



# MUHAMMED SABITH P

Bachelor of Computer Applications  
IT SUPPORT ENGINEER

PHONE : (+91) 7907928089 (Ind)  
EMAIL : [sabithp98@gmail.com](mailto:sabithp98@gmail.com)  
RESIDENCE : Pathiyil (H), Kanjirappuzha,  
Kanjirappuzha(Po),Palakkad, Kerala  
NATIONALITY : INDIAN  
DATE OF BIRTH: 20 February 1998  
PASSPORT NO : P0810748

## ABOUT ME

A Bachelor of Computer Applications (BCA) degree hold with professional experience as IT Support Engineer. I have acquired skills in various roles, including experience in IT infrastructure Implementation, and Technical support, experience in providing solutions for IT problems with simple and creative solutions Innovative professional with proven ability to identify, analyse and solve issues.

## EDUCATION

SECONDARY SATGE : Govt. Higher Secondary School,  
Pottassery , Kerala, India (2013)

SENIOR SECONDARY STAGE : Higher Secondary School,  
Pottassery , India (2013 - 2015)  
(Computer science)

UNDERGRADUATE STAGE : Bharathiar University, Tamil Nadu,  
India BCA (2016 - 2019)

## ACADEMIC PROJECTS

- Judicial Registers and Property Management System
- Facial recognition (Python and OpenCV)

## ACHIVEMENTS

- Completed full training on Python Basics, from Cognitive Class, (Online)

## EXPERIENCED IN

- Technical Support L1
- IT Administrator

## PROFESSIONAL CERTIFICATIONS

- Diploma in Electronic Security Engineering - STED COUNCIL, Lark - Ernakulam. (Dec 2015).
- Certificate in Python Basics, Cognitive Classes, Dec 2021 (online).

python is a widely used general-purpose, high level programming language. It was created by Guido Van Rossum in 1991 and further developed by the Python Software Foundation. It was designed with an emphasis on code readability, And its syntax allows programmers to express their concepts in fewer lines of code.

## PER SKILLS

Creativity	• • • • •
Team Work	• • • • •
Hard Work	• • • • •
Leadership	• • • • •

## IT SKILLS

Python  
HTML, CSS  
MySQL  
C, C++  
Microsoft Office

## HIGHLIGHTS

System Administration  
Network Configuration  
Troubleshooting  
Technical Support  
Time Management

## LANGUAGES

English	• • • • •
Malayalam	• • • • •
Hindi	• • • • •
Tamil	• • • • •
Arabic	• • • • •

## HOBBIES

Web Browsing	
Riding	
Badminton	
Reading	

# EXPERIENCE

## IT SUPPORT ENGINEER

**Eduwizz Academy**, Kerala, India  
(Academy for English and Health Care Professionals.)  
(Jan 2020 to Present)

### KEY RESPONSIBILITIES:

- \* Installed, configured, and operated networking systems, maintained the Company's security systems and provided beneficial technological support to colleagues.
- \* Updated hardware and software, performed regular data back-ups.
- \* Monitored, analysed, and improved company's network infrastructure, Managed databases and fixed any bugs and errors.
- \* Troubleshoot system and network problems, diagnosing and solving hardware or software faults.
- \* Knowledge of operating systems, Excellent skills with Microsoft Office.
- \* Rapidly establish a good working relationship with colleagues and other professionals.
- \* Knowledge of TCP and IP networking and the OSI model.
- \* Working closely with other documentation analysts, business, and system analysts.
- \* Implement effective security measures to protect data, software, and hardware.
- \* Deep understanding of networking concepts and troubleshooting.
- \* Ability to convey technical concepts and ideas to non-technical personnel.
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### DECLARATION

I solemnly declare that all the above furnished information is free from error to the -best of my knowledge and belief.

MUHAMMED SABITH P