

H S E

HEALTH

SAFETY

ENVIRONMENT



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Emergency Preparedness and Crisis Management



Course Overview:

This course is designed to provide the participants with the knowledge and the skills that enable them to effectively respond to an emergency incident or disaster eliminating its impact in order to achieve fast recovery and maintain sustainability of the business.

Course Objectives

After this course, the participants will be able to:

- Identify the importance of an effective disaster response preparedness
- Identify the roles and responsibilities of Emergency Response Team(ERT) and Incident Command system (ICS)
- Effectively implement a disaster communication plan
- Show high performance responding to major fires
- Thoroughly identifying and communicating the learned lesson

Course Contents:

Introduction to Disaster Preparedness

- Definitions
- Overview of disaster management system
- Roles and responsibilities of Emergency Response Team ERT

- ERT competencies and training
- Introduction to Incident Command System
- ICS organizational structures
- ICS center
- Allocation capabilities (Example: JAMAA –YAMMA)
- Video: Emergency Preparedness (the most problematic issues with it)

Disaster communication

- Pre-disaster communication
- During disaster communication
- Aftermath communication
- Case studies : Exxon Valdez

Responding to Disastrous Fires

- Introduction to fire risk assessment
- Types of Building Construction
- Fire development
- Factors Affecting Fire Development
- Effects of Fire on common building materials
- Indicators of building collapse
- Firefighting strategies
- Firefighting tactics (rescue – ventilation – forcible entry – salvage and overhaul)
- Fire initial report and size up
- Fire Behavior Indicators (FBI)
- Videos: fire tactics

Fire Scene

- Factors that affect the fire scene
- Establishing control zones
- Communication on the fire scene

- Communication guidelines

Incident Investigation

- Why incident investigation
- Incident investigation team
- Incident investigation process
- Identifying immediate, underlying and basic causes
- Communication the learned lesson
- Case study: investigating a major fire incident