Zhiling (Sabrina) Zhong

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EMPLOYMENT

Google via Adecco, Mountain View, California

Oct 2018—Jul 2019

Associate Linguist in Natural Language Processing (NLP)

- Developed, maintained, and improved NLP system quality for Google Assistant and Google Search
- Created semantic data structures that are used to represent user actions and intents
- Trained and evaluated natural language understanding systems
- Identified errors when models were tested on language data and proposed solutions
- Annotated and reviewed NLU linguistic data
- Documented and managed resources arising from projects

EDUCATION

Georgetown Uni	versity. W	ashington.	D.C.
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2016—2018

Master of Science in Linguistics (Concentration: Sociolinguistics)

GPA: 3.9/4.0

Relevant Coursework: semantics, pragmatics, syntax, phonetics, phonology, sociophonetics, language variation, discourse analysis, conversation analysis

Hong Kong Baptist University, Hong Kong

2012-2016

Bachelor of Arts (Honours) in Teaching English as a Second Language

First-class

EDUCATION AT OTHER INSTITUITIONS

Linguistic Institute, Linguistic Society of America

Summer, 2017

Statistical modeling with R, language variation, intonation and identity, visual-linguistic ethnography

University of California, Berkeley, Berkeley, CA

Summer, 2015

Native American Education, language disorders

Université Catholique de Lille, Lille, France

Summer, 2014

Cross-cultural communication, French

PRESENTATIONS

Linguistic Soci	ety of America	Annual Meeting	New	York New	York

January, 2019

Rhythm and perception of ethnicity: a perception experiment of sounding "Asian"

Georgetown University Round Table, Washington, D.C.

March, 2018

"Where are you really from": Identity and racial otherness in narratives by Asian Americans

Linguistic Society of America Annual Meeting, Salt Lake City, Utah

January, 2018

"We are people": Intertextuality and membership in positioning of a police officer in an interview

National Language Service Corps, Washington, D.C.

March, 2017

The Value of Linguistic and Cultural Diversity

RELEVANT RESEARCH EXPERIENCE

Asian Americans and Pacific Islanders in California, California

Summer, 2017

Conducted ethnographic research, conducted sociolinguistic interviews, investigated identity construction, transcribed interviews, annotated data

Metropolitan Police Department, Language and Communication in Washington, D.C.

Fall, 2010

Designed survey, conducted sociolinguistic interviews, conducted ethnographic research, transcribed interviews, investigated identity construction, annotated data

LANGUAGES

Mandarin Chinese	English	Cantonese Chinese
Native	Proficient	Communicative

TRAINING/SKILLS

Python

R

LaTeX

Praat (A computer software for analysis of speech in phonetics)

ELAN (A computer software to manually and semi-automatically annotate and transcribe recordings)