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| **#** | **Location** | **To be Fixed** |
| 1 | Front End | We have purchased an SSL certificate, but users don’t get redirected to https automatically, and the https website is totally messed up (see the attached screenshot). Can you make sure the website works in https, and the automatic redirect works. (fixed) |
| 2 | Front End | In the Cars for Sale and Cars Sold pages, the heading on top of the page should be changed to Cars for Sale and Cars Sold (not Car for Sale and Car Sold) (done) |
| 3 | Front End | The Our Charges and Terms & Conditions pages should be moved from the How To menu to the About Us menu. (done) |
| 4 | Front End | Bidder Registration Form – please remove the bank address and post-code. In the headings, "Account Number" should say "Account Number or IBAN" while "Sort Code" should say "Sort Code or BIC code" (done) |
| 5 | Front End | Bidder Registration Form – address box should be made bigger than country and postcode (done) |
| 6 | Front End | The Vehicle Entry form should include a tick-box saying "I understand and accept the terms and conditions", with a link to the T&Cs just above the Submit button (same as is already the case with the Buyer Registration). (done) |
| 7 | Front End | The system messages when a user is registering as a Buyer are confusing. When the user has submitted the Buyer Registration form, the message should say "Thank you for registering your details with us. You will receive an automated email shortly. Please follow the message instructions to verify your email address. ". Once the user has verified his email, the system message should say "Thank you for verifying your email. We are now verifying your account details. You will be cleared for bidding shortly." At the moment, bidders are seriously confused about the buyer registration process, they seem to think they are cleared to bid as soon as they click Submit, or as soon as their email is validated. The wording needs to change to avoid confusion. (done) need to remove the fineclassicautos.com Support Team from the Email confirmation successful message (see Email Confirmation Successful screenshot). (updated) |
| 8 | Front End | Reset Password – The wording "Your login detail is emailed to your mail" should be changed to "Your new login details have been emailed". (could you please make the same change for User Name - thanks) (updated) |
| 9 | Front End | Some users are not managing to log in: They put in username and password and the page goes blank. I’ve not had this problem, but it seems some users did. Any way to ensure this works all the time? |
| 10 | Front End | Bidder Registration for: please change the user message from "Please provide two forms of identificaton" to "Please upload two forms of identification " .(done) |
| 11 | Front End | My Account: under Current Bid History, the heading should say "Maximum Bid" rather than "price". Under bid details, headings should say "Bid Status" rather than "Status". Under Bid Status, the messages should be "Highest Bid" or "Outbid" rather than "Highest" or "Not Highest". This is to avoid user confusion. (done) |
| 12 | Front End | Automated emails : the automated emails should have [www.fineclassicautos.com](http://www.fineclassicautos.com) at the end, not fineclassicauto.com (the s is missing, so users are not be able to access the website if they click on the email link) (done) (You can fix this yourself. Just change the Webiste Name to [www.fineclassicautos.com](http://www.fineclassicautos.com) from sitesetting module in backend) |
| 13 | Front End | Contact Us: please change the wording from "Have a question or request? Fill out the form below and we will respond as quickly as we can" to "Do you want to arrange a viewing? Do you have a question or request? Please fill out the form below and we will respond as quickly as we can". (done) |
| 14 | Back End | Product Module : When I do drag and drop to add vehicle photos, the system still multiplies the photos (say I upload 3 different photos, I will see 9 photos on the page). This happens occasionally, not always. Can you please fix this? |
| 15 | Back End | Product Module : Each time I use the File Upload, instead of staying in the folder where the vehicle images are stored, the browse button always leads me back to the top folder. The user needs to drill down to the subfolder where the photos are located. This is wastes quite a bit of time when trying to load multiple images.(Note : This feature belongs to the system(windows/mac) that you use. This feature cannot be provided by developer) |
| 16 | Back End | Product Module : the vehicle image upload section should be the same as on the front end. First, there is the file upload option. Then there is the drag and drop in a separate section below (please do remove the multiple drag and drop wording – this is confusing, and it must be similar to the front end). (done) |
| 17 | Back End | Product Module : is there a way to allow the user to re-order the pictures (for instance with an up-down arrow near each photograph so the order can be easily rearranged)? TODO – this is really necessary if we have many images.(done) |
| 18 | Back End | Product Module : similar to the front end, the country input box should not contain a list of countries, but just suggest as the user is typing. The same should be the case for bank country. (done) |
| 19 | Back End | Product Module : When we try to switch a user from Inactive to Active (i.e. validating the user), the bidder’s email address, country and sometimes bank country occasionally disappears. It doesn’t happen always, it’s intermittent, but it can make the validation process very annyoing. Could you please ensure that none of the bank details fields are compulsory, so it’s easier for us to validate the user. (done) |
| 20 | Back End | Product Module: When I switch the Display button from Yes to No on Sold vehicles (to avoid showing test vehicles as actual sales), these vehicles still show on the Cars Sold page. Why is that?. (fixed) Closed auction will not show in cars sold page if display is no |