

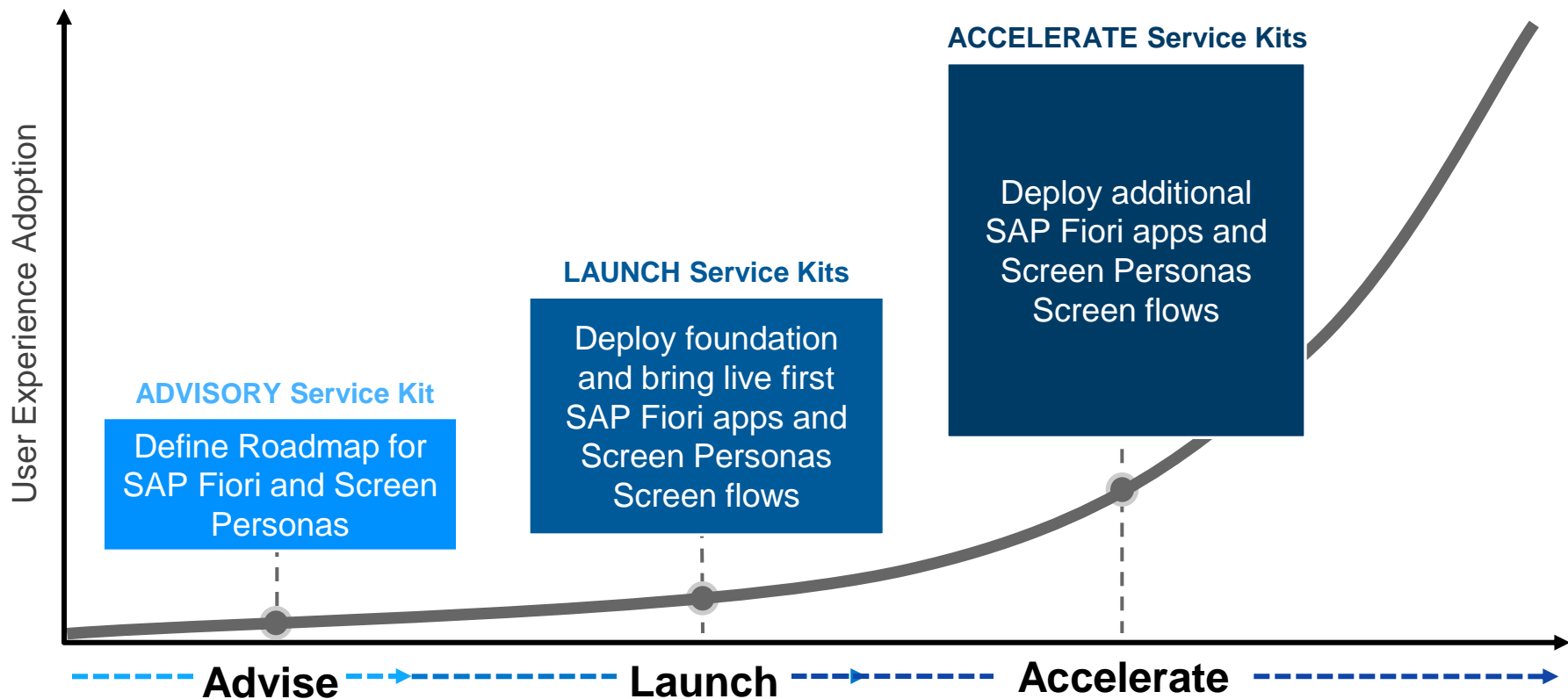
# UX Adoption Service Kits for SAP Fiori and SAP Screen Personas

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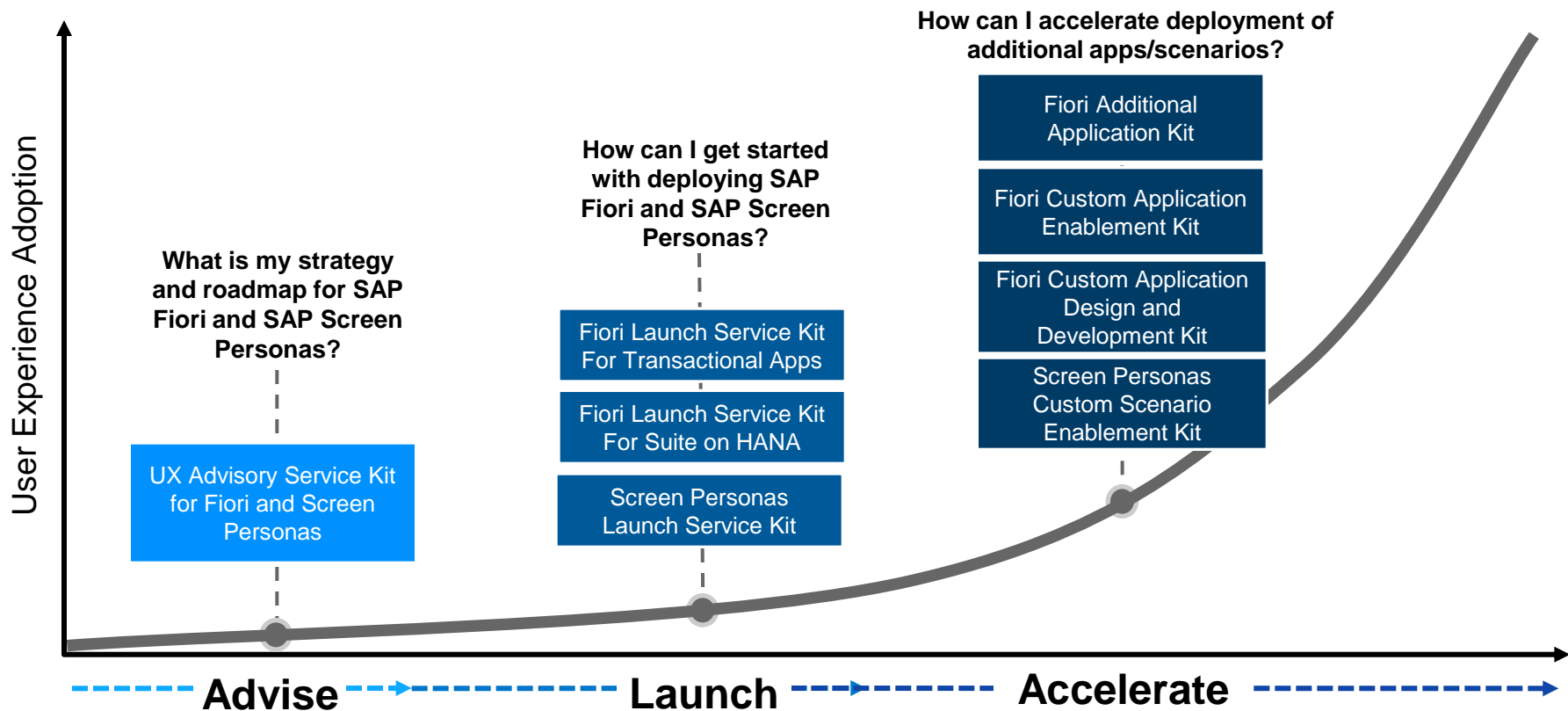


# SAP UX Adoption Service Kits for Fiori and Screen Personas



# SAP UX Adoption Service Kits for Fiori and Screen Personas

## Powered by UX Design Services and Rapid Deployment Solutions





## **Advisory Service Kit**

Launch Service Kits

Acceleration Service Kits



# UX Adoption Service Kits for Fiori and Screen Personas Advisory Service Kits

**UX Advisory Service Kit for Fiori and  
Screen Personas**



# UX Advisory Service Kit for Fiori and Screen Personas

## Business Needs

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- Understand SAP's UX strategy, solutions and roadmap
- Decide on a strategy to position and use SAP Fiori apps and SAP Screen Personas scenarios inside the organization
- Define a roadmap to deploy SAP Fiori and SAP Screen Personas scenarios

## Deliverables

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- UX Knowledge Transfer (SAP UX Strategy, SAP Fiori, Screen Personas)
- Advisory report covering
  - Identified needs and current state
  - Recommended strategy for SAP Fiori and SAP Screen Personas
  - Overview of captured UX use cases for SAP Fiori and Screen Personas
  - Roadmap for realization of identified SAP Fiori apps and Screen Personas scenarios

## Value and Benefits

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As a result of the Advisory Service, you have a clear view of

- The value of SAP Fiori / Screen Personas and their role in SAP's UX Strategy
- The use cases inside your organization that can be realized with SAP Fiori apps and Screen Personas scenarios
- The roadmap to deploy and roll out these SAP Fiori apps and/or Screen Personas scenarios

## UX Advisory Service Kit for Fiori and Screen Personas

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**Duration** : 1-2 weeks

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### Scope :

#### Kick Off Meeting

- Understand background and target user groups
- Review of current state
- Overview of SAP UX Strategy
- Deep dive and demonstration of SAP Fiori and Screen Personas

#### Workshop

- Design Thinking session to discover and assess candidate cases for SAP Fiori and Screen Personas
- Mapping identified cases to SAP Fiori Apps and/or SAP Screen Personas

#### Development of Roadmap

- Validation of workshop results
- Prioritization of identified SAP Fiori Apps and/or SAP Screen Personas scenarios
- Roadmap for realization of identified apps and scenarios

Advisory Report, including recommendation for follow-up activities

Presentation of results & feedback/reference process

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Advisory Service Kit

**Launch Service Kits**

Acceleration Service Kits

# UX Adoption Service Kits for Fiori and Screen Personas

## Launch Service Kits

### Fiori Launch Service Kit For Transactional Apps

**Based on :** RDS Fiori Apps

**Commercials :**

Fixed price for Fiori foundation +  
deployment of 1 App.  
Additional fees for customer  
specific enhancements

### Fiori Launch Service Kit For Suite on HANA

**Based on :** RDS Fiori  
Infrastructure

**Commercials :**

Fixed price for Fiori foundation  
and validation Fiori Apps.  
Additional fees for advanced  
security setup

### Screen Personas Launch Service Kit

**Based on :** RDS Screen  
Personas

**Commercials :**

Fixed price based on 1 SAP GUI  
transaction of low to medium  
complexity with maximum 3  
screens.  
Additional fees for more complex  
SAP GUI transactions



# Fiori Launch Service Kit for Transactional Apps

Powered by SAP Rapid Deployment Solutions \*This service kit is based on the Fiori apps RDS

## Business Needs

- Deliver common functions across various mobile devices
- Provide an intuitive, role-based user experience
- Lower total cost of ownership while improving employee productivity

## Deliverables

As a result of this Launch Service Kit, you will have

- a 3-tier landscape (DEV, QAS, PRD) that is configured for Fiori transactional apps
- Access to 1 Fiori transactional app through the Fiori Launchpad in DEV, QAS, PRD
- Insight in the Fiori technology and required setup
- Trained end users and IT staff (limited)
- A testing approach for Fiori transactional apps

## Value and Benefits

- Greater employee satisfaction with consumer-quality experiences
- Complete environment of mobile apps and existing SAP software
- Rapid time to value with proven setup processes, preconfigured software, and enablement tools

## Fiori Launch Service Kit for Transactional Apps

**Duration** : 9 weeks

### Scope

- Pre-requisite check of landscape
- Gap-fit analysis for custom extensions
- Deploy 3-tier Fiori infrastructure (DEV, QA, PROD)
- Configure Fiori apps and custom extensions
- Key User Training (1 day)
- Advanced branding
- Security & performance workshop (1 day)
- Testing support
- Go-Live support

*\*This service kit is based on the Fiori apps RDS*

*\*\*Note that efforts and durations are minimum values based on selection of 1 app + 1 backend without extensions*

# UX Adoption Service Kits for Fiori and Screen Personas

## Launch Service Kits

### Fiori Launch Service Kit For Transactional Apps

**Based on :** RDS Fiori Apps

**Commercials :**

Fixed price for Fiori foundation +  
deployment of 1 App.  
Additional fees for customer  
specific enhancements

### Fiori Launch Service Kit For Suite on HANA

**Based on :** RDS Fiori  
Infrastructure

**Commercials :**

Fixed price for Fiori foundation  
and validation Fiori Apps.  
Additional fees for advanced  
security setup

### Screen Personas Launch Service Kit

**Based on :** RDS Screen  
Personas

**Commercials :**

Fixed price based on 1 SAP GUI  
transaction of low to medium  
complexity with maximum 3  
screens.  
Additional fees for more complex  
SAP GUI transactions

# Fiori Launch Service Kit for Suite on HANA

Powered by SAP Rapid Deployment Solutions \*\*This service kit is based on the Fiori infrastructure RDS

## Business Needs

- Deploy an infrastructure for apps enabling rapid business decision making
- Test infrastructure with cases for diverse apps prior to deployment to business units

## Deliverables

As a result of this Launch Service Kit, you will have

- a 3-tier landscape (DEV, QA, PRD) that is configured for Fiori transactional apps, analytical apps and fact sheets
- Access to 3 technical verification apps (1 per app type ) in DEV, QA, PRD
- Insight into the Fiori technology and required setup
- A testing approach for Fiori apps

## Value and Benefits

- Full, rapid deployment of SAP Fiori Infrastructure on the SAP HANA platform ready for quick, business decision making
- Infrastructure tested with sample apps and security verification
- Platform support for diverse app types

## Fiori Launch Service Kit for Suite on HANA

**Duration :** 10 weeks

### Scope :

- Deploy 3-tier Fiori infrastructure (DEV, QA, PRD)
- Configure 3 technical verification Fiori apps
- Basic branding
- Testing support (1 day)
- Go-Live support (3 days)

\*\*This service kit is based on the Fiori infrastructure RDS

# UX Adoption Service Kits for Fiori and Screen Personas

## Launch Service Kits

### Fiori Launch Service Kit For Transactional Apps

**Based on :** RDS Fiori Apps

**Commercials :**

Fixed price for Fiori foundation +  
deployment of 1 App.  
Additional fees for customer  
specific enhancements

### Fiori Launch Service Kit For Suite on HANA

**Based on :** RDS Fiori  
Infrastructure

**Commercials :**

Fixed price for Fiori foundation  
and validation Fiori Apps.  
Additional fees for advanced  
security setup

### Screen Personas Launch Service Kit

**Based on :** RDS Screen  
Personas

**Commercials :**

Fixed price based on 1 SAP GUI  
transaction of low to medium  
complexity with maximum 3  
screens.  
Additional fees for more complex  
SAP GUI transactions



# Screen Personas Launch Service Kit

Powered by SAP Rapid Deployment Solutions \*\*This service kit is based on Screen Personas RDS

## Business Needs

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- Maximize usability of mission-critical software by personalizing SAP Business Suite application screens
- Accelerate time to value
- Leverage the most up-to-date product knowledge

## Deliverables

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- As a result of this Launch Service Kit, you will have
- a 1-tier landscape (DEV) that is configured for SAP Screen Personas
  - 1 SAP GUI transaction that is enabled with SAP Screen Personas in DEV
  - Insight into the SAP Screen Personas technology and required setup

## Value and Benefits

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- Improve productivity by providing only essential screen elements and data to complete transactions faster and accurately
- Increase user satisfaction with less-complex screens
- Reduce costs by eliminating the need for programmers or scripting expertise

## Screen Personas Launch Service Kit

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**Duration :** 5 weeks

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### Scope :

- **Technical enablement**
    - Landscape check
    - Installation support (in DEV)
    - Configuration (in DEV)
    - Enablement workshop
  - **Discover:**

Analyze the business process, the process steps, and the single tasks that an end user needs to conduct in order to complete the process.
  - **Design:**

Create preliminary prototypes (by SAP designers) and validate them with SAP business and technical experts.
  - **Deliver:**

Develop the actual prototype. SAP Consulting implements the new designed screens in the SAP Screen Personas software.
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\*\*This service kit is based on Screen Personas RDS



Advisory Service Kit

Launch Service Kits


**Acceleration Service Kits**

# Acceleration Service Kits

## Overview

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### Fiori Additional Application Kit



Deploy additional SAP Fiori Transactional Application on existing Fiori Infrastructure

### Fiori Custom Application Enablement Kit




Get enabled in creating custom SAP Fiori Transactional apps by collaborating on a prototype application

### Fiori Custom Application Design and Development Kit



Design and Develop production-ready custom Fiori application

### Screen Personas Custom Scenario Enablement Kit



Transform and enable a SAP GUI Transaction with SAP Screen Personas

# UX Adoption Service Kits for Fiori and Screen Personas

## Accelerate Service Kits

### Fiori Additional Application Kit

**Based on :** RDS Fiori Apps

**Commercials :**

Fixed price for deployment of standard SAP Fiori transactional application.  
Additional fees for customer-specific enhancements

### Fiori Custom Application Enablement Kit

**Based on :** RDS UI5

**Commercials :**

Fixed price for workshop and training for 10 attendees or less.  
Additional fee for more attendees

### Fiori Custom Application Design and Development Kit

**Based on :** Custom Development

**Commercials :**

Offered as T&M or fixed price based on effort.  
Contractual framework: CDP SoW.  
Offered with SAP support

### Screen Personas Custom Scenario Enablement Kit

**Based on :** RDS Screen Personas

**Commercials :**

Fixed price based on 1 SAP GUI transaction of low to medium complexity with maximum 3 screens.  
Additional fees for more complex SAP GUI transactions



# Fiori Additional Application Kit

Powered by SAP Rapid Deployment Solutions \*\* *This service kit is based on the Rapid deployment of SAP Fiori Apps*

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## Business Needs

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- Deliver common functions across various mobile devices
- Provide an intuitive, role-based user experience
- Lower total cost of ownership while improving employee productivity

## Deliverables

---

As a result of this Acceleration Service Kit, you will have

- An additional SAP Fiori transactional app live in the PRD environment, accessible, through the SAP Fiori Launchpad
- A testing approach for this SAP Fiori transactional app

## Value and Benefits

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- Greater employee satisfaction with consumer-quality experiences
- Complete environment of mobile apps and existing SAP software
- Rapid time to value with proven setup processes, preconfigured software, and enablement tools

## Fiori Additional Application Kit

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**Duration :** 5 weeks

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### Scope :

- Landscape check and gap-fit analysis for specific enhancements
  - Configure 1 Fiori app (including specific enhancements)
  - Basic branding (in line with already deployed applications)
  - Testing support
  - Go-Live support
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## Prerequisite

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- An existing Fiori app must already be running on the target backend
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*\*Note that efforts and durations are minimum values based the selection of 1 app without extensions*

*\*\* This service kit is based on the Rapid deployment of SAP Fiori Apps*

# UX Adoption Service Kits for Fiori and Screen Personas

## Accelerate Service Kits

### Fiori Additional Application Kit

**Based on :** RDS Fiori Apps

**Commercials :**

Fixed price for deployment of standard SAP Fiori transactional application.  
Additional fees for customer-specific enhancements

### Fiori Custom Application Enablement Kit

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Additional fee for more attendees

### Fiori Custom Application Design and Development Kit

**Based on :** Custom Development

**Commercials :**

Offered as T&M or fixed price based on effort.  
Contractual framework: CDP SoW.  
Offered with SAP support

### Screen Personas Custom Scenario Enablement Kit

**Based on :** RDS Screen Personas

**Commercials :**

Fixed price based on 1 SAP GUI transaction of low to medium complexity with maximum 3 screens.  
Additional fees for more complex SAP GUI transactions

# Fiori Custom Application Enablement Kit

Powered by SAP Rapid Deployment Solutions \*\*This service kit is based on the SAPUI5 RDS

## Business Needs

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- Create a coherent user experience that is reproducible
- Learn design principles and mobile UI development best practices
- Develop mobile apps for use across desktops, tablets, and smartphones

## Deliverables

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As a result of this Acceleration Service Kit, you will have

- Skills in identifying new use cases using the Design Thinking methodology
- Insight in the SAP Fiori Design Principles and Best Practices
- Hands-on experience in developing new custom SAP Fiori transactional apps
- A prototype custom SAP Fiori transactional app that was developed using SAP Fiori Best Practices (in DEV)
- A ready-to-use development setup that can be used to develop additional custom SAP Fiori transactional applications

## Value and Benefits

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- Fixed scope offering that reduces implementation risk and cost, enabling a faster ROI
- Configured environment ready for development and fast enablement in SAPUI5
- Based on SAP best practices

## Fiori Custom Application Enablement Kit

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**Duration :** 4 weeks

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### Scope :

- Overview of Fiori Design Best Practices
  - Design Thinking workshop; discovery of use cases
  - Guided Proof of Concept to deliver a prototype SAP Fiori transactional application in DEV
  - Hands-on Technical training
  - Fiori Design Checklist and verification
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\*\*This service kit is based on the SAPUI5 RDS

# UX Adoption Service Kits for Fiori and Screen Personas

## Accelerate Service Kits

### Fiori Additional Application Kit

**Based on :** RDS Fiori Apps

**Commercials :**

Fixed price for deployment of standard SAP Fiori transactional application.  
Additional fees for customer-specific enhancements

### Fiori Custom Application Enablement Kit

**Based on :** RDS UI5

**Commercials :**

Fixed price for workshop and training for 10 attendees or less.  
Additional fee for more attendees

### Fiori Custom Application Design and Development Kit

**Based on :** Custom Development

**Commercials :**

Offered as T&M or fixed price based on effort.  
Contractual framework: CDP SoW.  
Offered with SAP support

### Screen Personas Custom Scenario Enablement Kit

**Based on :** RDS Screen Personas

**Commercials :**

Fixed price based on 1 SAP GUI transaction of low to medium complexity with maximum 3 screens.  
Additional fees for more complex SAP GUI transactions



# Fiori Custom Application Design and Development Kit

## Delivered by SAP Custom Development

### Business Needs

- Common UIs for “all” end-users based on SAP Fiori design principles
- Protect investment by SAP support option for future SAP updates

### Deliverables

- Production-ready, custom Fiori app developed based on SAP Fiori design principles

### Value and Benefits

- Custom Fiori app designed and developed based on SAP's latest guidelines and tools and aligned with Fiori product roadmap
- Documentation, Warranty and Support

### Duration

Typically 6-12 weeks

### Service Category

### Description

S	Sprint 0: Solution Proposal incl. project plan and designs for subsequent development or small enhancements to standard Fiori apps.
M	Requirement gathering, low-fidelity and high-fidelity design; solution consists of up to 5 screens and uses a mixture of standard Fiori patterns and up to 2 Custom Fiori patterns; entails development, testing, project management and warranty. Online connectivity only. Backend services provided.
L	Requirement gathering, low-fidelity and high-fidelity design; solution consists of up to 10 screens and uses a mixture of standard Fiori patterns and Custom Fiori patterns; limited backend development, testing, project management and warranty; Online connectivity only.
XL	Complex scope including e.g. significant backend development or offline support, SMP integration

# UX Adoption Service Kits for Fiori and Screen Personas

## Accelerate Service Kits

### Fiori Additional Application Kit

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Offered as T&M or fixed price based on effort.  
Contractual framework: CDP SoW.  
Offered with SAP support

### Screen Personas Custom Scenario Enablement Kit

**Based on :** RDS Screen Personas

**Commercials :**

Fixed price based on 1 SAP GUI transaction of low to medium complexity with maximum 3 screens.  
Additional fees for more complex SAP GUI transactions

# Screen Personas Custom Scenario Enablement Kit

Powered by SAP Rapid Deployment Solutions \*\*This service kit is based on RDS Screen Personas

## Business Needs

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- Maximize usability of mission-critical software by personalizing SAP Business Suite application screens
- Accelerate time to value
- Leverage the most up-to-date product knowledge

## Deliverables

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As a result of this Acceleration Service Kit, you will have

- An additional SAP Screen Personas scenario in the DEV environment
- Insights on how to enable additional SAP GUI transactions with Screen Personas

## Value and Benefits

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- Improve productivity by providing only essential screen elements and data to complete transactions faster and accurately
- Increase user satisfaction with less-complex screens
- Reduce costs by eliminating the need for programmers or scripting expertise

## Screen Personas Custom Scenario Enablement Kit

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**Duration :** 4 weeks

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### Scope

- **Enablement workshop**
- **Discover:**  
Analyze the business process, the process steps, and the single tasks that an end user needs to conduct in order to complete the process.
- **Design:**  
Create preliminary prototypes (by SAP designers) and validate them with SAP business and technical experts.
- **Deliver:**  
Develop the actual prototype. SAP Consulting implements the new designed screens in the SAP Screen Personas software.

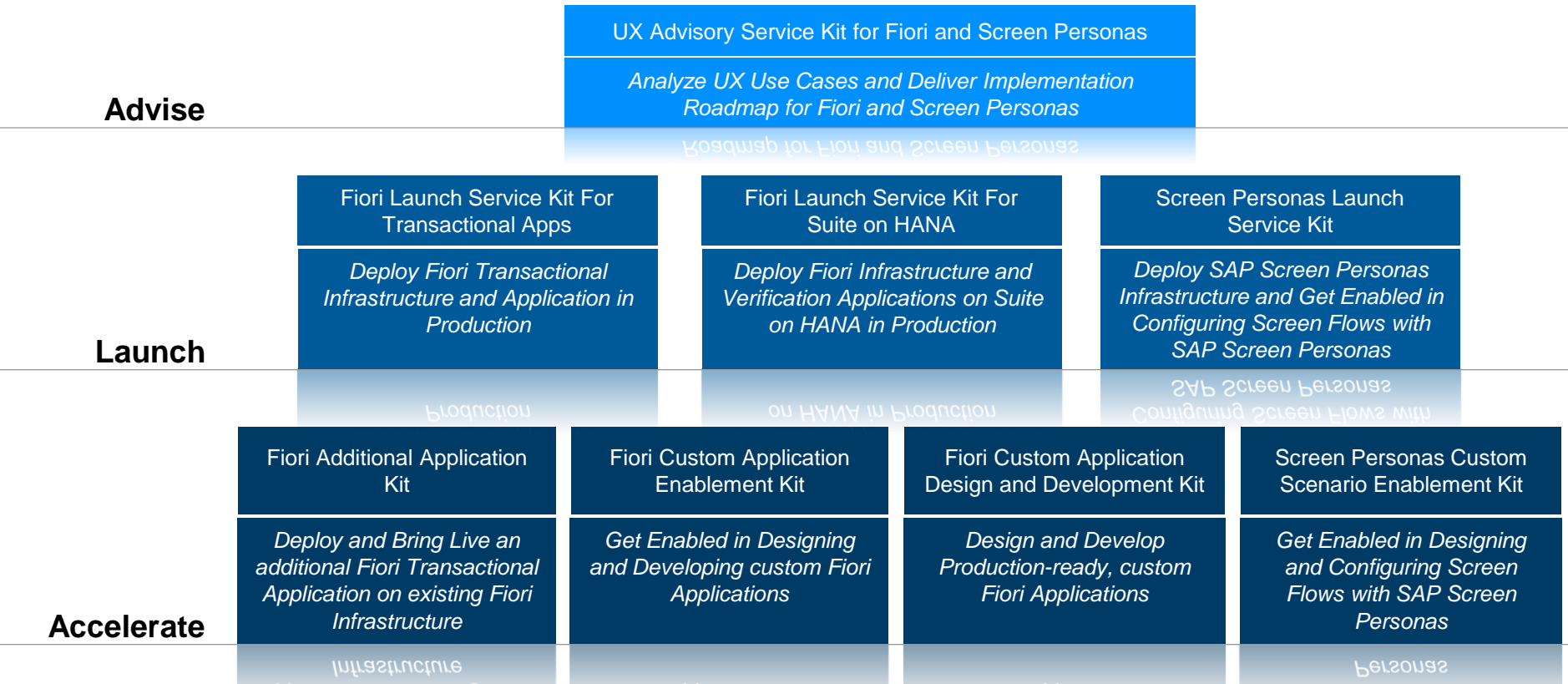
### Prerequisite

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- Back end is already enabled for Screen Personas
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\*\*This service kit is based on Screen Personas RDS

# SAP UX Adoption Service Kits for Fiori and Screen Personas





# Want to do more?

## SAP UX Design Services Offering

