

# Saad Siddiq

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## EDUCATION

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### Lighthouse Labs

Full-Stack Software Diploma

Calgary, AB

May 2022 - Aug 2022

### Texas Tech University

B.S. in Electrical Engineering

Minor in Mathematics

Lubbock, TXc

Aug 2014 - Aug 2018

Relevant Coursework: Intro. to Computer Programming with C++, Microcontrollers with C

## SKILLS & OTHER

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**Technical Skills:** JavaScript, HTML/CSS, SQL, Ruby, Python, C

**Frameworks, Libraries, Environments:** React, Rails, Tailwind, Node, Express, Next, NPM

**Systems, CMS, Databases:** PostgreSQL, SQLite, MongoDB, Git, Linux, Visual Studio Code

**Testing:** Mocha/Chai, Jest, RSpec, Storybook, Cypress

## PROJECTS

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### BOOK'D UP - FULLSTACK

- Collaborated in a team of 3 to build a web application that allows users to create/join book clubs and organize their personal bookshelves
- Built using React/Sass for frontend, Axios for REST API calls, Node/Express for backend and PostgreSQL for the database

### DDS FOOD - FULLSTACK

- Built a food ordering web application alongside 2 developers for a Japanese restaurant
- Created RESTful backend using Node/Express and PostgreSQL, as well as added Twilio support to send customers order updates via SMS. Used Bootstrap and JavaScript to build the frontend.

## WORK EXPERIENCE

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### BEST BUY CANADA

Fulfillment Specialist

Calgary, AB

Oct 2022 – May 2023

- Assisted in setting up, training, and maintaining a new online order fulfillment department in my store
- Developed a widget using JavaScript, HTML, and CSS to work alongside fulfillment portal website to streamline order picking (through batching) and packing (through macro shortcuts)
- Efficiency gained through the widget allowed my department to fulfill faster/more volume than bigger Calgary stores during busy seasons (eg. Black Friday, Boxing Day)

### BEST BUY CANADA

Customer Service Specialist

Calgary, AB

Aug 2020 – May 2022

- Processed customer purchases/returns, and gave product recommendations to match their needs
- Resolved customer complaints and responded to inquiries promptly to retain customer satisfaction and increase the store's Net Promoter Score

## EXTRA-CURRICULAR

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Math Tutor

Jan 2022 – May 2022

- Tutored 4 students residing in Houston, TX (grades 10-12) in algebra and pre-calculus online via Zoom