

3.40

Average of Satisfaction rating

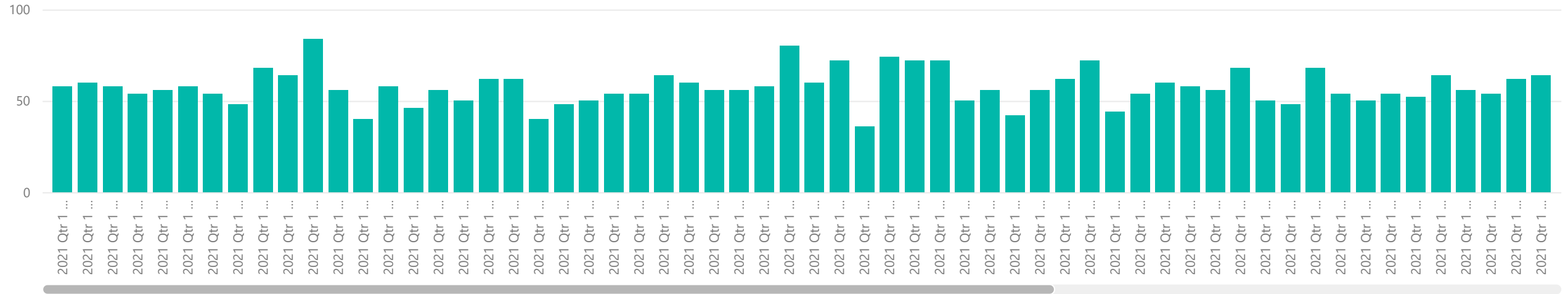
5000

Count of Answered (Y/N)

67.52

Average of Speed of answer in seconds

Count of Call Id by Year, Quarter, Month and Day



Count of AvgTalkDuration and Count of Call Id by Agent

