

From: Noc Kol/RAILTEL
To: Surajitroy/RAILTEL@RAILTEL, Arpanroy/RAILTEL@RAILTEL
Cc: Rkbera/RAILTEL@RAILTEL, Sanjaykumar/RAILTEL@RAILTEL

Date: Tuesday, November 12, 2024 10:58AM
Subject: Re: Kindly send one HCPOAM01 & one HCPXCC01 card for Bally.

Dear Sir,
Kindly send one number of HCPOAM01 and HCPXCC01 card for Bally.

ReqNOC-746
ITM-673
ITM-675

Aside Howrah team kindly collect the card from store.

Kindly ignore the previous mail.



NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

****EASTERN REGION ESCLATION MATRIX****

For booking complaint through email: write email to helpdesk@railtelindia.com

For booking complaint through phone: Dial the Toll Free No. 1800117245

For Self booking the complaint: Use Self Service portal <https://portal.selfservice.cnoc.rcil.gov.in>

(Dial the toll free number for getting User ID and Password for using the portal)

----- Original message -----

From: Noc Kol/RAILTEL

To: Surajitroy/RAILTEL, Arpanroy/RAILTEL
Cc: Sanjaykumar/RAILTEL, Rkbera/RAILTEL
Subject: Kindly send one OAM-TJ1600-6 & one HCPXCC01 card for Bally.
Date: Tue, Nov 12, 2024 10:25 AM

Dear Sir,

Kindly send one OAM-TJ1600-6 & one HCPXCC01 card for Bally.
ReqNOC-745
ITM-758
ITM-673



NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

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