

SACHIN MISHRA

✉ Sachinmishra8928@gmail.com ☎ +91-8928771519 📍 KALYAN 📅 1999-07-15 ♂ Male

🌐 [linkedin.com/in/sachin-mishra-560a5b251](https://www.linkedin.com/in/sachin-mishra-560a5b251) 🐙 github.com/sachin-mishra1

OBJECTIVE

Seeking for a position in fast-growing and challenging work environment where I can utilize my expertise in technical skills towards the development and implementation of new ideas, contributing to the growth of an organization.

EXPERIENCE

Technical Support Engineer, Clover Infotech PVT LTD

05/2024 – 03/2025

Assist in maintaining virtual machines, storage solutions, and networking

Mumbai

Create or update documentation on infrastructure setup, changes, and configurations.

Provide status reports and summaries of work done.

Monitor system performance, logs, and usage.

Resolve Service Request/ Incident within SLA

Help set up and manage cloud services

Application Support Engineer, Comunus Technology

10/2023 – 05/2024

Design, deploy, and manage AWS infrastructure to ensure scalability, performance, and cost efficiency.

Mumbai

Provide support to App / production issue reported by Enduser like Incidents/Service Request.

Maintained and resolved issues with complex infrastructure through monitoring and troubleshooting.

Monitor all alerts and Report any issue that may significantly impact the business.

Production Support Engineer,

12/2021 – 04/2023

Protean eGov Technologies Ltd. (NSDL e-Gov.) payroll of Phoenix Infotech Pvt Ltd.)

Provide support to App / Production issue reported by Enduser.

Monitoring logs troubleshooting application issue & escalations within SLA.

Involving in Reorg –Runstats, DC – DR Shifting activities.

Working & troubleshooting performance level issue (Tread count issue, slowness issue, file in capture issue) and daily load monitoring, Logs analysis. Worked on job scheduling using cronjob. Monitoring using (Nagios & QK Alert).

Work with various IT teams and business users to ensure availability and zero downtime of application before/ during business hours.

INTERNSHIPS

AWS re/START Magic bus (Accenture)

04/2023 – 07/2023

LAMP Installation and Configuration in Linux/Ubuntu over AWS EC2 Instance.

CREATE IAM USER AND ACCESS KEY in AWS.

Creating VPC, Subnets, Internet Gateway, & Route table in AWS

EDUCATION

Bachelor of Science (Information Technology), Maharashtra University 2020
CGPA – 7.75

Higher secondary Certificate, HSC 2017
HSC Percentage – 8.53%

CERTIFICATION

AWS Certified Cloud Practitioner
Validation Number: 18S129GKVMFQQE3Z

Certified Linux (2021) Excel (2021) MySQL (2021), Great Learning Academy Online

SKILLS & TECH SKILL

Database

SQL (MySQL, Oracle & DB2), RDBMS

Command Line

Linux, Ubuntu, CMD, Putty, MobaXterm etc.

Tools/Tech

Putty and WinSCP, Postman, Git, Git-hub,
Jenkin's, Slack, Jira, Grafana,

Application/Web Servers

Tomcat, Apache HTTP Server

Cloud Technology

Amazon Web Services (AWS) EC2, VPC, RDS, S3,
ROUTE 53, CLOUDWATCH, AWS SHIELD, &
SERVICES.

Operating systems

Windows, Linux, Ubuntu

Personal Skills

Critical Thinking, Problem Solving, Teamwork Skills,
Communication, Adaptability.

PROJECTS

AWS Application Load Balancer - Egress traffic monitoring and correlation with cost & usage reports.

Install WordPress Website Over AWS EC2 Linux/Ubuntu Instance

Install and host a WordPress Website Over AWS EC2 Linux/Ubuntu Instance using LAMP.

Create a S3 Bucket and Host a Static Website over AWS Cloud.

Languages known

- English
- Marathi
- Hindi