



# Industrial Fire Crisis Management in Oil & Gas Field



1st floor, Incubator Building, Masdar City, Abu Dhabi, UAE



00971-2-6452630



00971-50-6652671



[info@btsconsultant.com](mailto:info@btsconsultant.com)



[www.btsconsultant.com](http://www.btsconsultant.com)

## Table of Contents:

- Introduction
- This course will highlight
- Who should attend?
- Course Objectives
- Course Outline





## Introduction:

Emergency response situations in the Oil & Gas industry are fast moving, often dangerous and can be chaotic. The range of potential incidents and emergencies which could affect, disrupt, or stress production are increasing. If managed correctly then not all these incidents will be critical or could be classed as a crisis, but those which result in significant losses, or put increased demand on the organization will have serious consequences for the company, the company's stakeholders, the country and the reputation of all those involved in the response. This course will teach you that meeting the commitment involves more than just being fully prepared. This intensive course will cover the best practices and the proven way of successfully dealing with a crisis. This course will constructively help delegates to develop those essential crisis management skills and reveal how to effectively use advanced techniques that will improve leadership performance at that critical time.

This course will help you to develop your leadership skills to lead others in times of crisis. You will become more aware of your strengths and limitations. In this course you will obtain the latest insights into what make a leader able to manage themselves and others during times of pressure and stress. By applying these leadership skills to the tasks and challenges you face in your work, you will begin to experience breakthroughs you never thought possible.

## This course will highlight

- Evaluation of the latest listing of potential perilous risks to the Oil and Gas Industry
- Design of effective Crisis Management & Emergency Response strategies
- How to consider the main areas of activity: Preparation, Planning, Response and Recovery
- Getting the maximum from emergency responders and crisis management teams
- How to avoid mismanagement and so make a bad situation worse
- Managing yourself and others, make judgments, redefine standards, establish options
- Leadership Skills for Handling Pressure & Stress
- Enhancing Communication Skills in Times of Stress
- Leading with Confidence During Challenging Times
- Improving Leadership Effectiveness in Managing Crisis





## Who Should Attend?

Security & Fire Management, Team Leaders & Managers, Health, Safety and Environment personnel, Emergency and Crisis Management Responders, Professionals who have been allocated crisis management tasks yet have had insufficient time to devote to the subject, Fire, Safety and Security Professionals, Operation, Asset and Facility Professionals, Risk, Marketing and Insurance Professionals, Designated Incident, Emergency and Crisis Response Professionals, Line Managers and Supervisors and other professionals wishing to appraise their comprehension of Emergency Response

## Course Objectives:

By the end of this course, delegates will be able to:

- Be familiar with new & advanced industrial fire crisis management and techniques in oil & gas field
- Enhance leadership qualities to coordinate various work activities
- Develop leadership skills for handling pressure
- Learn how to lead others during times of crisis
- Acquire an in-depth knowledge of the key aspects of strategic crisis management
- Develop strategies so ensuring you and your organization responds efficiently and effectively
- Learn the fundamentals of organizing and managing crisis or emergency control centers
- Understand the attributes between Incidents, Emergencies and Crisis in the industry
- Develop methods on how to avoid unnecessary escalation & how to design command & control response to each scenario
- Learn how to enhance on-scene leadership capabilities and techniques
- Apply best practice in organizing Emergency Communications Centre (ECC), Emergency Response (ERT) and Crisis Management Teams (CMT) to their best advantage
- Analyze the importance of human factor, the means to ensure the best psychological readiness, resource allocation, deployment, discipline and leadership





## Course Outline:

### How to Evaluate, Mitigate and Respond to Industry Challenges

- Evaluate and mitigate each of the risks facing the oil and gas industry
- Incidents, Emergencies, Crises - how to organize your teams for each scenario
- Cross border Political influences, cyber hacking and War
- Checklists, the essentials of Crisis Management and Leadership behaviors
- Emergency Plans – levels of planning and weaknesses to be avoided
- Program evaluation concept – Internal and External Audits

### Crisis Communications & Incident On-Scene Command

- Emergency Communication Centre (ECC) configuration, Information Flow & how to avoid common mistakes
- Team roles and responsibilities, extract the best from your team
- Manage the on-site potential issues before they become a crisis
- Incident Commander and On-scene management. All the essential elements for success
- Investigate the importance of "The Golden Hour", what has to be achieved in that first 60 minutes

### Business Continuity Management (BCM) and Incident Command Systems (ICS)

- How does BCM fit into Oil & Gas Crisis Management
- Plans and Business Impact Analysis, formats, examples and templates
- Case Study and BCM Exercise
- Critical elements of corporate Command and Control
- Review of International Incident Command Systems
- International Standards for BCM, ICS, Spills, Crisis / Environmental Planning / Response

### Leading with Confidence During Challenging Times

- Coping with sudden change
- Leading others during sudden changes
- Recognizing the symptoms of short term and long term effects of stress
- Motivating yourself and others under pressure
- Building confidence during stressful times
- Leading others with confidence





## Improving Leadership Effectiveness in Managing Crisis

- Crisis management skills
- Recognizing opportunities for change in a crisis
- Helping the team look for creative opportunities
- Practicing creative leadership in facing a crisis
- Removing blocks to creative solutions in a crisis
- Creative leadership effectiveness

