

VALENTINA PISONI WICKHAM

Junior UX Designer in Temecula, California · 952 300 5133

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To become a user experience designer at a mid-sized/large company in Southern California, where I will be able to dedicate myself to help and give my sympathy to people, to deliver products which will allow me to improve customers' quality of life, and to create innovative products that will meet users and business needs.

I would like an employer who will value my full dedication, who allows to live a healthy work-life balance and who pays fairly. The company embraces a culture of respect, dialogue, opportunity, and teamwork. I do enjoy work by myself, but I do love working together with a team, since at times the best ideas come with the collaboration of different members, who wish to share their constructive thoughts and feedback. Whether the company offers an organizational structure or a flatter hierarchy it isn't of big importance to me, as I wish to both gain experience, and contribute to the company's growth with all that I have learned and by providing my upmost commitment and dedication.

Because I am so new to the UX Design world, I do not have a particular field I would like to start off from. I am open to any opportunity that I can encounter during this start into this new career process. At the present moment, I cannot relocate, as I must follow my husband during his military career and make sure to provide family integrity to our daughter. I am open to remote work possibilities, since it would provide me with the ability to better organize my daily routine.

From my previous career as personal trainer, I bring my strong work ethic, my patience and honesty, my strong communication skills, and my focused attention for detail.

EXPERIENCE

2020

JR UX DESIGNER, FREELANCE

I worked on the UX Design process for my school project, which features GetInked, a Tattoo App for iOS and Android. This app allows users to create their own profile, get connected with other people passionate about tattoos and be able to book in for consultations and appointments with tattoo artists.

I performed the roles of User Research, UX/UI Designer, and Interaction Design.

2018-2019

TIER 1 HELP DESK, PEOPLEGURU, TAMPA (FLORIDA)

Duties performed:

- Installed image on different types of devices (Zotac, Asus, Azure Byte 3) through EaseUS Todo Backup software
- Performed BIOS configuration
- Microsoft Office installation on employees' PCs

- Set up employees' workstations
- Installed Remote Desktop Application on different type of devices (ConnectWise, TeamViewer)
- Connecting Security System to the firm's server
- Worked with internal staff on issues with their PCs
- Repaired printers and PCs
- Prepared, shipped and deployed 150+ mini PCs to clients across the USA

EDUCATION

2020

UX DESIGN CERTIFICATION, CAREER FOUNDRY

UX Immersion and Frontend Development for UX Design Specialization.

2018-2019

COMPUTER HARDWARE & SOFTWARE, NETWORK AND SECURITY, COMPUTER COACH, TAMPA (FLORIDA)

Credential ID 12499961

2018

BACHELOR OF SCIENCE IN KINESIOLOGY, UNIVERSITY OF TEXAS AT SAN ANTONIO

Major: Kinesiology

Minor: Wellness

UTSA GPA: 3.71 *Cum Laude*; Major in Kinesiology GPA: 3.80

Dean's List: 2014, 2015

President's List: Fall 2016, Spring 2017

INDUSTRY KNOWLEDGE

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|---|---|
| <ul style="list-style-type: none"> • Information Architecture • Wireframing • Prototyping and Usability Testing • Critical Thinking • User Research • User Personas Creation • User Surveys • User Interviews | <ul style="list-style-type: none"> • Design for Development • Presentation Design • Competitive Analysis • User Journey Map and Flow • Sitemaps • User Centered Design • Emotional and Visual Design |
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SKILLS – TOOLS AND TECHNOLOGIES

- Figma
- Adobe XD
- InVision

- Microsoft Office
- Balsamiq
- Marvel App
- Sketch App
- Usability Hub
- Atom

CURRENTLY LEARNING:

- HTML: I am in the process of building my own website
- CSS
- JAVA

PORTFOLIO:

<https://www.behance.net/valentinawickham>