From: Noc Kol/RAILTEL

To: Surajitroy/RAILTEL@RAILTEL

Cc: Arpanroy/RAILTEL@RAILTEL, Sanjaykumar/RAILTEL@RAILTEL

Date: Thursday, September 19, 2024 10:55PM

Subject: Kindly arrange one spare fan module for DHN Coriant on urgent basis and send it to

DHN via train

Dear Sir

Kindly arrange one spare fan module for DHN Coriant on urgent basis and send it to DHN via train

IMS requistation No: ReqNOC - 612

Item No: ITM - 473



NOC/KOL
RAILTEL CORPORATION OF INDIA LTD
NETWORK OPERATIONS CENTRE
EASTERN REGION
KOLKATA

EASTERN REGION ESCLATION MATRIX

For booking complaint through email: write email to <u>helpdesk@railtelindia.com</u>

For booking complaint through phone: Dial the Toll Free No. 1800117245

For Self booking the complaint: Use Self Service portal https://portal.selfservice.cnoc.rcil.gov.in

(Dial the toll free number for getting User ID and Password for using the portal)