Saba Arefaine

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Seattle, WA
[LinkedIn](#)|[GitHub](#)

PROFILE

Highly adaptable and detail oriented junior programmer with previous experience in application support at a global logistics company interacting with users both internally and externally on a daily basis. Excellent customer service skills and a collaborative team member, always curious and ready for a challenge as I further my career in software development.

SKILLS: SQL, Git, C#, HTML, CSS,JavaScript, EDI, MS Office, APIs

EDUCATION

True Coders Coding Bootcamp – Online   *Mar 2021–May 2021*
Software Development

University of Washington – Tacoma, WA   *Sept 2016–Mar 2018*
Bachelor of Science Information Technology
Honors: Dean's List (*Spring '17, Summer '17, Fall '17, Winter '18*)

WORK EXPERIENCE

Nanny, Seattle, WA
October 2019–Mar 2020

Expeditors, Seattle, WA
October 2018–October 2019
EDI Support Specialist
·   Provide excellent customer service to branch personnel and clients
·   Research complex issues for quick and effective solutions
·   Identify gaps and bugs to escalate to Analysts and Developers for resolution
·   Able to read and understand EDI translation maps
·   Run SQL queries to identify data discrepancies
Earned an award for my Attitude & Commitment within the first two months of employment

South Seattle College, Seattle, WA
December 2017-March 2018
Student Technology, Advice and Resource Support
·   Assist students with software and hardware issues
·   Provide computer support for students not familiar with computers
·   Maintaining library printer

Alki Beach Academy, Seattle, WA
April 2014-December 2017
Lead Teacher
·   Responsible for organizing, engaging, and planning activities appropriate for children age 0-5
·   Plan and implement monthly lesson plan with team
·   Create monthly newsletters documenting activities
·   Communicate with both parents and supervisor one-on-one about daily activities/setbacks