

# Sabrina Wood

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## PROJECTS

### Mayoral Campaign Site — *Personal project, Apr. 2025 - In Progress*

- Developed a single-page, responsive website to promote a mayoral campaign, allowing users to learn more about the campaign and contact him for more details
- Tools Used: HTML, CSS, Web3Forms

### PantryPal: A Recipe App — *CareerFoundry project, Nov. 2024 - In Progress*

- Developed a web application that allows users to create and modify recipes, search for recipes by ingredient, and automatically calculates a recipe's difficulty upon creation
- Tools Used: HTML, CSS, Python 3.6+, Django (version 3), PostgreSQL

## CERTIFICATES

### CareerFoundry (Online), Nov. 2023 - Feb. 2025 — [Full-Stack Web Development](#)

- 500+ hour project-based training program focused on JavaScript, HTML, CSS, and prominent libraries, frameworks, and tools, with guidance from two industry experts

### Contractor University (Online), May 2023 — [Certificate in Customer Service](#)

## EXPERIENCE

### Allred Heating and Cooling, Auburn, WA — *Service Dispatcher/CSR*

OCT. 2021 - OCT. 2023

- Managed service scheduling using internal platforms and resolved customer inquiries and complaints through multi-channel communication
- Created and maintained process documentation to support cross-functional teams, optimize operational efficiency, and ensure consistent delivery of services

### Fountain Court Senior Living, Maple Valley, WA — *Receptionist*

JUNE 2021 - OCT. 2021

- Provided front-line support by managing guest interactions and incoming communications

### Style Lounge Salon, Maple Valley, WA — *Receptionist*

DEC. 2018 - MAR. 2020

- Managed service scheduling using internal platforms and resolved customer inquiries and complaints through multi-channel communication
- Initiated process improvements to streamline communication workflows

## LANGUAGES

English, ASL

## SKILLS

### Front-End:

HTML, CSS, JavaScript, TypeScript

React, Angular, Bootstrap, SASS/SCSS, jQuery

React Native

### Back-End & Databases:

Node.js & Express

APIs (JSON, RESTful, Postman)

AWS, Google Firestore, Heroku

PostgreSQL, MongoDB

### Tools:

Android Studio

Google Drive/Gmail

ServiceTitan

Git, Github

Visual Studio

Chrome Dev Tools

### Others:

TDD, Agile development

Project coordination

Cross-team communication

Multitasking

Problem solving