

[Highlighted Skills]	<div><div>Favorite Things</div><div><div><div>• HTML</div><div>• Bootstrap</div><div>• Lightroom & Photoshop</div></div><div><div>• CSS</div><div>• PostgreSQL</div></div><div><div>• JavaScript</div><div>• PHP</div></div><div><div>• React</div><div>• WAMP & XAMPP</div></div><div><div>• Django</div><div>• Git & GitHub</div></div></div></div>
	<div><div><div>• HTML [Forms, Graphics, Media, APIs, HTML5]</div><div>• CSS [Float, Flexbox, Grid, Animations, Responsive Web Design]</div><div>• JavaScript [Forms, Objects, Functions, HTML DOM, Browser BOM, AJAX, JSON, JS vs jQuery]</div><div>• Colors [www.colorhexa.com]</div></div></div>
	<div><div><div>Self Explored</div><div><div><div>• Java</div><div>• JSON & XML</div><div>• RHEL Commands</div></div><div><div>• C++</div><div>• Spring</div><div>• CCNA Commands</div></div><div><div>• Node.js</div><div>• Hibernate</div></div><div><div>• AngularJS</div><div>• Korn Shell</div></div><div><div>• jQuery</div><div>• WordPress</div></div></div></div></div>
	<div><div><div>IDEs & Other Tools Explored</div><div><div><div>• Visual Studio Code</div><div>• Putty</div></div><div><div>• Pycharm</div><div>• FileZilla</div></div><div><div>• Sublime Text</div><div>• Packet Tracer</div></div><div><div>• Eclipse</div><div>• Photography</div></div><div><div>• Firefox, Chrome Dev Tools</div></div></div></div></div>
[Tiny Projects]	<div><div>Operating System Explored</div><div><div>• Ubuntu/CentOS</div><div>• macOS</div><div>• Windows</div></div></div>
	<div><div><div>Personal Tiny Creative Works & Workshops</div><div>CLICK on the links below to direct you to my few remains of what I have practiced & created:</div><div><div><div>• Github Powered Portfolio Website (sachinkrb.github.io)</div><div>• Quick summary of Github Account</div><div>• RWD Prototype for Django Project (Current)</div><div>• Makeup Website for Spouse (Current)</div><div>• Linux Chats Website (Wordpress as CMS, linuxchats.com)</div><div>• Personal Research-How To Start Best HTML&CSS Coding</div><div>• Github Account For Current Projects (github.com/sachinkrb)</div><div>• Reminder Lists For Creations</div><div>• Django Powered Website Coming Soon!</div><div>• Codepen.io Account</div><div>• Replit Account</div><div>• Sololearn Account</div><div>• Yes, I do photography as a hobby!</div></div></div></div></div>
[Work Background]	<div><div><div>Independent Contractor at LiveOps, Work At Home</div><div>I July 2019 - Current</div></div><div><div><div>• Working as an independent customer service contractor for different retail and non-retail clients.</div><div>• Resolving products and accounts issues.</div></div></div></div>
	<div><div><div>Senior Apple Advisor at Teleperformance, Work At Home</div><div>I July 2017 - June 2019</div></div><div><div><div>• Professionally handled software and hardware issues calls regarding Apple products such as Mac, iPhone, iPad, iPod and other apple accessories.troubleshooting skills.</div><div>• Dug in-depth for system folders to find the root cause of the issue, followed internal apple documents and verified google searches to solve the performance and other issues.</div><div>• Used soft-skills and right set of questions to get to the main cause of the issue.</div><div>• Requested screen-sharing sessions on iOS and Mac devices while assuring solution and maintained privacy for the customer.</div><div>• Isolated & categorized issues to keep proper written logs of software and hardware issues.</div><div>• Setup repair appointment for hardware related issues.</div><div>• Studied and reported arising software and hardware issues with Apple products.</div><div>• Worked on new bugs generated with every software updates and freshly launched Apple products.</div><div>• Maintained proper access to consumers apple id, iCloud account and private information.</div><div>• Received numerous completely satisfied surveys(goals achieved up-to 100%) and kudos from numerous apple consumers.</div></div></div></div>
	<div><div><div>Web Developer at United Health Group, Short-Term Contract Hire</div><div>I February 2017 - May 2017</div></div><div><div><div>• Worked under scrum concepts of agile methodology by attending scrum calls for tasks iterations, tasks reporting and final product demos.</div><div>• Worked with Spring open source framework for improving existing web application as well as creating attractive graphical user interface based on old and new prototypes.</div><div>• Created SQL queries and implemented functions to work with the DB2 database servers.</div><div>• etched , manipulated and executed SQL queries to check for database errors and corrected the logic and data as required for each task.</div><div>• Ran software security assurance tool on new files to check for security vulnerabilities.</div><div>• Worked on User interface system using HTML5, CSS3, JavaScript, jQuery, AngularJS, JSP, JSTL and Bootstrap.</div><div>• Went through several meetings on how to properly code and execute kornshell(ksh) for batch jobs.</div><div>• Installed and build the web application using Maven to deploy and test out the job in various test and stage servers.</div><div>• Developed the application using Eclipse as the IDE and used features for editing, debugging, compiling, formatting, test cases, and installed Subclipse plugin for version control (SVN).</div><div>• Properly exported and committed the changes in code by setting up several meetings with fellow developers to avoid conflicts.</div><div>• Took care of defects opened by QA within the given time frame.</div></div></div></div>
	<div><div><div>Remote Services Technician at Support.com, Work At Home</div><div>I December 2015 - January 2017</div></div><div><div><div>• Professionally handled calls passed on by tiers associated with Comcast customers Internet issues.</div><div>• Studied Signal levels in details to look for RF issues and scheduled a technician if needed to correct the reported issue.</div><div>• Logged into customers routers and modems remotely to troubleshoot and manipulate the settings as well as read logs to determine the health of those devices.</div><div>• Ran proximity checks to determine outages and isolates intermittent Internet issues.</div></div></div></div>
	<div><div><div>IT Support Assistant at Academic Computer Center, MNSU</div><div>I November 2007 - May 2009</div></div><div><div><div>• Supported IT leads in deploying and configuring Window OS in several buildings on campus.</div><div>• Used PXE boot, Wake on LAN(WOL), and protocols like BOOTP/DHCP/TFTP.</div><div>• Assisted in removing old hardware parts to upgrade and test old hardwares.</div><div>• Assisted students in working with various softwares, including removal and installation of windows and third party softwares.</div><div>• Maintained proper security access to classroom labs.</div><div>• Communicated in professional manners about the unnoticed hardware, software and security issues to IT leads.</div><div>• Assisted in configuring LANs and WLANs in multiple buildings on campus.</div></div></div></div>
[Education]	<div><div><div>Orchid Science College, Bharatpur, Nepal</div><div>I 2002 - 2004</div></div><div><div><div>• Physics, Chemistry, Biology & Mathematics</div></div></div></div>
	<div><div><div>Minnesota State University(MNSU), Mankato, MNSU</div><div>I 2005 - 2009</div></div><div><div><div>• Information Technology (NOT A GRAD!)</div></div></div></div>