

# Microsoft Dynamics 365 for Retail (DYN-365OPSRET)

Duration: **5 days**

## Prerequisites

Students attending this section of the course should have a basic understanding of:

1. Financial and accounting concepts
2. Inventory management concepts
3. Production and manufacturing concepts
4. General knowledge of Microsoft® Windows®
5. Basic knowledge of Dynamics 365 for Retail navigation

## Do you have what it takes?

We'll help you decide – Call us to discuss your technical background, experience and qualifications to determine how we can help you succeed in this Readiness course. Just call us and speak to one of our enrolment consultants.

## Course Objectives

This 5-day instructor-led training provides students with the necessary tools and resources to learn about the features and functionality that are completed in the Microsoft Dynamics® 365 for Retail module. This course is the starting point for implementing a new retail channel whether it be a retail store, online store, or call center. Additionally, this course is a great starting point for merchandise and inventory setup, point of sale system processes, and implementing a new retail call center channel for an organization.

During your 5-day Training Programme, you will live and learn, and take your exam at our Training Center.

At Readiness, we know your time is valuable. That's why we give you the opportunity to gain your Microsoft Dynamics 365 for Retail training and certification in just 5 days. We provide the best conditions for you to learn.

With us by your side, encouraging and guiding you along the way, you can enjoy 5 intense, focused days of quality learning in a distraction free environment. Your expert instructor will be working with Readynezs unique accelerated learning methods, which include our exclusive lecture/lab/review methodology with real life cases putting you in the best possible position to learn and retain knowledge, and pass your exam.

Sitting your Microsoft Dynamics 365 for Retail course with Readynez means:

1. You'll get more hours of training per day, allowing you to get trained and certified faster and more cost-effectively than with any other training provider

2. You will be trained by one of the most expert instructors in the world
3. You can focus purely on learning in our distraction free environment
4. Dedicated onsite support and access to your classroom at all hours
5. The price you pay is all-inclusive and covers all course materials, exams, transportation service, accommodation and meals
6. The Certification Guarantee allows you to train again for free, if you do not pass first time. You only pay for any exams and labs, and accommodation