Sachin R. // sachinkrb@gmail.com // Portfolio Website: sachinkrb.github.io

[Highlighted Skills]

Good Knowledge On

• HTML	• CSS, Bootstrap & Sass	• JavaScript	• PHP	• PostgreSQL	• React	• WAMP & XAMPP	• Git & GitHub	• Lightroom & Photoshop

Currently Exploring

- Ruby & Ruby on Rails - Open App Academy Courses (Current)
- Python & Django - Books & Documentations (Intermediate Skills)

Self Explored Skills

• Java	• C++	• Node.js	• AngularJS	• jQuery	• JSON & XML	• Spring	• Hiberate	• Korn Shell
• WordPress	• RHEL Commands	• CCNA Commands					

Favorite Tools

• Visual Studio Code	• Eclipse	• Chrome Dev Tools

Operating System Explored

• Ubuntu & CentOS	• macOS	• Windows

[Tiny Projects]

Personal Tiny Creative Works & Workshops

CLICK ON LINKS BELOW TO EXPLORE MY TINY WORKS

- [Github Powered Portfolio Website (sachinkrb.github.io)](sachinkrb.github.io)
- [Quick summary of Github Account](#)
- [Prototype Website for Django(RWD)](#)
- [Makeup Website for Spouse(RWD)](#)
- [Linux Chats Website (Wordpress as CMS, Theme Based)](#)
- [How To Start Best HTML/CSS Coding](#)
- [Github Account For Current Projects](#)
- [Reminders/Web Collections](#)
- [Codepen.io Account](#)
- [Repl.it Account](#)
- [Sololearn Account](#)
- [Yes, I do Photography as a Hobby!](#)

[Work Background]

Independent Contractor at LiveOps, Work At Home | August 2019 - Current

- Working as an independent customer service contractor for Bath & Body Works.
- Resolving sales/accounts/post-sales issues.
- Help customers order products on behalf of Bath & Body Works

Senior Apple Advisor at Teleperformance, Work At Home | July 2017 - June 2019

- Professionally handled software/hardware issues calls regarding Apple products such as Mac, iPhone, iPad, iPod and other apple accessories.
- Dug in-depth for system folders to find the root cause of the issue, followed internal apple documents and verified Google searches to solve the issues.
- Isolated & categorized issues to keep proper written documentation of software and hardware issues.
- Setup repair appointment for hardware related issues.
- Worked on reporting new bugs generated with every software updates.

Web Developer at United Health Group, Short-Term Contractor | February 2017 - May 2017

- Worked under agile methodology by attending scrum calls for tasks iterations, tasks reporting and final product demos.
- Worked on building UIs using multiple languages but not limited to HTML5, CSS3, JavaScript, Spring, jQuery, AngularJS, JSP, JSTL and Bootstrap.
- Implemented SQL queries to work with the DB2 database servers.
- Ran software security assurance tool on codes to check for security vulnerabilities.
- Learned about Spring framework, korn shell, Stage/Production server & other web development/deployment tools.
- Took care of defects opened by QA within the given time frame.

Remote Services Technician at Support.com, Work At Home | December 2015 - January 2017

- Professionally handled calls from by tier1 associated with Comcast customer's Internet issues.
- Studied Signal levels to look for RF issues and scheduled a technician if needed
- Logged into Gateways remotely to troubleshoot, manipulate settings, read logs and check the health of those devices.
- Ran proximity checks to determine outages and help determine the cause of intermittent Internet issues.

IT Support Assistant at Academic Computer Center, MNSU | November 2007 - May 2009

- Supported IT leads in deploying and configuring Window OS in several buildings on campus.
- Used PXE boot, Wake on LAN(WOL), and protocols like BOOTP/DHCP/TFTP.
- Assisted in removing old hardware parts to upgrade and test new hardwares.
- Assisted students in working with various softwares, including removal and installation of windows and third party softwares.

[Education]

Orchid Science College, Bharatpur, Nepal | 2002 - 2004

- Physics, Chemistry, Biology & Mathematics

Minnesota State University(MNSU), Mankato, MNSU | 2005 - 2009

- Information Technology (NOT A GRAD!)

University of the People(UoPeople), Online | Starting Apr 9, 2020

- Computer Science