

From: Noc Kol/RAILTEL
To: Surajitroy/RAILTEL@RAILTEL
Cc: Arpanroy/RAILTEL@RAILTEL, Sanjaykumar/RAILTEL@RAILTEL, Skdogra/RAILTEL@RAILTEL, Anchalnagle/RAILTEL@RAILTE, Punitsingh/RAILTEL@RAILTEL, shantanu1100@gmail.com

Date: Thursday, September 12, 2024 08:51AM
Subject: Kindly arrange one no of SPAP-2 card for Raigarh CIENA via tran

Dear Sir

Kindly arrange one no of SPAP-2 card for Raigarh CIENA via train

IMS : ITM-813
Requisition No: 572



NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

EASTERN REGION ESCLATION MATRIX

For booking complaint through email: write email to
helpdesk@railtelindia.com

For booking complaint through phone: Dial the Toll Free No.
1800117245

For Self booking the complaint: Use Self Service portal

<https://portal.selfservice.cnoc.rcil.gov.in>

(Dial the toll free number for getting User ID and Password for using the portal)

Dear Sir

Kindly send the card by DTDC.



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----- Original message -----

From: Surajitroy/RAILTEL

To: Noc Kol/RAILTEL, Sanjaykumar/RAILTEL, Siddharth Kgp2003/RAILTEL

Cc: Nruparajmohapatra/RAILTEL, Pkchand/RAILTEL, Sanjaykumar/RAILTEL, Satyabiswal/RAILTEL, Soumyarana/RAILTEL, shriwastavarani@gmail.com, Arpanroy/RAILTEL, Zakir Siddiqui/RAILTEL, Singhnk/RAILTEL

Subject: Re: Kindly arrange one spare XA10G card for BBS 1400 on urgent basis and send it to BBS via train

Date: Thu, Aug 1, 2024 3:28 PM

Dear Team,

Please note that, according to the telephone conversation with the courier agency, they can't send the card by train today due to heavy rainfall and waterlogging. They can send it through DTDC on priority, and the material is expected to reach Bhubaneswar by tomorrow at 18:00 hrs.

Another option is that the store team may hand over the card at Howrah Station/NOC, according to your convenience, and after that, the RCIL team person will carry and hand it over to the next section.

I am seeking your advice for further necessary action, please.

Thanks, with regards.

**Surajit Roy
Sr.Manager/Tech/Store.
Kolkata**

----- Original message -----

From: Arpanroy/RAILTEL

To: shriwastavarani@gmail.com

Cc: Nruparajmohapatra/RAILTEL, Pkchand/RAILTEL, Sanjaykumar/RAILTEL, Satyabiswal/RAILTEL, Soumyarana/RAILTEL, Surajitroy/RAILTEL, Noc Kol/RAILTEL

Subject: Re: Kindly arrange one spare XA10G card for BBS 1400 on urgent basis and send it to BBS via train

Date: Thu, Aug 1, 2024 3:10 PM

Dear Madam,

We have a material for Bhubaneswar on emergency basis and it must be sent via train. May kindly do the needful and collect the material as soon as possible.

Thanking You

Arpan Roy
Commercial Assistant
RCIL/Store/Kolkata
Contact: - 9007016136
E-mail: arpanroy@railtelindia.com

----- Original message -----

From: Noc Kol/RAILTEL

To: Surajitroy/RAILTEL, Arpanroy/RAILTEL

Cc: Sanjaykumar/RAILTEL, Nruparajmohapatra/RAILTEL, Pkchand/RAILTEL, Satyabiswal/RAILTEL, Soumyarana/RAILTEL

Subject: Kindly arrange one spare XA10G card for BBS 1400 on urgent basis and send it to BBS via train

Date: Thu, Aug 1, 2024 2:56 PM

Dear Sir

Kindly arrange one spare XA10G card for BBS 1400 on urgent basis and send it to BBS via train

IMS requisitation No: ReqNOC - 261

Item No: ITM - 709

Aside BBS Team kindly contact with Store team for transportation of the card.



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