INTRODUCTION TO DATA MANAGEMENT PROJECT REPORT

(Project Semester August-December 2022)

Superstore Sales Analysis

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Course Code - INT217

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CERTIFICATE

This is to certify that Sachin Patel bearing Registration no. 12019632 has

completed INT217 project titled, "Superstore Sales Analysis" under my guidance

and supervision. To the best of my knowledge, the present work is the result of

his/her original development, effort, and study.

Signature and Name of the Supervisor

Designation of the Supervisor

School of Computer Science and Engineering

Lovely Professional University

Phagwara, Punjab.

Date: 5 November 2022

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DECLARATION

I, Sachin Patel, student of Computer Science and Engineering under CSE/IT Discipline at, Lovely Professional University, Punjab, hereby declare that all the information furnished in this project report is based on my own intensive work and is genuine.

Date: 5 November 2022

Registration No.12019632

Sachin Patel

Sachin Patel

ACKNOWLEDGEMENT

Primarily I would like to thank God for being able to learn a new technology. Then I would like to express my special thanks of gratitude to the Professor of the course INT217 Introduction To data Management who provide me the golden opportunity to learn a new technology.

I would like to also thank my own college Lovely Professional University for offering such a course which will help me to keep up with the latest technologies.

Then I would like to thank my parents and friends who have helped me with their valuable suggestions and guidance for choosing this course.

Finally, I would like to thank my all classmates who have helped me a lot.

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INTRODUCTION

Super Store is a small retail business located in the United States. They sell Furniture, Office Supplies and Technology products and their customers are the mass Consumer, Corporate and Home Offices.

Our task is to analyze the sales data and identify weak areas and opportunities for Super Store to boost business growth. The data set contains sales, profit, and geographical information of Super Store.

The data set used contains data of 9995 unique individuals surveyed. The data includes several attribute information. It includes shipment mode, segment, country, city, state, region, category, subcategory, sales, quantity, profit, and discount.

I have scrubbed and organized the entire data set and performed the analysis of a clean data set. I have deduced and calculated important results from the data set with the help of various Excel features like pivot table, functions, charts, slicers and represented them in the form of a dynamic dashboard using various charts.

OBJECTIVE

The Super Store dataset contains data on order details of customers for orders of a superstore in the US. This includes the state, region, order date, shipping date, product ordered etc.

Here are the main objectives that are discussed in the excel dashboard.

- 1. To analyze Best Selling and Most Profitable category.
- 2. To analyze the Most Profitable Customer Segment.
- 3. To analyze the Preferred Ship Mode category.
- 4. To analyze the Most Profitable Region.
- 5.To analyze the Highest Number of Sales city.

SOURCE OF DATASET

The dataset is taken from Kaggle. Kaggle is a community of data scientists and data enthusiasts. This platform allows users to find and publish data sets. I have selected Superstore Sales Dataset which contains 11 clinical features to show the sales. Here are the details of my chosen dataset.

Name - Superstore

Link - https://www.kaggle.com/datasets/roopacalistus/superstore

Author - Roopa Calistus

Region - United States of America

Format - CSV

Size – 1.11 MB

No. of Rows - 9995

No. of Columns - 13

Data Set Fields

- 1. **Ship mode**: "First class", "Second class", "Standard class" or "Same day"
- 2. **Segment**: "Consumer", "Corporate" or "Home office"
- 3. Country: "United State of America (USA)"
- 4. **City**: All the city of USA.
- 5. **State**: All the State of USA.
- 6. **Region**: "North", "South", "West" or "Central"
- 7. Category: "Furniture", "Office Supplies " or "Technology "
- 8. **Sub-Category**: "Bookcases", "Chairs", "Furnishings", "Tables", "Appliances", "Art" "Binders", "Envelopes", "Fasteners", "Labels", "Paper", "Storage", "Supplies", "Accessories", "Copiers", "Machines" or "Phones"

9. **Sales**: Sales of region.

10. **Profit**: Profit on product.

11. **Discount**: Discount on product.

12. **Quantity**: No. of item sold.

				_	1 -								
1	A Ship Mode	B Segment ▼	Country -	City -	State E	F Region ▼	G Category •	H Sub-Category •	Colon E	Ou antitud	K Discount ▼ F	Profit 🔻	М
	Second Class	Consumer	United States		Kentucky	South	Furniture	Bookcases	261.96	Quantity 2		41.9136	
	Second Class	Consumer	United States		Kentucky	South	Furniture	Chairs	731.94	3	0	219.582	
	Second Class	Corporate	United States		California	West	Office Supplies		14.62	2	-	6.8714	
5	Standard Class			Fort Lauderdale	Florida	South	Furniture	Tables	957.5775	5		-383.031	
_	Standard Class			Fort Lauderdale	Florida	South	Office Supplies		22.368	2		2.5164	
7	Standard Class		United States		California	West	Furniture	Furnishings	48.86	7		14.1694	
-	Standard Class		United States		California	West	Office Supplies		7.28	4	0	1.9656	
	Standard Class		United States		California	West	Technology	Phones	907.152	6	0.2	90.7152	
10	Standard Class	Consumer	United States		California	West	Office Supplies	Binders	18.504	3		5.7825	
11	Standard Class	Consumer	United States		California	West	Office Supplies		114.9	5	0	34.47	
12	Standard Class	Consumer	United States		California	West	Furniture	Tables	1706.184	9	0.2	85.3092	
13	Standard Class	Consumer	United States	Los Angeles	California	West	Technology	Phones	911.424	4	0.2	68.3568	
14	Standard Class	Consumer	United States	Concord	North Carolina	South	Office Supplies	Paper	15.552	3	0.2	5.4432	
15	Standard Class	Consumer	United States	Seattle	Washington	West	Office Supplies	Binders	407.976	3	0.2	132.5922	
16	Standard Class	Home Office	United States	Fort Worth	Texas	Central	Office Supplies	Appliances	68.81	5	0.8	-123.858	
17	Standard Class	Home Office	United States	Fort Worth	Texas	Central	Office Supplies	Binders	2.544	3	0.8	-3.816	
18	Standard Class	Consumer	United States	Madison	Wisconsin	Central	Office Supplies	Storage	665.88	6	0	13.3176	
19	Second Class	Consumer	United States	West Jordan	Utah	West	Office Supplies	Storage	55.5	2	0	9.99	
20	Second Class	Consumer	United States	San Francisco	California	West	Office Supplies	Art	8.56	2	0	2.4824	
21	Second Class	Consumer	United States	San Francisco	California	West	Technology	Phones	213.48	3	0.2	16.011	
22	Second Class	Consumer	United States	San Francisco	California	West	Office Supplies	Binders	22.72	4	0.2	7.384	
23	Standard Class	Corporate	United States	Fremont	Nebraska	Central	Office Supplies	Art	19.46	7	0	5.0596	
24	Standard Class	Corporate	United States	Fremont	Nebraska	Central	Office Supplies	Appliances	60.34	7	0	15.6884	
25	Second Class	Consumer	United States	Philadelphia	Pennsylvania	East	Furniture	Chairs	71.372	2	0.3	-1.0196	
26	Standard Class	Consumer	United States	Orem	Utah	West	Furniture	Tables	1044.63	3	0	240.2649	
27	Second Class	Consumer	United States		California	West	Office Supplies	Binders	11.648	2	0.2	4.2224	
28	Second Class	Consumer	United States	_	California	West	Technology	Accessories	90.57	3	0	11.7741	
	Standard Class		United States		Pennsylvania	East	Furniture	Bookcases	3083.43	7		-1665.0522	
	Standard Class		United States		Pennsylvania	East	Office Supplies		9.618	2		-7.0532	
	Standard Class		United States	· · · · · · · · · · · · · · · · · · ·	Pennsylvania	East	Furniture	Furnishings	124.2	3		15.525	
	Standard Class		United States		Pennsylvania	East	Office Supplies		3.264	2		1.1016	
33	Standard Class		United States	<u> </u>	Pennsylvania	East	Office Supplies		86.304	6	0.2	9.7092	
4	Sup	perstore Da	ashboard C	ategory wise profit	Category wise dis	count S	Sales state wise	Region wise sa	ales seg .	·· (+) : •			

ETL PROCESS

In computing, extract, transform, load (ETL) is a process to prepare data for analysis, especially in data warehousing. Data extraction involves extracting data from homogeneous or heterogeneous sources, while data transformation processes data by transforming them into a proper storage format/structure for the purpose of querying and analysis. Finally, data loading describes the insertion of data into the final target location such as an operational data store, a data mart, or a data warehouse. A properly designed ETL system extracts data from the source systems, enforces data quality and consistency standards, conforms data so that separate sources can be used together, and finally delivers data in a presentation-ready format so that application developers can build applications and end users can make decisions. I have also performed many steps in the ETL process to prepare my data for analysis.

EXTRACTION

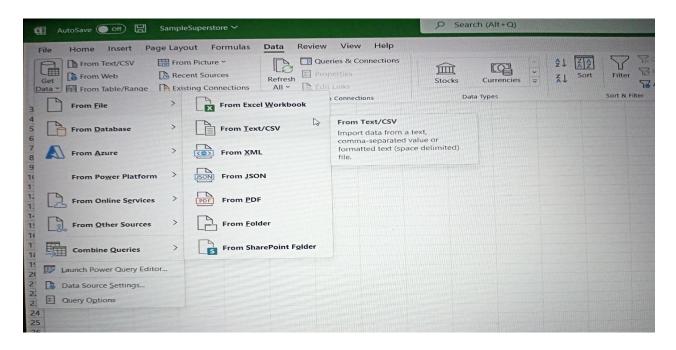
The raw data has been taken from Kaggle, before processing the data it looked like this

SampleSu	ıperst	ore.csv (1.11	MB)			₹ 🖸	>
Detail Comp	pact	Column				10 of 13 columns	~
About this file	_	erent stores of a sup	oermark	xet chain that has multiple	stores in different parts of	the US.	
A Ship Mode Shipping class	=	▲ Segment Customer type	=	Po Country =	▲ City : The city in USA where the store is located	▲ State	# F Pos
Standard Class Second Class Other (2081)	60% 19% 21%	Consumer Corporate Other (1783)	52% 30% 18%		New York City 9% Los Angeles 7% Other (8332) 83%	California 20% New York 11% Other (6865) 69%	104
Second Class		Consumer		United States	Henderson	Kentucky	424
Second Class		Consumer		United States	Henderson	Kentucky	424
Second Class		Corporate		United States	Los Angeles	California	900
Standard Class		Consumer		United States	Fort Lauderdale	Florida	333

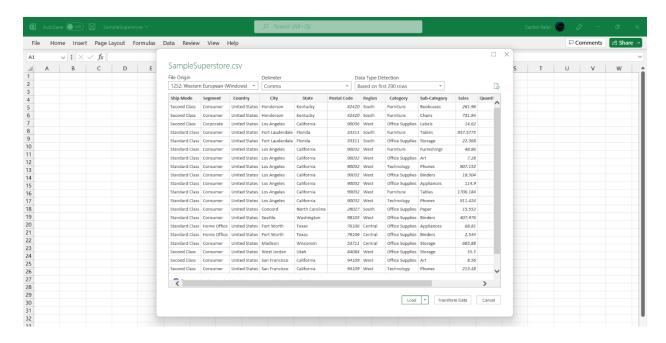
The data can be imported into excel directly from the web using get data features, but I have first downloaded the CSV file then imported it into excel using the get data features.

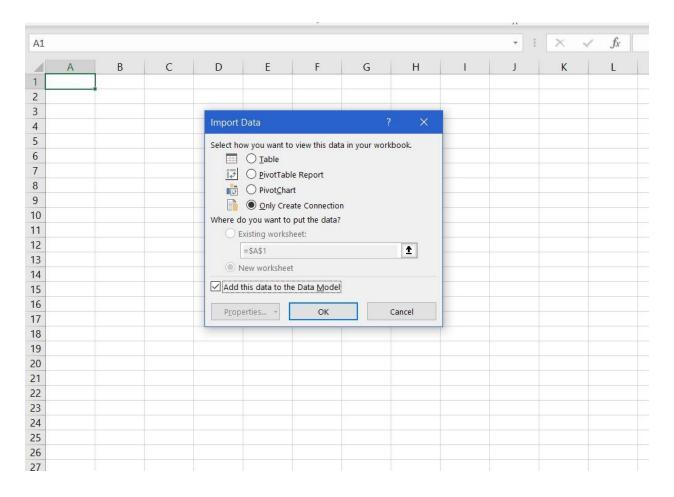
Step 1 – Open a new excel workbook

Step 2 – Use the GET Data feature



Step 3 – Load to Connection





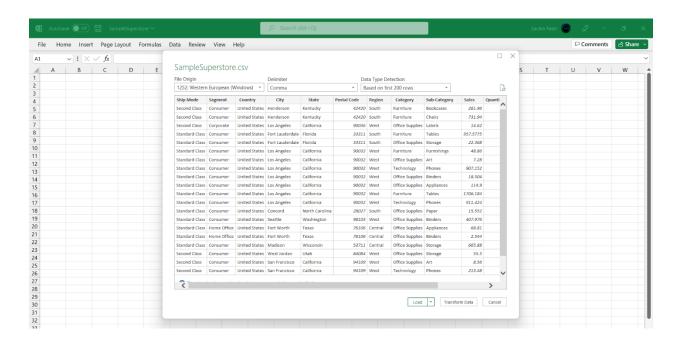
Step 4 – Repeat the process for all the data sets. In my case there was only 1 data set.

Now that we have extracted the data from the source and have imported it, now is the time to transform the data.

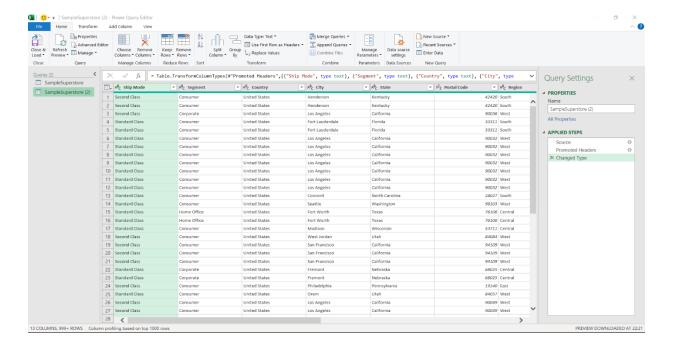
TRANSFORM

If we want to transform the data before loading it can be done. Although transformation can be done even after loading the data, but it is better to first process the data before loading.

Step 1 - Use Get Data feature. But instead of loading to connection.

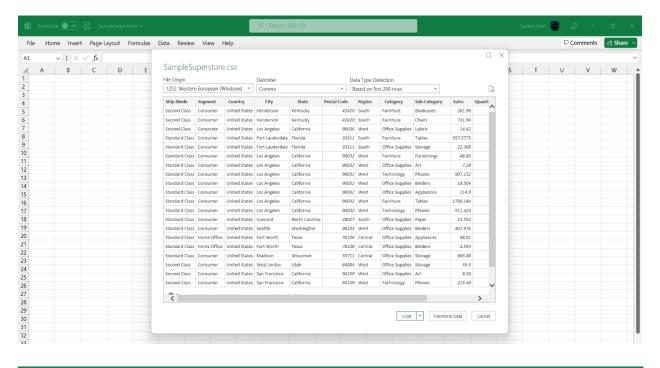


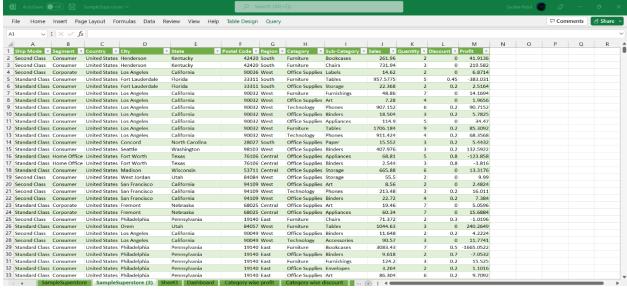
Step 2 – Remove the unwanted rows or columns or modify the data in Power Query Editor.



LOAD

When we have the desired data, we can load it into excel.





This is the data we get after extracting, transforming the data set.

TRANSFORM 2.0

Step1 – Deleting the unwanted columns if any.

Step2 – Renaming the columns

Step3 – Deleting the rows with unknown, N/A and unwanted values.

- 1. Apply filter
- 2. Select the column which contains values that need to be deleted. Then unselect the value to be deleted.
- 3. Repeat the process for all the columns in which we want to delete the unwanted value.

Step4 – Now we have deleted all unnecessary things from our data. It will be better to arrange data in cells properly and apply style.

FINAL CLEAN DATA



DATA ANALYSIS

Objective 1 – Displaying category wise profit.

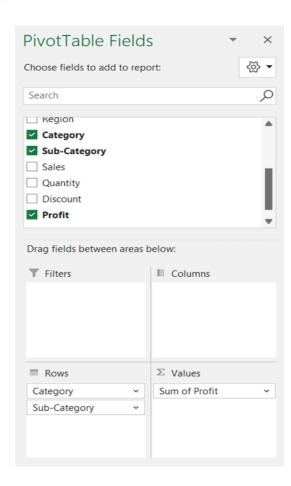
Description – The objective is to display the total profit in category and sub-category wise.

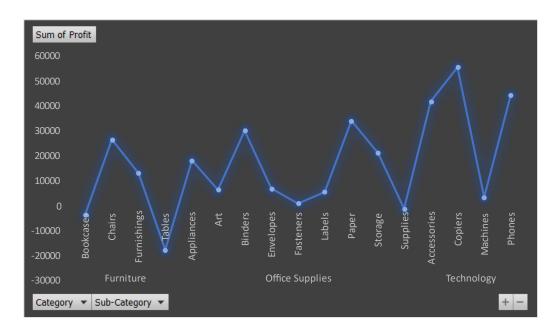
Requirements -

- Pivot table
- Pie Chart
- Slicer

Specification – To sum profit category wise.

Category	Sub-Category 🔻	Sum of Profit
■ Furniture	Bookcases	-3472.556
	Chairs	26590.1663
	Furnishings	13059.1436
	Tables	-17725.4811
Furniture Total		18451.2728
■ Office Supplies	Appliances	18138.0054
	Art	6527.787
	Binders	30221.7633
	Envelopes	6964.1767
	Fasteners	949.5182
	Labels	5546.254
	Paper	34053.5693
	Storage	21278.8264
	Supplies	-1189.0995
Office Supplies To	tal	122490.8008
□ Technology	Accessories	41936.6357
	Copiers	55617.8249
	Machines	3384.7569
	Phones	44515.7306
Technology Total		145454.9481
Grand Total		286397.0217





Objective 2 – Displaying discount on certain category

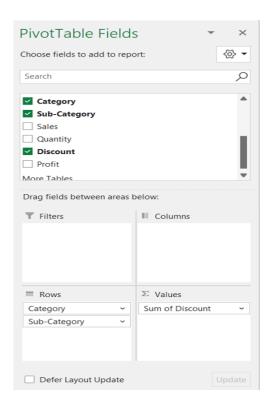
Description – The objective is to display total discount on certain category and sub-categroy.

Requirements -

- Pivot table
- Line Chart
- Slicer

Specification – To sum discount category wise.

Category	Sub-Category 🔻	Sum of Discount
■ Furniture	Bookcases	48.14
	Chairs	105.00
	Furnishings	132.40
	Tables	83.35
Furniture Total		368.89
☐ Office Supplies	Appliances	77.60
	Art	59.60
	Binders	567.00
	Envelopes	20.40
	Fasteners	17.80
	Labels	25.00
	Paper	102.60
	Storage	63.20
	Supplies	14.60
Office Supplies To	tal	947.80
□ Technology	Accessories	60.80
	Copiers	11.00
	Machines	35.20
	Phones	137.40
Technology Total		244.40
Grand Total		1561.09





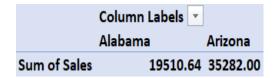
Objective 3 – Displaying the sum of sales state wise in map.

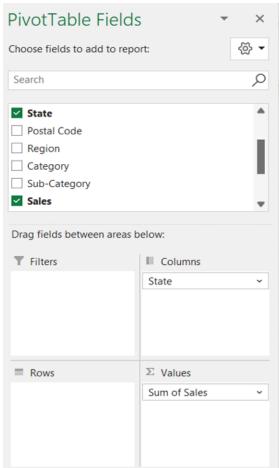
Description – The objective is to display sales in each state in map

Requirements -

- Pivot table
- Pie Chart
- Slicer

Specification – To display each state in map.







Objective 4 – Displaying the region wise sales.

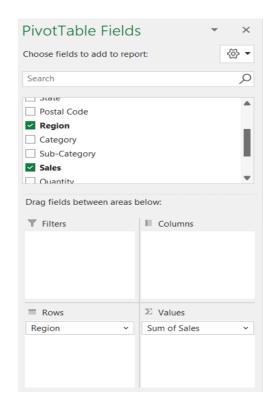
Description – The objective is to display total sales in each region.

Requirements -

- Pivot table
- Bar graph
- Slicer

 $\label{eq:specification} \textbf{Specification} - \textbf{To count total sales in each region}.$

Row Labels	Sum of Sales
Central	501239.89
East	678781.24
South	391721.91
West	725457.82
Grand Total	2297200.86





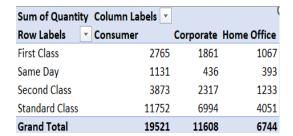
Objective 5 – Displaying the segment wise ship mode.

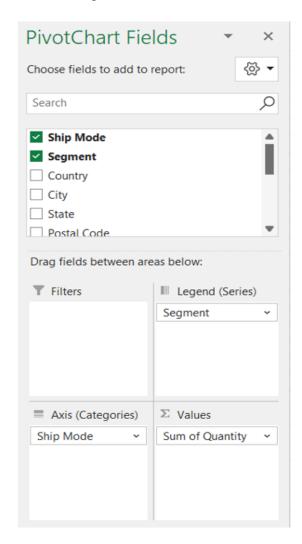
Description – The objective is to display total no of product shipped in which segment.

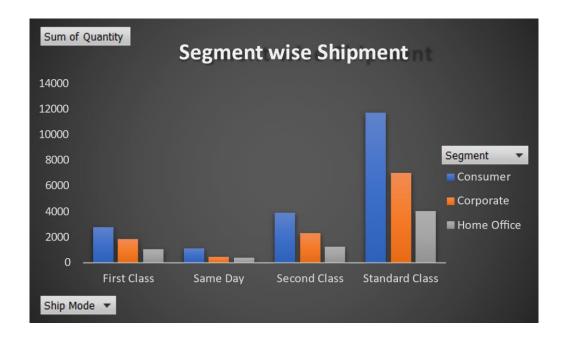
Requirements -

- Pivot table
- Line Chart
- Slicer

Specification – To count number article shipped in which segment.







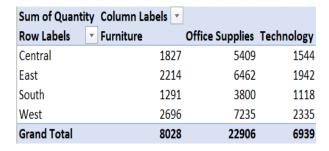
Objective 6 – Displaying the total number of quantities sold in each region and in each category.

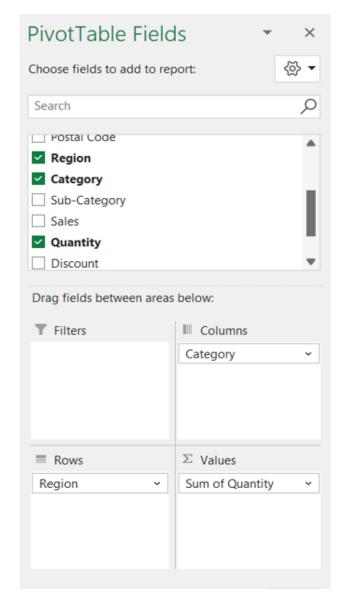
Description – The objective is to display the count of number quantity sold in each region and in each category.

Requirements -

- Pivot table
- Line Chart
- Slicer

Specification – To count number quantity sold in each region and in each category.







Objective 7 – Displaying the total profit region wise in each category

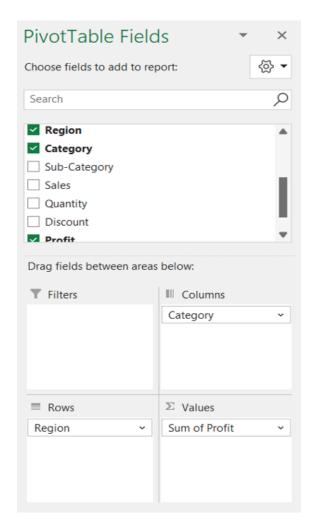
Description – The objective is to display the total profit region wise in each category.

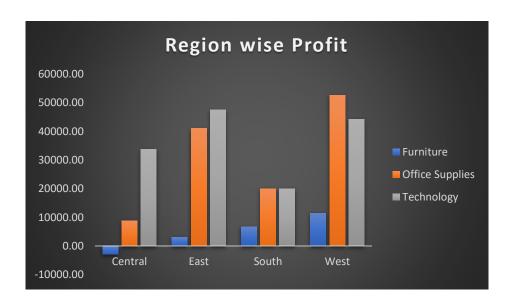
Requirements -

- Pivot table
- Line Chart
- Slicer

Specification – To count total profit in each region and in each category.

Sum of Profit	Column Labels 🔻			
Row Labels 🔻	Furniture	Office Supplies	Technology	Grand Total
Central	-2871.05	8879.98	33697.43	39706.36
East	3046.17	41014.58	47462.04	91522.78
South	6771.21	19986.39	19991.83	46749.43
West	11504.95	52609.85	44303.65	108418.45
Grand Total	18451.27	122490.80	145454.95	286397.02





Dashboard



LIST OF ANALYSIS

1. Category wise Profit

Result – From the analysis it is evident that the maximum profit in furniture category is in chairs of 26590.16 and the minimum is in tables of -17725.48, in office supplies category maximum in paper of 34053.57 and minimum in supplies of -1189.10, in technology maximum in copiers of 55617.82 and minimum in machines 3384.76.

2. Category wise Discount

Result – Data shows that the maximum discount in furniture category is in furnishings of 132.40 and the minimum is in bookcase of 48.14, in office supplies category maximum in binders of 567.00 and minimum in supplies of 14.60, in technology maximum in phones of 137.40 and minimum in copiers 11.

3. Sales State wise

Result – Data shows that the total sales done in each state and each state showed on map where they lie.

4. Region wise sales

Result – Data show the total amount of sales done in each region the maximum sales done in West region of 725457.82 and the minimum sales done in South region of 391721.91.

5. Segment wise ship mode

Result – It is very clear from the analysis that in which segment the maximum shipment takes place and also the data shows on which mode of shipment the articles shipped.

6. Region wise Quantity

Result – Analysis of the data shows that in which category and in which region the maximum item sold.

7. Region wise Profit

Result – Analysis of the data shows that in which category and in which region the maximum profit earned .

BIBLIOGRAPHY

https://exceljet.	net/articles/pivot-t	able-tips			