



# **BFS** Capstone Presentation

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Roll -





#### Problem Statement

- CredX, a leading credit card provider, is experiencing an increase in credit loss.
- To mitigate credit risk, it wants to identify the right customers.

**Goals:** 1)Identify the right customers for CredX, using predictive models using past customer data.

2) Determine the factors affecting credit risk and assess the financial benefits of the model.





## Overall Approach

Load Datasets "Demographic data.csv" and "Credit Bureau Data.csv" in R

Check for duplicate records in both the datasets on Application Id and remove the records which cannot be reconciled.

Merge the 2 datasets into a master dataset based on Application Id.

For records having "NA" in the Performance.tag, remove those records, and keep them in a separate dataset.

Carry out WOE analysis on all the variables to identify the most important ones.

Impute the missing values by WOE values and treat the outliers.

Create an initial logistic model only on demographic data to assess the predictive power of applicant data.

Build various models on the merged dataset

Evaluate the models using various parameters like KS-statistic, ROC curve, etc.

Predict the likelihood of default for the rejected candidates using the model

Build an application scorecard of all the datapoints.

Assess the potential final benefits of the model.





# Demographic Data Summary

Variables	n	Mean	Standard Deviation	Median	Mean Absolute Deviation	1	Min	Max	Range	Skew	Kurtosis	Standard Error	Blanks	NAs
Application.ID	7129	5 NA	NA	NA	NA	1	NA	NA	NA	NA	NA	NA	None	None
Age	7129	5 44.94	9.94	4.	5 11	1.86	-3	65	68	-0.01	-0.69	0.04	None	None
Income	7129	5 27.2	2 15.51	2	7 19	9.27	-0.5	60	60.5	0.19	-1.03	0.06	5	
No.of.months.in.current.residence	7129	5 34.56	36.76	5 1:	1 7	7.41	6	126	120	0.99	-0.44	0.14	l	
No.of.months.in.current.company	7129	5 33.96	5 20.41	3-	4 2	25.2	3	133	130	0.12	-1.07	0.08	3	
Gender	n	Male	Female	Blanks	NAs									
	7129	5 54456	16837		2 None									
Marital. Statusat. the. time. of. application	n	Married	Single	Blanks	NAs									
	7129	5 60730	10559	) (	5 None									
No. of. dependents	n	1	1 2		3	4	5	Blanks	NAs					
	7129	5 15387	7 15289	1627	9 12	222	12115	None	3	3				
Education	n	Bachelor	Masters	Phd	Professional	(	Others	Blanks	NAs					
	7129	5 17697	23970	454	9 24	839	121	. 119	None					
Drafassian		CAL	CE	CE DDOE	Dlamba		NA							





# Credit Bureau Data Summary

Variables	n	Mean	Standard Deviation	Median	Mean Absolute Deviation	e Min	Ma	ax	Range	Skew	Kurtosis	Standard Error I	Blanks	NAs
Application.ID	71295	NA	NA	NA	NA	NA	NA	4	NA	NA	NA	NA I	None	None
No.of.times.90.DPD.or.worse.in.last.6.months		0.2703134+ C3:N188621 923		53 (	0.00	.00	0.00	3.00	3.00	2.02	2 4.02	0.00		
No.of.times.60.DPD.or.worse.in.last.6.months	71295	0.430535	0.	83 (	0.00	.00	0.00	5.00	5.00	2.16	5 4.70	0.00		
No.of.times.30.DPD.or.worse.in.last.6.months	71295	0.577207	1.	07 (	0.00	.00	0.00	7.00	7.00	2.11	4.38	0.00		
No.of.times.90.DPD.or.worse.in.last.12.months	71295	0.45034	0.	31 (	0.00	.00	0.00	5.00	5.00	1.90	3.37	0.00		
No.of.times.60.DPD.or.worse.in.last.12.months	71295	0.655488	3 1.	09	0.00	.00	0.00	7.00	7.00	1.91	L 3.55	0.00		
No.of.times.30.DPD.or.worse.in.last.12.months	71295	0.800912	1.	33 (	0.00	.00	0.00	9.00	9.00	0 1.92	2 3.50	0.00		
Avgas.CC.Utilization.in.last.12.months	70237	29.69693	3 29.	53 15	.00 14.	.83	0.00	113.00	113.00	0 1.37	7 1.04	0.11		
No. of. trades. opened. in. last. 6. months	71294	2.298048	3 2.	07 2	00 1.	.48	0.00	12.00	12.00	0 1.22	2 1.34	0.01		
No.of.trades.opened.in.last.12.months	71295	5.826888	5.	07 !	.00 4.	.45	0.00	28.00	28.00	1.06	0.64	0.02		
No. of .PL. trades. opened. in. last. 6. months	71295	1.206901	1.	35	00 1.	.48	0.00	6.00	6.00	0.95	5 0.14	0.01		
No.of.PL.trades.opened.in.last.12.months	71295	2.397447	2.	42 2	00 2.	.97	0.00	12.00	12.00	0.73	3 -0.31	0.01		
No.of.Inquiries.in.last.6.monthsexcluding.homeauto.loans.	71295	1.763532	1.	97	00 1.	.48	0.00	10.00	10.00	1.36	5 1.70	0.01		





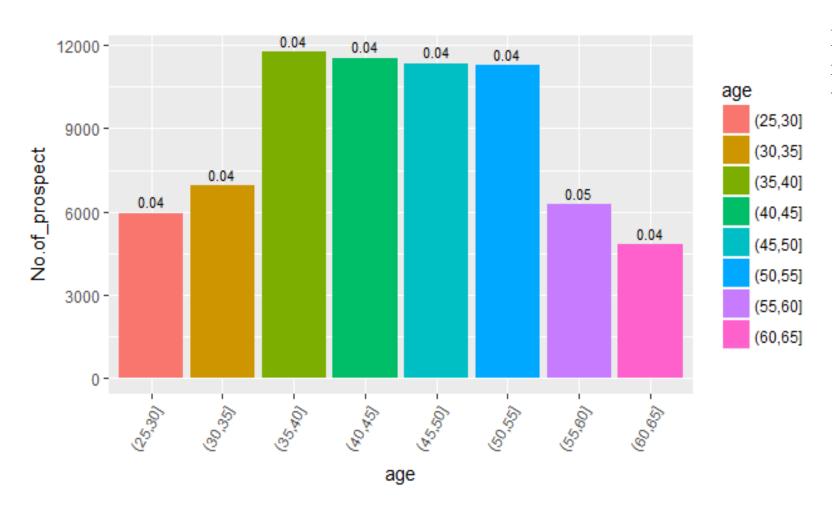
# Data Cleaning Steps

- All rows which have no performance tag haves been removed as they were rejected and saved in a different dataframe.
- Both Datasets had 3 duplicate rows each which were removed.
- The two dataframes were merged with 71295 rows in total with 29 diff variable.
- Missing values were be imputed with WOE & IV data for final model building.





# EDA - Age

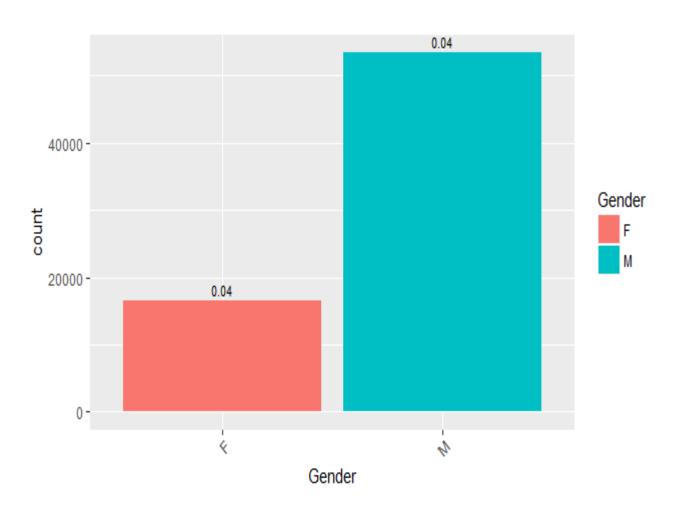


Plotting the Age variable doesn't show much difference in the default rates across various age categories.





# EDA - Gender



Default Rates don't show any difference across gender as well.





## EDA – Marital Status

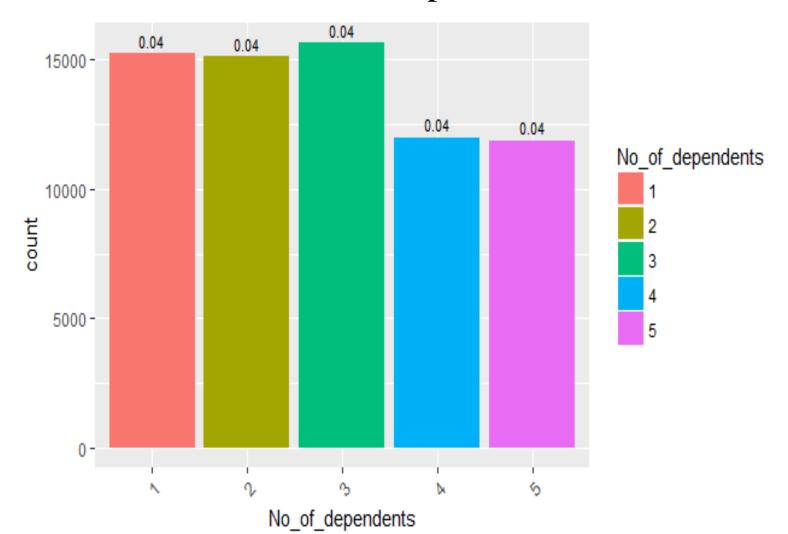


No difference in default rates across the marital states as well.





# EDA Number of dependents

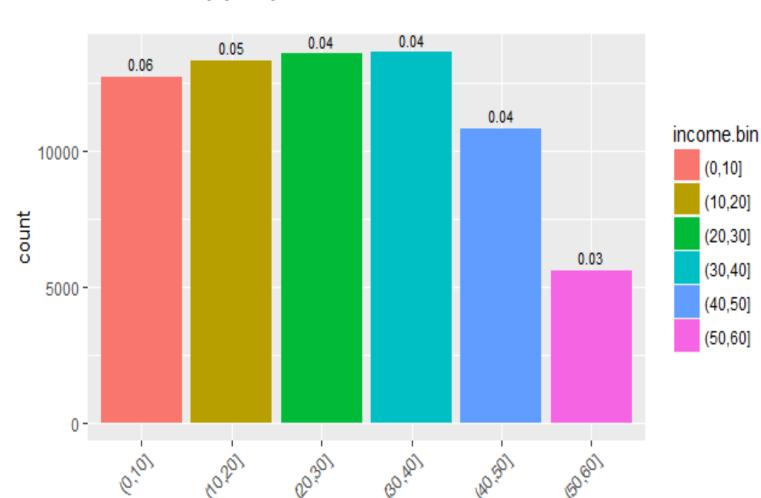


No difference in default rates across different number of dependents





#### **EDA Income**



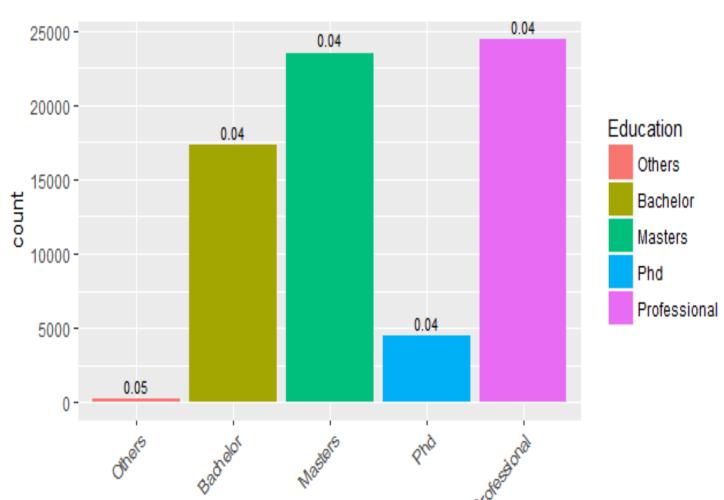
income.bin

Prospects in the 0,10 income bracket have twice the default rate of prospects in the (50,60) income bracket which would make sense Hence income can be an important predictor of default.





#### **EDA Education**



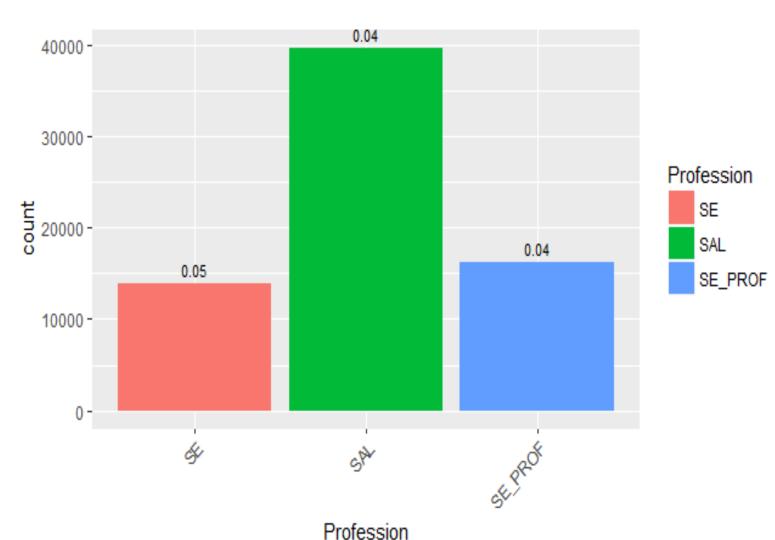
Education

As can be seen from the plots, there is not much difference in the default rates across education levels. Hence education might not be good predictor of default.





#### **EDA Profession**

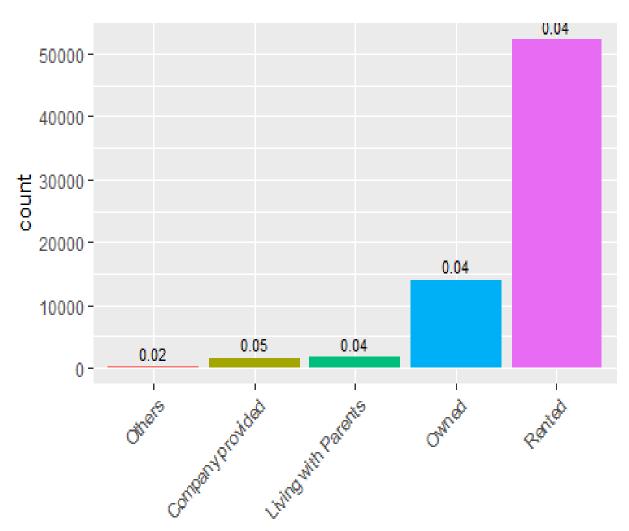


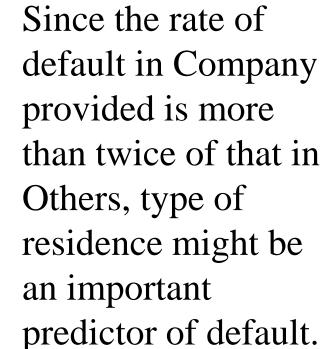
Default in SE level is slightly more than other 2 levels, hence Profession might be weak indicator of default.





# EDA Type of residence





Type.of.residence

Company provided

Living with Parents

Others

Owned

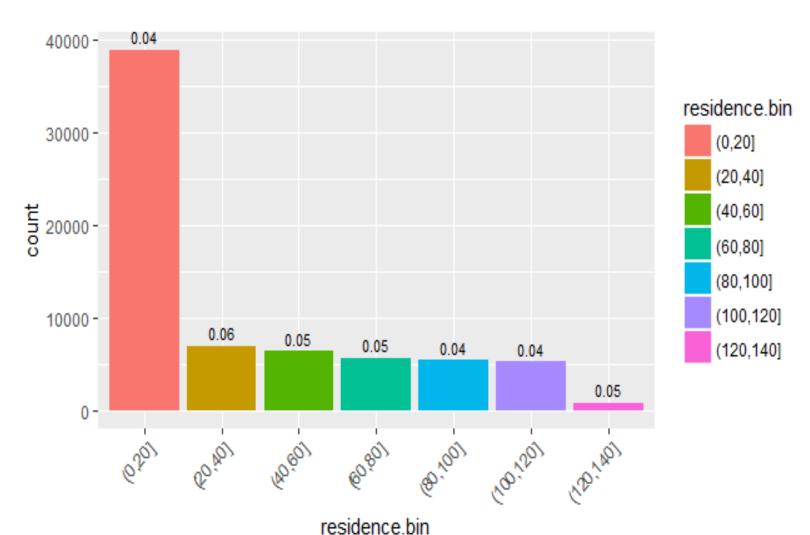
Rented

Type.of.residence





#### EDA No of months in current residence

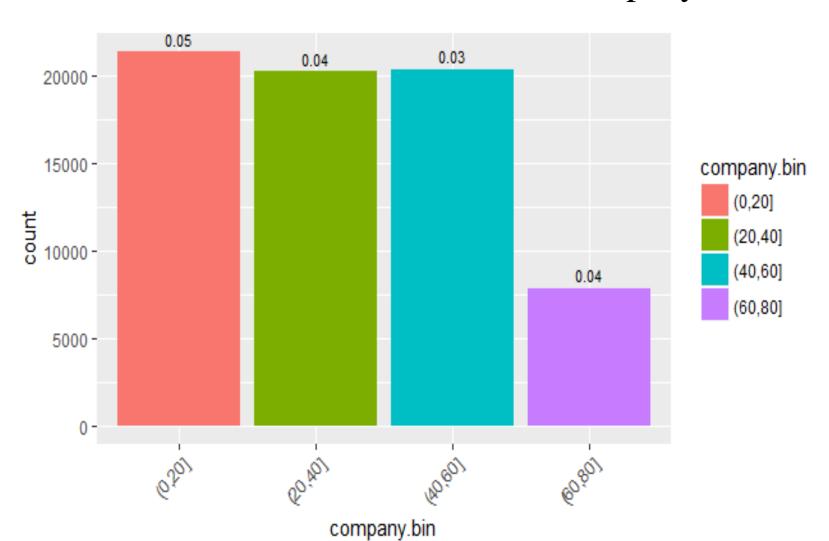


Default rate is significantly higher in 20-40 months bracket than in other bins. Hence number of months in current residence might be an important predictor of the default rate





#### EDA No of months in current company

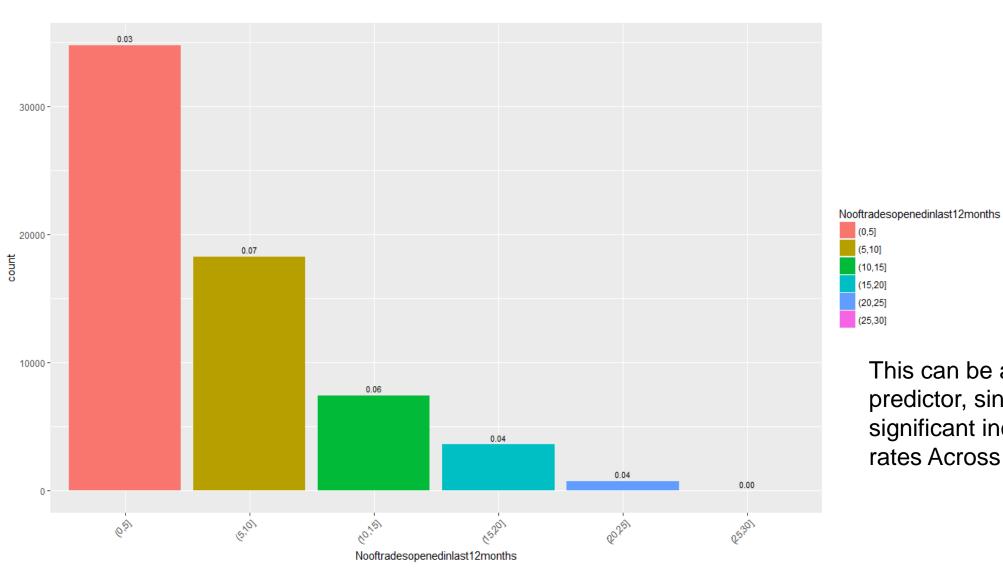


Default rate in the 0-20 months bin is significantly higher than in the 40-60 months bin, hence Number of months in current company might be an important predictor of default rate.





#### EDA No of trades in last 12 months



This can be an important predictor, since there is significant increase in default rates Across bins -[0,5] - (5,10]

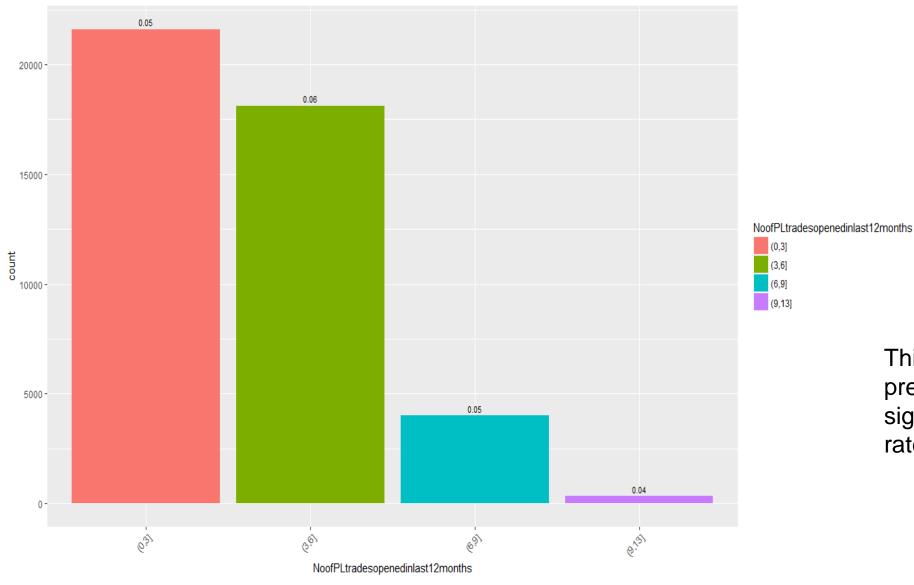
(0,5] (5,10]

(10,15] (15,20](20, 25](25,30]



## EDA No of PL trades open in last 12 months





This can be an important predictor, since there is significant increase in default rates across bins.

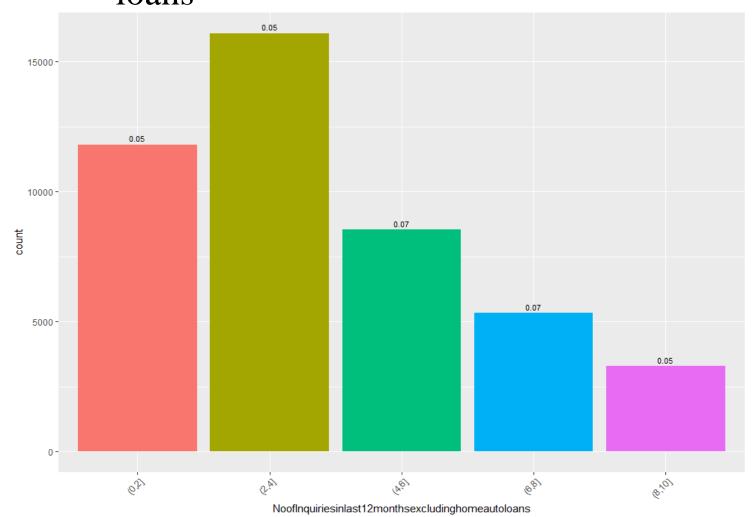
(0,3] (3,6] (6,9] (9,13]



# EDA No of Inquiries in last 12 months excluding home & auto



#### loans



This can be an important predictor, since there is significant increase in default rates across bins.

NoofInquiriesinlast12monthsexcludinghomeautoloans

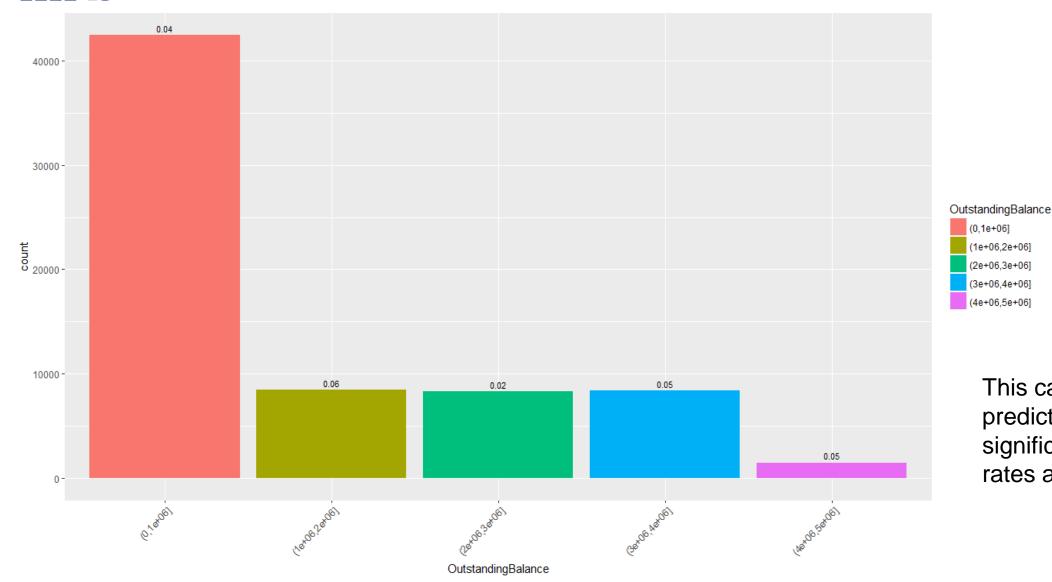
(2,4]

(6,8] (8,10]



## EDA No of PL trades open in last 12 months





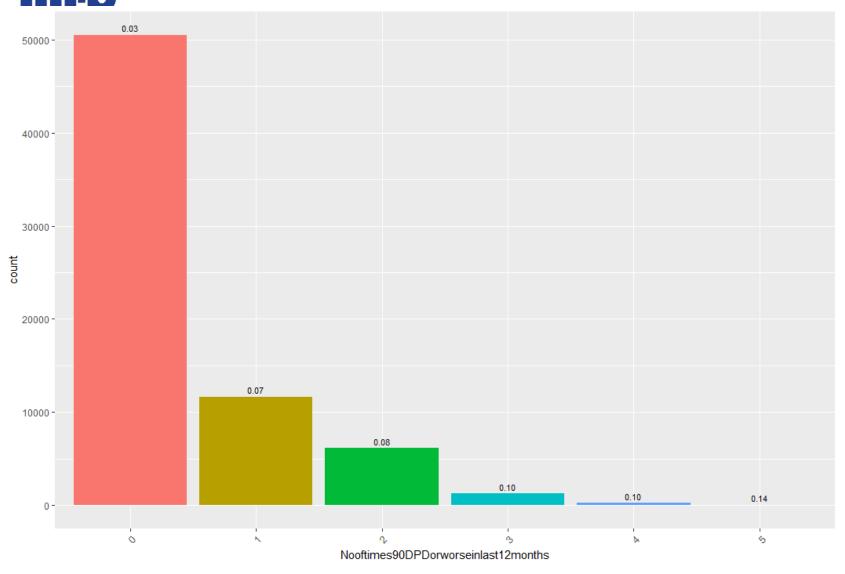
This can be an important predictor, since there is significant increase in defau rates across bins.

(0,1e+06] (1e+06,2e+06) (2e+06,3e+06] (3e+06,4e+06) (4e+06,5e+06]



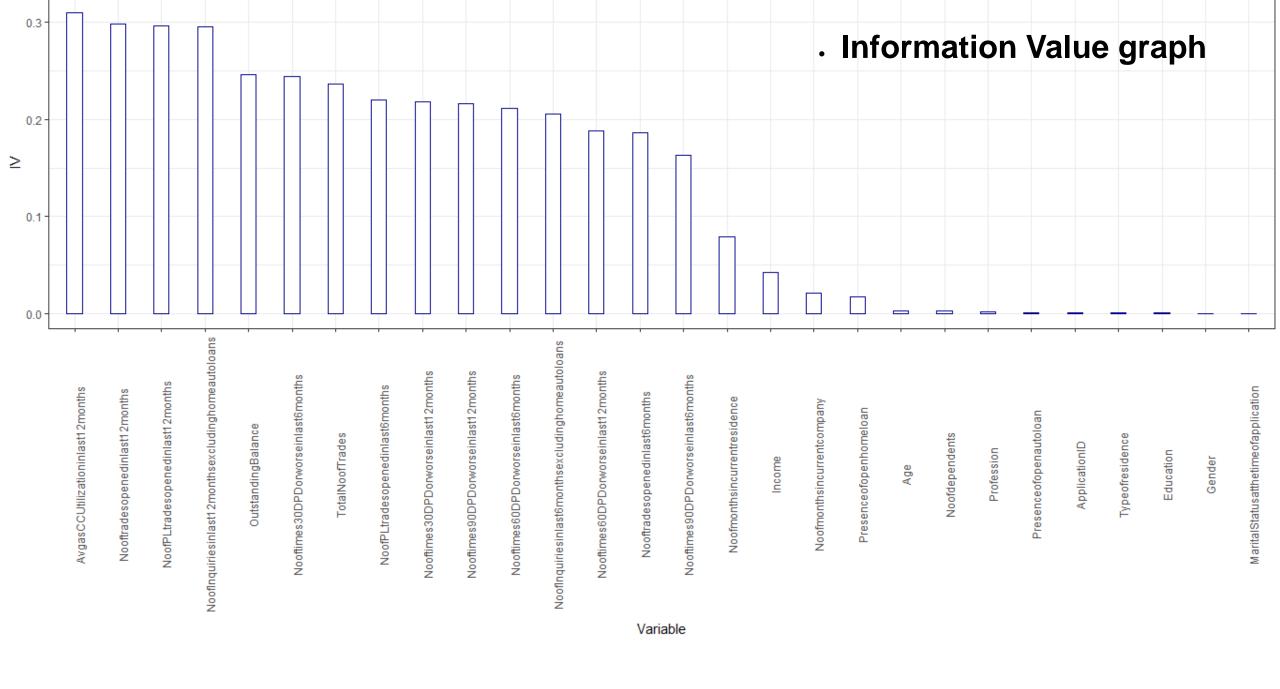
#### EDA No of times 90 DPD or worst in the last 12 months





This can be an important predictor, since there is significant increase in default rates across bins.

Nooftimes90DPDorworseinlast12months







#### FD. --Information Value graph:

- Information Value Graph in the previous slide shows important variables in decreasing order of the Information value to the dependent variable PerformanceTag.
- Most of the Important variables are from Credit Bureau data.

#### · --woe\_data:

 This data set created contains woe values for all variables, this will also take care of missing values.

#### . -- Model building:

- Based on these important variables a Logistic regression model is built and is evaluated on its accuracy, sensitivity and specificity.
- Built models using other methods of classification like Decision Trees, Random Forrest and chose best one out of it using Model evaluation techniques like ROC curve and k-fold Cross validation.





# 

- . We will built the application score card as per the business problem and the final model using the scorecard package.
- . Financial benefit analysis o the model is carried out.





## • Results of Logistic regression:

summary(final\_model)

#### Call:

```
glm(formula = Performance.Tag ~ Avgas.CC.Utilization.in.last.12.months +
No.of.trades.opened.in.last.12.months + No.of.Inquiries.in.last.12.months..excluding.home...auto.loans. +
Outstanding.Balance + No.of.times.30.DPD.or.worse.in.last.6.months +
Total.No.of.Trades + No.of.PL.trades.opened.in.last.6.months +
No.of.times.30.DPD.or.worse.in.last.12.months + No.of.times.90.DPD.or.worse.in.last.12.months +
No.of.times.60.DPD.or.worse.in.last.6.months + No.of.Inquiries.in.last.6.months..excluding.home...auto.loans.,
family = "binomial", data = bal_train)
```

#### **Deviance Residuals:**

Min 1Q Median 3Q Max -1.7691 -1.1075 0.7409 1.0456 1.8908





#### Coefficients:

```
Estimate Std. Error z value Pr(>|z|)
(Intercept)
                                     0.0006513 0.0095229 0.068 0.94547
                                              0.3039553 0.0186172 16.327 < 2e-16 ***
Avgas.CC.Utilization.in.last.12.months
                                               No.of.trades.opened.in.last.12.months
No.of.Inquiries.in.last.12.months..excluding.home...auto.loans. 0.2165643 0.0229600 9.432 < 2e-16 ***
                                          0.1074644 0.0230076 4.671 3.00e-06 ***
Outstanding.Balance
No.of.times.30.DPD.or.worse.in.last.6.months
                                                 0.1387625  0.0274502  5.055  4.30e-07 ***
Total.No.of.Trades
                                        0.0597766 0.0239145 2.500 0.01243 *
No.of.PL.trades.opened.in.last.6.months
                                                0.0765000 0.0249790 3.063 0.00219 **
No.of.times.30.DPD.or.worse.in.last.12.months
                                                  0.1466754 0.0267269 5.488 4.07e-08 ***
No.of.times.90.DPD.or.worse.in.last.12.months 0.1052879 0.0250280 4.207 2.59e-05 ***
No.of.times.60.DPD.or.worse.in.last.6.months
                                                 No.of.Inquiries.in.last.6.months..excluding.home...auto.loans. 0.1738025 0.0245889 7.068 1.57e-12 ***
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
```

(Dispersion parameter for binomial family taken to be 1)

Null deviance: 67799 on 48906 degrees of freedom Residual deviance: 62966 on 48895 degrees of freedom

AIC: 62990



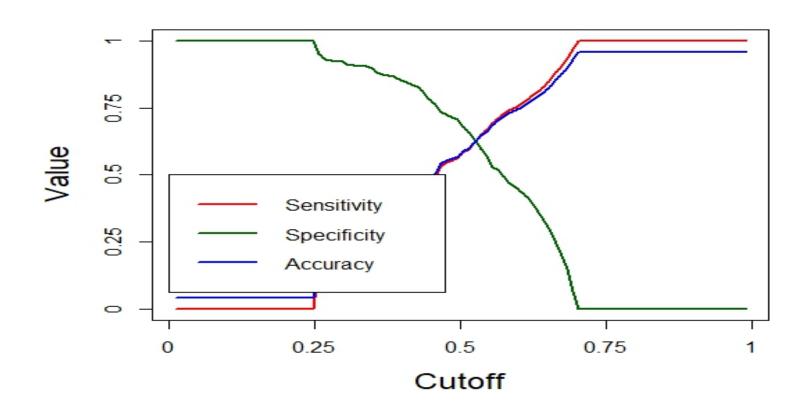


- Thus most significant variables from Logistic Regression on Demographic data are:
  - 1) Avgas.CC.Utilization.in.last.12.months
  - 2) No.of.Inquiries.in.last.12.months..excluding.home...auto.loans.
  - 3) No.of.Inquiries.in.last.6.months..excluding.home...auto.loans.





• Optimum value of cut-off







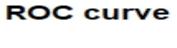
# Logistic Regression on demographic data - 5

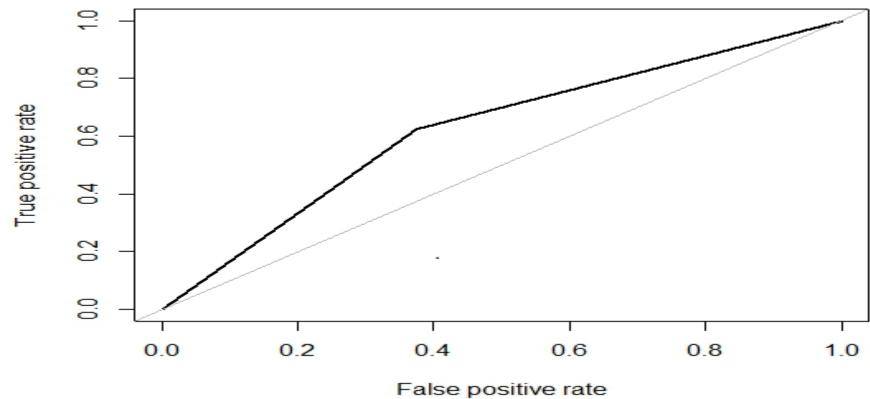
- Cut-off value = 0.5247475
- Accuracy, Sensitivity and Specificity at this Cut-off value
- Accuracy = 0.626
- Sensitivity = 0.625
- Specificity = 0.625





# **ROC Curve**

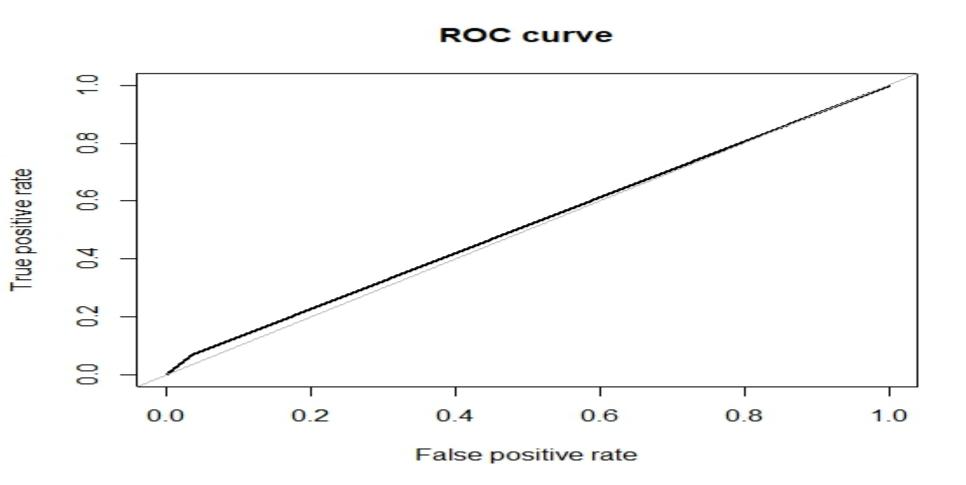








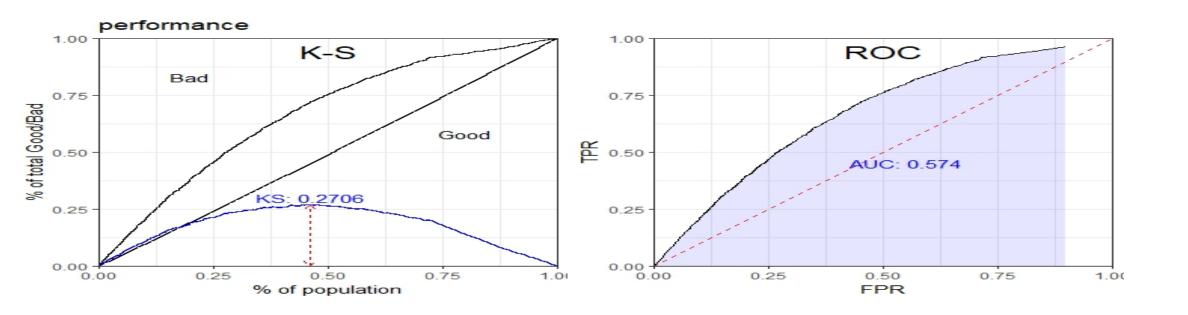
#### ROC Curve –Random Forest







#### **Model Performance**







#### Financial Benefit Analysis - 1

Financial analysis----

assumption everyone is give a credit limit of 1 lakh
good customer - 30% profit (rs. 30,000)
bad customer - 100% loss (rs 1,00,000)

total - 69867 without model - total credit - (66920+2947)\*100000 = 6986700000 66920 - good - profit - 66920\*30000 = 2,00,76,00,000 2947 - bad - loss - 2947\*100000 = 29,47,00,000 4.2% defaulters





#### Financial Benefit Analysis - 2

```
total -
with model -
score_model
actual 0 1
        0 41572 25348
        1 1067 1880
only 41572+1067 people will receive the credit card. out of which 1067 will default as per the score cut off.
total credit - (41572+1067)*100000 = 4,26,39,00,000
profit - 41572*30000 = 1,24,71,60,000
loss - 1067*100000 = 10,67,00,000
2.5% defaulters
```

A credit loss of 294700000-106700000 = 18.80 Crore is saved by using the model