**Notes from F2023 K20 HVK JAD Session**

**Team 2 - Pierre, Barbara-Ann, Christopher, Claude**

1. Employee home page – don’t need the list of customers.
2. Need all the reservations coming in today, all going out, and currently in.
3. Don’t need reservation number just name.
4. See list of pets on the reservation as well.
5. Take the employee through the flow of starting the pet visit….. walk through steps of confirming reservation, printing the contract.
6. Need to be able to add multiple medications.
7. Line things up properly. Make sure able to add all entries.
8. Make emergency contact info mandatory.
9. Put street number and name together.
10. Group information together.
11. Do the remove and add from the pet context. Get rid of the minus.
12. Need to add neutered.
13. Only need year as mandatory for pet birthdates.
14. Only take litter trained cats – so if not litter trained, can’t book that cat.
15. Make reservation flow – choose date, by default all pets, and then check if available before allowing selection of services. Let them know if not available.
16. Make sure it is clear what information is for reservation vs. pet.
17. Give them a summary of the cost for everything on reservation, not per pet.
18. Start pet visit – need to make sure it is obvious that there is an issue with a pet’s vaccination right away.
19. See a table of vaccines and dates, and then know if validated or not, and be able to validate from there. Use colour coding to make obvious.
20. Contract not consistent button. But should be stepped through the process.
21. Need to make assignment of runs/suites for pets with sharing more obvious.
22. Make sure the process for assigning pets to runs/suites clearer.
23. Shouldn’t see add / remove of run suite on check-in.
24. De-emphasize reservation number.
25. Customer doesn’t know about reservation status.
26. Make it obvious how to edit customer info from home page.
27. At end pet visit you should automatically set run/suite to needs cleaning.

**Team 6 - Julia, Joshua, Jacob, Manuela**

1. Employee home page – single search.
2. Just customer not user – don’t mix terms.
3. Remove reservation number.
4. Show starting, ending, active reservations on home page.
5. Need to add something so you can get to future reservations.
6. Don’t need two ways of adding customer from home – just tab way ok.
7. Make it obvious what checkmark means – that vaccine has been seen.
8. Sort vaccinations alphabetically.
9. Update services to handle quantities where applicable.
10. In start pet visit – make it obvious if vaccines are expired or need to be confirmed.
11. Need indication of sharing runs.
12. Need to lead through – only have contract at start, not invoice. Need to assign runs/suites.
13. Customer home page … upcoming and past. Remove reservation number, remove not accurate. Make email show, they are logged in so there is no security issue. Don’t need 2 ways of getting at everything.

**Team 7 - Gautam, Daël, Heraj, Ryan**

1. Employee home page – see previous notes re content of reservations, make more available and less of the nav.
2. Make sure you enter dates and pets and then know if available before going on for choosing services.
3. Need to add sharing of runs/suites.
4. Need more information for services – many missing.
5. Need to be able to confirm – check – vaccinations.
6. Make it obvious what needs attention on vaccinations.
7. Make sure it indicates what the appropriate run / suite is to lead them through it for assigning at check-in.
8. Need to handle sharing of the run / suite.
9. Needs design work for sharing and handling of assigning the runs and suites appropriately.
10. Need to have the direct flow for start pet visit and need to only have contract at that point.
11. Better flow needed for end pet visit – print invoice as part of it.
12. Customer home page – design good – don’t need the navigation, just need to be able to add pet, make some of the entries smaller. Make sure you know who the customer is.
13. Pet entry – date – only year is mandatory.
14. For breed enter as text vs. drop down.
15. Pet info needs to have vaccination information.