SKILLS

HTML • CSS • Bootstrap • JavaScript • React • Redux • React Native • Node.js • Express.js • MongoDB • Webpack

OTHER SKILLS

Python • C++ • Java

PROJECTS

- Bootstrap ver 1 - nucampsite
- Source Code
- Bootstrap ver 2 – nucampsite
- Source Code
- Bootstrap – luxiom
- Source Code
- React/Redux - nucampsite
- Source Code
- HTML/CSS landing page 1
- Source Code
- HTML/CSS landing page 2
- Source Code
- HTML/CSS resume
- Source Code
- WordPress defunct site backup

OTHER LINKS

- Bootcamp certificates
- GitHub repos
- Photography portfolio
- LinkedIn
- Portfolio

EXPERIENCE

LIVEOPS • CUSTOMER SERVICE CONTRACTOR • JULY 2019 - CURRENT

- Guided customers for Bath & Body Works with sales/account/post-sales issues.
- Advised TurboTax customer as Product Expert support contractor with filing taxes and software issues.

TELEPERFORMANCE • SENIOR APPLE ADVISOR • JUL 2017 - JUNE 2019

- Addressed software and hardware issues on all Apple products.
- Followed up with customers to close the troubleshooting tickets.
- Documented & reported software bugs and customer's complaints.

UNITED HEALTH GROUP • WEB DEVELOPER (CONTRACTOR) • FEB 2017 - MAY 2017

- Collaborated in coding old websites with new features.
- Completed assigned tasks and explored team tasks.
- Communicated with QA to close the bug tickets.
- Attended scrum meeting with the team to report and discuss updates.

SUPPORT.COM • REMOTE SERVICES TECHNICIAN • DEC 2015 - JAN 2017

- Mediated on setting up and troubleshooting Comcast gateways.
- Probed signal levels to find RF issues and scheduled hardware repair technician if needed.

MULTIPLE SMALL BUSINESSES • SELF-EMPLOYED • JUN 2009 – NOV 2015

- Led and operated multiple businesses in the malls.
- Hired, trained, and managed employees.

MINNESOTA STATE UNIVERSITY • IT SUPPORT • NOV 2007 - MAY 2009

- Assisted in deployment, configuration, troubleshooting, and updating PCs, Macs, printers & scanners.
- Guided students in working with Microsoft Office products.

EDUCATION

NUCAMP CODING BOOTCAMP • BELLEVUE, WA • JAN 2021 – JUN2021

- Full-Stack Web & Mobile Development Certificate. MERN Stack.

UNIVERSITY OF THE PEOPLE • PASADENA, CA • MAY 2020 - CURRENT

- Associate in Computer Science.

SACHIN RAJBHANDARI | AUSTIN, TX | DEVSACHINR@GMAIL.COM | 903-357-8963