

[ Highlighted Skills ]

Good Knowledge On:

- |  |   |   |  |   |
|--|---|---|--|---|
| <ul style="list-style-type: none"><li>• HTML</li><li>• BootStrap</li><li>• Lightroom &amp; Photoshop</li></ul> | <ul style="list-style-type: none"><li>• CSS</li><li>• React</li></ul> | <ul style="list-style-type: none"><li>• JavaScript</li><li>• Django</li></ul> | <ul style="list-style-type: none"><li>• PHP</li><li>• WAMP &amp; XAMPP</li></ul> | <ul style="list-style-type: none"><li>• PostgreSQL</li><li>• Git &amp; GitHub</li></ul> |
|--|---|---|--|---|

- HTML [ Forms, Graphics, Media, APIs, HTML5 ]
- CSS [ Float, Flexbox, Grid, Animations, Responsive Web Design]
- JavaScript [ Forms, Objects, Functions, HTML DOM, Browser BOM, AJAX, JSON, JS vs jQuery ]
- Colors [ [www.colorhexa.com](http://www.colorhexa.com) ]

Self Explored

- |   |  |  |  |  |
|---|--|--|--|--|
| <ul style="list-style-type: none"><li>• Java</li><li>• JSON &amp; XML</li><li>• RHEL Commands</li></ul> | <ul style="list-style-type: none"><li>• C++</li><li>• Spring</li><li>• CCNA Commands</li></ul> | <ul style="list-style-type: none"><li>• Node.js</li><li>• Hiberate</li></ul> | <ul style="list-style-type: none"><li>• AngularJS</li><li>• Korn Shell</li></ul> | <ul style="list-style-type: none"><li>• jQuery</li><li>• WordPress</li></ul> |
|---|--|--|--|--|

IDE's & Other Tools Explored

- |  |   |  |   |   |
|--|---|--|---|---|
| <ul style="list-style-type: none"><li>• Visual Studio Code</li><li>• Packet Tracer</li></ul> | <ul style="list-style-type: none"><li>• Pycharm</li><li>• Photography</li></ul> | <ul style="list-style-type: none"><li>• Sublime Text</li></ul> | <ul style="list-style-type: none"><li>• Eclipse</li></ul> | <ul style="list-style-type: none"><li>• Firefox, Chrome Dev Tools</li></ul> |
|--|---|--|---|---|

Operating System Explored

- Ubuntu/CentOS
- macOS
- Windows

[ Tiny Projects ]

[Personal Tiny Creative Works & Workshops](#)

CLICK on the links below to direct you to my few remains of what I have practiced & created:

- [Github Powered Portfolio Website \(sachinkrb.github.io\)](#)
- [Quick summary of Github Account](#)
- [Prototype Website for Django\(RWD\)](#)
- [Makeup Website for Spouse\(RWD\)](#)
- [Linux Chats Website \(Wordpress as CMS, Theme Based\)](#)
- [How To Start Best HTML/CSS Coding](#)
- [Github Account For Current Projects](#)
- [Reminders/Web Collections](#)
- [Codepen.io Account](#)
- [Repl.it Account](#)
- [Sololearn Account](#)
- [Yes, I do Photography as a Hobby!](#)

[ Work Background ]

[Independent Contractor at LiveOps, Work At Home](#) | August 2019 - Current

- Working as an independent customer service contractor for Bath & Body Works.
- Resolving post sales/accounts/post-sales issues.
- Help customers order products on behalf of Bath & Body Works

[Senior Apple Advisor at Teleperformance, Work At Home](#) | July 2017 - June 2019

- Professionally handled software/hardware issues calls regarding Apple products such as Mac, iPhone, iPad, iPod and other apple accessories.
- Dug in-depth for system folders to find the root cause of the issue, followed internal apple documents and verified Google searches to solve the issues.
- Isolated & categorized issues to keep proper written logs of software and hardware issues.
- Setup repair appointment for hardware related issues.
- Worked on reporting new bugs generated with every software updates.

[Web Developer at United Health Group, Short-Term Contractor](#) | February 2017 - May 2017

- Worked under agile methodology by attending scrum calls for tasks iterations, tasks reporting and final product demos.
- Worked on building UIs using multiple languages but not limited to HTML5, CSS3, JavaScript, Spring, jQuery, AngularJS, JSP, JSTL and Bootstrap.
- Implemented SQL queries to work with the DB2 database servers.
- Ran software security assurance tool on codes to check for security vulnerabilities.
- Learned about Spring framework, korn shell, Stage/Production server & other web development/deployment tools.
- Took care of defects opened by QA within the given time frame.

[Remote Services Technician at Support.com, Work At Home](#) | December 2015 - January 2017

- Professionally handled calls passed on by tiers associated with Comcast customers Internet issues.
- Studied Signal levels in details to look for RF issues and scheduled a technician if needed to correct the reported issue.
- Logged into customers routers and modems remotely to troubleshoot and manipulate the settings as well as read logs to determine the health of those devices.
- Ran proximity checks to determine outages and isolated intermittent Internet issues.

[IT Support Assistant at Academic Computer Center, MNSU](#) | November 2007 - May 2009

- Supported IT leads in deploying and configuring Window OS in several buildings on campus.
- Used PXE boot, Wake on LAN(WOL), and protocols like BOOTP/DHCP/TFTP.
- Assisted in removing old hardware parts to upgrade and test old hardwares.
- Assisted students in working with various softwares, including removal and installation of windows and third party softwares.
- Maintained proper security access to classroom labs.
- Assisted in configuring LANs and WLANs in multiple buildings on campus.

[ Education ]

[Orchid Science College, Bharatpur, Nepal](#) | 2002 - 2004

- Physics, Chemistry, Biology & Mathematics

[Minnesota State University\(MNSU\), Mankato, MNSU](#) | 2005 - 2009

- Information Technology (NOT A GRAD!)