**Seth Adams**

9895 Fern Dancer CT NW Concord, NC 28027 − 210-957-9846 − sethadams@live.com

**Accomplished and energetic recent college graduate with a degree in computer science and a concentration in software, systems, and networks. Prior work experience in the restaurant industry as a server, has assisted me in being able to adeptly prioritize, balance, and resolve multiple and complex challenges in a fast-paced and demanding environment. I am well-traveled and consider myself a global citizen, having visited various parts of Europe, Mexico, and the United States. This experience has enabled me to communicate with various people from different backgrounds and cultures effectively. It has made me a firm supporter of Diversity, Equity, and Inclusion in the workplace.**

**Education**

**A.S. in Computer Science**

Rowan Cabarrus Community College – August 2018 – May 2020

**B.S. in Computer Science**

Concentration in Software, Systems, and Networks

UNC Charlotte – August 2020 – December 2022 GPA 3.0

**Continued Education**

* AWS Cloud Technical Essentials
* MS Excel
* Currently working on IBM Data Analyst Professional

**Skills Summary**

* Strong programming skills in Java, HTML, and Python
* Worked with AWS resources such as Amazon S3, EC2, and RDS
* Certificates in AWS Cloud Technical Essentials and Microsoft Excel
* Working on IBM Data Analyst Professional Certificate
* Strategic thinker with a strong set of communication and problem-solving skills
* Able to deliver quality results while maintaining strong attention to detail
* Ability to thrive in a performance-based culture

**Experience**

**Velocitor Solutions –** Charlotte, NC - **Support Specialist** November 2023 - Present

* Work to resolve customer issues with our products and or software using remote web pages
* Resolve issues promptly over the phone and email
* Work with others to create a working process between different departments
* Worked and led multiple projects to notify customers of issues concerning warranties and data management
* Expanded my knowledge of communication within the workplace with customers and coworkers

**Nonas Italian Restaurant** – Concord, NC – **Floor Manager** October 2021 – November 2023

* Team leader in charge of training and motivating new employees
* Excel in communication among guests and team members, acting as a leader to promote a successful and profitable work environment
* Anticipate customer needs and adapt to a fast-paced service environment