# Amazon Pinpoint SMS and Voice API Reference



# **Amazon Pinpoint SMS and Voice: API Reference**

Copyright © 2018 Amazon Web Services, Inc. and/or its affiliates. All rights reserved.

Amazon's trademarks and trade dress may not be used in connection with any product or service that is not Amazon's, in any manner that is likely to cause confusion among customers, or in any manner that disparages or discredits Amazon. All other trademarks not owned by Amazon are the property of their respective owners, who may or may not be affiliated with, connected to, or sponsored by Amazon.

# **Table of Contents**

Welcome
Endpoints
Resources
Configuration Sets
URI
HTTP Methods
Schemas
Properties
Configuration Set Name
URI
HTTP Methods
Schemas
Properties
Event Destination
URI
HTTP Methods
Schemas S
Properties
Event Destination Name
URI 1:
HTTP Methods 1!
Schemas
Properties
Voice Message
URI
HTTP Methods
Schemas
Properties
Service Limits
Document History
AWS Glossary

# Welcome

This is the REST API reference for the Amazon Pinpoint SMS and Voice API. It contains examples of REST resources and their operations.

# **Endpoints**

Amazon Pinpoint SMS and Voice is available in several AWS Regions. The endpoints for these regions are shown in the following table.

Region name	Endpoint URI
US East (N. Virginia)	https://sms-voice.pinpoint.us-east-1.amazonaws.com
EU (Ireland)	https://sms-voice.pinpoint.eu- west-1.amazonaws.com

# Resources

The Amazon Pinpoint SMS and Voice REST API includes the following resources.

#### Topics

- Configuration Sets (p. 2)
- Configuration Set Name (p. 5)
- Event Destination (p. 6)
- Event Destination Name (p. 15)
- Voice Message (p. 22)

# **Configuration Sets**

A configuration set is a set of rules that you apply to the voice messages that you send. In a configuration set, you can specify a destination for specific types of events related to voice messages. For example, when a message is successfully delivered, you can log that event to an Amazon CloudWatch destination.

When you send a voice message, you have to specify one (and only one) configuration set.

# **URI**

/v1/sms-voice/configuration-sets

# **HTTP Methods**

# **POST**

Operation ID: CreateConfigurationSet

Create a new configuration set. After you create the configuration set, you can add one or more event destinations to it.

#### Responses

Status Code	Response Model	Description
200	CreateConfigurationS	SetRespAnsempty object that indicates that the configuration set was successfully created.
400	None	The request contained syntax that the API couldn't interpret. Modify the request and try again.
500	InternalServiceErro	unexpected error and couldn't complete the request. You might be able to successfully issue the request again in the future.

# Amazon Pinpoint SMS and Voice API Reference Schemas

Status Code	Response Model	Description
412	None	You've tried to create a number of resources that exceeds the maximum number of resources for your account. For more information, see Service Limits.
429	None	You've issued too many requests to the resource. Wait a few minutes, and then try again.
409	None	The resource you tried to create already exists.

#### See Also

- AWS SDK for JavaScript
- AWS SDK for .NET
- · AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for PHP V3
- AWS SDK for Ruby V2
- AWS Command Line Interface
- AWS SDK for Python

# **Schemas**

# **Request Bodies**

# **Example POST**

```
{
  "ConfigurationSetName (p. 4)": "string"
}
```

# **Response Bodies**

# Example CreateConfigurationSetResponse

```
{
}
```

# Example InternalServiceErrorException

```
{
    "Message (p. 4)": "string"
}
```

# **Properties**

# Create Configuration Set Request

# ConfigurationSetName

The name that you want to give the configuration set.

**Type**: string **Required**: True

#### See Also

- AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# CreateConfigurationSetResponse

## See Also

- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2

# InternalServiceErrorException

# Message

A description of the error that the API encountered.

**Type**: string **Required**: False

#### See Also

• AWS SDK for Ruby V2

• AWS SDK for Ruby V2

# **Configuration Set Name**

A configuration set is a set of rules that you apply to the voice messages that you send. In a configuration set, you can specify a destination for specific types of events related to voice messages. For example, when a message is successfully delivered, you can log that event to an Amazon CloudWatch destination.

When you send a voice message, you have to specify one (and only one) configuration set.

# **URI**

/v1/sms-voice/configuration-sets/ ConfigurationSetName

# **HTTP Methods**

# **DELETE**

Operation ID: DeleteConfigurationSet

Deletes an existing configuration set.

#### **Path Parameters**

Name	Туре	Required	Description
Configuration	SetNameString	True	The name of the configuration set that you want to delete.

# Responses

Status Code	Response Model	Description
200	DeleteConfigurationSetResp	cAnsempty object that indicates that the configuration set was deleted successfully.
400	None	The request contained syntax that the API couldn't interpret. Modify the request and try again.
500	None	The API encountered an unexpected error and couldn't complete the request. You might be able to successfully issue the request again in the future.
404	None	The requested resource wasn't found.
429	None	You've issued too many requests to the resource. Wait a few minutes, and then try again.

#### See Also

- AWS SDK for JavaScript
- AWS SDK for .NET
- · AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for PHP V3
- AWS SDK for Ruby V2
- AWS Command Line Interface
- AWS SDK for Python

# **Schemas**

# **Response Bodies**

Example DeleteConfigurationSetResponse

{ }

# **Properties**

# DeleteConfigurationSetResponse

#### See Also

- · AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# **Event Destination**

An *event destination* is a location where you send response information about the voice messages that you send. For example, when a voice message is delivered successfully, you can send information about that event to an Amazon CloudWatch destination.

Each configuration set can contain between 0 and 10 event destinations. Each event destination can contain a reference to one (and only one) destination, such as an CloudWatch Logs or Amazon Kinesis Data Firehose destination.

# **URI**

/v1/sms-voice/configuration-sets/ <a href="mailto:ConfigurationSetName">ConfigurationSetName</a> /event-destinations

# **HTTP Methods**

# **GET**

Operation ID: GetConfigurationSetEventDestinations

Obtain information about an event destination, including the types of events it reports, the Amazon Resource Name (ARN) of the destination, and the name of the event destination.

#### **Path Parameters**

Name	Type	Required	Description
Configuration	<i>SetName</i> String	True	The name of the configuration set that contains the event destination that you want to obtain information about.

## Responses

Status Code	Response Model	Description
200	GetConfigurationSetEventDo	esAn object that econtains (p. 9) information about an event destination.
400	None	The request contained syntax that the API couldn't interpret. Modify the request and try again.
500	None	The API encountered an unexpected error and couldn't complete the request. You might be able to successfully issue the request again in the future.
404	None	The requested resource wasn't found.
429	None	You've made too many GET requests in one second. Requests are limited to 1 per second.

- AWS SDK for JavaScript
- AWS SDK for .NET
- AWS SDK for C++

# Amazon Pinpoint SMS and Voice API Reference HTTP Methods

- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for PHP V3
- AWS SDK for Ruby V2
- AWS Command Line Interface
- AWS SDK for Python

# **POST**

Operation ID: CreateConfigurationSetEventDestination

Create a new event destination in a configuration set.

## **Path Parameters**

Name	Туре	Required	Description
Configuration	nSetNameString	True	The name of the configuration set that you want to create the event destination in.

# Responses

Status Code	Response Model	Description
200	CreateConfigurations	SetEventAreempty object that indicates that the event destination was created successfully.
400	None	The request contained syntax that the API couldn't interpret. Modify the request and try again.
500	None	The API encountered an unexpected error and couldn't complete the request. You might be able to successfully issue the request again in the future.
412	None	You've tried to create a number of resources that exceeds the maximum number of resources for your account. For more information, see Service Limits.
404	None	The requested resource wasn't found.
429	None	You've issued too many requests to the resource. Wait a few minutes, and then try again.
409	None	The resource you tried to create already exists.

#### See Also

- AWS SDK for JavaScript
- · AWS SDK for .NET
- AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for PHP V3
- AWS SDK for Ruby V2
- AWS Command Line Interface
- AWS SDK for Python

# **Schemas**

# **Request Bodies**

# **Example POST**

```
{
  "EventDestinationName (p. 10)": "string",
  "EventDestination (p. 10)": {
    "Enabled (p. 12)": boolean,
    "MatchingEventTypes (p. 13)": [
      enum
    ],
    "CloudWatchLogsDestination (p. 13)": {
      "IamRoleArn (p. 10)": "string",
      "LogGroupArn (p. 10)": "string"
    },
    "KinesisFirehoseDestination (p. 13)": {
      "DeliveryStreamArn (p. 14)": "string",
      "IamRoleArn (p. 14)": "string"
    }
}
```

# **Response Bodies**

# Example GetConfigurationSetEventDestinationsResponse

#### Amazon Pinpoint SMS and Voice API Reference Properties

```
}
]
```

# Example CreateConfigurationSetEventDestinationResponse

```
{
}
```

# **Properties**

# CloudWatchLogsDestination

#### **IamRoleArn**

The Amazon Resource Name (ARN) of an Amazon Identity and Access Management (IAM) role that is able to write event data to an Amazon CloudWatch destination.

**Type**: string **Required**: True

#### LogGroupArn

The name of the Amazon CloudWatch Log Group that you want to record events in.

**Type**: string **Required**: True

#### See Also

- · AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# Create Configuration Set Event Destination Request

## **EventDestinationName**

A name that identifies the event destination.

**Type**: string **Required**: True

# **EventDestination**

An EventDestinationDefinition object that includes information about the event destination itself.

# Amazon Pinpoint SMS and Voice API Reference Properties

Type: EventDestinationDefinition (p. 12)

Required: True

#### See Also

- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2

# Create Configuration Set Event Destination Response

#### See Also

- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2
- · AWS SDK for C++
- AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# **EventDestination**

## **Enabled**

Indicates whether or not the event destination is enabled. If the event destination is enabled, then Amazon Pinpoint sends response data to the specified event destination.

**Type**: boolean **Required**: False

# MatchingEventTypes

The types of events that you want to send to the event destination. Possible values:

- INITIATED\_CALL The service has started trying to deliver the message to the recipient.
- RINGING The service has initiated the phone call, and the recipient's phone is ringing.
- ANSWERED The recipient answered the phone call.
- COMPLETED\_CALL The message was successfully delivered to the recipient.
- BUSY Amazon Pinpoint attempted to deliver the voice message, but received a busy signal.

#### Amazon Pinpoint SMS and Voice API Reference Properties

- FAILED The message wasn't delivered.
- NO\_ANSWER Amazon Pinpoint attempted to deliver the message, but the recipient didn't answer.

**Type**: Array of type string

Required: False

# CloudWatchLogsDestination

An object that contains information about a event destination that sends data to Amazon CloudWatch Logs.

Type: CloudWatchLogsDestination (p. 10)

Required: False

## KinesisFirehoseDestination

An object that contains information about a event destination that sends data to Amazon Kinesis Data Firehose.

Type: KinesisFirehoseDestination (p. 14)

Required: False

#### Name

A name that identifies the event destination configuration.

**Type**: string **Required**: False

#### See Also

- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- · AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2

# EventDestinationDefinition

#### **Enabled**

Indicates whether or not the event destination is enabled. If the event destination is enabled, then Amazon Pinpoint sends response data to the specified event destination.

**Type**: boolean **Required**: False

## Amazon Pinpoint SMS and Voice API Reference Properties

## MatchingEventTypes

The types of events that you want to send to the event destination. Possible values:

- INITIATED\_CALL The service has started trying to deliver the message to the recipient.
- RINGING The service has initiated the phone call, and the recipient's phone is ringing.
- ANSWERED The recipient answered the phone call.
- COMPLETED CALL The message was successfully delivered to the recipient.
- BUSY Amazon Pinpoint attempted to deliver the voice message, but received a busy signal.
- FAILED The message wasn't delivered.
- NO\_ANSWER Amazon Pinpoint attempted to deliver the message, but the recipient didn't answer.

**Type**: Array of type string

Required: True

# CloudWatchLogsDestination

An object that contains information about a event destination that sends data to Amazon CloudWatch Logs.

Type: CloudWatchLogsDestination (p. 10)

Required: False

## KinesisFirehoseDestination

An object that contains information about a event destination that sends data to Amazon Kinesis Data Firehose.

Type: KinesisFirehoseDestination (p. 14)

Required: False

#### See Also

- AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

#### EventType (enum)

The types of events that are sent to the event destination. Possible values are:

INITIATED\_CALL RINGING ANSWERED COMPLETED\_CALL BUSY FAILED NO\_ANSWER

# ${\tt GetConfigurationSetEventDestinationsResponse}$

#### **EventDestinations**

**Type**: Array of type EventDestination (p. 11) **Required**: False

#### See Also

- · AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# KinesisFirehoseDestination

## DeliveryStreamArn

The Amazon Resource Name (ARN) of the Amazon Kinesis Data Firehose destination that you want to use in the event destination.

**Type**: string **Required**: True

#### **IamRoleArn**

The Amazon Resource Name (ARN) of an IAM role that can write data to an Amazon Kinesis Data Firehose stream.

**Type**: string **Required**: True

- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go

- AWS SDK for Java
- AWS SDK for Ruby V2

# **Event Destination Name**

An *event destination* is a location where you send response information about the voice messages that you send. For example, when a voice message is delivered successfully, you can send information about that event to an Amazon CloudWatch destination.

Each configuration set can contain between 0 and 10 event destinations. Each event destination can contain a reference to one (and only one) destination, such as an CloudWatch Logs or Amazon Kinesis Data Firehose destination.

# **URI**

/v1/sms-voice/configuration-sets/ *ConfigurationSetName* /event-destinations/ *EventDestinationName* 

# **HTTP Methods**

# **PUT**

Operation ID: UpdateConfigurationSetEventDestination

Updates an event destination in a configuration set. An *event destination* is a location that you publish information about your voice calls to. For example, you can log an event to an Amazon CloudWatch destination when a call fails.

#### **Path Parameters**

Name	Type	Required	Description
EventDestino	tionNameString	True	The name of the event destination that you want to update.
Configuratio	onSetNameString	True	The name of the configuration set that contains the event destination that you want to update.

#### Responses

Status Code	Response Model	Description
200	UpdateConfigurationSetEventAmempty objectdbatindicates that the event destination was updated successfully.	
400	None	The request contained syntax that the API couldn't interpret. Modify the request and try again.

# Amazon Pinpoint SMS and Voice API Reference HTTP Methods

Status Code	Response Model	Description
500	InternalServiceError	unexpected error and couldn't complete the request. You might be able to successfully issue the request again in the future.
404	None	The requested resource wasn't found.
429	None	You've made too many PUT requests in one second. Requests are limited to 1 per second.

#### See Also

- AWS SDK for JavaScript
- AWS SDK for .NET
- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for PHP V3
- AWS SDK for Ruby V2
- AWS Command Line Interface
- AWS SDK for Python

# **DELETE**

Operation ID: DeleteConfigurationSetEventDestination

Deletes an event destination in a configuration set.

#### **Path Parameters**

Name	Туре	Required	Description
EventDestina	tionNameString	True	The name of the event destination that you want to delete.
Configuration	n <i>SetName</i> String	True	The name of the configuration set that you want to delete.

# Responses

Status Code	Response Model	Description	
200	DeleteConfigurationSetEve	that the event destination was deleted successfully.	18)

# Amazon Pinpoint SMS and Voice API Reference Schemas

Status Code	Response Model	Description
400	None	The request contained syntax that the API couldn't interpret. Modify the request and try again.
500	None	The API encountered an unexpected error and couldn't complete the request. You might be able to successfully issue the request again in the future.
404	None	The requested resource wasn't found.
429	None	You've made too many DELETE requests in one second. Requests are limited to 1 per second.

## See Also

- AWS SDK for JavaScript
- · AWS SDK for .NET
- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for PHP V3
- AWS SDK for Ruby V2
- AWS Command Line Interface
- AWS SDK for Python

# **Schemas**

# **Request Bodies**

# **Example PUT**

```
"EventDestination (p. 21)": {
    "Enabled (p. 19)": boolean,
    "MatchingEventTypes (p. 19)": [
        enum
    ],
    "CloudWatchLogsDestination (p. 19)": {
        "IamRoleArn (p. 18)": "string",
        "LogGroupArn (p. 18)": "string"
    },
    "KinesisFirehoseDestination (p. 19)": {
        "DeliveryStreamArn (p. 20)": "string",
        "IamRoleArn (p. 21)": "string"
    }
}
```

# **Response Bodies**

# Example UpdateConfigurationSetEventDestinationResponse

```
{
}
```

# Example DeleteConfigurationSetEventDestinationResponse

```
{
}
```

# Example InternalServiceErrorException

```
{
    "Message (p. 20)": "string"
}
```

# **Properties**

# CloudWatchLogsDestination

#### **IamRoleArn**

The Amazon Resource Name (ARN) of an Amazon Identity and Access Management (IAM) role that is able to write event data to an Amazon CloudWatch destination.

**Type**: string **Required**: True

## LogGroupArn

The name of the Amazon CloudWatch Log Group that you want to record events in.

**Type**: string **Required**: True

- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- · AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# DeleteConfigurationSetEventDestinationResponse

#### See Also

- AWS SDK for C++
- AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# EventDestinationDefinition

#### **Enabled**

Indicates whether or not the event destination is enabled. If the event destination is enabled, then Amazon Pinpoint sends response data to the specified event destination.

Type: boolean Required: False

# MatchingEventTypes

The types of events that you want to send to the event destination. Possible values:

- INITIATED\_CALL The service has started trying to deliver the message to the recipient.
- RINGING The service has initiated the phone call, and the recipient's phone is ringing.
- ANSWERED The recipient answered the phone call.
- COMPLETED CALL The message was successfully delivered to the recipient.
- BUSY Amazon Pinpoint attempted to deliver the voice message, but received a busy signal.
- FAILED The message wasn't delivered.
- NO\_ANSWER Amazon Pinpoint attempted to deliver the message, but the recipient didn't answer.

Type: Array of type string

Required: True

# CloudWatchLogsDestination

An object that contains information about a event destination that sends data to Amazon CloudWatch Logs.

Type: CloudWatchLogsDestination (p. 18)

Required: False

#### KinesisFirehoseDestination

An object that contains information about a event destination that sends data to Amazon Kinesis Data Firehose.

# Amazon Pinpoint SMS and Voice API Reference Properties

Type: KinesisFirehoseDestination (p. 20)

Required: False

#### See Also

- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# EventType (enum)

The types of events that are sent to the event destination. Possible values are:

INITIATED\_CALL RINGING ANSWERED COMPLETED\_CALL BUSY FAILED NO\_ANSWER

# InternalServiceErrorException

# Message

A description of the error that the API encountered.

**Type**: string **Required**: False

#### See Also

- AWS SDK for Ruby V2
- AWS SDK for Ruby V2

# KinesisFirehoseDestination

# DeliveryStreamArn

The Amazon Resource Name (ARN) of the Amazon Kinesis Data Firehose destination that you want to use in the event destination.

Type: string

Required: True

#### **IamRoleArn**

The Amazon Resource Name (ARN) of an IAM role that can write data to an Amazon Kinesis Data Firehose stream.

**Type**: string **Required**: True

#### See Also

- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# Update Configuration Set Event Destination Request

## **EventDestination**

An object that defines a single event destination.

Type: EventDestinationDefinition (p. 19)

Required: True

#### See Also

- · AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2

# Update Configuration Set Event Destination Response

- AWS SDK for C++
- · AWS SDK for Go

- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2

# Voice Message

The Amazon Pinpoint SMS and Voice API lets you create voice messages from a text script, and then deliver those messages to your customers over the phone.

# **URI**

/v1/sms-voice/voice/message

# **HTTP Methods**

# **POST**

Operation ID: SendVoiceMessage

Create a new voice message and send it to a recipient's phone number.

## Responses

Status Code	Response Model	Description
200	SendVoiceMessageResponse	(pAn object that that contains the Message ID of a Voice message that was sent successfully.
400	None	The request contained syntax that the API couldn't interpret. Modify the request and try again.
500	None	The API encountered an unexpected error and couldn't complete the request. You might be able to successfully issue the request again in the future.
429	None	You've issued too many requests to the resource. Wait a few minutes, and then try again.

- AWS SDK for JavaScript
- · AWS SDK for .NET

- AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for PHP V3
- AWS SDK for Ruby V2
- AWS Command Line Interface
- AWS SDK for Python

# **Schemas**

# **Request Bodies**

# **Example POST**

```
"Content (p. 25)": {
  "CallInstructionsMessage (p. 27)": {
    "Text (p. 23)": "string"
  "PlainTextMessage (p. 27)": {
    "LanguageCode (p. 24)": "string",
    "Text (p. 24)": "string",
    "VoiceId (p. 24)": "string"
  "SSMLMessage (p. 27)": {
    "LanguageCode (p. 25)": "string",
    "Text (p. 25)": "string",
    "VoiceId (p. 25)": "string"
 }
"OriginationPhoneNumber (p. 25)": "string",
"ConfigurationSetName (p. 26)": "string",
"DestinationPhoneNumber (p. 26)": "string",
"CallerId (p. 26)": "string"
```

# **Response Bodies**

# Example SendVoiceMessageResponse

```
{
   "MessageId (p. 26)": "string"
}
```

# **Properties**

# CallInstructionsMessageType

#### Text

The language to use when delivering the message. For a complete list of supported languages, see the Amazon Polly Developer Guide.

Type: string

#### Required: True

#### See Also

- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# PlainTextMessageType

## LanguageCode

The language to use when delivering the message. For a complete list of supported languages, see the Amazon Polly Developer Guide.

**Type**: string **Required**: False

## Text

The plain (not SSML-formatted) text to deliver to the recipient.

**Type**: string **Required**: True

#### VoiceId

The name of the voice that you want to use to deliver the message. For a complete list of supported voices, see the Amazon Polly Developer Guide.

**Type**: string **Required**: False

- AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2

# SSMLMessageType

# LanguageCode

The language to use when delivering the message. For a complete list of supported languages, see the Amazon Polly Developer Guide.

**Type**: string **Required**: False

#### **Text**

The SSML-formatted text to deliver to the recipient.

**Type**: string **Required**: True

#### VoiceId

The name of the voice that you want to use to deliver the message. For a complete list of supported voices, see the Amazon Polly Developer Guide.

**Type**: string **Required**: False

#### See Also

- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# SendVoiceMessageRequest

#### Content

An object that contains a voice message and information about the recipient that you want to send it to.

Type: VoiceMessageContent (p. 27)

Required: False

#### OriginationPhoneNumber

The phone number that Amazon Pinpoint should use to send the voice message. This isn't necessarily the phone number that appears on recipients' devices when they receive the message, because you can specify the CallerId property in the request.

## Amazon Pinpoint SMS and Voice API Reference Properties

Although it isn't required, we recommend that you specify the phone number in E.164 format to ensure prompt and accurate delivery.

**Type**: string **Required**: True

# ConfigurationSetName

The name of the configuration set that you want to use to send the message.

Type: string Required: False

#### DestinationPhoneNumber

The phone number that you want to send the voice message to.

Although it isn't required, we recommend that you specify the phone number in E.164 format to ensure prompt and accurate delivery. You can use the phone-number-validate resource in the Amazon Pinpoint API to convert phone numbers to E.164 format.

**Type**: string **Required**: True

## CallerId

The phone number that appears on recipients' devices when they receive the message.

#### Note

You can't specify a CallerId parameter if your account is in the sandbox.

**Type**: string **Required**: False

## See Also

- AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2

# SendVoiceMessageResponse

#### Messageld

A unique identifier for the voice message.

Type: string

#### Required: False

#### See Also

- AWS SDK for C++
- · AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- · AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# VoiceMessageContent

#### CallInstructionsMessage

An object that defines a message formatted using Amazon Pinpoint Call Instructions.

Type: CallInstructionsMessageType (p. 23)

Required: False

#### PlainTextMessage

An object that defines a message that contains unformatted text.

Type: PlainTextMessageType (p. 24)

Required: False

## **SSMLMessage**

An object that defines a message that contains SSML-formatted text.

Type: SSMLMessageType (p. 25)

Required: False

- AWS SDK for C++
- AWS SDK for Go
- AWS SDK for Java
- AWS SDK for Ruby V2
- AWS SDK for C++
- AWS SDK for Go
- · AWS SDK for Java
- AWS SDK for Ruby V2

# **Service Limits**

This chapter describes the limits that apply when you use the Amazon Pinpoint SMS and Voice service to send voice messages.

Resource	Default Limit	
Number of voice messages that can be sent in a 24-hour period	If your account is in the sandbox: 20 messages.  If your account is out of the sandbox: unlimited.	
Number of voice messages that can be sent to a single recipient in a 24-hour period	5 messages.	
Number of voice messages that can be sent per minute	If your account is in the sandbox: 5 calls per minute.  If your account is out of the sandbox: 20 calls per minute.	
Number of voice messages that can be sent from a single originating phone number per second	1 message per second.	
Voice message length	If your account is in the sandbox: 30 seconds.  If your account is out of the sandbox: 5 minutes.	
Ability to send voice messages to international phone numbers	If your account is in the sandbox, you can only send messages to recipients in the following countries:  Australia Canada China Germany Hong Kong Israel Japan Mexico Singapore Sweden United States United Kingdom	

Resource	Default Limit
	If your account is out of the sandbox, you can send messages to recipients in any country.
	Note International calls are subject to additional fees, which vary by destination country or region.
Number of characters in a voice message	3,000 billable characters (characters in words that are spoken) 6,000 characters total (including billable characters and SSML
	tags)
Number of configuration sets	10,000 voice configuration sets per AWS Region.

# Document History for the Amazon Pinpoint SMS and Voice API Reference

The following table describes the documentation for this release of Amazon Pinpoint SMS and Voice.

- · API version: latest
- Latest documentation update: November 15, 2018

Change	Description	Date
Initial release	This is the first release of the Amazon Pinpoint SMS and Voice REST API reference.	November 15, 2018

# **AWS Glossary**

For the latest AWS terminology, see the AWS Glossary in the AWS General Reference.