



School Quality Management



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# School Quality Management

## Introduction:

This course aims to upgrade knowledge and enhance skills of the participants in designing and developing quality assurance (QA) systems and implementing QA activities for improvement of education and training processes.

The course modules include a review of QA concepts and principles, case discussions and critical assessment of quality management systems, standards and tools.

Participants also engage in workshops and hands-on activities on how to develop tools and checklists to be used for auditing QA implementation activities. Study visits to institutions with established QA systems are arranged to expose participants to best practices in quality management.

## Who Should Attend?

Principals, school district directors and administrators, education policy makers and executives

## Course Objectives:

The course is designed to provide the participants with knowledge on education philosophy and quality criteria, and how to establish quality assurance and management systems at school and school district levels.

## Course Outline:

- Education Administration System - Review of basic education systems and lessons learned from decentralized management in the Asia and Pacific region; roles of school leadership, management committee and PTA and community in school management; country experiences sharing among

participants on the strengths and weakness of the system and how to improve school performance.

- School Management Development - Development of school vision, missions and strategic goals under decentralized management setting; action plan development and prioritization; key performance indicators; competencies and capacity building for school personnel; quality control and academic performance management; school environment management.
- Education Philosophy and School Quality Criteria -Education philosophy and stakeholder perspectives on school quality; national criteria, standard and measures for school quality; developing quality criteria and standard for school.
- School Quality Assurance Management - Quality assurance concepts and management and its applications to school system; planning and preparing for school quality assurance; key school performance indicators; benchmarking and goal setting; quality improvement process and management; monitoring, evaluation and control; roles of parents, local intellectuals and community in school quality improvement.
- Overview on Quality Assurance (QA) Concepts and Principles QA and management concepts and principles; QA system models and tools; advantage of quality systems; benchmarking.
- Quality Issues for Higher Education and Training Quality indicators and standards for higher education and training; formation of QA team; motivating and training role players.
- Quality Assurance Systems and Standards TQM; Baldrige award; Deming prize; ISO 9000; ISO 9000 certification process and procedures; implications for higher education and training.
- Case Studies, Workshops and Study Visits Case studies on quality assurance certification experiences of selected education and training institutions;

workshops on developing quality assurance plan; study visits to relevant education and training institutions that received quality assurance certification.