

[Highlighted Skills]

Favorite Things

- HTML
- Django
- WAMP & XAMPP

- CSS
- BootStrap 4
- Git & GitHub

- JavaScript
- PostgreSQL
- Lightroom & Photoshop

- React
- PHP

- Python
- Java

- HTML [Forms, Graphics, Media, APIs, HTML5]
- CSS [Float, Flexbox, Grid, Animations, Responsive]
- JavaScript [Forms, Objects, Functions, HTML DOM, Browser BOM, AJAX, JSON, JS vs jQuery]
- Colors [[www.colorhexa.com](#)]

Self Explored

- Java
- JSON & XML
- Red Hat Linux Commands

- C++
- Spring
- Cisco Routing & Switching

- Node.js
- Hiberate

- AngularJS
- Korn Shell

- jQuery
- WordPress

IDEs & Other Tools Explored

- Visual Studio Code
- Firefox, Chrome Dev Tools
- Adobe Illustrator

- Pycharm
- Putty
- Responsive Web Design

- Sublime Text
- FileZilla
- Photography

- Eclipse
- Packet Tracer

- Notepad++
- Adobe Photoshop

Operating System Explored

- Ubuntu

- MacOS, OS X & iOS

- Windows XP, Vista, 7, 8 & 10

- RHEL OS

- CentOS

[Tiny Projects]

Personal Tiny Creative Works & Workshops

CLICK on the links below to direct you to my few remains of what I have practiced & created:

- [Github Powered Portfolio Website \(sachinkrb.github.io\)](#)
- [Working on Responsive Design Website Prototype for Django Project \(Current\)](#)
- [Working on a Makeup Website for Spouse \(Current\)](#)
- [Linux Chats Website built using Wordpress as CMS \(linuxchats.com\)](#)
- [Personal Research-How To Start Best HTML&CSS Coding](#)
- [Github Account For Current Projects \(github.com/sachinkrb\)](#)
- [Reminder Lists For Creations](#)
- [Django Powered Website Coming Soon!](#)
- [Codepen.io Account](#)
- [Replit Account](#)
- [Sololearn Account](#)
- [Yes, I do photography as a hobby!](#)

[Work Background]

Independent Contractor at LiveOps, Work At Home | July 2019 - Current

- Working as an independent customer service contractor for different retail and non-retail clients.
- Resolving products and accounts issues.

Senior Apple Advisor at Teleperformance, Work At Home | July 2017 - June 2019

- Professionally handled software and hardware issues calls regarding Apple products such as Mac, iPhone, iPad, iPod and other apple accessories.troubleshooting skills.
- Dug in-depth for system folders to find the root cause of the issue, followed internal apple documents and verified google searches to solve the performance and other issues.
- Used soft-skills and right set of questions to get to the main cause of the issue.
- Requested screen-sharing sessions on iOS and Mac devices while assuring solution and maintained privacy for the customer.
- Isolated & categorized issues to keep proper written logs of software and hardware issues.
- Setup repair appointment for hardware related issues.
- Studied and reported arising software and hardware issues with Apple products.
- Worked on new bugs generated with every software updates and freshly launched Apple products.
- Maintained proper access to consumers apple id, iCloud account and private information.
- Received numerous completely satisfied surveys(goals achieved up-to 100%) and kudos from numerous apple consumers.

Web Developer at United Health Group, Short-Term Contract Hire | February 2017 - May 2017

- Worked under scrum concepts of agile methodology by attending scrum calls for tasks iterations, tasks reporting and final product demos.
- Worked with Spring open source framework for improving existing web application as well as creating attractive graphical user interface based on old and new prototypes.
- Created SQL queries and implemented functions to work with the DB2 database servers.
- etched , manipulated and executed SQL queries to check for database errors and corrected the logic and data as required for each task.
- Ran software security assurance tool on new files to check for security vulnerabilities.
- Worked on User interface system using HTML5, CSS3, JavaScript, jQuery, AngularJS, JSP, JSTL and Bootstrap.
- Went through several meetings on how to properly code and execute kornshell(ksh) for batch jobs.
- Installed and build the web application using Maven to deploy and test out the job in various test and stage servers.
- Developed the application using Eclipse as the IDE and used features for editing, debugging, compiling, formatting, test cases, and installed Subclipse plugin for version control (SVN).
- Properly exported and committed the changes in code by setting up several meetings with fellow developers to avoid conflicts.
- Took care of defects opened by QA within the given time frame.

Remote Services Technician at Supportcom, Work At Home | December 2015 - January 2017

- Professionally handled calls passed on by tiers associated with Comcast customers Internet issues.
- Studied Signal levels in details to look for RF issues and scheduled a technician if needed to correct the reported issue.
- Logged into customers routers and modems remotely to troubleshoot and manipulate the settings as well as read logs to determine the health of those devices.
- Ran proximity checks to determine outages and isolates intermittent Internet issues.

IT Support Assistant at Academic Computer Center, MNSU | November 2007 - May 2009

- Supported IT leads in deploying and configuring Window OS in several buildings on campus.
- Used PXE boot, Wake on LAN(WOL), and protocols like BOOTP/DHCP/TFTP.
- Assisted in removing old hardware parts to upgrade and test old hardwares.
- Assisted students in working with various softwares, including removal and installation of windows and third party softwares.
- Maintained proper security access to classroom labs.
- Communicated in professional manners about the unnoticed hardware, software and security issues to IT leads.
- Assisted in configuring LANs and WLANs in multiple buildings on campus.

[Education]

Orchid Science College, Bharatpur, Nepal | 2002 - 2004

- Physics, Chemistry, Biology & Mathematics

Minnesota State University(MNSU), Mankato, MNSU | 2005 - 2009

- Information Technology (NOT A GRAD!)