

## SKILLS

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HTML • CSS • Bootstrap • JavaScript  
• React • React Native • Node.js •  
Express.js • MongoDB

## OTHER SKILLS

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• Python • C++ • Java

## PROJECTS

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- Bootcamp Certificates
- LinkedIn
- GitHub
- Bootstrap Ver 1 - Nucampsite
- Bootstrap Ver 2 – Nucampsite
- React - Nucampsite
- Bootstrap – Luxiom
- HTML/CSS Website I
- HTML/CSS Website II
- HTML/CSS Resume
- WordPress Defunct Site Backup
- Photography Portfolio

## EXPERIENCE

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### LIVEOPS • INDEPENDENT CONTRACTOR • JULY 2019 - CURRENT

Working as an independent customer service contractor for Bath & Body Works with sales/account/post-sales issues. Working as Product Expert support contractor for Intuit TurboTax.

### TELEPERFORMANCE • SENIOR APPLE ADVISOR • JUL 2017 - JUNE 2019

Troubleshooted software and hardware issues on all Apple products. Meticulously followed Apple Internal Use Only articles. Reported all new bugs and customer's complaints.

### UNITED HEALTH GROUP • WEB DEVELOPER • FEB 2017 - MAY 2017

As a short-term contractor, collaborated on redesigning an old website. Recoded assigned tasks for pages. Successfully closed QA bug tickets. Project ended prematurely for reevaluation of the project's budget.

### SUPPORT.COM • REMOTE SERVICES TECHNICIAN • DEC 2015 - JAN 2017

Worked on setting up and troubleshooting Comcast gateways. Studied signal level to find RF issues and schedule repair technician if needed.

### MINNESOTA STATE UNIVERSITY • IT SUPPORT • NOV 2007 - MAY 2009

Assisted in deployment, configuration, troubleshooting and updates of PCs, Macs, printers & scanners. Assisted students on working with various Microsoft products.

## EDUCATION

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### NUCAMP CODING BOOTCAMP • BELLEVUE, WA • JAN 2021 – JUN2021

Full-Stack Web & Mobile Development Certificate. MERN Stack.

### UNIVERSITY OF THE PEOPLE • PASADENA, CA • MAY 2020 - CURRENT

Associate in Computer Science.

## REFERENCES

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Chhabi Pachabhaiya • Apple • Senior Drupal Dev • 469 386 772

Dilip Paudel • Chase • Java Dev • 985 413 7771

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