

# **Communicative concepts in a library setting**

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# 3 Main Points

- **Volunteering and organization background**
- **Communication concepts in setting**
- **Improvements for myself and community**



# Organization Overview

- Dee Brown Library
- Provides services



# Tasks Completed

- Shelving books
- Mailing out items
- Event preparation



# Communication Concepts

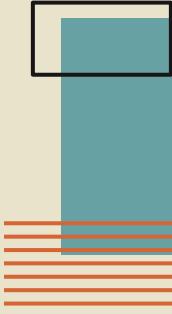
- **Feedback**
  - **Interpersonal Communication**
- Competence**

Good communication is the  
key to success



# Improvements

- Nonverbal communication (for myself)
- Caring with grace (for the community)



# Conclusion

- Thesis
- Background
- Communicative Concepts
- Improvements