



TIMELY
RESPONSE






EVERY
day is
CUSTOMER
day



SERVICE
with a



A  customer is a   customer

REWARD
the customer



CUSTOMER SERVICE

Value the
customer's
OPINION



Deal EFFICIENTLY



with CUSTOMERS



LISTENING
to the
CUSTOMER



How may I
help you?



Is he or she



BTS

Training & Consultancy



International Relations and Dispute Resolution Mechanisms

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International Relations and Dispute Resolution Mechanisms

Introduction:

In today's modern world, a coherent and accompanying international relations strategy for nation states is regarded to be the basis for a safe and secure international environment. Relations among states can lead to different outcomes in both positive and negative consequences. It is the ability or desirability of the policy makers to adopt the necessary principles of forming peaceful diplomatic relations and resolve the possible disputes among the parties engaged in peaceful ways. The intention of this course is to define the relations among states in the international level and provide a framework for the peaceful settlement of possible disputes among them

Who Should Attend?

- Managers
- Supervisors
- Anyone who aspires to build his diplomatic qualities
- Anyone who is or will be responsible for solving international conflicts

Methodology

This interactive Training will be highly interactive, with opportunities to advance your opinions and ideas and will include;

- Lectures
- Workshop & Work Presentation
- Case Studies and Practical Exercise

- Videos and General Discussions

Certificate

BTS attendance certificate will be issued to all attendees completing minimum of 80% of the total course duration.

Course Objectives:

By the end of this course, delegates will be able to:

- Determining best practices of dispute resolution mechanisms
- Articulate an understanding of what dispute resolution means for in international relations
- Explaining dispute resolution mechanism's capabilities and areas for regional and international development
- Developing strategies for creating a positive political and diplomatic environment that fosters peace and stability in disputed areas

Course Outline:

DAY 1:

- International Relations, the concept
- The power and interest cycle
- The leader's influence on policy
- How a leader facilitates the path to forming diplomatic relations
- Implementing a leadership communication approach
- Models of best run visionary states men

DAY 2:

- Guide to knowing and understanding regional politics
- How politicians use their emotional intelligence
- Understanding the interest relations in a region
- Understanding culture based engagements

- Racial, ethnic and linguistic contexts
- Managing the resources of a state/ organization effectively

DAY 3:

- Secrets to form and determine foreign relations
- Understanding the relations in the Middle East/ Europe
- The motivating factors in the determination of policies in states/ organizations
- The need for peaceful settlement of disputes
- Dependency and interdependency theories
- How political economies of states/ organizations effect the regional/ international relations

DAY 4:

- Alternative dispute resolution mechanisms
- The benefits of dispute resolution mechanisms
- The barriers to dispute resolution mechanisms
- Assigning diplomatic representatives
- Creating the climate for reliable and productive relations
- Determination of ripe moments

DAY 5:

- Case studies in the Middle East
- Case studies in Central Asia
- Case studies in Europe
- Case studies in Eurasia
- Case studies in the Americas