Who we are

We are an international engineering & management training and consulting firm, providing training programs and consulting services to hundreds of organizations in UK and abroad. We have built our reputation on providing innovative solutions and custom-designed training programs to address problems and challenges facing our clients in rapidly changing times. Since 2000, we have trained more than 25,000 people who have applied effective time-saving procedures and techniques to increase productivity, ultimately resulting in an improved bottom line for our clients.  
  
BTS offers you high quality, professional services that will increase your productivity and decrease your expenses.  
  
We strive to:

* Have a direct effect upon your profitability
* Help you in your pursuit of excellence
* Assist you in implementing and achieving your strategic plans
* Enhance your image within your industry

Our Vision

Our vision is to consistently deliver excellent training courses and seminars which set the highest standards in our industry.

Our Mission

* Promote and support employers and employees in their continuous professional and organisational development whilst empowering them through the provision of innovative, high-quality workplace learning programs, resources and services.
* Earn the trust and confidence of our clients by providing the most reliable training and consulting products and services in the region.
* Ensure that our services are aligned with our client's needs and to strive for excellence in every way.
* Inspire and encourage our clients to be enthusiastic about what they do by providing them opportunities associated with those newly acquired skills.

Our Service Quality

BTS is a client-centric service provider where our service quality focuses on ultimate customer satisfaction which serves as the cornerstone of the business. We see our success in the success of our clients in reaching their goals - that's the value we place.

Our customer service strategy is evaluated constantly throughout the year to measure our performance to meet the customers' expectations and their needs along with the associated performances of venues and trainers. We focus on building excellent relationships with our clients to enhance their satisfaction with us which is our pride and the tool to benchmark and measure our success.

Our Values

* Mastery: Providing knowledge and skills to enhance confidence and mastery
* Excellence: Set the quality standards by which individual and team performance are measured and rewarded
* Innovation: Implementing new ideas, creating dynamic products while consistently improving existing services
* Reliability: Measuring performance to improve quality standards
* Client-Centricity: Ensuring the customers' satisfaction first
* Integrity: Committed to honesty, respect, and open communication whilst adhering to ethical standards
* Commitment: Delivering high-quality service and vigilant regard for our clients

Our Clint’s

Our client base is representative of all the major oil & gas companies, government departments and agencies, banking & financial Institutions, heavy Industries and corporate organisations. We have successfully developed training programs that are specifically designed & curated to respond to our client’s needs within their specialist areas.

We Would Love To Hear From You!

Please keep in touch