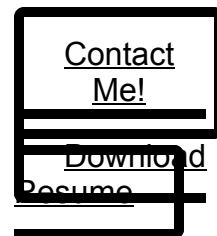




# Saba Negeye

I am an entry-level developer, proficient in HTML, CSS, and JavaScript. I am eager to apply my skills in a professional environment and actively seeking opportunities to contribute and grow in the tech industry.



## Skills

- Languages: HTML, CSS, JavaScript, Java
- Frameworks/Libraries: JQuery
- Tools: Git, Visual Studio Code
- Soft Skills: Problem-solving, Team collaboration, Communication

## Education

Human Resources and Development - University of Minnesota, Twin Cities  
December 2020

## Experience

### Customer Engagement Specialist - Delta Airlines

October 2023 - October 2024

- Efficiently and courteously answer customer calls, ensuring accuracy
- Assess customer needs and provide effective solutions
- Engage with a globally diverse group of customers and colleagues
- Promote additional products to enhance customer satisfaction

### Emerging Engineer - Target Corporation

January 2022 - September 2022

- Contribute to research for new technologies and assist with code and design review
- Participate in structured construction, automation, debugging, and implementation activities, ensuring architectural and operational requirements and best practices are met
- Participate in disaster recovery planning and disaster recovery activities and participate in functional integration and regression testing

### Gate Service Agent Lead - Delta Global Services

August 2018 - June 2021

- Provided multilingual customer service including ticketing and other activities related to boarding and deplaning passengers at the ticket counter, gate or baggage area
- Created reservations for guests, accessing and inputting sensitive security information
- Informed passengers and make announcements to ensure important information is communicated about their itineraries, flights and luggage