FEASIBILITY STUDY

1. Technical Feasibility

- ➤ **Technology Stack**: MERN stack (MongoDB, Express.js, React.js, Node.js) ensures robust and scalable development.
- ➤ AI Integration: Incorporates machine learning models for personalized recommendations and predictive inventory management.
- ➤ Payment Gateway: Ensures secure payment processing with integrations like Razor pay.
- ➤ Voice Assistance: Utilizes speech recognition APIs for voice-activated functionalities.
- > Scalability: Designed to handle increasing user demands, dynamic inventory updates, and complex supplier coordination.
- **Conclusion**: Technically feasible with current technologies and infrastructure.

2. Operational Feasibility

➤ User Experience:

• Voice-activated and AI-driven features make the platform intuitive and efficient.

> Supplier and Admin Integration:

- Automated workflows, like restocking alerts and inventory monitoring, streamline operations.
- **Customer Support**: Real-time assistance via chat and live support ensures user satisfaction.
- ➤ Conclusion: Operationally feasible with proper resource allocation and training.

3. Economic Feasibility

Development Costs:

 Includes expenses for AI model training, payment gateway setup, and API integrations.

> Operational Costs:

 Covers server hosting, supplier communication systems, and periodic system updates.

Revenue Models:

 Subscription-based premium features, advertising, and supplier partnerships.

Cost-Benefit Analysis:

- Upfront investments are justified by operational efficiency, user satisfaction, and market potential.
- **Conclusion**: Economically feasible with a high potential for a positive ROI.

Updated System Study and Feasibility Study

System Study

The **Smart Grocery Shopping Platform** is an advanced system aimed at revolutionizing online grocery shopping. It leverages AI, machine learning, and dynamic pricing models to provide personalized and efficient shopping experiences while streamlining inventory and supplier management.

Objectives:

- Provide a user-friendly and interactive interface for grocery shopping.
- Integrate AI-driven recommendations, dynamic pricing, and meal planning.
- Enable voice-activated assistance for hands-free navigation.
- Ensure smooth communication among users, suppliers, and administrators.
- Optimize supply chain management through automated restocking and bulk order handling.

Scope:

- **User Management**: Secure user authentication, profile management, and personalized interactions.
- **Product Catalog**: Detailed listings with real-time price adjustments, dynamic descriptions, and bulk purchase options.
- Shopping Cart: Includes meal-planning integration and smart suggestions.
- Payment System: Supports multiple secure gateways and generates downloadable invoices.
- Order Management: Automated tracking, notifications, and live updates.

• Admin Panel:

- o Inventory monitoring and supplier integration.
- o Generating data-driven performance and sales reports.

• Supplier Module:

o Product and inventory management.

o Bulk order fulfillment and automated restocking alerts.

Existing System Overview:

• **Traditional Grocery Shopping**: Involves in-store visits, limited convenience, and minimal personalization.

• Current Online Platforms:

- Existing systems like JioMart and BigBasket focus on basic e-commerce functionalities.
- o Limited implementation of AI-driven recommendations, meal planning, or automated supplier management.

Need for the New System:

- **Enhanced Efficiency**: Modernize online grocery shopping with advanced automation and personalization.
- Improved Personalization: Use AI to analyze user preferences, purchase history, and trends.
- **Streamlined Operations**: Introduce supplier integration, automated alerts, and predictive stock management.

Feasibility Study Questionnaire

1. Project Overview?

The project aims to develop an online platform called Smart Grocery that revolutionizes the grocery shopping experience. It provides a seamless, user-friendly interface for consumers to browse products, manage their shopping carts, make secure payments, and track orders. The goal is to enhance convenience and efficiency in grocery shopping while fostering a strong community around healthy eating and local sourcing.

2. To what extent is the system proposed for?

The proposed system, Smart Grocery, aims to serve as a comprehensive online grocery shopping platform for consumers and suppliers. It will initially focus on essential functionalities, such as user registration, product catalog management and secure checkout. As a student project, it is designed with scalability in mind, allowing for future enhancements like subscription services, community features, and advanced analytics.

3. Specify the Viewers/Public which is to be involved in the System?

- Consumers: Individuals seeking an efficient and personalized grocery shopping experience.
- **Suppliers:** Providers of grocery products who manage their inventory and fulfill orders.
- **District Operations Managers:** Responsible for monitoring inventory levels and making restock requests.
- Administrators: Staff members overseeing platform management, user support, and content moderation.

4. List the modules in your system:

- User Management Module: Handles user registration, login, profile management, and preference customization.
- **Product Catalog Module:** Displays a comprehensive list of grocery items with search and filtering options.
- Smart Shopping Cart Module: Allows users to add, edit, and remove items in their cart with real-time updates.
- **Secure Payment Module:** Facilitates multiple secure payment options and a streamlined checkout process.
- Admin Panel Module: Enables administrators to manage users, products, orders, and site settings.
- Feedback and Review Module: Lets users provide feedback on products and services, enhancing community engagement.
- **District Operation Manager Module:** Enables to manage products, pincodes, orders and restock of products of a particular region.

5. Identify the users in your project?

The viewers/public involved in the Smart Grocery system include:

- Consumers: Users who shop for groceries, manage their accounts, and interact with product recommendations and reviews.
- **Suppliers:** Businesses that provide grocery products, manage inventory, and fulfill orders on the platform.
- **District Operations Managers:** Individuals responsible for monitoring product availability and initiating restock requests.
- Administrators: Staff who manage the platform, oversee user accounts, handle customer support, and monitor supplier activity.
- General Public: Individuals who may browse the platform for information without creating an account.

6. Who owns the system?

The Smart Grocery platform is owned and managed by the project's administrators and the associated organization.

7. System is related to which firm/industry/organization?

The system is related to the grocery retail industry, serving consumers, suppliers, and operational managers to enhance the grocery shopping experience.

- **8. Details of person that you have contacted for data collection?** Kiranjith K S, Grocery Shop Staff.
- 9. Questionnaire to collect details about the project? (Min 10 questions, include descriptive answers, attach additional docs (e.g., Bill receipts), if any?)
 - a. Are there any significant costs associated with developing Smart Grocery as part of the project work?

No, the proposed system is being developed as part of a student project, so there are no significant manual costs incurred in its development.

b. What is the estimated cost of hardware and software required for Smart Grocery?

All necessary hardware and software resources, such as servers and development tools, are already available to the student team, making the project cost-effective.

c. Are there any additional costs for operational expenses, such as maintenance or server hosting?

No, operational expenses are kept minimal, as the project is designed to utilize existing resources and operate within the limits of the student project framework.

d. Is the project feasible within the limits of current technology?

Yes, the project is entirely feasible within current technological capabilities, focusing on creating a robust online grocery shopping platform that leverages available technologies.

- e. What technical challenges have been identified during the investigation? The investigation did not uncover any significant technical challenges that would impede the development of Smart Grocery.
- **f.** Can the technology be easily applied to current problems in grocery shopping? Yes, the technology can be effectively applied to contemporary issues in grocery shopping, providing a streamlined and user-friendly experience for consumers.

g. Does the technology have the capacity to handle the required functionalities of Smart Grocery?

Yes, the technology is capable of supporting the functionalities outlined in the project, taking into account the expected user interactions and data volume.

h. Is the required technology readily available and accessible to the student team for developing Smart Grocery?

Yes, the necessary technology and development resources are readily accessible to the student team, ensuring smooth project execution.

i. Does the student team possess the necessary technical skills and knowledge to design and develop the platform effectively?

Yes, the student team is equipped with the necessary technical skills and knowledge to effectively design and develop Smart Grocery, aligning with the project's objectives.

j. Are the infrastructure requirements for Smart Grocery, such as servers and hosting services, feasible and within the project's scope?

Yes, the infrastructure requirements are feasible within the project's scope, considering the planned scale of the platform.

k. Will users receive adequate support while using Smart Grocery?

Yes, Smart Grocery is committed to providing users with comprehensive support options, including FAQs, customer service, and live chat features to enhance user experience.

1. Will users be exposed to any harmful elements or content while using Smart Grocery?

No, Smart Grocery has been designed with user safety in mind, implementing measures to ensure a secure environment free from harmful content.

m. Does Smart Grocery offer user-friendly features and an intuitive interface? Yes, Smart Grocery focuses on delivering a user-centric design with intuitive features, allowing users to navigate the platform effortlessly.

n. Is there a mechanism in place for users to share their thoughts and suggestions?

Absolutely, Smart Grocery encourages user feedback through various channels, ensuring that user suggestions are heard and incorporated into future improvements.

o. What additional features or enhancements do users suggest for the Smart Grocery platform?

User input is actively sought to identify potential enhancements or new features that could further improve their shopping experience.