

{ Highlighted Skills }	<div>Favorite Things</div> <ul style="list-style-type: none"><li>HTML</li><li>BootStrap 4</li><li>Git &amp; GitHub</li></ul>	<ul style="list-style-type: none"><li>CSS</li><li>PostgreSQL</li></ul>	<ul style="list-style-type: none"><li>JavaScript</li><li>PHP</li></ul>	<ul style="list-style-type: none"><li>Python</li><li>Java</li></ul>	<ul style="list-style-type: none"><li>Django</li><li>WAMP &amp; XAMPP</li></ul>
	<ul style="list-style-type: none"><li>HTML [ Forms, Graphics, Media, APIs, HTML5 ]</li></ul>				
	<ul style="list-style-type: none"><li>CSS [ Float, Flexbox, Grid, Animations, Responsive ]</li></ul>				
	<ul style="list-style-type: none"><li>JavaScript Forms, Objects, Functions, HTML DOM, Browser BOM, AJAX, JSON, JS vs JQuery ]</li></ul>				
	<ul style="list-style-type: none"><li>Colors [ www.colorhexa.com ]</li></ul>				
{ Tiny Projects }	<div>Self Explored</div> <ul style="list-style-type: none"><li>Java</li><li>JSON &amp; XML</li><li>Red Hat Linux Commands</li></ul>	<ul style="list-style-type: none"><li>C++</li><li>Spring</li><li>Cisco Routing &amp; Switching</li></ul>	<ul style="list-style-type: none"><li>Node.js</li><li>Hiberate</li></ul>	<ul style="list-style-type: none"><li>AngularJS</li><li>Korn Shell</li></ul>	<ul style="list-style-type: none"><li>jQuery</li><li>WordPress</li></ul>
	<div>IDE's &amp; Other Tools Explored</div> <ul style="list-style-type: none"><li>Visual Studio Code</li><li>Firefox, Chrome Dev Tools</li><li>Adobe Illustrator</li></ul>	<ul style="list-style-type: none"><li>Pycharm</li><li>Putty</li><li>Responsive Web Design</li></ul>	<ul style="list-style-type: none"><li>Sublime Text</li><li>FileZilla</li><li>Photography</li></ul>	<ul style="list-style-type: none"><li>Eclipse</li><li>Packet Tracer</li></ul>	<ul style="list-style-type: none"><li>Notepad++</li><li>Adobe Photoshop</li></ul>
	<div>Operating System Explored</div> <ul style="list-style-type: none"><li>Ubuntu</li></ul>	<ul style="list-style-type: none"><li>MacOS, OS X &amp; iOS</li></ul>	<ul style="list-style-type: none"><li>Windows XP, Vista, 7, 8 &amp; 10</li></ul>	<ul style="list-style-type: none"><li>RHEL OS</li></ul>	<ul style="list-style-type: none"><li>CentOS</li></ul>
	<div>Personal Tiny Creative Works &amp; Workshops</div> <div>Here lies my remains of what I have practiced &amp; created:</div> <ul style="list-style-type: none"><li>Github powered Portfolio Website</li><li>Linux Chats Website built using Wordpress as CMS</li><li>Github Account For Current Projects</li><li>Django Powered Website Coming Soon!</li><li>Codepen.io Account</li><li>Repl.it Account</li><li>Sololearn Account</li></ul>				
	<div>Senior Apple Advisor at Teleperformance, Work At Home   July 2017 - Current</div> <div><b>Environment:</b> macOS, iOS, Apple Multiple Internal Tools, Apple Support Articles, Apple Devices, MacOS Manuals, iOS Manuals, Apple Internal Use Only Articles.</div> <ul style="list-style-type: none"><li>Professionally handled software and hardware issues calls regarding Apple products such as Mac, iPhone, iPad, iPod and other apple accessories.troubleshooting skills.</li><li>Dug in-depth system folders to find the root cause of the issue, followed internal apple documents and verified google searches to solve the performance and other issues.</li><li>Used soft-skills and right set of questions to get to the main cause of the issue.</li><li>Requested screen-sharing sessions on iOS and Mac devices while assuring trust and maintaining privacy for the customer.</li><li>Isolated &amp; categorized issues to keep proper written logs of software and hardware issues.</li><li>Setup repair appointment for hardware related issues.</li><li>Studied and reported arising software and hardware issues with Apple products.</li><li>Worked on new bugs generated with every software updates and freshly launched appleproducts.</li><li>Maintained proper access to consumers apple id, icloud account and private information.</li><li>Received numerous completely satisfied surveys(goals achieved upto 100%) and kudos fromnumerous apple consumers.</li></ul>				
{ Work Background }	<div>Web Developer at United Health Group, Short-Term Contract Hire   February 2017 - May 2017</div> <div><b>Environment:</b> HTML, CSS, Java, JSP, JSTL, jQuery, AngularJS, Spring MVC, XML, DB2,Fortify, MyEclipse Blue 2014, Aqua Data Studio, Websphere Application Server, Maven,Tortoise SVN, Rally, KornShell.</div> <ul style="list-style-type: none"><li>Worked under scrum concepts of agile methodology by attending scrum calls for tasks iterations, tasks reporting and final product demos.</li><li>Worked with Spring open source framework for improving existing web application as well as creating attractive graphical user interface based on old and new prototypes.</li><li>Created SQL queries and implemented functions to work with the DB2 database servers.</li><li>etched , manipulated and executed SQL queries to check for database errors and corrected the logic and data as required for each task.</li><li>Ran software security assurance tool on new files to check for security vulnerabilities.</li><li>Worked on User interface system using HTML5, CSS3, JavaScript, jQuery, AngularJS, JSP, JSTL and Bootstrap.</li><li>Went through several meetings on how to properly code and execute kornshell(ksh) for batch jobs.</li><li>Installed and build the web application using Maven to deploy and test out the job in various test and stage servers.</li><li>Developed the application using Eclipse as the IDE and used features for editing, debugging, compiling, formatting, test cases, and installed Subclipse plugin for version control (SVN).</li><li>Properly exported and committed the changes in code by setting up several meetings with fellow developers to avoid conflicts.</li><li>Took care of defects opened by QA within the given time frame.</li></ul>				
	<div>Remote Services Technician at Support.com, Work At Home   December 2015 - January 2017</div> <div><b>Environment:</b> Windows 7/10, Einstein 2.0, Avaya, CiscoVPN, RDS browser, SDC Workbench, Spark, BlueJeans, Various DSL Modems, Routers.</div> <ul style="list-style-type: none"><li>Professionally handled calls passed on by tiers associated with comcast customers internet issues.</li><li>Discussed and asked proper questions to get to the root of the issue.</li><li>Studied Signal levels in details to look for RF issues and scheduled a technician if needed to correct the reported issue.</li><li>Logged into customers routers and modems remotely to troubleshoot and manipulate the settings as well as read logs to determine the health of those devices.</li><li>Ran proximity checks to determine outages and isolates intermittent internet issues.</li></ul>				
	<div>IT Support Assistant at Academic Computer Center, MINSU   November 2007 - May 2009</div> <div><b>Environment:</b> Windows XP, Vista, Server, Microsoft Office, BOOTP, Windows Deployment Services</div> <ul style="list-style-type: none"><li>Supported IT leads in deploying and configuring Window OS in several buildings on campus.</li><li>Used PXE boot, Wake on Lan(WOL), and protocols like BOOTP/DHCP/TFTP.</li><li>Assisted in removing old hardware parts to upgrade and test old hardwares.</li><li>Assisted students in working with various softwares, including removal and installation of windows and third party softwares.</li><li>Maintained proper security access to classroom labs.</li><li>Communicated in professional manners about the unnoticed hardware, software and security issues to IT leads.</li><li>Assisted in configuring LANs and WLANs in multiple buildings on campus.</li></ul>				
	<div>Orchid Science College, Bharatpur, Nepal   2002 - 2004</div> <ul style="list-style-type: none"><li>Physics, Chemistry, Biology &amp; Mathematics</li></ul>				
	<div>Minnesota State University(MINSU), Mankato, MINSU   2005 - 2009</div> <ul style="list-style-type: none"><li>Information Technology</li></ul>				
{ Education }					