

**From:** Surajitroy/RAILTEL  
**To:** Mpls\_Er/RAILTEL@RAILTEL  
**Cc:** Ac Amit/RAILTEL@RAILTEL, Arpanroy/RAILTEL@RAILTEL, Ashishbhattacharjee/RAILTEL@RAILTEL, Mplser Provisioning/RAILTEL@RAILTEL, Noc Kol/RAILTEL@RAILTEL, Pbiswas/RAILTEL@RAILTEL, Sandipanmaji28/RAILTEL@RAILTEL, Sanjaykumar/RAILTEL@RAILTEL, Shubham Chandra/RAILTEL@RAILTEL, Siddharth Kgp2003/RAILTEL@RAILTEL, Singhaakash552/RAILTEL@RAILTEL, Singhnk/RAILTEL@RAILTEL, Sugatasensarma/RAILTEL@RAILTEL

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**Date:** Wednesday, June 19, 2024 09:47AM  
**Subject:** Re: D-Link Switch got faulty at Alipur DHQ NIC

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Dear Team,

May please share the IMS requisition ID.

**Thanks, with regards.**

**Surajit Roy**  
**Sr.Manager/Tech/Store.**  
**Kolkata**

----- Original message -----

From: Mpls\_Er/RAILTEL  
To: Surajitroy/RAILTEL, Arpanroy/RAILTEL  
Cc: Sanjaykumar/RAILTEL, Siddharth Kgp2003/RAILTEL, Pbiswas/RAILTEL, Singhaakash552/RAILTEL, Shubham Chandra/RAILTEL, Mplser Provisioning/RAILTEL, Sugatasensarma/RAILTEL, Ac Amit/RAILTEL, Noc Kol/RAILTEL, Ashishbhattacharjee/RAILTEL, Singhnk/RAILTEL, Sandipanmaji28/RAILTEL  
Subject: D-Link Switch got faulty at Alipur DHQ NIC  
Date: Tue, Jun 18, 2024 8:48 PM

**Respected Sir,**

**D-Link Switch got suspected faulty at Alipur DHQ NIC**

**NIC : DC OFFICE ALIPORE - DC OFFICE HOWRAH : 1G link is down for that**

Model no-Dlink 1210 ME  
S/N-N/A

Kindly arrange to send 1Nos spare Dlink 1G AC Switch.

Thanks & Regards  
Mpls Team

Railtel Corporation Of India Ltd.  
(Under Ministry of Railway)  
Eastern Region,Kolkata

[mppls\\_er@railtelindia.com](mailto:mppls_er@railtelindia.com)

**Tollfree 1800117245 Dial 11**

Email: [mpplshelpdesk@railtelindia.com](mailto:mpplshelpdesk@railtelindia.com)



**रेलटेल**  
**RAILTEL**

A Government of India  
Undertaking

**RailTel Eastern Escalation Matrix**

Thanks & Regards  
Mpls Team  
Subhajit Basak  
7980334002

Railtel Corporation Of India Ltd.  
(Under Ministry of Railway)  
Eastern Region, Kolkata  
[mppls\\_er@railtelindia.com](mailto:mppls_er@railtelindia.com)

**Tollfree 1800117245 Dial 11**

Email: [mpplshelpdesk@railtelindia.com](mailto:mpplshelpdesk@railtelindia.com)



**रेलटेल**  
**RAILTEL**

A Government of India  
Undertaking

**RailTel Eastern Escalation Matrix**

NOC/KOL  
RAILTEL CORPORATION OF INDIA LTD  
NETWORK OPERATIONS CENTRE  
EASTERN REGION  
KOLKATA

**\*\*EASTERN REGION ESCALATION MATRIX\*\***

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Respected Sir,

D-Link Switch got faulty at Jiribam Court Complex  
NIC Jiribam to Jiribam Court Complex 34 Mbps Circuit is down.

Model no-DGS 3000 28L  
S/N-SY30127000182

Kindly arrange to send 1Nos Dlink 1G AC type Switch at Silchar.

Shipping address----

JGM/Silchar  
Sri.Amitabh Dam Sir  
Railtel Corporation of India Ltd  
1st Floor office of the Dy/CSTE/Con,Silchar,NF Railway,  
Annapurna Ghat,Tarapur-788003  
Mob:8730007292

----- Original message -----

From: Noc Kol/RAILTEL

To: Mpls\_Er/RAILTEL

Cc: Amitabh/RAILTEL, Devkhuman/RAILTEL, Purnachandra  
Singh/RAILTEL, Sanjaykumar/RAILTEL, Subodh/RAILTEL,  
Rajanishsingh/RAILTEL, Pijushghosh/RAILTEL, Yogesh  
Pandey/RAILTEL, Sudip Choudhury/RAILTEL, Dkumar/RAILTEL,  
Er Provisioning/RAILTEL

Subject: Re: D Link Switch faulty

Date: Fri, May 24, 2024 5:57 PM

Dear Team,

Kindly go through the trailing mail and do the needful.

