

# SABARISH RAGHUPATHY

## UX Designer | UI Developer

- 14+ years of technology experience.
- Experience leading projects and teams.
- Proven team player in cross-functional, fast-paced, client-facing environments.

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## 🔧 Skills

- **UX Methods:** Personas, User Flows, Wireframes, Information Architecture, Prototyping, Usability Testing, Heuristic Evaluation, Journey Mapping, Card Sorting, Contextual Inquiry, Role Models, Scenarios, Sitemaps, Specifications, Surveys.
- **Design tools:** Sketch, InVision, Adobe Creative Suite, Omnigraffle, Axure, Figma.
- **Front-end development:** React, Node, JS, HTML, CSS, Git, Agile (Scrum).

## 🎓 Education

### Master of Science in Information, Human-Computer Interaction

University of Michigan School of Information  
(Ann Arbor, MI; 2011-2013)

- Recipient of the 'Faculty & Alumni' Scholarship.
- Won best project award for a design course.
- American Libraries Association accredited.
- Student Liaison, Masters Association.
- Executive Officer, Student Organization for Computer-Human Interaction.

### Bachelor of Engineering in Computer Science and Engineering

Visvesvaraya Technological University,  
Nitte Institute of Technology  
(Bangalore, India; 2001-2005)

- Selected as Microsoft's Student Ambassador.
- Founded the Computer Science club.
- Founder of the successful inter-collegiate cultural/literary fest, 'Anaadyanta'.

## 💻 Work Experience

### Software Engineer

Teachers College Columbia University (New York, NY; Sep 2015 - present)

- Responsible for the design, information architecture, and experience of new and updated products and services in the library and education sectors, including -
  - The Gottesman Library's website and mobile app.
  - Library systems such as payments, CMS, and search.
  - Teachers College digital archives (*PocketKnowledge*)
  - EdTech products, such as Vialogues (*video discussion tool*).
- Write code and help developers implement the designs for above web and app UIs.
- Incorporate and coach the team in user-centered design practices.
- Support the Scrum process and facilitate an Agile mindset (*as Scrum Master*).

### User Experience Designer & Developer

Agenus, Inc. (Part-time, Remote; Oct 2020 - present)

- Designing and developing new web services and product websites.
- Redesigning and updating the existing intranet and external websites.

### User Experience Designer

Empirical UX (Now, Amplified by Design) (Portland, OR; Aug 2013 - Sep 2015)

- Helped define client vision and strategy by exploring future product concepts and usages through research and design.
- Clients included Jaguar-Land Rover, Intel, Informatics, Symantec, Dell, Altimetrik, and PayPal.
- Designed in-vehicle infotainment systems, websites, mobile and tablet apps, in various domains, such as smart cars, healthcare, education, and the Internet of Things.
- Created role models, task models, personas, user flows, and scenarios to define and bring clarity to user and client needs.
- Communicated design decisions through detailed wireframes and interaction specifications.
- Built prototypes, developed websites, and worked with developers to implement designs.

### User Experience Architect

Dell - Global Site Design (Internship, Austin, TX; Jun 2012 - Sep 2012)

- Helped simplify the product browsing and shopping experience for millions of customers, by reducing the number of shopping segments on Dell's home page.
- Created responsive 'File-Uploader' and 'Pagination' patterns for Dell's 'Pattern Library'.
- Helped in the generation of a new set of personas for Dell's UX team.
- Interviewed consumers to generate journey maps of end-to-end customer experience.

### Web Designer/Developer

UM - C.S. Mott Children's Hospital (Part-time, Ann Arbor, MI; Sep 2011 - Oct 2012)

- Designed, prototyped, and developed a new web-based research-data collection tool.
- Participated in contextual interviews to understand users' existing data collection methods.
- Users included medical staff at the hospital's pediatrics-cardiology unit and research staff at the University of Michigan School of Public Health.

### Software Development Engineer

Dell Services (Bangalore, India and Plano, TX; Jun 2005 - Jul 2011)

- Developed web applications for several key US healthcare providers.  
Primarily worked on HTML, CSS and Microsoft .NET technologies (C#, Sql Server,
- Liaison between the offshore team (Bangalore), the onsite team (Plano, TX), and clients (USA).

### ADDITIONAL EXPERIENCE

- Helped organize UX conferences, including UXPA International '18, and World IA Day '11 and '14.
- Graduate Student Instructor, University of Michigan: "Introduction to Cognitive Psychology".