



Fundamentals of Managing Modern & Effective Security Operations



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Introduction:

This course will provide participants with an insight into the fundamentals of managing modern and effective security operations. It will address a wide variety of topics such as security policies and procedures, risk management, access management and investigation, to enable all participants to understand the principles of security and risk management. The course will provide practical and up-to-date security management skills and techniques that can be implemented within each participant's organization and security team.

Course highlights are:

- Security management
- Developing security policies and procedures
- Handling physical security
- Conducting risk assessment
- Incident management
- Conducting incident investigation

Who Should Attend?

Security Directors and Managers, Security Supervisors, Security Officers, Facility Supervisors, Facility Officers, Facilities Directors and Managers, Health and Safety, Fire personnel, Fire Managers, HSE Officers, Security Personnel and CCTV Operators, Loss Prevention Engineers, Control Center Operators and Supervisors, Emergency Personnel, Emergency Dispatchers, Security Personnel and CCTV Operators, HSE Officers, HSE Engineers & Personnel, HSE Professionals, Emergency Response Team Members, HSE Managers and Auditors, HSE Professionals, Inspectors, Advisors, Auditors, Laboratory Personnel, Process Control Engineers and Technicians, Process Control Designers and Systems Engineers, Instrumentation and Control System Engineers, Plant Engineers, Maintenance Personnel, Maintenance Engineers and Supervisors, Electrical and Instrumentation Supervisors and Technicians, Procurement and Supply Chain Managers, Engineers and Maintenance Personnel, HR and Administrative Supervisors responsible for security





Course Objectives:

By the end of this course, delegates will be able to:

- Explain the process of designing procedures
- Conduct a security survey
- Explain risk management
- Describe and understand access control systems
- Explain management and selection of manpower
- Apply basic investigation procedures
- Utilize crisis management techniques

Course Outline:

Security Policies and Procedures

- What the policies and procedures cover
- Who should design the policies and procedures
- Why security policies are of use to companies
- Why security procedures are of use to companies

Security Operations Management

- What operations management is
- What are the responsibilities
- How the remainder of the security team fits in

Perimeter and Building Security

- Measures available
- Developing security on sites
- Managing security on sites

Introduction to Security Surveying

- Understanding the risks
- Considering security options
- Communicating results to the client





Security Risk Management

- Introduction to security risk management
- What risk management means
- Who applies risk management
- Risk mitigation
- Risk management continuum

Access Management

- Types of access systems
- How the access systems are used
- Introduction to CCTV
- Intruder detection
- Implementing the systems

Manpower Selection and Development

- Selecting the right profile
- Screening of individuals
- Vetting of individuals
- On-going professional training

Introduction to Investigations

- Gathering of information
- Purpose of the investigation
- Requirements of the investigation
- Upholding credibility
- Keeping documentation
- Legal aspects

Crisis Management

- Dealing with a crisis
- Fall back planning
- Post incident considerations

