

[ Highlighted Skills ]

[ Tiny Projects ]

[ Work Background ]

[ Education ]

## STUDIED EXTENSIVELY ABOUT

- HTML/Graphics
  - Python/Django
- CSS/Bootstrap
  - Git/GitHub
- JS/jQuery/JSON/Node.js
  - Lightroom/Photoshop
- Java/JSP/Spring
- MySQL/PostgreSQL

## DIPPED MY TOE IN

- Ruby
  - XML
  - WordPress
- C++
  - Hibernate
  - RHEL Commands
- PHP
  - Maven
  - CCNA Commands
- React.js
  - Grunt
- AngularJS
  - Korn Shell

## FAVORITE IDES/TOOLS

- Visual Studio Code
- Eclipse
- Chrome Dev Tools
- XAMPP

## PORTFOLIO HYPERLINKS

- [Bootstrap Portfolio Website \(sachinkrb.github.io\).](#)
- [RWD Sample Website I](#)
- [RWD Sample Website II](#)
- [Wordpress Sample Website III](#)
- [Skeleton Sample Website IV](#)
- [How to CSS any Website](#)
- [Github Summary](#)
- [Codepen.io Playground](#)
- [Sololearn Accomplished Courses](#)
- [Photography Portfolio](#)
- [YouTube](#)

## Independent Contractor @ LiveOps @ Work At Home | August 2019 - Current

- Working as an independent customer service contractor for Bath & Body Works and Intuit TurboTax.
- Resolving sales/accounts/post-sales issues & product expert support.
- Working as Product Expert Support contractor for Intuit TurboTax.

## Senior Apple Advisor @ Teleperformance @ Work At Home | July 2017 - June 2019

- Professionally handled software/hardware calls regarding Apple products such as Mac, iPhone, iPad, iPod, Beats and other apple accessories.
- Dug in-depth for system folders to find the root cause of the issue, followed internal Apple documents to solve the issues.
- Isolated & documented issues to keep proper written documentation of software and hardware issues.
- Setup hardware related repair appointments.
- Worked on reporting new bugs for all software updates.

## Web Developer @ United Health Group @ Short-Term Contractor | February 2017 - May 2017

- Worked under Agile methodology by attending scrum meeting for tasks iterations, tasks reporting and final product demos.
- Coded UIs using multiple languages but not limited to HTML5, CSS3, JavaScript, Java, Spring, Maven jQuery, JSP, DB2.
- Tested SQL queries to work with the DB2 database.
- Learned about Spring framework, Maven build tool, korn shell for batch processing, Subversion, Stage/Production server & multiple web tools.
- Took care of defects opened by QA within the given time frame.

## Remote Services Technician @ Support.com @ Work At Home | December 2015 - January 2017

- Professionally handled Tier 2 calls associated with Comcast customer's Internet issues.
- Studied Signal levels to look for RF issues and scheduled a technician if needed.
- Logged into Gateways remotely to troubleshoot, manipulate settings, read logs and check the health of those devices.
- Ran proximity checks to determine outages and help determine the cause of intermittent Internet issues.

## IT Support Assistant @ Academic Computer Center @ MNSU | November 2007 - May 2009

- Supported IT leads in deploying and configuring Window OS in several buildings on campus.
- Used PXE boot, Wake on LAN(WOL), and protocols like BOOTP/DHCP/TFTP.
- Assisted in removing old hardware parts to upgrade and test new hardwares.
- Assisted students in working with various softwares, including removal and installation of windows and third party softwares.

## Orchid Science College, Bharatpur, NEPAL | 2002 - 2004

- Physics, Chemistry, Biology & Mathematics

## Minnesota State University (MNSU), Mankato, MN | 2005 - 2009

- Information Technology (NOT A GRAD)

## REFERENCES

- Chhabi Pachabhaiya-----Senior Software Engineer@Stratfor-----chhabi@pachabhaiya.com-----469-386-7729
- Dilip Paudel-----Senior Software Engineer@SAP-----dilip.paudel@sap.com-----985-413-7771