



Sadhasivam Jayabalaganesan

SUMMARY

Senior Technology Leader | Enterprise Platform Engineering & AI

Visionary technology leader with 20+ years of experience directing enterprise-scale platforms, AI initiatives, and digital transformation strategies. Demonstrated success in building and leading high-performance engineering teams, architecting scalable solutions, and driving innovation in eCommerce, supply chain, and AI/ML domains. Proven track record in strategic planning, cross-functional leadership, and delivering business-critical platforms generating measurable ROI.

EXPERIENCE

FedEx | Dataworks

Jan 2020 – Present | Enterprise Technology Group | AI | Data | Shipment

- › Spearheaded enterprise-wide Generative AI initiatives, leading strategic implementation across FedEx shipping operations
- › Architected and launched Dataworks insights platform, enabling end-to-end shipment visibility for major retail partners
- › Led development of Supply Chain platform optimization, resulting in enhanced pre and post-purchase experiences
- › Directed strategic vendor partnerships and integration processes, ensuring seamless technology adoption
- › Built and mentored cross-functional teams across multiple technology domains
- › Established technical roadmaps and governance frameworks for enterprise-wide platforms

Shoprunner Inc

Apr 2011 – Present | Principal Engineering | Shoprunner

- › Led technical evolution from startup through successful FedEx merger
- › Architected and scaled data platform processing millions of daily events for analytics and ML applications
- › Directed integration partnerships with major financial institutions (American Express, Chase), driving 1M+ member acquisition

EDUCATION

Anna University

1995 – 1999 | Computer Science Engineering (B.Tech)

OUTREACH

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linkedin ↗

github ↗

resume.pdf ↗

Chester Springs, PA

STRENGTHS

Strategic Leadership

Cross-Functional Collaboration

Technical Advocacy

Process Optimization

Results-Focused Delivery

Agile/Scrum Mastery

Over 20 Years in Software Development

PLATFORMS & TECHNIQUES

Cloud Infrastructure (AWS | Azure)

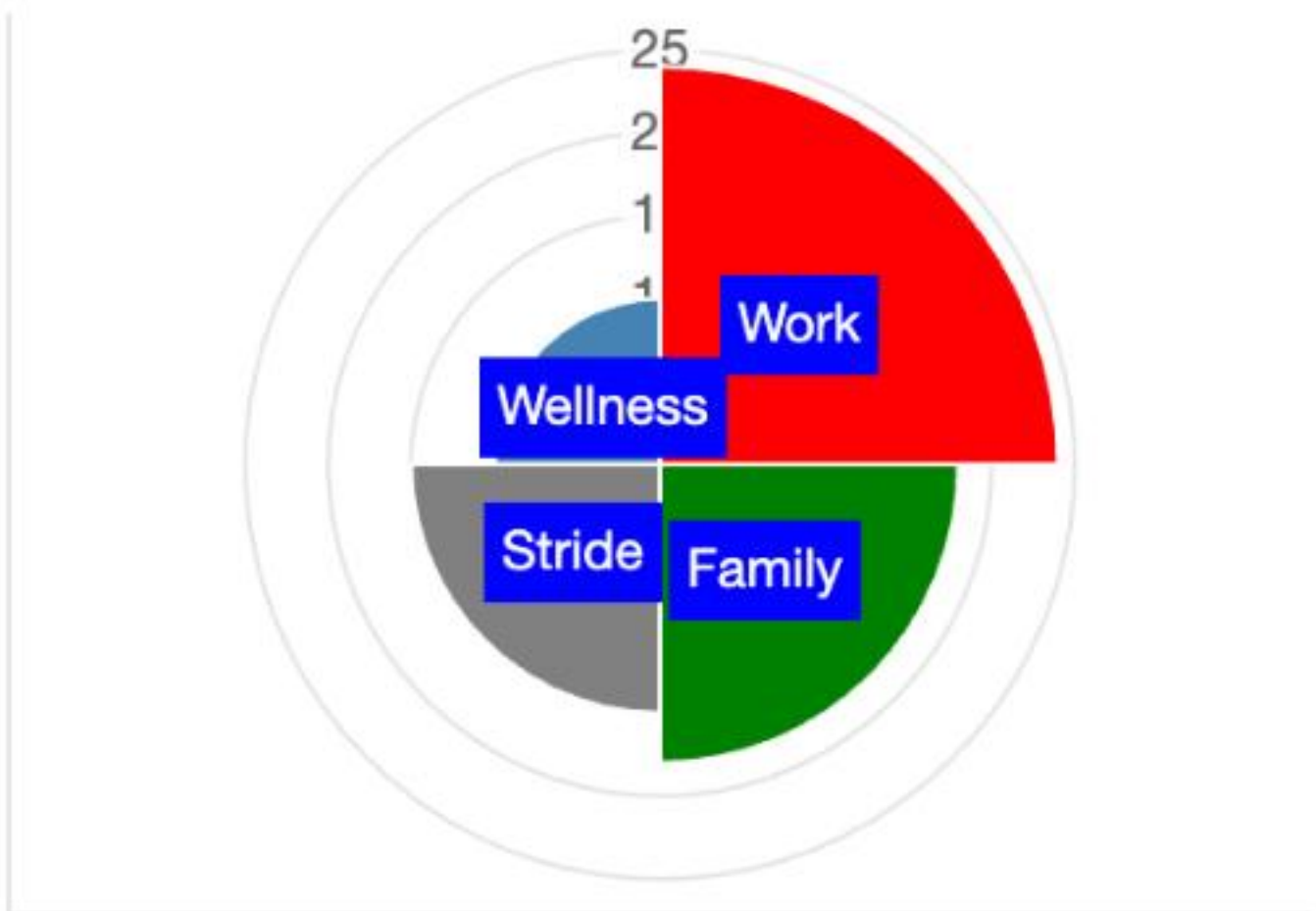
Data & AI Systems

System Architecture

eCommerce & Payment Platforms

Supplychain & Logistics

A DAY IN MY LIFE



Work : Calls,Product Engg,Developmet,Technology,Mentors

Family : Being myself

Stride : Reading, Talk to peers, listening

Wellness : Running, Martial Arts, Sleep

ERSTWHILE ASSOCIATIONS

- › Society of Automotive Engineers (SAE) (5 years) ↗
- › Manugistics Supply Chain (Now Blue Yonder) (5 years) ↗
- › Cognizant Services (> 1 year) ↗
- › Toyota - eLearning (worked in Japan) (> 1 Year)