



# **ASA SALES FORECASTING**

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Under the guidance of

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**Software Requirements Specification Document**

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## Table of Contents

<b>1. Introduction</b>	<b>05</b>
1.1. Purpose	05
1.2. Scope	05
1.3. Definitions, Acronyms and Abbreviations	05
1.4. References	07
1.5. Overview	07
<b>2. The Overall Description</b>	<b>08</b>
2.1. Product Perspective	08
2.2. System Interfaces	10
2.3. Hardware Interfaces	10
2.4. Software Interfaces	10
2.5. Communication Interfaces	11
2.6. Memory Constraints	11
2.7. Operations	11
2.8. Product Functions	11
2.9. User Characteristics	12
2.9.1. Public	12
2.9.2. Store Owner	12
2.9.3. Company Owner	12
2.10. Constraints	12
<b>3. Specific Requirements</b>	<b>13</b>
3.1. External Interfaces	13
3.2. Functions	13
3.3. Performance Requirements	14
3.4. Logical Database Requirements	14
3.5. Design Constraints	15
3.5.1. Standard Compliance	15

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3.6. Software System Attributes	15
3.6.1. Reliability	15
3.6.2. Availability	15
3.6.3. Security	15
3.6.4. Maintainability	16
3.6.5. Portability	16
3.7. Organizing Specific Requirements	16
3.7.1. System Mode	16
3.7.2. User Class	16
3.7.3. Objects	16
3.7.4. Features	17

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## LIST OF FIGURES

Fig No.	Figure Name	Page No
2.1.1	Product perspective with respect of ML	09
2.1.2	Product perspective with respect of Web application	09
2.8.1	Product Functions	11
3.4.1	Logical database	14
3.7.4.1	Features	17

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## 1. INTRODUCTION

The project titled 'ASA Sales Forecasting,' is a solution to an organization's growth. Startups and MNCs' are increasing day by day. Therefore, accurate sales forecasting contributes to a vital impact on business. A layman might wish to see organizational growth as per the current trend. A store owner might want to see the predicted sales if he or she increases the promotion or number of working days. A company might wish to see its current sales trend. Then this project would help them out. Many of such existing sales prediction websites and software are not free, but this one is.

### 1.1 Purpose

The purpose of this project is to help people get a better understanding of the sales trends of various companies. This would help them in taking decisions on investing and buying stocks. The product identifies 3 types of audiences namely company owner, store owner and layman. Here companies can host their sales trends, store owners can predict sales and laymen can watch and get insights of the sales of different companies.

### 1.2 Scope

The project builds an elegant website where users are rendered with various services. It can predict accurate sales considering the seasonality and variation in different attributes of the sales given by the user. It showcases various pictorial representations of the sales trends and enables companies with hosting their sales trends.

### 1.3 Definitions, Acronyms, and Abbreviations.

- Sales Forecasting - process of estimating future revenue by predicting the amount of product or services a sales unit will sell in the next week, month, quarter, or year. Using machine learning instead of an excel model makes the forecasting process much more traceable. The prediction algorithm can be used with a machine learning environment or a virtual machine and write predictions directly to a database. These predictions could then be distributed to business users through interactive dashboards. This way, there is a single source of truth for the entire company. A centrally run and managed algorithm is more secure, more adaptable and more efficient. Machine learning algorithms would learn the rules that would have to be

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manually designed in rule-based forecasting. This is done through a process called supervised learning. Supervised learning is the task of learning the relationship between outputs (sales) and inputs (past sales, economic indicator, holiday calendar etc.) Machine Learning algorithms find these relationships by minimizing prediction error – i.e. finding the relationships and parameters that maximize prediction accuracy.

- **ReactJS** - Free and open-source front-end JavaScript library for building user interfaces or UI components. React is a library for building composable user interfaces. It encourages the creation of reusable UI components, which present data that changes over time. Lots of people use React as the V in MVC. React abstracts away the DOM from you, offering a simpler programming model and better performance. React can also render on the server using Node, and it can power native apps using React Native. React implements one-way reactive data flow, which reduces the boilerplate and is easier to reason about than traditional data binding. **JSX** – JSX is JavaScript syntax extension. It isn't necessary to use JSX in React development, but it is recommended. **Components** – React is all about components. You need to think of everything as a component. This will help you maintain the code when working on larger scale projects. **Unidirectional data flow and Flux** – React implements one-way data flow which makes it easy to reason about your app. Flux is a pattern that helps keep your data unidirectional. **License** – React is licensed under Facebook Inc. Documentation is licensed under CC BY 4.0.
- **Django** - Python-based free and open-source web framework that follows the model–template–views (MTV) architectural pattern. It is also called batteries included framework because Django provides built-in features for everything including Django Admin Interface, default database – SQLite3, etc. When you're building a website, you always need a similar set of components: a way to handle user authentication (signing up, signing in, signing out), a management panel for your website, forms, a way to upload files, etc. Django gives you ready-made components to use and that too for rapid development.
- **SQLite** - relational database management system (RDBMS) contained in a C library. SQLite is a software library that implements a self-contained, serverless, zero-configuration, transactional SQL database engine. SQLite is one of the fastest-growing database engines around, but that's growth in terms of popularity, not anything to do with its size. The source code for SQLite is in the public domain. SQLite is an in-process library that implements a self-

contained, serverless, zero-configuration, transactional SQL database engine. It is a database, which is zero-configured, which means like other databases you do not need to configure it in your system. SQLite engine is not a standalone process like other databases, you can link it statically or dynamically as per your requirement with your application. SQLite accesses its storage files directly.

## 1.4 References

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## 1.5 Overview

This is a working document and, as such, is subject to change. In its initial form, it is incomplete by definition, and will require continuing refinement. Requirements may be modified and additional requirements may be added as development progresses and the system description becomes more refined. This information will serve as a framework for the current definition and future evolution of the Sales forecasting website.

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## 2. THE OVERALL DESCRIPTION

The product satisfies the interests of various stakeholders ensuring that it maintains usability and reliability. The services undertaken include visualization, prediction, etc. The product lends a quick responsive neat user interface with accurate functionalities. Granted, humans do not have set patterns of buying and consuming. However, with the backing of datasets spanning years into the past, it is highly possible to identify patterns in sales and consumption. This can be done on an individual basis or focus on a target group or demographic. Machine learning features here because of its ability to mine through years of data to spot patterns and repetitive behavior, which can then be leveraged to forecast sales and demand.

Probability is the foundation of most machine learning algorithms– even in situations of sales forecasting, probability algorithms are the key to envisioning certainty well into the future. The base of probability is that the likelihood of an event occurring can either be 0 or 1, which is to say impossible or certain.

The algorithms take into account all external and internal influential factors that go into the sales process and the likelihood of the said process being a success. This type of ‘what if’ analysis allows sales leaders to understand the impact of these factors on sales numbers and evaluate how to use these insights as levers to have a greater positive impact on sales.

### 2.1 Product Perspective

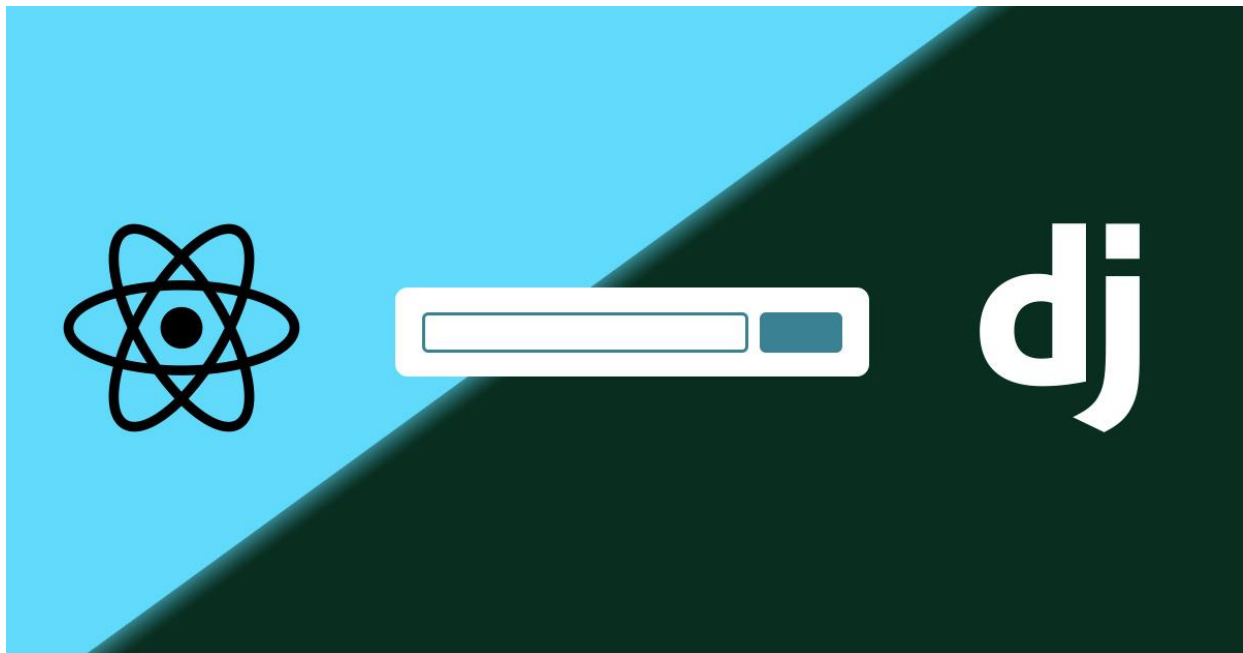
The project builds a machine learning model with the historical sales data. This model predicts sales based on certain attributes. Users can vary the input attributes and predict accurate sales. These sales trends are visualized using pictorial representations.





**Fig.2.1.1** Product perspective with respect of ML

The machine learning model is plugged into the backend built using Django Framework and rendered into the frontend built using React.



**Fig.2.1.2** Product perspective with respect of Web application

Unlike existing websites, this one is completely free and user friendly. The website renders services like enabling users to vary different input attributes and predict sales. Users can view sales trends with search filters. Companies can host their sales trends in the website which helps users to get insight about the company.

## 2.2 System Interfaces

- Sales visualization page where the user can see and analyze the trend of the particular store at the present and the future stage.
- Login page for the authentication of a class of users other than the ordinary user, who want to evaluate and provide a dataset to the system. It also provides the feature for 'new user registration' and 'forget password'.
- Prediction of sales page where the authenticated user can know the sales for a given set of attribute values.
- The authenticated users also have the option to enter the .csv files of their company to create prediction models and evaluate the growth or trend of each store.
- Download report page where the user can download the results obtained from the system for which they are looking for.

## 2.3 Hardware Interfaces

- Processor: Intel Core i3 8th gen and up or AMD Ryzen 3 3100 and up.
- Processor speed: 1.5 to 3.40 GHz
- RAM: 4 GB and more

## 2.4 Software Interfaces

- Operating System : Any
- Database: SQLite.
- Front End: ReactJs, HTML, CSS, Bootstrap.
- Back End: Django.
- Code Editor: Any editor is fine, but preferably VS Code.
- Browser : Chrome or Firefox or Internet Explorer or Microsoft Edge

## 2.5 Communications Interfaces

There are no specific communication interface requirements. Existing OS and network infrastructure will be leveraged for communication.

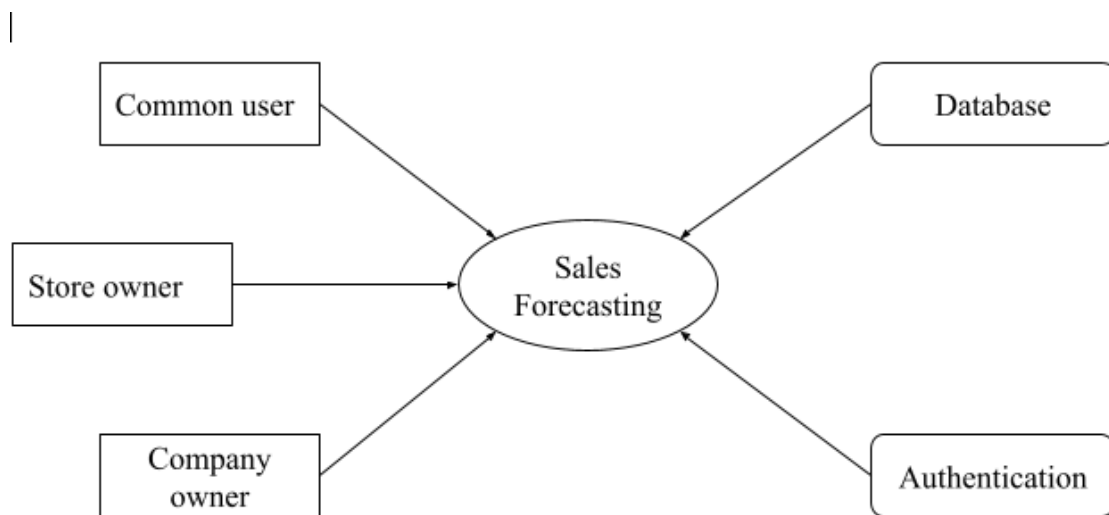
## 2.6 Memory Constraints

Memory constraints will come into play when the size of the database grows to a considerable size.

## 2.7 Operations

The product shall have operations to protect the database from being corrupted or accidentally altered during a system failure

## 2.8 Product Functions



**Fig.2.8.1** Product Functions

## **2.9 User Characteristics**

### **2.9.1 Public**

Ordinary users are the ones who can directly access the information provided by the system without the need of login. They can see the visualization of trends of a particular store which they chose and also the position of each store in the market.

### **2.9.2 Store Owner**

Store owners are the next class of users who have to login to perform their tasks. Once the system authenticates the user, they are provided with an option to give input (value of attributes) and thus able to see the future sales of the store.

### **2.9.3 Company owners**

Company owners are the most privileged user class of this system. They have to successfully login to the website in order to use the owner privileges. They have the option to upload new dataset to the system and thus to generate a prediction model for the given dataset.

## **2.10 Constraints**

- Using this system is fairly simple and intuitive. A user familiar with basic browser navigation skills should be able to understand all functionality provided by the system.
- The system should work on most home desktop and laptop computers which support JavaScript and HTML5
- The system will be intended to run on Firefox 4 and above, Google Chrome 10 and above and Internet Explorer 8 and above.
- The system is limited by its operating server in terms of the maximum number of users it can support at a given time.

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### 3. SPECIFIC REQUIREMENTS

An extend the use of the intelligent systems to areas where they were so far neglected due to their insistence on comprehensible models. A separation of the machine learning model selection from model explanation is another significant benefit for expert and intelligent systems. Explanations unconnected to a particular prediction model positively influence acceptance of new and complex models in the business environment through their easy assessment and switching.

A complexity of business dynamics often forces decision-makers to make decisions based on subjective mental models, reflecting their experience. However, research has shown that companies perform better when they apply data-driven decision-making. This creates an incentive to introduce intelligent, data-based decision models, which are comprehensive and support the interactive evaluation of decision options necessary for the business environment, in the terms of business perspective that is for store owners and business stakeholders.

#### 3.1 External Interfaces

In the external interface, only we need to provide an input dataset of the particular store, in which you want to find out the forecasting/analysis/comparison.

#### 3.2 Functions

- The system shall provide sales trends of a particular store/company as per requested by the user also it will gives the future prediction of the same store
- The software shall return the prediction of the sales with regard to particular attributes given by the store owner.
- The software also provides the option to accept new data files in the form of .csv, and the above mentioned functionalities will be performed on the newly created dataset.
- Real-world application on a difficult business problem - sales forecasting.
- Support for validation and updates of decision makers' mental models.
- Uniform and comprehensive explanations for a comparative prediction model.
- Interactive what-if analysis for the evaluation of decision options.

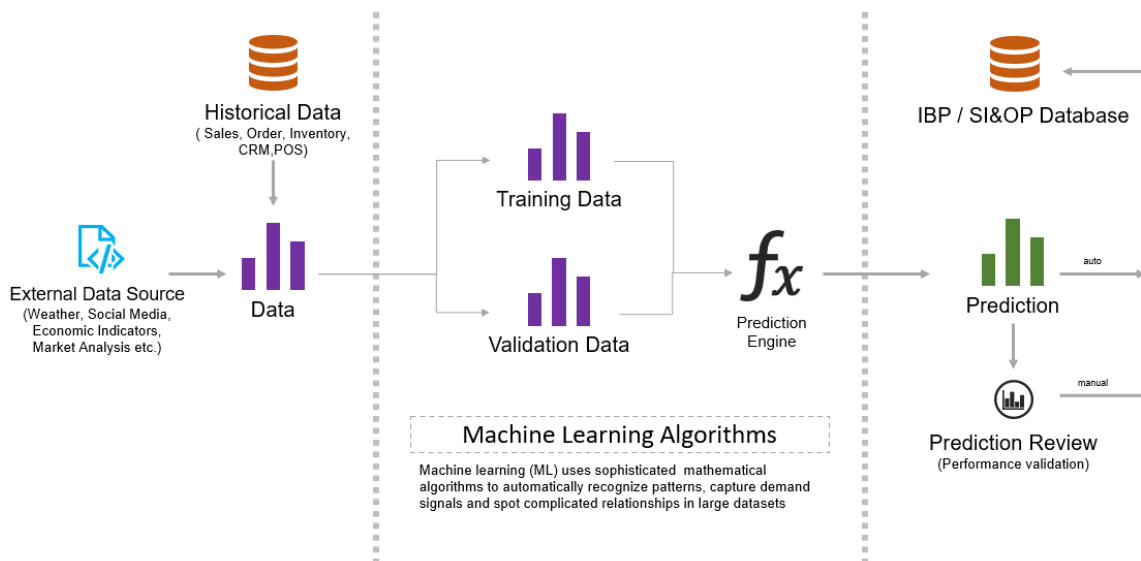
### 3.3 Performance Requirements

The performance of environmental control will be always proportional to the network speed available and the throughput will be at maximum if the network speed will be at megabits per second.

For experiencing better performance of the system we need to have a good internet facility and uninterrupted resource for accessing the application. The real-world business-to-business sales data set used is publicly available. Interactive what-if analysis for the evaluation of decision options. Uniform and comprehensive explanations for an arbitrary prediction model. For getting better performance we need to provide accurate, relevant dataset in the specified format.

### 3.4 Logical Database Requirements

Database will be used to generate reports. Initially data such as inputs for the prediction and excel formatted data is taken and stored into the database then reports will be generated accordingly along with the predictions and analysis.



**Fig.3.4.1** Logical database

### **3.5 Design Constraints**

Web pages should be designed using ReactJs and HTML 5.0 transitional standards. Design constraints include the limitations which we are facing while designing the software architecture of ASA sales forecasting.

#### **3.5.1 Standards Compliance**

- System should have enough memory and processor.
- All the devices and system should be very reliable.
- All the tools should be compatible with the embedded system on the device.

### **3.6 Software System Attributes**

#### **3.6.1 Reliability**

This application can be useful for all the types of stakeholders who just want to know the functionality or those who are into the domain, in both case this will work; we are also addressing all the types of stakeholders through this application, even if you have the business domain knowledge or not irrespective of the primary knowledge you can use our application; this provision is done by user friendly interface; by implementing different login authentication methods.

#### **3.6.2 Availability**

The system has a high rate of acceptance if there is a power source and a steady internet connection everything will work smoothly.

#### **3.6.3 Security**

Use of hash function can also increase security greatly. The application will also be secured with authentication.

#### **3.6.4 Maintainability**

Best performance and precision and so the initial establishment cost will be high. But the maintenance cost will be less once setup, afterwards maintenance cost is less.

### **3.6.5 Portability**

The project can be easily implemented in any other operating system as long as the system requirements are met. The application can be accessed from mobile or tablet also; can easily be established and the operations can easily be implemented.

## **3.7 Organizing the Specific Requirements**

### **3.7.1 System Mode**

The systems provide three different kinds of users, therefore the systems behave differently depending upon the different users and it provides different interfaces for them, by considering all these points, interfaces and performances are dependent on mode of users.

### **3.7.2 User Class**

The systems provide different sets of functions to different classes of users. There are mainly three classes of users. The first class of user is a common man who can view the present and future trend of a particular store/company. The second type of user is the store owners, who can input attributes to the system and thus predicting the sales. The last set of users are the company owners who can give the .csv file to the system and build the prediction model of the same.

### **3.7.3 Objects**

The proposed system interacts with different users, as we mentioned in the previous, therefore the different users are consider here as different objects, each stakeholder can be categorized into the different object as the example of that, consider the scenario where the store owner as the user / stakeholder therefore the store owner will be the one particular type of object, this is how we objects are considered in this project.



### 3.7.4 Features

Eight major features of the sales forecasting method can be identified with forecasting methods (techniques) to identify key characteristics of a good sales forecasting method. Which includes time horizon, level of detail, stability, pattern of data, type of model, cost, accuracy and ease of application.



**Fig 3.7.4.1** Features

**Time Horizon-** The length of time over which a decision is being made has a bearing on the appropriate technique to use. The probability of forecasting error generally decreases with an increase in the length of the time horizon.

- **Level of Detail** - The level of detail needed should match the focus of the decision-making unit in the forecast. For example, production planning must make its decision at the individual product level, whereas the corporate planning department is likely to be happy with aggregate demand forecasts by product categories.
- **Stability** - Forecasting in situations that are relatively stable over time requires less attention than those that are in constant flux. In stable situations, the existing pattern is assumed to continue in the future and past patterns can be easily extrapolated in future.
- **Pattern of Data** - Data required to use the underlying-relationships should be available on a timely basis. Each forecasting method is based on an underlying assumption about the data.

As different forecasting methods vary in their ability to identify different patterns, it is useful to make the pattern in the data fit with the method that suits it the most.

- Type of Model - Other assumptions are also made in each forecasting technique that must fit the situation under consideration. The technique used should be easily comprehended by the management to give quick meaningful results.
- Cost - Several costs are associated with adopting a forecasting procedure. The variation in costs affects the selection of the forecasting method. There is a need for an economic consideration of balancing the benefits against the extra cost of providing the improved forecasting.
- Accuracy - It is measured by the degree of deviations between past forecasts and current actual performance or present forecasts and future performance. If the likely state comes close to the actual state, it means that the forecast is dependable.
- Ease of Application - Models must be chosen within the abilities of the users to understand them and within the time allowed for using them. This will enable management to properly interpret the results. The simplicity of handling the method matters in the selection of the method.