



Professional Industrial Operations for the Security Officer



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Introduction:

This training program is an innovative state-of-the-art program that provides our employees an opportunity for personal growth and professional development. The Security Officer Training Program offers the opportunity to acquire skills in CPR, advanced first aid, supervision skills, access points, firefighting and advanced security skills. This course will enable the candidates to have top-notch security operations and techniques in all situations. In this program that is consistent with our goal to provide valuable services to our clients, this program is designed to encourage security personnel to achieve a high level of competency.

Who Should Attend?

Security officers, Security supervisors, Security managers, Security specialists, Executive security personnel

Course Objectives:

By the end of this course, delegates will be able to:

- Maintain workplace safety in the security industry
- Manage conflict through negotiation
- Determine response to security risk situation
- Lead small teams in the security industry
- Plan and conduct evacuation of premises
- Operate specialized security equipment
- Use effective observation techniques
- Use effective interviewing techniques
- Maintain security of environment
- Write effective reports
- Contribute to effective workplace relationships
- Organize personal work priorities and development
- Prepare and present security documentation and reports
- Coordinate a quality security service to customers
- Control access to and exit from premises
- Monitor and control individual and crowd behavior





- Plan and conduct evacuation of premises
- Store and protect information
- Monitor security from control room
- Maintain and use security database
- Resolve conflicts effectively
- Know patrolling procedures
- Handle Emergencies, Crisis and Catastrophes

Course Outline:

- Goals of Security
- Traits and Qualities of Professional Security Officers
- Report Writing
- Conflict Resolution
- Use of Force, Legal Process, Detention, Access Control
- Radio Communications & Procedures
- Crime Prevention Through Environmental Design (CPTED)
- Retail Security
- Warehouse/Office Building Security
- Event Security, Patrol Procedures
- Role of Policy and Procedure
- Emergencies, Crisis and Catastrophes
- Weapons of Mass Destruction
- Incident Command System
- American Red Cross First Aid Training
- Emergency Procedures, Ethics and Professional Conduct
- Observation Techniques, Security Patrol Techniques
- Report Writing, Interviewing Techniques
- Crime and Accident Scene Protection
- Crime and Accident Prevention Techniques
- Fire Detection, Suppression and Life Safety
- Terrorism Awareness
- Access Control
- Trespass & Crowd Control, Emergency Procedures
- Accident and Crime Prevention
- Contribute to effective workplace relationships
- Organize personal work priorities and development
- Maintain workplace safety in the security industry





- Manage conflict through negotiation
- Determine response to security risk situation
- Prepare and present security documentation and reports
- Coordinate a quality security service to customers
- Maintain security of environment
- Control access to and exit from premises
- Monitor and control individual and crowd behavior
- Plan and conduct evacuation of premises
- Store and protect information
- Lead small teams in the security industry
- Plan and conduct evacuation of premises
- Operate specialized security equipment
- Monitor security from control room
- Maintain and use security database
- Provide advanced First Aid
- Security administration
- Responsibilities and functions of other security organizations
- Methodology of facility security assessment
- Methods of vessel and facility security surveys and inspections
- Emergency preparedness and response and contingency planning
- Instruction techniques for security training and education, including security
- Handling sensitive security related information and security related communications.
- Knowledge of current security threats and patterns
- Recognition and detection of weapons, dangerous substances and devices
- Recognition of characteristics and behavioral patterns of persons who are likely to threaten the security
- Security equipment and systems, and their operational limitations
- Methods of conducting audits, inspection, control and monitoring
- Methods of physical searches and non-intrusive inspections

