

After logging in:

1. Click on **Manage Account** on the top right of the page next to your name.
2. If you change anything, click **Save**.
 - The citizen is taken back to the Manage Account page.
3. If you don't make any changes, click **Back**.
 - The citizen is taken back to the Manage Account page.

Information a citizen can update on the Manage Account page:

- Contact information
- User ID
- Password
- Password reset questions

Actions a citizen can take on the Manage Account page:

- Registration status
 - This allows a citizen to check the status of their registration for a Business BCeID
- Continue an existing registration
 - This allows a citizen to continue registering for a Business BCeID where they left off
- Login security settings
 - This allows a citizen to remove the activity pop up displayed each time they log in with their Basic BCeID
- Delete account

Issues with account recovery

Refer to [Verification and Account Recovery](#) if the citizen is having issues recovering their account.

Next Review Date: 21 Oct 2025