

H S E

HEALTH

SAFETY

ENVIRONMENT



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Certified Emergency Response Manager (CERM)

Duration: 5 Days



Introduction:

Despite the best efforts of responsible authorities or facilities to safely manage hazardous situations, there may still be incidents that might escalate into catastrophes. Many incidents in the past demonstrate the

ongoing need for high-level competence in emergency preparedness and continued attention to preventing and mitigating such events. The Emergency Response Manager program aims to develop a practical as well as theoretical base for those people who have responsibilities in the field of Emergency Risk Management. The course is designed to meet the needs and interests of a variety of client groups concerned with the protection of life and property in industrial setting in case of emergencies and disasters instigated from both natural and technological hazards. This CERM program interlaces together the basic fundamentals of emergency management activities based on

established government legislations and standards, to enable concerned groups to become more resilient and supportive from an emergency management perspective.

Who Should Attend?

Team Leaders, Managers, Line Managers, Supervisors, Team Leaders, Project Managers, Control Center Operators and Supervisors, Emergency Dispatchers, Security Personnel and CCTV Operators, HSE Officers, HSE Personnel, HSE Professionals, Emergency Response Team Members, HSE Managers and Auditors, Health & Safety and Environmental Professionals, Coordinators, Specialists and other full-time safety practitioners, Fire Officers, Loss Control Managers, Security Directors and Managers, Security Supervisors, Facilities Directors and Managers, HR and Administrative Managers with responsibility for security, Project Managers, Safety Inspectors,

Course Objectives:

By the end of this course delegates will be able to:

- Identify the elements which are commonly encountered in an emergency
- Develop an in-depth knowledge of crisis communications and the appropriate roles and responsibilities
- Effectively develop credible scenarios and practice dynamic drills
- Be able to chair a productive critique meeting involving all key personnel
- Be capable to train his emergency team based on their roles and responsibilities
- Learn how to investigate the root cause and contributing factors that led to the emergency
- Successfully coordinate requirement with other involved entities like, fire department, medical, community, governmental representatives, etc.

- Have the knowledge to communicate the emergency to all employees to benefit from lessons learned
- Take appropriate action to reduce the likelihood of loss; and mitigate against the possible extent of loss

Course Outline:

- The role of emergency preparedness
- The four phases of emergency management
- Prevention and mitigation
- Process hazard recognition
- Identification of credible incidents
- Screening techniques to identify focus areas
- Techniques for identifying credible incidents for emergency planning
- Conceptual approach to emergency response
- Developing strategies to efficiently manage emergencies
- Coordination with other affected groups and organizations
- Prioritizing emergency planning incidents for consequence assessment
- Assessing consequences and impacts
- Criteria for defining sensitive areas
- Capability and resource assessment
- Development response tactics
- Train personnel
- On-site response equipment
- Emergency Operations Center (EOC)
- Community and facility alerting systems
- Integration of on-site fire brigades and off-site departments
- Effective use of inside and outside response
- Developing a workable plan
- Specialized supplies and contractors
- Practice and drills
- After-drills critiquing meeting

- Key response functions
- Support functions, systems, and facilities
- The effect of change on emergency preparedness
- Emerging of a Business Recovery Plan
- Investigation and Root Cause Analysis (RCA)
- Documentation
- Communication to stakeholders
- Writing a proficient report