# Data-driven decision making and storytelling

Unit 5

#### Nepal Data Literacy Program, 2019

Organized by

Supported by





#### Objectives of the Unit

- Familiarize with the process of conceptualizing a hypothesis and mapping a story
- Understand how to summarize and simplify data insights to emphasize your finding
- Familiarize with the process of using analysis/story to make impact
- Work on a team-based data-driven analysis/story and share with the larger group

# Module 1 **Story Mapping**

#### Objectives of data-driven storytelling

- Proactive process that digs deeply into an issue
- Producing new information
- Putting known information together
- Revealing secrets or uncovering issues
- Bearing witness, and investigating ideas
- Providing nuanced context, and explaining `why'
- Not always about bad news

# Telling a data-driven story is about analysing data and synthesizing insights, not merely reporting facts

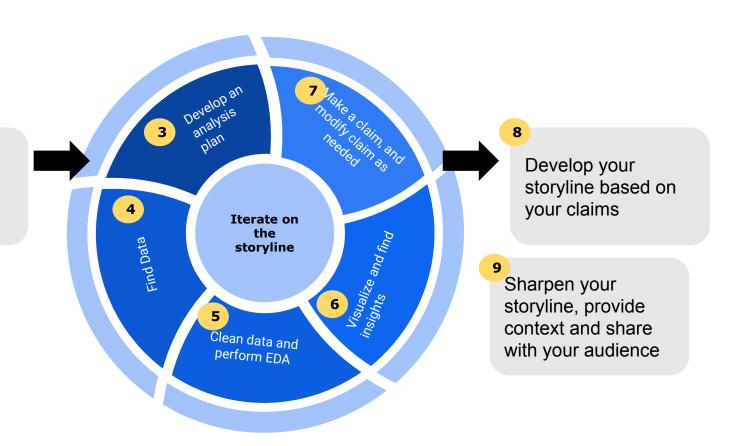
Reporting	Data driven story
Descriptive	Prescriptive
What?	Why?
Backward looking	Forward looking
Raise questions	Answer questions
Data → Information	Data + Information → Insights
Reports, dashboards, alerts	Findings, recommendations, predictions
Context	Context + solutions + storytelling

Source: <a href="https://www.oreilly.com/library/view/creating-a-data-driven/9781491916902/ch01.html">https://www.oreilly.com/library/view/creating-a-data-driven/9781491916902/ch01.html</a>

## Story mapping process visualized

Identify an issue you want to analyze or story you want to narrate

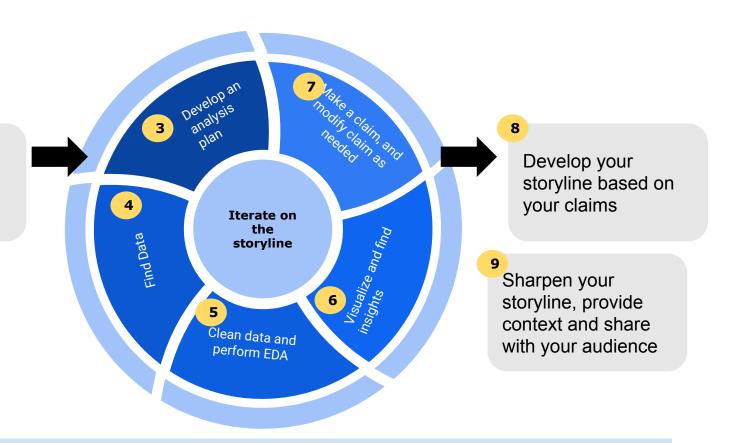
Come up with a hypothesis or question to test



## Story mapping process visualized

Identify an issue you want to analyze or story you want to narrate

Come up with a hypothesis or question to test



Can you tell what aspects of this story mapping process was covered where in the workshop?

# Story mapping is a detailed and iterative process where you:

- 1. Identify an issue you want to analyze or a story you want to narrate
- 2. Come up with a research question/hypothesis to test
- 3. Develop an analysis plan for your hypothesis
- 4. Find related data: must be timely and relevant (Unit 2)
- 5. Clean and scrub data and perform EDA (Unit 3)
- 6. Visualize, find insights and related limitations from data (Unit 3)
- 7. Make a claim, and modify claims as needed (Unit 4)
- 8. Develop and sharpen your storyline, provide context and share with your audience

#### Identifying an issue to investigate

- Read/reflect intensively to gather information and inspiration
- Come up with a list of questions
- Understand the question/problem(s)
  - Redefine the problem definition
  - Ask WHY to broaden your horizon
  - Revise the problem definition and identify underlying problem
- Come up with multiple potential answers/ideas

#### Illustrative example

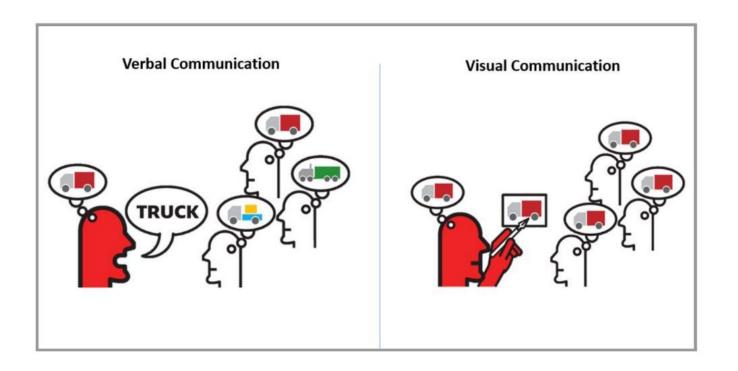
Let's say we are an NGO working to empower women in Nepal and we are trying to answer the following question: **How can we increase the literacy rate of women?** 

- 1. Original Problem: "Increase the literacy rate of women"
- 2. Why? To decrease gender related violence in the rural society
  - **a.** Insights: Could we conduct workshops targeting women informing them about the policies (short term win)
- **3.** Why? To increase the number of productive workers in the society
- **4. Why? -** Educating a girl child has a high ROI and positive externality on all aspects

# Developing an analysis plan to investigate your hypotheses

- 1. Write all your ideas/hypotheses and pick the top 2-3 hypotheses that resonates with you the most
- 2. Read analyses that have already been done on the topic to understand the issues better
- 3. Write down all the datasets you would need to investigate those hypotheses. Since availability of data is key, based on what you find, you might have to streamline/cut some hypotheses out
- 4. Write down all the questions you would need to ask the data to prove or disprove your hypothesis.
- 5. Interview the experts, people affected, decision-makers and stakeholders who can explain and put a human face to the issue

# Selecting right data visualization design to tell your story



Unit 2, 3 and 4 had lessons on how to match data and graph types. Please keep those lessons in mind!

#### 2. Coming up with a Hypothesis

- Hypotheses give you something to verify
- Hypotheses increase chances of discovering the unknown
- Hypotheses make it easier to manage your project
- Hypotheses are a tool you can use again and again
- Hypotheses ensures you deliver a story, not just a mass of data

#### **Difference between Hypothesis and Claim:**

- A hypothesis is a starting point, a statement that can be experimentally tested
- Claim is a well-founded statement that has been tested

## Question/ hypothesis examples

- In Kathmandu, babies born between 2010 and 2019 are more likely to have respiratory illness
- Nepalis in Province 2 or 6 are more likely to be multidimensionally poor than Nepalis in Province 3

## Module 2

# Summarizing and Simplifying Data Insights

### Simplifying Percentages: Examples

Percentage	Fraction	Population rate
47.1% of adult males in Nepal use the internet	Around half of Nepalese men use/have used the internet	One in two Nepalese men use/have used the internet
72.6% of women in Nepal use mobile telephone	Around three quarters of women in Nepal use mobile telephone	Three out of four women in Nepal use mobile telephone

Source: NDHS 2016

## Rounding Off Numbers: Examples

Decimals	Rounded Off
Nepal's population was 29.3 million in 2017	Nearly 30 million people live in Nepal
Nepal's GDP was \$24.88 billion in 2017	Nepal's GDP was nearly ~25 billion in 2017
Nepal's fertility rate was 2.08 in 2017	Women in Nepal had 2 children on average in 2017

Source: World Bank Database

#### Simplifying Percentages: Exercise

- In Nepal, 4.8% of people from Province 6 have migrated abroad
- In Nepal, 29.2% women who are abroad were reported to be between age 20-24 years

Source: NDHS 2016

#### Comparing Numbers: Example

1. Let's simplify this statement:

"49.7% of births are registered in rural areas and 84.5% of births are registered in urban areas"

- 2. To do this convert the percentages in the statement to fractions:
  - 49.7% = 50/100 = 5/10 =**10/20**
  - 84.5% = 85/100 = 17/20
- 3. So now we can say:

"Compared to **10 out of 20** births registered in rural areas, **17 out of 20** births are registered in urban areas"

#### Comparing Numbers: Exercise

Can you try playing with these statistics and seeing if you can come up with a better way of comparing the two numbers?

- 6.5% kids under 5 who had diarrhea had access to an improved toilet facility
   9.1% kids under 5 who suffered from Diarrhoea didn't have access to a proper toilet facility
- 2.
  69.1% of households in province 2 lived within less than 30 minutes walking distance from a health facility in 2016 23.6% of households in province 6 lived within less than 30 minutes walking distance from a health facility in 2016
- 3. In Nepal, 9.6% women and 78.3% men migrate abroad for work

Source: NDHS 2016

## Module 3

# **Increasing Impact of Your Story**

#### How ideas spread

- "Diffusion is essentially a social process through which people talking to people spread an innovation," -- Everett Rogers, an eminent American communication theorist and sociologist
- "Mass media can introduce a new idea to people. But, Rogers showed, people follow the lead of other people they know and trust when they decide whether to take it up. Every change requires effort, and the decision to make that effort is a social process." 1

. Source: <a href="https://www.newyorker.com/magazine/2013/07/29/slow-ideas">https://www.newyorker.com/magazine/2013/07/29/slow-ideas</a>

#### Goals of open data stories and analysis

- Widespread public debate
- Overcoming indifference or inertia by stakeholders
- Engaging public, politicians and donors
- Demand for more data from government by citizens for better governance

### Examples of reaching your audience

# World Happiness Report 2019

MARCH 20, 2019

The World Happiness Report is a landmark survey of the state of global happiness that ranks 156 countries by how happy their citizens perceive themselves to be. This year's World Happiness Report focuses on happiness and the community: how happiness has evolved over the past dozen years, with a focus on the technologies, social norms, conflicts and government policies that have driven those changes.

Read the Report



Source: <a href="https://worldhappiness.report/ed/2019/">https://worldhappiness.report/ed/2019/</a>

## Study reveals city potable water rife with bacteria



# **Nepatop**® PPR pipes and fittings



- Post Report, Kathmandu



Source: <a href="https://kathmandupost.ekantipur.com/news/2018-05-16/study-reveals-city-potable-water-rife-with-bacteria.html">https://kathmandupost.ekantipur.com/news/2018-05-16/study-reveals-city-potable-water-rife-with-bacteria.html</a>



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#### Red Meat and Processed Meat



IARC Monographs on the Evaluation of Carcinogenic Risks to Humans IARC Monographs, Volume 114

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Developing countries: CHF 38.50

Summary Table of contents

Summary

This volume of the IARC Monographs provides evaluations of the consumption of

Source: <a href="https://apps.who.int/bookorders/anglais/detart1.jsp?codlan=1&codcol=72&codcch=114">https://apps.who.int/bookorders/anglais/detart1.jsp?codlan=1&codcol=72&codcch=114</a>

And



The long read

# Yes, bacon really is killing

Design Team

Decades' worth of research proves that chemicals used to make bacon do cause cancer. So how did the meat industry convince us it was safe? By Bee Wilson

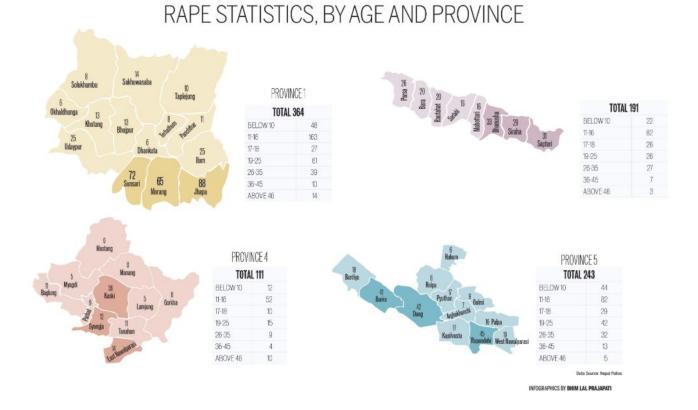
Thu 1 Mar 2018 06.00 GMT



here was a little cafe I used to go to that did the best bacon sandwiches. They came in a soft and pillowy white bap. The bacon, thick-cut from a local butcher, was midway between crispy and chewy. Ketchup and HP sauce were served in miniature jars with the sandwich, so you could dab on the exact amount you liked. That was all there was to it: just bread and bacon and sauce. Eating one of these sandwiches, as I did every few weeks, with a cup of strong coffee, felt like an uncomplicated pleasure.

Source: https://www.theguardian.com/news/2018/mar/01/bacon-cancer-processed-meats-nitrates-nitrites-sausages

#### Examples of reaching your audience



#### Source:

#### Five ways to promote your story

- Find a storyline for your analysis that will resonate with your audience
- Publish a story or op-ed or blog in a media outlet or your website
- Use social media and contacts to spread the word
- Find an influencer in your network who can serve as spokesperson for your analysis or story
- Organize an event when applicable and possible to discuss your findings

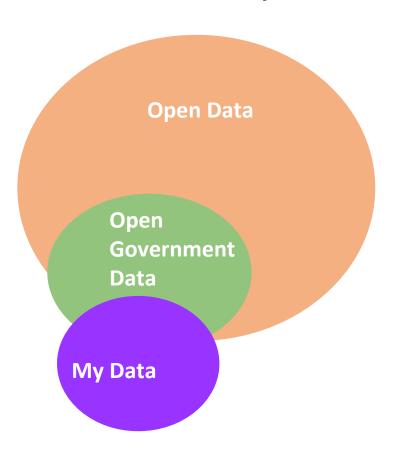
#### Reaching Your Audience -- Exercise

- In your teams, discuss ideas, instances, and experiences you've had in the past with disseminating your stories to target audience. Focus on things that worked for you (10 mins)
- Choose one person from your team to share ideas with the larger group (5 mins)

## Module 4

# **Data Privacy**

#### **Data Privacy**



 Open data democratizes information as opposed to confining the power of data to its producers and those in a position to pay for access but it can also pose risks to privacy

#### **Examples of privacy breach:**

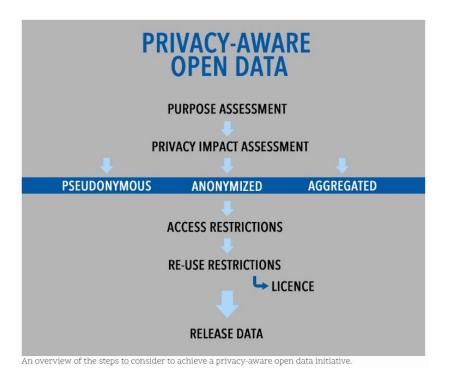
- Adhaar Data Leak
- Target's Marketing Analytics

#### Team exercise: Data Privacy

- What are the arguments in favor of and against releasing data in the following situations?
  - Neighborhood crime data (Teams 1,5,9,13,17)
  - List of individuals infected by Bird Flu with street addresses
     (Teams 2,6,10,14,18)
  - List of families receiving government financial assistance (Teams 3,7,11,15)
  - Names of locations of hospitals and prisons with the highest fatality rates (Teams 4,8,12,16)

Discuss your topic in teams for 10 mins and share key insights with everyone in the room

#### Ways to ensure data privacy



#### **Technical Tools:**

- Pseudonymous Data
- Anonymized Data
- Aggregated Data

#### **Policy Approaches:**

- Access Restrictions
- Re-Use Restrictions

#### For Data Users:

- Avoid using data with personally identifying information
- Report to relevant authorities in case you unknowingly came across information with personally identifiable details

Source: <a href="https://citizens-guide-open-data.github.io/guide/4-od-and-privacy">https://citizens-guide-open-data.github.io/guide/4-od-and-privacy</a>

# Module 5

# **Data Expedition**

#### **Data Driven Decision Making - Capstone Project**

 An opportunity to practice the skills you have been learning during the workshop and experience a more hands on approach to solving a data problem

#### Goal:

- Work with your teams to come up with a data-driven story (an infographic, poster, or a 2-page document etc.)
- You will get to present your work (5 minutes) in front of a panel of judges on the last day of the workshop
- Selected work will be published on the World Bank Blog and Nepal Data literacy site

#### Things needed:

- 8-10 hours to work on the project (6 hours allocated during the workshop)
- Knowledge from the workshop, Creativity and Dedication!

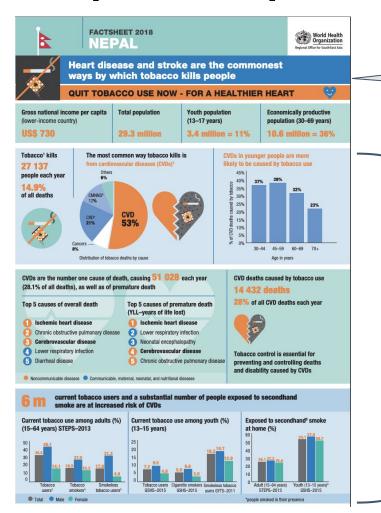
## Suggested project timeline

Monday, July 1 Friday, June 28 Tuesday, July 2 Wednesday, July 3 Thursday, July 4 **Final Topic** Find, clean Visualize data, Draw Perform EDA, finalization and Scrape meaningful **Presentatio** and make + analysis conclusions data n claims plan + Pick out a topic + Use data + Find the data + Draw + Teams to visualization of interest, meaningful present their **techniques** to learn specifically related conclusions by works to the +Scrape/Clean about patterns and to Nepal the data as judges and their providing structure in the data + Formulate a evidence that cohort in 5 needed to make it + Perform **hypothesis** or a ready for analysis supports/negates minutes exploratory data question related to the hypothesis analysis to gain the topic + Create a data meaningful insights + Decide what driven story + Make claims from kind of data is the analysis and needed assess the validity of Deadline to **claims** using various submit projects analytical techniques by 5:00pm

#### **Guidelines**

- Start early with your team to brainstorm on topics or issues you are interested in writing about or finding more about
- Ensure your topics are inline with the SDGs/related to Nepal and there is enough data out there to support your story
- Ensure you apply concepts from each of the 5 units you have been taught
- Prepare your visualizations using any of the tools you have been taught
- Prepare a short presentation of your visualization/story
- The instructors are available for support, so feel free to ask them questions when needed.
- Share your final presentation through a public URL. Here's a <u>useful</u> document that shows you how to make your doc public
- Give room for creativity but most importantly, HAVE FUN!!

#### **Example of Output**



**Claim:** Heart diseases and stroke are the commonest ways by which tobacco kills people

Facts to support the claim

Note: This is a sample infographic but we don't expect you to come up with advanced visualizations and graphic design as in this infographic.

#### **Examples of Output**

Claim: Pneumonia is the deadliest infection...

Facts to support the claim

## Pneumonia

The Deadliest Childhood Disease

Pneumonia is the deadliest infection: responsible for more deaths of children under 5 than any other infectious disease

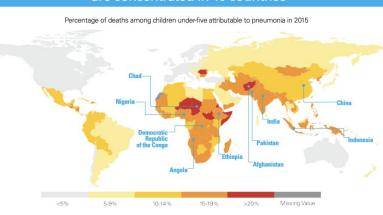
Between 2000 and 2015 pneumonia mortality rate declined by

But it is one of the lowest rates of decline as compared to other diseases

childhood deaths were due to pneumonia in 2015

922,000 per year 2,500 per day 100 per hour

#### 6 out of 10 childhood pneumonia deaths are concentrated in 10 countries



Pneumonia is the number 1 killer among the leading infectious diseases



Sepsis Malaria

413,000

306,000

deaths

Tetanus, deaths

Source: https://data.unicef.org/resources/world-pneumonia-day-2015-infographic/

#### White papers are acceptable output too

#### METHODOLOGY

Stage I: Diagnostic:	
☐ Literature Review	
☐ Green Papers	
☐ Research Studies	١.
☐ District Consultations	'
☐ Education Conferences (National/Provi	1
Stage II: Prescriptive:	
☐ Issue-based Consultations	
☐ Organization-based Consiliations	'
☐ Coordination with Development Partne	١.
☐ Thematic Papers	Ι.
Stage III: Policy Development:	١.
☐ The White Paper (December 2006)	'
☐ The White Paper (Revised- February 20	١.
☐ The Policy Paper	'
☐ Strategy/strategies	١.
☐ Implementation Plans	ľ

#### HIGLIGHTS OF THE WHITE PAPER

The White Paper has been developed:

- In view of the socio-economic development policies of the state and international obligations through a evolutionary & participatory approach
- With the help of public and institutional incisive(ability to recognize) reflective views gained through a broad participatory process
- Based on commonalities of views, reflective of hopes of the people
   & views of experts for every sub-sector of education
- With an educational policy hat is philosophical & thematic, not sectoral (about particular aspect of life)
- Proposing a number of policy options for debate and discussion; to be accepted, modified or discarded
- With feedback on the White Paper organized in the revised paper to ensure Stakeholders influence the final policy document
- To set a representative for a continued dialogue amongst all stakeholders in a reform process

#### **Additional resources**

#### **Brainstorming topics**

#### **Sustainable Development Goals**







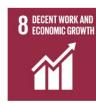






























Learn more about the SDGs

Source: <a href="https://sustainabledevelopment.un.org/sdgs">https://sustainabledevelopment.un.org/sdgs</a>

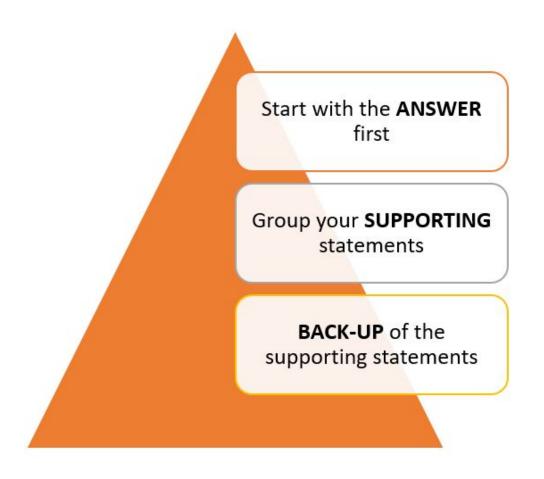
## **Sample topics:**

Data & Gender Issues	https://data2x.org/
Data & Disaster Recovery/ Climate Change:	https://opendri.org/
Data & Oil, Gas, Mining:	https://resourcegovernance.org/ https://eiti.org/
Data & Health	https://www.who.int/healthinfo/civil_registration/en/
Data & Education	https://opendataimpactmap.org/education http://opendatanepal.com/dataset?oknp_category_label=Education
Data & Private Sector Growth:	http://www.opendata500.com/ https://www.mckinsey.com/business-functions/digital-mckinsey/our-insights /open-data-unlocking-innovation-and-performance-with-liquid-information
Data & Agriculture / Food Security	https://www.godan.info/
Data & Transportation	http://opendatahandbook.org/solutions/en/Public-Transport-Data/ http://opendatanepal.com/dataset?oknp_category_label=Transportation
Data & Social Inclusion	https://www.worldbank.org/en/topic/social-inclusion

## **Sample topics**

	https://migrationdataportal.org/themes/iom-data-overview
Data & Refugees / Migration:	https://data.humdata.org/organization/unhcr
	https://amis.mof.gov.np/portal/
Data & Foreign Aid to Nepal	http://opendatahandbook.org/value-stories/en/effective-aid-in-nepal/
	https://opencitiesproject.org/
Data & Open Cities / Smart Cities	https://www.opennorth.ca/
	http://opengovimpact.org/
Data & Good Government	https://www.openduka.org/
Data & Transparent Government	https://www.open-contracting.org/
Contracts:	
	https://www.govtrack.us/congress/votes
Data & Elected Official Accountability	http://openparliament.pk/
	https://openelectiondata.net/en/
Data & Elections	https://gottovote.cc/
	https://data.cityofnewyork.us/Public-Safety/Crime-Map-/5jvd-shfj
	http://crimemap.dc.gov/CrimeMapSearch.aspx
Data & Crime / Public Safety	
Data & Disability	http://www.d4dnepal.org/2018/12/01/improving-the-availability-of-disability-dat
	<u>a/</u>
Data & Indigenous Peoples:	https://www.stateofopendata.od4d.net/chapters/issues/indigenous-data.html

#### Helpful pointers for presenting



Create a compelling case, applying a powerful, overarching governing thought with strong, logically-structured supporting statements