

[Email-mdsaddamhussain103@gmail.com](mailto:Email-mdsaddamhussain103@gmail.com)

Phone: +918013232976

City: Kolkata

## Md Saddam Hussain

### Salesforce Developer

#### Professional Summary

- 2+ years of IT experience in various stages of Software administration, Development and data migration.
- Experience of Salesforce.com Administration and partly development, implementation including configuration and customization/ data migration.
- Experience in operating, Iterating and releasing of salesforce project.
- Do have understanding on CRM Business Analysis.
- Proficient in customizing standard objects: Accounts, Contacts, opportunities, Products, Cases, Leads, Campaigns, Reports and Dashboards.
- Worked on Page layout customization, page layout assignment based on profiles and created custom action based on user requirement.
- Implemented Security and Sharing rules at object, field and record level for different users at different levels of organization.
- Experience in mapping and migration of data to salesforce.com objects and fields.
- Technical Knowledge about Salesforce workflow, process builder, app builder.
- Salesforce CRM platform and environment of SFDC such as Sales Cloud, Service Cloud, Community Cloud.
- Proficient in writing and validating project specific Technical as well as functional documents.
- Deployed Configurations and Code between Salesforce Environments through various deployment tools like Force.com IDE, change sets, BitBucket, Autorabit.
- Having Experience in Apex, Batch Apex, LWC.
- Wrote SOQL and SOSL statements within custom controllers and triggers.
- Experience with Salesforce orgs, environments (sandboxes).
- Experience in activities related to SFDC Configuration like Creating Roles, Profiles, Email Services, Workflow Alerts and Actions, and Approval Process, Cross Object Formula, Formula Fields, Roll Up Summary Field.
- Experience in designing of Custom objects, Custom fields, Page layouts, Custom Reports.
- Experience in designing Visualforce pages and providing functionality to those through Apex programming based on client and application requirements.
- Having Good Knowledge on Email Alerts, System Configuration, SOQL and SOSL.
- Experience on tools like Data Loader, Work bench, VS code, Jira etc.
- Excellent management & interpersonal skills, team player with capability to work effectively with all levels of organization and individually as well.
- Knowledge of Salesforce Integration exposing apex code as a webservice etc.
- Hands on Lightning Web Component, Apex Test Class Debugging, Code optimization.
- Knowledge of batch apex, future method , queueable apex, scheduled apex, REST API etc.

#### Technical Stack:

<b>Salesforce Environment:</b>	Force.com platform, Lightning Experience, Standard Objects, Custom Objects, Custom Fields, Lookup Relationship, Master-Detail Relationship, List Views, Sharing Rules, Profiles, Users, Public Groups, Permission Sets, SOQL, SOSL, HTML, CSS, Record Types, Page Layouts, Validation Rules, Reports, Dashboards, Apex, Data Loader, Workflows and Approval process, data loader.
<b>Salesforce Tools:</b>	Data Loader, Import Wizard, Workbench, Developer Console, Translation Workbench, AutoRABIT, BitBucket, VS Code, Jira, Postman.
<b>Programming Languages:</b>	Apex, Aura, SOQL, SOSL, LWC, Java.
<b>Web Development:</b>	HTML,CSS, JS
<b>Certification</b>	Salesforce Certified Administrator
<b>Udemy Certification</b>	The Complete Salesforce Development Course (by Manish Choudhari)

**Education:**

• B.Tech (in CSE)	Omdayal Group of Institutions,Howrah	2016-2020
• Higher Secondary (ISC)	Maria's Day School , Howrah	2016
• Secondary (ICSE)	Monalisha English school, Kolkata	2014

**Professional Experience:****Persistent Systems Ltd, January 2021 - Present**

Salesforce Administrator/ Developer

**Responsibilities:**

- Gathered requirements and developing client-specific solutions by understanding customer's business and technical environment.
- Working Knowledge on **Sales Cloud, Service Cloud, Community Cloud** and Apex Programming on **Force.com** Platform.
- Analyzing organization processes, converting business workflows into exact salesforce.com workflows and configuring salesforce.com to meet business
- Created Custom Objects, Custom fields, Page layouts, Custom Tabs, Reports and various other components as per the client and application requirements
- Generating reports and dashboards as per the customer requirements.
- Migrating data from databases to SFDC using Data Loader, workbench etc.
- Building the organization's role hierarchy by adding the roles as per the organization structure
- Creating custom profiles to satisfy the organization's requirement.
- Experience in working on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Dashboards and Reports creating new custom objects, assigning fields, custom tabs, components & custom reports.
- Customizing company profile, security controls and communication templates of the organization as per organization requirements.
- Onboarding Countries by making country specific customization by using Apex and customizing the salesforce metadata like creating queues, public groups, case assignment rules, Territory assignment rules, creating knowledge base article etc.
- Translating the portal with country specific languages by using Translation workbench. Creating STF files, loading the translation, testing, troubleshooting, debugging and fixing the bugs and other issues encountered in the SFDC.
- Creating email template and testing email templates translations.