From: Noc Kol/RAILTEL

To: Surajitroy/RAILTEL@RAILTEL, Arpanroy/RAILTEL@RAILTEL **Cc:** Sanjaykumar/RAILTEL@RAILTEL, Ashishsoni/RAILTEL@RAILTEL,

Mukeshkumarsingh1988/RAILTEL@RAILTEL

Date: Friday, June 21, 2024 06:03PM

Subject: Re: Kindly arrange one no of spare power card for Muri Fibcom 6350 and send it Bokaro.

Dear Sir,

Kindly arrange one no of spare CMCC card for Muri Fibcom 6350 and send it via train on urgent basis .

Requisation ITEM No: 516



NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

EASTERN REGION ESCLATION MATRIX

For booking complaint through email: write email to <u>helpdesk@railtelindia.com</u>

For booking complaint through phone: Dial the Toll Free No.

<u>1800117245</u>

For Self booking the complaint: Use Self Service portal https://portal.selfservice.cnoc.rcil.gov.in

(Dial the toll free number for getting User ID and Password for using the portal)

----Noc Kol/RAILTEL wrote: ----

To: Surajitroy/RAILTEL@RAILTEL, Arpanroy/RAILTEL@RAILTEL

From: Noc Kol/RAILTEL Date: 06/21/2024 05:52PM

Cc: Sanjaykumar/RAILTEL@RAILTEL, Ashishsoni/RAILTEL@RAILTEL,

Mukeshkumarsingh1988/RAILTEL@RAILTEL

Subject: Kindly arrange one no of spare power card for Muri Fibcom 6350 and send it Bokaro.

Dear Sir,

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NOC/KOL RAILTEL CORPORATION OF INDIA LTD NETWORK OPERATIONS CENTRE EASTERN REGION KOLKATA

***Tollfree Helpline No: 1800- 11 - 7245 and dial 124 for English and 224 for Hindi & 01244305109//01244197109 ***
For Helpdesk /Docket id 9007044159/160