CUSTOMER SEGMENTATION ANALYSIS

1. New Customers = CALCULATE(DISTINCTCOUNT(Orders[Customer ID]),FILTER(Orders,Orders[First Purchase Year] = SELECTEDVALUE(DimDate[Year]))) Sales LastYear = CALCULATE([TotalSales],SAMEPERIODLASTYEAR('DimDate'[Date])) 3. YoY Growth = DIVIDE(SUM(Orders[Sales]) - [Sales LastYear], [Sales LastYear], 0) 4. AvgOrderValuePerCustomer = DIVIDE(SUM(Orders[Sales]),DISTINCTCOUNT(Orders[Customer ID])) 5. AvgOrderValuePerOrder = DIVIDE(SUM(Orders[Sales]),DISTINCTCOUNT(Orders[Order ID])) 6. First Purchase Year = YEAR(CALCULATE(MIN(Orders[Order Date]), ALLEXCEPT(Orders, Orders[Customer ID]))) 7. PreviousYear Sales = CALCULATE(SUM(Orders[Sales]),SAMEPERIODLASTYEAR(Orders[Order Date])) 8. Recency = DATEDIFF(MAX(Orders[Order Date]),TODAY(),DAY) 9. Monetary Value = CALCULATE(SUM(Orders[Sales]),ALLEXCEPT(Orders,Orders[Customer ID])) 10. PurchaseFrequency = DIVIDE(DISTINCTCOUNT(Orders[Order ID]),DISTINCTCOUNT(Orders[Customer ID]),0) 11. Total Customers = DISTINCTCOUNT('Orders'[Customer ID]) 12. TotalSales = SUM(Orders[Sales]) 13. DistinctCustomers = DISTINCTCOUNT(Orders[Customer ID])

```
14. qty MTD = TOTALMTD(SUM(Orders[Quantity]),DimDate[Date].[Date])
15. qty QTD = TOTALQTD(SUM(Orders[Quantity]),DimDate[Date].[Date])
16. qty YTD = TOTALYTD(SUM(Orders[Quantity]),DimDate[Date].[Date])
17. SalesBefore5Days = CALCULATE(SUM(Orders[Sales]),DATEADD(DimDate[Date].[Date],
-5,DAY))
18. TotalSalesAfter5daysFromToday =
CALCULATE(SUM(Orders[Sales]),DATESINPERIOD(DimDate[Date].[Date],LASTDATE(DimD
ate[Date].[Date]),5,DAY))
19. Price = SUMX(Orders,Orders[Sales] / Orders[Quantity])
20. prev day sales =
CALCULATE(SUM(Orders[Sales]),PREVIOUSDAY(DimDate[Date].[Date]))
21. prevmonth =
CALCULATE(SUM('Orders'[Sales]),PREVIOUSMONTH(DimDate[Date].[Date]))
22. prevyear = CALCULATE(SUM('Orders'[Sales]),PREVIOUSYEAR(DimDate[Date].[Date]))
23. Average Order value per customer =
DIVIDE(SUM(Orders[Sales]),DISTINCTCOUNT(Orders[Customer ID]))
```