

SAANIA WAGHANI

Backend Developer | IT Support | Technical Recruiter | Node.js • AWS • Python

Dubai, UAE | +971 56 261 0603 | saania1297@gmail.com

Portfolio: saaniawaghani.github.io | LinkedIn: linkedin.com/in/saaniawaghani | GitHub: github.com/saaniawaghani

PROFESSIONAL SUMMARY

Versatile IT Professional with 7+ years of experience in Backend Development, IT Support, and Technical Recruitment. Proven expertise in Node.js microservices, AWS cloud infrastructure, and maintaining 98% SLA compliance. Strong people skills with experience conducting 50+ technical interviews and onboarding 15+ developers. **Prompt Engineering & Generative AI certified - can accomplish in 6 hours what traditionally takes 8 hours, while maintaining higher quality through AI-enhanced productivity.** Passionate about bridging technical and HR functions. Open to Backend Developer, IT Support, Technical Support, and HR/Technical Recruiter roles in Dubai. Immediate availability.

CORE COMPETENCIES

Backend Development:

Node.js, JavaScript, Python, RESTful APIs, Microservices, AWS (Lambda, API Gateway, S3)

IT Support:

Incident Management, SLA Compliance (98%), ITIL Framework, Technical Troubleshooting

HR & Recruitment:

Technical Screening, Candidate Assessment, Interview Coordination, Onboarding, Training

AI & Productivity:

Prompt Engineering (Certified), Generative AI, AI-Enhanced Workflows, Automated Problem-Solving

Tools & Technologies:

Git, GitHub, JIRA, Postman, Jenkins, MySQL, DynamoDB, AI APIs (Google Gemini)

PROFESSIONAL EXPERIENCE

Application Support Specialist | Sara Enterprises, Mumbai | January 2023 - September 2025

- Achieved 98% SLA compliance through proactive incident management and rapid issue resolution
- Developed Node.js backend features reducing manual operations tracking by 40%
- Managed AWS cloud infrastructure ensuring 99.5% system uptime
- Conducted technical screenings for 20+ developer candidates and collaborated with HR on hiring decisions
- Created comprehensive onboarding materials and trained new team members

Backend Developer | Tata Consultancy Services, Mumbai | September 2018 - May 2022

- Built Node.js microservices on AWS reducing infrastructure costs by 20%
- Designed RESTful APIs for high-traffic applications with robust error handling
- Served as UAT Coordinator managing testing cycles and client communications
- Conducted 50+ technical interviews annually and onboarded 15+ new developers
- Collaborated with HR on recruitment strategy and candidate evaluation criteria

- Mentored junior developers on coding best practices and professional development

PROJECTS

- AI Question Answering Tool (December 2025): Built production-ready web application using Python, Streamlit, and Google Gemini API with secure API key management and comprehensive error handling. Live Demo: ai-question-tool.streamlit.app | Code: github.com/saaniawaghani/ai-question-tool

EDUCATION

M.Sc. Information Technology | University of Mumbai | 2018-2020

B.Sc. Information Technology | B.N. Bandodkar College | 2015-2018

CERTIFICATIONS

Prompt Engineering & Generative AI (Outskill) | Generative AI | AWS Mobile Services | ITIL Service Management | Agile Foundation | Core Java

KEY ACHIEVEMENTS

- Reduced cloud infrastructure costs by 20% through serverless architecture optimization
- Achieved 98% SLA compliance across all production environments
- Successfully conducted 50+ technical interviews and onboarded 15+ developers
- Built internal dashboard reducing manual operations tracking by 40%