**Saraswathi Kalyanasundaram**

sachuswathi8@gmail.com

+91-9789622769

**Career Objective:**

Seeking a good position to work with different platforms and enhance my skills and knowledge with team fellowship for my career growth and for company’s growth.

**Professional Summary:**

* 2.7 Years of Experience in Software Testing including Requirement Analysis, Test Planning, Test case development, Environment setup, Test execution and closure.
* Good exposure to Bug life cycle.
* Exposure in Software Engineering process and familiar with testing life cycle models like Waterfall, Agile.
* Strong communication and interpersonal skills with a desire to learn.

**Academic Qualification:**

* Professional Degree - Completed B.Tech / Information Technology(2017) with 7.7 CGPA in Valliammai Engineering College (SRM Group) Chennai.
* Higher Secondary – Completed HSC(2013) with 92.4% in Star Matric Hr. Sec. School, Tuticorin.
* SSLC – Completed SSLC(2011) with 90% in APC Veerabahu Matric Hr. Sec. School, Tuticorin.

**Skill Set:**

* Experience in testing Web application and IVR(Interactive Voice Response) application.
* Have hands on experience in TOSCA for Automating Web Application.
* Experience in Empirix-Hammer Call Master tool to automate IVR applications.
* Good exposure to Microsoft Sql server.
* Good exposure to STLC phases and Bug Life Cycle.
* Defect tracking and reporting through JIRA.
* Worked in Provar-Salesforce automation testing tool for creation and execution of Testcases.

**Experience History:**

Accenture Solutions Pvt Ltd – Chennai, Tamilnadu – From May 2017 to till date working as “Software Test Engineer”.

**Projects Experience:**

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| --- | --- |
| Project & Domain | First Data Payment Gateway & Financial Sector |
| Duration | May 2018 – Present |
| Role | Quality Analyst |
| Technologies | IVR, Tosca, Sql Server, Empirix, Provar. |

**Description:**

First Data is a payment gateway providing services to several merchants. It handles with credits and debits transactions includes handling prepaid gift card processing. First Data Voice services handles the Interactive voice response applications and maintaining its server. First Data Inquiry System help to interact with their merchant for any issues and Inquiry.

**Roles & Responsibilities:**

* Understanding the Requirements and Functional Specifications of the application.
* Preparation of Automated Test Scenarios, Test Cases based on requirement document.
* Involved in Peer Review of Testing.
* Environmental and data setup and execution of Test Scenarios and Test Cases.
* Defect tracking and reporting through JIRA and Data Management through Confluence.
* Involved in Regression testing and User Acceptance Testing.
* Responsible for the preparation of Test summary reports and Turnover Documents.
* Created a Automation Test Suite through Tosca for Web Applications.
* Involved in creating functional automation suite for IVR Application through Empirix (Hammer Call master).

**Certifications:**

* Certified in ISTQB-International Software Testing Quality Board Certification- Foundational level.
* Completed Automation specialist Level1, Automation specialist Level 2 and Test Design Specialist Level 1 certification in Tricentis Tosca.
* Certified Agile Professional in Accenture Services Pvt Lmt.

**Personal Details:**

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| --- | --- |
| Address | 17, Chettinadd Green Vista, Sundaram street, Prabhu nagar, Pallikaranai, Chennai. |
| Date of Birth | 29-Mar-1996 |
| Marital Status | Unmarried |
| Nationality | Indian |
| Languages Known | Tamil & English |

**Declaration:**

I hereby declare that the details furnished above are true to the best of my knowledge.

**Saraswathi K**