

# **ADARSH SINGH**

Full Stack Developer with 3+ years of hands-on experience in designing, developing, and implementing applications and solutions using a range of technologies and programming languages.

# CONTACT



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#### **EXPERIENCE**

#### Avatu Pvt. Ltd. | Navi Mumbai

SENIOR SOFTWARE ENGINEER 2020-CURRENT

- Adjusted design parameters to boost performance and incorporate new features.
- Discussed project progress with customers, collected feedback on different stages, and directly addressed concerns.
- Gathered and defined customer requirements to develop clear specifications for project plans.

#### **Freelancer**

SOFTWARE ENGINEER 2019-2020

- Took initial concepts and developed project plans.
- Managed development milestones from initial steps through final delivery.
- Built user interface, and data visualizations, and designed overall user experience, resulting in a 40% increase in sales.
- Delivered user support to clients to train, educate and answer questions.
- Developed landing pages, dashboards, and online applications using MERN, PHP, and Javascript.

#### **EDUCATION**

Diploma in Computer Science | Kharghar, Maharashtra

SARASWATI INSTITUTE OF TECHNOLOGY

2016-2019

High School (10) | Patti, Uttar Pradesh

ST. XAVIER'S SCHOOL



# **PROFESSIONAL**



# APM Enhancements - ServiceNow (Apr 2021 - Current)

- > Developed and customized components like Business Rules, Client Scripts, UI Policies, UI Scripts UI Actions, UI Pages Script Includes, ACLs, etc.
- > Worked on OOTB Implementation of Business Application modules.
- > Customized and Implemented end-to-end ServiceNow modules including Change and Service Catalog.
- > Created/updated Catalog items and related functionality.
- > Built various reports based on organization needs.
- > Conducted requirement gathering workshops.

## FMCG - ServiceNow (Mar 2021 - Apr 2021)

- > Worked on OOTB Implementation of ITSM modules.
- > Customized and Implemented end-to-end ServiceNow modules including Incident, Problem, Change and Service Catalog.
- > Developed and customized components like Business Rules, Client Scripts, UI Policies, UI Scripts UI Actions, UI Pages Script Includes, ACLs, etc.
- > Configured SLA definitions.

# • IT Support Company Vendor Management (Aug 2020 - Feb 2021)

- > Developed vendor management portal for the company. The project was based on ReactJs and Nodeis,
- customized several already built features, and also added new modules. The biggest problem of the project was its speed as it was integrated with ServiceNow backend from Nodejs and from Nodejs to the frontend it was having huge latency, due to my customization of the project architecture its speed was uplifted by 70%. Clients were satisfied with my work and I was also honored with the title of "Champion of the project".

#### Paint Dealer Mobile Application (Apr 2020 - Jul 2020)

- > Made REST APIs using NodeJS and Express.Js to communicate with the React Native front-end.
- > Designed several UI pages like Shopping Cart, profile, Products, and About Page.
- > Implemented JWT and Bycrypt.js for hashing passwords.
- Designed MongoDB database models as per the requirements.

## Wall Putty Dealer and Distributor Application (Jan 2020 - Apr 2020)

> The Android Application is built using Android Studio. The purpose of the application was to provide dealers portal in form of mobile applications where they can place their orders, it also reduced the expense of the company by reducing the number of resources and also provide a better experience to their users.

# • Cement Manufacturer Web Portal (Aug 2019 - Dec 2019)

> The website is built using HTML, CSS, JS, and PHP. The purpose of the application was to provide dealers with a portal where they can place their orders, initially they used to call on the office to place their orders which was a huge pain for the client. The launch of khatriindustries.com reduced the cost of the company by reducing the number of resources and also providing a better experience to their users.