

5. Evaluation

5.1 Evaluation Of The Objectives

Objective 1: The system should allow the user to book an appointment. I have met this objective by creating and designing a professional method that allows the user to book the appointment by choosing the barber, the date they would like the appointment on, the suitable time and the services they require. I designed this to be straightforward and once confirmed, the details of the customer and appointment details are also shown on the account page they are referred to.

Objective 2: The system should allow the user to edit the appointment details such as the appointment date, appointment time and barber they have selected to cut their hair. I have not met this objective.

Objective 3: The system should allow the user to delete their appointment. I have not met this objective.

Objective 4: The system should allow the barbers to log into their accounts with their staff log in and should display the appointments the barber has for the day and all other appointments that have been made for the rest of the week/month. I have not met this objective.

Objective 5: The system should allow the user to see pictures of the different services offered. I have met this objective by incorporating the image with descriptions when the cursor hovers over the image. This creates a more unique look as the descriptions give the name of the service and the price of the service.

Objective 6: The system should allow the user to direct themselves to the barbershop with the location provided. I have met this objective with a more clever approach by providing an image of the location with all other surrounding roads so that the users can understand better where the barbershop is located. The image is first small but when clicked on, it enlarges into a larger image so that the users can better understand the location.

Objective 7: The system should allow the user to see the opening times of the barbershop. I have met this objective by providing the opening hours of the barbershop which will allow the users to understand when to come and what day a particular barber is not available.

Objective 8: The system should allow the user to input their own reviews about the barbershop. I have met this objective and created a very easy form to fill out when users would like to submit their reviews. I have also displayed other reviews underneath so new customers who have never come to the barbershop can read the experiences of customers and decide with a more knowledgeable approach whether to come to the barbershop or not. This display of reviews also promotes the barbershop more.

5.2 Further Developments

The system still has many more additional updates and changes to be made. The main updates would be to meet all the objectives that the barbershop has sent out such as allowing users to edit or delete their appointments once made. A number of more updates to be made are editing customer details or deleting customers from a barbers account. Barbers should be able to see all their appointments and customers to inform them about their day and what to be ready for.

Developments to be made:

- Allow users to edit/delete their appointments
- Allow users to edit/delete their accounts
- Allow barbers to see their appointments
- Allow barbers to delete appointments
- Allow barbers to delete customers
- Update the login and sign up forms to add more validation and security when users make a new account or log in to their account
- Provide an online payment system to make transactions easier