



**The Complete Course on
Leadership Perceptions,
Practices, People and Passion**

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The Complete Course on Leadership Perceptions, Practices, People and Passion

Course Summary:

This dynamic Management and Leadership training course presents a high level appreciation of the principles and practice that underpin great leadership. This training course through the process of self-study, education and reflection on experience will enable delegates to widen their understanding of leadership competence and apply practical strategies that offer immediate impact. A central theme throughout is that 'all can lead successfully' regardless of your level in the organizational hierarchy. By attending this informative and challenging intervention, you will learn to develop your own unique "personalized" leadership style and lead others to extraordinary performance.

By the end of this BTS training course, participants will be able to:

- Appraise their leadership style and build a rationale for personal change
- Implement techniques for strategic organizational change
- Utilize communication techniques that engage and empower
- Create a working culture that aligns to the organizations strategic direction
- Implement strategies that foster commitment to continuous improvement

Who Should Attend?

The BTS training course is designed for anyone who occupies an existing leadership role or who aspires to such a position. This training course is suitable to a wide range of professionals with some management experience but will greatly benefit:

- Management professionals seeking leadership roles
- High potential delegates "fast tracked" for leadership
- Existing leaders seeking to review and revitalize their performance
- Senior leaders with the challenge of initiating organizational change
- HR professional tasked with supporting and coaching their leaders

Course Objectives:

By the end of this course, delegates will learn about:

- An examination of your leadership style and its impact on those you lead
- Practical and empowering techniques that will engage those you lead
- How to harness the power of collaborative diversity to impact efficiency
- Customer focused leadership techniques
- How to align culture and strategy to generate sustainability and success

Course Outline:

Day One: Leadership in a Dynamic, Global Environment

- Perceptions of Leadership
- Leadership is learning: the crucible experience
- Managerial leadership
- The leadership challenge: balancing strategy and culture
- Leadership in strategic thinking organizations
- Understanding the interrelated factors that impact change.

Day Two: Leadership in Organizational Excellence

- Organization type and leadership development
- Building cultures of organizational excellence
- Questioning the 'status quo': innovation or adaption?
- Role model leadership through personal execution
- Customer focused leadership
- Implementing a new culture: creating rich innovative pictures

Day Three: The Communicating Leader

- Communication: the leaders essential tool
- Interpersonal, open communication is two-way
- Understanding how interpersonal communication preferences differ
- Communicating empowerment techniques in leadership
- Great leaders listen: active listening techniques
- Communicating and presenting with impact and passion

Day Four: Leadership and Trusting Relationships

- Successful interpersonal interaction develops leaders with trust
- Characteristics of a leader's interpersonal interaction
- Emotional intelligence: using emotions productively
- Individual strengths and challenges of each interpersonal styles
- Utilizing diverse interaction styles productively
- Building the capacity for trust

Day Five: Leadership Building the Innovative Responsive Environment

- Building an environment of innovation and improvement
- Understanding problems inherent with change and transition
- Leading others through critical change initiatives
- Developing a personal change plan
- Leadership in action: a personal intuitive approach
- Leadership review of essential qualities.