

## BALACHANDRA

S/O Manjunath.Uppalli indavara post, Chikmagalur. 577101

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14-11-1996



## OBJECTIVE

Entry-level professional with an interest in building a customer service career, looking for a position where I can enhance my problem-solving and communication skills by helping customers resolve company-related issues.

## EXPERIENCE

### • Muthoot finance

2021 - 20022

Junior relationship executive

Gold loan and Personal loan sales.

Assisting customers with loans applications.

Verification of KYC documents.

Monitoring and following up on loan repayments.

Identifying opportunities to cross-sell other financial products and services offered by the company.

Maintain accurate records of cash transactions.

### • Megasource Pvt Ltd/Moneyview

2022 - 2023

Process executive

Responsible for collecting and organising financial data.

Reviewing the customer identification documents and information.

Assist customer in providing the required documentation and information for KYC.

Verifies the applicant's employment and income, including timely salary check.

Evaluate the applicant's credit score, credit history and risk level

## EDUCATION

### • VASAVI VIDYALAYA

2013

Secondary school

50%

### • ST. JOSEPH'S PU COLLEGE

2015

Pre-University Course

65%

### • ST. JOSEPH'S FIRST GRADE COLLEGE

2018

BCOM

66%

## SKILLS

### • Computer Basic

Word,Excel

Tally ERP 9

Financial Management

Adobe Photoshop and Lightroom

### • Problem solving

Coustomer service

Team work

## ADDITIONAL INFORMATION

Name: Balachandra

DOB :14-11-1996

Father name: Manjunath

Gender: Male

Nationality: Indain

Mother Tongue: Malayalam

## INTERESTS

- photography
- Sports
- Travelling
- Movies
- Bike ride

## LANGUAGE

- English
- Kannada
- Malayalam
- Hindi

## ACHIEVEMENTS & AWARDS

- Recognised for outstanding performance to reach gold loan sales targets during Mega gold loan event under south region. And for cross-selling financial products, interest collection.

## ACTIVITIES

- Participated in Time petrol and social depression event during college time
- Highlight participation in Sports
- Marketing Activities at Muthoot finance during field work

Signature:



Balachandra