

# **Contract Terms and Conditions**

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## Introduction:

This BTS Contract Terms and Conditions training course covers the contracting process from contract award, through planning and management to contract close-out and resolution of disputes. The intention is to develop a delegate's existing skills in a wide range of contract management situations, and to allow participants to have an awareness of practices in many business sectors including construction, petroleum, engineering and other industries.

#### This BTS training course is designed to:

- Explore the advanced skills and practices to enhance performance in contract development and management
- Enable participants to practice and develop their contract management skills
- Help participants to begin immediate implementation of the steps needed to create maximum total value for their organization

## Methodology

The Advanced Contracts Management training course will include a range of lively and interactive training methods, including exercises, role plays, case studies, practice sessions and group discussions. The learning experience will be grounded on instructor-led presentations that highlight key issues to focus on, and supported by a reference manual containing examples of best practice. Discussions will enable participants to share their own experiences with the rest of the group.

## Who Should Aftend?

This intensive 5 day BTS training course is suitable for experienced functional managers and staff involved in roles such as:

- Contract management
- Project management
- Design management
- Construction management
- Procurement management
- Commercial management
- Finance management

And all others who are involved in the acquisition of materials or equipment, or the management of suppliers and contractors delivering services.

# Course Objectives:

## By the end of this course, delegates will be able to:

- Select appropriate type and form of contracts for different situations
- Understand the legal framework in which contract management takes place
- Understand the contract complexities that need managing
- Explain the practical steps in obtaining and analysing performance data
- Be more effective in contract management activities
- Anticipate problems and manage risks
- Integrate contract management with contract needs
- Understand the best means of handling claims, disputes and performance issues

## Course Outline:

#### Day 1 - Understanding the contract

- Overview of the tendering and contract award process
- Understanding contracts a refresher on legal requirements for a contract
- Formal and Informal Contractual documents, including
- Standard terms and conditions
- Letters of intent
- Letters of comfort
- The specification and scope of work linkage to price and payment
- Recognising where the contract risks lie
- Tools and techniques to manage contract risks

#### Day 2 - Key skills of contract management

- The role and value of an effective contract manager
- Implementing the new contract
- Effective Review processes
- Inspection and certification of contractual performance
- Managing suppliers of professional services
- Working with contract management reports
- Using KPIs in effective contract management

#### Day 3 - Model Contracts and Terms

- Selecting the right model for the contract
- Standard form Contracts ICC, FIDIC, NEC and others
- Force Majeure clauses
- Indemnities and Insurance clauses
- Warranty clauses
- Bonds and Guarantees
- Contract variation clauses

### Day 4 - Managing Price and Contract Variations

- Managing Price escalation
- Getting a breakdown of costs

- Cost and price analysis techniques
- Tracking changes
- Managing variations to the work
- Changes to timing, accelerating delivery
- Increase or decrease in scope
- Changes to work methods
- Negotiation techniques for price and contract variation management

### Day 5 - Managing claims and disputes

- Typical contract claims scope, delay, quality, payment
- Implementing penalties or service credits
- Liquidated and unliquidated damages
- Termination and other methods of dealing with default
- Defects Liability Management
- Dispute Resolution tools and techniques to use
- Contract closeout