



Ref-EIT/BELLEVUE-AMC/04/2024

Date-10/04/2024

Proposal for Annual Maintenance Support (AMC) of HRMS & Payroll Management Software

To,

The CEO

Bellevue Clinic

9, Sir UN Brahmachari Sarani, Elgin, Kolkata, West Bengal 700017

Dear Sir,

Greetings From Eastern India Technosoft Pvt. Ltd.

We are pleased & extremely delighted to serve you and be a technical partner in your organisation's growth.

As you are aware of the fact the EIT services & product offers a diverse range of services through which enterprises can achieve cost-effective & quick time to deliver the HRMS & Payroll management system.

We assure high reliability, efficient manageability and optimum scalability for our services.

EIT services enable your organization to grow faster by ensuring your HRMS & Payroll continues to deliver at its peak performance.

Our main aim will be to concentrate & monitor your products (HRMS & Payroll) & to boost your organization growth, deliver more value & enhance system performance through our AMC services.

Regards.

Chandana Bhowmik

Founder & CEO

Eastern India Technosoft Pvt Ltd



Annual Maintenance Support (AMC) of HRMS & Payroll Management Software, the Technical Support Lists are Given Below: -

- Monitoring The Web Application of HRMS & Payroll Management Software
- New Features or New Modules Can Be Develop According To The Client Requirements.
- Solving The Problem of The Project.
- Rectify Mishandling of Data Entry.
- Fixing Bug/Error.
- Program Updates From Time to Time When Required (Including New Versions & Releases).
- Inclusion of New Customized Reports as & When Required.
- Backup Database Task
- Check Database Integrity Task. Change/Update of Functional Logic.
- Regulatory Compliance Updates.
- Security Patches.
- Performance Optimizations.
- SLA Maintenance.
- History Clean-Up Task.
- Secured Maintenance.
- Maintenance Clean-up Task.
- Notify Operator Task.
- Rebuild Index Task.
- Reorganize Index Task.
- Shrink Database Task.
- Live Support (Via Google Meet, Calling, WhatsApp).
- Mail Support.
- Server Handle.
- Physical Support as and when Required (Bellevue).



Eastern India Technosoft Pvt. Ltd.

CIN No.: U74140WB2010PCTC141424

1.PRICING

Slno	Description	Price
1	Annual Maintenance Support (AMC) of HRMS & Payroll Management and Enhancement of Any Module of HRMS and Payroll Software	Rs. 65,000/- per month (excluding GST)