**Saraswathi K /11403973**

**People Engagement and Development:**

**DESCRIPTION-**

Ensure Team Morale

Maintain Positive working relationships

Zero People related issues.

Active Participation in People Events

**Progress Notes -**

* Help fellow team members in achieving their project deliverable.
* Provided KT to Prince and Sandhiya on Softphone-Genesys.
* Took the ownership of sending vacation tracking details everyday and collecting GDC Deck data for all team every month.
* Took the ownership of sending Automation Details for all teams every week.
* Have maintained the team morale with no people related issue.
* Have created a positive work environment and positive working relationship.
* Have been actively participated in every team events.

**Process, Policy Adherence and Metrics:**

**DESCRIPTION-**

Will adhere to the leave policy followed by the team and the number of unplanned leaves should be well within the threshold.

Adhere to Accenture Core values

Maintain productive 9.5 hours in the office

100% compliance with Accenture and client standards/Polices

100% on time MyTE, Clarity Time sheets

Ensure all the artifacts are up to date in the tool.

**Progress Notes-**

* Being an Accenture employee, have adhered and followed the Accenture Core Values.
* Have maintained more than 9.5 hours productively in the office.
* On time submission of Myte and clarity.
* As per the policy, took limited number of unplanned leaves.
* Had been make sure the planned leaves should be within the threshold, which will not affect the deliverables.

**Self improvement and Certifications:**

**DESCRIPTION**

Learn all the concepts of the testing domain in order to clear this ISTQB foundation level exam. Also, strive to get certified under the Board.

learn the concepts of agile and strive to clear ISTQB Agile extension level.

Complete the TOSCA Certifications.

**Progress Notes -**

* Certified as TOSCA Automation Specialist Level 1 and TOSCA Automation Specialist Level 2.
* Certified as TOSCA Test Design Specialist Level 1.
* Certified as agile professional internally & attented classroom training.
* Completed the 'Devops' and 'Design thinking' classroom training to improve technical knowledge.
* Registered for Sales and Service Class room training, as this will help in future to work with those.
* Have completed the ISTQB (International software Testing Qualification Board) exam - Foundational level Certification

**Automation and innovation:**

**DESCRIPTION**

100% Proficient in Primary Application at the highest level and to be Cross trained into 2 different applications. And to work in different automation tools like hammer, Tosca and Provar to contribute to the improvement of testing strategies.

Contribution towards developing automation script in all Functional /Regression Automation activities assigned

Contribute Innovation Idea

**Progress Notes**

* Attended the training sessions of Hammer call master and adapted to the tool to create and execute IVR test scripts.
* Cross trained in Service360 Provar and started my hands on.
* Contributed a innovation idea in FDC Automakathon.
* Created 160 automation Test Cases for “2WC application” using Data driven model.
* Have successfully completed automation regression suite for USAA and JH projects through Hammer and shows a good amount of saving hours.
* Created 60 Test scripts for First and final Merchant Application through Hammer.

**Deliverables:**

**DESCRIPTION**

Will deliver the assigned task within the timeline and achieve 100% defect-free products for client specific business requirements.

Contribution towards Functional (Incycle Automation) and Regression Automation Penetration

0% delivery Slippage

**Progress Notes**

* Have delivered the assigned project within the timeline and also ensured it to be defect free.
* Have been a support on go live time and performed a testing in live environment.
* Have performed a UAT testing for “KLO-Time Updates ”as requested by Client(Kevin).
* Have created a automation suite in Tosca for OAM Portal and executed it for In cycle (Functional Projects).
* Met 100% Defect confirmation & Containment with zero non-issue.
* Completed the testing of 37+ BAU projects in IVR as a primary tester and achieved successful production implementations without any back outs.
* Have successfully created and executed 600+ TestCases.
* Have successfully delivered “softphone” related application.
* Successfully delivered the “Migrate Australia application” and extended my support beyond the working hours to deliver it on time and attended daily stand up meating.
* Been worked and have knowledge in all type of applications like 2WC, Commercial card application and Merchant application.
* Took over the responsibility of sending My Wizard data and Governance Deck for my team.
* Been actively working from the day 1 and got appreciation for the same from leadership and for successfully implementing the “15563 - Worldpay (Vantive) 2WC SMS & Voice Application”.
* Received “FD On the spot ” Award from FD
* Got appreciation from clients and leadership for successfully delivered the major application “Citizen- basic Authentication”.

**TOSCA:**

**DESCRIPTION**

Will become a 100% efficiency in TOSCA

Will contribute to create a automation suite for regression and functional projects

Also will make sure to groom my teammates to get Knowledge on TOSCA

**Progress Notes -**

* Certified in advance level in TOSCA.
* Provided a session to the entire CorpApps team on 'TOSCA Prerequisite and Sample Execution'
* Provided a knowledge transfer to the clients on TOSCA.
* Took over the responsibility to automate the FDIS application through Tosca.