## DAMG 6210- FINAL PROJECT GROUP 3 Project Topic and Objective

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## **Project Topic: Lexus Customer Master Database (LCM Database)**

## **Mission Statement:**

Our Mission is to provide a 360-degree view of a customer-centric database in Lexus' luxury automotive landscape. This would provide creative insights for the manufacturer and dealers to provide an esteemed customer experience conjointly boosting commerce for both.

## **Project Objective:**

The objective of this project is to provide a dextrous, scalable and secured database solution that will help achieve the following directives,

- 1. Streamline data management,
- 2. Enhanced customer experience,
- 3. Supply chain Optimization, and
- 4. Data warehousing.

Accomplishing the aforementioned directives would endorse the organization's principles to provide a tailored experience for the customer and also provide an efficacious solution to amplify business.