

Chama Payment Reminder Bot

Powering Reliable Contributions



Niche:

- Chama members frequently forget to send contributions on time.
- Manual follow-ups by treasurers are tedious and frustrating.
- Missed payments derail savings goals and investment plans.



WhatsApp Bot for Chamas

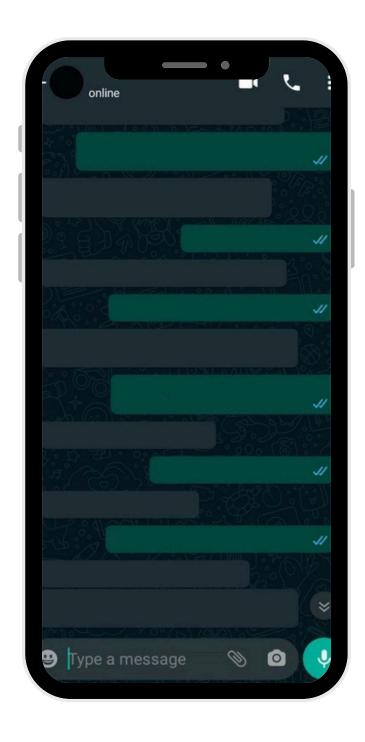
- Automated reminders via WhatsApp.
- Easy payment tracking by treasurers.
- Real-time balance updates for all members.

Flow of WhatsApp bot \rightarrow member gets reminder \rightarrow payment made \rightarrow balance auto-updated.



Product





How It Works

Steps:

- 1. Treasurer sets deadline
- 2. Bot sends reminder
- 3. Member pays
- 4. Treasurer updates
- 5. Bot sends group balance update

Target Market





- Small to medium chamas (5-50 members)
- Group treasurers & secretaries
- 100,000+ active chamas in Kenya alone

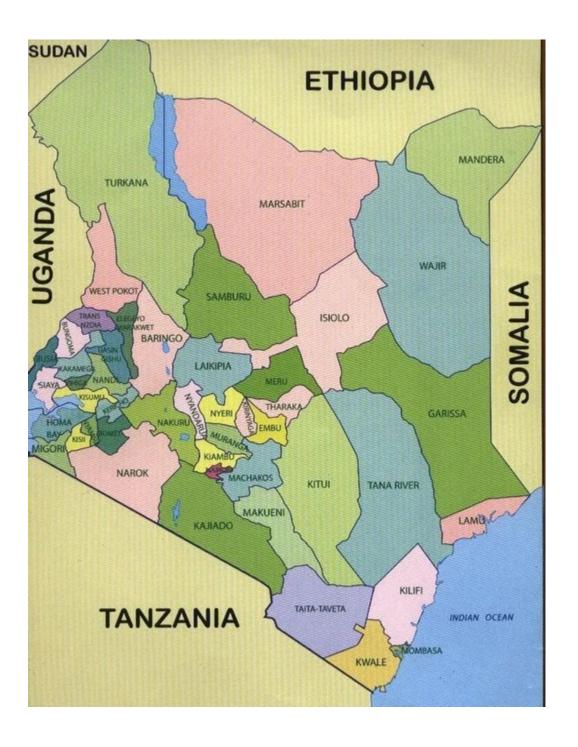
Market Size

With reference to the top 5 most populous counties in Kenya (from the 2019 Census), with estimated chama County-Level Opportunity

We're starting with the most populous counties, where digital adoption is higher and chama density is strong:

- Nairobi 27,700+ chamas \rightarrow KES 2.77M/month
- Kiambu 15,200+ chamas \rightarrow KES 1.52M/month
- Nakuru 13,600+ chamas \rightarrow KES 1.36M/month
- Kakamega 11,700+ chamas → KES 1.18M/month
- Bungoma 10,500+ chamas \rightarrow KES 1.05M/month

These 5 counties represent 25%+ of Kenya's potential market for the Chama Reminder Bot.





Competitors

1. Chamasoft

- Has mobile access but not WhatsApp-based.
- Pricing: From KES 1,000/month.
- Limitations: Less user-friendly for low-digital-literacy users, and overbuilt for small chamas.
- 2. Chamapesa (Discontinued/Paused)
 - Tried a blockchain-based chama management system.
 - Focused on mobile and digital wallets.
 - Appeared inactive post-2021 due to complexity and user adoption barriers.
- 3. EazzyChama (Equity Bank)
 - Part of Equity Bank's suite of group savings products.
 - Offers contribution tracking, loans, and group wallets.
 - Works via mobile banking and apps, not customizable or bot-based.

Competitive Advantage

- WhatsApp-Native No new app needed; runs on the platform chama members already use daily.
- Simple & Localized Built for low digital literacy; works in Swahili & English.
- Affordable Only KES 100/month per group budget-friendly for all chamas.
- ✓ Automated Sends reminders, tracks payments, updates balances zero manual follow-up.
- ☑ Built for Chamas Unlike generic tools, this bot is purpose-built for group savings in Kenya.

Business Model



1. Base Subscription (Core Revenue)

KES 100/month per chama

2. Upsells (Add-on Revenue)

PDF Reports – KES 50/report or included in premium

Premium SMS Reminders – For offline members (KES X/SMS)

Advanced Analytics – Group savings insights (future feature)

3. Expansion Opportunities

Bulk licensing for SACCOs & MFIs

White-labeled bot for partners

Regional expansion (East Africa)

Revenue Example (Year 1 Goal)

1,800 chamas × KES 100 = KES

180,000/month

Upsells = KES 200K-250K MRR potential

Go To Market

- - 1-month free trial for early chamas
 - Focus on 5 key counties with high chama density (e.g. Nairobi, Kiambu, Nakuru)
- 2. Partnerships & Community Channels
 - Collaborate with SACCOs, microfinance orgs, and chama leaders
 - Leverage WhatsApp broadcast lists, churches, and chama influencers
- 3. WhatsApp-First Marketing
 - Launch via WhatsApp Status, referrals, and broadcast groups
 - Swahili-friendly explainer videos and voice notes
 - Shareable testimonials from happy treasurers
- 4. Feedback + Iterate for Premium
 - Collect user feedback during trial
 - Use insights to improve flows and upsell features (e.g. reports, SMS)

Social Impact

- SDG 1: No Poverty
 - Supports informal savings groups that help members build financial resilience.
 - Encourages collective investment and emergency preparedness.
- SDG 5: Gender Equality
 - Many chamas are women-led empowering them with automation increases their economic agency and leadership.
- SDG 8: Decent Work & Economic Growth
 - Strengthens the informal financial sector, promoting responsible saving and group enterprise.
- SDG 9: Industry, Innovation & Infrastructure
 - Introduces affordable, scalable digital infrastructure via WhatsApp to underserved populations.

Our Ask

- Pilot Partners
- Help us test with 5–10 chama groups or SACCOs
- Give feedback to refine the experience
- ✓ Introductions to Networks
- Chama leaders, microfinance institutions, NGOs, churches
- WhatsApp group admins or influencers in grassroots finance
- Advisory or Mentorship
- Experts in fintech, cooperatives, low-code, or community finance
- **Seed Support or Grant Funding of \$100,000**
- To cover WhatsApp API costs, onboarding tools, and SMS credits
- Especially from innovation hubs, accelerators, or NGOs

Team Members



MICHAEL RANDA

CHIEF TECHNOLOGY OFFICER



VALENTINE SABULKONG

SOFTWARE ENGINEER



RODA MUTHONI

CREATIVE DESIGN LEAD

