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	didnt need

TAB-SRN-108 Samsung Galaxy Tab 2 7 0 P3113 P3100 Touch Screen Digitizer - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/26/16 02:50 PM	367981	R2. Non-Functional	Refund	Item Issue	Issue Credit	Dead Spot

BTY-COV-1565 Back Glass for Galaxy S6 Edge - White Pearl

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/02/16 05:38 PM	371500	R1. Change of Mind	Exchange	Good For Stock	Issue Credit	ordered wrong part

BT-SPX-0142 BiNTEK Screen Guard Premium HD Screen Protector - LG Leon

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
01/12/16 05:15 PM	102-6705346-7839434	R2. Non-Functional		Item Issue	Issue Replacement	

SRN-HTC-1142 HTC Desire 526 LCD amp Digitizer Assembly

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 12:05 PM	371966	R6. Other Item Issue	Refund	Not Tested	Issue Refund	Connector at the bottom is too big and does not

FLX-MOT-072 Motorola Atrix HD MB886 Screw Set All

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 11:03 PM	371674			Good For Stock	Issue Refund	

APL-001-0954 LCD and Digitizer Assembly for GSM iPhone 4 Set Blue Mirror

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/27/16 08:48 AM	483616	R6. Other Item Issue	Refund	Good For Stock	Issue Refund	

APL-001-0483 Screen Digitizer With Button and Adhesive for iPad 3 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/08/16 03:38 PM	369079	R6. Other Item Issue	Exchange	Item Issue	Issue Replacement	Dead spot on display

FLX-SAM-1042 Samsung Galaxy Note 4 N910P Rev 0 8 USB Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/17/16 11:51 AM	485322	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	menu key doesnt work

BTY-COV-136 Samsung Galaxy Note 2 T889 T-Mobile Battery Door - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/17/16 04:45 PM	482712	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	No Longer Needed

SRN-SAM-374 Samsung Galaxy S3 L710 LCD Touch Screen Digitizer with Frame - White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/19/16 02:17 PM	482918	R5. Ordered Wrong Item	Refund	Need To Repair	Issue Credit	Bouncy Frame

APL-001-1262 Touch Screen Digitizer With Button and Adhesive for iPad 4 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
10/08/15 02:13 PM	346666	R2. Non-Functional	Refund	Over 60 days	Issue Credit	Cracked and Used Adhesive

APL-002-0379 Middle Chassis Midframe Bezel Complete Assembly for Verizon Sprint iPhone 4 Silver Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/16 08:58 AM	371020	R1. Change of Mind	Refund	Good For Stock	Issue Refund	good for stock

SRN-HTC-658 LCD Touch Screen Digitizer with Frame for HTC One M8 831C

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 10:36 AM	483207			Item Issue	Issue Credit	

ACC-ZRT-350 Professional 10 Piece Tool Set

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 07:00 PM	370366	R1. Change of Mind	Refund	Good For Stock	Issue Credit	

APL-003-1444 Charging Dock Port amp Headphone Jack Flex Cable for iPhone 6 Plus Gray

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/11/16 05:08 PM	366474	R1. Change of Mind	Refund	Not Tested	Issue Credit	No longer needed part

SRN-SAM-240 Galaxy S3 i535 R530 LCD Touch Screen Digitizer with Frame - Blue

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 01:01 PM	482186			Item Issue	Issue Credit	Unresponsive Digitizer

BT-BP-30012 BinTEK iPod Touch 5 1030MAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/23/16 09:21 AM	114-6078810-5370656	R5. Ordered Wrong Item		Good For Stock		

BT-SPX-0038 Bongo Shield Tempered Glass Screen Protector for Samsung Galaxy Grand Prime

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/28/15 07:01 PM	102-5972656-9031437	R2. Non-Functional		Shipping Damage	Issue Replacement	

APL-001-1052 LCD Screen for iPad Mini - Grade A

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/08/16 04:21 PM	484591	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	Ordered wrong item

APL-001-1594 LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Grade B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 03:19 PM	372002	R6. Other Item Issue		Good For Stock	Issue Credit	Didnt like the Quality

BT-SPX-0206 Bongo Shield Tempered Glass Screen Protector - Samsung Galaxy Tab S 10 5

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/02/16 03:50 PM	109-9580572-9916225	R2. Non-Functional		Shipping Damage	Issue Replacement	

BT-BP-30124 BinTEK Motorola Droid Razr Maxx HD XT926 EV40 3300mAH Li-Polymer Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/11/16 06:42 PM	RL3603	R5. Ordered Wrong Item		Good For Stock	Issue Credit	

SRN-SAM-496 Galaxy Note 3 N900A N900T LCD Digitizer Touch Screen with Frame - White - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/08/16 12:52 PM	372096	R6. Other Item Issue	Refund	Need To Repair	Issue Refund	S-Pen Flex

APL-001-0422 Screen Digitizer With Button and Adhesive for iPad 2 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/11/16 09:46 PM	484908	R5. Ordered Wrong Item	Exchange	Good For Stock	Issue Credit	ordered wrong model

APL-003-1505 Rear Camera Module with Flex Cable for iPhone 6 Plus

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 10:36 AM	483207			Item Issue	Issue Credit	

APL-003-1250 Home Button Key Flex Cable for iPad 4

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 11:05 AM	371580	R1. Change of Mind		Customer Damage		torn flex - denied customer kept item

APL-003-0588 Headphone Jack Charging Port Flex Cable for iPhone 5 White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/02/16 09:23 PM	365204			Item Issue	Issue Credit	

BT-BP-30068 BinTEK Samsung Note 3 B800BE 3200mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/04/16 08:30 AM	109-8565335-1242621	R3. Not As Described		Item Issue		doesnt hold charge

FLX-SAM-980 Samsung Galaxy S5 i9600 G900A G900T G900V G900P G900R4 Volume Button Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/29/16 11:49 AM	371056	R4. Received Wrong Item	Exchange	Good For Stock	Issue Replacement	right item - wrong pic on site

BTS810014 BinTEK 8-Piece Cell Phone Repair Tool Kit For iPod Touch 1 2 3 4 5

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/23/16 09:21 AM	114-6078810-5370656	R5. Ordered Wrong Item		Good For Stock		

ACC-ZED-036 VGA and USB Cable for Samsung Galaxy Tab 1 Models

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/09/16 06:45 AM	482027	R2. Non-Functional	Refund	Item Issue	Issue Refund	

BTY-COV-574 LG G3 VS985 Battery Cover with NFC-Qi Wireless Charging Patch Verizon - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/31/16 07:40 AM	105-1175532-0336238	R2. Non-Functional		Not Tested		Wireless Charging Not Working

SRN-HTC-578 HTC Vivid 4G LCD Touch Screen Digitizer with Frame Grade B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/13/16 01:24 PM	482389	R1. Change of Mind	Refund	Good For Stock	Issue Credit	Wants New

APL-003-1532 Front Camera and Sensor Flex Cable for iPhone 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
11/30/15 12:27 PM	355387			Item Issue	Issue Credit	

ACC-ZRT-224 Digitizer Repair Adhesive 3M Tape for iPad 3

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/21/16 05:41 AM	110-2352780-2753026			Good For Stock		

APL-002-1338 Back Clear Transparent Glass Housing Plate Cover for ATT GSM iPhone 4 Pink

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/09/16 10:34 PM	115-3464436-4933847	R4. Received Wrong Item		Item Issue		does not fit

APL-001-1186 LCD and Touch Screen Digitizer Assembly for iPhone 5S White Grade B

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 09:56 AM	371938	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong item

FLX-MOT-162 Motorola Droid XT907 XT910 XT912 XT875 XT925 XT926 XT926M Loudspeaker

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/22/16 11:57 AM	115-2687902-8002619			Good For Stock		

FLX-MOT-050 Motorola Droid Razr HD XT926 Headphone Audio Flex With Audio Jack

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/26/16 08:37 AM	483491	R2. Non-Functional	Replacement	Item Issue	Issue Replacement	missing flex cable

FLX-SAM-1321 Samsung Galaxy Note 4 N910F N910A N910T N910V N910P Rear Camera

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/12/16 11:24 AM	484949	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	camera error

BT-SPX-0158 BiNTEK Screen Guard Premium HD Screen Protector - Motorola Moto X 2nd Gen

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/28/16 05:32 PM	106-0990950-5121805	R2. Non-Functional	refund	Not Tested		

FLX-SAM-1373 Samsung Galaxy Note 5 N920A Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/23/16 01:23 PM	370548			Good For Stock	Issue Credit	

SRN-HTC-1127 HTC One M9 LCD Assembly Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/23/16 01:13 PM	485789	R1. Change of Mind	Refund	Good For Stock	Issue Refund	

SRN-SAM-1198 Samsung Galaxy Note 4 N910 N910A N910T N910V N910P LCD Assembly - Grey

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 03:38 PM	483447	R2. Non-Functional	Refund	Good For Stock	Issue Credit	Grade A

APL-003-0522 Front Camera with Proximity Sensor Flex Cable for iPhone 5

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/10/16 12:21 PM	366281	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong part

BT-BP-30114 BinTEK LG Optimus G2 BL-54SG F320 2610mAH Li-Ion Premium Battery

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/25/16 12:22 PM	483398	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Ordered wrong part

BTY-COV-1563 Samsung Galaxy S6 Rear Battery Cover - Gold Platinum

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/17/16 03:32 PM	485371	R1. Change of Mind	Refund	Good For Stock	Issue Credit	No Longer Needed

APL-001-2201 Apple iPad Air Digitizer Touch Screen With Home Button - White Premium

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/07/16 10:37 AM	371943	R6. Other Item Issue	Refund	Item Issue	Issue Credit	Screen is chipped on all 4 corners

SRN-SAM-578 Galaxy Note 3 N900P N900V LCD Digitizer Touch Screen with Frame - White - New

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/15/16 12:42 PM	366763			Need To Repair	Issue Credit	Frame Loose

SRN-SAM-150 Samsung Infuse i997 LCD Touch Screen Digitizer

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/24/16 05:22 PM	483329	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	Grade A

APL-001-0410K LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Tool Kit

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
02/10/16 12:21 PM	366281	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	ordered wrong part

APL-003-0432 iPhone 4S Signal Antenna Metal Cover Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/02/16 05:40 PM	371495	R2. Non-Functional	Replacement	Item Issue	Issue Replacement	

FLX-SAM-798 Samsung Galaxy S4 Active i537 Charger Port Front Keyboard amp Mic Flex Cable Ribbon

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/15/15 03:50 PM	357635	R2. Non-Functional	store credit	Item Issue	Issue Credit	Bad Home Button

APL-002-1170 Glass Housing Back Plate with Frame for Verizon Sprint iPhone 4 and 4S White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/04/16 10:15 PM	371672	R2. Non-Functional	Exchange	Good For Stock	Issue Credit	

SRN-LGM-575 LCD Touch Screen Digitizer with Frame for LG Optimus G2 D800 D801 B29 - Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/14/16 10:59 AM	369613	R1. Change of Mind	Exchange	Item Issue	Issue Credit	No Display

FLX-SAM-1324 Samsung Galaxy Note Edge N910F N910A N910T N910V N910P Front Camera

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/10/16 06:20 PM	109-9722710-7859453	R3. Not As Described	Refund	Item Issue		

FLX-SAM-794 Samsung Galaxy Note 3 N900V Charging Port Flex Cable

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
05/02/16 11:42 AM	484044	R2. Non-Functional	Refund	Item Issue	Issue Credit	Does not charge

APL-003-1304 Headphone Jack Charging Port Flex Cable for iPhone 5S Black

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
04/21/16 09:58 AM	483099	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	not charging

FLX-SAM-988 Samsung Galaxy S5 SM G900A ATT Home Button Charging Port Flex

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
03/28/16 03:47 PM	103-5018717-2908207	R2. Non-Functional		Item Issue	Issue Replacement	menu and back button dont work

APL-003-1533 LCD Shield Plate for iPhone 6

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
07/20/15 03:37 PM	328068			Good For Stock	Issue Credit	

APL-001-0282 LCD and Touch Screen Digitizer for iPhone 4S White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
08/11/15 01:46 PM	333780			Over 60 days		LCD Cracked

TAB-SRN-274 Samsung Galaxy Tab 3 8 0 SM T310 Wifi Version Digitizer White

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
12/18/15 10:55 AM	358098	R2. Non-Functional	Store Credit	Over 60 days	Issue Credit	Not Tested