

From: Noc Kol/RAILTEL
To: Arpanroy/RAILTEL@RAILTEL, Surajitroy/RAILTEL@RAILTEL
Cc: Sanjaykumar/RAILTEL@RAILTEL, Sanjaymohanta/RAILTEL@RAILTEL, Ashishsoni/RAILTEL@RAILTEL

Date: Friday, June 14, 2024 01:45PM
Subject: EDFA D20 card to Chaibasa

Dear Team,

Kindly send a EDFA D20 card to Chaibasa on urgent basis via Train.



NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

[**EASTERN REGION ESCALATION MATRIX**](#)

For booking complaint through email: write email to helpdesk@railtelindia.com

For booking complaint through phone: Dial the Toll Free No. **1800117245**

For Self booking the complaint: Use Self Service portal <https://portal.selfservice.cnoc.rcil.gov.in>
(Dial the toll free number for getting User ID and Password for using the portal)