# Patients Emergency Room Visit - Dashboard

Data Range: 04/01/2019 - 10/30/2020

**4,632**
Total Patients Visit

**49.35%**
Administrative Appointment

**50.65%**
Non-administrative Appointment

Avg. Satisfaction Score
**5.45**

Avg. Wait Time
**35.53**

Service Not Rated
**75.71%**

Select Moment (Time)  | AM | PM |
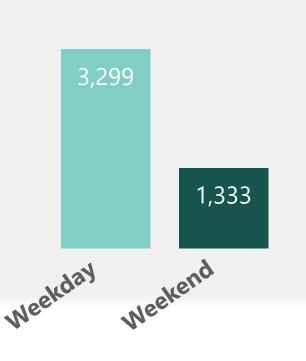
Referred Patients
**41.15%**

Walk-in Patients
**58.85%**
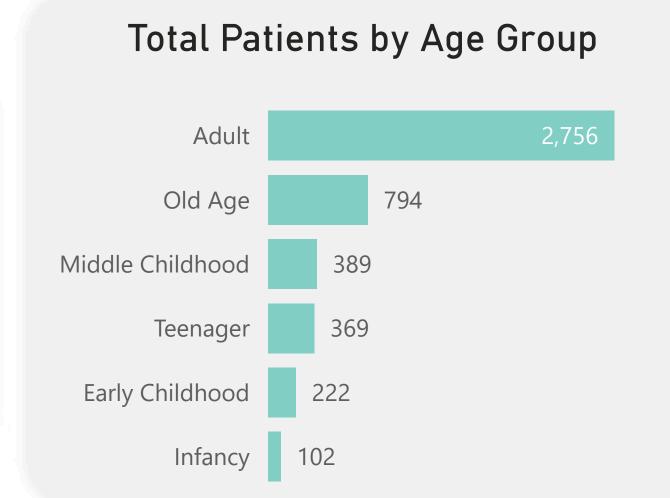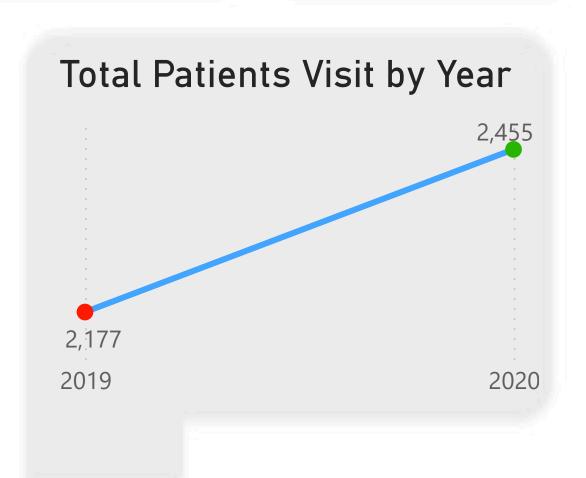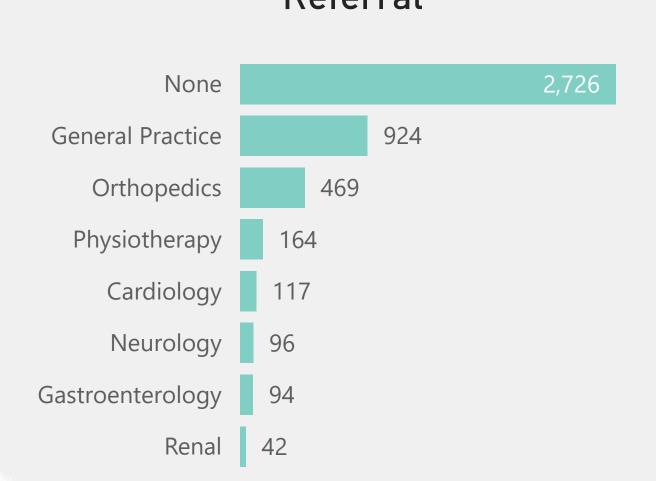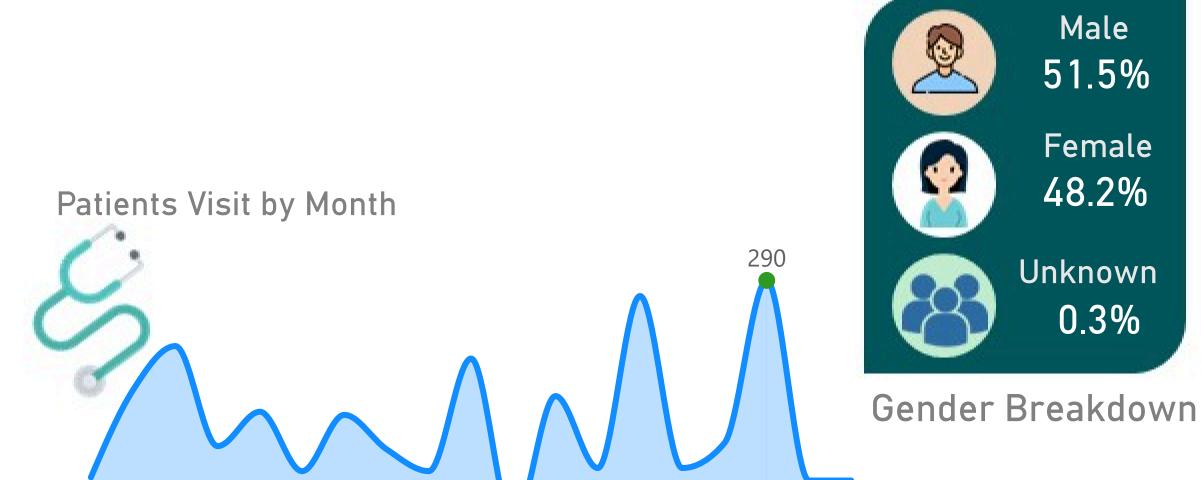
## Total Patients by Departmental Referral

| Department | Patients |
|---|---|
| None | 2,726 |
| General Practice | 924 |
| Orthopedics | 469 |
| Physiotherapy | 164 |
| Cardiology | 117 |
| Neurology | 96 |
| Gastroenterology | 94 |
| Renal | 42 |

## Total Patients by Age Group

| Age Group | Patients |
|---|---|
| Adult | 2,756 |
| Old Age | 794 |
| Middle Childhood | 389 |
| Teenager | 369 |
| Early Childhood | 222 |
| Infancy | 102 |

## Total Patients Visit by Year

2,177 — 2019
2,455 — 2020

## Patients by Weektype

| Weekday | Weekend |
|---|---|
| 3,299 | 1,333 |

## Patients Visit by Month

290 (Aug 2020)
212 (Feb 2020)

Apr 2019 — Oct 2020

## Gender Breakdown

Male **51.5%**
Female **48.2%**
Unknown **0.3%**

**The darkest GREEN on the scale denotes LOW WAIT TIME on the Age-Group**

Select: Avg Wait Time

| Patient Race | 0-10 | 11-20 | 21-30 | 31-40 | 41-50 | 51-60 | 61-70 | 71-80 |
|---|---|---|---|---|---|---|---|---|
| African American | | | | | | | | |
| Asian | | | | | | | | |
| Declined to Identify | | | | | | | | |
| Native American/Alaska Native | | | | | | | | |
| Pacific Islander | | | | | | | | |
| Two or More Races | | | | | | | | |
| White | | | | | | | | |