

## PERSONAL INFORMATION

## Stefano Sabatini

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 <http://stefanosabatini.eu>

Sex Male | Date of birth 29/05/1988 | Nationality Italian

## JOB APPLIED FOR

## WORK EXPERIENCE

08/02/2013–Present

## Business process and systems manager

Coscon Italy srl  
Molo Ponte Morosini 41, 16126 Genova (Italy)  
<http://www.coscon.it/>

- Systems integration (including standards, methods, guidelines, techniques, tools and control structures), to ensure that the processes are adequately tested
- Training, both internal and for subagents is developed and completed (countries involved: Italy, Slovenia, Croatia, Serbia, Morocco, Algeria, Tunisia, Libya).
- KPI development and monitoring, with feedback to improve involved departments workflow.
- Strengthen process opportunities, system improvements, e-business strategies and vendor / customer collaboration development.
- Manage physical resources and deals with suppliers
- Providing first level technical support and administering employees' computers and servers via remote access; overseeing all Help-Desk activities at regional level.
- Maintaining online presence (business website, newsletters)

Business or sector Shipping agent

2009–Present

## Web developer

myself,  
<http://stefanosabatini.eu>

- Building websites for customers or open source web applications using latest web technologies.
- Contributing to open data projects (OpenStreetMap) and mentoring users

See for current portfolio:

- <http://stefanosabatini.eu/>
- <http://resume.github.io/?sabas>

2011–2011

## Developer

Ethicssoft,  
<http://ethicssoft.it/>

Building custom web-based solutions for customers.

## EDUCATION AND TRAINING

21/09/2007–Present

## Bachelor's degree

Università di Genova, Genova (Italy)

EQF level 5

I am going to receive a Bachelor's Degree in Computer Science

10/09/2002–02/07/2007

## High School Diploma

EQF level 3

Liceo Scientifico GianDomenico Cassini,

### PERSONAL SKILLS

Mother tongue(s) Italian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	B2	B2	C1

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2: Proficient user  
[Common European Framework of Reference for Languages](#)

**Communication skills**

- Good communication skill in dealing with suppliers and clients in day to day business
- Good communication of knowledge oriented to training staff
- Experience in communicating news to general public via blogs and social networks

**Organisational / managerial skills**

- Analysis and reporting performance related data to enhance business process
- Technical writing to update employees on latest procedures
- Managing contracts and supplies

**Job-related skills**

- Analysis of needs and processes to find optimal solutions to problems
- Performance analysis
- Training
- Problem solving

**Computer skills**

- extensive experience related to administration of both client and server machines (Linux-based and Windows)
- experience in advanced user of office suites (MS Office, LibreOffice)
- programming with both web languages (PHP, SQL, JS, ...) and generic programming languages (C++, Java, Python,...)
- intermediate usage of GIS [Geographic Information System]-related software