

The background features a series of abstract geometric shapes. In the top left, there is a small white square with a black outline, partially overlapping a larger orange square. On the right side, a thick black vertical bar is positioned next to a tall orange rectangle. A thin orange line curves from the top right towards the center. In the bottom left, there are several horizontal orange lines, a black circle, and a teal circle that overlaps it. Below these, there is an orange rectangle and a black horizontal bar. On the far right, another orange rectangle is partially visible, with a small white square with a black outline overlapping its top-left corner. A large teal arc curves from the bottom right towards the center.

# **Communicative concepts in a library setting**

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# 3 Main Points

- **Volunteering and organization background**
- **Communication concepts in setting**
- **Improvements for myself and community**



# Organization Overview

- **Dee Brown Library**
- **Provides services**



# Tasks Completed

- **Shelving books**
- **Mailing out items**
- **Event preparation**



# Communication Concepts

- **Feedback**
- **Interpersonal Communication Competence**

Good communication is the  
key to success



# Improvements

- Nonverbal communication (for myself)
- Caring with grace (for the community)

**IMPROVEMENT  
BEGINS WITH I**

# Conclusion

- **Thesis**
- **Background**
- **Communicative Concepts**
- **Improvements**