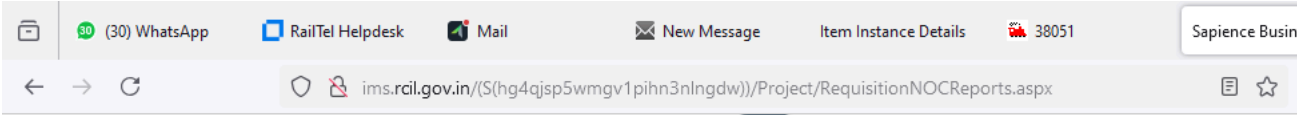


From: Noc Kol/RAILTEL
To: Surajitroy/RAILTEL@RAILTEL
Cc: Arpanroy/RAILTEL@RAILTEL, Sanjaykumar/RAILTEL@RAILTEL, Emsghy/RAILTEL@RAILTEL, Rkbera/RAILTEL@RAILTEL

Date: Monday, September 16, 2024 03:17PM
Subject: Kindly arrange a one no of TET63 card and send it to Howrah

Dear Sir

Kindly arrange a one no of A164T card and send it to Howrah



Welcome,
AMIT.CHATTOPADHYAY1970

Location : NOC KOL

Change Password

- Welcome
- Notification
- Requisition NOC
- NOC Reports

NOC Requisition Reports

Req NOC Id	Requisition Date	Requisition Purpose	Requisition To (Location)	Requisition For (Location)
ReqNOC-586	16/09/2024	New Requirement	Panihati	Howrah

Items Details

Req NOCId	Item Id	Category	Item Name	Make	Model	Un
ReqNOC-586	ITM-696	SDH	Tejas TJ1500	Tejas	A164T	No

ReqNOC-585	16/09/2024	New Requirement	Panihati	Howrah
ReqNOC-584	16/09/2024	For Spare (Stock in hand)	Panihati	Howrah
ReqNOC-583	16/09/2024	New Requirement	Panihati	Nawapara Rd
ReqNOC-582	15/09/2024	New Requirement	Panihati	Howrah
ReqNOC-581	14/09/2024	New Requirement	Panihati	Kantabanji
ReqNOC-580	13/09/2024	New Requirement	Panihati	Patna
ReqNOC-579	13/09/2024	New Requirement	Panihati	WiFi Danapur
ReqNOC-578	13/09/2024	New Requirement	Panihati	WiFi Vizianagaram
ReqNOC-577	12/09/2024	New Requirement	Panihati	Dhatrigram

Page 1 of 59 (586 items)



NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

****EASTERN REGION ESCALATION MATRIX****

**For Self booking the complaint: Use Self Service portal <https://portal.selfservice.cnoc.rcil.gov.in>
(Dial the toll free number for getting User ID and Password for using the portal)**

Kindly arrange a one no of TET63 card and send it to Howrah



****EASTERN REGION ESCLATION MATRIX****

For booking complaint through email: write email to helpdesk@railtelindia.com
For booking complaint through phone: Dial the Toll Free No. 1800117245
For Self booking the complaint: Use Self Service portal <https://portal.selfservice.cnoc.rcil.gov.in>
(Dial the toll free number for getting User ID and Password for using the portal)

Dear Sir

Kindly arrange a one no of CCSP-1 card for Jorhat (Coriant) and send it to via train.
It is not available in IMS portal. Kindly find the attachment.



NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

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For booking complaint through phone: Dial the Toll Free No. 1800117245
For Self booking the complaint: Use Self Service portal <https://portal.selfservice.cnoc.rcil.gov.in>
(Dial the toll free number for getting User ID and Password for using the portal)

----- Original message -----

From: Surajitroy/RAILTEL
To: Noc Kol/RAILTEL
Cc: Abhishek_Kumar/RAILTEL, Arpanroy/RAILTEL, Ashishsoni/RAILTEL, Sanjaykumar/RAILTEL
Subject: Re: Fan tray (7HU) for Bano ADVA node
Date: Tue, Jul 9, 2024 3:20 PM

Dear Team,

Please get the requisition approved by the NOC in charge.

Thanks, with regards.

Surajit Roy
Sr.Manager/Tech/Store.
Kolkata

----- Original message -----

From: Noc Kol/RAILTEL
To: Surajitroy/RAILTEL
Cc: Abhishek_Kumar/RAILTEL, Arpanroy/RAILTEL, Ashishsoni/RAILTEL, Sanjaykumar/RAILTEL
Subject: Re: Fan tray (7HU) for Bano ADVA node
Date: Tue, Jul 9, 2024 3:18 PM

Dear Sir

As discuss with Mr. Arpan and we have resubmitted.



NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

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(Dial the toll free number for getting User ID and Password for using the portal)

----- Original message -----

From: Surajitroy/RAILTEL

To: Noc Kol/RAILTEL

Cc: Abhishek_Kumar/RAILTEL, Arpanroy/RAILTEL, Ashishsoni/RAILTEL, Sanjaykumar/RAILTEL

Subject: Re: Fan tray (7HU) for Bano ADVA node

Date: Tue, Jul 9, 2024 3:16 PM

Dear Team,

As already informed you by Shri Arpan Roy, item no. ITM-612 is the PSU card of ADVA, not a fan module. So please re-submit a fresh requisition with the proper item ID.

Thanks, with regards.

**Surajit Roy
Sr.Manager/Tech/Store.
Kolkata**

----- Original message -----

From: Noc Kol/RAILTEL

To: Surajitroy/RAILTEL, Arpanroy/RAILTEL

Cc: Sanjaykumar/RAILTEL, Abhishek_Kumar/RAILTEL, Ashishsoni/RAILTEL

Subject: Fan tray (7HU) for Bano ADVA node

Date: Tue, Jul 9, 2024 2:55 PM

Dear Team,

Kindly arrange 1 No. spare fan tray (7HU) for Bano ADVA node and it will be send to ROU via train.

ITM-612



**NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA**

*****Tollfree Helpline No: 1800- 11 - 7245 and dial 124 for English and 224 for Hindi & 01244305109//01244197109 ***
For Helpdesk /Docket id 9007044159/160**

Attachments:

IMS .jpg