

SABRINA DE ROSE

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SUMMARY

IT professional and certified CompTIA A+ technician currently pursuing a B.S. in Network Engineering & Security (General Track) at Western Governors University, expected November 2026. Gaining practical experience via Linux labs, scripting, secure systems deployment, and network automation. Strong communicator and team trainer dedicated to building reliable and secure systems.

EXPERIENCE

Barista Trainer

Starbucks

October 2020 - July 2025, Los Angeles, CA

- Trained and mentored new partners on beverage prep and customer service protocols.
- Improved drive-thru and front-of-house efficiency; optimized workflows under high volume.
- Supported seasonal campaign rollouts by training on new recipes and promotions.
- Mentored junior staff to enhance service quality and compliance.
- Coordinated cross-shift communications to maintain service consistency and ensure seamless handoffs between opening, mid, and closing teams.

PROJECT

Linux Monitoring Stack

github.com/sabrinaderose/core-system-monitoring-logs • July 2025 - July 2025

- Deployed rsyslog, logwatch, uptime monitoring; configured custom alerts and log forwarding.

Secure SSH Hardening Lab

github.com/sabrinaderose/core-secure-ssh-hardening • July 2025 - July 2025

- Hardened Raspberry Pi SSH; key-based login only, disabled password auth and root access; performed sudo recovery using Fedora live USB + chroot.

Pi-hole DNS Filtering Lab

github.com/sabrinaderose/ccna-dns-resolution-with-pihole • July 2025 - July 2025

- Deployed Pi-hole DNS, static LAN IP, outbound filtering via iptables; validated by scanning and confirming DNS hardening.

Arch Linux Recovery Lab

github.com/sabrinaderose/arch-linux-recovery-from-usb-corruption • June 2025 - June 2025

- Rebuilt corrupted Arch system via live USB; fixed GRUB bootloader and data recovery through chroot disk remounting.

EDUCATION

Bachelor of Science, Network Engineering & Security (General Track)

Western Governors University • Remote • 2026

- Anticipated Completion: November 2026
- Curriculum emphasizes networking operations, security management, scripting and programming, systems/services administration, data management, technical communication, project management, and a capstone project involving network deployment and security validation.

CERTIFICATIONS

CompTIA A+

2025

- Validates core IT support skills: troubleshooting, networking, hardware, OS, and security best practices.

LPI Linux Essentials

2025

- Demonstrates Linux CLI proficiency, file management, permissions, scripting basics, and open-source ecosystem understanding.

INVOLVEMENT

Student Volunteer

Atlanta, GA • American Red Cross • July 2019 – March 2020

- Helped coordinate on-campus blood drives; managed scheduling, donor flow, and station logistics.
- Assisted with volunteer coordination and compliance processes.

SKILLS

Linux (Raspberry Pi OS, Ubuntu)

systems thinking, technical communication, project management
