

Detailed Return Item Report

Range: 08/03/16 12:00 AM - 08/09/16 12:00 AM

Returned Items: 66

Unique Returns: 66

Return Exception: 0

Item Issue: 27

Customer Damaged: 4

Not Tested: 2

Not PPUSA Part: 3

Over 60 Days: 0

Shipping Damage: 0

| # | SKU | Item Name | Total | Awaiting | Completed |
|----|--------------|---|-------|----------|-----------|
| 1 | APL-001-2115 | LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Temp... | 22 | 7 | 12 |
| 2 | APL-001-2114 | LCD Touch Screen Digitizer Assembly for iPhone 6 White with Temp... | 13 | 4 | 6 |
| 3 | APL-001-2132 | LCD and Touch Screen Digitizer Assembly for iPhone 6s Black | 9 | 6 | 2 |
| 4 | APL-001-0730 | LCD and Touch Screen Digitizer Assembly for iPhone 5S Black Sta... | 9 | 8 | 0 |
| 5 | APL-001-0410 | LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard... | 4 | 1 | 2 |
| 6 | APL-001-0732 | LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Sta... | 4 | 3 | 1 |
| 7 | APL-001-1238 | LCD and Touch Screen Digitizer Assembly for iPhone 6 Black Stan... | 4 | 4 | 0 |
| 8 | APL-001-2133 | LCD and Touch Screen Digitizer Assembly for iPhone 6s White | 3 | 3 | 0 |
| 9 | BTS810017 | BinTEK 10-Piece Cell Phone Repair Tool Kit for Motorola | 3 | 2 | 0 |
| 10 | APL-001-0728 | LCD and Touch Screen Digitizer Assembly for iPhone 5S White Sta... | 3 | 2 | 1 |
| 11 | APL-001-1244 | LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White ... | 3 | 1 | 1 |
| 12 | BT-BP-30006 | BinTEK iPhone 5 1440mAh mAH Li-Ion Premium Battery | 2 | 1 | 1 |
| 13 | APL-001-1240 | LCD and Touch Screen Digitizer Assembly for iPhone 6 White Stan... | 2 | 2 | 0 |
| 14 | APL-001-1242 | LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus Black ... | 2 | 2 | 0 |
| 15 | BT-BP-30064 | BinTEK Samsung Note 4 EB-KN910BWEGW 3220mAh Li-Ion Premium Bat... | 2 | 2 | 0 |
| 16 | APL-001-2136 | LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with... | 2 | 0 | 2 |
| 17 | APL-001-0411 | LCD Touch Screen Digitizer Assembly for iPhone 5 White Standard... | 2 | 2 | 0 |
| 18 | APL-001-2092 | LCD and Touch Screen Digitizer Assembly for iPhone 6 - White Pr... | 2 | 0 | 2 |
| 19 | APL-001-0276 | LCD and Touch Screen Digitizer for iPhone 4S Black | 2 | 0 | 2 |
| 20 | BT-BP-30194 | BinTEK LG G4 BL-51YF 3000mAh Li-Ion Premium Battery | 2 | 0 | 2 |
| 21 | BT-BP-30142 | BinTEK Samsung Galaxy Note 8 0 N5100 4600mAh Li-Polymer Premiu... | 2 | 1 | 0 |
| 22 | FLX-SAM-1441 | Samsung Galaxy Note 4 N910T T-Mobile Charging Port Flex Cable | 2 | 0 | 2 |
| 23 | APL-001-2112 | LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tem... | 2 | 0 | 1 |
| 24 | SRN-SAM-224 | Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Scree... | 2 | 0 | 2 |
| 25 | APL-001-0410 | | 2 | 0 | 0 |
| 26 | BT-BP-30192 | BinTEK iPhone 6S 1715mAh Li-Po Premium Battery | 2 | 2 | 0 |
| 27 | APL-001-0411 | | 1 | 0 | 0 |
| 28 | BT-BP-30074 | BinTEK iPhone 6 Plus 2915 mAh Li-Polymer Premium Battery | 1 | 1 | 0 |
| 29 | APL-001-2085 | LCD Touch Screen Digitizer Assembly for iPhone 5S White with Tem... | 1 | 0 | 1 |
| 30 | SRN-MOT-639 | Motorola Droid Ultra Droid Maxx XT1080 XT1080M LCD With Digitize... | 1 | 0 | 0 |
| 31 | BT-BP-30008 | BinTEK iPhone 5S 5C 1560mAh Li-Ion Premium Battery | 1 | 1 | 0 |
| 32 | BTS810012 | BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S... | 1 | 0 | 1 |
| 33 | APL-001-2124 | Apple iPad Air Digitizer Touch Screen With Home Button - Black | 1 | 0 | 0 |
| 34 | TAB-SRN-272 | Samsung Galaxy Tab 3 7 0 SM-T210 SM-3210 SM-T217 Digitizer White | 1 | 0 | 1 |
| 35 | BT-BP-30046 | BinTEK Motorola Droid MAXX XT1080M XT1080 EU40 3500mAh Li-Ion ... | 1 | 1 | 0 |
| 36 | APL-001-1944 | LCD and Touch Screen Digitizer for iPhone 4S Black - Type A | 1 | 0 | 1 |
| 37 | BT-SPX-0313 | Bongo Shield Tempered Glass Screen Protector - LG K7 | 1 | 0 | 1 |
| 38 | BT-BP-30136 | BinTEK Samsung P1000 Tab 4000mAh Li-Polymer Premium Battery | 1 | 0 | 0 |
| 39 | FLX-SAM-1320 | Samsung Galaxy Note 4 N910F N910A N910T N910V N910P Loudspeaker | 1 | 0 | 1 |
| 40 | APL-003-1386 | Home Button for iPod Touch 5 Black | 1 | 1 | 0 |
| 41 | BTE710002 | BEST Soldering Iron 60W 110V for Cellphone Tablet and Computer R... | 1 | 0 | 1 |
| 42 | BT-BP-30026 | BinTEK HTC One M7 BN07100 2300mAh Li-Ion Premium Battery | 1 | 1 | 0 |
| 43 | BT-BP-30182 | BINTEK Sony L39h Xperia Z1 C6902 C6903 C6906 3000 mAh Li-Polym... | 1 | 0 | 0 |
| 44 | SRN-BLB-079 | LCD Screen and Digitizer Assembly with Frame for Verizon CDMA Bl... | 1 | 1 | 0 |
| 45 | APL-001-2135 | LCD and Digitizer Assembly for iPhone 6S Plus - White | 1 | 0 | 1 |
| 46 | BT-BP-30124 | BinTEK Motorola Droid Razr Maxx HD XT926 EV40 3300mAh Li-Polym... | 1 | 1 | 0 |
| 47 | FLX-HTC-532 | HTC One M7 801e Back Facing Camera Flex | 1 | 1 | 0 |

| # | SKU | Item Name | Total | Awaiting | Completed |
|----|--------------|---|-------|----------|-----------|
| 48 | APL-003-1585 | Rear Camera for iPhone 6s | 1 | 0 | 1 |
| 49 | APL-001-2047 | iPad Air 2 LCD amp Touch Screen Digitizer - White | 1 | 0 | 0 |
| 50 | BT-BP-30146 | BinTEK Samsung Galaxy Note 10 1 2014 Edition P600 8220mAh Li-... | 1 | 1 | 0 |
| 51 | BT-BP-30167 | BinTEK Asus Nexus 7 4270mAh Li-Polymer Premium Battery | 1 | 0 | 0 |
| 52 | SRN-SAM-240 | Galaxy S3 i535 R530 LCD Touch Screen Digitizer with Frame - Bl... | 1 | 1 | 0 |
| 53 | APL-001-1260 | Touch Screen Digitizer With Button and Adhesive for iPad 4 Black | 1 | 1 | 0 |
| 54 | APL-001-1050 | Touch Screen Digitizer for iPad Mini with Home Button IC White -... | 1 | 1 | 0 |
| 55 | FLX-LGM-558 | LG G Flex D950 D955 D958 D959 F340 LS995 Charging Port Flex Cabl... | 1 | 1 | 0 |
| 56 | BT-SPX-0303 | Bongo Shield Premium Tempered Glass Screen Protector - LG Nexus ... | 1 | 1 | 0 |
| 57 | APL-001-2117 | LCD Touch Screen Digitizer Assembly for iPhone 5 Black with Temp... | 1 | 1 | 0 |
| 58 | FLX-SAM-758 | Samsung Galaxy S4 L720 i545 USB Charging Port Microphone Flex Ca... | 1 | 0 | 0 |
| 59 | SRN-SNY-135 | Sony Z3v LCD Screen with Touch Screen Digitizer Assembly - White | 1 | 1 | 0 |
| 60 | BTY-APL-060 | 11560mAh Li-Ion Replacement Battery for iPad 3 4 | 1 | 0 | 0 |
| 61 | APL-001-2091 | LCD and Touch Screen Digitizer Assembly for iPhone 6 - Black Pr... | 1 | 1 | 0 |
| 62 | BT-BP-30062 | BinTEK Samsung Galaxy S5 EB-BG900BBC 2800mAh Li-Ion Premium Ba... | 1 | 1 | 0 |
| 63 | FLX-SAM-1409 | Asus Zenfone 2 Sim Card Tray | 1 | 0 | 1 |
| 64 | APL-001-0186 | LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black | 1 | 0 | 1 |
| 65 | APL-003-1517 | Front Camera Proximity Sensor Microphone Module Flex Cable for i... | 1 | 1 | 0 |
| 66 | SRN-SAM-230 | Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Scree... | 1 | 0 | 1 |

APL-001-2115 LCD Touch Screen Digitizer Assembly for iPhone 6 Black with Tempered Glass Economy

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|-----------------|--------------|------------------------|
| 07/06/16 03:30 PM | 489451 | R2. Non-Functional | | Customer Damage | Issue Credit | Cracked LCD |
| 07/06/16 03:30 PM | 489451 | R2. Non-Functional | | Item Issue | Issue Credit | Digitizer Intermittent |
| 07/06/16 03:30 PM | 489451 | R2. Non-Functional | | Item Issue | Issue Credit | No Display |
| 07/06/16 03:30 PM | 489451 | R2. Non-Functional | | Item Issue | Issue Credit | Digitizer Intermittent |
| 06/24/16 03:49 PM | 488576 | R2. Non-Functional | | Need To Repair | Issue Credit | Frame + Brackets |
| 06/20/16 04:16 PM | 488161 | R2. Non-Functional | | Item Issue | Issue Credit | Digitizer Intermittent |
| 06/30/16 04:20 PM | 489058 | R2. Non-Functional | | Customer Damage | Denied | Cracked LCD |
| 06/30/16 04:20 PM | 489058 | R2. Non-Functional | | Item Issue | Issue Credit | LCD Flex Isssue |
| 05/25/16 01:01 PM | 485985 | R2. Non-Functional | | Item Issue | Issue Credit | Digitizer Intermittent |
| 05/27/16 09:49 AM | 486132 | R2. Non-Functional | | Need To Repair | Issue Credit | Frame Loose at Top |
| 05/25/16 01:01 PM | 485985 | R2. Non-Functional | | Need To Repair | Issue Credit | Frame Loose at Top |
| 06/02/16 07:55 PM | 486609 | R2. Non-Functional | | Item Issue | Issue Credit | Dead Spot |

APL-001-2114 LCD Touch Screen Digitizer Assembly for iPhone 6 White with Tempered Glass Economy

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|-----------------|-------------------|------------------------------------|
| 08/02/16 03:30 PM | 491609 | R1. Change of Mind | Exchange | Good For Stock | Issue Replacement | economy screen |
| 06/14/16 04:18 PM | 487638 | R2. Non-Functional | | Item Issue | Issue Credit | Digitizer Intermittent |
| 06/07/16 04:59 PM | 487015 | R2. Non-Functional | | Need To Repair | Issue Credit | Left Side of Backlight Not Working |
| 05/27/16 09:49 AM | 486132 | R2. Non-Functional | | Item Issue | Issue Credit | |
| 05/13/16 03:15 PM | 485075 | R2. Non-Functional | | Customer Damage | Denied | Cracked LCD |
| 06/15/16 03:17 PM | 487743 | R2. Non-Functional | | Item Issue | Issue Credit | Digitizer Intermittent |

APL-001-2132 LCD and Touch Screen Digitizer Assembly for iPhone 6s Black

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|-------------------|-----------------|
| 05/25/16 01:01 PM | 485985 | R2. Non-Functional | | Item Issue | Issue Credit | LCD Flex Issue |
| 07/22/16 12:53 PM | 490817 | R2. Non-Functional | Exchange | Need To Repair | Issue Replacement | Backlight Loose |

APL-001-0410 LCD Touch Screen Digitizer Assembly for iPhone 5 Black Standard

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|--------------|------------|
| 03/25/16 02:12 PM | 370754 | R2. Non-Functional | | Item Issue | Issue Credit | No Display |

| | | | | | | |
|-------------------|--------|--------------------|--|----------------|--------------|-------|
| 04/22/16 02:59 PM | 483241 | R2. Non-Functional | | Need To Repair | Issue Credit | Frame |
|-------------------|--------|--------------------|--|----------------|--------------|-------|

APL-001-0732 LCD and Touch Screen Digitizer Assembly for iPhone 5C Black Standard

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|--------------|----------|
| 04/22/16 02:59 PM | 483241 | R2. Non-Functional | | Need To Repair | Issue Credit | Frame |

APL-001-0728 LCD and Touch Screen Digitizer Assembly for iPhone 5S White Standard

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|--------------|------------------------|
| 06/09/16 03:34 PM | 487229 | R2. Non-Functional | | Item Issue | Issue Credit | Digitizer Intermittent |

APL-001-1244 LCD and Touch Screen Digitizer Assembly for iPhone 6 Plus White Standard

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|--------------|-----------------|
| 07/26/16 01:26 PM | 491094 | R2. Non-Functional | Exchange | Item Issue | Issue Credit | Line in dispaly |

BT-BP-30006 BinTEK iPhone 5 1440mAH mAH Li-Ion Premium Battery

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|----------|----------|
| 04/07/16 01:11 AM | 371913 | R1. Change of Mind | | Item Issue | | |

APL-001-2136 LCD Touch Screen Digitizer Assembly for iPhone 6 Plus White with Tempered Glass Economy

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|--------------|--------------------------|
| 06/13/16 03:27 PM | 487527 | R2. Non-Functional | | Item Issue | Issue Credit | LCD Intermittently Works |
| 06/23/16 08:16 AM | 488397 | R2. Non-Functional | | Item Issue | Issue Credit | Dead Spot |

APL-001-2092 LCD and Touch Screen Digitizer Assembly for iPhone 6 - White Premium

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|-------------------|------------------------|
| 07/26/16 12:19 PM | 491082 | R2. Non-Functional | Exchange | Item Issue | Issue Replacement | Digitizer intermittent |
| 07/26/16 12:19 PM | 491082 | R2. Non-Functional | Exchange | Item Issue | Issue Replacement | digitizer intermittent |

APL-001-0276 LCD and Touch Screen Digitizer for iPhone 4S Black

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|--------------|------------|
| 06/27/16 03:52 PM | 488746 | R2. Non-Functional | | Item Issue | Issue Credit | No Display |
| 03/24/16 02:35 PM | 370672 | R2. Non-Functional | | Good For Stock | Issue Credit | |

BT-BP-30194 BinTEK LG G4 BL-51YF 3000mAH Li-Ion Premium Battery

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|------------------------|----------------|----------------|-------------------|--------------|
| 08/04/16 02:44 PM | 491774-1 | R1. Change of Mind | Exchange | Good For Stock | Issue Credit | store credit |
| 08/04/16 12:52 PM | 491774 | R5. Ordered Wrong Item | Exchange | Good For Stock | Issue Replacement | wrong item |

FLX-SAM-1441 Samsung Galaxy Note 4 N910T T-Mobile Charging Port Flex Cable

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|-------------------|----------------------|
| 08/05/16 07:07 AM | 491825 | R2. Non-Functional | Exchange | Item Issue | Issue Replacement | Back button function |
| 08/05/16 07:07 AM | 491825 | R2. Non-Functional | Exchange | Item Issue | Issue Replacement | Back button light |

APL-001-2112 LCD Touch Screen Digitizer Assembly for iPhone 5S Black with Tempered Glass Economy

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|-----------------|----------|-------------|
| 06/09/16 03:34 PM | 487229 | R2. Non-Functional | | Customer Damage | Denied | Cracked LCD |

SRN-SAM-224 Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Screen Digitizer - Black Mist

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|--------------|----------------|
| 07/14/16 03:56 PM | 490183 | R2. Non-Functional | | Item Issue | Issue Credit | LCD Flex Issue |
| 04/22/16 02:59 PM | 483241 | R2. Non-Functional | | Good For Stock | Issue Credit | |

APL-001-2085 LCD Touch Screen Digitizer Assembly for iPhone 5S White with Tempered Glass Economy

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|--------------|------------------------|
| 05/13/16 03:15 PM | 485075 | R2. Non-Functional | | Item Issue | Issue Credit | Digitizer Intermittent |

BTS810012 BinTEK 9-Piece Cell Phone Repair Tool Kit For iPhone 4 4S 5 5S 6 6 Plus

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|----------|----------|
| 04/07/16 01:11 AM | 371913 | R1. Change of Mind | | Good For Stock | | |

TAB-SRN-272 Samsung Galaxy Tab 3 7 0 SM-T210 SM-3210 SM-T217 Digitizer White

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|-------------------|-----------------------|
| 08/02/16 02:32 PM | 491601 | R2. Non-Functional | Exchange | Item Issue | Issue Replacement | Menu and back buttons |

APL-001-1944 LCD and Touch Screen Digitizer for iPhone 4S Black - Type A

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|----------|-------------|
| 04/07/16 01:11 AM | 371913 | R1. Change of Mind | | Need To Repair | | Frame Loose |

BT-SPX-0313 Bongo Shield Tempered Glass Screen Protector - LG K7

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|---------------------|--------------------|----------------|------------|----------|--------------|
| 07/15/16 08:22 PM | 113-6556779-3221040 | R2. Non-Functional | refund | Not Tested | | does not fit |

FLX-SAM-1320 Samsung Galaxy Note 4 N910F N910A N910T N910V N910P Loudspeaker

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|-------------------|--------------------|
| 08/01/16 02:20 PM | 491529 | R2. Non-Functional | Exchange | Item Issue | Issue Replacement | makes weird sounds |

BTE710002 BEST Soldering Iron 60W 110V for Cellphone Tablet and Computer Repair

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|--------------|-----------------|
| 07/28/16 03:29 PM | 491294 | R1. Change of Mind | Exchange | Good For Stock | Issue Refund | changed of mind |

APL-001-2135 LCD and Digitizer Assembly for iPhone 6S Plus - White

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|------------|--------------|----------|
| 06/20/16 04:16 PM | 488161 | R2. Non-Functional | | Not Tested | Issue Credit | |

APL-003-1585 Rear Camera for iPhone 6s

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|------------------------|----------------|----------------|--------------|------------|
| 08/08/16 03:55 PM | 492011 | R5. Ordered Wrong Item | Exchange | Good For Stock | Issue Credit | wrong item |

FLX-SAM-1409 Asus Zenfone 2 Sim Card Tray

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|--------------|----------|
| 07/24/16 11:36 AM | 490902 | R1. Change of Mind | | Good For Stock | Issue Refund | |

APL-001-0186 LCD and Touch Screen Digitizer for Verizon Sprint iPhone 4 Black

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|--------------|-------------|
| 04/25/16 02:59 PM | 483442 | R2. Non-Functional | | Need To Repair | Issue Credit | Frame Loose |

SRN-SAM-230 Galaxy S4 i9500 i9505 i337 i545 L720 M919 R970 LCD Touch Screen Digitizer - White

| Order Date | Order ID | Return Reason | How to Process | Condition | Decision | Comments |
|-------------------|----------|--------------------|----------------|----------------|--------------|----------|
| 05/02/16 03:50 PM | 484097 | R2. Non-Functional | | Good For Stock | Issue Credit | |