

# Saddam Hossain

## Technical Lead and Team Lead

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Experienced IT professional, with over 12+ years of success leading all phases of diverse technology projects with good experience in design, development, and implementation of business applications in client/server and Web-based Environments Bank and Non-Banking Organizations. Sound knowledge of database design and principles of the computing system. Experience and expertise in developing, testing, and analyzing systems, Frameworks, and web development technologies. Ability to handle project responsibilities independently.

### ❖ WORK EXPERIENCE

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#### 1. Head of Product & Project, (January 1, 2022 - Continuing)

##### **Unisoft Systems Ltd.**

Company Location: Jahir Smart Tower, 205/1, West Kafrul, Begum Rokeya Sharani, Tal tola, Dhaka-1207.

##### **Duties/Responsibilities:**

- Determining project requirements and developing work schedules for the team.
- Delegating tasks and achieving daily, weekly, and monthly goals.
- Liaising with team members, management, and clients to ensure projects are completed to standard.
- Identifying risks and forming contingency plans as soon as possible.
- Analyzing existing operations and scheduling training sessions and meetings to discuss improvements.
- Keeping up-to-date with industry trends and developments.
- Updating work schedules and performing troubleshooting as required.
- Motivating staff and creating a space where they can ask questions and voice their concerns.
- Being transparent with the team about challenges, failures, and successes.
- Writing progress reports and delivering presentations to the relevant stakeholders.
- Managing the day-to-day activities of the team. Motivating the team to achieve organizational goals.
- Developing and implementing a timeline to achieve targets. Delegating tasks to team members.
- Conducting training of team members to maximize their potential.
- Empowering team members with skills to improve their confidence, product knowledge, and communication skills.
- Conducting quarterly performance reviews. Contributing to the growth of the company through a successful team.
- Creating a pleasant working environment that inspires the team.

#### 2. DBA and Head of Product & Project (January 1, 2018 – December 31, 2021)

##### **CS InfoTech Ltd.**

Company Location: Software Technology Park, Kawran Bazar, Dhaka.

##### **Duties/Responsibilities:**

- **Database Back-Up:** Backing up all the data in the database of that organization constantly, to restore operations during disaster and downtime. Database accessibility, restoration, recovering a file from a backup state. Design of a database that satisfies the needs of users.
- **Data transfer:** Migrating a database set, from a physical base to a cloud base or from an existing application to a new application.
- **Database Upgradation:** to upgrade database software files to shield the software from security flaws.
- **Database patch:** in the database system.
- **Database safety:** Datasets and protecting the data in an organization's database.
- **Software Installation and Maintenance:** frequently involved in the initial installation and configuration of a new Oracle, SQL Server, or another database.
- **Data Integrity Management:** ensuring the integrity of data stored in a database.
- **Extraction, transformation, and loading of data:** Making data available when needed and safeguarding it against unauthorized access.
- **Monitoring Performance:** Analyzes database performance to ensure that it runs smoothly and efficiently.
- **Data Handling:** Planning, implementing, and managing the systems that hold data for a company.
- **Design of a database, Data Integrity Management, Extraction, transformation, and loading (ETL) of data, Data Handling.**
- Write high-quality, maintainable code for software applications.
- Lead the design and implementation of complex software features and modules.
- Develop and maintain software components, libraries, and frameworks.
- Provide technical leadership and mentorship to junior developers.
- Review code and provide constructive feedback to team members.
- Promote coding standards, best practices, and code quality within the team.
- Ensure that software applications are developed with security best practices in mind.

3. **Software Engineer (January 1, 2015 - December 31, 2017)**

**Pioneer Printing & Packaging Ltd.**

Company Location: 141/1 Fakir pool (Commissioner Goli), Dhaka-1000.

**Duties/Responsibilities:**

- Write high-quality, maintainable code for software applications.
- Lead the design and implementation of complex software features and modules.
- Develop and maintain software components, libraries, and frameworks.
- Promote coding standards, best practices, and code quality within the team.
- Ensure that software applications are developed with security best practices in mind.
- Conduct security reviews and address vulnerabilities.
- Use version control systems (e.g., Git) effectively for code management and collaboration.

4. **Executive (IT) (January 1, 2012 - December 31, 2014)**

**Soha Enterprise.**

Company Location: 102/1 Fakir pool (Panir Tank), Dhaka-1000.

**Duties/Responsibilities:**

- Install and configure computer / Laptop, Hardware, operating systems (Windows, Linux) and applications
- Copier/Printer Troubleshoot
- Network Equipment Installation and configuration i.e. Switch, Router, etc.
- User management and accessibility
- Configure and manage DHCP, DNS, FTP, SFTP, Web server, mail service.
- Troubleshooting system and network problems and solve faults

❖ **AREA OF EXPERTISE**

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|----------------------------------|----------------------------------|---------------------------------|
| ➤ Project Management             | ➤ Scrum & Agile Methodologies    | ➤ Application Design            |
| ➤ Continuous Process Improvement | ➤ Strategic Planning & Execution | ➤ Team Leadership & Development |

❖ **TECHNICAL SKILLS**

➤ **Front-End Technologies**

HTML, CSS, Boot Strap, JavaScript, jQuery, Next.js, React.js, vue.js, Ajax.

➤ **Back-End Technologies**

SQL, PL/SQL, Python, Django, PHP, Laravel, REST API, Payment Gateway, SSL, bKash, NID Verification & others.

➤ **Database Technologies**

Oracle Database, MS SQL Server, MySQL, PostgreSQL.

➤ **DevOps Technologies**

Windows, Linux/Unix, Virtualization, BD Cloud, Microsoft Azure, AWS Web Service, Docker, K8s, Jenkins, Ansible, Git, Bash script, Git, Cron Job, Web Server, FTP Server, DNS Server, Mail Server, Https, System Security and Storage manage such as SAN, RAID, OS and Database install configure backup and recovery, Application Deployment Performance Tuning etc.

❖ **PROFESSIONAL CERTIFICATE**

**Oracle Certified Professional (OCP)**

- 1Z0-051 - Oracle Database 11g: SQL Fundamentals I
- 1Z0-144 - Oracle Database 11g: Program with PL/SQL
- 1Z0-151 - Oracle Fusion Middleware 11g: Build Apps (OFR)

**Red Hat Certified Engineer (RHCE)**

- EX200 - Red Hat Certified System Administrator (RHCSA)
- EX300 - Red Hat Certified Engineer (RHCE)

❖ **EDUCATION**

**Islamic Development Bank**

**Bangladesh Islamic Solidarity Educational Wakf (IsDB-BISEW)-** Dhaka Bangladesh.

**September 2017**

Post Graduate Diploma in Information Technology (PGDIT).

**Dhaka University -** Dhaka Bangladesh.

**September 2017**

Masters of Business Administration (MBA).

❖ **LANGUAGE**

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|---------------------------|---------------------------|---------------------------------|
| • <b>Bengali (native)</b> | • <b>English (fluent)</b> | • <b>Hindi (conversational)</b> |
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❖ **PROCLAMATION**

I do hereby declare that all information stated above is true to the best of my concern.

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(Saddam Hossain)