MD SABOOR S CHANDSHAH

SOFTWARE TEST ENGINEER

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in <u>Linked-In-Profile</u>

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PROFILE INFO

- Having 4+ years of Experience in Software Testing on Mobile Device Management and Media Domain background, proficient in designing and implementing effective test plans, conducting various types of testing.
- My Expertise includes Manual Testing, Functional Testing, Application testing (Mobile and Desktop), Web Console testing, API Testing, Automation Test Suite execution and analysis. Proven track record in identifying
- bugs using Jira Tool, writing test cases, and executing test scenarios via Test repository to ensure quality deliverables
- Strong interest and foundational knowledge in payments systems and financial application workflows; actively building domain knowledge (SWIFT, SWIFTNet, RMA, Payment Systems, MT/ MX Messaging, GPA, GPI Observer Directory, PAIN, PACS, CAMT, Correspondents)

KEY SKILLS AND EXPERIENCE SUMMARY

- Experience in Software testing of Mobile Device Management Domain and Media Domain
- Excellent experience in Product Support and Query clarification
- Experience in Desktop application, Web Application and Mobile Application testing
- Experience in various software testing techniques (Functional, Regression, Sanity, Retesting, Smoke Testing, Compatibility and UAT testing
- Experience in Pre-prod Environment testing, Production Environment testing for Web Application, Desktop Application and Mobile Application
- Excellent skill to check customer centric scenarios to avoid production failures
- Excellent skill to check production issue and get them resolved
- Well versed macOS, iOS and Web based testing
- Good Knowledge about Automation testing using Selenium
- Good Knowledge about API testing using Postman and Jmeter tool
- Expertise in Defect Tracking and Bug Reporting tool JIRA
- Good Knowledge on debugging issues for both Web based and Mobile application
- Good Knowledge on third party configurations like GSUITE, AZURE, ADE, ABM
- Good Knowledge on VPN validation

SKILLS

Manual Testing	● Git Hub
JIRA- tool	JAVA
API Testing (POSTMAN & JMETER)	• SELENIUM
Jenkins	Automation Testing

EXPERIENCE

SOFTWARETESTENGINEER - JUNE-2022 TO PRESENT

42Gears Mobility System pvt ltd - Bangalore

Current Project - Web Based Application, Mobile Based Application, VPN application

Role - Software Test Engineer

Testing Strategy - Manual Testing, API testing & Functional Testing

Project Description - Evaluated Web and Mobile application communication with each other based on Enrollment, Jobs and other entities.

All testing methodologies were followed in pre-prod environment and Sanity was performed on production

Roles and Responsibilities -

- Have Worked on Mobile Application as well as Web Application for functional Testing, API testing and Automation Execution analysis
- Performed Api testing using Jmeter and POSTMAN tool on every release to make sure business scenarios are validated.
- Executed Automation test suite on enrolled devices to check functionality and analysed the triggering notification via Jenkins for Live Automation execution.
- Have used Jira tool as a Bug reporting tool and have identified severe bugs
- Got involved in platform specific testing on Apple, Windows, Android devices
- Proficient in testing Apple platform devices for both mac and iOS / ipad
- Have maintained a good test repository for certified features and shared with team for better understanding
- Taken Ownership on assigned new task and made sure its released with a good quality result keeping customer centric cases in priority
- Have an experience on Regression, Smoke, Sanity, Bug Retesting.on macOS and iOS devices
- Have an experience on Complete end to end testing of a web console which includes third part integrations like AZURE, ADE, ENTRA, G-SUITE
- Managed daily assignments of 3-member QA team, tracked test progress, and regularly reported testing status and defect metrics to stakeholders.
 - Reported and Resolved around 1500+ bugs making sure product is in good quality

SOFTWARE TEST ENGINEER - APRIL-2021 TO JUNE - 2022

AH Infotech pvt ltd, Bangalore - 560102

Worked Project - Web Based Application, Desktop Based Application

Role - Software Test Engineer

Testing Strategy - Manual Testing, Regression and Functional Testing

Project Description - Verified Web and Desktop application based on User Creations , Data creation to respective users and other entities.

Roles and Responsibilities -

- Have worked on the Test case execution and test case updation on respective Test case Repository tool to ensure a proper documentation
- Learnt the Bug Defect Life Cycle using JIRA tool
- Have got involved in SDLC and STLC cycle to have clear picture on release of product
- Have done Exploratory testing on the newly introduced product
- Have participated in marathon testing to ensure corner cases are covered
- Have worked on Desktop based application and reported P0 bugs Have Reported more than 850 bugs while testing the product

EDUCATION

- B.E. in MECHANICAL ENGINEERING VTU UNIVERSITY 2020
- PUC IN SCIENCE KRCES BAILHONGAL 2016