Sachin R. // sachink.rb@gmail.com //

myCurrentGoal => { "To research and learn a little bit of coding everyday" }

Portfolio Website: sachinkrb.github.io

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[Highlighted Skills]

Good Knowledge On:

- HTML
- BootStrap
- Lightroom & Photoshop
- CSS
- React
- JavaScript
- Django
- PHP
- WAMP & XAMPP
- PostgreSQL
- Git & GitHub

- HTML [Forms, Graphics, Media, APIs, HTML5]
- CSS [Float, Flexbox, Grid, Animations, Responsive Web Design]
- JavaScript [Forms, Objects, Functions, HTML DOM, Browser BOM, AJAX, JSON, JS vs jQuery]
- Colors [www.colorhexa.com]

Self Explored

- Java
- JSON & XML
- RHEL Commands
- C++
- Spring
- CCNA Commands
- Node.js
- Hiberate
- AngularJS
- Korn Shell
- jQuery
- WordPress

IDE's & Other Tools Explored

- Visual Studio Code
- Packet Tracer
- Pycharm
- Photography
- Sublime Text
- Eclipse
- Firefox, Chrome Dev Tools

Operating System Explored

- Ubuntu/CentOS
- macOS
- Windows

[Tiny Projects]

Personal Tiny Creative Works & Workshops

CLICK on the links below to direct you to my few remains of what I have practiced & created:

- Github Powered Portfolio Website (sachinkrb.github.io)
- Quick summary of Github Account
- Prototype Website for Django(RWD)
- Makeup Website for Spouse(RWD)
- Linux Chats Website (Wordpress as CMS, Theme Based)
- How To Start Best HTML/CSS Coding
- Github Account For Current Projects
- Reminders/Web Collections
- Codepen.io Account
- Repl.it Account
- Sololearn Account
- Yes, I do Photography as a Hobby!

[Work Background]

Independent Contractor at LiveOps, Work At Home | August 2019 - Current

- Working as an independent customer service contractor for Bath & Body Works.
- Resolving post sales/accounts/post-sales issues.
- Help customers order products on behalf of Bath & Body Works

Senior Apple Advisor at Teleperformance, Work At Home | July 2017 - June 2019

- Professionally handled software/hardware issues calls regarding Apple products such as Mac, iPhone, iPad, iPod and other apple accessories.
- Dug in-depth for system folders to find the root cause of the issue, followed internal apple documents and verified Google searches to solve the issues.
- Isolated & categorized issues to keep proper written logs of software and hardware issues.
- Setup repair appointment for hardware related issues.
- Worked on reporting new bugs generated with every software updates.

Web Developer at United Health Group, Short-Term Contractor | February 2017 - May 2017

- Worked under agile methodology by attending scrum calls for tasks iterations, tasks reporting and final product demos.
- Worked on building UIs using multiple languages but not limited to HTML5, CSS3, JavaScript, Spring, jQuery, AngularJS, JSP, JSTL and Bootstrap.
- Implemented SQL queries to work with the DB2 database servers.
- Ran software security assurance tool on codes to check for security vulnerabilities.
- Learned about Spring framework, korn shell, Stage/Production server & other web development/deployment tools.
- Took care of defects opened by QA within the given time frame.

Remote Services Technician at Support.com, Work At Home | December 2015 - January 2017

- Professionally handled calls passed on by tiers associated with Comcast customers Internet issues.
- Studied Signal levels in details to look for RF issues and scheduled a technician if needed to correct the reported issue.
- Logged into customers routers and modems remotely to troubleshoot and manipulate the settings as well as read logs to determine the health of those devices.
- Ran proximity checks to determine outages and isolated intermittent Internet issues.

IT Support Assistant at Academic Computer Center, MNSU | November 2007 - May 2009

- Supported IT leads in deploying and configuring Window OS in several buildings on campus.
- Used PXE boot, Wake on LAN(WOL), and protocols like BOOTP/DHCP/TFTP.
- Assisted in removing old hardware parts to upgrade and test old hardwares.
- Assisted students in working with various softwares, including removal and installation of windows and third party softwares.
- Maintained proper security access to classroom labs.
- Assisted in configuring LANs and WLANs in multiple buildings on campus.

[Education]

Orchid Science College, Bharatpur, Nepal | 2002 - 2004

- Physics, Chemistry, Biology & Mathematics

Minnesota State University(MNSU), Mankato, MNSU | 2005 - 2009

- Information Technology (NOT A GRAD!)