Gaussian Naive Bayes for Personal Loan Classification

Sarthak Sablania

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1 Problem Statement

The objective is to identify customers who are likely to accept a personal loan. By doing so, the bank can selectively target these individuals in marketing campaigns, increasing conversion while reducing cost.

2 Dataset Overview

The dataset contains 11 input features and 1 target variable (Personal Loan).

Feature Types

- Continuous Features (5/11):
 - Age
 - Experience
 - Income
 - CCAvg
 - Mortgage
- Binary Categorical Features (4/11):
 - Securities Account
 - CD Account
 - Online
 - CreditCard
- Ordinal Features (2/11):
 - Family
 - Education

Target

Personal Loan: 0 or 1

Analysis

I performed exploratory analysis to understand feature distributions, class imbalance, and feature correlations.

• Data Size: 5000 Rows

• Feature Independence and Correlations: Since Experience is highly correlated with Age, I removed the Experience column and checked the performance of the classifier, but it was the same with and without the column.

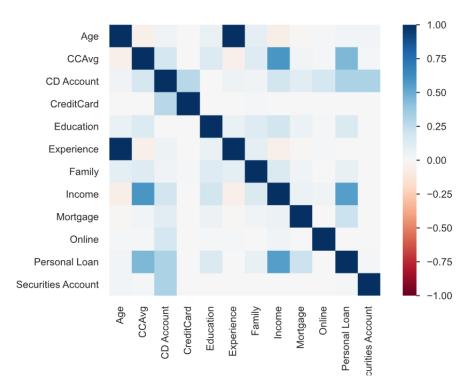


Figure 1: Correlation Matrix of Features and Target. Only Experience and Age are highly correlated, so I removed Experience column.

• Class Imbalance: 9.6% of the data is labelled as 1, rest labelled as 0.

3 Results and Threshold Tuning for Business Context

Motivation

The bank prefers **high recall** (capturing as many potential loan-takers as possible) over precision. Missing a potential customer is more costly than targeting an uninterested one.

Strategy

I lowered the classification threshold from the default of 0.5 to 0.02 to increase recall. Therefore, we classify a person as a potential personal loan customer if their predicted probability exceeds 0.02 instead of 0.5.

Results at Different Thresholds

| $\underline{\text{Threshold} = 0.}$ | 02 | $\underline{\text{Threshold} = 0.}$ | <u>05</u> | $\underline{\text{Threshold} = 0.}$ | <u> 16</u> |
|-------------------------------------|-------|-------------------------------------|-----------|-------------------------------------|------------|
| Metric | Value | Metric | Value | Metric | Value |
| Recall (Class 1) | 0.94 | Recall (Class 1) | 0.89 | Recall (Class 1) | 0.80 |
| Precision (Class 1) | 0.43 | Precision (Class 1) | 0.45 | Precision (Class 1) | 0.50 |
| F1 Score | 0.59 | F1 Score | 0.60 | F1 Score | 0.62 |
| Accuracy | 86% | Accuracy | 88% | Accuracy | 90% |
| Customers Targeted | 23% | Customers Targeted | 20% | Customers Targeted | 17% |

| $\underline{\text{Threshold} = 0}$ | .50 | $\underline{\hspace{1cm}}$ Threshold = 0. | .93 |
|------------------------------------|-------|---|-------|
| Metric | Value | Metric | Value |
| Recall (Class 1) | 0.61 | Recall (Class 1) | 0.46 |
| Precision (Class 1) | 0.50 | Precision (Class 1) | 0.59 |
| F1 Score | 0.55 | F1 Score | 0.52 |
| Accuracy | 89% | Accuracy | 91% |
| Customers Targeted | 13% | Customers Targeted | 8% |

- As threshold decreases, recall increases but precision decreases.
- At threshold ≈ 0.02 , recall reaches ~ 0.94 , while only $\sim 23\%$ of the population is targeted.
- At threshold ≈ 0.93 , recall ≈ 0.46 , while only $\sim 8\%$ of the population is targeted.

If we choose the threshold of 0.02, we successfully identify 94% of actual positive cases while only targeting 23% of the population, making it a highly focused and cost-effective strategy.

Alternatively, a higher threshold (e.g., 0.93) could be chosen to precisely target the most probable potential customers, depending on business goals.

Results from Various Implementations

Results from all three types of implementations — from scratch, using scikit-learn, and AI-generated — were consistent.

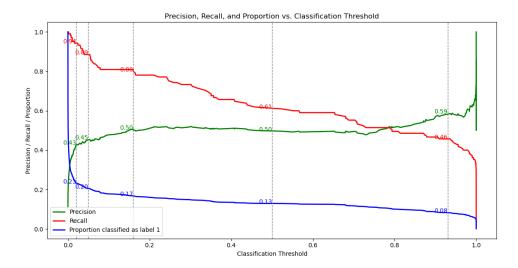


Figure 2: Precision, Recall, and Proportion of Label 1 Predictions vs. Threshold

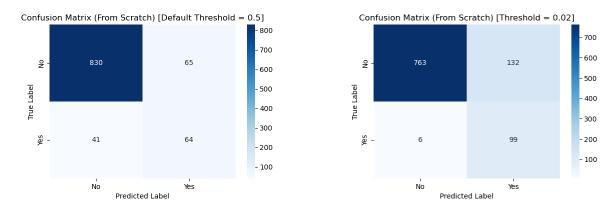


Figure 3: Confusion Matrices for From-Scratch Implementation: (a) Threshold = 0.5 and (b) Threshold = 0.02. We correctly identify 99 out of 105 of the potential PL customers if we choose 0.02 as threshold.

4 Conclusion

In this project, we demonstrated the effectiveness of Gaussian Naive Bayes (GNB) for personal loan classification. Despite the presence of categorical and non-Gaussian features, GNB delivered competitive results, underscoring its robustness and computational simplicity.

Through threshold tuning, we aligned model behavior with business objectives — particularly the emphasis on recall. By lowering the classification threshold, we were able to identify 94% of potential loan customers while only targeting 23% of the total population. This strategy significantly enhances campaign efficiency by minimizing missed opportunities without overwhelming marketing resources.

The consistency of results across different implementations — from-scratch, scikit-learn, and AI-assisted — validates the reliability of our modeling approach. Overall, this analysis provides a strong foundation for a targeted marketing strategy that balances business impact

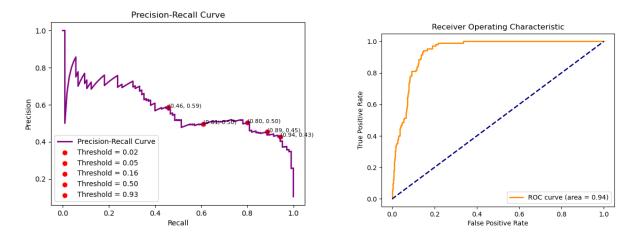


Figure 4: Model Evaluation Plots: (a) Precision-Recall Curve and (b) ROC Curve with operational efficiency.

GitHub Repository

The code and analysis for this project are available at: github.com/sablania-dev/Personal-Loan--Naive-Bayes