

Lifespring Clinic – Consultation Process

1. Patient Visit Flow

At Lifespring Clinic, we ensure a smooth and organized patient experience. The typical flow for a visit is:

1. **Appointment Booking** – Book via online portal, phone, or walk-in.
 2. **Check-In & Registration** – Arrive at the clinic and complete registration formalities.
 3. **Vital Signs & Preliminary Assessment** – Nursing staff records vitals, weight, and basic medical history.
 4. **Doctor Consultation** – Meet with your specialist for evaluation, discussion, and examination.
 5. **Prescription & Follow-Up** – Receive prescriptions, lab test referrals, or follow-up instructions.
 6. **Billing & Checkout** – Complete payments, insurance processing, and receive receipts.
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2. Registration

- Patients must present **valid photo ID** and any previous medical records.
 - Personal and insurance information is verified and entered into the clinic system.
 - For first-time patients, basic medical history and allergy details are recorded.
 - Registration confirmation is issued with a **queue number** or digital token for consultation.
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3. Doctor Consultation Steps

During the consultation, the doctor follows a structured approach:

1. **Medical History Review** – Discussion of current symptoms, past illnesses, medications, and family history.
 2. **Physical Examination** – Comprehensive examination relevant to patient complaints.
 3. **Diagnostic Evaluation** – Ordering tests or reviewing prior test results if needed.
 4. **Diagnosis & Discussion** – Explaining the condition, treatment options, and preventive advice.
 5. **Patient Education** – Counseling on lifestyle modifications, disease management, and wellness strategies.
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4. Prescription Handling

- Prescriptions are provided **digitally and in print**, detailing medication, dosage, and duration.
 - Lab test referrals, imaging requests, or specialist follow-ups are included as necessary.
 - Patients can **submit prescriptions at the clinic pharmacy** or use external pharmacies.
 - Follow-up appointments or reminders are scheduled based on treatment plans.
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5. Additional Notes

- For urgent consultations, patients may be prioritized according to severity.
- Teleconsultations are available for follow-ups when in-person visits are not required.
- Patients are encouraged to ask questions and clarify any doubts before leaving the clinic.