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Emergency Response Planning (ERP)

Duration: 5 Days



Introduction:

The range of potential incidents and emergencies that can disrupt or even stop production are increasing. If managed correctly then not all of these incidents will become critical or be

classed as a crisis, but those that result in increased losses or put increased demand upon the organization will have serious consequences for the company, the shareholders and stakeholders or the country itself badly damaging the reputation of all those involved in the response. This course will teach you that meeting this commitment involves more than just being fully prepared.

Who Should Attend?

Team Leaders, Managers, Line Managers, Supervisors, Team Leaders, Project Managers, Control Center Operators and Supervisors, Emergency Dispatchers, Security Personnel and CCTV Operators, HSE Officers, HSE Personnel, HSE Professionals, Emergency Response Team Members, HSE Managers and Auditors, Health & Safety and Environmental Professionals, Coordinators, Specialists and other full-time safety practitioners, Fire Officers, Loss Control Managers, Security Directors and Managers, Security



Supervisors, Facilities Directors and Managers, HR and Administrative Managers with responsibility for security, Project Managers, Safety Inspectors, Plant Managers

Course Objectives:

By the end of this course delegates will be able to:

- Recognize the attributes between incidents, emergencies and crisis situations
- Develop methods to avoid unnecessary escalation, and how to design, command and control response to each scenario
- Enhance on-scene leadership capabilities and techniques
- Apply best practice in organizing Emergency Control Centers (ECC),
 Emergency Response Teams (ERT) and Crisis Management Teams (CRT) to assist the Forward Incident Control (FIC)
- Analyze human factor and allocate duties with regards to psychological readiness, recourse allocation, deployment, discipline, leadership and welfare

Course Outline:

Hazard Action Prevention

- Overview of prevention methods
- Vulnerability analysis
- · Risk assessment of hazardous materials
- Developing the crisis management manual
- Developing procedures



Crisis Management: Control Models

- Command and control systems
- Crisis management emergency planning
- International laws
- Local regulations

Writing the Emergency Response Plan

- Contents critical to the emergency response plan
- Emergency organization
- Emergency procedures
- Assessment of available resources
- Plan implementation
- Training employees
- Distribution of emergency plan
- Updating the plan

Organizing Incident Control

- Emergency Control Centers (ECC)
- Communication at the ECC
- Equipment needed
- Resources needed
- Emergency Response Teams (ERT)
- Health and safety
- Crisis Management Teams (CRT)
- Forward Incident Control (FIC)
- Control points

Emergency Action Procedures

- · Response and media
- Emergency action procedures



- Evacuation procedures
- Medical emergencies
- Fire procedure
- Explosion procedure
- Hazardous materials
- Environmental hazards

Emergency Response Model

- Media relations and recovery
- Flixborough case
- Texas BP Refinery case
- BIG Spring Refinery case
- Regional based cases