

From: Noc Kol/RAILTEL
To: Surajitroy/RAILTEL@RAILTEL, Arpanroy/RAILTEL@RAILTEL
Cc: Sanjaykumar/RAILTEL@RAILTEL, Arbindk/RAILTEL@RAILTEL

Date: Friday, November 29, 2024 05:33PM
Subject: Kindly send 1 spare XCTPS card for Patna PTN and send it to Patna via train urgently.

Dear Sir,

Kindly send 1 spare XCTPS card for Patna PTN and send it to Patna via train urgently.
ReqNOC-862
ITM-496

NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

****EASTERN REGION ESCLATION MATRIX****

For booking complaint through email: write email to helpdesk@railtelindia.com
For booking complaint through phone: Dial the Toll Free No. 1800117245
For Self booking the complaint: Use Self Service portal <https://portal.selfservice.cnoc.rcil.gov.in>
(Dial the toll free number for getting User ID and Password for using the portal)

Dear Sir,

Kindly send one MLA3 card & one SPAP2 card for Bagnan CIENA.
Aside HWH team kindly co ordinate with store regarding transportation of card.

ReqNOC-850

ITM-798	
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ITM-813



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RAILTEL CORPORATION OF INDIA LTD
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EASTERN REGION
KOLKATA

****EASTERN REGION ESCALATION MATRIX****

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