

SADAKAT AMAN KHAN

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23 Walton House, London, E2 7ET

PROFESSIONAL SUMMARY

Dedicated and results-driven Business Analyst with 2+ years of experience in conducting thorough data analysis, translating business requirements into actionable plans, and facilitating the successful implementation of IT projects. Recognised for achieving a 15% reduction in project delivery time at Wipro Limited. Salesforce Platform Developer 1 certified, demonstrating expertise in implementing integrations and enhancing data reliability. Holds an MBA in Global Business from Coventry University, combining technical acumen with business insights to drive impactful solutions for complex challenges.

KEY COMPETENCIES

Technical Skills:

- Microsoft Suite, Java, Salesforce CRM, Git, Jira, Azure, R, Tableau
- Database Management (SQL Server), API Knowledge (Postman & Swagger)
- DevOps (Jenkins), SDLC, User Stories, QA Testing, User Acceptance Testing
- Microsoft Office, MS Word, MS Excel, MS Power Point, Outlook, Power BI

Business Analysis Skills:

- Data analysis, Requirement Gathering, Documentation, Data Mapping
 - Waterfall/Agile Methodologies, Test Cases creation, Root cause analysis
 - Project Planning, Interpersonal Skills, Communication, Vendor Management
 - Problem Solving, Process Analysis and Design, Process Modelling, Data Flow
 - Stakeholder Engagement, Business Consulting, Business Process
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PROFESSIONAL EXPERIENCE

Coventry University, London

Feb 2023 - Jan 2024

Student Ambassador

- Applied data-driven methodologies to enhance university outreach and support efforts.
- Implemented statistical analysis and predictive modeling techniques for actionable insights.
- Utilised Power BI for real-time data visualisation, improving decision-making processes.
- Collaborated cross-functionally to translate business needs into effective data solutions.
- Facilitated training sessions that surpassed employability skills KPI, contributing to a 15% increase in desired outcomes.

Wipro Technologies, Hyderabad, India

Sep 2020 - Nov 2022

Technical Business Analyst

- Applied data analytics to optimise web applications, resulting in a 25% increase in system performance.
- Enhanced communication between stakeholders and development teams, reducing project delivery time by 20%.
- Managed Agile projects in JIRA, consistently delivering projects under budget and on time. Oversaw Jira board for efficient task tracking, collaboration, and progress monitoring in project lifecycles.
- Collaborated with developers in a matrix environment to integrate build processes, improving reliability by 12%.
- Produced comprehensive documentation, including business process details, and product requirements reducing misunderstandings and project delays by 30%.
- Assisted QA Analyst in contributing to test case development and defect resolution, resulting in a 20% improvement in overall testing efficiency and accuracy.
- Applied Agile methodologies in sprint planning, backlog grooming, and sprint reviews for enhanced project efficiency.
- Worked with business stakeholders to prioritise enhancement requests, improving overall operational efficiency with effective communication.

EDUCATION

MBA Global Business | Coventry University, London | Jan 2023 - Jan 2024

- Grade: 2:1 Honours - Merit
- Research Topic: Challenges faced in Agile Project Management in Global Software Development
- Key Modules: Strategic Project Management, Global Strategic Management, Marketing in a global age, Managerial Finance, Leadership: Toward Mastery of Leading Self & Global Cultures, Entrepreneurship and Innovation, Organisational Behaviour and Leadership: Towards Mastery of Leading Change and Inclusivity.

B. Tech Computer Science Engineering | KIIT University, Bhubaneswar, India | July 2016 – April 2020

- Grade: First Class Honours - 7.54 CGPA
- Key modules: Software Engineering, Programming Languages, Data Structure and Algorithms, Operating System, Data Management Systems, Computer Networks, Compiler Design, Computer Graphics, Artificial Intelligence, Internet of Things, Computer Security and Robotics.

CERTIFICATIONS

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| • Salesforce Platform Developer 1 | Salesforce | Jan 2021 |
| • Business Analysis Foundations | IIBA | Jan 2024 |
| • Conducting a SWOT Analysis | LinkedIn Learning | Mar 2023 |
| • Project Management Foundations | LinkedIn Learning | Mar 2023 |
| • Google Analytics for Beginners | Google Digital Academy | Jan 2023 |

AWARDS AND RECOGNITION

- **World Record Holder:** Acknowledged by World Book of Records in 2023 for exceptional achievements.
- **Best Employee (Quarter 1, 2022):** Recognised at Wipro Limited for outstanding contributions and performance.
- **Outstanding Performance Award (2022):** Received prestigious accolade at Wipro Limited for consistently delivering exceptional results.

ACHIEVEMENTS

- **TEDx Speaker:** Featured speaker at TEDx events, including TEDxShooliniUniversity, TEDxGIM, TEDxACE, and TEDxAIIMSBhubaneswar, showcasing effective communication and thought leadership skills.
 - **Indian Classical Musician:** Recognised as an International Proclaimed Artist, demonstrating dedication, discipline, and mastery in Indian Classical Music.
 - **Author:** Published three books on diverse musical topics, displaying strong research, analytical, and communication abilities. Notable works include "Gharanas of Indian Music", "12 Thaats in Harmonium", and "Basics of Harmonium".
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