



## The Art of Innovative Leadership & Team Building Skills

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# The Art of Innovative Leadership & Team Building Skills

## Course Summary:

To achieve world class quality and outstanding customer service, leaders must utilize all available talent. They must discover ways to inspire, involve and empower their employees. This course will help participants to create a work environment that encourages commitment, innovation and co-operation. Delegates will be gaining an insight into effective leadership and acquire the skills to manage, guide and develop a team to achieve success.

## Who Should Attend?

Managers, Executives, Managers, Team Leaders, Superintendents, Chief Engineers, Senior Engineers, Newly Qualified Engineers, Plant Managers, Project Managers, Quality Managers, Technical Managers, Supervisors, Financial Officers and Controllers, Process Managers, Strategic Planning Managers, Key Personnel, Champions, Officers, Supervisors, Department Heads, Engineers, Foremen, anyone in managerial and administrative positions, Engineering Professionals, Project and Design Engineers, Technical Operational Staff, Technical Sales Staff, Research and Development Professionals, Technical Personnel, Maintenance and Supervisory Managers, Maintenance Planning Staff, Technical Managers, Project team members

## Course Objectives:

By the end of this course, delegates will be able to:

- Develop strategic plans
- Identify and manage conflict resolution
- Increase assertiveness
- Conduct staff appraisals
- Build and manage dynamic teams
- Determine an appropriate organizational design
- Eliminate barriers for effective communication
- Develop effective leadership skills

- Utilize NLP to enhance communication
- Design quality assurance standards
- Identify and set clear objectives
- Create an inspiring vision

## Course Outline:

- Strategic leadership activities
- Prioritizing and planning
- Setting objectives
- Designing the organization
- Instilling the culture of ethics and excellence
- Leadership development and effectiveness
- Understanding your current team leading profile
- Appreciating how leaders can inspire and motivate people for maximum performance
- Organizational and individual behavior
- Team management and development
- Defining a corporate culture
- Benchmarking team and individual alignment
- High performance team management practice and process
- Appraising and rewarding
- Understanding and resolving conflicts
- The "Learning Organization"
- Developing a process of continuous improvement
- Measuring both, tangible and intangible benefits
- Employing Neuro-Linguistic Programming (NLP)
- Improving communication skills and increasing assertiveness
- Assessing ways in which leadership behavior can be improved for better results
- High performance team management practice and process
- Focus on quality