JUNAID SAAD AHMED

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# OBJECTIVE:

Pursuing an opportunity which will allow me to grow professionally, while effectively utilizing my versatile skill set to help promote your company’s mission and exceed team goals.

# EDUCATION QUALIFICATION: -

* Diploma in software engineering technician (Pursuing) – Centennial College, Toronto, ON.
* Intermediate passed in Mathematics and science - Narayana Junior College Mehdipatnam.

# EXPERIENCE SUMMARY: -

## Cashier/customer service,

ESSO GAS STATION/CIRCLE K, CENTER STREET, THORNHILL, CANADA.

* Helping customers with in-store shopping and purchase
* Monitoring and keeping an eye on fuel pumps and forecourt activities
* Keeping site and store clean
* Stocking shelves and keeping track of inventory
* Following safety standards
* Sanitize and clean restroom facilities
* Sweeping and mopping nightly

## Crew Member,

MCDONALDS, SHAIKHPET, HYDERABAD, INDIA.

* + Receive payment by cash, check, credit cards, or automatic debits.
  + Issue receipts, refunds credits or change due to customers.
  + Maintain clean and orderly checkout areas.
  + Compute and record totals of transactions.
  + Resolve customer/client’s complaints.
  + Answering customer's questions and provide information on procedures or policies.

## Customer collection executive,

FLUTTER INTERNATIONAL, HYDERABAD, INDIA. *(Oct 2020 –jan 2021)*

* + Collected the due money from the customers.
  + Resolve technical, financial and games related queries of players.
  + Point of Contact (POC) and mentor for peers.

# SKILLS AND QUALIFICATIONS:

* Excellent communication and interpersonal skills.
* Excellent time management and problem-solving skills.
* Calm, Confident and attention to detail.

# CERTIFICATIONS: -

* Guinness World record holder 2017