

Sachin Thokal

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PROFESSIONAL SUMMARY

- Working with Tech Mahindra Ltd as DevOps Production Support Engineer.
- Having more than 3.6+ years of experience in IT (Telecom) domain.
- Hands on experience on Azure Devops, Linux, Kubernetes, Docker.
- Have a good experience in production deployment, support and production issues.

TECHNICAL SKILLS

DevOps Production Support : Docker, Kubernetes, Ansible, Azure Kubernetes Service (AKS).

Monitoring & Logging : ELK Stack, Splunk, OpenSearch, Grafana.

CI/CD Tools : Jenkins, Azure Pipeline.

Scripting Languages : Bash, Shell.

Version Control : Git, GitHub.

Operating Systems : Linux, Windows.

Database Support : Oracle, MySQL.

Soft Skills : Strong Problem-Solving Skills, Excellent Communication and Collaboration Skills.

WORK EXPERIENCE

- **Company :** Tech Mahindra Ltd
- **Location :** Pune Maharashtra
- **Designation:** DevOps Production Support Engineer
- **DOJ :** March 2021 – Present

PROJECTS

MT BB1 FP MNGD SteadyState

Team Size - 9

Tech Mahindra Ltd

March-2021 - Present

Role Summary - Working with CSI team. I am a member of Production Support(DevOps) L1 Team. Responsible for daily maintenance/Deployment of the application servers including nightly/weekly bounce, Monitoring and configuration.

- Assisted in building and maintaining CI/CD pipelines for web services using Jenkins and azure pipelines.
- Tasks Distribution of Daily Checkouts, Config changes, Adhoc tasks and alerting Monitoring.
- Participating in change management (CR's), also created CR's for issue tracker analysis and change management.
- Coordinating with different teams and clients for troubleshoot the issues related to application
- Pods Monitoring using Kubernetes and config changes.

KEY RESPONSIBILITIES

- Monitored and managed Kubernetes clusters, including deploying and scaling applications, troubleshooting containerized environments.
- Collaborated with development and operations teams to resolve production issues also resolving issue raised by client/end users.
- Generating daily reports as per business requirements.
- Implemented and maintained ELK Stack and Splunk for log aggregation, analysis, monitoring, enabling proactive issue detection and resolution.

EDUCATIONAL DETAILS

- **B.Sc. in Computer Science** - New Arts,Commerce and Science College, Ahmednagar.

Year - 2017 - 2020

PROFESSIONAL CERTIFICATE

- **Microsoft Azure Administrator** - Microsoft.
- **Cloud Certification L1** - Tech Mahindra.
- **Certificate of Front-End Developer Course** - Tech Mahindra.
- **Certificate of Core Java Course** - Naresh i Technologies, Hyderabad.
- **Certificate of Oracle Database Course** - Naresh i Technologies, Hyderabad.

ACHIEVEMENTS

- **“Best Team Award”**- on Sep 2021 – CSI, Tech Mahindra, Pune, Maharashtra.
 - **“Bravo Award”**- on July 2022 – CSI, Tech Mahindra, Pune, Maharashtra.
 - **“Automation Ninja Award”**- on DEC 2022 – CSI, Tech Mahindra, Pune, Maharashtra
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Date :

Place : Pune, Maharashtra

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