



Leadership and Management Skills for the 21st Century

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Course Summary:

This course will provide a leading edge forum for you to significantly enhance your leadership skills. You will gain a comprehensive range of very practical and highly effective leadership tools and approaches that can be immediately implemented upon your return to work. The course will focus on inspiring and empowering the leader to handle a wide range of situations. You will return home confident in your abilities to handle the toughest leadership challenges and lead your people to sustained high performance. The use of leading edge accelerated learning techniques ensures each conference session will be stimulating, challenging, highly effective and fun.

Who Should Attend?

Executives, Managers, Supervisors, Team Leaders, Superintendents, Financial Officers and Controllers, Process Managers, Strategic Planning Managers, Key Personnel, Champions, Officers

Course Objectives:

By the end of this course delegates will be able to:

- Achieve measurable improvement in Leadership Performance
- Develop a personal action plan to improve leadership effectiveness
- Develop the ability to think like a leader
- Recognizing and breaking your old management paradigms
- Generating ownership and responsibility for change
- Measuring and observing performance of others
- Learning to empower others to perform at a higher level
- Leading difficult staff and colleagues through feedback processes
- Developing the ability to think on a strategic level
- Adapting your behavioral style to communicate with anyone in any culture

- Becoming a powerful speaker - in front of any group
- Exploring the tools for transformational change
- Gaining the respect of your people and your senior management team

Course Outline:

The Leader's Personality Profile

- Essential people skills for Effective Leadership
- Intrapersonal and Interpersonal skills for the Innovative Leader
- Personality profiling
- Your preferred behavioral style
- Explore your behavioural tendencies
- Understanding the model for Innovative Leadership
- Removing emotional blindspots
- Appropriate self-disclosure

Leading Others Effectively

- Understanding the Personality Profiles
- The Introverted Neutral and Analytical Perfectionist
- The Extraverted Relational and Decisive Exhorter
- People-Oriented Helper
- Task-oriented Implementer
- Optimizing the leader's natural strengths

- Individual transformation for self-development