

SKILLS

HTML • CSS • Bootstrap • JavaScript
• React • React Native • Node.js •
Express.js • MongoDB

OTHER SKILLS

• Python • C++ • Java

PROJECTS

- Bootcamp Certificates
- LinkedIn
- GitHub
- Bootstrap Ver 1 - Nucampsite
- Bootstrap Ver 2 – Nucampsite
- React - Nucampsite
- Bootstrap – Luxiom
- HTML/CSS Website I
- HTML/CSS Website II
- HTML/CSS Resume
- WordPress Defunct Site Backup
- Photography Portfolio

EXPERIENCE

LIVEOPS • INDEPENDENT CONTRACTOR • JULY 2019 - CURRENT

Working as a customer service contractor for Bath & Body Works with sales/account/post-sales issues. Worked as Product Expert support contractor for Intuit TurboTax.

TELEPERFORMANCE • SENIOR APPLE ADVISOR • JUL 2017 - JUNE 2019

Troubleshoot software and hardware issues on all Apple products. Meticulously followed Apple Internal Use Only articles. Reported all new bugs and customer's complaints.

UNITED HEALTH GROUP • WEB DEVELOPER • FEB 2017 - MAY 2017

As a short-term contractor, collaborated on redesigning an old website. Recoded assigned tasks for pages. Successfully closed QA bug tickets. Project ended prematurely for reevaluation of the project's budget.

SUPPORT.COM • REMOTE SERVICES TECHNICIAN • DEC 2015 - JAN 2017

Worked on setting up and troubleshooting Comcast gateways. Studied signal level to find RF issues and schedule repair technician if needed.

MINNESOTA STATE UNIVERSITY • IT SUPPORT • NOV 2007 - MAY 2009

Assisted in deployment, configuration, troubleshooting and updates of PCs, Macs, printers & scanners. Assisted students in working with various Microsoft products.

EDUCATION

NUCAMP CODING BOOTCAMP • BELLEVUE, WA • JAN 2021 – JUN2021

Full-Stack Web & Mobile Development Certificate. MERN Stack.

UNIVERSITY OF THE PEOPLE • PASADENA, CA • MAY 2020 - CURRENT

Associate in Computer Science.

REFERENCES

Chhabi Pachabhaiya • Apple • Senior Drupal Dev • 469 386 7729

Dilip Paudel • Chase • Java Dev • 985 413 7771

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