

Analysis of Financial Consumer Complaints



Clear all

Product

All

Complaint Submission Method

Phone

Web

Referral

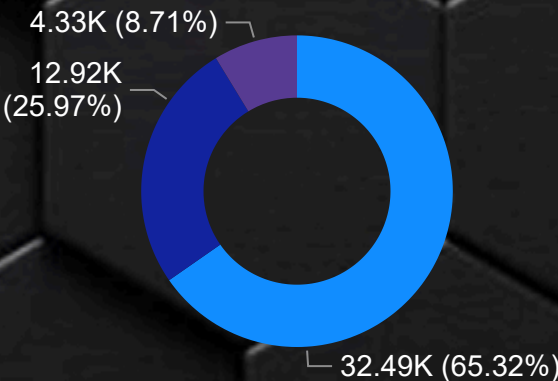
Total Complaints

50K

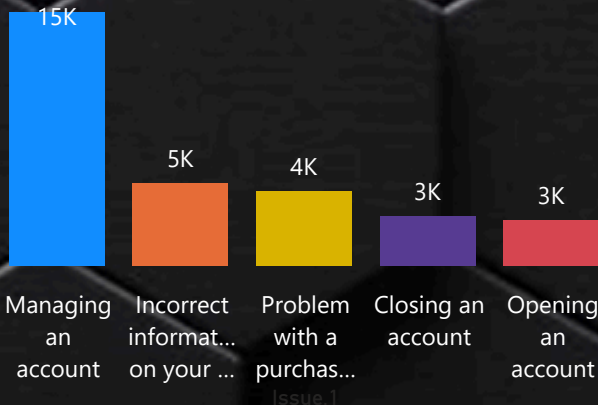
Positive Responses

95.95%

Company Response to Consumer



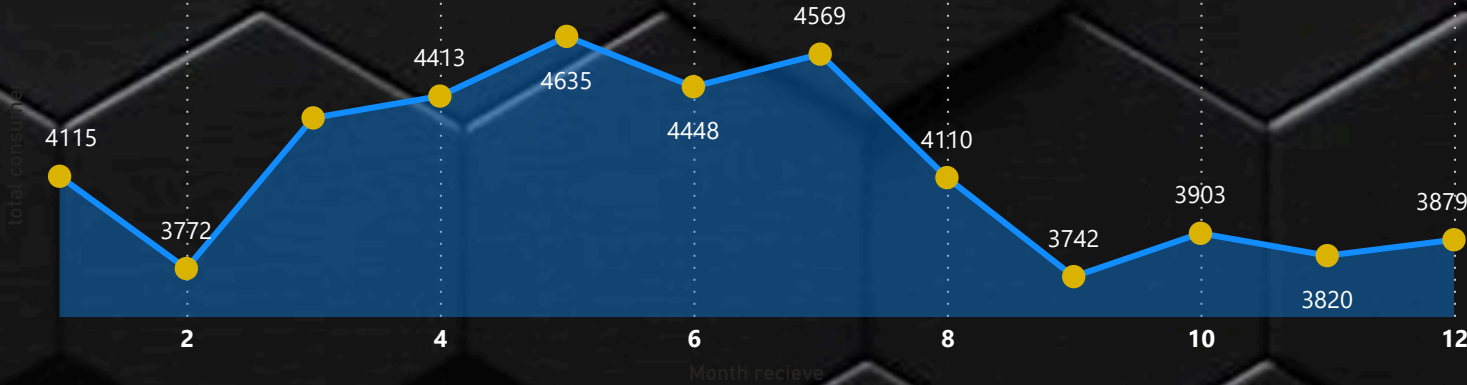
Top 5 Complaint Issues



Top 5 States by Number of Complaints



Monthly Complaint Received Patterns



Top 5 Complaint Sub-Issues

Deposits and withdr...



5.4K

Problem using a de...



3.2K

Credit card compan...



2.7K

Information belongs...



2.3K

Company closed yo...



2.2K

Top 5 Product

Checking or sa...



24K

Credit card or ...



15K

Credit reporting



7K

Debt collection



3K

Vehicle loan or...



1K