

Skills	Good knowledge of
	<div>• HTML/CSS/Bootstrap • JS/jQuery/JSON/Node.js • Java/JSP/Spring/Maven • MySQL/PostgreSQL • Python/Django • WordPress • Git/GitHub • Lightroom/Photoshop • Linux/CCNA commands</div>
Tools	Tools I prefer
	<div>• Visual Studio Code • Eclipse • PyCharm • Chrome Dev Tools</div>
Works	Works in progress
	<div><div><div>• Bootstrap Portfolio Website (sachinkrb.github.io)</div><div>• RWD Website I</div><div>• RWD Website II</div><div>• Skeleton Framework Website III</div><div>• How to CSS a Website</div><div>• Github Summary</div><div>• Codepen.io Playground</div><div>• Mini Courses</div><div>• Photography Portfolio</div><div>• YouTube</div></div></div>
Work Background	<div>Independent Contractor @ LiveOps @ Work At Home August 2019 - Current</div> <div><div>• Working as an independent customer service contractor for Bath & Body Works and Intuit TurboTax.</div><div>• Resolving sales/accounts/post-sales issues & product expert support.</div><div>• Working as Product Expert Support contractor for Intuit TurboTax.</div></div>
	<div>Senior Apple Advisor @ Teleperformance @ Work At Home July 2017 - June 2019</div> <div><div>• Professionally handled software/hardware calls for all Apple products.</div><div>• Followed internal Apple documents to resolve software issues.</div><div>• Documented eac software and hardware issues.</div><div>• Setup hardware related repair appointments.</div><div>• Reported software updates bugs with steps to reproduce.</div></div>
	<div>Web Developer @ United Health Group @ Short-Term Contractor February 2017 - May 2017</div> <div><div>• Followed Agile methodology for tasks iterations, tasks reporting and final product demos.</div><div>• Worked on redesigning old website while waiting on a new project.</div><div>• Worked with HTML5, CSS3, JavaScript, jQuery, JSP, Java, Spring, Maven, DB2, Subversion.</div><div>• Used SQL queries to work with the DB2 database.</div><div>• Took care of defects opened by QA within the given time frame.</div></div>
	<div>Remote Services Technician @ Support.com @ Work At Home December 2015 - January 2017</div> <div><div>• Professionally handled Tier 2 calls associated with Comcast customer's Internet issues.</div><div>• Studied Signal levels to look for RF issues and scheduled a technician if needed.</div><div>• Logged into Gateways remotely to troubleshoot, manipulate settings, read logs to check modem health.</div><div>• Ran proximity checks to determine outages.</div></div>
	<div>IT Support Assistant @ Academic Computer Center @ MNSU November 2007 - May 2009</div> <div><div>• Supported IT leads in deploying and configuring Window OS in several buildings on campus.</div><div>• Used PXE boot, Wake on LAN(WOL), and protocols like BOOTP/DHCP/TFTP.</div><div>• Assisted in upgrading old hardware.</div><div>• Assisted students in troubleshooting installed software.</div></div>
Education	<div>University of the People (UoPeople) - Pasadena, CA 2020 - Current</div> <div><div>• Associate Degree in Computer Science</div></div>
	<div>Minnesota State University (MNSU) - Mankato, MN 2005 - 2009</div> <div><div>• Information Technology (NOT A GRAD)</div></div>
	<div>Orchid Science College - Bharatpur, NEPAL 2002 - 2004</div> <div><div>• High School Diploma</div></div>
	<div>References</div> <div><div>• Chhabi Pachabhaiya-----Drupal Engineer@Apple-----chhabi@pachabhaiya.com-----469-386-7729</div><div>• Dilip Paudel-----Software Engineer@SAP-----dilip.paudel@sap.com-----985-413-7771</div></div>