

**From:** Noc Kol/RAILTEL  
**To:** Surajitroy/RAILTEL@RAILTEL, Arpanroy/RAILTEL@RAILTEL  
**Cc:** Sanjaykumar/RAILTEL@RAILTEL, Singhnk/RAILTEL@RAILTEL, Rkbera/RAILTEL@RAILTEL, Mk Manu/RAILTEL@RAILTEL

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**Date:** Friday, August 16, 2024 11:01AM  
**Subject:** Re: Kindly arrange 3 no XCC03 card & 1 no of PSM02 card for GRC TJ1500

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Dear team,

Kindly arrange 2 no of A162(2\*2 488M) card for GRC Tejas 1500 and send it to HWH team.

IMS requisitation No: ReqNOC - 338

Item No: ITM - 698



NOC/KOL  
RAILTEL CORPORATION OF INDIA LTD  
NETWORK OPERATIONS CENTRE  
EASTERN REGION  
KOLKATA

**\*\*EASTERN REGION ESCALATION MATRIX\*\***

**For booking complaint through email: write email to**  
**[helpdesk@railtelindia.com](mailto:helpdesk@railtelindia.com)**

**For booking complaint through phone: Dial the Toll Free No.**  
**1800117245**

**For Self booking the complaint: Use Self Service portal**  
**<https://portal.selfservice.cnoc.rcil.gov.in>**

**(Dial the toll free number for getting User ID and Password for using the portal)**

-----Noc Kol/RAILTEL wrote: -----

To: Surajitroy/RAILTEL@RAILTEL, Arpanroy/RAILTEL@RAILTEL  
From: Noc Kol/RAILTEL  
Date: 08/15/2024 05:22PM  
Cc: Sanjaykumar/RAILTEL@RAILTEL, Singhnk/RAILTEL@RAILTEL, Rkbera/RAILTEL@RAILTEL, Mk Manu/RAILTEL@RAILTEL  
Subject: Kindly arrange 3 no XCC03 card & 1 no of PSM02 card for GRC TJ1500

Dear Sir,

Kindly arrange 3 no XCC03 card & 1 no of PSM02 card for GRC TJ1500. Kindly handover the cards to HWH team at HWH/NKG by tomorrow. 1 no XCC03 card will be

return to store after complete the work.

IMS requisitation No: ReqNOC - 335 & 336

Item No: ITM - 699 & 694



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----- Original message -----

From: Noc Kol/RAILTEL

To: Surajitroy/RAILTEL, Arpanroy/RAILTEL

Cc: Nruparajmohapatra/RAILTEL, Pkchand/RAILTEL, Sanjaykumar/RAILTEL

Subject: Kindly arrange one spare XCTPS card for IIT Arugul PTN . Kindly send it to  
BBS via train.

Date: Wed, Aug 14, 2024 4:57 PM

Dear Sir

Kindly arrange one spare XCTPS card for IIT Arugul PTN . Kindly  
send it to BBS via train.

IMS requisitation No: ReqNOC - 334

Item No: ITM - PTN709092M



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