

# Detailed Return Item Report

Range: From Beginning

Returned Items: 1

Unique Returns: 1

Awaitings: 9

Return Exception: 0

Item Issue: 2

Customer Damaged: 3

Not Tested: 3

Not PPUSA Part: 0

Over 60 Days: 0

Shipping Damage: 1

#	SKU	Item Name	Total	Awaiting	Completed
1	SRN-SAM-1360	Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey	23	9	14

## SRN-SAM-1360 Samsung Galaxy S6 Active G890 LCD With Digitizer - Grey

Order Date	Order ID	Return Reason	How to Process	Condition	Decision	Comments
11/15/16 04:44 PM	500838	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No Display
10/20/16 11:26 AM	498149	R2. Non-Functional	Refund	Item Issue	Issue Credit	No Display
09/30/16 02:56 PM	496371	R1. Change of Mind	Refund	Good For Stock	Issue Refund	
07/13/16 12:40 PM	490066	R6. Other Item Issue	Refund	Shipping Damage		Cracked Glass
09/01/16 01:57 PM	493955	R2. Non-Functional	Exchange	Item Issue	Issue Replacement	No Display
09/06/16 02:16 PM	494287	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	wrong color ordered
06/21/16 09:07 AM	488192	R1. Change of Mind	Refund		Issue Credit	
06/21/16 09:07 AM	488192	R1. Change of Mind	Refund	Good For Stock	Issue Credit	
06/15/16 10:31 AM	487681	R5. Ordered Wrong Item	Refund	Good For Stock	Issue Credit	
05/24/16 12:26 PM	485890			Customer Damage	Denied	Cracked LCD
05/02/16 11:03 AM	484028	R2. Non-Functional	Exchange	Not Tested	Issue Replacement	No Display
04/26/16 01:05 PM	483538	R2. Non-Functional		Customer Damage	Denied	Cracked LCD
04/26/16 01:05 PM	483538	R5. Ordered Wrong Item	Exchange	Not Tested	Denied	Not Tested/No Display
03/03/16 09:00 PM	368671	R2. Non-Functional	Replacement	Customer Damage	Denied	Cracked LCD