



Excellence in Warehouse Management Performance

Website: www.btsconsultant.com

Email: info@btsconsultant.com

Telephone: 00971-2-6452630

Excellence in Warehouse Management Performance

Introduction:

In today's global business environment many companies have increasingly decentralized and outsourced a wide range of their business activities. This ranges from manufacturing, IT, Administration, Marketing and others. Decentralization creates huge coordination and organizational problems to align all business activities in a way that meets customer expectation in time, quality, quantity and place. Configuring global supply chains to streamline all activities is a rapid developing and exciting field where new tools and models are developed to match firm's supply with customer demand. Why do some distribution centers have excellent performance while others struggle? Highly competitive warehouse management unravels the secrets of those best-in-class operations; this course provides a systematic yet flexible action plan for improvement, which involves human behavior, process redesign, warehouse management systems and supply chain alignment.

Who Should Attend?

Logistics Consultants, Logistics and Financial Managers, Accounting and Operations Managers, Third-Party Logistics Providers, Supply Chain and Logistics Managers and Professionals, Operations Managers, Logistics Professionals, Logistic Providers, Logistic Administrators, Logistics Planning and Inventory Managers, Supply, Buying, Purchase, Logistics, Materials and Supply Chain Professionals, General Services Personnel, Purchasing and Procurement Managers, Retailers, Warehouse Personnel, Transportation and Distribution Managers/Personnel, Inventory and Warehouse Control Professionals, Freight Forwarders and Linear Specialists, Production Managers, Production Planners, Financial Managers, Project Managers,

Distribution Center Supervisors, Line Managers, Fleet Managers, Fleet Supervisors,
Fleet Operators, Fleet Inspectors

Course Objectives:

By the end of this course delegates will be able to:

- Apply methods and techniques to analyze the current state of their operations
- Use case studies, detailed examples and thought provoking questions will move your facility to best-in-class performance
- Understand how to apply contemporary management tools to warehouse management
- Appreciate the importance of warehouse management, as it is central to achieving high operational and financial performance for most contemporary enterprises
- Gain a wide knowledge of best-in-class operations and apply action plans for improvement

Course Outline:

Highly Competitive Warehouse Management

- Competitive advantage
- Best-in-class supply chain performance
- The clean socks experiment
- Four elements of warehouse optimization
- Growth path for warehouse optimization
- Warehouse maturity scan

The Challenge of Change

- Change management of facilitate a change-oriented culture
- Warehouse strategy to give direction
- Warehouse action plan to organize evolution
- Optimization actions to create fun and successes

- Project management to give guidance

Warehousing

- Warehouse justification
- Material handling
- Warehouse services
- Warehouse processes
- Inbound processes
- Storage
- Wave planning
- Outbound processes
- VAL
- Cross-dock

Warehouse Management Systems

- WMS modules
- Real-time communication
- Material handling control
- Interfaces

Effective Warehouse Management

- Service level agreements
- Standard operating procedures
- Activity-based costing
- Performance indicators

Process Efficiency

- Service level improvement
- Efficiency improvement
- Compact storage

Responsive Warehouse Management

- Justification

- Capacity planning
- Wave management
- Task management

Resource Utilization

- Utilization improvement
- Cut
- Activate
- Postpone
- Space utilization

Collaborative Warehouse Management

- Discontinuities
- Activity-based pricing
- Synchronized planning
- Virtual warehousing

Service Alignment

- Rationalize
- Accelerate-decelerate
- Balance