



Name: Vijay Kumar V

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objective

To attain a position that will enable me to use my strong communication and organizational skills, customer service background . and my ability to work well with others.

Education Qualification

COURSE	INSTITUTE	BOARD/UNIVERSITY	Percentage of marks
SSLC	Sri Venu vidhya samathe srinivasapur	KSEEB	86.4%
PUC	Jain pu college Bangalore	Department of pre-university education	47.5%
BSC(EMCS)	Sheshadripuram college Bangalore	Bangalore Central University	Undergraduate

Employment summary

29/04/2022-29/04/2023

CUSTOMER SUPPORT EXECUTIVE

Kochartech pvt ltd

- I worked as a support executive for BoAt.com nearly 12months.
- Responsible for handling day to day email queries.
- Efficiently solved 120-150 email queries per day.
- I ensured multitasking abilities with multiple language support and through out this maintain the daily score lines.

Personal Skills

- Professional adaptability
- Critical thinking
- Decision making negotiatence skills
- Effective communication

languages

English Kannada

Telugu

Hobbies

playing cricket

watching movies cooking

listening music