

# **RESUME**

**NAME: PRATHIROOP B.G.**

**Email id:prathiroop555@gmail.com**

**Mobile: +919972802897**

## **OBJECTIVE:**

- I can efficiently contribute my skills in all possible ways to develop the company and to achieve the honors for it.

## **STRENGTH:**

- Solving problems in whatever state they may be
- Capability to work in a group and even to lead the group. Very enthusiastic, straight forward, highly confident, hard worker, flexible to work in any shift.
- Learn and grasp things well.

## **COMPUTER SKILLS:**

- Basic computers and internet.
- Typing skills 35 wpm with 95% and above accuracy.

**EDUCATIONAL QUALIFICATION:**

<u>COURSE</u>	<u>DISCIPLINE</u>	<u>SCHOOL/COLLEGE</u>	<u>BOARD/ UNIVERSITY</u>	<u>YEAR OF PASSING</u>
10+2	SCIENCE	R.P.U COLLEGE	Karnataka P.U.Board	2005
10th	NA	R.T.P.S HIGH SCHOOL	KSEEB	2001

**EXPERIENCE:**

- Worked as Senior associate (BPO operations international process) for Visionet systems private limited (Bommanahalli).

From November 7th 2013 to January 8th 2020.

- Worked as Senior associate for Ocean service.

From June 1st 2020 to 30th June 2022

**.Job Responsibilities:**

- Communicating with customers as well clients effectively through email and chat.
- Handling customers problems with inbound and outbound calling with decent empathy and professional manner.
- Doing quality checks regularly to meet the standard of quality required by clients and customers.
- Analyse the data and assign orders with the team and other junior associates according to their respective department and process.

**PERSONAL DETAILS:**

**NAME : PRATHIROOP B.G.**

**DATE OF BIRTH : 05-07-1984**

**FATHER'S NAME : GOPINATH B.S.**

**MOTHER TONGUE : KANNADA**

**HOBBIES : CHESS.**

**LANGUAGES KNOWN : ENGLISH, HINDI, AND KANNADA.**

**ADDRESS : 1382 EWS 3rd phase chikkabommasandra cross  
yelhanka Newtown Bengaluru 560064.**

**DECLARATION:**

**Hereby I declare that the above mentioned particulars are true to my knowledge. I bear the responsibility for the correctness of the above mentioned particulars.**

**Place: Bangalore**

**(Prathiroop B.G.)**

**Date:**